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Lecture Notes in Informatics

Hans-Georg Fill, Dimitris Karagiannis, Ulrich Reimer (Hrsg.)

Modellierung 2014

19.–21. März 2014 Wien

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"Modellierung 2014" is the 14th event in a conference series focusing on a broad range of modeling topics from a variety of perspectives. With its emphasis on lively discussions and cross-fertilization of academia and industry, it provides a valuable platform to further the state of the art in topics such as modeling foundations, methodologies, applications, and tools. This volume contains contributions from the refereed main program and the abstracts of the keynote talks.

225

Proceedings



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Hans-Georg Fill, Dimitris Karagiannis, Ulrich Reimer (Hrsg.)

Modellierung 2014

19. - 21. März 2014 Wien, Österreich

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Vorwort

Die derzeit im zweijährigen Rhythmus stattfindende Fachtagung "Modellierung" ist eine Plattform zur inhaltlichen Diskussion für eine große Anzahl von Fachgruppen in der Gesellschaft für Informatik (GI), die sich mit unterschiedlichsten Perspektiven des Themas Modellierung beschäftigen. Sie stellt somit ein zentrales Forum für den Erfahrungsaustausch zu akademischen wie auch praxisbezogenen Modellierungsansätzen dar.

Die Fachtagung "Modellierung" umfasst traditionell ein wissenschaftliches Programm durch Workshops, Tutorien sowie ein Praxisforum begleitet und ein Doktorandensymposium. Dabei dienen die Workshops dazu, Spezialthemen der Modellierung im Detail zu beleuchten, während in den Tutorien praktische Anwendungen aktueller Modellierungsansätze vorgestellt werden. Den Tutoriums-Teilnehmerinnen und -Teilnehmern wird dadurch die Möglichkeit eröffnet, nicht nur einen theoretischen Einblick in die Modellierung zu bekommen, sondern den Einsatz der entsprechenden Werkzeuge und Methoden auch in Aktion zu erleben. Abgerundet wird das Programm durch ein Praxisforum zur Vorstellung der Anwendung und Umsetzung von Modellierungsmethoden, -techniken und -werkzeugen in der betrieblichen Praxis sowie ein Doktorandensymposium zur Vorstellung von aktuellen Dissertationsvorhaben.

Für das wissenschaftliche Programm der Modellierung 2014 wurden von insgesamt 57 Einreichungen die besten 22 Beiträge ausgewählt. Dies entspricht einer Annahmequote von 38,5%. Die Begutachtung erfolgte durch ein doppelt-blindes Beurteilungsverfahren mit jeweils drei Gutachten pro Einreichung. Während des Auswahlprozesses bestand für die Autorinnen und Autoren die Möglichkeit, zu den sie betreffenden Gutachten Stellung zu nehmen, um so etwaige Missverständnisse ausräumen zu können. Die akzeptierten Beiträge behandeln aktuelle wissenschaftliche Erkenntnisse zu einer breiten Palette von Themen in den Bereichen Modellierungssprachen, -methoden und -ansätze, Prozessmanagement, sowie zur Modellierung im Software- und System-Engineering.

Im Rahmen der diesjährigen Tagung finden drei eingeladene Vorträge statt: Prof. Dr. Stefan Decker vom Digital Enterprise Research Institute zum Thema "Ontologies on the Web: An Alternative Model", Frank Moser von der International Atomic Energy Agency zum Thema "IT in International Organizations" sowie Prof. Dr. Dr. h.c. Heinrich C. Mayr zum Thema "Modellierung - Geschichte in und mit Folgen".

Wir danken allen Vortragenden für ihre Beiträge und den Mitgliedern des Programmkomitees und den weiteren Gutachterinnen und Gutachtern für die zeitgerechte Erstellung der Begutachtungen. Weiterhin bedanken wir uns bei allen an der Organisation der Tagung Beteiligten, insbesondere bei Xiulian Benesch für die Erstellung des Layout des Tagungsbandes.

Wien, St. Gallen, im März 2014 Hans-Georg Fill, Dimitris Karagiannis, Ulrich Reimer

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- EMISA (Entwicklungsmethoden für Informationssysteme und deren Anwendung)
- FoMSESS (Formale Methoden und Software Engineering für Sichere Systeme)
- ILLS (Intelligente Lehr- und Lernsysteme)
- MMB (Messung, Modellierung und Bewertung von Rechensystemen)
- OOSE (Objektorientierte Software-Entwicklung)
- PN (Petrinetze)
- RE (Requirements Engineering)
- ST (Softwaretechnik)
- SWA (Softwarearchitektur)
- MobIS (Modellierung betrieblicher Informationssysteme)
- WI-VM (Vorgehensmodelle für die betriebliche Anwendungsentwicklung)
- WM (Wissensmanagement)

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Ontologies on the Web: An Alternative Model

Stefan Decker

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Abstract

Ontologies have been promoted and used for knowledge sharing. Several models for representing ontologies have been developed in the Knowledge Representation field, in particular associated with the Semantic Web.

In my talk I will summarise developments so far, and will argue that the currently advocated approaches miss certain basic properties of current distributed information sharing infrastructures (read: the Web and the Internet). I will present an alternative model aiming to support knowledge sharing and re-use on a global basis.

IT in International Organizations

Frank Moser

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Abstract

In my presentation I will highlight 5 main IT challenges which I have identified over the years as typical to International Organizations. These challenges are:

- (i) alignment of business and IT,
- (ii) innovation in static environments,
- (iii) the end of the era of these big IT projects,
- (iv) successful management and delivery of IT projects and
- (v) the struggle in IT security.

My talk will be non-scientific and I will provide concrete examples to illustrate these challenges. A little bit of "modelling" from a practical point of view may be included.

Modellierung - eine Geschichte in und mit Folgen

Heinrich C. Mayr

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Abstract

Modellierung und Modellierungsmethoden sind (nicht nur) für die Informatik von entscheidender Bedeutung. Wir kommen nicht ohne sie aus, auch wenn sie nicht immer geliebt, häufig unterschätzt, und in der Praxis oft mit "das bringt nichts" abgetan werden.

Immerhin wird die Modellierung aber vor allem in der deutschsprachigen Informatik seit vielen Jahren breit und mit einiger Systematik beforscht, gelehrt und auch betrieben. Zwar werden viele Konzepte regelmäßig "neu" erfunden oder neu benannt, viele Fehler immer wieder gemacht und Vorurteile genüsslich ausgekostet. Doch es gibt Fortschritte: sowohl in der theoretischen Fundierung als auch in der Erkenntnis, was für die Praxis und in ihr nötig ist.

Der Vortrag wird ein Bild hiervon zeichnen – mit Schwerpunkt auf die jüngere Entwicklung, etwa seit der ersten GI-Modellierungstagung. Das geht natürlich nicht ohne ein paar Rückgriffe auf das graue Mittelalter der frühen Informatik-Jahre und einer Skizzierung des Wesens der Modellierung und ihrer Dimensionen.

On the accommodation of conceptual distinctions in conceptual modeling languages*

Dirk van der Linden^{1,2,3} and Hend*erik* A. Proper^{1,2,3}

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Abstract: In this paper we are concerned with the degree to which modeling languages explicitly accommodate conceptual distinctions. Such distinctions refer to the precision and nuance with which a given modeling concept in a language can be interpreted (e.g., can an actor be a human, an abstraction, or a collection of things). We start by elaborating on the notion of conceptual distinctions, while also providing a list of common modeling concepts and related distinctions that are relevant to enterprise modeling. Based on this, we will then analyze a number of conceptual modeling languages to see whether they accommodate the explicit modeling of (potentially important) conceptual distinctions – that is, whether they have specific language elements to model conceptually distinct entities with. On basis of these findings we then further discuss how to ensure such different distinctions are captured in created models, how to know which of them to support in modeling languages, and where existing methods fall short. We conclude by discussing what impact our findings may have on the use (and validation) of modeling languages.

1 Introduction

The creation of conceptual models, in particular when they represent a part of an enterprise, involves a myriad of stakeholders and informants, each of which has its own background and views on the domain that is modeled. As a result, conceptual modeling is considered to be an inter-subjective activity [PS01, Mo005], where modeling "ideally" boils down to the representation of a shared social reality. Most concepts common to conceptual modeling languages and methods (e.g., goal, process, resource, actor, etc.) can be interpreted in a number of conceptually distinct, yet equally valid, ways. This is partially reflected in the already large, and diverse, amount of terminology used by modeling

^{*}An initial version of this paper appeared as "Dirk van der Linden, Henderik A. Proper. Do conceptual modeling languages accommodate enough explicit conceptual distinctions? Short Paper Proceedings of the 6th IFIP WG 8.1 working conference on the Practice of Enterprise Modeling (PoEM 2013), CEUR-WS, 2013"

[†]The Enterprise Engineering Team (EE-Team) is a collaboration between Public Research Centre Henri Tudor, Radboud University, the University of Luxembourg and HAN University of Applied Sciences (www.ee-team.eu)

languages and their users. For example, in the context of business processes, one may choose to interpret actors as being human beings who take decisions and execute actions. At the same time, however, interpreting them as being abstract agents or dedicated pieces of hardware might be equally valid in another context. One could also choose to interpret actors as being a collection of things that, together, execute some actions (e.g., an organizational department composed of many employees, a cluster of computers) instead of being a single thing executing an act. Depending on the context of the domain to be modeled, the stakeholders and other modelers we interact with, and the goal of the model itself, we often choose among the different possible interpretations. These different interpretations of the same concept can lead to a host of semantic considerations. For example, if an actor is a human being, one can never be as sure that s/he will behave as expected compared to, say, a computer. If an actor is seen as a composite entity (i.e., an organizational department) the issue of the responsibility of the actions the department takes comes into play as well, since in the end, a concrete, specific person needs to be held (legally and/or socially) responsible. These considerations hold in the case of many of the common concepts. For example, interpreting a resource as an immaterial thing (e.g., using a piece of information as a resource) will require one to carefully distinguish between the actual resource and its physical representation (e.g., the collection of paper and ink blobs).

It is important that such different interpretations can be modeled distinctly. It would not do well for the overall clarity and semantic quality of a model if we conflate semantically different interpretations (e.g., human beings, abstract entities and material objects) under the same banner (e.g., 'actor') and pretend that they are one and the same thing. Yet, this is often the case with modeling languages. Frequently, the designers of a modeling language define a type (e.g., actor) and allow it to be instantiated with a wide diversity of entities (humans, hardware, abstract and mathematical entities) which have no common ontological basis. Sometimes modeling languages do accommodate (some of) these conceptual distinctions, but then do so only implicitly. That is, in their specification or meta-model they assume a particular interpretation. As such, all instantiations of a model are then implicitly assumed to abide by that interpretation (e.g., all actors in the given model are assumed to be human things, all goals are assumed to be hard goals). An example of a language doing so is the i* specification as found in the Aachen wiki [GHYA07], which defines agents (the acting entities) as having "a concrete physical manifestation". This implicitly makes it semantically incorrect to use abstractions (e.g., agents as they are commonly understood) and furthermore, perhaps ontologically incorrect to use composite agents - market segments - as the composition itself is not physically manifested.

It is more useful if a modeling language accommodates such conceptual distinctions *explicitly*, to the extent needed in relation to its expected and planned use. That is, instead of relying on the underlying semantics to define every concept they allow (or perhaps require), to use a notation that explicitly encodes information about our interpretation – and do so by providing distinct notational elements for all the important different conceptual distinctions. This can mean for instance, having exclusive (visual) elements to represent such distinct concepts by (e.g., the amount of 'stick puppets' in in ArchiMate actor type denoting whether it is a single actor or a collection of them). This is important from a cognitive point of view as it improves the quality of the notation by ensuring there is no

notational homonymy. Many researchers have proposed methods and frameworks to analyze the degree to which languages are complete in this sense [GW04, BJWW09], often ontological in nature (e.g., UFO [GW10], Bunge-Wand-Weber [WW90] and their applications [FL03, GHW03]), although some have been criticized as being poorly suited when applied to the information systems domain [WK05]. A major effort on this topic was undertaken by e.g., Moody in his work on a general "physics of notation" [Moo09]. Several modeling languages have been analyzed to estimate their cognitive quality in terms of this framework (e.g. i* [MHM10], BPMN [GHA11], UCM [GAH11], and UML [MH09]). However, most of these analyses are aimed at the semantics of the (visual) syntax, and forego a more detailed analyses of the semantics of the individual elements of meaning themselves. By this we mean that they analyzed the semantic quality of the formalization of grammar or the syntax (i.e., which elements interoperate in what way), but spent less attention to the question what the elements arranged by this syntax actually means to the users of the language (e.g., what is this element called 'agent', what thing does it really represent). From a quality perspective, important related issues are semiotic clarity (one-to-one correspondence between semantic constructs and graphical symbols) and perceptual discriminability (symbols should be clearly distinguishable) [Moo09]. This issue comes into play more clearly with domain-specific modeling languages than it does with general-purpose languages like UML, ER or ORM (even though these languages were originally designed for specific purposes like software and database engineering) because they have more native specialized semantic elements (i.e., types) to represent the important aspects from their domain by. It is thus important that these domain-specific languages have the ability to explicitly express important semantic distinctions that might arise in needed specific situations.

The goal of this work is not to provide detailed individual analyses of all the languages involved, but to explore whether there is a trend in modeling languages to support enough distinctions or not, and on basis of that argue what kinds of research and engineering efforts are needed to deal with optimizing the conceptual completeness of modeling languages. Hence the initial purpose of our work is to gain a deeper (empirical) understanding of the issues and challenges involved, rather than 'jumping' to the creation/suggestion of mechanisms to possibly deal with them. Therefore, the work reported on in this paper specifically looks at the cognitive quality of a number of modeling languages and methods in terms of the semiotic clarity of their semantic constructs. These constructs can be both visual (for visual notations) and textual (for textual notations), but both require a proper correspondence between semantic constructs and symbols used for them. We do so in the context of Enterprise Modeling, as there are many conceptually different aspects of enterprises that need to be modeled (e.g., goals, processes, rules). These are often captured in specialized (domain-specific) languages, which reflect the different conceptual landscapes of each aspect, and should thus be a good source of finding different kinds of accommodated conceptual distinctions. To do so we will provide an initial (likely nonexhaustive) overview of different aspects of enterprises that are explicitly modeled today, and show to what degree relevant conceptual distinctions can be explicitly modeled in the languages and methods used for them.

The rest of this paper is structured as follows. In Section 2 we introduce the different as-

pects and modeling languages we selected for our investigation. In Section 3 we introduce the conceptual distinctions and analyze to what degree they are supported by the selected languages. We discuss our findings and the consequences for modeling (languages) in Section 4, and conclude with needed future work in Section 5.

2 Aspects of enterprises and associated languages

Enterprises are large socio-technical systems encompassing many aspects (e.g., business processes, value exchanges, capabilities, IT artifacts, motivations, goals), which themselves are often the domain of specialized (groups of) people. As these models are produced by different people, often using different languages, integration is a vital step in order to have a coherent picture of the enterprise [Lan04, KBJK03, DDB05]. Ensuring that different conceptual distinctions are modeled explicitly is thus especially important in this context, as much information can be lost in this integration step, leading to enterprise models that are no longer correct or complete in regards to the semantics intended to be expressed (and possibly only done so implicitly) in the models made of each of the distinct aspects. Traditionally processes and goals received a lot of attention in terms of explicit models and dedicated modeling languages and frameworks, while recently more and more aspects are being considered equally as important to deal with. Other aspects such as motivations and goals, value exchanges, deployment and decision making now have dedicated, often formally specified, modeling languages available. This increases the amount of languages (ideally) capable of explicitly supporting conceptual distinctions important to the individual aspects that are in use, but perhaps at the cost of fragmenting the modeling landscape itself. Table 1 gives a brief overview of some current languages and the aspects they are, or can be used for.

This increased amount of focus on specific aspects has thus, amongst other factors, led to a plethora of modeling languages, methods and frameworks. Some were proposed or designed solely by academia, some invented in industry, most of them having different focus and purpose. Some aspects have a large amount of dedicated languages differing only slightly in their actual notation or specification (e.g., as evidenced by the large amount of overlap between the notations used in goal modeling such as i*, GRL, KAOS, TRO-POS, etc.). In order to have an overview of modeling languages from a wide array of subjects, we selected a number of languages, both languages proposed in academia, and languages widely used in industry for the different aspects listed in Table 1. We chose these specific languages in order to have a diverse amount of of languages and notations, while not necessarily ensuring an exhaustive list of all aspects or methods and languages. Instead, our focus was on ensuring we included languages covering as many aspects as possible, so as to be able to investigate potential issues with the accommodation of conceptual distinctions as broadly as possible. Modeling languages that are typically used for general purpose modeling such as UML, ER and ORM were not included as these languages themselves do not (and by design perhaps should not) contain specialized semantic constructs for domain concepts (e.g., goal, process). A part of the selection for Table 1 was based on the languages integrated into the Unified Enterprise Modeling Language Table 1: A cross-section of aspects of modern enterprises, and some modeling languages used, or usable to represent them.

Aspect of an Enterprise	Related languages
Architecture	ArchiMate [The12] (1.0, 2.0), ISO/DIS 19440, ARIS
(Business) Processes	BPMN [Obj10b], (colored) Petri nets, IDEF3,
	EPC [vdA99]
Design decision-making	EA Anamnesis [PdKP12], NID [GP03], OMG DMN
	(proposed, seemingly unfinished)
Deployment of IT artifacts	ADeL [Pat10]
Goals & Motivations	i*, GRL, KAOS [DvLF93], TROPOS [GMP03],
	AMORE [QEJVS09], ArchiMate [The12] 2.0's motiva-
	tional extension, OMG BMM [Obj10a]
Management of IT artifacts	ITML [FHK ⁺ 09]
Strategy & Capability Maps	TBIM [FDM13], OMG BMM [Obj10a], Capability
	Maps [Sco09]
Value exchanges	e3Value [GA03], REA-DSL [SHH ⁺ 11], VDML (under
	development)

(UEML) [ABH⁺10], which incorporates ARIS, BMM, BPMN, colored petri nets, GRL, IDEF3, ISO/DIS 19440, KAOS, and some diagram types from UML.

3 Conceptual distinctions for aspects & languages

The different aspects that are focused on in enterprise modeling, typically have a number of (not necessarily overlapping) specific conceptual distinctions, which are important to be aware of. For example, a motivational model describing the things to be achieved by an enterprise and the reasons for wanting to achieve them is likely to require more detail (and thus fine-grained conceptual distinctions) for what goals are than, say, a model describing the related process structure. Such distinctions can be for instance whether goals absolutely have to be achieved, whether the 'victory' conditions for achieving it are known, whether the goal itself is a physical thing to be attained or not, and so on. On the other hand, a model describing the process undertaken to achieve a certain goal (e.g., bake a pizza) might require conceptual distinctions like whether the actors involved are human entities or not, whether it is one or more actors responsible for ensuring the goal's satisfaction, and so on. Thus, not all conceptual distinctions that are relevant to one aspect (and the modeling language used for them) will be as relevant (and necessary to model explicitly) for other aspects.

In order to systematically talk about whether the selected modeling languages accommodate different conceptual distinctions we need both a set of common modeling concepts and a set of distinctions to analyze. We base ourselves on an analysis of mod-

eling languages and methods commonly used in (enterprise) modeling as reported on in [vdLHLP11], which resulted in a set of concepts common to most modeling languages, and a set of conceptual dimensions which were often found to distinguish between specific interpretations. From this we take a set of common concepts shared between most languages: ACTORS, EVENTS, GOALS, PROCESSES, RESOURCES, RESTRICTIONS and RESULTS. For each of these concepts we look at whether one of the following conceptual distinctions is relevant for that concept, namely whether something is considered to: naturally occur (natural), be human (human), be a single thing or composed of multiple (com*posed*), be intentional or unintentional (*intentional*), be a logical necessity (*necessary*), be physically existing (*material*), and whether something is well specified (*specific*). The result of this step was the basis for Table 2. We started with a full list including each possible conceptual distinction for each concept, resulting in many different possible points of analysis. We then went through all the concepts and removed the distinctions that we deemed less relevant or interesting (e.g., whether a process is human, whether a result is intentional, and so on), ending up with a list table in which each concept has a number of potentially relevant distinctions. We then show for each concept-distinction combination why it can be useful to be aware of this distinction, and what modeling language supports doing so.

Table 2: This table gives an overview of a number of relevant conceptual distinctions for common modeling. For each of the concepts, we list relevant conceptual distinctions, show what they are useful for, and what languages support modeling them explicitly, might support it, or (where relevant) make a specific implicit interpretation.

Dimension	Useful to	Supported by
	ACT	11 V
human	Distinguish between actors that can be	BPMN through the explicit use of a 'Human Per-
	more fickle than pure rational agents.	former' resource type, VDML does contain a 'Per- son' subtype of Actor which is specified to be hu- man, but does not distinguish in the visual notation between types of Actors.
composed	Distinguish whether an actual entity acts or whether a group of them does, which impacts responsibility judgments for ac- tions	ArchiMate, TROPOS via 'composite Actor', some- what as well with differentiation between 'role' and 'position', e3Value somewhat through differentiation between actor and market segments, VDML distin- guishes between an 'actor' being a singular partici- pant, and modeling 'collaboration' or 'participant' as potentially multiples.
material	Know whether an actor physically inter- acts with the world (and can thus be af- fected by it directly – think hardware vs. software)	i* assumes that an agent is an actor "with a concrete physical manifestation" (iStar Wiki)
intentional	Know whether an actor is considered an explicit part of a system, i.e., is expected to act or not on certain things, in contrast to actors from outside the systems scope which may act but were not regarded or thought of to do so	Implicit in most languages, mentioned as such in TBIM, depending on interpretation could be argued to be explicit in OMG BMM with differentiation be- tween internal and external influencer.
specific	Knowing whether an actor is a specific thing (i.e., an instantiation) or a general thing (i.e., a role)	Supported by some (e.g., ArchiMate), through type/instantiation dichotomy, explicit in TBIM by the claim that an agent " <i>represents a concrete organiza-tion or person</i> " ArchiMate, implicit in e.g., e3Value and RBAC by automatic use of roles (types).

Table 2: (cont.)

	EVE	NT
intentional	Distinguish between events that should, or will happen given a set of circum- stances, and events that happen (seem- ingly) unprovoked.	Arguably explicitly supported by BPMN through the use of 'None' type triggers for Start Events.
	GO	AL
composed	Distinguish between complexity level of goals, i.e., whether they are an overarching strategy or directly needed goals.	TBIM explicitly models composite goals as 'business plan' types, implicit in some other languages focused on strategy/tactics (e.g., OMG BMM).
material	Distinguish between objects and their representations, i.e., is the goal to achieve an increment in the integer on a bank account, or to hold an n amount of currency.	
necessary	Distinguish between goals that have to be attained and those that should.	
specific	Distinguish between goals for which the victory conditions are known and not, i.e., hard vs. soft goals.	Most goal modeling languages/methods/frameworks (e.g., i*, GRL, KAOS, AMORE) support this explic- itly. Surprisingly ¹ ArchiMate's motivational exten- sion does not.
	PROC	CESS
composed	Distinguish between black (closed, sin- gular) and white (open, composed) boxes.	Arguable either way for BPMN with the use of pools, which can function as black boxes, however, those do not allow for linking sequence flow to it, and are thus self-contained.
intentional	Know whether they are part of an in- tended strategy or something that has to be dealt with (i.e., negative environmen- tal processes)	
specific	Know whether the structure is (supposed to be) clear (deterministic) or not (fuzzy).	
	RESOU	URCE
natural	Know whether a resource requires a 'fab- rication' process.	Somewhat related, TBIM explicitly models resource types as being either animate or not.
human	Know whether resources can act on their own and produce issues, e.g., be unreli- able, not always generate the same out- comes	
material	Distinguish between objects and their representations, i.e., whether a given re- source a collection of paper and ink blobs or the information contained within them.	Explicit in ITML through the use of hard- ware/software dichotomy.
	RESTRI	CTION
natural	Distinguish between restrictions we can-	
intentional	not do anything about and those we can. Distinguish between restrictions we stip- ulate from those that arise holistically (whether good or bad).	Some languages implicit, e.g., EA Anamnesis, and BPMN through use of 'Potential Owner'.
necessary	Distinguish restrictions that can be bro- ken from those that cannot.	(supported by some GPML, e.g., ORM 2.0).

¹Given that it was derived from AMORE, which does explicitly support soft/hard goal distinctions

Table 2: (cont.)

specific	Distinguish restrictions for which we
	know when they are broken and not.
	RESULT
natural	Know whether a result requires some
	kind of 'fabrication' process
material	Distinguish between an object and its
	representation, i.e. whether the physical
	pizza or the status update in the IS saying
	a pizza was baked is the result of a given
	step in the pizza making process.
specific	Know whether a result is (supposed to Arguably supported in BPMN through the use of
-	be) clear (deterministic) or not (fuzzy). 'None' type End Events.

4 Discussion

Around half of the conceptual distinctions we analyzed were explicitly supported by at least one modeling language, with some cases being arguable either way. Languages used for specific aspects do seem to explicitly accommodate some basic (and often widely accepted) necessary conceptual distinctions. For example, the de facto used language for process modeling, BPMN, has explicit support for differentiating between human and non-human actors, which can be important to know for critical steps in a process. Most modeling languages used for motivations and goals also accommodate the distinction between goals with well-specified victory conditions and those with vague or unknown conditions by means of separate hard and soft-goal elements. These explicit distinctions in the notation are likely correlated with the conceptual distinctions being widely accepted as important and having become part of the basic way of thinking. However, taken overall, there does not seem to be a consistent or systematic pattern behind what language explicitly accommodates (or lacks) which conceptual distinctions.

As such, there are a number of conceptual distinctions for which we found no explicit support by any modeling languages. For example, we found no support for explicitly modeling goals and results as being material things. It also did not seem possible to explicitly model goals as being a logical necessity in the investigated languages. The distinction whether results were things that naturally occurred or fabricated was also not supported. When it comes to processes we found no support to model them explicitly as being intentional, and distinguishing between specific (i.e., well-defined) processes and processes more fuzzy in their structure. Modeling resources as being humans was also not supported, while this is likely not an unthinkable interpretation – effective management of 'human resources' being important for large enterprises. Finally, we found no explicit support for modeling restrictions as naturally occurring and specific things. We will discuss some of these distinctions in more detail.

4.1 Some unaccommodated conceptual distinctions

Surprisingly, we found no explicit support for differentiating between goals with varying levels of necessity and obligation. While many common methodologies (e.g., the MoSCoW technique [CB94] of dividing requirements into must, should could, and would haves) call for such distinctions, many modeling languages conflate them all into a single kind of goal. Arguably in certain aspects it would make sense to make an implicit choice, as in e.g., process modeling it is necessary for certain steps in a flow to be reached before the flow continues, which can be seen as an analog to logically necessary goals. However, goal models in dedicated languages seem not to make this distinction, even though there is a strong focus on differentiating between hard and soft-goals, which seem correlated with different levels of necessity (e.g., one cannot as certainly rely on a soft-goal to be achieved compared to a hard-goal, especially for mission critical goals).

Another seemingly unaccommodated distinction is the necessity of restrictions, that is, whether some restriction (e.g., a rule, principle, guideline) is an alethic condition that cannot be broken or whether it is not and thus can be broken. While in the context of enterprise modeling there is a strong differentiation of terminology used for different kinds of normative restrictions that can be considered breakable, or at least not strictly enforceable (e.g., principles, guidelines, best practice), these often seem to be used outside of modeling languages in their own approaches – e.g., architecture principles [PG10]. It seems problematic that many languages used for aspects of enterprises, and languages used to describe the actual enterprise architecture like ArchiMate do not have explicit notational support for these different kinds of restrictions. Many models that are analyzed a posteriori (e.g., when they are integrated in other models, and the original modelers are no longer involved or available) then become difficult to interpret, as the notation of different kinds of restrictions can be ambiguous and lead to situations where it is not clear whether a restriction can be relaxed or not. Surprisingly the only language that seems to support this conceptual distinction is ORM (in particular version 2), which supports the explicit modeling of restrictions as being either alethic or deontic conditions through its visual notation.

Another conceptual distinction that is typically not accommodated by most languages is whether something is material or not. In particular, the material status of resources is often defined in a conceptually ambiguous way. For example, in TROPOS, resources are stated to be "*physical or informational entities*", which makes it difficult to know whether a modeled resource is the actual 'object' (e.g., some information) or its representation (e.g., a collection of paper and ink blobs that represents that information). It is important to be aware of this distinction as this has consequences for the way in which the resource can be interacted with, and in what way it can be manipulated, and possibly consumed. For example, if we have a process in which a human actor performs a certain task for which they need clear instructions, we can see those instructions as being a vital resource. Modeling them as the physical representation – a paper printout of the instructions – means that this specific resource is only available to one actor. On the other hand, if we model it as the actual informational object, it is available to more than just one actor at a time. Furthermore, when a resource is material, it also has the possibility of being consumed.

For example, when we model the process of baking a pizza, some of the resources involved (i.e., the ingredients) are consumed. It is important to be aware of this, as that means it is necessary to keep track of stock levels, and perhaps optimization thereof via e.g., system dynamics models.

Finally, a conceptual distinction that is not explicitly accommodated by many languages is whether an actor is a human being or not. BPMN was the only language we analyzed which explicitly supports it by having a notional element 'Human Performer' which is only used for human actors (albeit called a resource in the BPMN jargon). It is important to be aware of this, especially when responsibility comes into play, which is for instance done in KAOS models, by making some agent responsible for some goals. However, the actual responsibility for any given thing cannot, from a legal and social perspective be placed on a non-human entity. At the end of the day (or chain of responsibility), there is always a person held responsible (and accountable) for some given action. In the case of software engineering, for example a programmer is held responsible for the downtime caused by bugs, in the case of a building collapsing after a summer breeze the architect is held responsible for not properly analyzing the environment and soil conditions, and so on. When responsibility is modeled, it thus seems prudent to know whether an actor is the actual responsible party or whether it defers its responsibilities to a different, human entity. Another important aspect of human beings is that they are not necessarily rational and reliable. Thus, when a given task or process depends on a specific human actor, it is quite possible that the process is not performed as well as needed, or at all. As such, knowing that a process involves human actors, a certain level of fault tolerance and redundancy would be needed. Conflating human actors with non-human actors makes it far more difficult to know where this is necessary, and could thus lead to models (and predictions made with them, e.g., efficiency or execution time of a process) not holding true to the real world situation.

4.2 Consequences

The overall lack of explicitly accommodated conceptual distinctions (of which there might be more than just those we discussed) in many modeling languages are especially relevant for enterprise modeling. It makes it much more difficult to ensure that integrated models are valid (or complete) representations of the semantics intended by the original modelers, as sometimes these modelers simply lack the notational elements to express important semantics. While it is possible to 'simply' denote this information by annotating the models with extra text, it would be a more ideal solution if modeling languages supported these distinctions. Furthermore, while some languages do offer explicit notational support, their specification or meta-model does not necessarily enforce correct use of these elements (e.g., ArchiMate does not enforce correct distinction between composite and singular actors). There are many languages we analyzed which have an implicit interpretation of some of the conceptual distinctions, sometimes specific (e.g., i*'s handling of agents as having a concrete physical manifestation) sometimes vague (e.g., TROPOS' handling of resources), which further complicates matters, as this interpretation of the language might not be the interpretation a modeler wishes to take for a given context. The fact that some languages have semantics which are considered to remain vague (e.g., GRL [HSD06], i* [LFM11]) only adds to this. Most languages seem to have a well-defined and formalized semantics of the syntax, while lacking much, if any, formalization of the semantics of the elements of meaning themselves (e.g., EPC [Kin04]).

Thus, it seems necessary to stimulate a move towards more explicit focus on (formalization of) the semantics of the elements of meaning of modeling languages. The lack of coverage for some of the distinctions shown in Table 2 makes it clear that more work is needed on extending the specification of relevant languages with the ability to explicitly distinguish between these different conceptual understandings. This could, and perhaps should, be done in accordance with the actual practitioners in the field, by investigating what conceptual distinctions are important for them, and what they need to be able to explicitly model, instead of solely relying on analyzing languages with pre-existing reference material like Bunge-Wand-Weber or UFO. It is important to not do this just once, but keep up to date with the changing conceptual distinctions that the practitioners and stakeholders have in order for our modeling languages to stay relevant and capable of representing to the real world. Given the existence of a large number of different dialects of modeling languages sometimes only differing slightly (e.g., i*, GRL, TROPOS for goal modeling), it seems that supporting many different conceptual distinctions in a single notation would be welcomed by many.

4.3 Needed next steps

One of the more important things that has to be done in order to deal with the issue of lacking conceptual distinctions in modeling languages, from a research point of view, is to ensure a detailed insight into what distinctions are conceptually relevant and important to actual users of modeling languages (i.e., *modelers*) and a created model's end-users (i.e., *stakeholders*). This might seem to be in contrast to what would intuitively be important to find out: whether particular modeling languages accommodate enough conceptual distinctions. However, until we become aware of what is actually important to accommodate, it would not make sense to analyze and criticize a modeling language's quality in this regard. Thus, we should focus on doing empirical work based on finding out what entities (and with which properties they manifest) are vital to modelers and stakeholders for the typical domains they model, and in doing so determine what the conceptual needs are for domain-specific languages for particular domains (e.g., that goal modeling languages need to at least explicitly distinguish between hard and soft goals, goals that have to be achieved versus goals that ought to be achieved, and so on).

Much existing work, both research, and methods actually used to improve the conceptual landscape of modeling languages lack this particular *personal* aspect – they tend to focus on postulating a priori or analyzing only language specifications. While the (cognitive) mapping approach that many of these frameworks (e.g., Bunge-Wand-Weber or UFO) use in their analysis of the ontological completeness of a modeling language, they do so on basis of data that is in itself not directly based on the actual people involved in the model-

ing process. The mapping approach (e.g., ensuring that each conceptually distinct element is represented by a distinct element in the language) itself is the correct way to do this, but the data for the conceptual elements needs to be tailored to the specific people from the domain. This means that if we wish to analyze whether a goal modeling language is conceptually or ontologically complete that we need to figure out which things are important for the modelers and stakeholders to represent, and only then continue to the mapping approach and determine whether the language does that correctly and completely. This is important for a number of points. Firstly, many of the ontologies used for such mapping exercises are either solely or predominantly upper ontologies (i.e., the more abstract conceptual elements and properties), which makes them less suited to speak about the conceptual completeness of a domain-specific language, as with such a language one should expect more lower ontology level conceptual elements to appear in the language. Where such lower ontologies exist for particular domains, they can of course be used if found to be an up-to-date representation of the conceptual needs of users in that domain. Furthermore, many other mapping approaches (or integration efforts such as UEML) rely on analyzing existing text corpuses or language specifications. As such specifications are not necessarily a correct or complete representation of how the language is actually used or abused, one cannot safely say that all the conceptual needs of a particular domain's users can always be found in the specification of the modeling languages they use.

Finally, it is important to be aware of the constantly changing conceptual landscapes that modelers and stakeholders operate in. While a particular ontology might practically be static (not being significantly updated in years), the concepts that become important to modelers and stakeholders can appear and change much more quickly. For this reason alone we should focus our efforts on a repeating empirical effort to elicit such conceptual needs through research efforts. It is also important to keep in mind that in doing this, we should not try to solve fundamental issues to do with the conceptualizations and representations people have (e.g., *is* information actually a non-physical entity?), but 'merely' elicit represent them as accurately as we can.

This can be done by working with, and investigating the conceptual understanding of modelers and stakeholders through experiments and observations adopting proven and wellused protocols from cognitive science and (psycho)linguistics. While there are many discussions on the degree of conceptual information that we can discover through the use of words as stimuli (see e.g., [MAG⁺11]), it is commonly accepted that finding the edges between concepts (i.e., where concepts would be considered distinct) can be done. Examples of such experiments that can be done are for example categorization studies and feature elicitation experiments (e.g., [BC87, Est03]). Categorization studies can reveal in detail both the structure and typicality of particular concepts and to what degree certain elements are considered members. For example, the answer to the question whether a human being is an actor gives us information whether it is considered an actor, but also whether that judgment was made discretely (it being absolutely or absolutely not a member of the category actor), or whether it was made in a graded fashion (a human being being somewhat of an actor). Especially in this later case eliciting the features people associate with such concepts becomes interesting, as we can determine what the typical interpretation for the concept is, what interpretations are also commonly used and accepted, and which interpretations are only considered poor examples.

For example, when it comes to the concept actor we might find that there are many graded judgments in an initial categorization experiment (i.e., many terms are considered only actors to a certain degree). If we then use a large group of modelers to elicit features we might find such things like "is human", "is autonomous", "part of a group", "responsible for its actions", and so on. Investigating afterwards how typical, or common each of these features are for the concept can give us a ranking for (sets of) features, which will show us the most common (and conceptually distinct) interpretations. We might for instance find that the two most occurring sets of features are that an actor is "an autonomous human being responsible for its own actions", and that it is "an physical machine making decisions". Based on that empirical data we can then deduce at least that modeling languages involving actors should explicitly distinguish between human and non-human actors.

We are currently in the stage of performing a large-scale study employing these methods (some preliminary results having been published in [vdL13]) in which we aim to figure out the feature structure of the common modeling concepts used in Table 2. After this step we will investigate the typicality of all these possible features. In doing so, we will produce both an overview of all (conceptually relevant) features that modelers and stakeholders might need in order to represent their domains correctly, and more importantly: an analysis of how typical or common (and thus important) such features are to the concepts. With such data gathered, a ranking list of what kind of conceptual distinctions must, should and ideally would be supported by a modeling language can then be systematically produced. Performing such work for different specialized groups (e.g., business process modelers, goal modelers) and repeating it on regular intervals should lead to a situation where we do not only have useful methods to ensure that a modeling language is conceptually and ontologically complete, but that they can be based on tried and proven relevant personal insights as well.

5 Conclusion and future work

We have discussed the importance of explicitly modeling conceptual distinctions and analyzed a number of modeling languages to investigate what kind of distinctions they support. We showed that, while some conceptual distinctions are explicitly supported by relevant modeling languages, there are still a large amount of potentially relevant distinctions that are not accommodated, or implicitly interpreted in a specific way by modeling languages. We proposed that research on active practitioners should be done regularly to keep up to date with conceptual distinctions deemed relevant and important by modelers and stakeholders alike. Our future work will involve a broader empirical investigation into which conceptual distinctions are deemed important by practitioners. Based on these latter insights, we would then be in a position to develop/select better strategies to deal with the challenges of conceptual distinctions.

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A theory of practice modelling - Elicitation of model pragmatics in dependence to human actions

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Der Geist der Forschers, der sich von der Erfahrung hat modellieren lassen, wird das Spielfeld von geistigen Operationen, welche die Erfahrung in Modelle verwandeln und andere geistige Operationen ermöglichen.

