# 8th EuroFM Research Symposium Programme: Tuesday 16 June 2009

11.00 - 11.30

Plenary Session for Researchers

Invited Speaker on Relationship Research and Business

Chairman: Wim Pullen, Center for People and Buildings, The Netherlands

## Part A

Facilitator: Prof Edward Finch, Salford University, U.K.

11.30 - 13.00

## All Categories and Added Value of FM

- Practical Post-modernism: FM and Socially Constructed Realities Prof Ilfryn Price, Sheffield Hallam University, U.K.
- Theoretical Model of the Added Value of Facility Management Prof Per Anker Jensen, Technical University of Denmark, Denmark
- Economic Effective Implementation of FM Results of the Research II Friedrich Sustr and Prof Alexander Redlein, Institute IFM Vienna University of Technology, Austria

13.00 - 14.15

Lunch Break / Exhibition

#### Part C

Facilitator: Dr Theo van der Voordt, TU Delft Faculty of Architecture, The Netherlands

14.15 - 15.30 Usability

## Programming Innovative Workplace Concepts Dr Kirsten Arge, Sintef Byggforsk, Norway

- Usability Evalution of Building Portfolios Anne Kathrine Larssen and Anders Larsen, Multiconsult, Norway
- Usability of Workplaces in Shopping Centers Kaisa Pöyhönen and Sami Kärnä, Helsinki University of Technology,

15.30 - 16.00

Coffee Break / Exhibition

### Part B

Facilitator: Prof Dries van Wagenberg, Wageningen University, The Netherlands

11.30 - 13.00

#### Service Performance

- Performance-based Maintenance: A Comparative Study Between the Netherlands and Israel
  - Dr Igal Shohet, Ben-Gurion University of the Negev, Israel and Ad Straub, Delft University of Techology, The Netherlands
- Enhancing Service Performance at Remote Destinations Prof Dietmar Wiegand, TU Wien, Austria

13.00 - 14.15

Lunch Break / Exhibition

## Part D

Facilitator: Prof Ilfryn Price, Sheffield Hallam University, U.K.

14.15-15.30

## Workplace Management

- The Knowledge Workplace Searching for Data on Use of Open-plan
  - Prof Siri Blakstad, Norwegian University of Science and Technology and Morten Hatling, SINTEF, Norway
- The Impact of Spatial Location on Social Position A Case Study of a Finnish Company's regional office
  - Nils Gersberg and Dr Suvi Nenonen, Helsinki University of Technology,
- Industrial Spaces and Places? Identifying the Future Research Agenda Dr Anna Liisa Lindholm and Dr Suvi Nenonen, Helsinki University of Technology, Finland

15.30 - 16.00

Coffee Break/Exhibition









ohannes Bockstefl



Nils Gersberg



Prof Per Anker Jensen