Umberto Eco

Abstract: Conceptual modelling is a constituting and popular theme in information systems research. With the proposal of different languages, concepts and methods, modelling has evolved to a sophisticated tool of systems design. With a focus on providing concepts with more enriched semantics, even more specific approaches have been developed, such as business process modelling and enterprise modelling. Providing a model often seems to be a means to an end, whether it is academic research or industrial cases. However, if the reasons to construct a model goes beyond analytical purposes, then the respective model must serve a sense of pragmatism, respectively needs to be utile with respect to the achievement of the different tasks an information system has. Therefore, this paper aims at a more restrained definition of the general modelling term, while it is consentient to the constructivism of modelling. Thereby, a model will be not seen as a solution, but a sophisticated manner to provide and evolve information. Having that in mind, such a conception of a model helps to purposefully create sophisticated and pragmatic models.

1 Introduction

Conceptual models offer a medium for communication that provides more semantics and less ambiguity compared to natural language, without the restrictive nature of formal approaches. With the initial proposal by CHEN [Che76] that promoted data models as a key-stone for systems development, more and more approaches were developed in order to cover structure-, behaviour- and hierarchal-related issues of system, respectively information systems [Rop78]. Promoting business process models, SCHEER [Sch00] focussed on the integration between information about system structure, system hierarchy and system behaviour. Focussing on business processes was motivated by the work of [HC06] as

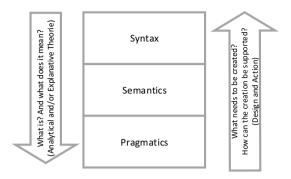


Figure 1: Procedural scope shift regarding the purpose of model creation

well as [DS90] that promoted the need for creating specifications of business processes for a strategic advantage in enterprises. According to YU, such behaviour has one key driver and these are goals of the respective executing actor [Yu99].

What can be identified from history is that generally a shift of concepts can be identified, which are either concentrated, mainly due to limitations of insights, to descriptions of a structure, a behaviour or a hierarchy [Rop78]. Hence, there seems to be a shift in required information, respectively required concepts for creating a sophisticated or perceived as complete model. In accordance to that new modelling trends are initiated by the introduction of new concepts that are initially defined by a rigid defined syntax and successfully defined semantics. However, with such an entanglement to the field of semiotics, which is rather an analytical field [Eco86], the creation of a model out-focusses the primarily needed relevance, to an outpaced conception of analytical pragmatism. Instead of identifying pragmatics based on the defined syntax and semantics, initially for a relevant model, pragmatics should focus on establishing required structures with respect to the required task-completion of the information system, which can then be found in language. Hence, in order to provide a sophisticated manner for enabling an interpreter for executing meaningful actions, the initial required pragmatics are needed to be identified at first, as depicted by the Figure 1.

Therefore this paper is considered with identifying the general nature of a model and by doing so it tries to identify the previously identified shifts. The main contribution of this paper is thereby the identification of the most important factor for creating a model, which is the actual recipient. In accordance, the identification of the recipients' needs for a specific model decides about the models correctness, consistency, completeness and comprehensibility [MDN09].

2 Research method

The particular scope of this paper surrounds the examination about the usage of a model that goes beyond communicative reasons. Therewith, in particular the relation between a model and a respective theory will be examined. With respect to the previous stated idea of defining pragmatism as a basis for the creation of needed structures for a required task-completion, the following defined research question aims to identify a relation to characteristics of an information system for this definition. Respectively, it is assumed that a model has a reciprocal relation to the general conception of a theory building processes [MS95], as it may be both, the result of and expedient to building processes. As these theory building processes are performed by those that are at least temporarily part of an information system, the following research question was defined to point the dependency of modelling to theory building processes.

What is the proper modelling of an information system, if an information system is conceived as a social system that is primarily constituted by its respective comprised individuals?

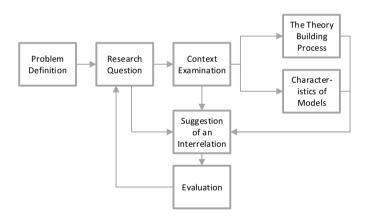


Figure 2: Conceptualisation of the utilised research process

In order to examine the presented research thoroughly, the research process was imposed as follows. Initially, the problem definition served as a basis for defining the research question. Based from that research question, the respective context was examined, which is mainly surrounded by two topics. Firstly, the theory building process was examined with the focus on qualitative information that enables respective individuals to act properly in their surrounding information system. Secondly, characteristics of a model were examined. The proposition of information was examined through the usage of a model and modelling languages. As a result from both examinations, an interrelation will be suggested that defines the usage of a model for proper theory building. With respect to that it was identified that a model may be used as impetus for proper theory building, as it may contain information that can't be experienced within the information system. As a theory is rather something intangible [GH13], the means for measuring a proper theory building may be the possession of knowledge that enables the performance of meaningful actions. Respectively these meaningful actions contribute to the achievement of the task targeted by the information system. In order to finally evaluate the developed theory of practice modelling, an argumentative approach was chosen [Fra06], combined with predicate logic and natural deduction. In doing so, we can at least show that the given argument is logically valid based on the given assumptions. Therewith, all the made assumptions are explicated within this paper that finally lead to the following conclusion.

$$\forall m, \exists i, h, a: D_{erivable} hma \land P_{ragmatic} ia \to P_{ragmatic} im \tag{1}$$

The given conclusion states that only a model (m) is pragmatic, if it is possible to derive actions (a) from that model, at least by one individual (h), that are pragmatic by means of the achievement of the respective tasks within the information system (i). The proof will be given in the latter of this paper. The research process is given by Figure 2. However, with respect to the initial stated research questions, within this presented research it will be proven that modelling generally depends on the recipient's habitus, respectively the actions, which the individual is capable of performing.

3 A humanistic purpose of models

3.1 A glance on the structure of action within information systems

Research artefacts are generally divided by four different classes; the method, the construct, the model and the instantiation [MS95]. Since that, the importance of models for research has been identified [HMPR04] as a model may state the structure of reality and further, because a model, instead of a theory, may become completely materialised [GH13].

Particularly the description of a model is measured theoretically by three different magnitudes; the syntax, the semantics and the pragmatism. Whilst clear definitions are available for checking syntactical correctness, e.g. through meta-models or formal definitions, semantics that go beyond formal or operative semantics have to be validated by the respective recipients [LSS94]. Therewith, if a mapping between the modelled statement and the implied action is not explicitly possible [CEK02], verification is not sufficient for proving correctness. Additionally, pragmatics is given at most, if formal semantics are given and the recipient is a machine-driven recipient [Sel03].

The materialisation by a model happens through the use of language, respectively with the expression of a human that has formed certain ascertainment based on a theory building process and tries to express these by means of *language*. So, the respective materialisation of one's statements are driven by the syntax of a language, respectively the concepts the

language offers and its interrelations, as well as the language's semantics. Whereby, the pragmatics of a language may be driven by the respective intentions, how the language serves the individual to express itself [LSS94]. Hence, pragmatics of a language, are external to it.

Therewith, several approaches have been identified for judging a model generally [LSS94], or specific types of models [KDJ06, RMR10]. However, while a model would be able to meet most of the criteria, the judgement about the pragmatic value is external by those that are involved in the respective domain the model targets [Joa93, p. 248]. So with the assumption that a theory is not expressible at all [GH13], further investigations about whether a model may act as a support for the derivation of meaningful actions are obsolete. Generally, a model should be regarded as a set of information. Moreover if the model requires the clarification of further information by extensive face-to-face communication, the pragmatism of that particular model should be refuted based on the not-included information. This leads to the assumption that creating a model is not a problem-solving process, as the only intention could be collection of information. Thereby, in order for a model to be pragmatic, it needs those informations that are relevant and revealing to the subject. If so, then a model is suited to contribute, as an impetus, to the theory building process, even to one that refers to a design theory [Gre06]. Reflectively, the pragmatic value of a model relies in its possibility to be used in a theory building process by its recipients. In accordance to that the relevance relies in the needed contribution to the act, as a possible theorizing about the respective reason for a certain act, which needs to be taken in the second place.

So, if one wants to create a model about a respective information system, one must consider the various components of the respective information system, which are the task, the human and the technology [Hei01]. Therewith, as formalised by the following predicates, an information system includes tasks (t), humans (h) and technology (c).

$$\forall i, \exists t: I_{ncludes} it \tag{2}$$

$$\forall i, \exists h: I_{ncludes} ih \tag{3}$$

$$\forall i, \exists c: I_{ncludes} ic \tag{4}$$

So, with considering an information system as a partly social system, this respective information system enables the performance of certain actions. Respectively these actions are considered with the completion of the respective tasks (t). As, obvious, only those humans that are part of the information system may perform those actions with the technology that is available, again within the information system. Therewith it is possible to abstract from individual humans and technology, to generally assume that there are actions that can be performed within an information system for the achievement of the respective tasks.

$$\forall t, \exists a: F_{inishes} ta \tag{5}$$

Therewith, a modelling process should be restricted to those actions that can be perceived as pragmatic, if it can be shown that actions can be performed within an information system, which do not offer any utility, respectively pragmatic value. Therewith, if an action does not contribute to any completion of any task, it is rather doubtful that one should model anything that contributes to the execution of the respective action. However, there will be definitely actions that do not contribute in any sense to the completion of the respective information systems task.

$$\forall i, t \exists a : I_{ncludes} it \land \neg P_{ragmatic} ia \to \neg F_{inishes} ta^{1}$$
(6)

$$\forall i, t \exists a : F_{inishes} ta \to \neg I_{ncludes} it \lor P_{ragmatic} ia \tag{7}$$

$$\forall i, t \exists a : \neg I_{ncludes} it \lor P_{ragmatic} ia \tag{8}$$

As an information system definitely includes tasks (cf. assumption 2), with the application of the *disjunctive syllogism* the following predicate is proven.

$$\forall i, \exists a: P_{ragmatic} ia \tag{9}$$

So, every information system comprises actions that are pragmatic. These actions should stay in focus, as to promote such actions may be a pragmatic value that modelling could offer. The main goal might be the fostering of social interactions between individuals, as identified by WEBER [Web78] as the most important behaviour of individuals in social systems. With considering these identified pragmatic actions, the pragmatic value of a model then depends on the possibility for transforming the provided information into knowledge and certainly extends the recipients habitus [BN13, p. 214], respectively extends the available set of actions one can perform. Hence, any value of a model is a priori restricted by the possible contribution it can make towards those tasks that are pragmatic, and the prevention of those actions that are not pragmatic. So, one could infer, based on the specificity of an information system for having different individuals, technology and tasks that the set of meaningful actions differs also between the information systems. Therefore, the respective information requirements differ as well. Accordingly, one could infer that for each created model, at least one information system can be identified that does not comprise the focussed task, technology or individual, in such a manner that the respective model does not serve any pragmatic in that particular information system. So, it will be assumed that

$$\forall m, \exists i : \neg P_{ragmatic} im \tag{10}$$

With the definition of the acting that reflects a certain value for an information system, further investigation within the upcoming section are considered with the theories that enable a human to execute these valuable actions and what the role of a specific model is.

¹For purposes of clarity, the quantifiers will not be excluded throughout the application of the natural deduction logic.

3.2 The conditional alignment between abstraction and theory building

A conceptual model represents a general conception of a domain [WMPW95]. More specific, to just any domain, an information model represents information that are considered with a particular information system [Tho06, pp. 66-71]. While an information system is still a vague term, and can consider any technological induced and task oriented social system, the term of enterprise model is considered with enterprises as special form information systems [Fra12]. Conclusively, the more specific a specific system, the more concrete needs the language to be to formulate expression within this particular domain. Concepts needs to be less abstract and the transition from information provided by a model to expertise must be completed with clearly a lower effort.

A special and specifically pragmatic example for the usage of models for the enabling of certain actions is model driven engineering (MDE) [Ken02, Sel03]. In short; MDE is considered with the creation of certain models that can be specifically understood by machines and enable them to perform certain actions. These actions then achieve certain tasks, which can be either required on their own or in support for additional actions executed by humans or again machines. The pragmatic value of MDE is that the required amount of information is a priori known by the machine itself and in such a manner automatically rejects "incomplete" models. Hence, the modeller will be socialised by the machine, as he will be in charge for fitting the respective models. Although, one could barely speak from a social relation, the acting will be accordingly refined by the modeller. So, because of the strictly defined information needs, the level of abstraction for models that are going to get interpreted by machines can be checked consistently. The human, respectively the modeller, has then to check that the performed actions correspond to the initially set intentions.

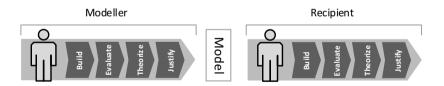


Figure 3: Production and consumption of a model with respect to [MS95]

This process of "socialisation", respectively the identification of the information needs of a human recipient, is at a completely different scale, if a human is in charge of interpreting the model. As language skills, experiences and time-to-adapt, among other magnitudes, will be extremely different between several individuals, even if they share a common information system. Therewith, the role of abstraction for a specific model drastically impacts the required information that an individual needs to get through a model in order to enable the performance of a certain action. Thereby, as depicted by Figure 3, a model needs to serve a theory building process of a recipient that hopefully enables the individual to perform a meaningful action within its information system. The respective representation of Figure 3 is rather idealistic, although it represents the ultimate goal of a sophisticated model, especially an information model, to enable individuals to build at least partially a proper theory based on the given insights of the model. However, as specific case studies considered with conceptual modelling reveal, the pragmatic value of a model is considered mainly with communicative reasons [HPV05].

Referencing to theories of argument, such as STEPHEN TOULMIN'S [Tou03], one could infer that the informational content of a model is only convincing, if the information is supported by grounds that help to establish a belief [BT13]. In accordance to that, the transformation of a model into required knowledge is only possible for a human, if it possesses certain grounds, from which the transformation can be initialised. Hence, the level of abstraction needs to be in accordance to the knowledge or expertise a human already possesses (cf. Figure 4).

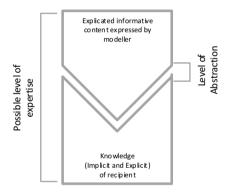


Figure 4: Abstraction requirements for possible expertise extension through a model

So, in general, the following conception of the use and design of a conceptual model is driven by the question what are the value of semantics and syntactical correctness, if a model can be justified based on its impact, namely its enabling factor. Based on this discussion of the role of abstraction for the establishment of expertise by means of conceptual models, the initially defined predicate model can be properly extended. Therewith, to express the relation properly the following predicate states that based on a model, an individual may derive a certain action. However, the possibility of derivation depends principally on the individual or human that interprets the respective model, as the expertise differs between individuals.

$$\exists h, m, a : D_{erivable} hma \tag{11}$$

4 A modelling theory for the design of social contexts

4.1 A restrictive view on the effort for modelling

Conceptual modelling remains as a capstone in an engineering process, in which the primary goal is the creation of an artefact, respectively the conceptual model. However, while during this process the respective designer can gather multiple requirements by means of a requirements analysis from a multitude of stakeholders, the actual relation between the conceptual models and the requirements needs to be validated. This is also the case, when multiple designers are involved in the creation of one conceptual model, e.g. due to complexity. The various theories must be aligned by the outcome of the conceptual modelling process in order to ensure its validity. However, due to the social system the alignment must happen in accordance with multiple individuals that a modeller will cope with. Assuming that a model is created with a certain intention, the pragmatic relationship will be established based on the respective actions the recipient derives [Web78, Joa93]. In that relation, even a non-perceivable reaction, such as being "silent" is considered as an action as well [Kur95].

Therewith, the support is mainly individual dependent, as the models should support the reduction of complexity in order to promote meaningful actions [Luh91a]. Therewith, in order to promote pragmatic actions, whereby pragmatism also refers to the acceptance within a social system, the provision of information by means of a model follows the respective dispersion of values throughout a social system [LB91]. Specifically as a model will be stated and becomes materialised, the model reaches value only when the different underlying theories of the respective individuals are particularly aligned. Hence, models can act as manner to come to a common theory between two individuals. In accordance to that, the respective model reaches epistemological value, if a recipient can assume that by the model some belief is expressed that has been evaluated by a certain respective peer group [BNK04, BN07] and the recipient can gain the needed information from the respective model. Respectively, the particular model still has a strong subjective relation to the respective peer group, but with grounding it on a common theory, the inference of any value for upcoming individuals is possible. Hence, with respect to the cognitive effort to interpret the model accordingly based on the individual's experiences and background, it is assumed that although a model may be pragmatic and the derivation of pragmatic actions is possible, not every human will derive those actions (cf. assumption 12).

$$\forall m, i, a, \neg \forall h : [P_{ragmatic} im \rightarrow D_{erivable} hma] \rightarrow P_{ragmatic} ia$$
 (12)

$$\forall m, i, a, \exists h : \neg([P_{ragmatic}im \to D_{erivable}hma] \to P_{ragmatic}ia)$$
(13)

$$\forall m, i, a, \exists h : [\neg P_{ragmatic} im \lor D_{erivable} hma] \land \neg P_{ragmatic} ia \tag{14}$$

$$\forall m, i, a, \exists h : [\neg P_{ragmatic} ia \land \neg P_{ragmatic} im] \lor [\neg P_{ragmatic} ia \land D_{erivable} hma]$$
(15)

The disjunction enables the splitting of branches and it is possible to continue with the left branch.

$$\forall m, i, a : \neg P_{ragmatic} ia \land \neg P_{ragmatic} im \tag{16}$$

$$\forall m, i, a : \neg P_{ragmatic} ia \tag{17}$$

Respectively, a contradiction has been identified with respect to conclusion 9. Therewith, the pursued left branch is false and the right branch must be true (according to the disjunctive syllogism).

$$\forall m, h, a, \exists i : D_{erivable} hma \land \neg P_{ragmatic} ia \tag{18}$$

Additionally, it will be a harder task to interpret a certain model by a human of another information system, as this requires the model to have a certain level of abstraction [Tho06] and thereby, the human to be cognitive-capable to turn this high-level information to any value for the information system. To ensure such a proper derivation, or to at least reduce the level of misinterpretation mostly, quality frameworks have been developed, e.g. for the domain of business process modelling [LR13]. However, as examined in other works, such as [SMWR10], highly creative work can't be subject of being captured by means of an explicit model. Respectively, work that requires tacit knowledge can be at least supported by information provision [KPV03], but neither captured nor is solved simply by means of a model. Thereby, one can infer that knowledge is existent in information systems that can't be supported by any modelling activity. So, it is assumed that not for every pragmatic action, either a respective model is not pragmatic in that particular context or the action can be derived from a particular model by at least one human (cf. assumption 19).

$$\exists i, h, \neg \forall a, \exists m : \neg P_{ragmatic} im \lor [P_{ragmatic} ia \to D_{erivable} hma]$$
(19)

$$\exists i, h, \neg \forall a, \exists m : P_{ragmatic} im \to [P_{ragmatic} ia \to D_{erivable} hma]$$
(20)

$$\exists i, h, a, \neg \exists m : P_{ragmatic} im \rightarrow [P_{ragmatic} ia \rightarrow D_{erivable} hma]$$
(21)

$$\exists i, h, a, \forall m : \neg (P_{ragmatic} im \to [P_{ragmatic} ia \to D_{erivable} hma])$$
(22)

$$\exists i, h, a, \forall m : P_{ragmatic} im \land \neg [P_{ragmatic} ia \to D_{erivable} hma]$$
(23)

$$\exists i, h, a, \forall m : \neg [P_{ragmatic} ia \to D_{erivable} hma] \tag{24}$$

$$\exists i, h, a, \forall m : P_{ragmatic} ia \land \neg D_{erivable} hma$$
(25)

$$\exists h, a, \forall m : \neg D_{erivable} hma \tag{26}$$

In accordance, there is at least one human existing that is not capable of deriving a unique action from any model available.

4.2 The pragmatic implications of a model

In order to establish a conceptual model as a sophisticated manner for distributing information, based on the previous given insights, a shift of the epistemological value of conceptual models is required. However, the creation by one individual of a model, whether it is conceptual or mentally held, still relies on well-established and identified cognitive processes, such as discussed in [BNK04, BN07]. Moreover, the question occurs how common sense of a conceptual model is created between more than one individual. Therewith, a focus on pragmatics with an elicitation of utility is required. So the pragmatics of a conceptual model may be referred as the possibility for deriving meaningful actions based on the information offered by the conceptual model.

Unfortunate, such a proceeding needs contribution by more than two individuals that receive a model in isolation and without any discursive relation, as it needs to be ensured that no information is exchanged that goes beyond the information content of a model. Required exchanges of information between participants would reveal the respective conceptual model as incomplete. While completion must not necessary refer to a conceptual model that comprises all of the respective knowledge kept in a particular domain of focus. However, it rather requires requirements at the level of abstraction a respective conceptual model is characterised with. Hence, the level of abstraction must orientate towards to the information needs of the respective recipient. As an interpreter will have a certain expertise in a certain field that enables him to consume a specific model, this expertise must be identified a priori and related with the level of abstraction of the respective model.

One particular example, for meeting such a rather pragmatic level of abstraction is MDE [Sel03]. The level of abstraction must exactly meet the information needs of the respective compiler that is in charge for generating software code based on or interpreting the model. Therewith, certain assumptions are made based on the algorithms language capabilities, as the compiler is only able to interpret the received model in one specific way without the need for the consumption of further information beyond the model. This is possible, due to the homogeneous creation of different machine actors, which are identical with respect to their knowledge (or rather information) and their set of performable actions.

However, initiated by gained insights from a respective model, an individual needs to act, as certainly, acting is the only manner an individual can seize in a social-system [Web78]. Additionally, a prerequisite for a proper acting is the development of a respective theory, based on the given information that gives the individual to decide for its actions. This is

important, as certainly the individual may be capable of selecting between multiple ways of performing an action as well as multiple actions. Thereby, the value of a model can be judged by its possible contribution to the sense selection of the respective actions, as apart from theories models can become material and provided to individuals [GH13].

While every human acts distinctively different, namely the possibilities for interpreting a specific model are distinctive, over time and gained experiences, these interpretations should follow a specific schema. While one could claim that on optimal and idealistic circumstances, the interpretations of different individuals will become homogeneous over time [BNK04], different and varying circumstances should be taken into account by means of a specific by-the-human-offered creativity. In particular, that variation is something a machine cannot contribute. Moreover, models include information that aim at the reduction of complexity in order for an individual to make decisions and to perform certain actions in an information system [Luh91b]. In that sense, abstraction segregates between the decisions that can be made based on the information provided by the model and the decisions that can be made based on the individuals knowledge and expertise [LP13]. If these requirements are met and although unstable as well as volatile circumstances, the derivation of sophisticated actions based on the information content is possible, a model certainly becomes pragmatic.

With respect to the discussion in section 3.2 and based from the previous given insights, abstraction in terms of practical modelling can be defined as the level of knowledge, which needs to be possessed by the recipient in order to make the respective model applicable [BC87]. With accordance to the identified "knowledge-doing gap" [PS99], a proper abstracted model provides information that enables a human to perform a certainly described action. Hence, an according level of abstraction would provide a specific individual with the required information for turning his knowledge gained from the particular model into actions.

Finally, the process of modelling for a pragmatic model cannot end by the respective "modeller", as the model is required to evolve during various theory building phases by different individuals. Commonly, these processes require a discourse between a domain expert and the respective system analyst [HPV05, BC11], whereby the domain expert judges for pragmatics and the system analyst tries to capture the meaningful action within a specific corset of syntax and semantics. However, to reach for consensus, it is necessary to include any exchanged information that has been discussed [HPV05], but not included by the respective model. This left-for-inclusion information then decides for a possible derivation and the proper derivation of meaningful actions. Derived from the previous gained conclusions, it is assumed that a model is not pragmatic at all, if one is not capable of deriving any pragmatic action from that particular model or if no action is derivable by any human in any information system at all (cf. assumption 28). This assumption derives from the previous given conclusions 18 and 26 as well as the consideration of the initially stated assumption 10 as illustrated below.

$$\exists i, h, a, \forall m : [D_{erivable} hma \land \neg P_{ragmatic} ia] \lor \neg D_{erivable} hma$$
(27)

 $\exists i, h, a, \forall m : \neg P_{ragmatic} im \rightarrow [D_{erivable} hma \land \neg P_{ragmatic} ia] \lor \neg D_{erivable} hma$ (28)

5 Conclusion

 $\exists i, h, a, \forall m : \neg P_{ragmatic} im \rightarrow [D_{erivable} hma \land \neg P_{ragmatic} ia] \lor \neg D_{erivable} hma$ (29)

 $\exists i, h, a, \forall m : \neg([D_{erivable}hma \land \neg P_{ragmatic}ia] \lor \neg D_{erivable}hma) \to P_{ragmatic}im$ (30)

 $\exists i, h, a, \forall m : \neg [D_{erivable} hma \land \neg P_{ragmatic} ia] \land D_{erivable} hma \rightarrow P_{ragmatic} im \quad (31)$

$$\exists i, h, a, \forall m : [\neg D_{erivable} hma \lor P_{ragmatic} ia] \land D_{erivable} hma \to P_{ragmatic} im \quad (32)$$

 $\exists i, h, a, \forall m : [\neg D_{erivable}hma \land D_{erivable}hma] \lor [P_{ragmatic}ia \land D_{erivable}hma] \\ \rightarrow P_{ragmatic}im$ (33)

$$\exists i, h, a, \forall m : P_{ragmatic} ia \land D_{erivable} hma \to P_{ragmatic} im$$
(34)

$$\exists i, h, a, \forall m : D_{erivable} hma \land P_{ragmatic} ia \to P_{ragmatic} im$$
(35)

$$\forall m, \exists i, h, a : D_{erivable}hma \land P_{ragmatic}ia \rightarrow P_{ragmatic}im$$
 (36)

Therewith, it was shown that the pragmatic value strongly depends on the cognitive possibilities of the interpreting human and the surrounding information system that marks the possible set of actions. With respect to the initial stated research question, it was found that the creation of a model, if it needs to be interpreted by a human, depends on the actions that are able to be performed by the human. Thereby, a model needs to either respect these actions or needs to contribute to an enhancement of the respective recipient's habitus.

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Towards a Modeling Method for Supporting the Management of Organizational Decision Processes

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Abstract: Today's business environments necessitate effective and well-informed organizational decision processes. To establish adequate environments for decision processes in organizations, methods are advisable that promote the coordination of these processes, facilitate the implementation and maintenance of supporting information systems, and foster accountability as well as traceability of organizational decisions. We investigate the potentials of an enterprise modeling-based approach for supporting the management of organizational decision processes and propose conceptualizations for modeling constructs as enhancements to existing enterprise modeling methods.

1 Introduction

Dynamic global markets, heterogeneous and quickly changing customer demands, and short technology life cycles, among other economic challenges, increase the need for decision support in organizations [TALS07, pp. 6-8]. Addressing this need, research areas such as prescriptive decision theory and decision analysis as well as other quantitatively oriented fields of business administration provide sophisticated formal methods for analyzing particular decision situations [Ra70; BCK08]. Various technological approaches and information systems (IS), such as business intelligence (BI) systems, data warehouses (DW), and decision support systems (DSS), have been developed for supporting business stakeholders in making decisions. DSS are primarily built to support selected problem areas. BI systems are intended to provide condensed information based on data gathered in data warehouses [TALS07, p. 90]. Supporting and preparing managerial decisions through the provision of information, furthermore, is also an aim of the business functions and research areas of controlling and management accounting [Kü08, pp. 20, 48-49].

Organizational decisions in enterprises take place in a social, technological, informational, and environmental context [Ra77, pp. 20–33]. Consequently, improving the circumstances of organizational decision processes demands for multifaceted measures "addressing technology, information, organizational structure, methods, and personnel" [Da09, p. 120]. For example, from a technological perspective, it is necessary to design DSS and BI systems in a manner that is actually oriented towards organizational decisions and problems [MH07, pp. 1034–1035]. From an organizational perspective, it is necessary to specify organizational regulations to determine which actors have the authority for making certain kinds of decisions [FGT12, pp. 147-148,

157-159]. From an informational perspective, it is necessary to satisfy information needs arising from decision problems in different units of an enterprise [Kü08, p. 189]. As an additional challenge, implementing these measures requires collaboration and communication between stakeholders with different professional backgrounds and with different perspectives on decisions. This demands for a common understanding of central concepts. However, especially the term 'decision' is characterized by a broad and diverse understanding in everyday language [Be96, pp. 201–202] and, notably, even in wide parts of dedicated literature on decisions [Th74, pp. 9–21].

Against this background, a methodical approach for supporting the management of organizational decision processes is advisable. This includes the identification, documentation, coordination, and analysis of organizational decision processes. Such support is not provided by the aforementioned approaches and tools. A promising foundation for the development of a corresponding method, however, can be found in the area of enterprise modeling. This is mainly for four reasons. First, enterprise modeling approaches, such as ARIS [Sc01], MEMO [Fr12], and ArchiMate [Th12], provide (domain-specific) modeling languages (DSML) for describing various aspects of an enterprise. Among these aspects are organizational structures, business processes, goal systems, and IT landscapes. Second, these modeling languages are integrated to enable expressing and analyzing relations between different areas of an organization [Fr10, pp. 8–9]. Third, enterprise modeling methods typically offer illustrative graphical notations to foster an intuitive understanding of the models. Fourth, approaches such as MEMO [Fr12] are multi-perspective in that they provide different groups of stakeholders with specific abstractions and views on their areas of concern within an enterprise. We therefore argue that a domain-specific modeling method that is integrated with an existing enterprise modeling method represents a suitable foundation for describing, communicating, and analyzing organizational decision processes from multiple perspectives. An enterprise model-based approach thus promises to contribute to the long term management of organizational decision processes. At the same time, it enriches the current state of the art in enterprise modeling. To the best of our knowledge, present enterprise modeling approaches do not provide dedicated modeling concepts for describing organizational decision processes.

The contribution of this paper is threefold: (1) We present the results of a terminological analysis and reconstruction of the domain of organizational decision processes, (2) we investigate the potentials of an enterprise modeling-based method to support managing organizational decision processes, and (3) we present the outline of such a method. In this paper, we focus particularly on requirements and language design issues. This represents a first step towards a comprehensive method for the dedicated management of organizational decision processes. A process model, as the second constituent part of the intended modeling method, is part of future research. In Section 2, we present results of a domain analysis. Section 3 elaborates on the purpose of the method and introduces requirements it should satisfy. General prospects of an enterprise modeling approach for the given purpose are envisioned in Section 4. In Section 5, we discuss issues and decisions pertaining corresponding language concepts. A review of related work, which builds on concepts and relations outlined before, is given in Section 6. Section 7 provides concluding remarks and an overview of future research.

2 Domain Analysis

The development of a modeling method, and in particular the design of a domainspecific modeling language, requires to reconstruct key terms and semantics of the targeted domain. For this purpose, pertinent literature in the field of *organizational decision processes* has been reviewed, analyzed, and interpreted. This section summarizes key findings from a reconstruction of the terminology concerning the fundamental understanding of a decision (Section 2.1), decisions and decision processes in organizations (Section 2.2), as well as the relation to information systems and organizational decision support (Section 2.3). The research fields considered in the following analysis include business administration, organizational studies, psychology, prescriptive decision theory, and information systems (management).

2.1 Fundamental Understanding of the Concept of a Decision

The term 'decision' undergoes a highly varied use both in everyday language and in literature. Remarkably, even a large number of publications specifically dealing with decisions hardly elaborate on the underlying understanding of this term [Lu06, p. 123]. Often, the term is introduced en passant and only in a rather concise manner [Be96, pp. 201–202]. To develop a more comprehensive understanding, different aspects related to the concept of a decision are discussed below.

The most common definition of a decision is that of a *choice* among *alternatives* [e.g., Gä63, p. 22; Ra77, p. 1, Sc04, p. 54]. In wide parts of literature, and particularly in economics, business administration, and prescriptive decision theory, decisions are exclusively understood as choices [Ma99, p. 14]. Following this conception, a decision consequently presupposes the availability of at least two options to choose from. As another central characteristic of decisions, it is commonly suggested that decisions relate to subsequent *courses of action* of an individual [e.g., Si76, p. 4; MRT76, p. 246]. That is, a decision is considered to imply an act of *commitment* to perform a particular course of action [Ki71, pp. 54; MRT76, p. 246]. Both the conception of a decision as a choice and as a commitment portray a decision as an isolated mental act taking place at a specific point in time. It is abstracted from how individuals arrive at this act. In this regard, it is generally suggested that decisions are the result of dedicated *decision* processes [e.g., Ki70, pp. 70-75; Si76, p. 4; Be96, pp. 200-207]. Despite its common use in literature of different research fields, only very few distinct definitions of the term 'decision process' can be found. Synthesizing various proposals in the literature, a decision process can be regarded as an abstraction of a number of different and potentially temporally dispersed cognitive processes and activities of an individual. which eventually result in a decision. A remarkable diversity of prototypical descriptions of decision processes are suggested in the literature [see Ki70, pp. 70-75]. Four commonly noted key elements have been identified. First, a decision process is ordinarily assumed to be initiated by the perception of a *stimulus*, such as the perception or recognition of a problem, a specific situation, or a certain condition. A stimulus will hereinafter be understood as an individual's initial perception of a problem [PB81, p. 119]. If a number of possible courses of action are already available, and only one alternative may be realized, this is usually defined as a *decision problem* [GK05, p. 7].

Second, a decision process suggests some kind of pre-decision behavior in the course of which an individual searches for, identifies, develops, and evaluates possible courses of action. It is often suggested that these activities primarily represent activities of information processing. Many authors with both descriptive and prescriptive claims suggest a specific sequence of these activities [e.g., PB81, p. 119; GK05, p. 66]. However, empirical research stresses that the phases taking place in decision processes cannot be assumed to occur in any strict order [Wi72; MRT76]. The assumption that courses of action are evaluated implies the existence of mental concepts of valuation. In this connection, concepts such as values or, most commonly, *goals* are invoked [e.g., Ki70, p. 26; Si76, pp. 4-8]. Additionally, environmental factors are considered, which may result in different future states [e.g., BCK08, pp. 18–22]. According to traditional conceptions in economic theories, 'rational' individuals have perfect knowledge of available courses of action and their outcomes, and they pursue consistent goals [Si76, pp. 79ff.]. Contrarily, most recent descriptive theories of human decision making acknowledge that there are limits to human knowledge and rationality [Ma99, p. 33]. Third, a decision process involves a *decision* at one point. If different courses of action have been identified or developed, it is suggested that one of these alternative courses of action is chosen in this phase. However, it is also possible that only one potential problem solution is accepted without considering other alternatives [Br80, pp. 37–38; Ki70, p. 71]. Thus, in contrast to common definitions, a decision does not necessarily have to represent a choice. Fourth, and lastly, some authors suggest post-decision behavior, e.g., activities of assessment, feedback, learning, legitimation, or revision with respect to the decision and the accepted course of action [e.g., Si77, p. 41]. In summary, it can be concluded that decisions are not isolated acts or choices, but rather result from dynamic and iterative processes of assessing and developing possible courses of action.

2.2 Organizational Decisions

Organizational decisions and decision processes exhibit specific particularities. First, not every individual or group of individuals as part of an organization is permitted to make any kind of decision. Instead, certain organizational positions or units are assigned the authorization to make organizational decisions that have internally or externally binding implications [e.g., FGT12, pp. 147, 157]. In case individuals involved in an organizational decision process do not have the authority to legitimately or bindingly make a decision, this decision may have to be *authorized* by a different organizational unit, typically up in the organizational hierarchy [MRT76, pp. 259–260; Ki71, pp. 54– 55]. Second, major parts of literature on business administration advocate the notion that organizational decisions are to be oriented towards goals, and that organizations define and maintain organizational goal systems [e.g., He66; Sc04, p. 57]. Organizational goal systems comprise a number of interrelated organizational goals, which are pursued in the long term or for a certain period of time. It is argued that organizational goal systems can and should serve as a key orientation for decisions in enterprises [e.g., He66, pp. 22, 24]. Third, decisions in business firms are typically decisions on the use and commitment of scarce resources [e.g., Sc04, p. 57].

2.3 Information Systems and Organizational Decision Support

In recent decades, a variety of *information system* types have been developed and propagated by academia and practice with the aim of supporting organizational decision making. Business intelligence systems and decision support systems are two of the most notable types of IS in this context. BI systems are aimed at gathering business data from different sources such as internal information systems or external information providers. consolidating these data in specific centralized databases, and providing business stakeholders with diverse means of observing, accessing, and analyzing these data [MH07]. The databases underlying BI systems are commonly referred to as data warehouses. BI systems intend to provide information in terms of general business figures such as product sales structured by regions and periods. In contrast, DSS are tailored towards supporting specific problem areas [TALS07, p. 90]. For example, DSS may offer information and implement analytical models for supporting problem areas such as assessing investment options. In addition to IS (management), supplying stakeholders in enterprises with information is of concern in research areas such as information management, controlling, and management accounting. A concept that is utilized in all these research areas is the concept of *information need*. Information need is commonly understood as a specification of type, amount, and quality of informational resources, which are required to accomplish a task [Ho09, p. 309]. Küpper states that information needs for a decision problem can be obtained by assessing given alternatives, goals, and relations between them [Kü08, p. 183]. Diverse methods for identifying business information needs have been developed [SWW11]. Information needs are relevant in the area of controlling to supply business stakeholders with appropriate information [Kü08, p. 189ff.; Ho09, p. 309ff.] as well as in the area of IS management to design adequate IS, in particular BI systems [SWW11, pp. 37–38]. The concept of information need, hence, represents a link between decision processes and both technological and organizational measures aimed at information provision. To recapitulate, the semantic net in Figure 1 summarizes the key concepts and relations pointed out in this section.

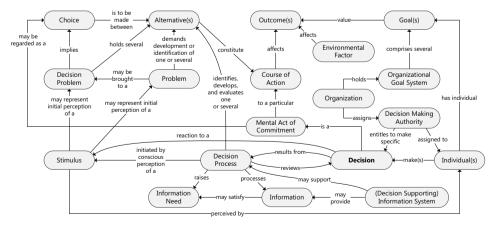


Figure 1: Semantic net of key concepts related to (organizational) decisions

3 Design Goals and Requirements

The modeling method presented in this paper is intended to be an instrument for supporting the identification, documentation, coordination, and analysis of organizational decision processes. It is supposed to stimulate and foster the implementation of suitable organizational and technological measures for improving the basis of decision making. In particular, models created with the prospective modeling language should provide multiple perspectives on decision processes, such as an organizational, a technological, and an informational perspective. Accordingly, the overall design goal is to enhance present enterprise modeling approaches with constructs for modeling organizational decision processes to enable a model-based and multiperspective management of organizational decision processes.

The design of a modeling language demands to identify requirements for guiding the specification of language concepts. Hence, based on the domain analysis presented in Section 2, we refine the stated goal by establishing domain-specific requirements the method should satisfy. General requirements that a DSML should fullfill are discussed in, e.g., [Fr10]. At first, requirements relating to the particularities of conceptually modeling decision processes are discussed. Subsequently, requirements concerning the integration of decision process models in the context of an enterprise (model) are specified.

3.1 Requirements Concerning the Conceptualization of Decision Processes

The domain analysis has revealed several particularities of decisions and decision processes that a corresponding modeling method has to consider. Conceptual modeling languages ordinarily focus on the type level, which abstracts from particular instances [e.g., Fr10]. A decision process instance may be regarded as a particular decision process taking place in an organization, while a decision process type may be regarded as an abstraction of several similar decision process instances. Constructing an appropriate abstraction at the type level faces various challenges, though. First, a decision is characterized by the very fact that it is a reaction to a 'new' or partly 'unknown' situation (see Section 2.1). The idea of aggregating several decision processes to a type, hence, may compromise the very essence of the concept. Second, decision processes are characterized by the fact that their problem definitions are neither fixed, nor entirely predictable over the course of a decision process. For example, decision processes initiated by similar problem perceptions might result in highly heterogeneous decisions. At the same time, decisions that relate to similar courses of action might be the result of decision processes that are initiated by entirely different problem perceptions. Also, a decision process may often start with little more than a vague perception of a problem. These observations indicate that different conceptions of decision process types are conceivable. A method for managing organizational decision processes should thus provide a conception that is adequate to its purpose.

Req. 1 – Decision processes: The method should provide a purposeful specification of the semantics of decision process types as abstractions of substantially similar past, present, and possible future decision processes. The method should provide clear guidelines for constructing meaningful decision process types.

Decisions and decision processes are always the reaction to specific stimuli, i.e., initial perceptions of problems.

Req. 2 – Stimuli: The method should provide a concept for modeling stimuli, which initiate decision processes. It should be possible to link stimuli to concepts that represent potential sources or triggers of stimuli, e.g., business performance indicators or other kinds of incentives, threats, or opportunities.

Various studies have shown that both individual and organizational decision processes are iterative and also incremental in nature [e.g. Wi72; MRT76]. Activities in decision processes do not follow strict schemes of phases.

Req. 3 - Iterativeness: The method should neither presume nor convey the impression that decision processes in organizations can be approached by following a strict scheme of phases or activities.

It is widely recognized that a traditional conception of rationality is neither suitable for describing human behavior, nor appropriate to human cognitive capabilities [Si76].

Req. 4 - Bounded rationality: The method should not build on unrealistic assumptions on human rationality and cognitive capabilities. It should neither be assumed that individuals in a decision process are generally aware of all possible courses of action and their outcomes, nor that individuals have consistent goal and preference systems with respect to these outcomes.

Different individuals in the social system of an enterprise may pursue different goals, which neither need to be congruent with each other, nor necessarily be conducive to organizational goals [PB81, pp. 426ff.].

Req. 5 – Social systems: The method should take into account the fact that organizational decisions are made in social systems. To mitigate possible detrimental effects of opportunistic behavior and to promote the reflective use of the method, it should stimulate deliberate *justifications* of decisions, and it should foster *traceability* as well as *accountability* of decisions, e.g., with regard to possible negative side-effects.

The domain analysis has revealed a number of key concepts for describing formalized decision problems (see Section 2.1 and 2.3). To foster differentiated communication about key determinants of decision problems and to provide a basis for the specification of formal decision models, these concepts should be considered by the modeling method.

Req. 6 – Key determinants: The method should provide concepts for modeling courses of actions, goals, environmental states, and outcomes.

3.2 Requirements Concerning the Context of Organizational Decision Processes

To foster communication about decision processes and to support corresponding analyses concerning, e.g., the personnel involved in decision processes or the support provided by IS, it is necessary to account for the organizational context.

Req. 7 – *Organizational context*: The method should allow for integrating decision processes and related concepts in the context of an enterprise. This demands for integration with other modeling languages, specifically languages for modeling organizational structures, information systems, and goal systems.

Decision processes may result in measures that affect specific parts or elements of an organization. For example, an organizational decision process may be concerned with restructuring business processes, or it may be concerned with redefining its IT strategy. To enable analyses of presumable impacts and interrelations of decisions within an enterprise, it should be possible to model these relations.

Req. 8 – *Decision impact*: The method should allow for denoting those organizational aspects or elements of an organization, e.g., business processes, IT resources, or strategies, which are targeted or expected to be influenced by a decision process type.

Information has been found to be a key resource of decision processes, i.e., decision processes raise information needs. Different technological approaches and business functions aim at providing stakeholders with information (see Section 2.3). To support these business functions, there is need to align provided and needed information.

Req. 9 – Information needs: The method should allow for modeling information needs associated with decision processes. It should be possible to link information needs to information provided by existing IS.

The method is aimed at supplying stakeholders in enterprises with references to decision supporting resources that are relevant to specific decision process types. Also, it is intended to support analyses on the appropriateness and possible expansions of these supportive means.

Req. 10 – *Decision support*: The method should allow for linking different supportive means, e.g., specific decision support systems, diagram types of modeling methods, or formal decision modeling approaches to a decision process.

The prospective application of a method that addresses these identified requirements is illustrated below.

4 Prospects of an Enterprise Modeling Approach

In this section, prospects of extending an enterprise modeling method with modeling constructs for describing organizational decision processes are outlined. On the basis of an exemplary application scenario, it is envisioned how conceptual models of organizational decision processes could be integrated into existing enterprise models and which benefits are associated with such an approach. Considerations on the design of modelling concepts are discussed in the following section. Figure 2 presents an excerpt of an enterprise model, which is augmented by a model of organizational decision process types. The enterprise model describes selected aspects of a fictitious medium-sized mail order company that focuses on consumer products and operates on the basis of an online shop. The enterprise model is created using several DSML and notations provided by the enterprise modeling method MEMO [Fra12]. The shown excerpts do not predetermine a specific enterprise modeling approach, though. New concepts can equally be introduced to enterprise modelling approaches other than MEMO.

The scenario shows five partial models, all of which are located at the *type* level. First, a goal model is pictured in the top left part of the diagram. This model represents selected goals of the enterprise. Second, a model of the organizational structure is depicted in the top right part of the diagram. Third, certain business process types that are selected from a business process map are shown in the second layer. Fourth, a model that depicts a set of decision process types along with corresponding stimuli and a detailed view on a particular decision process type is part of the third layer. Fifth, and finally, a model of selected information systems, the information they provide, and an exemplary model showing hardware and software used to realise the IS is part of the bottom layer of the diagram. Not every prospective analysis scenario needs to consider all aspects depicted in the given example simultaneously. As such comprehensive diagrams can reach a remarkable degree of complexity, common enterprise modeling methods often provide mechanisms for fading in and out details in diagrams according to the user's needs.

Selected relationships between elements of the enterprise model are explicitly modeled using associations. These associations are found between, e.g., organizational units and business processes. In particular, the augmented enterprise model points out how models of decision processes can be integrated with other models in the context of an enterprise. The given application scenario focuses on analyzing the context of the decision process type 'Define Temporary Promotional Offer' (see **0** in Figure 2). Prior to specific analyses, stakeholders with different professional backgrounds can gain an initial understanding of this decision process type by assessing its attributes and linked concepts. The attribute 'General Aim' points out that this decision process is generally concerned with specifying a promotional offer in terms of a product and a promotional price. As is expressed by the corresponding stimulus type (see 2), this process is initiated whenever need is perceived for attracting additional visitors to the online shop in the short term. Stimuli of this type occur 'occasionally', hence, the decision process is initiated rather frequently. It is important to note here that the model describes abstractions of these occurences at type level, while particular stimuli perceived at specific dates would be located at the instance level. Furthermore, it can be found that this decision process is to be oriented towards the goal to 'Maximize Shop Awareness' (see **9**) in the organizational goal system. With respect to this relationship, it is also noteworthy that the decision process should target the goal 'Attract at least 300 Unique New Visitors' (see 4). This represents a decision-specific goal, which is too specific to be considered in the general organizational goal system. Yet, on the basis of decision process models, even such goals can be managed and documented.

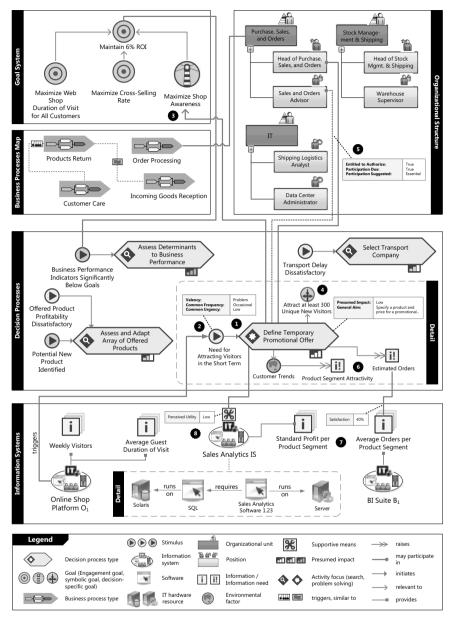


Figure 2: Illustration of an enterprise modeling approach to decision process modeling

Building on a general understanding of the decision process, an enterprise model provides the foundation for supporting various specific analyses. For example, a manager responsible for a certain organizational unit can analyse who is involved—and who *should* be involved—in certain decision processes by analysing relationships from decision process types to organizational positions and roles (see Θ). In the scenario, it can be found that the 'head of purchase, sales, and orders' as well as 'sales and orders'

advisors' are commonly involved in the given decision process type. A responsible manager may find that the decision process lacks particular competencies and suggest that a shipping logistics analyst should participate in the process as well. Also, it may be assessed to be inappropriate that sales and order advisors are entitled to authorize the final decision. Consequently, decision making authorities might be reassigned more strictly, e.g., by demanding authorization by the head of the department. Taking a different perspective. IT experts can assess information needs raised by the decision process type (see **6**) as well as information and support provided by existing information systems (see **9**). By tracing connections between information needs and information provided by IS, the appropriateness of supplied information can be assessed and deficits may be identified. For instance, it may be noted that the environmental factor 'customer trends' raises the need for information on current product segment attractivities. Apparently, this demand is not addressed by any existing IS. This might stimulate measures for adapting IS or establishing new IS meeting this demand. Also, IT experts can assess whether information systems provide information that is not pivotal to any decision process type by identifying information that is not linked to any decision process type. This supports evaluating costs and benefits of providing this information. Finally, it can be assessed whether it might make sense to establish additional decision supporting systems by comparing existing decision process types and available DSS. For example, it can be detected that the 'sales analytics IS' is regarded as a supportive means for the given decision process type. Its perceived utility, however, remains low (see ③). In addition to these examples, various analyses taking further perspectives are conceivable. For example, a top level board of managers may assess whether the right set of goals is targeted in different decision process types.

5 Considerations on Language Design

Based on the requirements analysis and the outlined vision of an enterprise modeling approach, this section provides considerations on modeling concepts for describing organizational decision processes. We present preliminary specifications of modeling model excerpts using MEMO constructs as meta the meta modeling language (MML) [Fra11]. The specifications are intended as working drafts for the following discussion with and discursive evaluation by peers and domain experts. To improve readability, the meta model excerpts are split into several figures.

Based on the domain analysis, we suggest to clearly distinguish between language concepts for describing *decision processes* and *decisions*. Decision processes embrace all activities of treating detected problems, while decisions represent the final acts of commitment resulting from these processes. Consequently, decision processes are regarded as the prime concepts of interest for most prospective analyses. To conceptually model decision processes, a purposeful conception of decision process *types* (Req. 1) is necessary. Various options are conceivable. First, it would be possible to define decision process types as abstractions of decision processes that relate to *similar problem areas*. Second, it would be possible to specify them as abstractions of decision processes, which result in decisions on *similar subjects*. Third, it would be possible to define decision process types as abstractions of decision processes, which are

initiated by *similar stimuli* (i.e., by similar initial problem perceptions). This conception refines the first one. We propose to employ the third conception as a basis of abstraction. The first alternative remains unpractically vague, as it does not provide clear criteria for specifying decision process types. The second alternative neither allows for modeling decision process types that are initiated by vague stimuli, nor for modeling decision process types that deal with heterogeneous decision subjects. For instance, consider the stimulus "business performance indicators significantly below goals". This stimulus might result in different decisions such as cutting of operations costs or investing into new product developments. The third alternative, in contrast to the second one, allows for capturing decision process types that deal with such different decision subjects, since it focuses on the initial stimulus. Thereby, in contrast to the first conception, it also provides a clear reference point for the construction of abstractions at the type level.

Building on this conception of decision process types, we suggest to describe a decision process type in terms of a *name* and a *generalAim* (see Figure 3). The general aim should briefly characterize the intent of a given decision process type. Different decision processes may emphasize different activities, which can be specified using the attribute *commonActivityFocus*. Based on the domain analysis, we suggest that the auxiliary type *DecisionProcessFocusType* can take the values ,Problem Analysis', ,Problem Solving', ,Search', and ,Evaluation and Choice'. The attribute *presumedImpact* of a decision process type may be used to express the expected influence on business performance.

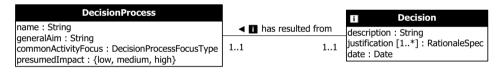


Figure 3: Conceptualization of 'decision process' and 'decision'

With respect to the established design goals and requirements (see Section 3), modeling *decisions* as final acts of commitment is primarily relevant for purposes of justification, and accountability (Req. 5). Therefore, it is suggested to specify 'decision' as an *intrinsic*¹ concept (as expressed by the white ,i' on the meta type in Figure 3). The purpose of this concept is to describe particular decisions (instances of a decision type). Attributes for specifying a general description, a justification for the respective decision (the auxiliary type ,RationaleSpec' for modeling rationales is developed by [SFHK12]), as well as an attribute expressing the date that a particular decision has been made have been included. As decisions are solely modeled at the instance level, the association between 'Decision' and 'DecisionProcess' is marked as being intrinsic as well. At instance level, one particular decision results from exactly one decision process instance.

A 'stimulus' represents a further key concept of the prospective language (Req. 2), especially since it is employed as a basis for the construction of decision process types. In addition to the generic attributes *name* and *description* and in accordance with, e.g., [MRT76], it is propose that a stimulus can be characterized in terms of a *valency*. A

¹ Intrinsic concepts, attributes, and associations are not instantiated at type level, but only at instance level (see [Fr11] for further discussion).

stimulus valency expresses the degree to which it is regarded as voluntary (an ,opportunity') or enforced by external pressure (a ,crisis') to respond to a stimulus (see Figure 4). Intermediate stimuli are regarded as an ordinary ,problem'. The degree to which an immediate reaction is necessary can be expressed using the attribute commonUrgency, while the rate of its occurence may be specified using the attribute commonFrequency. At the instance level, the date a particular stimulus has been noted can be documented (recorded). It is proposed that at type level each stimulus type initiates exactly one decision process type, while a decision process type may be initiated by different stimuli (*initiates*). At the instance level, a decision process can only be initiated by exactly one specific stimulus (intrinsic association 'has initiated'). Hence, while the former association describes, which stimulus types can initiate which decision process types, the latter can be instantiated only at instance level to document which particular stimulus has initiated which specific decision process. Furthermore, it is argued that a decision process may potentially trigger further stimuli. This relation is purely optional. With respect to requirement 3, it has been chosen to deliberately refrain permitting to model strict sequential relations within or between decision process types.

Stimulus	1*	initiates 🕨			
name : String					7
description : String	11	i has initiated			
valency : {opportunity, problem, crisis}				11	11
commonFrequency : {exceptional, rare, occasional, frequent} commonUrgency : {low, medium, high}	0*	 may trigger 	0*	DecisionProcess	
recorded : Date					

Figure 4: Conceptualization of 'stimulus'

To enable multi-perspective analyses of organizational decision processes, it is necessary to integrate the concepts of a decision and a decision process in the context of an enterprise (Req. 7). Figure 5 presents an initial integration with existing modeling languages of MEMO and it introduces further domain-specific concepts. Reused modeling concepts from existing modeling languages are marked by a colored rectangle attached to the meta type (as suggested in [Fra08]). Decision processes can be related to various organizational units (e.g., single units such as positions, boards, or committees) by means of the association *ParticipationRelation*. This relationship offers attributes for documenting and managing desired charactistics of this participation. It can be specified specific organizational unit may authorize the final whether а decision (entitledToAuthorizeFinalDecision), and whether participation of a specific unit is regarded as mandatory or advisable (*participationDue*, *participationSuggested*). For purposes of documentation, at the instance level, it can be recorded that a specific organizational unit has participated in a particular decision process (*participatedIn*). Similarly, the concept 'decision' can be linked to organizational units at instance level to document the stakeholders who have authorized а particular decision (AuthorizationRelation). To enable analyses as outlined in Section 4, IS can be linked with decision processes in two different ways. First, the concept InformationNeed is offered (Req. 9). Information needs can be raised by decision process types. The association InformationNeedSatisfactionRelation can be used to express the degree to which IS satisfy these needs. Second, the association SupportiveMeansRelation enables to model that an IS represents a supportive means for a decision processes type (Req. 10). Furthermore, key determinants for describing decision problems (Req. 6) can be

modeled using the concepts *AbstractGoal* (and its specializations), *EnvironmentalFactor* and *CourseOfAction*. It is suggested to relate these concepts to decision processes through a specific *RelevanceRelation*. The conceptualization of this relationship is intended to be augmented in future work.

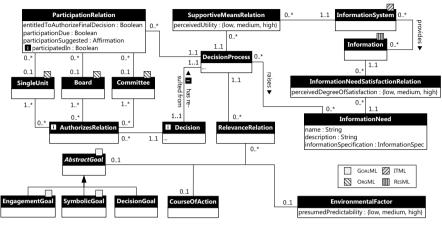


Figure 5: Further key concepts and integration in the context of an enterprise²

6 Related Work

Related work can roughly be categorized into two categories: Research on modeling languages for processes and research on formal decision modeling. The former focuses on dynamic abstractions, such as modeling languages for describing business processes or workflows. These languages typically offer branch elements, which divide a path of execution into several paths. Branch elements, in which only a subset of outgoing paths may be selected for further execution, are often directly or indirectly labeled as decisions [e.g., Ob11, p. 37]. The prime purpose of branching decisions is to serve as control flow elements. They are not intended to enable management of organizational decision processes, since they neither model decisions as social processes involving different actors, nor integrate these processes in the organizational and technological environment of an enterprise. The latter category of related work, formal decision modeling approaches, are proposed in the fields of prescriptive decision theory, applied mathematics, and business administration. These approaches conceive a decision as a choice among given alternatives and develop mathematical-statistical means of identifying an 'optimal' alternative [Ra70; BCK08]. To this end, these approaches mathematically describe particular decision situations in terms of alternatives, goals, environmental states, and outcomes. Building on these formalizations, they provide methods for maximizing quantitative figures such as expected values or risk utility values [Ra70; Ma99]. These approaches do not intend to support the documentation and analysis of organizational decision processes beyond the scope of particular decision situations. They largely abstract from the organizational system decisions are embedded

² Note that constraints such as 'a ParticipationRelation must be linked to exactly one SingleUnit, Board, or Committee' are omitted in the meta model. They are part of the full language specification as OCL statements.

in [Be96, p.212]. In particular, these proposals do not support assessing decision processes in relation to, e.g., organizational units and IS. Overall, to the best of our knowledge, there is no method directly comparable to the one elaborated in this paper.

7 Conclusions and Future Research

This paper investigates the potentials of an enterprise modeling approach to support the management of organizational decision processes and proposes corresponding modeling constructs as enhancements to existing enterprise modeling methods. The assessment indicates that enterprise models provide a suitable foundation for establishing and supporting the dedicated management of organizational decision processes. For example, enterprise models allow for describing key determinants (Req. 6), represent the organizational context (Req. 7), and provide the foundation to model information needs and supportive means (Req. 9 and 10). Extending the modeling language and providing a process model will be subject of future research. Also, as the targeted level of detail in modeling is rather thorough, attention must be directed to assessing costs and benefits of applying the method. To tweak method economy, the set of used modeling concepts could be reduced or the targeted level of detail could be adapted according to an organization's needs. Developing respective guidelines is part of future work as well.

In addition, the proposed approach promises to support at least two more advanced application areas. First, enterprise models enriched with details about decision processes can be used as the foundation for advanced management of decision process instances. On the basis of a suitable modeling tool, decision process instances could be monitored and documented in real time. Second, a modeling environment may be used to enhance existing methods for identifying and managing information needs, because it allows to document information needs beyond the scope of particular IS implementation projects—which has been found to be a shortcoming of existing methods [SWW11].

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Echtzeitmetamodellierung im Web-Browser

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Abstract: Modellierung ist ein integraler Bestandteil von Schaffensprozessen in vielen Disziplinen. Der Modellierungsprozess wird durch vielfältige Tools unterstützt, von denen jedoch die wenigsten eine gemeinsame Modellierung durch mehrere Modellierer ermöglichen und die mittels offener Technologien und Protokolle realisiert sind. Um diese Lücke zu schließen, konzipieren wir in diesem Beitrag ein Framework für Echtzeitmetamodellierung, das als Widget-basierte Anwendung realisiert wird und ausschließlich auf quelloffenen Programmbibliotheken und breit implementierten Web-Technologien basiert. Der Beitrag berichtet über eine vorab durchgeführte Technologiestudie, bei der ein Echtzeitmodellierungstool für eine bestimmte Anwendung realisiert und erfolgreich evaluiert wurde. Das Metamodellierungsframework wurde durch Abstrahierung und Erweiterung der Technologiestudie auf Metamodellebene konzipiert und soll die Verbreitung von Echtzeitkollaborationsfunktionen in Web-Anwendungen vorantreiben.

1 Einleitung

Modelle werden bedeutsam durch soziale Prozesse, bei denen die Perspektiven der Beteiligten einen entscheidenden Einfluss haben [FK98]. Es ist weitgehend bekannt, dass der Erfolg von Informatikprojekten von Analyse- und Entwurfsprozessen abhängig ist, bei denen die Perspektiven möglichst aller Stakeholder berücksichtigt werden sollen. Modellierungstools unterstützen diese sozialen Schaffensprozesse. Die meisten existierenden Modellierungstools unterstützen asynchrone Kollaboration, d.h. die Modellierer schicken sich ihre Entwürfe und Änderungen zu, um sie zu überarbeiten und zu integrieren. Um die mit asynchroner Überarbeitung verbundenen Einschränkungen zurückzudrängen, setzen sich immer mehr Tools durch, die gleichzeitiges gemeinsames Modellieren unterstützen. Diese Idee der gemeinsamen Bearbeitung eines Dokuments mittels Computerunterstützung ist schon seit der "Mutter aller Demos" [Le94] von Douglas Engelbart vor fast einem halben Jahrhundert bekannt. Die technischen Voraussetzungen, um diese Idee auf breiter Basis mit Informations- und Kommunikationstechnologie umsetzen zu können, wurden jedoch erst seit etwa Mitte der 1990er Jahre mit der Verbreitung des World Wide Web und der Breitbandtechnologie geschaffen. Heute kann man zum Beispiel mit Google Docs, Office365 oder draw.io mit fast beliebig vielen anderen Benutzern unabhängig von deren physischem Ort gemeinsam und gleichzeitig Texte editieren, Zeichnungen oder Modelle erstellen. Solche technischen Fortschritte bringen viele neue Möglichkeiten zur Kollaboration über das Web, besonders in Disziplinen, in denen enge Zusammenarbeit ein Schlüssel zum Erfolg ist.

Wie eingangs erwähnt, spielt Modellierung für die Informatik eine fundamentale Rolle und gewinnt vor allem als kollaborative Tätigkeit an Bedeutung—siehe z.B. [RKV08]. Aber auch in anderen Bereichen, wie etwa in der Geschäftsprozessmodellierung, ist Kollaboration mittels Computertools unumgängliche Praxis [Ri12]. Es gibt Modellierungstools, die kollaborative Modellierung in Echtzeit ermöglichen, sowohl am Desktop als auch im Web. Diese Tools reichen von sehr anwendungsspezifischen (z.B. das Kanban Tool¹ für Projektmanagement im Team) bis zu völlig methodenfreien Exemplaren (z.B. draw.io, mit dem Symbole aus unterschiedlichen Modellierungssprachen ohne jegliche Einschränkungen kombiniert werden können). Es gibt jedoch, wie der Vergleich existierender Ansätze später zeigen wird, keine Browser-basierten Tools, die mit einem Metamodellierungsansatz die Schaffung und Verwendung beliebiger Modellierungsnotationen mittels Echtzeitkollaboration unterstützen. Ein Framework für solche Tools vorzustellen ist das funktionale Hauptziel dieses Beitrags.

Es existieren Programmbibliotheken von unterschiedlichen Anbietern, mit denen Anwendungsentwickler relativ mühelos Benutzerschnittstellenelemente in ihre Web-Anwendungen einbauen können, die es mehreren Benutzern erlauben, gleichzeitig an einem gemeinsamen Dokument zu arbeiten. Der Begriff "Dokument" als gemeinsam erstelltes digitales Produkt ist hier im weitesten Sinne gemeint; es kann sich dabei um ein einfaches Textdokument, jedoch auch um ein virtuelles 3D-Modell eines Gebäudes handeln. Die bekannteste dieser Programmierbibliotheken ist das Google Drive Realtime API², welches Mitte 2013 veröffentlicht wurde. Während dies sicherlich ein Anschub für die Entwicklung von mehrbenutzerfähigen Web-Anwendungen war, bringen solche Angebote oft das Problem mit sich, dass sie vom Anbieter als Black Box dargeboten werden. Entwickler, die solche Bibliotheken verwenden, übertragen damit alle funktionale-und gegebenenfalls auch inhaltliche-Kontrolle über das Funktionieren ihrer Anwendung an den Anbieter, in diesem Beispiel an Google. Der Anbieter kann jederzeit die Programmierschnittstellen verändern, oder noch problematischer, plötzlich ersatzlos das Angebot einstellen, wie die kürzlich erfolgte ersatzlose Entfernung des Google Reader gezeigt hat. Eine nachhaltige Lösung für Probleme dieser Art besteht darin, quelloffene Programmierbibliotheken mit der Entwicklergemeinschaft zu teilen und die Infrastruktur auf ein Fundament zu stellen, das sich offener Technologien und Standards bedient. Dies ist der nichtfunktionale Eckpfeiler des Frameworks in diesem Beitrag.

Dieser Beitrag ist wie folgt strukturiert. Im zweiten Abschnitt werden Begrifflichkeiten und Konzepte der Metamodellierung dargelegt und die Charakteristika von Echtzeitkollaborationssystemen vorgestellt. Basierend auf diesen Eckpfeilern stellen wir im dritten Abschnitt eine Technologiestudie eines Echtzeitkollaborationssystems für einen konkreten Anwendungskontext vor, um auf Basis der technologischen und benutzerorientierten Implikationen dieser Technologiestudie das System vom konkreten Anwendungskontext

1 http://kanbantool.com/

² https://developers.google.com/drive/realtime/

im vierten Abschnitt zu abstrahieren zu einem Metamodellierungsframework. Diese Abstrahierung ist der konzeptionelle Kern dieses Beitrags. Der fünfte Abschnitt grenzt das vorgestellte Framework von existierenden Ansätzen ab und der letzte Abschnitt fasst den Beitrag zusammen und gibt einen kurzen Ausblick auf zukünftige Forschung.

2 Theoretischer Hintergrund

2.1 Konzeptionelle Metamodellierung

Ein konzeptionelles Modell besteht aus Objekten und Beziehungen zwischen diesen Objekten [Ol07], welche den für den Modellierer relevanten System- bzw. Realitätsausschnitt repräsentieren. Für die Erstellung eines Modells wird vom Modellierer die dafür bestimmte Notation einer Modellierungssprache benutzt. Diese wiederum wird durch das Metamodell definiert. Das "Diamantmodell" der Metamodellierung [JKL09] schlägt vor, bei Metamodellierungstechniken die Aspekte Notation (welche Notationen werden benutzt um bestimmte System- und Umgebungsaspekte zu repräsentieren?), Ontologie (welchen Ontologien unterliegen der Systemdomäne?) und Prozess (welche Prozesse bestimmen die Ableitung, Bewertung und Validierung von Modellen) zu unterscheiden, sowie den Zielaspekt, der die Entscheidungen in den ersten drei Aspekten bestimmt. Der Schwerpunkt des vorliegenden Beitrags liegt nach dieser Klassifikation auf der notationsorientierten Metamodellierung, da wir Notationssysteme definieren wollen.

Jede Modellierungssprache hat eine (unter Umständen implizite) Syntaxdefinition, welche die Elemente und ihre Notation beschreibt, sowie eine Semantikdefinition, welche die Bedeutung dieser Elemente beschreibt. Die Syntaxdefinition unterscheidet einen abstrakten und einen konkreten Teil. Der abstrakte Teil definiert die Elemente der Sprache und deren Eigenschaften. Regeln zur Notation und Verwendung bzw. Zusammensetzung dieser Elemente zu Modellen (die Modellierungsmethode) sind im konkreten Teil definiert. Das Metamodell repräsentiert die abstrakte Syntax der Modellierungssprache, d.h. ein Element in einem Modell repräsentiert eine Instanz eines Elements im Metamodell. Da ein Metamodell ebenso ein Modell ist, kann es seinerseits durch ein Meta-Metamodell definiert werden. Durch Fortführung dieses Gedankenexperiments können beliebige Metahierarchien von Modellen erzeugt werden. Ein Beispiel solcher Mehrebenen-Metamodellierungsarchitekturen ist die Meta Object Facility (MOF). Der Metamodellierungsansatz bietet auch die Basis für die Entwicklung von Graph-basierten Bearbeitungstools zur Erzeugung von Diagrammen.

Beim Modellerstellungsprozess unterscheidet man aus Benutzersicht zwei unterschiedliche Bearbeitungsansätze, nämlich freihändiges und strukturiertes Bearbeiten [Mi07]. Freihändiges Bearbeiten bietet dem Modellierer die Möglichkeit, alle verfügbaren Modellelemente beliebig zu kombinieren, beispielsweise in der UML ein Klassensymbol mittels einer Kompositionsbeziehung mit einem Aktivitätssymbol zu verbinden. Dies ermöglicht natürlich die Erstellung syntaktisch inkorrekter Modelle. Demgegenüber erlaubt strukturiertes Bearbeiten dem Modellierer ausschließlich, ein korrektes Modell in ein anderes korrektes Modell zu überführen durch eine Modellierungsoperation.

2.2 Echtzeitkollaborationssysteme

Ein Echtzeitkollaborationssystem ist eine Computeranwendung, die es einer Gruppe von Benutzern ermöglicht, gleichzeitig an einem gemeinsamen Dokument zu arbeiten [EG89, Gr94]. Wir werden in diesem Beitrag den Fokus auf jene Echtzeitkollaborationssysteme legen, die örtlich verteilte Kollaboration ermöglichen und Internetprotokolle als Kommunikationsmedium verwenden. In einem Echtzeitkollaborationssystem wird jede Operation eines Benutzers (z.B. das Einfügen einer Klasse in ein Klassendiagramm) zu allen anderen Benutzern propagiert, sodass dort der Eindruck entsteht, in Echtzeit gemeinsam an einem Modell zu arbeiten. Ein solches System benötigt neben Mechanismen zur Propagierung von Operationen auch solche zur Wahrung der Konsistenz des Modells. Um den Eindruck der Echtzeitkollaboration entstehen zu lassen, sollte ein solches System nur geringe Latenz zwischen Ausführung einer Operation und der Darstellung des Ergebnisses dieser Operation bei allen Benutzern aufweisen. Es wird daher üblicherweise jede Operation zuerst unmittelbar lokal ausgeführt und danach bzw. nebenläufig an die Kollaborateure versendet, etwa mit einer Broadcastnachricht.

Herausforderungen. Die Umsetzung solcher Systeme trifft auf erhebliche Herausforderungen bei der Sicherstellung der Konsistenz der verteilten Modellkopien. Inkonsistenz kann nach [SE98] entweder durch Divergenz oder durch Kausalitätsverletzung entstehen: Ausgehend von der Annahme, dass Operationen bei allen Kollaborateuren in Empfangsreihenfolge ausgeführt werden, tritt Divergenz dann auf, wenn die Reihenfolge nichtkommutativer Operationen an zwei empfangenden Stellen unterschiedlich ist, z.B. wenn während des Propagierens der Operation über das Netzwerk die Reihenfolge vertauscht wird. Die finalen Modellkopien der Kollaborateure sind dann nicht identisch. Kausalitätsverletzung tritt auf, wenn Operationen bei den Kollaborateuren in einer nichtkausalen Reihenfolge ausgeführt werden. Ein Kollaborateur kann hierbei unter Umständen den Effekt einer Operation sehen, bevor er die Ursache dafür gesehen hat.

Konfliktbehandlung. Es gibt zwei grundlegende Kategorien von Möglichkeiten, diese Probleme zu lösen, nämlich Konfliktvermeidung [XZS00] und Konfliktresolution [Su98]. Konfliktvermeidung verhindert, dass Konflikte auftreten, etwa indem mehrere Benutzer nicht gleichzeitig die gleiche Stelle im Dokument bearbeiten dürfen. Dies bietet Vorteile bezüglich Rechen- und Kommunikationsintensität, untergräbt jedoch die Grundidee der Echtzeitkollaboration. Demgegenüber verhindern Ansätze zur Konfliktresolution nicht, dass Konflikte auftreten, sondern sie lösen auftretende bzw. bereits aufgetretene Konflikte durch geeignete Mechanismen auf. Eine der wichtigsten Konfliktresolutionstechniken, die heute in Verwendung sind-z.B. in Google Docs und Apache Wave—ist Operational Transformation (OT) [EG98, Su98]. OT ist eine Technik, welche Operationsparameter anpasst, um Konflikte aufzulösen, z.B. die Verschiebung des Positionsparameters einer Einfügeoperation bei einer "gleichzeitig" auftretenden Löschoperation. Um dies zu sicherzustellen, bedient sich ein OT-System aus zwei Funktionsgruppen, nämlich aus den Kontrollalgorithmen, die anhand einer gegebenen Operationsmenge entscheiden, welche Operationen eine Transformation benötigen, und den Transformationsfunktionen, welche diese Transformationen anschließend durchführen. Der Großteil der Forschung auf diesem Gebiet widmet sich Konflikten bei gleichzeitiger Textbearbeitung. Texte, die aus einer linearen Seguenz von Zeichen bestehen, sind einfach zu adressieren. Sie sind logisch jedoch anders aufgebaut als Modelle, die multidimensionale logische Abhängigkeiten beinhalten können. Lösungen dafür existieren jedoch, z.B. in [Fa11] oder [SC02].

Architekturvarianten. Echtzeitkollaborationssysteme werden entweder mittels einer zentralisierten oder eine replizierten (dezentralen) Architektur realisiert. Die zentralisierte Architektur [SC02] ist eine Client/Server-Architektur, in der alle Clients ihre Operationen an einen Server senden, der für die Dokumentstatusverwaltung und Konfliktresolution zuständig ist. Im Gegensatz dazu folgt die replizierte Architektur den Prinzipien eines Peer-to-Peer-Netzwerks, in dem jeder Knoten eine Kopie des gemeinsamen Modells hält, die lokalen Operationen mittels Broadcast verteilt und eigenständig für die Konfliktresolution zuständig ist. Beide Architekturvarianten haben Vor- und Nachteile, wobei die replizierte Variante den entscheidenden Vorteil hat, dass es keinen "Flaschenhals" in der Kommunikation gibt.

3 Technologiestudie: SyncLD

Gesamtziel dieses Beitrags ist es, ein Framework für Echtzeitkollaboration an Metamodellen sowie Modellen zu entwerfen. Wie später im Abschnitt 4 beschrieben, können die Modellierungstools dabei aus dem Metamodellierungstool heraus instanziiert werden. Die Basis für das Modellierungstool als auch für das Metamodellierungstool ist ein Diagrammeditor, der die Funktionen eines Echtzeitkollaborationssystems implementiert. Einen solchen Echtzeitdiagrammeditor haben wir als Technologiestudie für einen konkreten Anwendungsfall implementiert um zu ermitteln ob so eine Anwendung für Benutzer sinnvoll und auf Basis existierender offener Technologien machbar ist. Auf Basis der technischen und benutzerbezogenen Erkenntnisse dieser Technologiestudie wurden die funktionalen Anforderungen für das Metamodellierungsframework definiert, das im folgenden Abschnitt 4 beschrieben ist.

3.1 Anwendungskontext

In vielen Disziplinen ist die Verwendung von Kollaborationstools üblich, speziell in Forschung und Entwicklung oder in der Wirtschaft. Es gibt jedoch auch viele Communities, die "immun" gegen solche Tools zu sein scheinen. Eine solche Community ist die der Lerndesigner. Lerndesigner gestalten Lehr-/Lernprozesse, und obwohl professionelles Lerndesign zumeist ein kollaborativer Prozess ist, haben sich unter den Lerndesignern entsprechende Tools nicht durchgesetzt [DSO11]. Dies gilt speziell für Europa, wo das in den USA stark professionalisierte *instructional design* als Disziplin nicht breit Fuß gefasst hat. Aufgrund langjähriger öffentlicher Förderung ist in Europa jedoch die Forschung im Bereich Lerndesign sehr stark, speziell im Bereich der formalen Beschreibung von Lehr-/Lernarrangements. Die einzige verfügbare umfangreiche formale Spezifikation erlaubt es Lerndesign ist IMS Learning Design (IMS LD) [IMS03]. Diese Spezifikation erlaubt es Lerndesignern, ihre Lerndesigns als sogenannte Lerneinheiten formal und maschinenlesbar mittels eines XML-Dialektes zu beschreiben. Eine Lerneinheit kann dabei eine ganze Lehrveranstaltung, ein Kurzseminar, oder aber auch eine Lernepisode von wenigen Minuten sein. Die wichtigsten Konzepte des Metamodells von IMS LD sind in Abbildung 1 dargestellt. Das Metamodell wurde in Anlehnung an eine Theatermetapher mit Konzepten wie Akt (*act*), Rolle (*role*) und Auftritt (*role-part*) versehen.

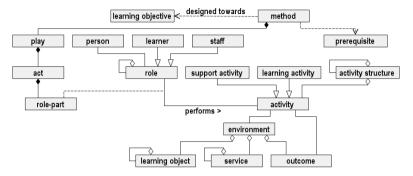


Abbildung 1: Kern des IMS Learning Design Metamodells.

Natürlich schreiben Lerndesigner die XML-Datei, die ihre Lerneinheit beschreibt, nicht per Hand, sondern sie verwenden spezielle Autorentools. Die damit erzeugten Lerneinheiten können dann in beliebigen IMS-LD-kompatiblen Laufzeitumgebungen importiert und ausgeführt werden. Die meisten Autorentools sind Desktopprogramme, es gibt wenige Web-Anwendungen dafür. Obwohl es Autorentools gibt, die Import und Export von Lerndesigns von bzw. zu diversen Onlinerepositorien ermöglichen, gab es bisher kein Autorentool, das Kollaboration in angenäherter Echtzeit unterstützt. Um diese Lücke zu schließen, haben wir ein Autorentool namens SyncLD (steht für "Synchrones Lerndesign") entwickelt, das Kollaboration mehrerer Lerndesigner an Lerneinheiten im Web-Browser ermöglicht. Die Implementierung erfolgte dabei derart, dass spätere Abstraktion von der konkreten Anwendung IMS LD auf beliebige Metamodelle möglich ist (siehe Abschnitt 4). Die vollständigen technischen Details von SyncLD sind in [NDK13] beschrieben. In den folgenden Unterabschnitten werden wir kurz die grundlegen Konzepte und Ergebnisse in einem Detailierungsgrad beschreiben, der es ermöglicht, die darauffolgende Abstraktion auf die Metamodellierungsebene zu verstehen.

3.2 Systembeschreibung

SyncLD wurde als Widget-basierte Anwendung konzipiert. Ein Widget ist eine Anwendung, die einen wohldefinierten und typischerweise limitierten Funktionsumfang bietet, und die mit anderen Widgets zu einer komplexeren Anwendung zusammengefügt werden kann [Go11]. In SyncLD wurde dieser Benutzerschnittstellenansatz verwendet, da er einerseits plattformunabhängig in allen gängigen Web-Browsern lauffähig ist, und neben dem SyncLD-Widget weitere Widgets, welche die Kollaboration unterstützen, eingebunden werden können (z.B. Chat- oder Videokonferenz-Widgets).

Das IMS LD Metamodell wurde aktivitätsbasiert in SyncLD umgesetzt, d.h. den Kern des Modells einer Lerneinheit bildet eine Folge von Aktivitäten, die visuell ähnlich einem UML-Aktivitätsdiagramm dargestellt werden, und die dann mittels unterschiedlicher Registerkarten mit den anderen Elementen der Lerneinheit verknüpft werden können. Ein Beispiel dafür in SyncLD ist in Abbildung 2 zu sehen. Benutzer 1 (überlagertes Browserfenster oben) modelliert die Aktivitäten, während der Benutzer 2 (unteres Browserfenster) gleichzeitig die Eigenschaften einer oder mehrerer dieser Aktivitäten ausfüllt. Durch diese Aufgabentrennung bei Echtzeitkollaboration können Modellierungsschritte, die sonst sequenziell durchgeführt werden müssen, parallel von mehreren Benutzern gleichzeitig erledigt werden, was den Modellierungsprozess effizienter und unter Umständen durch zusätzliche Kommunikation auch effektiver macht.

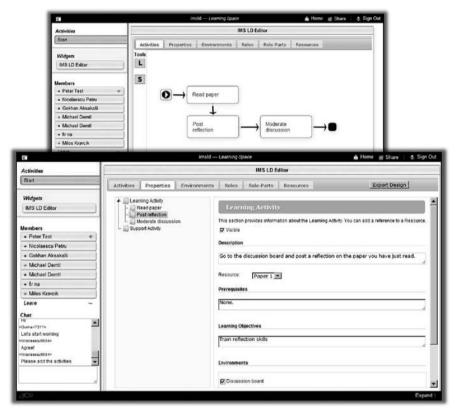


Abbildung 2: Browserfenster zweier kollaborierender Benutzer

Das Fundament der technischen Infrastruktur von SyncLD bildet das quelloffene ROLE SDK³, eine Programmsammlung für Widget-basierte Web-Anwendungen. Das ROLE SDK wurde deshalb ausgewählt, weil es eine Menge von Konzepten und Technologien bietet, die für SyncLD vorteilhaft sind, vor allem das Konzept der Widget-Spaces. Eine Instanz eines Widget-Space bietet einen Container zum Darstellen von mehreren Widgets und ergänzt diesen um Schnittstellen für Kommunikation zwischen Widgets, Benutzerverwaltung, –authentifizierung und –autorisierung, sowie Datenverwaltung. Eine Anwendung, in der Funktionalität auf Widgets aufgeteilt ist, und in der mehrere Benut-

³ http://sourceforge.net/projects/role-project/

zer über unterschiedliche Instanzen dieser Widgets zusammenarbeiten, erfordert Kommunikation zwischen den Widgets—die sogenannte Widget-zu-Widget-Kommunikation [Go11]. Diese umfasst einerseits lokale browserinterne Kommunikation zwischen den verschiedenen Widgets der Benutzeroberfläche, andererseits die globale browserübergreifende Kommunikation zwischen Widgets unterschiedlicher Benutzer. Ein lokales Widget agiert dabei als Gateway für den globalen Datenaustausch, indem eingehende Nachrichten über lokale Widget-zu-Widget-Kommunikation an die entsprechenden Widgets weitergeleitet werden. Das ROLE SDK beinhaltet eine Implementierung dieser Widget-zu-Widget-Kommunikationsmechanismen auf Basis von HTML5 Web Messaging [W3C11] und des Extensible Messaging and Presence Protocol (XMPP) [Sa11]. Es ermöglicht Benutzerauthentifizierung und –autorisierung mittels OpenID und OAuth.

Für SyncLD wurde das quelloffene OpenCoWeb Operational Transformation (OT) Engine API⁴ mit dem ROLE SDK integriert, um dezentral Konfliktresolution zu betreiben. Wenn ein Benutzer einer Modellierungssitzung beitritt, wird jeweils der Status der gemeinsamen Sitzung repliziert. Die Clients propagieren mittels Broadcast deren Modellierungsoperationen an alle anderen Benutzer und die Konfliktresolution mittels OT wird auf Empfängerseite auf dem dortigen Sitzungsreplikat durchgeführt. Eine Modellierungsoperation ist hier jede Änderung des Modells, sei es z.B. durch Einfügen einer Aktivität, durch Auswahl einer Option in einer Dropdown-Box, oder durch Tippen bzw. Löschen eines Buchstabens in einem Textfeld.

3.3 Evaluierung

SyncLD wurde mit Partnern des Projects METIS⁵, das integrierte Lerndesignumgebungen entwickelt und im EU-Programm für lebenslanges Lernen mitfinanziert wird, evaluiert. In fünf Sitzungen mit jeweils vier zusammenarbeitenden IMS LD Autoren, wurden—teils durch eine nebenläufige Audiokonferenz unterstützt—die Funktionen des Tools nach einem gegebenen Evaluierungsprotokoll getestet. Die detaillierten Evaluierungsergebnisse sind in [NDK13] zusammengefasst. Hier wollen wir jene Ergebnisse hervorheben, die für das Metamodellierungsframework in Abschnitt 4 relevant sind.

Die Evaluierung hatte eine technische und eine benutzerorientierte Komponente. Die technische Systemevaluierung wurde durchgeführt, um zu prüfen, ob die Implementierung der Echtzeitfunktionen und vor allem der Konfliktlösung durch OT funktionieren. Das Ergebnis war, dass alle replizierten Kopien der Modelle kongruent waren. Die benutzerorientierte Evaluierung zeigte einerseits, dass die Teilnehmer die Web-basierte Autorenumgebung gegenüber einer Desktopanwendung bevorzugen und dass die Echtzeitkollaboration als sehr nützliche Funktion empfunden wurde. Die Evaluierung zeigte aber auch durch Mehrfachnennung in den offenen Kommentaren der Teilnehmer, dass die Kollaboration mit SyncLD zwei wesentliche Probleme hat. Erstens war den Modellierern nicht immer klar, woran die anderen Modellierer im Moment arbeiten, was auch durch einen zusätzlichen Kommunikationskanal wie einer Audiokonferenz nicht vollständig kompensiert werden konnte. Zweitens war den Benutzern nicht klar, wie Sie den

⁴ https://github.com/opencoweb/coweb-jsoe

⁵ http://www.metis-project.org/

Autorenprozess mittels der Benutzerschnittstelle von SyncLD sinnvoll in einzelne Bearbeitungsschritte auftrennen sollten. In den Modellierungssitzungen hat ein Benutzer jeweils die Moderatorenrolle übernommen um die anderen Benutzer anzuleiten und die Sitzung zu steuern. Die Summe aus positiven und kritischen Rückmeldungen während dieses Evaluierungsprozesses war die Ausgangsmotivation für die Konzeption des im nächsten Abschnitt vorgestellten Metamodellierungsframeworks. Die positiven Aspekte sollten bei der Abstrahierung von der konkreten Anwendung (IMS LD Modelle) beibehalten werden, um zugleich die kritisierten Aspekte durch geeignete Mechanismen im Framework auszubessern.

4 Framework für Echtzeitmetamodellierung

Kern des Frameworks in diesem Abschnitt ist ein Modellierungstool, das es ermöglicht, sich selbst mittels eines Metamodellierungsansatzes zu instanziieren um Modelle der definierten Sprachen gemeinsam in Echtzeit bearbeiten zu können. In den Unterabschnitten behandeln wir Anforderungen, Architektur und Implementierung des Frameworks.

4.1 Anforderungen

Die Anforderungen betreffen die zwei Hauptkomponenten des hier vorgestellten Frameworks. Einerseits das Kollaborationstool, das kollaborative Modellierung nahe Echtzeit ermöglichen soll, und den Kollaborationstoolgenerator, eine Instanz des Kollaborationstools, der verwendet wird, um ein Kollaborationstool für eine bestimmte Modellierungssprache zu erzeugen. Wie in Abbildung 3 illustriert, lassen sich mit den beiden Hauptkomponenten des Frameworks die Rollen des Modellierungsprozesses assoziieren, welche die jeweiligen Komponenten benutzen. Im ersten Schritt generieren Metamodellierer nach Spezifizierung der abstrakten und konkreten Syntax einer Modellierungssprache ein Kollaborationstool für diese Sprache, das die Modellierer dann zur Bearbeitung von Modellen dieser Sprache verwenden können. Für das Kollaborationstool wurden folgende Anforderungen definiert:

- **Modellierung**: Ein Modellierer kann ein Graph-basiertes Diagramm als visuelle Repräsentation einer definierten Modellierungssprache erstellen. Er kann Knoten und Kanten hinzufügen, verschieben, löschen, sowie deren Eigenschaften bearbeiten.
- Echtzeitkollaboration: Mehrere Modellierer können zusammen an einem gemeinsamen Modell arbeiten unabhängig von ihrem physischen Ort. Die Änderungen jedes Benutzers werden dabei zu den anderen Benutzern propagiert, Konflikte aufgelöst, und visuell dargestellt.
- Änderungshistorie: Eine Historie aller Änderungen wird gepflegt und allen Benutzern dargestellt. Benutzer können Undo- und Redo-Funktionalität abrufen.
- Awareness: Um die gemeinsame Modellierungssitzung besser moderieren zu können, sollen die Benutzer *Awareness* (ein Begriff aus der CSCW-Forschung [DB92]) über die teilnehmenden Modellierer und deren aktuelle Aktionen erfahren. Entsprechende Information soll jederzeit sichtbar dargestellt werden.

• **Modellexport**: Das Modell soll jederzeit, sofern es die Syntax der Modellierungssprache nicht verletzt, in maschinenlesbarer Form exportiert werden können. Für den Prototypen wird sich diese Anforderung auf einen Bildexport beschränken.

Der Kollaborationstoolgenerator ist eine Instanz des Kollaborationstools mit vorgegebener Modellierungssprache. Er erbt damit dessen funktionale Anforderungen und erweitert diese wie folgt:

- Metamodelldefinition: Metamodellierer sollen das Metamodell einer abstrakten Syntax einer visuellen Sprache, für die eine Instanz des Kollaborationstools erzeugt werden soll, mittels eines UML-Klassendiagramms definieren können.
- Konkrete Syntaxdefinition: Die visuelle Erscheinung der Knoten und Kanten der Modellierungssprache soll entweder durch eine einfache Formbeschreibungssprache oder durch Auswahl vordefinierter Symbole definiert werden können.
- Kollaborationstoolgenerator: Metamodellierer können jederzeit, sofern das definierte Metamodell in einem korrekten Zustand ist, die Generierung eines Kollaborationstools für dieses Metamodell anstoßen.

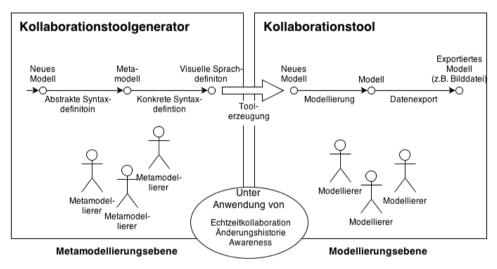


Abbildung 3: Anforderungen eingebettet im Metamodellierungsprozess.

4.2 Systemarchitektur

Die schematisch in Abbildung 4 dargestellte Architektur des vorgestellten Frameworks ist unterteilt in eine Metamodellierungsebene (links im Bild) und eine Modellierungsebene (rechts im Bild). Konzeptionell unterscheiden sich die beiden Ebenen nur geringfügig, da der Kollaborationstoolgenerator auf der Metaebene selbst eine Instanz des Kollaborationstools ist. Daher wird im Folgenden zuerst die Umsetzung der Modellierungsebene erläutert, die analog für die Metamodellierungsebene gilt. Anschließend wird auf Besonderheiten der Metamodellierungsebene eingegangen.

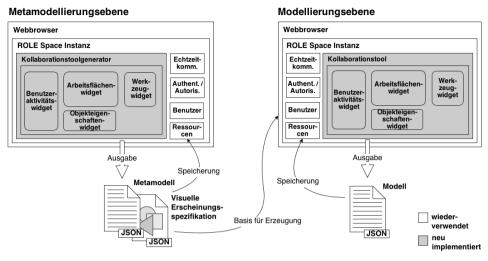


Abbildung 4: Architektur des Echtzeitmetamodellierungsframeworks

Die Architektur fußt grundlegend auf Technologien, die in SyncLD eingesetzt sind und im Abschnitt 3.2 beschrieben sind. In der Symbolik der Abbildung werden weiß gefüllte Symbole "wiederverwendet", d.h. sie werden von SyncLD übernommen. Die grau gefüllten Symbole werden darauf aufsetzend für das Framework neu implementiert. Das Kollaborationstool lässt sich als Web- und Widget-basierte Anwendung plattformunabhängig ohne Installations- oder Wartungsaufwand verwenden, was auch die Einbindung und Wiederverwendung des Tools in verschiedene Umgebungen ermöglicht. Anders als bei SyncLD, das ebenfalls Widget-basiert realisiert wurde, werden hier die verschiedenen Komponenten der Benutzeroberfläche über mehrere Widgets verteilt, sodass zum einen der Benutzer diese individuell anpassen kann und zum anderen verschiedene Ansichten des Modells parallel betrachtet werden können (siehe Abbildung 5). Neben den üblichen Elementen eines graphischen Editors wie der Arbeitsfläche und einem Werkzeugpanel, erlaubt ein Objekteigenschaftenwidget die Manipulation der Attribute verschiedener Komponenten des in Bearbeitung stehenden Modells. Eingehend auf Benutzerwünsche während der SyncLD-Evaluierung sorgt ein Awarenesswidget für bessere Orientierung, indem es die ausgeführten Aktionen aller Kollaborateure darstellt.

In dem Framework liefert die Implementierung der globalen Widget-zu-Widget-Kommunikation im ROLE SDK so wie in SyncLD die Basis für Propagierung der lokalen Änderungen am Modell an die Kollaborateure. Für diesen Zweck wird wie in SyncLD eine replizierte Architektur mit Konfliktresolution basierend auf Operational Transformation (OT; s. Abschnitt 2.2) verwendet. Die Gefahr eines Flaschenhalses, die bei einer zentralisierten Architektur besteht, wird somit vermieden. Weiterhin kann durch die Methode der Konfliktresolution jeder Benutzer jederzeit jeden Teil des Modells uneingeschränkt bearbeiten, so wie man es von Einzelbenutzeranwendungen kennt. Der Aspekt der größtmöglichen Freiheit im Bearbeitungsprozess wird auch bei der Wahl des Bearbeitungsschemas verfolgt. Eine freihändige Bearbeitungsmöglichkeit des Modells bildet die Grundlage. Es kann darauf aufbauend strukturiertes Bearbeiten realisiert werden durch situationsabhängige Einschränkung der erlaubten Modellierungsoperationen.

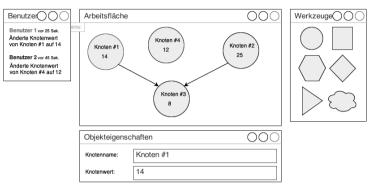


Abbildung 5: Mockup der Benutzerschnittstelle des Kollaborationstools.

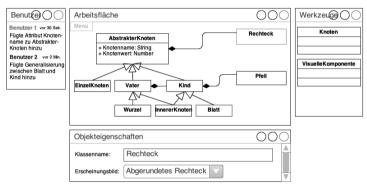


Abbildung 6: Mockup der Benutzerschnittstelle des Kollaborationstoolgenerators.

Auf der Metamodellierungsebene wird die visuelle Modellierungssprache, für die ein Kollaborationstool erzeugt werden soll, definiert. Diese Definition umfasst die Beschreibung der abstrakten und konkreten Syntax. Erstere wird durch ein Metamodell beschrieben, das kollaborativ von mehreren Benutzern erstellt werden kann. Im Detail wird dafür eine in [Mi07] beschriebene Repräsentation des Metamodells, d.h. der Objekte und Beziehungen der Modellierungssprache, als UML-Klassendiagramm verwendet. Für die Spezifikation der konkreten Syntax des Sprache bietet der Kollaborationstoolgenerator eine zusätzliche Komponente für die Festlegung der visuellen Erscheinung der Objekte und Beziehungen des Notation mit Hilfe einer Formbeschreibungssprache wie SVG oder als Auswahl aus vordefinierten Formen ermöglicht (s. Abbildung 6).

4.3 Implementierung

Das Modellierungsframework wird clientseitig auf Basis der aktuellen Web-Technologien HTML5, CSS3 und JavaScript umgesetzt und orientiert sich an der Code-Basis des SyncLD Tools. Wie bei SyncLD basiert auch die Infrastruktur des Modellierungsframeworks auf dem ROLE SDK bzw. insbesondere auf dem Konzept der Widget-Spaces. Als Operational Transformation Bibliothek wird die bereits beim SyncLD-Tool verwendete OpenCoWeb OT JavaScript Engine verwendet. Für die Benutzerauthentifizierung wird das vom ROLE SDK bereitgestellte entsprechende auf OAuth basierende Modul verwendet. Als Datenspeicher für die von den Benutzern erstellten Modelle sowie für den mit dem Kollaborationstoolgenerator erzeugten Quellcode wird der über eine REST API zugreifbare Datenspeicher des ROLE SDK verwendet. Als Datenformat für die erzeugten Modelle dient dabei die JavaScript Objektnotation (JSON). Die Implementierung des Frameworks ist noch nicht abgeschlossen; es sollten jedoch durch die vorangegangene SyncLD-Technologiestudie in einem realen Anwendungsbereich und der starken Anlehnung der Implementierung an diese Technologiestudie (vgl. Abbildung 4) bei der Fertigstellung keine unüberwindbaren Probleme auftreten.

5 Abgrenzung verwandter Ansätze

Wie in Tabelle 1 ersichtlich, wurden in den letzten Jahren diverse Ansätze und Tools vorgeschlagen, die vergleichbare Eigenschaften im Schnittstellenbereich Modellierung und Echtzeitkollaborationssysteme haben, wie das von uns vorgeschlagene Framework. Die Spalten in der Tabelle entsprechen jenen aus dem Hauptziel (siehe die Einleitung des Beitrags) und dem theoretischen Hintergrund (siehe Abschnitt 2) abgeleiteten erwünschten Charakteristika.

Tool / Framework	Plattform / Sprache	Domänen- neutral	Metamodel- lierung	Echtzeitkol- laboration	Awareness	Freihandbe- arbeitung	Strukturierte Bearbeitung	Browser- basiert	Quelloffen
MetaEdit+ [TPK07]	Smalltalk	Х	Х			Х	Х		
ADOxx [FK13]	Gecko / C++	Х	Х			Х	Х		
DiaMeta [Mi07]	Java / EMF	Х	Х			Х	Х		X
[GBR12]	Java / EMF	Х	Х	Х	Х	Х			
Tiger [Eh05]	Java / EMF	Х					Х		X
AToM ³ [LVA04]	Python	Х	Х			Х	Х		X
GenGED [BEW04]	Java	Х				Х	Х		X
SyncLD [NDK13]	ROLE SDK			Х		Х		Х	X
Vorgestelltes Framework	ROLE SDK	Х	Х	Х	Χ	Х	Х	Х	Χ

Tabelle 1: Vergleich bestehender Ansätze im Hinblick auf die Zielcharakteristika des Frameworks.

MetaEdit+ [TPK07] ist ein Tool, das die Definition einer Modellierungssprache ermöglicht und darauf aufbauend ein Bearbeitungstool für Modelle der definierten Sprache generiert. Domänenspezifische Sprachen können dabei graphisch als Metamodell definiert werden ohne jegliche Programmierkenntnisse. Das Bearbeitungstool ermöglicht das Generieren von Programmcode und Dokumentation aus den Modellen sowie die Simulation des Modellverhaltens. Das Tool wurde in Smalltalk implementiert und ermöglicht den Benutzern sowohl freihändiges als auch strukturiertes Bearbeiten.

Eine der kommerziell erfolgreichsten Metamodellierungsplattformen ist ADOxx [FK13], das die Definition von beliebigen konzeptionellen Modellierungssprachen ermöglicht und ein Bearbeitungstool zur Verfügung stellt. Während MetaEdit+ eher auf den Softwareengineering-Prozess getrimmt ist, bietet ADOxx erweiterte Möglichkeiten etwa für Simulation und Evaluation von Geschäftsprozessen. Die ADOxx Plattform basiert auf der Gecko UI Engine und unterstützt ebenso freihändiges wie strukturiertes Bearbeiten.

DiaMeta [Mi07] ist ein plattformunabhängiges Java-basiertes Framework für die Erzeugung von Diagrammeditoren für visuelle Sprachen. Es nutzt Metamodelle zur Spezifikation der Modellierungssprachen, wobei die abstrakte Syntax als Klassendiagram definiert wird. Das Framework basiert auf dem Eclipse Modeling Framework (EMF). Ebenfalls auf dem EMF bzw. seiner Modellierungsarchitektur Ecore basierend stellt Gallardo [GBR12] ein weiteres Tool zur Generierung von domänenunabhängigen Modellierungswerkzeugen vor. Im Gegensatz zu DiaMeta erlaubt es auch Echtzeitkollaboration.

Einen unterschiedlichen Ansatz zur Definition der Modellierungssprache wählt das Tiger Project [Eh05]. Es bietet ein graphisches Tool zur Spezifikation einer Sprache durch Syntaxgrammatiken. Als Benutzerinteraktionsschema verfolgt es die Methode des strukturierten Bearbeitens, wobei anwendbare gültige Operationen aus den Regeln der zu Grunde liegenden Graphgrammatik abgeleitet werden.

Das AToM³ Metamodellierungsframework [LVA04] erlaubt die Definition von Modellen auf Basis von unterschiedlichen Formalismen sowie die Transformation von Modellen in Modelle gleicher oder unterschiedlicher Formalismen. Basierend auf der Spezifikation eines Formalismus kann ein graphisches Tool generiert werden, das die visuelle Bearbeitung von Modellen dieses Formalismus ermöglicht. GenGED [BEW04] gestattet ebenfalls die graphische Definition von visuellen Sprachen zur Generierung von graphischen Editoren für die jeweilig zugrunde liegende Sprache. Modelle können sowohl frei als auch strukturiert bearbeitet werden. Die Sprachspezifikation erfolgt mit Hilfe von Grammatikregeln. Erstellte Modelle lassen sich mit dem Tool simulieren.

Wie der Vergleich in Tabelle 1 zeigt, ist das in dem Beitrag vorgestellte Framework für Echtzeitmetamodellierung durch eine Kombination aus Eigenschaften alleingestellt. Dies begründet sich die Unterstützung von Echtzeitkollaboration, Awareness über aktuell durchgeführte Modellierungsoperationen anderer Benutzer, sowie die Lauffähigkeit im Web-Browser ohne zusätzliche lokal installierte Programme (Spalte "Browser-basiert").

6 Zusammenfassung

Dieser Beitrag stellte ein Framework vor, welches es ermöglicht, Echtzeitkollaborationstools für beliebige konzeptionelle Modellierungssprachen zu generieren und als Widgetbasierte Anwendung anzubieten. Modellierer und Metamodellierer können somit ohne Softwareinstallation oder -wartung gemeinsam und gleichzeitig im Web-Browser an Modellen und Metamodellen arbeiten. Wie der Vergleich bestehender Ansätze in diesem Forschungsbereich zeigt, sind die Alleinstellungsmerkmale dieses Frameworks, dass es Echtzeitkollaboration im Web-Browser an Modellen und Metamodellen auf Basis offener Web-Technologien, die in allen gängigen Browsern implementiert sind, ermöglicht und dabei vollständig mit quelloffenen Programmbibliotheken sowie mit Web-Technologien, die in allen gängigen Browsern implementiert sind, realisiert ist.

Das Framework basiert auf einer vorangehenden technologischen Machbarkeitsstudie, bei der ein Echtzeitmodellierungstool für eine Lerndesigner-Community implementiert und erfolgreich evaluiert wurde. Die detailliert im Beitrag vorgestellte technische Infrastruktur für die Echtzeitkommunikation und die dafür erforderliche Konfliktresolution, sowie die aus der Evaluation gewonnen Erkenntnisse dieser Technologiestudie bilden das gefestigte Fundament des Frameworks.

Das langfristige Ziel dieser Forschung ist es, den einfachen Einbau von Echtzeitkollaborationsfunktionen in allen Web-Anwendungen, bei denen dies sinnvoll ist, auf Basis offener, interoperabler Technologien und Protokolle zu ermöglichen, ohne dabei auf Black-Box-Lösungen kommerzieller Anbieter angewiesen zu sein.

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DeltaEcore—A Model-Based Delta Language Generation Framework

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Abstract: Software product lines (SPLs) and software ecosystems (SECOs) represent families of closely related software systems in terms of configurable variable assets. Delta modeling is an approach for capturing variability resulting from different configurations and for deriving concrete software products of an SPL or SECO through transformation. Even though the general concepts of delta modeling are language-independent, custom delta languages are required for all source languages, which are tedious to create and lack interoperability due to different implementation technologies. In this paper, we present a framework to automatically derive delta languages for textual or graphical languages given as EMOF-based meta models. We further illustrate how to automatically generate the syntax and large parts of the semantics of the derived delta language by inspecting the source language's meta model. We demonstrate our approach by applying our implementation DeltaEcore to four selected source languages.

1 Introduction

Software product lines (SPLs) [PBvdL05] and software ecosystems (SECOs) [Bos09] are approaches to reuse in the large where families of closely related software systems are modeled in terms of configurable functionality often referred to as *features*. An SPL has a *closed variant space* where the set of all possible features is explicitly known making it (theoretically) possible to determine all valid *variants* of the SPL a priori [PBvdL05]. In contrast, SECOs have an *open variant space* [Bos09] where not necessarily all features are known by a central instance at any particular time. A *configuration* for one member of the software family is represented by a valid subset of all possible features. In order to derive a concrete software system for a configuration, a variability mechanism has to build a variant from all realization parts related to the features present in the configuration. As most software systems consist of multiple artifacts for different purposes (e.g., design models, source code, configuration files, documentation material etc.), a variety of languages has to be made subject to variability in SPLs and SECOs. With suitable meta models for the respective languages, all these artifacts can uniformely be regarded as models allowing to handle textual as well as graphical languages.

In our work, we chose the transformational variability mechanism *delta modeling* [SBB⁺10] to represent variability due to its ability to handle both SPLs and SECOs as well as configuration and evolution (see Section 2). Delta modeling alters a given base variant of an SPL or SECO by adding, modifying and removing parts to transform the system into a variant conforming to the provided configuration. In delta modeling, transformation steps are described in a domain-specific language-dependent *delta language*, which restricts transformation operations and which is closely tied to its source language, e.g., Delta Java [SBB⁺10] as delta modeling language for Java.

With multiple different languages specifying a family of software systems (e.g., design models, source code etc.), a variability mechanism needs to be applicable to all languages whose artifacts are affected by different configurations. For delta modeling, this means that all languages and their meta models need to have a respective delta language to alter them programmatically. This is complex as a) many languages, in particular domain-specific languages, do not have a pre-defined delta language and b) new languages may be introduced and existing ones may be altered as part of system evolution requiring adaptation of the respective delta language screated by different developers often lack interoperability due to different implementation technologies.

In our approach, we address the problems arising from manually creating delta languages. We introduce a model-based framework to define delta languages for source languages with an EMOF¹-based meta model. We further define six types of standard delta operations and illustrate how to analyze a source language's meta model to derive large parts of the delta operations for a suitable delta language. We generate syntax, semantics and tooling for these delta languages including editor support, parsers and interpreters. The generated delta languages seamlessly integrate into a common variant derivation mechanism so that they can be used to create variants of an SPL or SECO and are fully interoperable with other delta languages created with this framework.

This paper is structured as follows: Section 2 introduces delta modeling with its benefits and limitations as well as a running example used throughout the paper. Section 3 explains our delta language generation framework and illustrates how to derive suitable delta operations from analyzing a source language's meta model. Section 4 demonstrates the implementation of these concepts in our tool DeltaEcore. Section 5 shows the feasibility of our approach by selected case studies before Section 6 discusses related work and Section 7 closes with an outlook to future work.

¹EMOF (Essential MOF) is a subset of the Meta-Object Facility (MOF) 2.0 standard for model-driven engineering by the Object Management Group (OMG), see http://omg.org/mof

2 Delta Modeling

Delta modeling is an approach for capturing variability in software families and for deriving individual products [SBB⁺10]. The general idea is to transform one valid variant of the family into another variant realizing a different valid set of features by means of adding, modifying or removing elements of the first variant. Within the approach, a *delta module* is used to bundle the transformation operations associated with (part of) a particular configurable unit of functionality or combinations thereof. The individual transformations in a delta module are performed by application of *delta operations*, which are custom-defined transformation procedures specified individually for each language. Within this paper, we use the term *source language* for the original language (e.g., Java) and *delta language* for the language in which delta modules containing delta operations are specified (e.g., Delta Java [SBB⁺10]). A source language in delta modeling may be textual, graphical or in any other representation. Delta languages are usually specified textually [SBB⁺10, DS11], but there also are attempts to specify them graphically [HKM⁺13]. To derive a particular product in delta modeling, a set of delta modules is brought into a suitable order and applied by executing the respective delta operations sequentially.

To illustrate the concepts in this paper, we use the example of Software Fault Trees (SFTs) applied in safety-critical software to successively decompose a root fault into logical combinations of its constituent faults in order to determine causes for the root fault's appearance [Lev95]. An SFT is a tree consisting of gates representing logical and/or operations as well as intermediate faults, which are refined further, and basic faults, which are considered atomic. Basic faults are assigned an individual probability of occurrence, which can be used to derive metrics for the likelihood of more complex faults activating. Figure 1a) shows an example SFT.

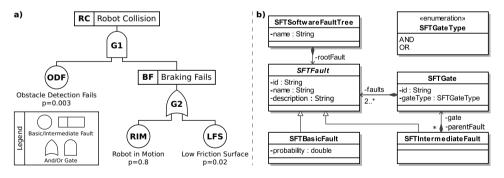


Figure 1: a) Example SFT. b) Meta model for SFTs.

When safety-critical software systems are created from a software family in the sense of an SPL or SECO, the respective safety artifacts describing the system for analysis and certification need to be altered equivalently to the system itself for different configurations [SSA13, DL04]. Thus, when using delta modeling, languages such as SFTs need a delta language to express variability. We chose SFTs as a running example as they demonstrate many of the principal challenges in creating custom delta languages yet are sufficiently comprehensible. Figure 1b) shows the meta model for SFTs we use throughout the paper. The meta class SFTSoftwareFaultTree represents the root element of the SFT. In addition, SFTFault is the abstract base class for its specializations SFTBasicFault and SFTIntermediateFault representing the respective faults. Finally, SFTGate represents logical gates with the respective logical operator of the enumeration SFTGateType. In the meta model, we distinguish structural features of meta classes into references relating elements to instances of meta classes and attributes having values with basic types, custom data types or enumerations. Furthermore, we distinguish single-valued references having an upper bound of one and many-valued references having an upper bound greater than one resulting in a (possibly ordered) set of values.

```
1
  delta "RefineObstacleDetection"
2
    dialect <http://vicci.eu/ecosystem/sft/1.0>
3
    requires <../core/RobotCollision.sft>
4 {
5
    removeFaultFromFaultsOfGate(<ODF>, <G1>);
6
    SFTIntermediateFault odf = new SFTIntermediateFault(id: "ODF",
7
      name: "Obstacle Detection Fails");
8
    addFaultToFaultsOfGate(odf, <G1>);
9
10
    SFTGate g3 = new SFTGate(id: "G3", gateType: SFTGateType.AND);
11
    setGateOfIntermediateFault(g3, odf);
12
13
    addFaultToFaultsOfGate(new SFTBasicFault(id: "BSF",
     name: "Bump Sensor Fails", probability: 0.003), g3);
14
    addFaultToFaultsOfGate(new SFTBasicFault(id: "DSF",
15
16
      name: "Distance Sensor Fails", probability: 0.0007), g3);
17 }
```

Listing 1: Example usage of DeltaSFT to alter SFTs in the course of variability.

In general, a delta language should provide operations to create new instances of all concrete meta classes and to reference existing elements. *DeltaSFT* as delta language for SFTs conforming to the presented meta model should further allow to add and remove faults to/from the many-valued faults reference of gates as well as to set and unset the value of the single-valued gate reference of intermediate faults. Furthermore, DeltaSFT has to support modification of the attribute name for both fault trees and faults as well as probability of basic faults and gateType of gates by assigning a new value. The id of both faults and gates is closely related to the identity of the respective elements and, thus, should not be subject to changes due to variability. An example of a delta module in DeltaSFT is provided in Listing 1. It modifies an SFT capturing the causes for the collision of a domestic robot. The basic variant of the SFT is loaded in 1. 3 and modified in 11. 5–16 to include fault propagation paths for an add-on distance sensor by applying delta operations specific to the source language of SFTs.

The general concepts of delta modeling can be seen as a specialized form of model transformation [MVG06]. In contrast to a general model transformation engine, a delta language only provides selected modification operations required for expressing variability. Operations that should not be performed as part of variability, such as changing IDs, are explicitly prohibited by not providing the respective delta operations. Furthermore, operations may be specified to respect the syntactical and semantical constraints of the source language, e.g., by avoiding dangling references. Finally, variability engineers are not required to learn or understand the full scope of a general model transformation engine but only that of the reduced functionality of the delta language.

Delta modeling has multiple beneficial qualities when used as variability mechanism. For one, it can handle configuration (variability in space) as well as evolution (variability in time) within a single notation [SBB⁺10, DS11] allowing both to derive products and to modify the SPL or SECO in response to changed or new requirements. Furthermore, delta modeling does not depend on a closed variant space as in SPLs but can deal with an open variant space where not necessarily all configuration options are known in advance as found in SECOs [Bos09, SA13], which is a discriminating difference to annotational variability mechanisms [SRC⁺12] often used with SPLs.

These characteristics and the fact that the general concepts of delta modeling are language independent make it a very suitable option for SPL and SECO development. However, for a practical application of delta modeling to a particular language or meta model, an implementation of a custom delta language for its source language is required. Furthermore, a variability modeling approach based on delta modeling is only applicable if all languages of the SPL or SECO that are affected by variability support it. Even though implementations of delta languages exist for source languages such as Java [SBB+10], Class Diagrams [Sch10], Matlab/Simulink [HKM+13] or Component Fault Diagrams (CFDs) [SSA13], they are currently incompatible with one another and less known languages need individual implementation of a delta language.

Creating a delta language manually for a specific source language or meta model is tedious as not only the language's syntax and semantics have to be devised but also the tooling to create delta modules and derive product variants needs to be created. This results in a number of problems: First, most languages do not possess a delta language as it would have to be defined manually. Second, implementations lack robustness as reuse of common technologies is not possible. Third, delta languages created by different developers lack interoperability so that multiple tools are required to handle variability of different source languages. Automatically generating delta languages on basis of a common framework may address these problems. However, existing approaches [HHK⁺13] are limited to deriving the syntax of delta languages for textual languages from grammars and cannot generate their semantics or tooling for product derivation.

3 Delta Language Generation Framework

In this paper, we present a framework to create custom delta languages for source languages given as EMOF-based meta models. Within our framework, we use information from analyzing a source languages's meta model to derive syntax and large parts of the semantics for the model representation of a delta language with a concrete textual syntax. For this purpose, we use two languages represented by meta models with concrete textual syntax: 1) The *common base delta language*, which provides functionality common to all delta languages such as creating and referencing elements and 2) a *delta dialect*, which provides delta operations specific to the source language. A delta language is created by combining

the common base delta language with a delta dialect specific to the respective source language. This general architecture is illustrated in Figure 2.



Figure 2: Architecture of the delta language generation framework.

3.1 Common Base Delta Language

The common base delta language operates on the level of the meta meta model (EMOF) using e.g., EReferences as elements, but not their instances in the meta model of the source language, such as the reference faults of the meta class SFTGate in the meta model for SFTs defined in Figure 1b). Hence, the common base delta language requires no knowledge of the source language's meta model so that it is provided entirely by the framework. The common base delta language represents the skeleton of the custom delta language that is to be created. Constructs defined by the common base delta language include a) references to other delta modules or models (e.g., requires), b) dynamically created constructors with named parameters to instantiate meta classes, c) references to existing model elements (language dependent identifiers are possible), d) definition of variables and constants and e) invokation of delta operations with arguments.

These constructs are available in all delta languages created using the framework, but can be defined independently from the concrete source language. In order to avoid having to define them for each delta language individually, we provide these constructs as part of the framework and share them between different delta languages. As the common base delta language is defined in a meta model, we are able to perform operations such as type checks to ensure that the types of referenced objects, variables and parameters are compatible. We further provide a concrete textual syntax with the meta model, which is used as basis for the textual custom delta language when combining the common base delta language with a delta dialect.

3.2 Delta Dialect

A delta dialect defines delta operations suitable to expressing variability for a particular source language, e.g., to add faults as children of a gate for SFTs. Thus, a delta dialect is the part of a custom delta language that ties to the meta model of a specific source language. The delta language itself is created by combining the common base delta language with the respective delta dialect for the source language. We specify the structure for delta dialects using a meta model and further provide a concrete textual syntax (see Listing 2 in

Section 4). The custom delta language is created by dynamically introducing references between the meta models of the common base delta language and the respective delta dialect. Along with the resulting meta model, we provide a concrete textual syntax for the resulting custom delta language that is synthesized from the textual syntax of the common base delta language and the meta classes in the source language (see Listing 1 in Section 2). Hence, delta modules may be specified textually and principally also in other forms, e.g., graphically.

3.3 Delta Operations

A delta dialect is specified for a particular source language by the users of our framework by defining suitable delta operations for the source language. In our running example, we illustrated the need for five types of operations: setting und unsetting the value of singlevalued references, adding and removing values of many-valued references and modifying the value of attributes. We further identified the need for a sixth operation that can insert a value into a many-valued reference at a specified position provided that the set of values is ordered. Using these six types of operations, we define semantics for standard delta operations used for variability modeling with EMOF-based models and illustrate how to derive them from a source notation's meta model. Furthermore, we also support developers in creating custom delta operations with user-defined semantics to realize domain-specific operations.

Set/Unset Delta Operations are used to alter the value of a single-valued reference. A set delta operation assigns a new value to a specified single-valued reference, whereas an unset delta operation replaces the current value with the default value for that reference as defined in the meta model.

We derive set and unset operations from a source language's meta model by collecting all references in a set that are changeable and single-valued. For each reference in the set, we define both a set and unset delta operation. The delta dialect for our running example in Listing 2 in Section 4 contains definitions for two set delta operations (II. 7/8, 20/21) and two unset delta operations (II. 9/10, 22).

Add/Insert/Remove Delta Operations are provided to manipulate the set of values of many-valued references. An add operation appends a given element to the set of values and a remove operation detaches it from the set. Thus, the semantics of a remove operation is different from that in other approaches to delta modeling [SBB⁺10, DS11] where it completely erases an element from the model whereas, in our case, the element is only detached from the specified list of references. An insert operation places the element at a certain position within the set of values, which is only sensible if the set is ordered.

We derive add, insert and remove delta operations in a similar way to set and unset delta operations: We first collect a set of all references that are changeable and, in this case, many-valued. As insert delta operations are only sensible for ordered sets of values, we further exclude references that are marked as being unordered for this type of operation. For each reference in the set, we create the respective delta operations. The delta dialect for

our running example in Listing 2 contains one add delta operation (l. 28) and one remove delta operation (ll. 29/30). As none of the many-valued references of the meta model is marked as being ordered, no insert delta operations are required.

Modify Delta Operations are used to alter the values of an attribute. In contrast to manipulating referenced values, modification of attribute values is free of side effects (e.g., automatically updated opposite references). Hence, we decided that users of a delta language should be made aware of this difference so that we distinguish set and modify delta operations. In consequence, modify delta operations have a different meaning from that in other approaches to delta modeling [SBB⁺10, DS11] where they are used solely to signal that the contents of a hierarchically decomposed element are being altered. We do not require such a marker as we can use references to target elements directly even if they are nested within a containment hierarchy.

We derive modify delta operations from the provided meta model by inspecting all of its concrete (i.e., non-abstract) meta classes. For each of these meta classes, we iterate over the attributes and collect those that are changeable and not marked as ID. We decided not to allow modification of IDs by default as an *identifier* is tightly connected to the *identity* of an element and, thus, should not be changed as part of variability modeling. Instead, the element itself should be replaced. For each attribute in this set, we then generate a modify delta operation. The delta dialect for our running example in Listing 2 defines seven modify delta operations (ll. 11–18, 23–26, 31).

Custom Delta Operations are used to declare delta operations with user-defined domainspecific semantics that could not be expressed using the generated delta operations. This enables creators of a delta language to utilize knowledge of the semantics of the source language to provide specifically tailored operations, e.g., to avoid dangling references according to the constraints of the source language. As the semantics of these operations depends entirely on the behavior intended by the creator of the delta language, the implementation to interpret the respective custom delta operations needs to be provided manually.

We explicitly decided to not include two specific operations in the set of standard delta operations that may have to be realized as custom delta operations: For one, we refrained from defining a replace delta operation as it inherently depends on the semantics of the source language whether elements of the exact same type, those compatible in the sense of subtype polymorphism or semantically equivalent elements may be used as substitutes. Furthermore, we did not define a standard delete delta operation that completely erases an element from the model along with all its references as this operation would have too many (potentially unintended) side effects to be sensible for variability modeling in general. Hence, the element either has to be deleted step by step using standard delta operations or a custom delta operation specific to the source language has to be defined, which may be done for abstract meta classes to cover multiple concrete meta classes at once if no fine-grained control is required.

4 Implementation

We have realized the concepts presented in this paper using Ecore from the Eclipse Modeling Framework² (EMF) as meta modeling notation supporting EMOF. Our implementation is called *DeltaEcore* and is available for download at http://deltaecore.org. A variety of tools exists for Ecore to create model representations of both textual and graphical languages allowing DeltaEcore to target a wide range of source languages.

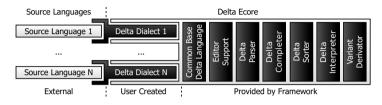


Figure 3: Implementation components of DeltaEcore.

Figure 3 illustrates the main implementation components of DeltaEcore, which we reference in the following using an italic type. Along with the Common Base Delta Language, DeltaEcore provides *Editor Support* for the derived delta languages including syntax highlighting, auto completion etc. as well as a *Delta Parser* to create a model representation from the textual syntax of a delta language. Each delta module explicitly specifies which models it alters and which other delta modules it depends on (if any) through a requires relation. When applying a set of delta modules, the *Delta Completer* collects all models to be altered and all (transitively) required delta modules, the *Delta Sorter* performs topological sorting to establish a suitable application order for the delta modules, the Delta *Interpreter* applies delta modules and their delta operations with the help of the generated delta dialect specific interpreters and the Variant Derivator assembles all affected models to store them as variant of the SPL or SECO. All these components are provided by DeltaEcore so that merely a *Delta Dialect* for a *Source Language* has to be defined by users of the framework in order to create a delta language. We use the steps described in Section 3.3 to automatically generate standard delta operations for a specified source language. In our implementation, we generate a model representation of these delta operations enabling us to enforce type safety when combining a delta dialect with the common base delta language.

Listing 2 shows the textual representation of a delta dialect for SFTs conforming to the meta model introduced in Figure 1b) as generated by DeltaEcore. When combining this delta dialect with the common base delta language, DeltaSFT is created, which can be used to specify variability for SFTs in delta modules such as the one depicted in Listing 1 of Section 2. In the configuration section of the delta dialect, the meta model of the source language is identified by specifying its URI as parameter to the metaModel key (1.3). Furthermore, it is possible to optionally provide a custom identifierResolver—a Java class used to resolve references to elements within the meta model (1.4). The default implementation uses attributes flagged as ID in Ecore to resolve references. However, it may be necessary to use custom identifiers such as with hierarchically structured models without

²http://eclipse.org/modeling/emf

```
1 deltaDialect {
2
    configuration:
3
      metaModel: <http://vicci.eu/ecosystem/sft/1.0>;
4
      identifierResolver: eu.vicci.ecosystem.sft.delta.SFTIdentifierResolver;
5
 6
    deltaOperations:
7
      setOperation setRootFaultOfSoftwareFaultTree(SFTFault value,
8
        SFTSoftwareFaultTree[rootFault] element);
9
      unsetOperation unsetRootFaultOfSoftwareFaultTree(
10
        SFTSoftwareFaultTree[rootFault] element);
11
      modifyOperation modifyNameOfSoftwareFaultTree(String value,
12
        SFTSoftwareFaultTree[name] element);
13
14
      modifyOperation modifyNameOfBasicFault(String value, SFTBasicFault[name] element);
15
      modifyOperation modifyDescriptionOfBasicFault(String value,
16
         SFTBasicFault[description] element);
17
      modifyOperation modifyProbabilityOfBasicFault (Double value,
18
         SFTBasicFault[probability] element);
19
20
      setOperation setGateOfIntermediateFault(SFTGate value,
21
         SFTIntermediateFault[gate] element);
22
      unsetOperation unsetGateOfIntermediateFault(SFTIntermediateFault[gate] element);
23
      modifyOperation modifyNameOfIntermediateFault(String value,
24
         SFTIntermediateFault[name] element);
25
      modifyOperation modifyDescriptionOfIntermediateFault(String value,
2.6
         SFTIntermediateFault[description] element);
27
28
      addOperation addFaultToFaultsOfGate(SFTFault value, SFTGate[faults] element);
29
      removeOperation removeFaultFromFaultsOfGate(SFTFault value,
30
         SFTGate[faults] element);
      modifyOperation modifyGateTypeOfGate(SFTGateType value, SFTGate[gateType] element);
31
32 }
```

Listing 2: Textual representation of a delta dialect for SFTs.

unique identifiers. The characteristics of the identifiers depend on the source language so that the implementation of the respective identifier resolver is delegated to the creator of the delta language if the standard behavior does not suffice.

In the deltaOperations section (ll. 6–31), signatures for the delta operations provided within the custom delta language are given. All six types of standard delta operations are supported using distinct keywords for the different types of operations (e.g., setOperation or addOperation). In addition, it is possible to specify custom delta operations using the keyword customOperation, which may have arbitrary parameters and require a manual implementation of their semantics. In Listing 1, DeltaSFT is created by combining the common base delta language with the delta dialect of Listing 2 using the dialect keyword in l. 2.

When deriving standard delta operations, we synthesize names for the derived delta operations from the meta model of the source language to provide a naming convention, e.g., setRootFaultOfSoftwareFaultTree in Listing 2. However, these names may be changed at will by creators of delta dialects. To guide the process of deriving delta operations, we provide a graphical user interface allowing the deselection of undesired standard delta operations before generation. For all delta operations defined in a delta dialect, implementation classes for an interpreter of the custom delta language are generated. With the defined semantics of standard delta operations, it is possible to completely generate the implementation for set/unset, add/insert/remove and modify delta operations. The semantics of custom delta operations is not formally defined and, thus, their interpretation needs to be implemented manually.

5 Case Study

In our case study, we evaluate the suitability of the concepts presented in this paper on four different languages using our tool DeltaEcore: Software Fault Trees [Lev95] (SFTs), Component Fault Diagrams [SSA13, KLM03] (CFDs), Checklists [Lev95] (CLs) and the Goal Structuring Notation [KW04] (GSN). An example of SFTs was already presented in Figure 1 and examples of CFDs, CLs and the GSN can be found in Figure 4. All these languages stem from the area of certifying safety-critical systems, but they contain many different features representing a wide range of languages. The abstract syntax of SFTs is represented by a tree, that of CFD and CLs by a reducible graph and that of GSN by a general graph. SFTs, CFDs and GSN have a graphical syntax, whereas CLs have a textual syntax. Finally, the GSN may reference model elements from SFTs, CFDs and CLs interconnecting the languages.

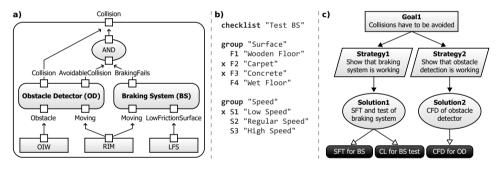


Figure 4: Example of languages used in the case study: a) CFDs, b) CLs, c) GSN.

In particular, we consider three research questions: RQ1: Is it possible to generate custom delta languages that are expressive enough to handle the required variability of the source language? RQ2: Is our approach capable of dealing with scenarios where other than the derived delta operations are required? RQ3: Are the generated methods sound (i.e., useful, fit for purpose and non-redundant)?

For CFDs, a delta language was already presented as part of our previous work [SSA13]. For SFTs, CLs and GSN, we manually created the respective delta languages to have a reference for comparison with delta languages generated by DeltaEcore. To answer our research questions, we inspected the delta operations derived from the languages' meta models and analyzed how complex the creation of custom delta operations and their implementations is in terms of lines of code (LOCs).

We created delta languages for these source languages using DeltaEcore. In Table 1, we provide metrics for the generated languages. The column "Generated" contains the

number of all generated delta operations, "Excess" counts those delta operations that are redundant (e.g., providing access to an opposite reference), "Not Ideal" lists the number of operations that were perceived as not being elegant for the intended purpose (e.g., setting the bounding box for the graphical representation of an element instead of moving and resizing it) and "Restrict" states the number of generated methods that had to be removed in order to disallow access to model elements that should not be affected by variability modeling. Finally, "Custom" lists the number of custom delta operations used in the delta language and "LOC" states the number of lines of code required to implement their intended semantics.

Source Language	Generated	Excess	Not Ideal	Restrict	Custom	LOC
SFT	15	2	0	0	0	0
CFD	39	12	2	17	6	31
CL	10	0	0	0	0	0
GSN	26	16	3	1	4	33

Table 1: Results of deriving delta dialects for the source languages of the case study.

The generated standard delta operations of all delta dialects were sufficient to handle variability in the respective source languages with regard to our original expectations. However, CFDs and GSN have a relatively large number of excess methods. This is mostly due to the presence of multiple opposite references where delta operations were generated for both the original and opposite reference creating redundancy. Furthermore, a large number of delta operations of the delta dialect for CFDs had to be removed in order to restrict access similarly to the original delta language for CFDs. However, we consider 13 of these 17 delta operations as being useful and merely had not included them in the original delta language due to the implementation effort at the time. To realize additional delta operations, CFDs required six and GSN four custom delta operations with 31 and 33 LOC respectively.

With regard to our research questions, we come to the following conclusions: Using DeltaEcore, it was possible to completely generate delta languages for the respective source languages that are expressive enough to handle variability resulting in a positive answer to RO1. Even though it was possible to alter all elements with the derived delta operations, in some cases, providing more elegant delta operations was desirable. For example, the generated delta operations to alter the visual appearance of CFD elements suggested setting the bounding box of the element whereas the source language used delta operations to move and resize the element, which seemed more intuitive to use. Delta operations missing from the generated delta dialect could be realized by custom delta operations and manual implementation of the semantics in the dialect interpreter. Furthermore, access to elements considered immutable in the course of variability could be restricted by omitting the respective delta operations resulting in a positive answer to RQ2. The relatively large number of excess methods creates redundancy so that not all of the generated delta operations are considered sound with respect to our research questions resulting in a negative answer to RQ3. We will inspect how to reduce the number of redundant methods especially with regard to opposite references.

Threats to validity of our case study mainly come from selection of the source languages. Even though we used languages representing different characteristics, all four inspected source languages stem from the same domain of safety-critical systems so that they may not necessarily be representative for languages of other domains. Furthermore, the meta models for all source languages were created by the authors of this paper and, thus, may reflect a certain style of modeling. Finally, the inspected meta models are relatively small in comparison to those for languages such as Java.

6 Related Work

Multiple publications exist that present individual delta languages for particular source languages, such as for Java [SBB⁺10], Class Diagrams [Sch10], State Charts [LSKL12], Component Fault Diagrams [SSA13], the architectural language MontiArc [HKR⁺11] or Matlab/Simulink [HKM⁺13]. However, these delta languages are tightly integrated with their source languages and, thus, serve as archtypes of syntax and semantics of delta languages, but not as basis for generating custom delta languages for arbitrary meta models.

The work related closest to ours is that of Haber et al. [HHK⁺13] as it has the similar goal to generate a delta language for a given source language. They derive the concrete syntax for a custom delta language from a provided textual source language given as grammar by means of grammar extension. In contrast, we analyze the source language's abstract syntax to generate a delta language external to the source language. We use a similar concept of a common delta language. However, our common base delta language is represented as a meta model, which allows operations such as type checking whereas their common delta languages whereas ours targets meta models and, thus, can create delta languages for models in textual, graphical or any other representation. Furthermore, their approach only generates the syntax of a delta language whereas ours generates large parts of an interpreter and an integration into a common variant derivation mechanism as well.

Another approach closely related to ours is that of Sánchez et al. [SLFG09] where a framework may be used to define domain-specific languages for variability management in a particular target meta model. In the extension of the work by Zschaler et al. [ZSS⁺10], SPL technologies are bootstrapped to create a family of these languages. Similar to our approach, the authors define modification operations external to the target meta model. However, they do not provide defined semantics for standard operations, but have language creators implement each operation using a general purpose model transformation language.

FeatureHouse [AKL13] is an approach for generalizing software composition by superimposition for artifacts written in different languages. FeatureHouse can be seen as a language workbench for feature-oriented variability modeling languages, which is similar to our approach for delta-oriented variability modeling. However, FeatureHouse does not operate on meta models of the source languages, but relies on the parse tree for the considered language and the concept of feature structure trees (FSTs), which resemble abstract syntax trees. The FSTs can be composed using a set of predefined operations with associated semantics similar to the standard delta operations we provide. So far, FeatureHouse was only used for textual languages while our approach is more generally applicable for textual as well as for graphical languages.

The Common Variability Language (CVL) as a standardization effort for variability languages is closely related to our approach in that it has the goal to extend arbitrary MOFbased models with a variability mechanism. CVL defines semantics of certain standard operations that may be performed as part of variability modeling similar to our approach. However, CVL utilizes an annotational variability mechanism that depends on a closed variant space and, thus, may not be used with SECOs.

Besides approaches providing or generating languages to specifically handle variability, there are also more general approaches to model transformation that can be utilized for similar purposes. Rumpe and Weisemöller [RW11] generate a domain specific model transformation language from the concrete syntax of a source language. However, their focus is not on variability so that they do not provide standard variational operations with defined semantics or a variant derivation mechanism.

In addition, there are multiple general purpose model transformation approaches of which graph-based approaches are most suitable for variability modeling [CH06] with specifications such as QVT³ and languages targeting Ecore such as ATL⁴ or ETL⁵. However, the use of general purpose model transformation engines to express variability is problematic. Such languages are not tailored to the field of variability management with the result that they may be too powerful and their syntax may be both unfamiliar to and overwhelming for variability engineers. In contrast, a dedicated language for variability management, such as a delta language, may offer operations specifically tailored to expressing variability in the source language, e.g., to preserve consistency by avoiding dangling references.

7 Conclusion

In this paper, we presented a framework to create delta languages for source languages given as EMOF-based meta models to express variability in SPLs and SECOs. We illustrated how to derive syntax and semantics for custom delta languages from a source language's meta model. For this purpose, we defined semantics for six types of standard delta operations and illustrated how to analyze an EMOF-based meta model of a source language to find suitable instances of these operations. We used this information to define a delta dialect to a common base delta language in order to create a custom delta language. The generated delta languages are interoperable and integrate seamlessly into a common variant derivation mechanism to create products of an SPL or SECO for multiple source languages.

The case study showed that DeltaEcore can be applied to languages with different characteristics and that the automatically generated standard delta operations cover a wide range of suitable delta operations. However, it also suggested that a large number of excess

³http://omg.org/spec/QVT/1.0

⁴http://eclipse.org/atl

⁵http://eclipse.org/epsilon/doc/etl

delta operations is derived especially with opposite references. In our future work, we will consider how to reduce this number and how to identify delta operations particularly useful to variability engineers. We will further inspect how to integrate support for family-based analyses into DeltaEcore to allow efficient processing and comparison of analyses on multiple variants of an SPL or SECO. Finally, we plan to perform an industrial-scale case study with partners from the automotive sector using our tool DeltaEcore.

Acknowledgments

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Difference-based Conformance Checking for Ecore Metamodels

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Abstract: During modern model-driven development processes, generators and higherorder transformations are used to create metamodels with short life cycles. Since these metamodels often differ from each other only in small parts, instances as well as metamodels may be re-used if the difference between them does not lead to a violation of instance conformance. Existing co-evolution approaches describe this conformance based on change operators to a metamodel. Thus, they require that changes to the metamodels are carried out using special editors. To use this conformance for arbitrarily generated metamodels, we present a conformance validator for Ecore metamodels that is based on difference-based analysis. The validator has been implemented as a plug-in for the Eclipse framework. We demonstrate the completeness of our approach by covering state-of-the-art co-evolution change operators.

1 Introduction

In model-driven engineering, instances of metamodels represent entitites in the domain of interest and are thus the primary artefacts which are modified during development of a system. Metamodels, however, represent standards, such as UML, which are implemented in specific modeling tools. Thus, metamodels usually stay stable during the development process. When such a standard or tool evolves, a new version of a metamodel is issued, and existing instances have to be migrated to valid instances of the new versions of the metamodels. Since these evolution steps do not occur frequently and may affect a large number of instances, migration scripts can be provided to adapt those instances. Metamodel evolution mechanisms for automatic co-evolution of instances [BG10; HVW11] support a semi-automatical migration process from one metamodel to another.

In advanced model-driven approaches, such as multi-view modeling [ASB10; Bur+13; Bur13], metamodels, model-to-model transformations, and instances are generated onthe-fly based on declarative definitions. Incremental changes to these definition lead to incremental evolution of the generated metamodels. Thus, the life-cycles for metamodels are considerably shorter. It is, however, desirable to re-use metamodels in such processes for reasons of compatibility to existing tools, and for the development of graphical editors. In this paper, we present a conformance relation for Ecore metamodels which expresses that instances of one metamodel are also valid instances of another metamodel. This conformance can be used in two ways: First, to determine if co-evolution efforts are necessary for existing instances of a metamodel, and second, to determine whether existing metamodels can be re-used in scenarios where metamodels are generated automatically. In contrast to existing co-evolution methods [Bec+07; Wac07], which require a manual tracking of edit operations, the conformance relation presented in this paper can be determined by a difference-based analysis of two distinct metamodels or two versions of a metamodel. The contribution of this paper is the definition of conformance as a set of rules using the Java Drools¹ rule engine, and a prototypical implementation based on EMF Compare [BP08]. To evaluate the completeness of our approach, we show that the approach covers all operators of the catalogue presented by Herrmannsdörfer in [HVW11]. We demonstrate the application with an extension of the ModelJoin tool [Bur+13].

The rest of this paper is structured as follows: In section 2, we present the concept of the conformance relation, followed by the technical realization in section 3. We evaluate the conformance validation with the operator catalogue of Hermannsdörfer and a modelling example in section 4. We conclude with a brief discussion of related work and prospects on future work in section 5.

2 Concept

Incremental changes to metamodels do not necessarily break the compatibility to existing instances, for example, if only additive changes are applied to the metamodels. Metamodels can thus be re-used for multiple instances. This is especially beneficiary if graphical representations and editors have been defined for a specific metamodel, since these would have to be adapted as well otherwise. To exploit the compatibility of existing instances to new versions of a metamodel, we define a conformance relation between metamodels:

Definition 1 (Conformance) Let M_A , M_B be metamodels and $I(M_A)$, $I(M_B)$ the sets of all possible instances of M_A and M_B . Metamodel conformance is defined as

 $conforms(M_A, M_B) \Leftrightarrow I(M_A) \subseteq I(M_B)$

To determine the conformance relation between two actual metamodels, we categorize metamodel changes based on [BG10; HVW11]. These approaches describe the impact of single or multiple changes to a MOF-based metamodel on existing instances. In these terms, conformance of metamodels means that all changes that have to be applied to M_A in order to acquire M_B are *model-preserving* [HVW11] / *non-breaking* [BG10]. The co-evolution approaches mentioned above are, however, operator-based, i.e., they assume that a change between two metamodels is expressed as a series of atomic changes. Edapt [HVW11], for example, requires that the user expresses changes to metamodels as specific refactoring steps using an Eclipse plug-in. If a metamodel is changed by any other than the Edapt

¹http://www.jboss.org/drools/

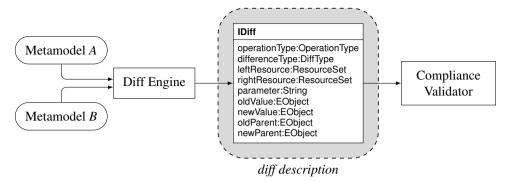


Figure 1: Concept for Determining the Conformance

editor, or generated by a declarative definition as in the example above, the approach is not applicable.

To enable conformance checking between arbitrary metamodels independently of the tools with which they were created, we present a *difference-based* approach for conformance checking. The approach is displayed in Figure 1: A *Diff Engine* is used to determine the diff between two existing metamodels. The calculated IDiff element serves as an input for the *Compliance Validator*, which is based on a rule set that covers all possible changes to a metamodel.

3 Technical Realization

We have implemented a prototypical *Compliance Validator* which checks if the conformance relation holds for two Ecore metamodels. The architecture of the approach is displayed in Figure 2. The main component *Compliance Validator* contains the logic for checking the conformance relation of Definition 1. It has been implemented as an Eclipse plug-in. Metamodels are persisted in a *Metamodel Repository*, which is used by the validator to retrieve metamodels. The usage of this repository makes it possible to compare a metamodel with several existing metamodels and to find a conforming metamodel in the repository. We have implemented a simple file-based metamodel repository for this purpose. The *Diff Engine* is used to determine the delta between two metamodels. We use EMF Compare for

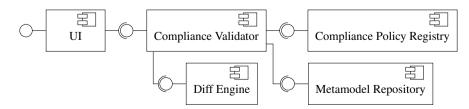


Figure 2: Component model for the Compliance Validator

	Pate
Compliance Rate Dim	Rate
-1 -1	
-1 -1	

Figure 3: Compliance and Diff Rate in an Eclipse UI view (showing default value -1)

this purpose. The policies for determining the conformity of two metamodels are saved in the *Compliance Policy Registry* component, so users can adapt them and register custom policies. We use the Rete-based Drools rule engine for the definition of the conformance policies. The conformance check is implemented in Eclipse via a *UI* component.

We have analysed all possible changes to Ecore metamodels, based on the classification of metamodel changes in [BG10] and [HVW11]. Since these works are based on MOF, adaptations were necessary to take the differences between MOF and Ecore into account. For each change type, we created a rule which describes whether a change type violates the conformity of existing instance to the metamodel which is being changed. In total, we have defined 24 rules which cover all model-preserving change types.

An example for a conformance rule is displayed in Listing 1: The rule analyses the impact of the deletion of a structural feature from an EClass element. The IDiff element describes the delta between two elements of the respective metamodels. The Java helper functions is-PullUpFeature() and isParentAbstract() in the DroolsUtils library determine whether the class in the old metamodel is abstract and whether the feature was moved to a superclass, which influences the impact of the change. The then-clause of the rule is empty since we use a listener to react on the firing of a rule.

```
rule "ReferenceChange_EClass_remove_Attribute/Reference"
   when diff: IDiff( operationType == OperationType.DELETE, differenceType ==
        DiffType.REFERENCE, parameter=="eStructuralFeatures", DroolsUtils.
        isPullUpFeature(oldValue,newValue,newParent)
   then
end
```

Listing 1: Drools rule for deletion of an attribute/reference

The complete set of rules is not represented in this paper due to space restrictions. We refer to the reader to $[Tos13]^2$ for an extensive description of the rules and the validator.

If there are several metamodels in the Metamodel Repository which conform to the metamodel which is being checked, a measure for the similarity of metamodels is calculated to determine the metamodel with the lowest number of conflicts (see Figure 3): The *compliance rate* is the number of changes which violate conformance, while the *diff rate* describes the number of total changes. The user of the validator is furthermore presented a list of issues which cause the inconformance, and can adapt the metamodel accordingly to re-validate it.

 $^{^{2} \}verb+http://sdqweb.ipd.kit.edu/publications/pdfs/toshovski2013a.pdf (in German)$

4 Evaluation

Although the conformance relation (Definition 1) is formally defined, we consider it impractical to formally prove the correctness of our implementation, since the Ecore metamodel and MOF itself lack a formal basis which would be necessary for such a proof. Thus, we follow the same approach as Herrmannsdörfer in [HVW11] and demonstrate the practical completeness of our implementation by validating the coverage of the most frequent cases of metamodel changes in practice.

Since the purpose of our conformance relation is twofold, we will evaluate two cases: First, we will show that our conformance validator covers all the operations in the catalog [HVW11], thus demonstrating that the conformance validation can be used for co-evolution scenarios. Second, we will demonstrate the applicability of the conformance validator for the re-use of metamodels in cases where instances and metamodels are generated from a declarative definition. To this end, we have integrated the approach with the ModelJoin tool [Bur+13] and checked the conformance of changes using a joined metamodel based on the Palladio Component Model [BKR09] and a metamodel for simulation results.

4.1 Change Operators by Herrmannsdörfer et al.

In their 2011 publication [HVW11], Hermannsdörfer et al. have presented a catalog of operators for the coupled evolution of metamodels and models, which covers common cases of metamodel adaptations. The operators are divided into three groups: *structural primitives*, *none-structual primitives*, and *complex operations*. Each operator is classified by the impact it has on existing instances. For our conformance relation, the class of *model-preserving* operators is of interest, since it describes the cases where no adaptation to existing instances is necessary. The group of primitive operators can be described by single instances of the IDiff element, while complex operators have to be describe as a set of IDiff elements.

To evaluate the completeness of the compliance validator, we wrote a JUnit test suite that applied each of the change operations to an example metamodel and tested whether the validator was able to detect the correct class of changes. For primitive operations, we created the appropriate IDiff elements directly; for complex changes, we used Edapt to apply the change to the example metamodel. The rule set of the conformance validator was able to detect all the 61 operations of the catalog correctly.

4.2 ModelJoin views on the Palladio Component Model

The ModelJoin [Bur+13] tool generates custom metamodels and instances based on textual queries (see Figure 4): Based on a query, an annotated target metamodel is synthesized and a QVT-O transformation is generated automatically based on the annotations in the target metamodel. Since every execution of a query leads to the generation of a query-specific target metamodel, the re-usability of query results is limited if metamodel-specific

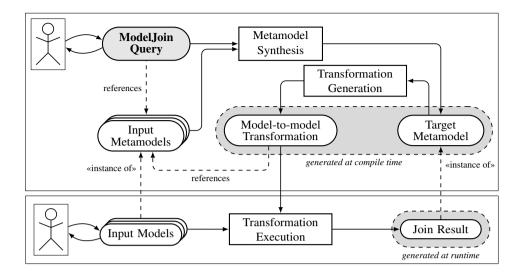


Figure 4: Metamodel and transformation generation in ModelJoin (in FMC [KGT06] notation, from [Bur+13])

visualisations or further transformations are used. To enable the re-use of metamodels, we have extended the ModelJoin tool by the conformance validator and the file-based metamodel repository. If a query is executed, the conformance validator checks if there are metamodels in the repository to which the newly synthesized metamodel conforms. If one or more suitable metamodels are found, the user can choose one of these, so the join result is generated as an instance of this metamodel. If no suitable metamodel is found, the user can access the list of incompatible changes and either modify the query accordingly until the synthesized metamodel conforms to one of the metamodels in the repository, or use the synthesized metamodel, which is then added to the repository.

We have tested the compliance validator by varying ModelJoin queries on the Palladio Component Model [BKR09] and the Sensor Framework metamodel, checking the conformance against formerly created metamodels. Although these tests are not extensive enough to give information about the percentage of cases in which metamodels can be re-used, our first experiences indicate that additive changes profit from the conformance check. If a query is amended with additional properties of the source metamodels, former queries and their instances can still be used with the newly generated metamodel. This way, the user gets feedback if additions to a query break the compatibility to queries which are already in use.

5 Related Work/Conclusion

Metamodel evolution adresses the compliance between different versions of a metamodel. Several approaches support the analyses of metamodel changes by describing the changes in a model-based format [Bec+07; BG10] and generating migration transformations automatically [Cic+08]. Automatic derivation of this difference description has been proposed in [DIP12] as a base for migration scripts, but without categorization of conformance.

The conformance relation presented in this paper can be seen as a special case of model typing [SJ07]. Our state-based conformance check can be used for model type checking of Ecore metamodels, which determines a subtype-relation between two metamodels.

In this paper, we have presented a conformance relation between Ecore metamodels which expresses that all instances of one metamodel are valid instances of another metamodel. This relation is useful either for the re-use of instances when metamodels evolve, or for the re-use of metamodels in approaches where metamodels and instances are generated from declarative definitions. The contribution of this paper is a difference-based compliance validator which analyses Ecore metamodels for conformance based on a set of rules. The advantage of a difference-based analysis is the independence from metamodelling tools with which the metamodels under study are created.

In contrast to the change impact analysis of [BG10] and the classification of change operators of [HVW11], the conformance validator only detects model-preserving changes and does not provide means for resolving other changes that violate the conformance. In future work, the rule set can be extended to differentiate between conflicts which have to be resolved manually and those which can be fixed automatically.

The conformance validator is limited to Ecore-based metamodels and is thus tied to the EMF framework. We do however not see this as a serious limitation due to the wide acceptance of EMF and Eclipse in industry and research. As future work, the conformance validator can be extended to support other metamodel repositories such as CDO³, Teneo⁴, or EMFStore⁵.

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ELVIZ: A Query-Based Approach to Model Visualization

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Abstract: Visualization is an important technique for understanding and exploring complex models. To be useful, visualizations have to be specifically tailored towards the visualization task and the analyzed model. Many standard charts or graph-based visualizations exist, but need to be mapped to the concepts of the model under study. Existing model visualization tools often have predetermined visualization kinds and content, impeding reuse of standard visualizations for various purposes, or lacking the ability to flexibly map source model concepts to different visualization elements.

This paper presents ELVIZ ("Every Language Visualization"), an approach to visualization, generic regarding both the source model, and the kind and content of the visualization. ELVIZ applies model-driven engineering techniques both to transform arbitrary source models into the desired visualization models, and to generate said model transformations from a query-based mapping of source model concepts to visualization concepts. This cleanly decouples source and visualization meta-models, allowing to reuse and combine standard visualizations for various source models.

The ELVIZ approach is applied to scenarios from software visualization in software evolution and measuring energy consumption of mobile applications, using different kinds of visualizations.

1 Motivation

Models are everywhere in computer science and software engineering, e.g. process models, test models, or design models [Béz13]. To ease the understanding of these models, or serve as a basis for communication, visualizations are very helpful. For example, to investigate code smells like too large classes in an existing software system a bar chart might be very helpful: Instead of investigating the underlying code manually by regarding every single class, a bar chart - in which each bar represents one class of the system and where its height is set by the count of methods - is able to present the required information at one glance. This bar-chart example will be used in Section 3.1 again to clarify the approach presented in this paper using the model of a small software system as depicted in Figure 2 to generate the bar chart as presented in Figure 5c.

Many tools exist to generate such visualizations. However, the approaches often support only a single kind of visualization, e.g. from using standard graphics like simple bar charts, to elaborate visualizations like using a three-dimensional "city" to represent sets of characteristics of a model as properties of its buildings [WL07]. Which visualization is appropriate depends on both the model under study, and the goals of the analysis task the visualization is set to support. For instance, instead of visualizing the count of methods per class to identify code smells, the aim of the visualization can be to show the percentual distribution of the methods onto the different classes. In this case a pie diagram might be more appropriate than a bar chart: Another visualization is needed but the visualization content stays the same - the pieces should represent the classes and its size is set by the count of methods of the particular class. Instead of generating a totally new visualization or even taking another visualization tool into account, it would be more pleasant and time-saving to reuse the specification of the visualization content for another visualization kind. A reverse scenario might be that the content of the desired visualization changes e.g. visualizing the percentual distribution of the attributes onto the classes, but the visualization kind - a pie diagram - stays the same. In this case the reusability of the visualization kind is required.

So what is needed is an approach where visualization content and kind can be specified separately, enabling independent reuse for different source models. This should be provided by ELVIZ ("Every Language Visualization"): ELVIZ is a generic, query-based model visualization approach, using model-driven techniques to decouple source models, visualization models, and the tools used for rendering. In this context, rendering means layouting the models content according to predefined visualization needs. Within ELVIZ, a model can be of arbitrary structure, as long as this structure is rigidly defined by an appropriate meta-model. Queries over the source meta-model (expressed in an appropriate query language) are used to define the concepts to be visualized - the visualization content. Visualization kinds i. e. the paradigms followed by concrete visualizations, are represented by their meta-model. Queries can be associated with concepts of the visualization metamodel, to form a mapping, which is automatically turned into a model transformation. Once a visualization kind is specified by a meta-model and the appropriate renderer is provided content, this specification can be reused for different source models in various combinations with different specifications of the content via queries. So ELVIZ can be seen as a framework to generate an appropriate visualization tool rather than a visualization tool itself.

In the following, ELVIZ is described in detail, starting with the presentation of related work in Section 2. Section 3 clarifies ELVIZ with an illustrative example. In Section 4, ELVIZ is applied to two different areas of application – to the field of software metrics visualization, and to the field of power consumption of applications on mobile devices. Section 5 summarizes the presented ELVIZ-approach and refers to possibilities to further optimize and build upon it in the future.

2 Related Work

ELVIZ's main use case is data visualization for software analysis in software evolution: In the past various tools and approaches were published in this context: These include graph-based visualization as for example "Tulip"[Aub01], "da Vinci" [FW94], "ASK-Graphview" [AvHK06], and "GraphViz" as an Open source graph (network) visualization project [EGK⁺01]. Apart from the approach to visualize models using graphs, there exist visualization approaches especially developed for the field of software visualization: the Unified Modeling Language is a well-known OMG-Standard to define models graphically [OMG06]. Lanza et. al presented visualizing software systems as "CodeCities" [WL07].

In these approaches, the kind and content of the visualization is predetermined. To get a different visualization, the person creating the graphical representation has to get familiar with these tools and approaches. In contrast to this, ELVIZ aims at leaving the choice for a suitable graphical representation - including kind and content - to the person creating the visualization. Thereby, ELVIZ is a framework to generate an appropriate visualization tool rather than a visualization tool itself.

The BIRT framework presented by the Eclipse Foundation [Ecl14] is an eclipse plugin able to visualize different contents with different kinds of visualization. BIRT is not easily expendable by new totally individual kinds of visualization as it has a limited range of available report items. Furthermore BIRT can not easily be integrated into a larger toolchain - e.g. extending for instance a metric calculation tool to visualize its results directly. In contrast ELVIZ aims at being easily extendable and should provide the possibility to be integrated into a larger toolchain.

Therefore, ELVIZ is based on model-driven techniques [Ken02], to allow flexible and automatic specification and generation of desired model visualizations.

Similar works on this kind of visualization generation by applying model-driven engineering to the field of model visualization were introduced [WW05] [BSFL06]. Wolff and Winter [WW05] presented the transformation of Bauhaus Graphs into UML diagrams. Both approaches applied MDE to automatically generate the visualizations. In contrast to this, the ELVIZ approach aims at extending this procedure in that way that not only the visualization is generated automatically but also the required transformation itself.

The ELVIZ-approach combines ideas from the field of graph technologies – especially the idea of querying graphs [ERW08] with applying model driven engineering to the field of information visualization [BSFL06]. to allow independent reuse of visualization content and kind.

3 The ELVIZ-Approach

An overview of ELVIZ is depicted in Figure 1. Two major processes can be distinguished: 1) *Generating a Visualization Tool* to create a customized visualization tool, and 2) *Exe cuting a Visualization Tool* using this generated tool to produce visualizations of provided models. The objective of the tool generation process lies in the construction of a reusable visualization tool for a new kind of visualization. This tool can be used to produce a concrete graphical output for different source models. Both processes are briefly outlined below, followed by more detailed explanations using an example in Section 3.1.

For the tool generation process, it is necessary to specify the input and output of the tool to be generated: Therefore, the following steps have to be performed: First, the input has

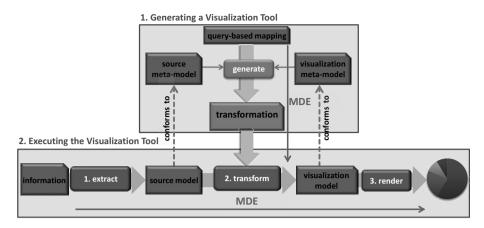


Figure 1: Overview of the ELVIZ-approach.

to be specified via the *source meta-model*. The graphical output has two parts to be specified: the kind of visualization, and its content. These two aspects are specified separately from each other to allow separate reusability of these specifications for other tool generations, thereby reducing workload for generating a new tool. The kind of visualization can be specified via the *visualization meta-model*, while the content is specified as *querybased mapping* between the elements of the source meta-model and the elements of the visualization meta-model. By associating a query over the source meta-model with each concept of the visualization meta-model, a mapping is defined: This mapping describes which elements of source models should be represented by which elements in graphical representations.Defining queries is not necessarily easier than writing transformations. However, ELVIZ allows to manage queries and specification of vizualization kinds separately, enabling independent reuse, which is the real benefit. Furthermore queries do not limit the possibilities for the contents of graphical representations [HE11].

ELVIZ assumes that input data is either readily available as models conforming to welldefined meta-models, or that an appropriate fact extractor (e.g. a *parser* in case of source code analysis) is provided to create such a representation from "plain" input data. Also, besides the specification of the visualization via a visualization meta-model, a *renderer* has to be available which creates the real graphical output conforming to the kind of visualization. Such a renderer has to be implemented only once for a given visualization meta-model, though alternative realizations are possible. As last step, the source metamodel, the mapping, and the visualization meta-model are used to automatically *generate the transformation* making up the customized visualization tool.

Visualization tools generated in this way are used in the execution process. Here, the following steps have to be performed: *extracting*, *transforming*, and *rendering* the data. As a first step, a *source model* is extracted from the *input data* to be visualized. This is a pre-processing step; for example, if the input data consisted of a Java application to be visualized in a software evolution scenario, this step would correspond to parsing the source code to create a representation on abstract syntax tree level. It yields a model representation conforming to the source meta-model, which is a prerequisite for the upcoming transformation step. The next step takes a prior generated transformation, executes it, and generates a *visualization model* fulfilling the mapping and conforming to the visualization meta-model. In the last step, this model is finally transferred to an appropriate renderer to create the actual graphical representation, e.g. as an image file.

An implementation of the ELVIZ approach has been created using the technological space of *TGraphs* [ERW08] to represent models and meta-models. TGraph-based models can be queried and transformed using the *Graph Repository Query Language (GReQL)* [ERW08] and the *Graph Repository Transformation Language (GReTL)* [HE11], respectively. EL-VIZ is not tied to these techniques, though. An alternative realization could, for example, be implemented using ATL in OMG's *Model-Driven Architecture (MDA)* [JK06, Sol03]. In this case ATL is used instead of GReTL and OCL replaces GReQL.

3.1 Example – Visualizing Software Metrics with Bar Charts

This example shows how a visualization tool, able to visualize properties and metrics of java systems, is generated using ELVIZ (Section 3.1.1), and how to execute the generated visualization tool to produce the graphical representation(Section 3.1.2).

```
package com.vizsave;
public class Picture {
        private Database database;
        public Picture() {...}
        public void edit() {...}
        public void save() {...}
}
```

Figure 2: Source Code of the example system.

In this example scenario, a simple metric: the number of methods per class is to be visualized. This can be represented appropriately by a bar chart, where bars represent classes, and the height of each bar is determined by the number of methods. A small, fictitious Java application to save images in a database is used in this example. It consists of two classes the class "Database" to realize a database connection and the class "Picture". Each contains a few methods, as indicated by the code snippets in Figure 2.

3.1.1 Generating a Visualization Tool

To generate the visualization tool, the input of the tool and the kind and content of the desired visualization need to be specified.

Specifying the input. Since the input are Java software systems, an appropriate Java meta-model is needed. For this simple example, a minimal meta-model is used, representing only those concepts carrying the information needed for the intended visualization (Figure 3 left), and consists of three classes to represent *packages*, *classes*, and *methods*. Their containment relationships are modeled with aggregation associations. Each class also has a *name* attribute.

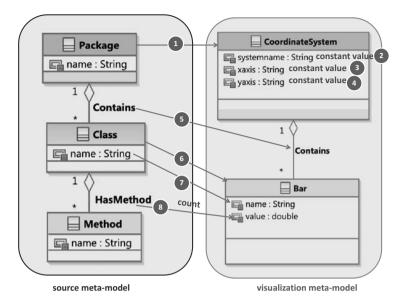


Figure 3: Source meta-model, visualization meta-model and mapping between them.

Specifying the kind of visualization. In the example considered here, the number of methods per class should be visualized as bar chart. The corresponding visualization meta-model is shown on the right-hand side of Figure 3: A bar chart is represented by a *CoordinateSystem*, with a *name* and labels for *x-axis* and *y-axis*. It consists of arbitrarily many *bars*, each having a *name* and *value* determining the height of the bar. In the TGraph-based ELVIZ implementation, visualization meta-models are created using GReTL, which is designed to create target meta-models and models simultanously. It is also possible to use pre-existing target meta-models to be specified using UML class diagrams, which can be imported in standard XMI exchange file format.

Specifying the content of the visualization. The desired mapping is indicated by the numbered arrows depicted in Figure 3. Each element of the visualization meta-model must have its counterpart in the source meta-model. For instance, a separate bar chart should be created for each package, which is ensured by mapping these two classes onto each other. Each bar in a coordinate system stands for a Java class in the corresponding package, and the value of the bar is set by the number of methods defined in that class. Therefore, the calculation of the number of *HasMethod* incidences per class has to be specified as part of the mapping to *value*-attributes of bars. To set a specific string as value for labels in the desired graphical output, constant values can be used: For instance, to set the label on the x-axis to "Classes", the value of the x-axis attribute in class *CoordinateSystem* can be set to the constant string "Classes".

To realize this mapping, ELVIZ uses queries: queries are based on the source meta-model, and are used to get specific elements out of the source model, or perform calculations over

it. By specifying a query for each concept of the visualization meta-model – as classes, attributes and associations–, each query's results can be used in a model transformation to create instances or set attribute values in the target visualization model. In the TGraphbased ELVIZ implementation, queries are expressed using *GReQL*. The GReQL queries for the mapping of this example are shown in Figure 4, with numbers corresponding to those depicted in Figure 3.

No.	concept in visualization meta-model	GReQL-Query	
1	CoordinateSystem	from p: V{Package} with p.name="com.vizsave" report p end	
2	systemname	from m: keySet(img_CoordinateSystem) reportMap m -> "Count of methods per Class" end	
3	xaxis	from m: keySet(img_CoordinateSystem) reportMap m -> "Classes" end	
4	yaxis	from m: keySet(img_CoordinateSystem) reportMap m -> "Count of methods" end	
5	Contains	ntains from e: E{Contains} reportSet e, startVertex(e), endVertex(e) end	
6	Bar from c: V{Class}, p: V{Package} with p>{Contains}c and p.name="com.vizsave" report c end		
7	name	from m: keySet(img_Bar) reportMap m -> m.name end	
8	value	from m: keySet(img_Bar) reportMap m->count(from e: E{HasMethod} with startVertex(e).name=m.name report e end) end	

Figure 4: GReQL-Queries for the mapping shown in Figure 3.

GReQL queries usually start with a *from*-clause, specifying the domain of discourse: For example, the GReQL query for the coordinate system (1) defines a variable *p* to range over all nodes (vertices) of type *Package*. Constraints are specified in the with-clause. Here, the with-clause specifies that only nodes with their name set to "com.vizsave" should be considered. In the return-clause of the GReQL-query, the structure of the result returned for each considered element of the domain is defined. In this case, this is just the node itself, yielding a list of *Package*-nodes, which have the specified name. Note that this constraint is for the example's sake, and neither necessary, nor advisable, as binding to a specific package name would needlessly impede reusability.

Another important construct in the GReQL-queries in Figure 4 are the *keySet*-function and *img_-maps*, used for instance in the GReQL query for the *systemname* attribute of the coordinate system (2). The *img_-maps* are provided by the transformation language GReTL to refer to already established mappings. Here, the query's domain of discourse

ranges over all elements already mapped to the coordinate system by the previous query, i.e. packages named "com.vizsave".

Generating the tool. The source meta-model, the visualization meta-model, and the mapping are used to generate a model transformation embodying the desired visualization. The target transformation language of the TGraph-based ELVIZ implementation is GReTL [HE11]. GReTL expressions rely on GReQL queries, allowing to directly use the queries specified in Figure 4 to transform models conforming to the source meta-model into models conforming to the visualization meta-model. The following example shows a GReTL rule to create a bar in the bar chart for each class contained in a specific package.

```
CreateVertexClass Bar <== from c: V{Class}, p: V{Package}
with p-->{Contains}c and
p.name="com.vizsave"
report c end;
```

This directly corresponds to Query (6) in Figure 4, associating it with a concept of the visualization meta-model. On the left-hand side, the CreateVertexClass command of GReTL is used, to both create a new class in the visualization meta-model called *Bar*, and to create instances of this class for each element returned by the query on the right-hand side. This query ranges over *Classes* and *Packages*, selecting those pairs, where the class is contained in the package, and the package's name is "com.vizsave", and reporting the classes. Each of these classes thereby becomes an archetype for an instance of class Bar. Thus, the whole transformation can be generated automatically using information from the mapping, source meta-model, and visualization meta-model: Internally, the transformation uses the GReTL API, to dynamically construct the required transformation code as Java classes. GReTL can use existing target meta-models, but is also able to generate target meta-models (schemas) and conforming target models (graphs) at the same time. This means a visualization meta-model can be specified directly using GReTL. This will then also provide the framework for the generator which will be able to create visualization tools, parameterized by a set of queries providing the mapping to a source meta-model. To generate actual TGraphs for a specific source model, each visualization meta-model concept needs such a GReQL-query, which will be included dynamically.

3.1.2 Executing a Visualization Tool

Transformations generated in the process described above essentially represent a visualization tool tailored to specific needs dictated by the source data and the task to be supported. This assumes that these transformations can integrate into an environment where data extraction and visualization renderer tools are already present. The advantage of using ELVIZ is that these tools have to be integrated only once, and then can be reused and recombined for further visualizations. The three steps described in the following (and depicted in Figure 1) can therefore be performed automatically by the generated visualization toolchain.

Extract. As a preprocessing step, a source model suitable for further processing by model transformations has to be extracted from the input data. In the example, the input is Java

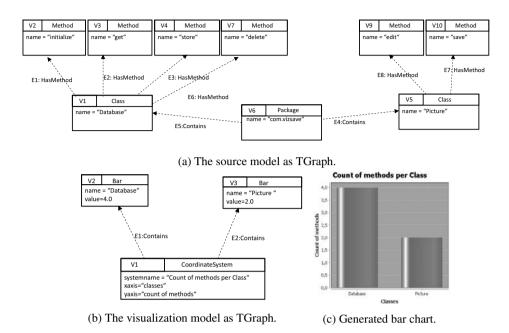


Figure 5: Source model, visualization model, and graphical representation.

code (Figure 2). A parser is used to extract the required information and creates a model conforming to the source meta-model. ELVIZ assumes that such extractors are provided, or that source data is already available as models, together with appropriate meta-models they conform to. The model representation of the example is presented as TGraph in Figure 5a. In this figure, certain characteristics of TGraphs become obvious. TGraphs consist of nodes and directed edges. For example, the node V6 represents the package "com.vizsave" of the example application. It has a type (*Package*) and an attribute (*name*). The edges represent links between different nodes. For instance, V6 is connected with V1 by an edge of type *Contains*. This expresses that the class *Database* is contained in the package "com.vizsave".

Transform. The generated transformation is executed automatically. Based on the provided queries, mapped to visualization meta-model concepts, it produces the model shown in Figure 5b. There is a single instance of *CoordinateSystem*, corresponding to the only Java package of the source model. It contains two bars, one for each class. The values of the bars (their height) is set to the number of methods defined in the corresponding classes, four and two, respectively.

Render. As last step, the visualization model is rendered. ELVIZ requires a renderer for each kind of visualization, i.e. for each visualization meta-model. A simple renderer for bar charts to create the actual graphical representation has been implemented using the JFreeChart library [Lim19]. Its output for the example program can be seen in Figure 5c.

4 Application of the ELVIZ-Approach

The example used in the previous section has been kept intentionally simple, to focus on the principal concepts of ELVIZ. ELVIZ has been employed to different fields of application, using more complex models. In this paper, three visualization scenarios from two different domains are presented. The first domain is the visualization of software metrics on a Java system, as in the previous example, however, an industry-scale Java meta-model was used. A small Android application called *GPSPrint* serves as input data, and metrics are visualized in two different ways: using bar charts (Section 4.1), and using *Code Cities* [WL07] (Section 4.2). The second application domain is that of energy-efficient applications. Here, the energy consumption of mobile applications, and its distribution across different components of a mobile device is visualized using pie charts (Section 4.3).

4.1 Visualizing Software Metrics using Bar Charts

The amount of methods per class has been visualized for the GPSPrint App using the same bar chart visualization meta-model as as presented previously, depicted on the right-hand side of Figure 6. As source meta-model, a Java meta-model, developed in the context of the SOAMIG project [FWE⁺12] is used. It consists of 86 node types and 67 edge types. Figure 6 shows a small section of this meta-model on the left-hand side, containing those concepts relevant for the metrics to be evaluated and visualized here.

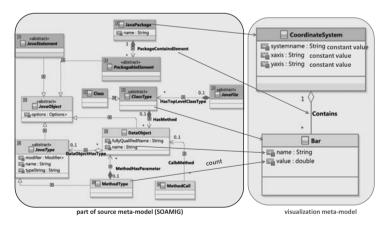


Figure 6: Source meta-model and mapping for the GPS Print Application.

The content of the desired bar chart should show the number of methods per class. Therefore, the mapping has to be specified as shown in Figure 6 – each bar represents one class of the GPSPrint Application, and the height of the bar is set by the number of methods of each class. The result of this visualization is shown in Figure 7: three classes are easily identifiable as containing considerably more methods than the average, *GPSItem*, *GPSPrint*, and *ViewItemList*.

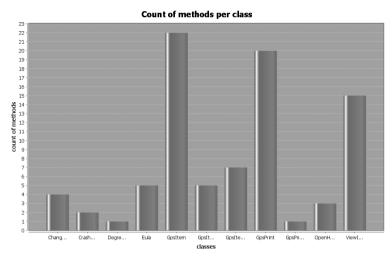


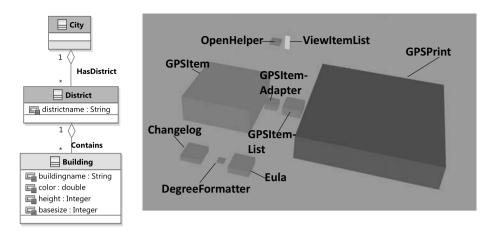
Figure 7: Bar chart of the number of methods per class for the GPSPrint Application.

4.2 Visualizing Software Metrics using Code Cities

A very different kind of visualization, also realizable using ELVIZ, are *Code Cities*. To do this, an appropriate meta-model for this kind of visualization has been created, and is shown in Figure 8a. A *City* consists of *District* with a *districtname*. Districts contain *Buildings*, where each building is characterized by a name (*buildingname*), color (*colorIntensity*), *height* and the length of its square base area (*basesize*).

The mapping is based on the Code City semantics presented by Lanza et. al [WL07]: a city represents the whole code of an application (here GPSPrint). The districts represent the packages, and the buildings stand for classes in these packages. The name of the building is the name of the represented class. The color hue is set by the number of statements of this class. Here, a linear color gradient is aimed at, represented by a real number between zero and one. Alternatively, a set of possible colors could have been modeled using an enumeration. The height is set by the number of methods, and the base size by the number of attributes. The mapping contains corresponding queries, the most complex of which is the one to set the color hue. It is shown below as GReQL expression:

```
let maxStatements :=
    max(from m: keySet ( img_Building )
        report numStatements(m)
        end ) in
from m: keySet ( img_Building )
reportMap m -> (numStatements(m) / maxStatements)
end
```



cities.

(a) Meta-model for code (b) Code city of the GPSPrint Application with a simplistic renderer based on Java 3D (labels added in manual post-processing).

Figure 8: Code city meta-model and an actual code city rendering.

First, the *let* part of the query sets a variable *maxStatements* to the highest number of statements encountered in a class. Classes are mapped to buildings in this visualization, therefore the set of all classes can be obtained from the archetype of the mapping for buildings. This is done by applying the keySet-function to *img_Building*, which is a reference provided by GReTL to the already established buildings mapping. For each class, the number of statements is calculated; GReOL's max-function returns only the highest of those values. Then, the actual mapping to color values is specified, associating each building with a value between zero and one, by dividing the number of statements of the corresponding class by the maximum number of statements. A renderer maps this value to a continuous color gradient, e.g. from green, to yellow, to red, for low, medium, and high values.

To ease understanding, and re-use functionality, this query uses the helper function *num*-Statements to actually calculate the number of statements. Such functions can be specified as part of the regular mappings, in a similar fashion, by associating a function name with a query. Internally, it will be passed to the GReTL transformation producing the visualization tool, making it available for use in all mapping queries. The query defining the helper function is shown below:

```
using class:
   count(class <--{frontend.java.HasTopLevelClassType}</pre>
   -->{ frontend.java.CallsMethod} *
   &{frontend.java.JavaStatement})
```

The using keyword is used to declare a parameter called *class*. The query assumes this to be a node of type *ClassType*. A regular path expression yields all statements contained in this class: first, an edge of type HasTopLevelClassType is traversed, leading to a JavaFile node. From here, all paths of arbitrary length (denoted by an asterisk), ending at a JavaStatement node, are considered, excluding those containing edges of type *CallsMethod*, which would lead out of the class.

This application demonstrates that ELVIZ is also able to generate visualizations which are very different from standard charts. The rendered code city image is shown in Figure 8b. A simple renderer using Java3D places boxes in a grid to represent the buildings with given base size and height, and uses the color attribute to paint them. A linear gradient starting at bright green (zero), moving to yellow, and ending at deep red (corresponding to a value of one). From the colors, it is immediately evident that most classes are small in their number of statements, as most buildings are colored in slightly different shades of green. There is one medium-sized class, *ViewItemList*, and the largest class, *GPSPrint*, which will always be assigned a deep red color, as the mappings define the highest statement count occuring to be the maximum number. Also, *GPSPrint* has a disproportionate number of attributes, visible by its large base size, whereas *ViewItemList* has almost no attributes, but above-average number of methods (height of the buildings). Due to the semantics chosen, some classes are not depicted at all, because their base size (attributes) or height (methods) is set to zero.

Using ELVIZ, this visualization model can be used with completely different input data, given appropriate mappings, or only the mappings can be adjusted to change the semantics of generated graphics. Also, other, more sophisticated renderers can be used, without having to change the visualization meta-model or any mappings.

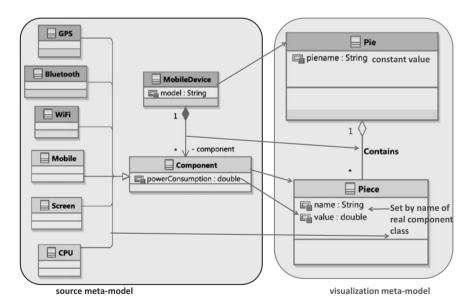
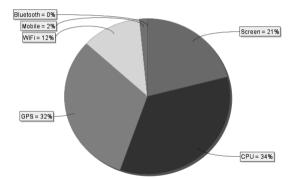


Figure 9: Source meta-model and mapping for GPSPrint concerning energy consumption.

4.3 Visualizing energy consumption using Pie Charts

To show that ELVIZ can not only be applied to the field of software visualization, ELVIZ is applied to another field in this section – to visualize the energy consumption of smartphone applications: A problem of today's smartphones is the limited battery time. This is not only a problem caused by the limited hardware possibilities, but also by the code of the applications [GJJW12]. It is possible to measure the energy consumption of mobile devices, and of applications running on them, using power profiles. A power profile provides mean values of energy consumption for each component of a smartphone. By monitoring the runtime of an application, and the state of the device's components during this time, the consumed energy for each component can be determined. This measurement method has been applied to the GPSPrint Application to get detailed information about its energy consumption. The results can be visualized using the ELVIZ approach, as well.

The source meta-model is shown in Figure 9 (left). A *MobileDevice* consists of different components, like *GPS*, *Bluetooth*, and *WiFi*. Each of these components have a power consumption. The desired kind of visualization is specified by a visualization meta-model: In case of visualizing the energy consumption on a mobile device per component, a pie chart is applicable. Pie charts show the relative distribution of the energy consumption per component. Thus, as visualization meta-model, a meta-model for pie charts is specified, shown on the right-hand side of Figure 9. A pie chart is modeled as a *Pie* with a *piename*, consisting of arbitrarily many *Pieces*, which also have a *name*, and carry a *value* representing its size in relation to the whole pie.



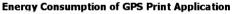


Figure 10: Bar chart for energy consumption of mobile components for GPSPrint.

As content of the visualization, it is desirable to have a pie chart where each piece represents one device component, and the size of the pie's pieces is set by the measured energy consumption of the corresponding component. The arrows between source and visualization meta-model in Figure 9 indicate a mapping according to these requirements.

The rendered result for this visualization, based on measurement data from the GPSPrint application running on an Android mobile phone, is shown in Figure 10. The renderer used to create this image has been implemented using JFreeChart.

5 Conclusion and Future Work

In this paper, the ELVIZ approach has been presented: It is a new approach for generating customized graphical representations of arbitrary source models by applying model-driven engineering and graph querying techniques to the field of model visualization. The ELVIZ approach is source-model-generic, and offers the possibility to create customized kinds of visualizations. A major benefit of the ELVIZ approach lies in managing mappings and visualization meta-models separately, enabling independent reuse: For example the same content e.g. count of methods per class of a Java system can be reused for different visualization kinds e.g. as pie or bar chart without any further effort.

An ELVIZ-based visualization tool is created in four steps: 1) Specifying the input format using meta-models, or re-using an existing meta-model. Input data is assumed to be existent as models conforming to such a meta-model. Otherwise, an appropriate fact extractor needs to be provided. 2) Specifying the kind of visualization, again, using a meta-model defining the abstract syntax, e.g. bars in a bar chart. 3) Specifying the content of the visua-lization using mappings based on queries. Queries depend only on the source meta-model and can be re-used with different kinds of visualizations. 4) Generating the tool, using as input a source meta-model, visualization meta-model, and a mapping. This is automated by ELVIZ, integrating those parts into a model transformation embodying the desired visualization. For each visualization meta-model, an appropriate renderer is required to provide actual graphical representations of visualization models.

The content can be defined separately from the kind of visualization by creating querybased mappings between elements of source meta-models and elements of visualization meta-models: Each element of a visualization meta-model has its counterpart in the source meta-model. The exact elements to represent are extracted out of the source model by specifying queries over the source model. Thereby, the specification of the *kind* of visualization, and the mapping – embodying the *content* of the visualization – are reusable for different source models and can be combined in different ways for different usage scenarios. Thus, the overall workload for creating a new graphical representation can be reduced. Another advantage of the ELVIZ approach is, that it is not only generic concerning source model, visualization kind, and visualization content, but also concerning to the implementation details of the approach. In this paper, one possible implementation, realizing the ELVIZ approach in the technological space of TGraphs has been presented. The conceptual architecture of ELVIZ can also be implemented using other technologies, such as using ATL and related MDA techniques. Thereby, the ELVIZ approach is able to remain useful for future projects, and to profit from future technologies in the field of model-driven engineering and querying.

The capability of ELVIZ to specify new kinds and contents for model visualizations, and to reuse and combine them, fits well with ongoing work on *software evolution services* [JOMW13], aimed at enhancing interoperability of software evolution tools, and easing their integration. In this area, ELVIZ fills the role of a universal visualization service, required by many software analysis and reverse engineering activities, where it can be integrated with other services to create customized toolchains. ELVIZ will be used as visualization of a service-based metrics tool currently being developed.

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Coupling and process modeling An analysis at hand of the eEPC

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Abstract: Business process modeling is a fundamental aspect in BPM initiatives. Being a central means of communication and documentation, both the quality and understandability of process models are decisive. However, the concept of process model quality is still not fully understood. The recent development has highlighted the role of coupling in models. Coupling is expected to represent an important dimension of quality for conceptual models. Still, contrary to software engineering, this perspective is hardly understood or adapted in form of metrics in process modeling. Therefore, this work collects diverse coupling metrics in the field of software engineering and transfers them to the eEPC modeling language. Once introduced and formally specified, the metrics serve for a discussion on coupling, process model quality with respect to coupling, and for their implementation.

1 Introduction

Business process modeling has gained considerable attention in BPM initiatives in recent years [MRv10;Be10;PSW08]. Process models help a business analyst in documenting and analyzing a company's business processes properly [Be10]. Based on thorough process documentation, improvement initiatives can be triggered whereas process simulation may be used for identifying weaknesses in the current process design and for evaluating alternative should-be process designs [va10]. Further, process models serve as a means for communication between stakeholders and software developers [GL06]. Therefore profound decisions on IT-investments are possible, indicating whether software is to be developed individually or standard software is to be bought for supporting a business process [Ag04;Be10]. Process models help to derive requirements software has to meet in a systematic way [BRU00].

However the described benefits of process modeling become blurred in case the process models cannot be understood by its users (see [GL06;HFL12;BRU00]). A high quality of the process models is thus decisive for BPM initiatives as well as for software development projects. Nevertheless, quality and understandability of process models are poorly understood concepts yet (see [HFL12;M005]). A process model is a "construction

of the mind" which makes its quality hard to judge [Mo05]. As a consequence, evaluating conceptual models usually is an "art" and does not follow systematic guidelines [Mo05].

For assessing the quality of process models, a variety of quality dimensions, such as complexity, modularity, size or cohesion have been introduced and corresponding metrics have been developed (see e.g. [Va07;Me08;GL07]). Further, top-down frameworks (see e.g. [BRU00]), pragmatic guidelines (see e.g. [Si08]) and empirical studies (see e.g. [Re11]) can be found as approaches for operationalizing process model quality [MRv10]. Recently "coupling" has been presented as a quality dimension for business process modeling (see [Va07;Va08;KZB10]). While "coupling" is a well-established quality characteristic in information systems development, research has only just begun to investigate the "coupling" concept in the context of process model quality.

In the current understanding, coupling is generally defined as the connectedness of elements. It is generally used as a means to improve the understandability and maintainability of processes and respective models. [Va07] The actual way to achieve this goal, however, is subject to different implementations of the concept. As an example, *Vanderfeesten et al.* use coupling on the one hand to evaluate the variety of a process. Therefore they analyze whether or not a process allows so many alternatives that it becomes difficult to understand all of them [Va08]. On the other hand, *Vanderfeesten et al.* also use coupling as means to balance the alignment of parts of a workflow between an overly flexible or rigid structure [VRv08]. The diversity of available applications underlines the multiplicity of interpretations of the concept of coupling for process modeling.

In addition to the two above examples, a couple of further publications deal with the topic of coupling in process modelling (see section 2.1). Even though each of these publications introduces another interpretation of coupling, the currently available literature does not cover the definition extensively. As a consequence the understanding of what constitutes the quality of a process model from the perspective of coupling is limited. Also the means to measure and control the understandability and maintainability of processes or process models respectively remain limited.

The objective of the current paper is therefore to supplement the range of interpretations of coupling and its means of determining it by introducing new ways of measuring coupling in the field of process modelling.

A thorough discussion and analysis as well as a practical application of coupling in process modeling require a detailed and precise interpretation. The preferred means of the available publications (see section 2.1) are metrics, which are described either formally or semi-formally. Their specification describes precisely which elements of a process model and which connections are taken into account and how inferences on the quality of models are made upon them. Consequently this work uses metrics as means of introducing new ways to measure coupling in process modeling. Further, since metrics are necessarily language-dependent and in order to retain an insightful level of detail we focus on the modeling language eEPC.

The contributions of this paper are as follows. We supplement the current body of knowledge on coupling in process modelling with further interpretations of the concept. We therefore continue the work of discovering new factors determining the quality of processes and process models from the perspective of coupling. We provide precise definitions for each interpretation in the form of measures which are the means for a thorough discussion of what constitutes coupling in process modelling and for measuring and controlling the quality of process models.

The paper is structured as follows: In the following section we provide an overview of related work and basic terms. After introducing the methodology of transferring the metrics to EPC models (section 3), we present corresponding metrics in section 4. Section 5 explains the implementation of the metrics. The paper ends with a summary of the results, limitations and an outlook on future research.

2 Basics and Definitions

2.1 Coupling

The current literature on coupling in process modeling is preceded and influenced by literature on software engineering [Va07]. There, coupling is operationalized in the form of metrics to predict measure and control the quality of software code and its conceptual models respectively. Each metric implicitly defines a particular interpretation of coupling. E.g. one definition focuses the graph representation of software systems, i.e. the way nodes are connected by arcs, whereas another definition uses information theory to account for reused code [CK94]. Some further definitions can be found together with multiple metrics interpreting each of them (see section 3).

In process modeling, *Vanderfeesten et al.* present a definition for the concept of coupling: "Coupling is measured by the number of interconnections among modules. Coupling is a measure for the strength of association established by the interconnections from one module of a design to another. The degree of coupling depends on how complicated the connections are and on the type of connections." [Va07]. Here, coupling is generally considered as measurable and its key concept is the connections qualified by additional concepts (e.g. number, strength, etc...). As a means to improve the quality of conceptual models, reducing coupling is expected to improve the structure towards more understandable models. [Va07]

This definition founded several coupling metrics in process modeling. E.g. *Vanderfeesten et al.* present the coupling metric CP evaluating all pairs of nodes averaging their value over all pairs [VCR07]. Another metric by *Vanderfeesten et al.* is the cross connectivity metric analyzing the number of different possible paths in a process model [Va08]. Other authors use already available metrics from software engineering as starting point for their work. E.g. *Cardoso et al.* transfer metrics developed by *Halstead* (cf. [Ha77]) that use information theory to quantify code reuse [Ca06]. They further transfer metrics by *McCabe* (cf. [Mc76]) that quantify the paths

through a model [Ca06]. The fan-in/fan-out metric, quantifying branches, developed by *Henry/Kafura* (cf. [HK81]), is transferred by *Mendling* (cf. [Me06]) and *Cardoso et al.* (cf. [Ca06]). Although these metrics exist, they do not exhaust the definition by *Vanderfeesten et al.* (cf. [Va07]). Further, the range of existing definitions already demonstrates how vague the current understanding of coupling is and that an extensive range of metrics with their precise definitions is necessary to render more precisely the currently fuzzy understanding. Further each distinctive metric introduces an additional application scenario. We therefore continue the previous work by transferring further metrics.

2.2 EEPC modeling

Event-Driven Process Chains (EPCs) are a popular standard for business process modeling [STA05;Me08]. EPC models can be extended by additional information in different views (e.g. data view, organization view, etc.) (see [STA05]) in which case literature then speaks of enhanced Event-Driven Process Chains (eEPCs). For the current work, relevant aspects of the eEPC can be formalized as follows (see [vOS05;Me08]).

An extended enhanced Event-Driven Process Chain (eEPC) is defined as weakly connected Graph g = (N, A), fulfilling:

- 1. The set of nodes N is the union set of the four disjoint sets E, F, C, P and R where
 - E is the set of events $E = E_s \cup E_f \cup E_i$ and E_s , E_f and E_i are the disjoint sets of start-, final- and intermediate events with $|E_s| \ge 1$ and $|E_f| \ge 1$.
 - $F \neq \emptyset$ is the set of functions.
 - *C* is the set of connectors,
 - *P* is the set of process interfaces.
 - *R* is the set of resources, I encompasses the information elements: $I \subseteq R$
- 2. Each arc a in $A \subseteq (E \cup F \cup C \cup P \cup R) \times (E \cup F \cup C \cup R)$ connects two different nodes:
 - $|n \cdot| = 1$ for each $n \in F \cup E_i \cup E_s$ and $|\cdot n| = 1$ for each $n \in F \cup E_i \cup E_f$.
 - Resources are connected with undirected arcs.
- 3. Process interfaces have either an incoming or an outgoing arc: $\forall p \in P$: $(|\cdot p| = 1 \land |p \cdot | = 0) \lor (|\cdot p| = 0 \land |p \cdot | = 1)$

A hierarchical eEPC $eEPC_H = (G, h)$ is a set of eEPCs $g \in G$ and a partial relation $h: D \to G$ of the set D of decomposed functions or process interfaces in $Z: D \subset \bigcup_{g \in G} (P, F)$. For a node $d \in D$ where h(d) = g, g is called subprocess of d or process referenced by d.

The above definition covers the notation which will be used later on. A more exhaustive definition of the eEPC modeling language can be found in [vOS05;Me08].

3 Methodology

Figure 1 summarizes our methodology. First, conducting a literature review, we search for already existing coupling metrics in both, software engineering and process modeling. Second, we transfer discovered metrics from software engineering to process modeling. This step is detailed in figure 2. The work ends with discussing the results. The conceptual approach behind this work is presented in [BJ13]. There we present the idea as well as the expected results of the transfer.

Figure 1: Methodology

For the review, the electronic databases Google Scholar, Computer.org, AISeL and Emerald Insight were queried (cf. [Co06;Vo09]). The hits, 46 peer-reviewed results were considered as relevant on the basis of their title or abstract, consist of 32 conference papers, nine journal papers, four technical reports and one book. Five sources defined metrics that are transferred and presented in this work. The remaining literature can be grouped as follows.

Use cases	[Ar07;BLS01;BS98;CZ10;El01;Go10;HCN98;LC01;Ma09;MB07;V a07;WK08]
Not transferred	[Al10;Bi10;Br98;BDW99;BDM97;Ch98;Gr09;GS08;HM95;JJ10;OT E06;Pe07;QLT06;QT09;RL92;SJ09]
Already specified	[Ca06;HK81;VCR07;Va08]
Redundant	[CYB09;Kh09;KZB10;RH97;SS05;Új10]
Transferred	[AKC99;AKC01;CK94;GS06;Ka11;Me06;PM06;RV04]

Table 1: Grouped literature review results

A first group discusses use cases, resp. consequences of high coupling. E.g. [BS98] discuss relations of coupling and run-time failures in software. The second group presents metrics that cannot be transferred to process models. E.g. [Gr09] present an approach involving runtime information which is not available in conceptual models. Third, sources discuss coupling metrics that were originally developed or transferred for eEPCs, (e.g. [Ca06;Me06;VCR07;Va08]). The existing metrics will be discussed more thoroughly in section 5. Finally, the fourth group of literature is redundant. These sources discuss metrics that are already part of the above groups. E.g. *Khlif et al.* transfer metrics to BPMN. We refer to the original description [Kh09]. A more detailed presentation of transferred and not transferred metrics can be found in [BJ13].

The remaining metrics were transferred as shown in figure 2.

Figure 2: Transfer

First, we identified the concepts of each metric's variables. Then, equivalent concepts in the eEPC notation were identified. Finally, the original concepts in the metric's definition were replaced to reformulate the metric.

4 Coupling metrics in the context of eEPC modeling

4.1 Process Coupling

Reijers/Vanderfeesten present the Process Coupling metric (see [RV04]). Its objective is the delineation of functions that are to be executed en block. Since overly large work units turn processes inflexible and overly small work units increase the number of handovers making processes failure-prone, the balanced delineation of functions in a workflow is a means for its improvement. The functions size is measured by the number of connected information elements. [RV04]

Identify concepts. The metric was originally defined for a graph of nodes and arcs representing information elements and operations respectively. The structure focuses the processing of information elements and is called information element structure. It is delineated into partitions representing activities. The metric calculates the quotient of the number of activities actually coupled and the number of activities possibly coupled. Activities that involve one or more common information elements are considered as "coupled". [RV04]

Identify equivalent concepts. To transfer the metric to eEPC modeling language, the procedure in section 3 was used. First, involved concepts were identified which are *information element, activity* and *operation*. Equivalent concepts were identified using the original description. Information elements exist in both domains with similar meaning. Activities express behavior and possess information elements as do functions in eEPCs. Operations, expressing the way information elements are combined at a very high level of detail, could not be matched with eEPC concepts. However, the calculation does not require them.

Reformulate metric. Adapted to the eEPC language and formalization from section 2.2, process coupling for eEPCs can be calculated as follows. The degree of Process Coupling k is the sum of coupled pairs of information elements divided by the maximum possible number of pairs.

•
$$k = \begin{cases} \frac{\sum_{f_x, f_y \in F} connected(f_x, f_y)}{|F| * (|F| - 1)}, |F| > 1\\ 0 \quad else \end{cases}$$

Functions are connected with each other if they share a common information element.

• connected $(f_x, f_y) = \begin{cases} 1, if(f_x, i_i) \in A \land (f_y, i_i) \in A \land (f_x \neq f_y) \\ 0, else \end{cases}$

Application. The metric quantifies the interdependence of activities regarding information elements. To achieve a low degree of coupling, one reduces the number of

coupled pairs, i.e. splitting tasks in such a way that information elements are grouped in the same function, or one increases the number of functions without introducing new pairs. A process with perfectly low coupling would use any information element only once as in- or output. A process with perfectly high coupling would be such that every step in a workflow depends on one and the same information. In such a process every step would come to a halt in case this one information was missing or the one person processing the information was ill, indicating a highly inflexible process design. However, it remains difficult to interpret the difference of two values, e.g. what is the impact of 10% more coupling? In summary, the metric has a special purpose, namely to quantify the dependency degree of process steps. It allows comparing different process designs and also gives a rough indication of how good or bad a design is regarding the coupling of activities.

4.2 Coupling of a module, intramodule coupling of a module

Allen et al. present a pair of metrics, the coupling of a module and the intramodule coupling of a module. They use information theory to quantify the amount of information in the structure with a special focus on connections between eEPCs. The authors argue that the cognitive limitation of a model user is a reason for misunderstandings and erroneous application if the model exceeds this limit. Therefore, the measure is a means of controlling the amount of information in the presented model. [AKC01]

Identify concepts. The metrics focus a graph with modules that partition nodes. Nodes from different partitions can be connected. The coupling of a module assesses the graph structure connecting different modules. Therefore, the graph is reduced to arcs connecting nodes from different modules. Second, the arcs are used to build a predicate table, i.e. the incidence pattern, for each node. Third, the relative frequency of each predicate is used to calculate its entropy. Finally, the entropy values are summed up. The second metric, the intramodule coupling of a module, follows the same procedure with arcs connecting nodes within eEPCs.

Identify equivalent concepts. The transfer focuses the graphs of eEPCs. Accordingly, nodes in an eEPC, i.e. functions, connectors, resources, etc. are considered as nodes here. Further, arcs from an eEPC are considered arcs here. Modules group nodes and arcs; therefore we use an eEPC for modules. However, the eEPC notation has no arcs between eEPCs. Therefore we propose using process references and decompositions as the extension of the control flow, i.e. as arcs connecting eEPCs.

Reformulate metric. As a consequence of the previous step, the definition from section 2.2 is extended in the context of this metric by arcs between eEPCs:

B is the set of intermodule arcs:

- B_p is the set of process references from eEPCs referencing each other.
- B_{es} is the set of pairs of decomposed function and start-events of the referenced models.

- B_{ef} is the set of pairs of an end-event of a referenced eEPC and a decomposed function referencing the eEPC.
- Then B is defined as: $B = B_p \cup B_{es} \cup B_{ef}$. Each tuple in B is a directed arc called intermodule arc.
- The intermodule sub-graph S_i^* consists of all the nodes of a group of eEPCs and arcs connecting nodes from different eEPCs with nodes from an eEPC *i*.

 $Inc_{i}^{*} \text{ is an incidence matrix of } S_{i}^{*}: Inc_{i}^{*} = (inc_{n,a}) \in S_{i}^{*} \text{ with } inc_{n,a} = \begin{cases} 1, if n_{i} \subset a \\ 0 \text{ else} \end{cases}$

A pattern pat_j is a sequence of 0 and 1 of line vectors of the matrix. Its probability $Prob(pat_j)$ is its frequency over the number of distinct patterns.

The information content of a sub-graph S_i^* is defined as:

• $I(S_i^*) = \sum_{i=0}^n (-\log_2 Prob(pat_i))$

Finally, the coupling of a module is defined as:

• Coupling $(m|MS) = \sum_{i \in m} I(S_i^*)$

The metric intramodule coupling of a module follows the same steps, although instead of arcs connecting nodes from different eEPCs, with arcs connecting nodes from the same eEPC for the intramodule sub-graph S_i° . The metric is defined as:

• IntramoduleCoupling $(m_k|MS) = \sum_{i \in m_k} I(S_i^\circ)$

Application. The metrics build on information theory and calculates the entropy of arcs as means of their complexity. It is therefore an ambitious attempt to quantify the cognitive load imposed on a model reader. The authors explain that a simpler structure is better understandable and indicated by a lower metric value [AKC01]. The practical application, however, is limited. For once, the metric does not account for the amount of information stemming from the nodes semantics. Further, the metric is constructed in a way that it is essentially driven by the number of nodes. Also, without any indicator about the actual cognitive limits of model readers, any calculated metrics value remains without reference and has therefore a weak indicational value. The metrics may therefore be used to compare two alternative layouts but do not allow any inference to be drawn about minimal, optimal or maximal values. Finally, a user will face trouble trying to understand what the metric actually does and why low values are important in this case. In summary, the metric is an interesting attempt to use information theory as a means of assessing the complexity of conceptual models. Nonetheless, the lack of reference values and complicated construction make the metric difficult to apply.

4.3 CBO, RFC

Chidamber and Kemerer introduced the CBO and RFC metric for object-oriented systems analyzing how classes are connected. They argue that highly connected classes are hardly reusable and difficult to change [CK94].

Identify concepts. The CBO metric counts the connections of one class with other classes, the RFC metric also considers the number of methods in the source class.

Identify equivalent concepts. These metrics (and the following one) use the concepts *software program, class,* and *method.* Previously published literature transferred them in

[Va07] and [Kh09]. Further, [GR00] mapped eEPC constructs onto the ontology of [We97] and [EW05;EW09] mapped programming constructs onto [We97]. Therefore *Weber's* ontology is used as mediator to compare both domains. Table 2 summarizes the transfer for the current context.

Method. The method in object-oriented programming expresses the behavior of classes [Ar06]. For their transfer to BPMN, *Khlif et al.* suggest the analogy to tasks. Further, *Vanderfeesten et al.* propose the analogy with operation elements. Since operations have no equivalent in eEPCs, functions are the best fit (c.f. section 4.1). Ontological analyses of [GR00;EW05;EW09] suggest that functions have their ontological equivalents in transformations and therefore their object-oriented equivalent in operations. As before, the degree of detail of operations, subsets of all possible transformations. Nonetheless, considering the lawfulness being negligible here, the analogy of method and function fits close enough. [Va07;Kh09]

Class. In object-orientation, classes group methods into logical units [Ar06]. *Khlif et al.* map classes onto processes and sub-processes [Kh09]. *Vanderfeesten et al.* relate classes to activities arguing along the hierarchy of methods and classes [Va07]. Consequently, we suggest the equivalence of classes and sub-processes, since activities are already mapped onto functions. The ontological analyses of *Green/Rosemann* and *Evermann/Wand* (see [GR00;EW05;EW09]) suggest that classes find their ontological equivalent in functional schemas. They describe the temporal order of states, as is also done by process models. The ontological concept of a "process", as mentioned by *Green/Rosemann*, could not be found. Therefore, the current mapping relates a class onto a sub-process diagram.

Software program. The software program is a set of classes [Ar06]. The concept is ignored by *Khlif et al.* However, *Vanderfeesten et al.* argue along the hierarchy of concepts to map programs onto business processes. We follow their suggestion. [Va07;Kh09]

Object orientation	eEPC notation
Software program	All eEPCs of a process
Class	Sub-process diagram
Method (private)	Function
Method (public) /Interface	Process interface, decomposition

Table 2: Conceptual mapping

Reformulate metric. CBO is calculated as the number of connections from one eEPC to another eEPC.

• $CBO = |C \cup P|$

RFC counts the number of process interfaces and decomposed functions plus the number of functions in the eEPC.

• $RFC = |C \cup P| + |F|$

Application. The CBO metric quantifies the number of connections a model has with another model. The RFC metric additionally takes the number of functions of a model

into account. Lower numbers indicate more readable models. The metrics from *Chidamber/Kemrerer* are well known and have been subject to empirical research (c.f. [HCN98]). Their application and interpretation is easy. They do, however, capture the complexity of the models only partly, e.g. they count the number of connections but do not evaluate them, and further do not incorporate all nodes, arcs and their meaning within models. Further, information about levels that constitute "easy" or "difficult" models is not available. In summary, the metrics are an easy and transparent way to analyze the number of connections between eEPCs. Still, without any information about the levels of the metric, the interpretation of a value is difficult. It remains to compare two alternative models.

4.4 Direct Coupling, Indirect Coupling, and Total Coupling

Gui/Scotts' intention is to improve the CBO and RFC metric incorporating transitive relations [GS08].

Identify concepts. The calculation takes three steps. First, the direct coupling between two classes is calculated as the quotient of commonly used methods to all methods in the first class. Second, the indirect coupling between two classes is calculated as the product of all direct coupling values on the longest path in between. Finally, the total coupling is calculated as the quotient of the sum of all indirect coupling values and the number of pairs of classes.

Identify equivalent concepts. Building upon the metrics CBO/RFC, the transfer of concepts in table 2 can be used again. EEPCs are used for classes, references for public methods, and functions for private methods.

Reformulate metric. The direct coupling metric calculates the quotient of process references between two eEPCs g1 and g2 and the functions and process interfaces in eEPC g1. This is formalized:

• $CoupD(g_1, g_2) = \frac{|D_{g_1, g_2}|}{|F_{g_1} \cup P_{g_1}|}$

For a pair of eEPCs g_1 and g_2 connected by a path π (the longest available), the indirect coupling metric calculates the product of direct coupling values on the path:

• $CoupT(g_1, g_2, \pi) = \prod_{g_3, g_4 \in \pi} CoupD(g_3, g_4)$

The metric is aggregated over all eEPCs in a system calculating the average indirect coupling among all eEPCs G:

• $WTCoup = \frac{\sum_{i,j \in G} CoupT(i,j)}{|G|^2 - |G|}$

Application. The metrics extend the CBO metric by Chdiamber/Kemerer by paths over several connected eEPCs. It presents an indicator for the length of a process model and for how many different eEPCs need to be referred to in order to understand all paths in a process, where shorter lengths (a lower value) indicate a lower complexity. The metric is more sensitive than counting the number of eEPCs, since it takes into account which part of a process is reachable after all. I.e. a low value is reached if the parts are connected linearly so that a reader can follow the eEPCs in sequence. The value will rise if the parts

are connected in circles and a reader has to refer to eEPCs repeatedly to follow a path through the process.

4.5 Conceptual coupling

Poshyvanyk/Marcus present the conceptual coupling metric that uses semantic information to calculate how far methods in object-oriented programming refer to the same semantic concept. A high semantic overlap indicates dependency causing complexity and should thus be avoided [PM06].

Identify concepts. The metric references information retrieval techniques to decompose a set of classes into semantic concepts. *Poshyvanyk/Marcus* combine vector space retrieval and latent semantic indexing on the source code of classes as text corpus. First, the source code of the methods is transformed into a term-method matrix showing the frequency of a term in a method. Second, the matrix is transformed using latent semantic indexing, analyzing which terms are highly correlated forming a semantic concept. The values allow the calculation of the distance of two classes, judging how close their concepts are (cf. [PM06]).

Identify equivalent concepts. The transfer takes special consideration of the authors' original intention. Therefore the transfer analyzes the role of the textual corpus. The role of a method is taken by an eEPC, whereas, instead of a class, the calculation is done with a group of eEPCs from the same process. In place of the terms from the source code, the redefined metric uses node labels.

Reformulate metric. Calculating the metric begins with building the term-eEPC matrix showing for each eEPC and each term its respective frequency. Second, a latent semantic analysis is applied on the matrix, reducing the matrix to its main components. The first metric, the conceptual similarity between eEPCs, CSM, uses the cosine of the vectors of two eEPCs in the reduced matrix as measure of distance.

•
$$CSM(g_k, g_j) = \begin{cases} \overrightarrow{g_k'^* g_j} & \text{if } \overrightarrow{g_k'^* g_j} \\ \| \overrightarrow{g_k} \|^* \| \overrightarrow{g_j} \| & \text{if } \| \overrightarrow{g_k} \|^* \| \overrightarrow{g_j} \| \\ 0 & \text{else} \end{cases} \ge 0$$

The second measure is the similarity of an eEPC g with a group of eEPCs gg. Therefore, the average conceptual similarity of one eEPC with all eEPCs of the group is calculated:

•
$$CSMMg(g_i, gg_j) = \frac{\sum_{m_j \in mv_j} CSM(g_i, g_j)}{|g_j \in gg_j|}$$

Third, the conceptual similarity of an eEPC group with another eEPC group is calculated as the average CSMMg of their eEPCs:

•
$$CSMgMg(gg_i, gg_j) = \frac{\sum_{m_i \in mv_i} CSMMg(g_i, gg_j)}{|g_i \in gg_i|}$$

Finally, the conceptual coupling of an eEPC group can be calculated as the average coupling of a group with all other eEPC groups:

•
$$CCMg(gg_i) = \frac{\sum_{mg_j \in MG} CSMgMg(gg_i, gg_j)}{n-1}$$

Application. The conceptual coupling metric uses an information retrieval technique that discovers semantic concepts and evaluates the degree of redundancy in the concepts, resp. terms, among eEPCs. It therefore analyzes whether either nodes are labeled ambiguously or similar tasks appear in different contexts and models. High values indicate a high semantic overlap, i.e. many common terms. The same terms reused in different contexts impair understandability. Our adaption does not define the construct of a group of eEPCs strictly, since it depends on the use case. The groups should be formed by domain, i.e. groups of processes that are supposed to deal with the same terms or not, as for example eEPCs for processes that belong together.

5 Implementation

In the previous sections the metrics were presented, transferred, re-specified, and their contribution to the assessment of process model quality was discussed. However, as can be taken from the definition of some of the metrics, the complicated calculation of some of the metrics makes their practical application tedious. E.g. the conceptual coupling metric requires a singular value decomposition of a term-model matrix over all terms used. As an application aid, we implemented the metrics of this work in the form of a Plug-In (see https://svn.win.tue.nl/trac/prom/browser/Packages/CouplingMetrics/) for ProM. ProM is a framework offering several techniques for process mining and model analysis (cf. [va05]). The implementation assumes to find eEPC elements as defined but remains oblivious to their source format. To ensure the functionality, we also extended the EPML-Interface of ProM for eEPC elements that are required for the metrics. Contrary to proprietary formats such as ARIS-XML or VDX, EPML is a platformindependent XML-schema with a publicly available schema-definition (cf. [MN06]). We used the plugin with twelve different eEPC models to gain a first impression about the applicability of the metrics and the plugin. It showed that though the implementation produced values for each metric and model, their application suffers from a lack of reference. Thus it remains unclear how strong the effect onto the reader is if models perform e.g. 10% better or worse regarding a certain metric. Nonetheless, the metrics serve for the comparison of two models, giving a rough indication if one model performs better or worse than another in respect to a metric (c.f. [BJ13].).

6 Summary, limitations and outlook

This work discusses the topic of "coupling" in process modeling. Even though it is recognized as an important quality dimension (see [Va07;VRv08]) for process models it has not been explained in detail yet. Coupling metrics exist, especially in neighboring disciplines such as software engineering, based on individual and heterogeneous perceptions of coupling, while the understanding of coupling in process modeling is sparse and vague. Our research addresses this gap by analyzing and transferring ideas on "coupling" from the field of software engineering to gain a better understanding and application of this ill-defined concept. Thus our contribution is the transfer of a well-established means of controlling and managing quality from systems development to

process modeling. Therefore, our work supplements the metrics allowing the measurement and management of the coupling of process models. Next to their application, the metrics provide additional definitions of the concept of coupling. They constitute elementary groundwork for the discussion of coupling in process models as well as for the fuzzy concept of process model quality and understandability in general.

However, there are limitations. First, our understanding of coupling builds on preliminary work on coupling (see section 3). Future developments regarding coupling might bring new interpretations requiring our transfer to be repeated. Second, the transfer was influenced by subjectivity regarding the interpretation of equivalent concepts. However subjectivity was mitigated by two researchers conducting the procedure and consolidating the results. Finally, we focused eEPCs to provide a reasonable level of detail. The metrics' interpretation will differ for other languages such as e.g. BPMN or UML.

In future work, the metrics will be evaluated empirically. We will analyze which metrics, and thus underlying perspectives, influence process model understandability most. Based on these insights, guidelines for producing process models that are easy to understand (regarding coupling) can be formulated. They will then be tested with practitioners and adapted to their specific needs.

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Additional Information in Business Processes: A Pattern-Based Integration of Natural Language Artefacts

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Abstract: Business process modelling initiatives frequently make use of semi-formal modelling languages for depicting the business processes and their control flows. While these representations are beneficial for the analysis, simulation and automatic execution of processes, they are not necessarily the best option to communicate process knowledge required by employees to execute the process. Hence, textual process representations and their transformation to semi-formal models gain importance. In this paper, a pattern-based modelling approach positioned in between the two extremes of informal text and semi-formal process models is derived. The patterns offer a basis for a seamless integration of natural language and business process models. In particular the business process modelling patterns, which have to rely on human interactions are focussed. For those patterns an integrated representation of information that support the manual execution is developed. The approach fosters the contribution by employees of the operative business, since it does not rely on classical modelling paradigms, but uses natural language for modelling business processes.

1 Introduction

At present, a multitude of different methods and languages exist for the purposeful specification of business processes in companies such as BPMN, UML-AD and EPC. Business process models gained such an importance that understanding them is relevant for a plethora of stakeholders, not just process experts. Regardless whether these stakeholders are considered with planning, execution or just auditing with respect to their own requirements, the representation given by a business process model has to be understood by diverse stakeholders. Unfortunately, although the (semi-)formal representation offered by current business process modelling languages is sufficient to be used as a basis for process execution in Workflow Management Systems (WfMS) [JNF+00], human stakeholders involved in the processes still seem to have ambiguous interpretations of these models [MAA10]. Information that is satisfactory for machines to interpret business process models may not be sufficient for the interpretation and act of learning driven by humans. Every socio-technological system has its special needs regarding information requirement for the purposeful execution of business processes, which is highly dependent on the interaction between the individuals and their collaboration. Therefore such processes of human interaction should be supported and fostered by collaborative methods that enable these human to define their own required representation of business process models.

In this paper, an approach will be discussed that reflects the previously described assumptions. More precisely, a relation between process knowledge captured in business process models and natural language representations of process relevant information will be revealed. Such information is called "Natural Language Artefact" (NLA). It will be shown how to enrich NLAs using annotated text to represent basic control flow patterns of business process modelling languages. The overall approach aims at the amalgamation of (semi-)formal process models with natural text representations in order to empower people from the operative business to contribute to purposefully described business process models.

The remainder of the paper is structured as follows. At first in section 2, the relationship between business process models and natural language artefacts will be discussed. Following, business process modelling patterns will be introduced in section 3 that act as a basis for our approach. Next in section 4 the mapping between these patterns and natural language text will be described. The mapping will be discussed in the following section 5 and the paper ends with a conclusion.

2 Business Process Modelling and the Relation Towards Unique Information Needs of Socio-Technological Systems

2.1 Relation Between Business Processes and Natural Language Artefacts

Business process models generally provide a holistic overview about the processes executed by an enterprise in order to satisfy its business related purpose [vdA04]. Unfortunately, such a holistic overview is less suited, when it comes to the actual execution of a business process [Swe13]. The inclusion of multiple paths for various alternatives, exceptions or situations requiring error-handling, which are important for analyses and simulative reasons, raises the complexity for a single individual to understand the procedures and further to filter its required information.

Moreover, execution instructions of business processes for humans are usually not stated by means of business process models [LA94]. So, it would not be sufficient to enrich a business process model with more details to capture all relevant information. Consequently, individuals are usually dependent on additional instructions. Regardless whether these instructions are transcribed in documents or only communicated orally, in the latter, they will be referenced as a Natural Language Artefact (NLA). There can be two reasons identified for the requirement of NLAs, next to a business process model. First, activities documented in business process model are usually depicted in an aggregated manner. Although an activity should use terms the individuals are familiar with, initial instructions are needed in order to build up an understanding for the used terms. Second, important and more enterprise-specific information can not always be captured through a business process model. For example, the use of a specialised information systems developed for specific purposes of a company, may require additional information. In conclusion, there are two points of criticism for using process models as instructions: First, it was argued that business process model include a certain amount of information, which is unrelated for the human actor. Second, additional information that is required by the human actor remains unconsidered by business process models and it is necessary to capture this knowledge by additional NLAs.

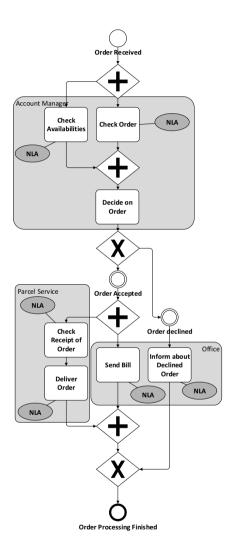


Figure 1: Exemplary Business Processes with Corresponding NLAs

Through Figure 1 such a relation between a business process model and the relevant NLAs for its execution is exemplified. Within the business process model there are three different roles required for the execution of the business process. Each of these roles has to rely on different NLAs for the execution of its relevant part. However, the business process model is not sufficient to support the roles with the needed information. For example the business process model only states that the received order has to be checked by the account manager, but it does not state by means of which criteria the order has to be checked and when the order should be declined or accepted.

Hence, the account manager has to rely on further information, which specify what these criteria are, how they are mapped to the received order and when he should accept the order or decline it. Such information can be offered through NLAs, which are often either documented or communicated orally in seminars or through coworkers. It may be the case that the account manager does not have to rely on such NLAs, because he developed tacit knowledge about when to accept or decline an order, which can not be formalised [KPV03, KB021. However, there should be at least a basis for learning such tacit knowledge for the case that new account managers have to be trained. One solution would be that experienced account managers instruct the new employees. In this case, information that goes beyond the business process model would be offered orally. Since

the availability of experienced employees is not always given, transcribed NLAs should be preferred, but only if they are integrated with the respective business process model.

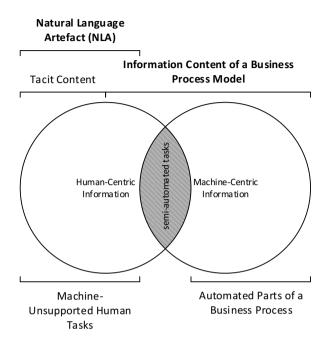


Figure 2: Shared Information Content of NLA and Business Process Models (Based on [BT13])

Based on the discussed example, it can be inferred that both the NLAs and the business process model share commonalities (as shown in Figure 2). These commonalities are mainly identifiable by means of the business process modelling language. For example, the NLAs should describe activities, which have to be executed by the employees and such activities are designated by means of the business process model. Hence, integrating between the NLAs and business process model is possible through the described commonalities. However, such an integrated view is necessary because it decreases the maintenance effort and reduces false interpretation. For example, if an activity that is described by a business process model becomes automated, respectively completely executed by machines, then the respective NLAs become obsolete. With the complete automation of the activity, human actions have become unnecessary for the execution of the respective process. So in order to support such an initially felt dichotomous relationship between informally described NLAs and semi-formal specified business process models, an integration is required that lasts longer than one instance.

For that purposes it is necessary to integrate these two representations of a business process, the business process model and the necessary NLAs for the execution of it. From that integration, both types of information would come available, which is the additional informal information required by individual employees and the information for machine interpretations. The previous described adaptation of the NLAs that occur after changes within the business process model is just one benefit from an integration. Further it would be possible to adapt the business process model after changes within the NLAs occurred. Such changes could then relate to alternative solutions, which would result in a more efficient execution of the business process.

2.2 Individual Learning and Individual Information Requirements

Business process models form a basis for the configuration of WfMS [vdAT03]. Next to such information, business process models offer information regarding manual steps executed by individuals. For such type of information a formalised approach is just one way to guide the execution of manual activities of a business process [Gia01, LA94]. However, a formalised approach must not be the most efficient solution for humans, because it requires understanding the respective, sometimes unfamiliar modelling language [MS08, Swe13]. More importantly the required degree of information might vary with respect to the experience of the employee or the culture of the company [IRRG09]. An experienced employee might be able to take decision based on his knowledge and experience. Furthermore in a company, where it is usual to communicate with each other and to help new employees, precise information might inhibit the communication within a company.

The use of language should consider the enterprise culture, which influences the used terms and is at least in parts difficult to influence [Gib87]. The dynamics within one company mainly depends on its individuals and furthermore the necessary information for executing tasks depends on the ability to learn and to cooperate with each other. So the given NLAs should evolve with the respective socio-technological system. With respect to the different requirements individuals might have [BDJ⁺11], it is necessary to provide them with a platform where they are able to retrieve information as well as where they can contribute their information. The latter aspect is required because of the necessity for capturing knowledge.

Such a process of capturing knowledge regarding the executions of the business processes would ensure that once an individual has built up an understanding for the execution of his individual tasks, it is able to share these experiences and related information. Such a process of knowledge management would ensure the depiction of distinct specialities existing in a company. Furthermore, the depiction would be suitable for being shared with others, because it was collected from individuals situated in the same domain.

However, to ensure that the collected information is purposeful, it is necessary to provide a structure for capturing the information. Although the captured knowledge is strictly individual, the relation to the business process model has to be established. The relation then should ensure the alignment between the executions of the business processes with the executions of the individual tasks. Hence, there is the necessity for proposing a structure to which the NLAs can be aligned and which is coherent to the business process models. Such a structure can be derived from business process modelling language by relating the given NLAs towards the respective concepts of a business process modelling language.

Moreover, the relation between the NLAs and the business process modelling concepts should include a further tier, which are business process modelling patterns. This further tier is motivated by the required coherency of a description regarding the achievement of a certain goal, which requires the execution of multiple, succeeding activities. So the coherency of the respective activities should be transposed to the NLAs. Additional, only those patterns that are human-centric invoke the necessity for including additional instructions by means of NLAs. Human-centric relates to the necessity of the participation of humans in order to execute the part of the processes that is captured by a pattern.

3 Human-Centric Business Process Modelling Patterns

Business process models provide information for two different kinds of recipients. First, they provide information for an automatic execution. Such information are then interpreted by WfMS, which are in charge for the distribution of relevant documents and the execution of respective tasks. Second, and more important for the presented approach, business process models provide information, which guide the execution performed by humans. Hence, they provide information for decision-making, task accomplishment, collaboration with others and more. Therefore a distinction between those parts that require a human interpretation from those that can be interpreted by machines is needed. Unfortunately, such a distinction is not possible on the level of the modelling language. The concepts of a modelling language are important to both, humans and machines. For example, the concept of an activity is relevant to both, because activities exist that are executed by humans and machines. Thus a separation regarding the human and non-human recipient is needed to sought on a more aggregated level. An appropriate level of distinction can be achieved through the use of business process modelling patterns.

In [Aal03] the authors define several control flow patterns from which business process models are constructed. With respect to these patterns, a distinctive selection of those patterns that are more relevant for a human interpretation can be made. Thereby, those patterns that might require an additional instructions through NLAs were identified through a expert group. Patterns used to represent processes with manual work or to represent decisions requiring human judgement were considered more likely to require additional documentation. Hence these patterns are more important for the presented approach than patterns used to represent machine-executable parts of process models. This is due to the fact that our approach aims at combining structured process knowledge (control flow) with additional textual information for humans (incorporated in NLAs).

For example, a multi-choice pattern (see Table 1 No. 6) in a process can require a list of regulations and applicable laws described in natural language to decide which options should be executed. In contrast, a pattern that merges different branches (see Table 1 No. 5) of a logical control flow without any synchronisation or blocking such as a simple merge may seem like an execution of a sequence after a decision. It does hence not require additional documentation.

No.	Pattern	Abbrevation	Relevant for NLAs
1.	Sequence	SEQ	Yes, in order to provide instructions for man- ual or partly-manual executed activities.
2.	Parallel Split		No, because the execution of parallel activities either requires the activities to be executed by multiple individuals or in a sequence.
3.	Synchronisation	Sync	Yes, when the manual decision for succeeding is required.
4.	Exclusive Choice	XOR	Yes, if the decision making process can not be formalised.
5.	Simple Merge		No, because this merge is rather technical and the succeeding activity can only be triggered once.
6.	Multi Choice	OR	Yes, if the decision making process can not be formalised.
7.	Synchronising Merge	SyMe	Yes, when the manual decision for succeeding is required.
8.	Multi Merge		No, because the multi merge refers to multiple execution without a synchronisation of these.
9.	Discriminator		No, as the succession is automatically con- ducted on arrival.
10.	Arbitrary Cycles		No, because multiple iterations can rely on the same instructions.
11.	Implicit Termination		No, because a signalling a termination will be done through other mediums than the textual instructions.
12 15.	Multiple Instances (Several Patterns)		No, because multiple executions can rely on the same set of instructions.
16.	Deferred Choice		No, because no extra construct is necessarily needed to depict deferred choices (see [Aal03, p. 30]).
17.	Interleaved Parallel Routing	IPR	Yes, because the actor must be instructed about his freedom of choice in executing.
18.	Milestone		No, milestones are necessary for managerial aspects, not for the actual execution.
19.	Cancel Activity		No, because after the cancellation no more in- structions are necessary that relate to the initial business process.
20.	Cancel Case		No, same reason as above (cf. No. 19).
Num	bers correspond to [Aal()3]	1

 Table 1: Relevance of Natural Language Text Instructions for the Execution of Specific Business

 Process Patterns

Overall six patterns have been selected for being relevant for additional information embedded in NLAs. All of the twenty patterns are summarized in Table 1. This table further gives an overview of the pattern selection and the reasons for choosing patterns appropriate for being represented by means of NLA. It further includes the reasons for rejecting patterns that do not require additional instructions. Those patterns become relevant for being represented through NLAs, if they include human actions and hence the business process model requires additional information for the employees of the operative business. The following examples for the particular patterns are part of Figure 1.

One of these patterns that may require additional documentation is the execution of a sequence of manual or partly manual activities (sequence, SEQ). The execution requires an awareness of the different steps, which constitute the different activities. Furthermore information about the handling of relevant information systems is required. Regarding Figure 3 the activities associated with the "Parcel Service" is an example for such a sequence. The sequence describes a set of tasks performed by a single individual. Whether those tasks rely on the support by additional information systems or not, additional information may needed in order to enable the human to execute those tasks.

A related pattern to the sequence, is the interleaved parallel routing (IPR). Within this particular pattern, the activities does not have to be executed in a rigid line, but the actor can choose the sequence of their execution. Similar to the SEQ pattern, this pattern requires additional instructions beyond the process model, if it includes manual or partly manual activities. An example is illustrated in Figure 4 in the activities of the "Account Manager".

Next to the execution of activities, another important kind of patterns is considered with decisions. More specifically, the relevant human-centric decision patterns are those that do not allow a complete formalisation of the decision-making process and hence require the interaction of a human. The given alternatives are needed to be evaluated regarding specific requirements by a human, any time the requirement for such a decision occurs. Further, it is required to understand on which facts the choice has to be made and how these facts have to be interpret. However, such an understanding mostly builds on tacit knowledge [KPV03] and hence, the automation of the decision process is not possible.

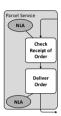


Figure 3: SEQ Pattern

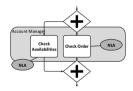


Figure 4: IPR Pattern

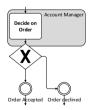


Figure 5: XOR Pattern

Within the given patterns two alternatives are considered with human decision: First, decisions including multiple choices (multi-choice, OR); Second, decisions considered with excluding choices (exclusive choice, XOR). As depicted by Figure 5, the account manager has to decide whether to accept or decline an order. Although the decision-making process can not be formalised, the account manager should be at least provided with some general rules and references for basing his choice.

The last important group of pattern is concerned with the coordinated invocation of activities after multiple branches within a business process are completed. For the presented approach, these patterns are only relevant when the judgement for proceeding with an activity can not be formalised and therefore has to rely on human judgement. These patterns are specifically the synchronisation (Sync) and the synchronising merge (SyMe). Within Figure 6 the synchronisation of the activities "Check Availabilities" and "Check Order" of the "Account Manager" is shown as both activities have to be finished before the following decision on the order can take place.

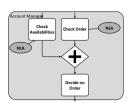


Figure 6: Sync Pattern

In the next section, an alternative but coherent way of presenting information through natural language next to a business process model will be discussed.

4 A Reliable Interpretation of Natural Language Text Through Pattern Modelling

4.1 The Mapping of Natural Language Artefacts to Business Process Information

Although the use of business process modelling is disseminated widely, employees of the operative business are sometimes unfamiliar with their use. Business process models provide a holistic view on the dynamics in business regarding multiple departments, teams and individuals. However, sometimes for individuals, who operate isolated task, an understanding about the whole business process is not necessary. Hence, providing them a holistic view as offered by business process models, may not be appropriate for employees from the operative business and further may not include sufficient information for executing a single activity due to the aggregated level of business process models.

Providing additional informal descriptions, e.g. through NLAs, is not sufficient either. Because those descriptions have to be evaluated regarding their correctness with reference to the related business processes. Instructions proposed through NLAs are human specific, since they have to relate to the knowledge respective individuals have. Hence, those instructions have to be created with respect to the recipients. Unfortunately, the produced NLAs are created in a manual and informal manner. Thereby the validation of the NLAs towards the business process model requires a huge effort. The integration of NLAs and business process models is crucial. Therefore well-formalised and annotated NLA are capable of bridging the gap between the NLAs and the business process model.

Different to previous approaches that included natural language, e.g. [Sch06, zMI10], such NLAs are not additional annotations of the process model, but are a further repre-

sentation of the respective part of the process model. Both the business process model and the respective NLAs should be regarded as two different, but integrated perspectives on a single business process. Through the use of human-centric patterns the NLAs dismiss any information that is irrelevant for the execution by the employees. Furthermore it includes required information for humans in order to succeed the relevant activities and do the respective decisions. The business process model, however, omits such additional information.

The sophisticated support for the execution of business processes requires the NLAs and business process model to be integrated at any time. Regardless any changes of the business processes, the NLAs have to fit the business process model and the other way around. In order to enable such integration, it is not sufficient enough for the NLAs to only consist out of natural language text. Every part of the given language artefact can be annotated, whereby the order of all annotations within a NLA has to conform to the annotation schema. The annotation schema is determined by the control flow pattern. Both categories and annotations have to be selected out from a given set, which was predefined and correlates to business process modelling semantics. The annotation schema consists of the names of the activities related to it. They could be furthermore predecessor or successor.

Pattern	Associated Annotation Schema (Strict Order)		
SEQ	name*, successor		
Sync	predecessor*, name, successor		
XOR	name, successor*		
OR	name, successor*		
SyMe	predecessor*, name, successor		
IPR	name*, successor		

Table 2: Mapping Between Business Process Patterns and Annotations in Natural Language Artefacts

Table 2 illustrates the mapping from the business process modelling patterns and the annotated NLAs annotation schema. For representing a specific human-centric pattern, an annotations in the NLA have to be assigned to one or more activities in the business process model. The order of the annotations is prescribed by the annotation schema. While there is the possibility for multiple annotations (represented by an asterisk), the occurrence of the annotations have to follow the order as given in column 2 of Table 2.

This leads to a structured way a NLA can be integrated with the business process model. In Figure 7 an example NLA is given with a specific set of instructions relevant for the Sequence pattern of the parcel service in Figure 1. It includes the sequential instructions for executing the parcel deliverance tasks. It is completely integrated with the previous stated process model and includes the relevant information for the role "Parcel Service". Next to the already available information, the NLA is customised to the needed information of that particular role. Additionally it includes further information, which can not be depicted by the business process model. In this example further information about the delivery address is given: "The respective address can be found on the receipt."

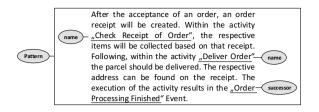


Figure 7: Exemplary Natural Language Artefact with Annotations

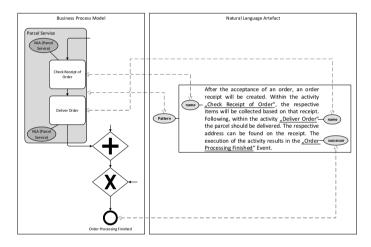


Figure 8: Exemplary Integration Between the Natural Language Artefact with Annotations and the Business Process Model

The given NLA with the annotations is completely integrated with the business process model. The overall relation is exemplary illustrated in the following Figure 8. Therefore the sequence pattern of the example process in Figure 1 for the "Parcel Service" is used. This pattern is associated with the NLA itself whereas the different activities within the pattern are associated with the annotations in the NLA. Consequently, the successor of the pattern which is the concluding "Order Processing Finished" event is also associated with the annotation in the NLA.

As illustrated through the previous example, it can be inferred that an NLA can be extended by means of natural language without loosing the integration to the business process model. So additional information could be included, as long as the annotations and associated categories of the NLA are consistent. The natural language text can be extended, adapted or replaced regarding the specific requirements the respective employees might have, without jeopardising the integration with the associated business process model.

The following section will generalize the associations between the elements of the business process model and the annotations, the patterns and the NLA in a integrated meta model.

4.2 The Meta Model

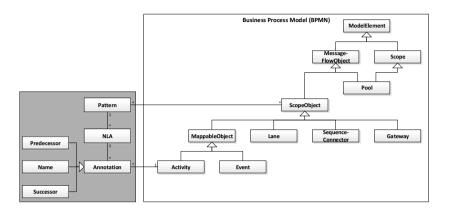


Figure 9: Integrated Meta Model Based on [Mül11]

A more generalized view of the presented approach will be given through a meta model. This consists of the meta model of BPMN as the widely used and in this paper applied modelling language for business process models and a meta model of the NLA annotations. The BPMN meta model is based on [Mül11]. As previously presented the annotation are subdivided in three types: the predecessor, the name and the successor. The given annotation generally is then associated with the activity as used in the BPMN business process model as well as with the NLA itself. In Addition, the NLA is associated with the different Pattern which consists of one or more ScopeObjects such as Activities, Events, Gateways or Connectors. The Figure 9 shows a slightly adapted part of the BPMN meta model of Mueller and the added elements with the association between them.

Altogether the presented association between formalized written Natural Language Artefacts (NLAs) and business process models demonstrate an sophisticated way of dealing with the lack of tacit knowledge in business process models for the manual execution.

5 Discussion

Other approaches such as [zMI10] integrated two different semi formal languages (SRML and BPMN) to gain advantages. However, the need for teaching employees another language downgrades this approach for the presented idea. Regarding the idea of having different information for different user groups is as well considered by [BDD⁺04]. They propose to integrate different information into the business process model and show only the needed information for the particular user group. This approach might be a solution for the presented problem though the use of elements of the specific modeling language limit the possible expressions. Furthermore approaches like [LMP12] and [FMP11] aim at the

transformation of business process models to natural language or the other way around but miss the integration of information that is not represented in business process models as stated in Figure 2. In Addition, a more general approach for wikis and the integration with conceptual modeling languages has been made by [GRS12]. However, their presented idea links the additional information (the wiki pages) based on an ontology instead of based on patterns. Another idea for linking wikis with ontologies was presented by [Sch06].

Using the presented approach it becomes possible to structure language artefacts according to annotations, which are derivable from respective modelling language. The structure of the natural language text enables some valuable advantages for business process modelling. First, by the structure of a NLA, the relation towards a business process model can be identified and revealed. Therefore the structure of an annotated NLA is coherent to a business process modelling language. Second, although coherent to a modelling language, the annotated NLAs can be enriched with further information. Adding further information towards a NLA does not jeopardise its formal semantics. Bridging logical gaps, adding more detailed instructions and including preferences as well as experiences is completely harmless to the structure of the NLA. The structure fully relies on the annotation.

Furthermore, next to other approaches, the presented approach does not include natural text to a model description, but it integrates two different perspectives. The process model and the NLA are coherently integrated, so that changes towards the model has implications to the NLA and the other way around. Hence an NLA, or a set of NLAs, is a further representation of a business process, which is more specific to operative business, since they enable to provide specific instructions for different individuals.

Changes regarding the business process model do have consequences regarding the NLAs. Reconsidering Figure 1, the automatic processing of order and availability checking and judging for its acceptance, would result in an disassociation of the account manager with the "Check Order" and "Check Availabilities" activities. This would implicitely cause the irrelevance of the respective NLA, which previously have instructed the account manager in checking incoming orders. So if constructs are removed from the business process model, then the NLAs that are in relation to these constructs could be either shortened or removed completely.

Further, if a business process model is enriched with further constructs, then this enables the creation of new NLAs. These new NLAs then relate to the new constructs of a business process model, which form one of the specific patterns. Such a relation between the two perspectives supports the operative execution of business processes, since unrelated instructions are removed and the business process model will be automatically enriched with the occurrence of new NLA that follow a specific structure.

Such benefits have been achieved through the use of a further tier, which is represented through the human-centric business process modelling patterns. In the presented approach any NLA has to be associated to a specific human-centric process pattern (cf. Section 3). Hence, on the one hand an automatic derivations based on the patterns of the required NLAs for a process model as well as the need for alter NLAs after changes within the process model are possible. On the other hand, due to the integration, adaptations of process models can be derived by means of the related NLAs.

6 Conclusion and Future Work

In this paper it was shown, how to establish a purposeful integration between business process models and semi-structured natural language text, respective annotated NLAs. The relation identified was based on the assumption that natural language text is required when humans have to interact and that different NLAs are useful for different actors of a business process. Therefore an integrated relation between multiple annotated NLAs, which uniquely concentrate on a set of task executed by a specific actor and the respective business process model was established.

In conclusion, with the presented approach it becomes possible to execute business processes with WfMS and whenever necessary, provide the human actors with NLAs that are coherent to the business process model as well as tailored to the specific informational needs. The coherency enables the NLA and the process model to exist in a synchronised manner. Whenever changes occur on one side, the other side can be adapted automatically. Furthermore, the adaptiveness of NLAs enables the provision of a unique set of comprehensive information specific to a socio-technological system. Additionally, the use of NLAs enables the employee of the operative business to contribute to such specifications, because of the possibility to contribute information and experience by means of natural language.

Future research directions will concentrate on different paths. First, the contribution towards NLAs by actors of the operative business requires the purposeful guidance and support. Although such a consideration of actors might contain an innovation potential, methods should be developed which guide the extraction of the respective knowledge. The use of social media techniques, e.g. rating systems, could improve this extraction. Second, with an increasing relevance of enterprise wikis, e.g. [BMNS11], the presented approach could be generally applicable for collaborative enterprise modelling through the use of enterprise wikis. The presented approach could be used for structuring enterprise wikis and further gain information, namely conceptual models, from those wikis. Within such a conceptualisation, every annotated NLA corresponds to exactly one wiki page from an enterprise wiki. Furthermore it would be possible to describe an excerpt of an enterprise model that is constituted by multiple constructs with one wiki page, which corresponds to a specific pattern. Recently proposed semantic wikis, e.g. [KVV06, BGS+11, Sch06], could support this form of enterprise wikis through enabling semantically enriched annotations and categories for wiki pages. Third, by enabling the use of annotated NLAs through semantic enterprise wikis, integrating between WfMS and those wikis could enrich the execution of business processes. Semantic enterprise wiki could provide their already contained and annotated NLAs to a WfMS, whenever the necessity occurs for executing a specific human-centric task. Fourth, empirical investigation will be undertaken, which try to evaluate the benefits of collaborative enterprise modelling through annotated NLAs. These empirical investigations could be both, experiments and case studies with partners in practice. In general, the investigation would try to find out the efficiency gain the approach offers, both in execution as well as innovating the business processes.

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PODSL - Domänenspezifische Datenmodellierung auf Basis von Prozessen

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Abstract: In den letzten Jahrzehnten ist das gespeicherte Datenvolumen in Wissenschaft und Industrie exorbitant gestiegen. Dabei werden Daten zunehmend an einer zentralen Stelle für eine bestimmte Anwendungsdomäne gespeichert aber auch zwischen Teilnehmern innerhalb einer Domäne ausgetauscht. Dadurch entsteht ein erheblicher Bedarf an domänenspezifischen Datenstandards. Da innerhalb einer Domäne bestimmte Prozesse für die Datenerhebung maßgeblich sind. fiihren wir mit Hilfe von PODSL als Modellierungssprache domänenspezifische Datenmodelle auf Basis von Prozessen ein. Die Flexibilität der Datenmodelle wird durch die Metamodellierung von PODSL und dem Konzept der Vererbung ermöglicht. Die Anwendung von PODSL zur Erstellung von Datenstandards domänenspezifischen wird an Beispielen aus der Biodiversitätsinformatik und dem Gesundheitswesen demonstriert. Abschließend wird auf die Anwendung von mit PODSL formulierten Datenstandards beim Datenaustausch und in der Softwareentwicklung eingegangen.

1 Einleitung

In den letzten Jahrzehnten hat die Bedeutung der Datenspeicherung exorbitant zugenommen. So hat das Volumen der in einem Projekt gespeicherten Daten auf der einen Seite häufig eine Größenordnung erreicht, in denen herkömmliche Auswertungsmethoden nicht mehr zum Erfolg führen. Auf der anderen Seite wurde durch das Internet eine Möglichkeit zum globalen Datenaustauch geschaffen. Als Folge daraus wurden in verschiedenen wissenschaftlichen Bereichen Infrastrukturen für den globalen Datenaustausch entwickelt, wie z.B. die Global Biodiversity Information und Encyclopedia of Life (EOL) Facility (GBIF) in der Domäne der Biodiversitätsinformatik. Dies veranschaulicht, dass das Datenintegrationsproblem eine zentrale Bedeutung in diesem Anwendungsbereich besitzt. Dieses ist als das Problem definiert, Daten aus verschiedenen Quellen zu kombinieren und Nutzern eine einheitliche Sicht auf diese Daten zur Verfügung zu stellen [Le02]. In der Biodiversitätsinformatik übernehmen dabei diese Infrastrukturen als sogenannte Megascience-Plattformen die wichtige Aufgabe der Langzeitarchivierung von Daten [THR12].

All diesen Systemen ist gemein, dass Sie von einer Vielzahl von Anwendern genutzt werden, die innerhalb derselben Anwendungsdomäne arbeiten. Die Anforderungen dieser Projekte an die Datenspeicherung sind dabei sehr unterschiedlich. Dies führt zu Datenverlusten bei zentralen Plattformen zur Datenspeicherung. Darüber hinaus sind die Anwendungsdomänen einem steten Wandel unterworfen, der sich in kontinuierlichen Änderungen der Anforderungen an ein zentrales Datenschema widerspiegelt. Eine weitere Herausforderung ist die große und sich ständig ändernde Anzahl an Teilnehmern einer Plattform. Die Motivation zur Teilnahme an einer Plattform zum Datenaustausch ist im Allgemeinen bei den jeweiligen Teilnehmern sehr unterschiedlich, da diese aus der Perspektive ihres jeweiligen Projekts Daten erheben, sammeln, speichern oder auswerten möchten. Diese Projekte haben meistens nur gemein, dass sie derselben Anwendungsdomäne angehören und eine gemeinsame Infrastruktur nutzen. Die Infrastruktur gibt ein Datenschema vor, das von allen Teilnehmern des Systems Teilnehmerstruktur verwendet werden muss. Aufgrund der werden solche Infrastrukturen im Folgenden als offen bezeichnet, wohingegen Infrastrukturen mit einem eingeschränkten und stabilen Teilnehmerkreis als geschlossen bezeichnet werden.

Offene Infrastrukturen stellen besondere Herausforderungen an die Datenintegration. So ist es möglich, dass Daten falsch interpretiert werden, wenn die Speicherung der Daten möglich ist, aber die Daten in einen anderen Kontext gesetzt werden und somit ein Bedeutungswandel stattfindet. Um dieses Problem zu lösen, wurde eine Reihe von domänenspezifischen Datenstandards entwickelt wie z.B. ABCD und DwC für die Biodiversitätsinformatik [TD09] oder aber die HL7-Standards für klinische Informationssysteme [HL13]. Die Entwicklung von domänenspezifischen Standards ist zeitaufwändig, da sie nicht zuletzt von subjektiven Meinungen von einzelnen Teilnehmern und Organisationen geprägt ist [Mo05]. In der Praxis ist aber die mangelhafte Umsetzung von Anforderungen im Bezug auf das Datenschema der Grund für das Scheitern vieler Projekte [Mo05]. Eine weitere Schwierigkeit ergib sich aus dem Problem der alternativen Datenmodelle [MS94] nach dem ein gegebenes Modellierungsproblem auf verschiedene Weise gelöst werden kann. Damit ist das Datenschema die Schlüsselstelle eines Datenstandards und maßgeblich für die Bewertung und Nutzbarkeit eines Standards zum Datenaustausch.

Als Lösung für diese Herausforderung bietet sich die Analyse der Prozesse in der Anwendungsdomäne an. Die Entwicklung von Datenmodellen aus Prozessmodellen wurde in der Dissertation "Domänenspezifische Evaluation und Optimierung von Datenstandards und Infrastrukturen" [Sc13] ausführlich vorgestellt und dient als Grundlage für die folgenden Ausführungen. Die Prozessmodellierung als Grundlage der Analyse der Anforderungen an ein Datenmodell bietet den Vorteil, dass die Darstellung in Prozessen zunächst einen einfachen Zugang zu dieser komplexen Problemstellung ermöglicht [Sc13]. Des Weiteren sind Prozesse gut verständlich und als Technik weit verbreitet und akzeptiert. Darüber hinaus werden innerhalb einer Anwendungsdomäne bestimmte Prozesse regelmäßig ausgeführt. Wenn bei diesen Prozessen Daten erhoben werden, ist es von entscheidendend, dass die Anforderungen an die Datenerhebung im Schema eines Datenstandards repräsentiert sind. Durch die Strukturierung in Prozessen können die Anforderungen klar strukturiert werden und in ein Datenschema für die Anwendungsdomäne übertragen werden. Spezialinteressen von Domänenexperten werden durch die Prozessmodellierung erkennbar und können diskutiert werden [Sc13]. Die Entwicklung eines Datenstandards aus einem Prozessmodell folgt der in Abbildung 1 dargestellten Vorgehensweise. Dazu wird die Entwicklung eines Datenschemas aus einem Prozessmodell in Abschnitt 2 mit Hilfe der perspektivenorientierten Prozessmodellierung (POPM) [JB96] eingeführt.



Abbildung 1: Modellierungspfad bei der Entwicklung eines domänenspezifischen Datenstandards

In Abschnitt 3 werden weitere Anforderungen an einen domänenspezifischen Datenstandard und Konzepte zur Lösung dieser Herausforderungen mit der Process Oriented Data Schema Language (PODSL) eingeführt. In Abschnitt 4 wird das Metamodell von PODSL eingeführt, welches die Modellierungssprache für die Erzeugung von Datenschemata ist. Die Erstellung von Datenschemata mit PODSL wird in Abschnitt 5 für die Domäne der Biodiversität und den Krankenhausbereich demonstriert. Ein Ausblick auf die Nutzung von mit PODSL entwickelten Datenschemata in Infrastrukturen und in der Softwareentwicklung wird in Abschnitt 6 vorgenommen. In Abschnitt 7 werden die Ergebnisse aus den vorangegangenen Abschnitten zusammengefasst und es wird ein Ausblick auf zukünftige Entwicklungen gegeben.

2 Von der Prozessmodellierung zur Datenmodellierung

In diesem Abschnitt wird die Entwicklung von Datenschemata auf Basis von Prozessen eingeführt. Dazu soll zunächst mit POPM eine bewährte Prozessmodellierungssprache vorgestellt werden. POPM konnte sehr gute Ergebnisse in der praktischen Anwendung in der Domäne der Biodiversitätsinformatik [Sc13] und in Krankenhäusern aufweisen [FJS07]. Anschließend wird die Ermittlung der Anforderungen an die Datenspeicherung aus Prozessen demonstriert und mit der aspektorientierten Datenmodellierung eine Methode zur Entwicklung von Datenschemata auf Basis von Prozessen eingeführt.

2.1 Prozessmodellierung mit POPM

Im Rahmen der perspektivenorientierte Prozessmodellierung (POPM) [Ja95] wird ein Prozess durch verschiedene Perspektiven definiert. Wenn ein Prozess modelliert wird, werden Antworten auf die Fragen Was?, Wer?, Womit?, Wie? und Wann? gesucht. Die Antworten auf diese Fragen werden in Form von Perspektiven in das Modell eingebracht. Die Perspektiven stehen dabei orthogonal zueinander [JB96]. Somit überlappen sich die Informationen der Perspektiven nicht. In POPM werden folgende Basisperspektiven definiert [Ja95] [JB96]:

- Funktionale Perspektive (Was?): Beschreibt die funktionalen Einheiten eines Prozesses, die ausgeführt werden sollen.
- Datenorientierte Perspektive (Womit?): Beschreibt, wo innerhalb eines Prozesses Daten erzeugt oder aber konsumiert werden. Im Rahmen dieser Perspektive können neben Daten, die in Dokumenten erfasst werden, auch physische Erzeugnisse verstanden werden.
- Organisatorische Perspektive (Wer?): Beschreibt, wer für die Ausführung des Prozesses verantwortlich ist. Dies muss nicht zwangsläufig eine natürliche Person sein, sondern kann auch eine Organisation oder aber eine Maschine sein [Bu98].
- Operationale Perspektive (Wie?): Beschreibt die Werkzeuge, die bei der Ausführung eines Prozesses verwendet werden.
- Verhaltensorientierte Perspektive (Wann?): Diese Perspektive legt fest, in welcher Reihenfolge die Prozesse innerhalb eines Prozessmodells ausgeführt werden sollen.

Die Auflistung der Perspektiven ist nicht abschließend. Nach den Modellierungsanforderungen der Domäne können weitere Perspektiven wie z.B. die Kausalitätsperspektive (Warum?) eingeführt werden [JB96].

2.2 Ermittlung der Anforderungen an die Datenspeicherung aus Prozessen

Die Erfassung von Daten ist das Ergebnis eines Prozesses der Datenaufnahme. So entstehen im Rahmen der Biodiversitätsinformatik die Daten nicht einfach durch das Füllen von Datenstrukturen, sondern werden in Begehungen erhoben. In Rahmen einer Begehung analysiert ein Biologe beispielsweise die Vegetation einer Wiese und erstellt dadurch eine Artenliste, welche die taxonomischen Bezeichnungen der identifizierten Fundobjekte enthält. Zur Demonstration der Ableitung von Anforderungen an das Schema soll folgender Prozess (Abbildung 2) aus der Biodiversitätsinformatik betrachtet werden:

Prozess der Geländekartierung: Ein Kartierer ist auf der Suche nach biologischen Objekten z.B. nach Pilzen in einem zuvor definierten Gebiet. Hat er einen Pilz gefunden, dokumentiert er die taxonomische Bezeichnung des Fundes sowie den Ort und Zeitpunkt der Kartierung.

In Abbildung 2 wird in der datenorientierten Perspektive deutlich, dass in jedem Prozessschritt mit PED1 ein Dokument benötigt wird, welches das Ergebnis des Prozesses speichert. Elemente der datenorientierten Perspektive zur Speicherung des Prozessergebnisses werden als ProcessExecutionDocument (PED) bezeichnet.

Die konkrete Ausführung des Prozesses führt zu einer Aussage wie:

Josef Simmel hat am 27.3.2012 um 14.12 Uhr ein bestimmtes biologisches Objekt als Quercur robur (Eiche) identifiziert, welches sich an den GPS Koordinaten 49.4628332, 11.3526638 befindet.

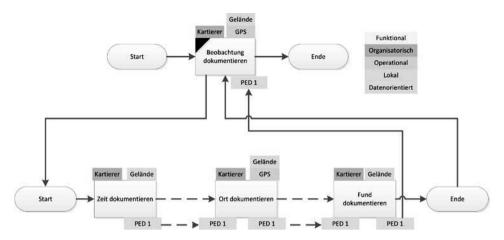


Abbildung 2: Prozess der Geländekartierung

Dementsprechend muss ein PED über ein Datenschema verfügen, welches die bei der Prozessausführung entstehenden Daten erfassen kann. Im konkreten Beispiel kann am Prozessmodell aus der organisatorischen Perspektive abgelesen werden, dass der Name des Kartierers ein solches Datum ist. Analog dazu kann au der funktionalen Perspektive in den Subprozessen abgeleitet werden, dass im Schema des PED Felder zur Erfassung von Zeit und Ort benötigt werden. Durch die Prozessperspektiven werden somit Anforderungen an das Schema eines PED spezifiziert. Für die Entwicklung von domänenspezifischen Datenstandards folgt daraus, dass sobald die Prozesse einer Domäne formuliert sind auch die Anforderungen an den Datenstandard bekannt sind.

2.3 Aspektorientierte Dokumentenmodellierung

Im vorangegangenen Abschnitt wurde gezeigt, dass sich die Anforderungen an ein Datenschema direkt aus einem Prozessmodell ableiten lassen. In diesem Abschnitt wird eine strukturierte Methode zur Erstellung von Schemata eingeführt, welche auf der Zerlegung eines Prozesses in Perspektiven beruht. Dazu werden den Prozessperspektiven im Schema des PED thematisch unabhängige Bereiche gegenübergestellt, die die Speicherung der Daten bei der Prozessausführung zur Aufgabe haben. Diese Bereiche werden als **Dokumentenaspekte** bezeichnet.

Definition: Ein Dokumentenaspekt eines PED ist ein Bereich des Schemas zur eindeutigen Speicherung von Daten eines bestimmten Themenbereichs, der orthogonal zu allen anderen Dokumentenaspekten eines PEDs steht [Sc13].

Orthogonal bedeutet in diesem Zusammenhang, dass sich die Aspekte nicht überlappen, also eine thematisch disjunkte Gliederung eines Dokumentes ermöglichen. Die Auswahl der Aspekte ist dabei von der betrachteten Domäne und der Art der Prozesse dieser Domäne abhängig. Folgende Aspekte konnten in Projekterfahrungen für die die Domäne der Biodiversitätsinformatik identifiziert werden [Sc13]:

- **Funktionaler Aspekt**: Speicherung der Primärdaten. Das sind die Daten zu dessen Zweck der Prozess der Datenerhebung ausgeführt wurde (z.B. Daten von Messungen, taxonomische Bestimmungen).
- Organisatorischer Aspekt: Speicherung des Verantwortlichen der Prozessausführung
- **Operationaler Aspekt:** Speicherung der verwendeten Werkzeuge und Hilfsmittel
- **Datenorientierter Aspekt:** Speicherung von Referenzen auf andere Daten und Dokumente, die während eines Erhebungsprozesses erfasst wurden oder Speicherung von Referenzen auf physische oder virtuelle Objekte des Erhebungsprozesses (z.B. Mitnahme von Belegen, Multimediaobjekte, externe Daten)
- Temporaler Aspekt: Speicherung des Zeitpunkts der Prozessausführung
- Lokaler Aspekt: Speicherung des Ausführungsorts
- Verhaltensorientierter Aspekt: Im Verhaltensorientierten Aspekt wird die zeitliche Abfolge zwischen Prozessen erfasst. Somit werden in diesem Aspekt verschiedene Aussagen mit ihrer zeitlichen Reihenfolge verknüpft.

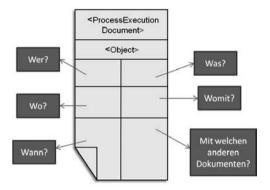


Abbildung 3: Orthogonale Zerlegung eines PED's nach Aspekten

Den Dokumentenaspekten sind die elementaren Fragen nach Was?, Wer?, Wie?, Wann? und Wo? zugeordnet (Abbildung 3). Die Auflistung der Dokumentenaspekte ist analog zu den Prozessperspektiven nicht abschließend. Je nach Anwendungsdomäne kann es notwendig sein, weitere Dokumentenaspekte aufzunehmen. Um die Daten einer Prozessausführung in einem PED zu speichern, sind folgende Regeln einzuhalten [Sc13]:

- Für jede Prozessperspektive muss ein korrespondierender Dokumentenaspekt existieren.
- Der lokale und temporale Dokumentenaspekt muss existieren, um den Zeitpunkt und der Ort der Prozessausführung abzubilden.

Diese Anforderungen an ein PED sind zur Erfassung eines Prozesses notwendig, da ein unvollständiges Schema zu Datenverlust führt und somit für die Dokumentation eines Prozesses ungeeignet ist. Damit ist das PED das zentrale Dokument zur Speicherung der Ausführung eines Prozesses und Grundlage für die Speicherung der Prozessausführung in der Metastruktur von PODSL.

2.4 Genauigkeit der Erfassung der Prozessausführung

Es genügt nicht nur, dass alle Prozessperspektiven in einem Dokumentenaspekt repräsentiert sind. Diese Repräsentation muss auch mit einer bestimmten Genauigkeit erfolgen, damit das Schema des PED den Prozess ausreichend erfassen kann. Ein PED zur Erfassung des Prozesses der Geländekartierung findet sich in Abbildung 4. Das Schema des PED's enthält für alle Prozessperspektiven aus Abbildung 2 Dokumentenaspekte zur Aufnahme der Daten. Das Schema des PED's kann diese Dokumentenaspekte nicht mit der erforderlichen Genauigkeit erfassen, da die Uhrzeit der Prozessausführung nicht erfasst wurde. Diese gehört aber zu den Anforderungen der Geländekartierung. Die Anforderungen des Prozesses an das Dokument zur Erfassung des Prozesses sind damit nicht vollständig erfüllt.

Kartierer:	Josef Simmel	
Zeitpunkt:	14.07.2012	
Sammelort(Klartext):	Großer Waldweg westlich Bruckhäusl (MTB 6939/2) und angrenzende Waldbereiche.	
Latitude:	12.291050911	
Longitude:	49.070976257	
GPS-Chip:	SIRF III	
Satteliten:	3	
Fehlertoleranz	30 m	
Taxonomische Bezeichnung:	Salix fragilis L.	

Abbildung 4: Beispieldatensatz mit einem Mangel im temporalen Dokumentenaspekt [Sc13]

Die klare Untergliederung eines PED's in Dokumentenaspekte ermöglicht es, diese Fehler im Design zu identifizieren. Die erforderliche Genauigkeit muss dabei durch Interaktion mit Domänenexperten ermittelt werden, wobei das Prozessmodell als Diskussionsgrundlage dient.

3 Anforderungen an einen domänenspezifischen Datenstandard und Umsetzung in PODSL

Kernaufgabe eines domänenspezifischen Datenstandards ist der Datenaustausch zwischen den verschiedenen Teilnehmern einer offenen Infrastruktur innerhalb einer Domäne. Durch diesen Anwendungshintergrund wird eine Reihe von Anforderungen definiert, die ein domänenspezifischer Datenstandard in diesem Kontext erfüllen muss. Im folgenden Abschnitt werden die wichtigsten Anforderungen diesbezüglich aufgeführt und mit den Modellierungskonzepten von PODSL gelöst. Für weitere Anforderungen und ihre Lösung mit PODSL wird auf [Sc13] verwiesen.

3.1 Technologieunabhängigkeit

In einer offenen Infrastruktur werden verschiedene Technologien zur Datenspeicherung eingesetzt. Ein domänenspezifischer Datenstandard befindet sich dementsprechend in einer Konfliktsituation, wie in Abbildung 5 (links) dargestellt ist. Der Datenstandard muss mit Datenspeichern und Programmen auf Basis von verschiedenen Technologien kommunizieren. Diese sind nur bedingt zueinander kompatibel oder plattformspezifisch. Der Datenstandard muss den Austausch von Daten über diese Technologiegrenzen hinweg ermöglichen. So werden z.B. in der Biodiversitätsinformatik mit ABCD und DwC einerseits Datenstandards verwendet, die in XML spezifiziert sind. Andererseits müssen dieselben Daten mit OBOE [Ma07] in einer Ontologie oder in der objektorientierten Programmierung und in relationalen Datenbanken verwendet werden können. Für die Zukunft sind weitere Technologien wie die Verwendung von NoSQL-Datenbanken denkbar.

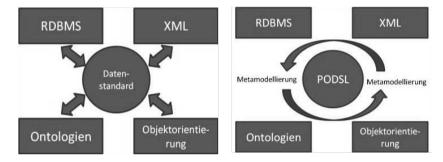


Abbildung 5: Konfliktsituation eines Datenstandards in einer offenen Infrastruktur und Lösung durch Metamodellierung [Sc13]

Die Herausforderung in einer offenen Infrastruktur ist, dass der Datenaustausch über Technologiegrenzen erfolgen muss. Eine Lösung hierfür bietet die Metamodellierung, wie in Abbildung 5 (rechts) dargestellt ist. Datenmodelle aus unterschiedlichen Technologiebereichen werden durch ein moderierendes Metamodell ineinander abgebildet. Ein Standard für die Metamodellierung wird mit der Meta Object Facility (MOF) durch die Object Management Group (OMG) spezifiziert. Nach der Spezifikation der MOF [Gr11] muss ein Metamodell über eine Mindestanzahl von zwei Ebenen verfügen, wobei theoretisch beliebig viele Ebenen unterstützt werden können. Für die Formulierung von PODSL wurde eine dreischichtige Metastruktur verwendet, welche mit Hilfe des Open MetaModeling Environment (OMME) entwickelt wurde [Vo11]. OMME unterstützt die Erweiterung eines Modells mit Vererbung und Powertypes [Vo11], welche bei der Formulierung von PODSL benötigt wurden [Sc13]. Die dreischichtige Metastruktur von PODSL besteht aus der Metaebene (M2), der Ebene der Modelle (M1) und der Populationsebene (M0). Die Metastruktur von PODSL ist in Abschnitt 4 genau beschrieben.

3.2 Vollständigkeit

Für einen domänenspezifischen Datenstandards ist die Vollständigkeit der Erfassung der Anwendungsdomäne von entscheidender Bedeutung, da eine unzureichende Erfassung zu Datenverlusten und damit zur Ablehnung durch die Nutzer des Modells führt. In einem domänenspezifischen Datenstandard müssen dementsprechend alle wichtigen Elemente zur Beschreibung dieser Domäne vorhanden sein. Um die Qualität eines Datenschemas zu messen, wird die Fehlerklassifikation nach Moody [Mo98] verwendet. Diese Klassifikation wurde in [Sc13] mit der Entwicklung der Process Oriented Schema Evaluation (POSE) zu einem System zur Messung der Vollständigkeit von Datenschemata weiterentwickelt.

Bei der Evaluation von Datenschemata nach Moody wird zwischen Fehlern der 1.-3. Art unterschieden (vgl. Abbildung 6) unterschieden [Mo98]. Elemente, die im Datenmodell existieren, denen aber keine konkrete Anforderung zugeordnet werden kann, werden als Fehler erster Art bezeichnet. Nutzeranforderungen die bei der Modellierung des Datenmodells nicht berücksichtigt wurden, werden als Fehler zweiter Art bezeichnet. Als Fehler dritter Art werden Elemente bezeichnet, die nicht vollständig einer Nutzeranforderung entsprechen. Demgegenüber steht der Bereich der korrekt modellierten Anforderungen.

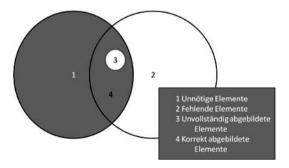


Abbildung 6: Vollständigkeitskriterium nach Moody [Mo98]

Ziel bei der Modellierung einer Anwendungsdomäne ist es, Fehler erster, zweiter und dritter Art zu vermeiden. In einem domänenspezifischen Datenstandard können in einer offenen Infrastruktur die Fehler erster nicht Art vermieden werden, da durch die verschiedenen Teilnehmer eine Vielzahl von Anforderungen an den Datenstandards gestellt werden, die aber nicht für alle Teilnehmer relevant sind. Für die Entwicklung eines domänenspezifischen Datenstandards mit PODSL bedeutet dies, dass für alle wichtigen Prozesse der Anwendungsdomäne die Möglichkeit der Datenspeicherung in einem PED besteht. Dementsprechend ist es für die Erstellung eines Datenstandards mit PODSL von entscheidender Bedeutung, die zentralen Prozesse der Anwendungsdomäne zu kennen und im Datenmodell abzubilden.

3.3 Flexibilität

Flexibilität hat die Annassung von Schemata an neue Anforderungen zum Ziel und ist ein wesentliches Element einer Modellierungssprache [CSW08]. In einer offenen Infrastruktur treten im Laufe der Zeit immer wieder neue Anforderungen an die Vollständigkeit eines Datenschemas auf, die in dieses integriert werden müssen. Zusätzlich können auch bei einer umfangreichen Analyse der Anwendungsdomäne nicht immer alle Prozesse direkt in einem Datenstandard unterstützt werden. Dementsprechend ist die Flexibilität und Erweiterbarkeit eines mit PODSL erstellten domänenspezifischen Datenstandards von entscheidender Bedeutung. Dabei kann die Möglichkeit zur Erweiterung des Datenstandards sowohl zentral zur Abbildung der Änderung der Anforderungen über die Zeit als auch zur Spezifikation von lokalen Erweiterungen verwendet werden. Insbesondere der letzte Punkt ist in einer offenen Infrastruktur ein zentrales Kriterium. Darüber hinaus müssen diese Erweiterungen zu vorhergehenden Versionen eines Datenstandards kompatibel sein. Diese Anforderung kann durch die Einbettung in eine Metastruktur, die Vererbung unterstützt, mit der Möglichkeit der Spezialisierung erreicht werden. So ist definiert, wie diese neuen Elemente im Kontext des Metamodells zu interpretieren sind. Ausgangspunkt für eine Modellerweiterung sind ausschließlich bestehende Modellelemente, die als Basiskonzept für neue Konzepte dienen.

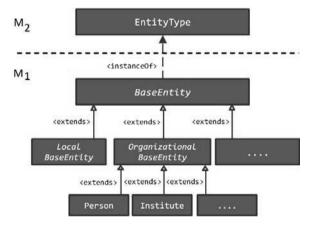


Abbildung 7: Ableitung neuer Entitäten aus BaseEntity

In PODSL wird die Flexibilität durch die Erweiterung der Konzepte auf der M1-Ebene (siehe Abschnitt 4.2) realisiert. Dazu existiert für alle Modellelemente bei der Modellierung mit PODSL auf der M1-Ebene ein Basiselement, von dem alle anderen Elemente abgeleitet werden. Die Erstellung eines domänenspezifischen Datenstandards beruht damit auf der Spezialisierung bereits bekannter Elemente auf der M1-Ebene. In Abbildung 7 ist dies am Beispiel für Entitäten dargestellt. Alle Entitäten werden von der Basisklasse "BaseEntity" abgeleitet und verfügen somit über alle wesentlichen Eigenschaften. Zusätzlich werden bereits an dieser Stelle die Dokumentenaspekte dahingehend berücksichtigt, dass Entitäten den Dokumentenaspekten eindeutig zugeordnet werden. Dies löst das Kompatibilitätsproblem bei Modellerweiterungen. Wenn in einer offenen Infrastruktur ein Teilnehmer eine lokale Erweiterung vornimmt, kann beim Datenaustausch stets auf eine Basisklasse zurückgegriffen werden. Darüber hinaus ist durch die Ableitung aus existierenden Strukturen für einen Teilnehmer der Infrastruktur die lokale Erweiterung eines anderen Teilnehmers leicht integrierbar.

3.4 Data Provenance

Unter Data Provenance sind alle Informationen zu verstehen, welche die Historie eines Datensatzes (beliebiger Technologie) beginnend bei der Originalquelle erfassen [SPG05]. Demnach wird mit Data Provenance nicht nur die Herkunft eines Datensatzes erfasst, sondern auch alle Transformationen, die ein Datensatz durchläuft. Data Provenance ist ein unverzichtbares Mittel für die Identifikation von Datensätzen und bei der Identifikation von Fehlern durch Datentransformationen oder bei der Die Datenintegration. Unterstützung Provenance in einem von Data domänenspezifischen Datenstandard hat das Ziel, Strukturen zur Verwaltung von Herkunft, Versionen und Veränderungen an Datensätzen zu erfassen.

Dazu muss ein Datensatz eindeutig identifiziert werden können. Da domänenspezifische Datenstandards mit PODSL zum Datenaustausch in einer offenen Infrastruktur verwendet werden sollen, ist es erforderlich, Datensätze auf globaler Ebene zu identifizieren. Dazu werden Elemente der M2 und M1-Ebene über Identifier in der für OMME üblichen Form [Vo11]

model:/repository/Modell/Konzeptname

referenziert. Datensätze auf M0-Ebene müssen global eindeutig referenzierbar sein und werden durch Identifier der Form

repository/ObjectID

identifiziert, wobei für die ObjectID ein Universally Unique Identifier (UUID) verwendet wird. Die Referenzierbarkeit von Elementen reicht in einer offenen Infrastruktur allerdings nicht aus, um Data Provenance zu realisieren. Zusätzlich müssen die Urheberschaft der Daten und alle Transformationen von Datensätzen dokumentiert werden.

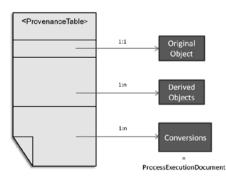


Abbildung 8: Struktur der ProvenanceTable

Dazu wird in PODSL mit der ProvenanceTable ein Konzept zur Speicherung von Provenance-Informationen in Form einer speziellen Entität geschaffen [Sc13]. Diese ist auf der M1-Ebene des Metamodells angesiedelt. Die Struktur der ProvenanceTable ist in Abbildung 8 dargestellt. Die ProvenanceTable enthält eine Referenz auf den Originaldatensatz und auf alle Datensätze, die aus diesem erzeugt wurden. Transformationen aus diesem Datensatz werden als Prozesse aufgefasst und über PED's dokumentiert. Somit ist in der ProvenanceTable der Prozess der Datentransformation an sich dokumentiert. Diese PED's werden im Bereich Conversions in der ProvenanceTable referenziert. Somit kann über die ProvenanceTable in PODSL die Herkunft eines Datensatzes und alle Veränderungen lückenlos dokumentiert werden.

4 Metastruktur von PODSL

Die Einbettung von PODSL in eine Metastruktur erfolgt über drei Ebenen (Abbildung 9). Für Elemente der Metastruktur wird gemäß dem Sprachgebrauch in OMME der Begriff Konzept verwendet [Vol1]. Dabei enthält die M2-Ebene die grundlegenden Konzepte der Modellierungssprache (Metaebene). M1 ist die Ebene der Modelle. Auf der M1-Ebene wird zwischen einem generischen Teil und einem domänenspezifischen Teil unterschieden. Der generische Teil wird als M1-Core bezeichnet. Domänenspezifische Erweiterungen werden aus M1-Core abgeleitet und mit PODSL-[Domäne] benannt. Auf der M0-Ebene wird die M1-Ebene durch konkrete Instanzen besiedelt. Die Besiedelung der MO-Ebene erfolgt auf Basis einer domänenspezifischen Erweiterung wie z.B. PODSL-Biodiv für die Biodiversitätsinformatik.

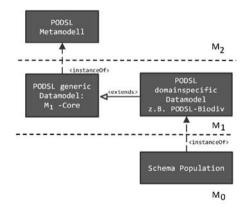


Abbildung 9: Metastruktur von PODSL [Sc13]

4.1 M2-Ebene

Auf M2 wird eine allgemeine Modellierungssprache zur Erstellung von Modellen mit PODSL spezifiziert. In dieser wird festgelegt, auf welche Weise in der M1-Ebene modelliert werden kann. Die zentralen Konzepte der M2-Ebene von PODSL sind in Abbildung 10 dargestellt. Die Modellierung der Dokumentenaspekte ist dabei auf der Ebene der Relation angesiedelt, in welchen Entitäten mit anderen Entitäten in einem bestimmten Dokumentenaspekt in Beziehung gesetzt werden.

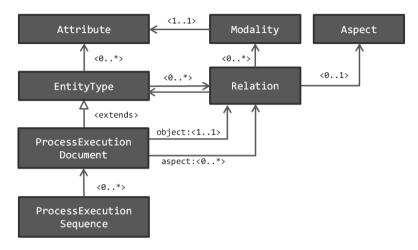


Abbildung 10: Schema der M2-Ebene von PODSL [Sc13]

4.2 M1-Ebene

Bei der M1-Ebene von PODSL wird zwischen der generischen Komponente M1-Core und den domänenspezifischen Erweiterungen PODSL-[Domäne] unterschieden. Im M1-Core Modell von PODSL werden Konzepte spezifiziert, welche in verschiedenen Domänen verwendet werden können. Dies sind z.B. Konzepte wie BaseEntity und BaseProcessExecutionDocument und davon abgeleitete generische Konzepte. So ist z.B. die ProvenanceTable in M1-Core über Zwischenschritte von BaseEntity abgeleitet. Darüber hinaus sind grundlegende Konzepte wie Person in M1-Core spezifiziert. Auf Basis der Konzepte von M1-Core werden die domänenspezifischen Erweiterungen durch Spezialisierung der Konzepte aus M1-Core gebildet. Die weitere Spezialisierung erfolgt auf Basis dieser domänenspezifischen Konzepte.

4.3 M0-Ebene

Auf der M0-Ebene werden konkrete Datensätze als Instanzen der Entitäten der domänenspezifischen Datenstandards auf M1-Ebene gebildet. Die M1-Ebene dient als eine logische Struktur für die Anwendungsdomäne. Daten sollen möglichst leicht in andere Formate konvertiert und integriert werden können. Die Persistenz der Daten findet in der Praxis in Datenbanken, XML, Strukturen der objektorientierten Programmierung und Ontologien statt.

5 Domänenspezifische Erweiterungen von M1-Core

Für die Entwicklung einer domänenspezifischen Erweiterung müssen die Prozesse der Anwendungsdomäne analysiert werden. Dies konnte im Rahmen des IBF-Projektes für die Domäne der Biodiversitätsinformatik erfolgen. Die Modellierung der wichtigsten Prozesse der Biodiversitätsinformatik wurde in [Sc13] vorgenommen. Auf Grundlage dieser Prozesse wurden Entitäten und PED's aus M1-Core abgeleitet. Kennzeichnend für die Domäne der Biodiversitätsinformatik sind Spezialisierungen von Entitäten zur Beschreibung von Orten, Personen, Taxa und Messungen an biologischen Objekten, wie auch in Abbildung 2 am "Prozess der Geländekartierung" zu erkennen ist. Das korrespondierende PED in PODSL-Biodiv ist nachfolgend aufgelistet:

```
concept BaseMonitoring extends BaseProcessExecutionDocument{
    identifier=BaseMonitoringIdentifier;
    object=ObservationObjectRelation;
    relation= ScientistRelation,ExecutionTimeRelation,ExecutionLocalityRelation}
```

Ableitung von "BaseProcessExecutionDocumnent" erbt das PED Durch die "BaseMonitoring" grundlegende Eigenschaften von PED's, die z.B. DataProvenance ermöglichen. Als ...object" wird eine Relation vorgeschrieben, welche eine Beziehung zum Kartierungsobjekt herstellt. Die Subprozesse sind über weitere Relationen abgebildet. die Aspekten zugeordnet sind. die den Perspektiven des Kartierungsprozesses entsprechen. Für den Prozessverantwortlichen sieht die referenzierte Relation folgendermaßen aus:

```
concept ScientistRelation extends ResponsibleRelation{
    role="Scientist as a Gatherer in a process";
    aspect=OrganizationalAspect;
    identifier=ResponsibleGathererRelationIdentifier;
    target=Scientist;}
```

Dabei kann im PED spezifiziert werden, welche Anforderungen an die Genauigkeit eine Entität erfüllen muss. So ist für die Geländekartierung nicht jede Person automatisch qualifiziert, sondern nur Wissenschaftler. In PODSL-Biodiv gibt es dementsprechend ein Konzept "Scientist", das von "Person" abgeleitet wird.

Auf Basis dieser Erkenntnisse wurde PODSL-Biodiv als domänenspezifischer Datenstandard für die Biodiversitätsinformatik entwickelt und im IBF-Projekt umfangreich getestet. Es konnten alle im IBF-Projekt identifizierten Prozesse in PODSL-Biodiv erfasst werden. Zusätzlich umfasst PODSL-Biodiv den in der Biodiversität etablierten Datenstandard DarwinCore (DwC). Damit erfasst PODSL-Biodiv die Anforderungen des IBF-Projektes vollständig und zusätzliche weitere typische Prozesse der Biodiversitätsinformatik, so dass PODSL-Biodiv zur Anwendung in Projekten im Biodiversitätsbereich gut geeignet ist. Sollten zusätzliche Anforderungen auftreten werden durch Spezialisierung aus bekannten Konzepten die vollständige Erfassung wieder hergestellt. Über PODSL-Biodiv wird damit für die Domäne der Biodiversität über eine prozessorientierte Sichtweise ein umfangreiches Datenmodell zur Verfügung gestellt. Ein weitere Anwendungsdomäne für PODSL sind sie Prozesse in Krankenhäuser, die in [FJS07] erhoben werden konnten. Auf Basis dieser Prozesse können im organisatorischen Dokumentenaspekt wichtige Rollen in dieser Domäne wie Arzt, Pfleger, Verwaltungsangestellter und Patient identifiziert und weiter spezialisiert werden. Domänenspezifische Prozesse sind in dieser Domäne z.B. die Aufnahme und Entlassung eines Patienten, die Untersuchung eines Patienten mit Subprozessen wie Anamnese. Die Datenmodellierung mit PODSL wird in einem aktuellen Projekt des Lehrstuhls mit dem Klinikum Bayreuth intensiv getestet.

6 Ausblick

Im folgenden Abschnitt wird beschrieben, wie mit PODSL erstellt Datenstandards in der Praxis genutzt werden können. Dies ist zum einen die Erstellung von Mappings beim Datenaustausch – zum anderen die Verwendung in Softwareprodukten zur individuellen Anpassung.

Hintergrund der Entwicklung von domänenspezifischen Datenstandards mit PODSL ist ihre Anwendung in Infrastrukturen zum Datenaustausch. Dabei weisen mit PODSL entwickelte domänenspezifische Datenschemata aufgrund ihrer Flexibilität erhebliche Vorteile gegenüber anderen Datenmodellen auf. Zusätzlich wird in PODSL Data Provenance bereits direkt im Datenschema berücksichtigt. Dies ist in der Domäne der Biodiversitätsinformatik besonders wichtig, da hier heterogene Daten über globale Infrastrukturen wie z.B. dem GBIF oder dem LTER-Netzwerk ausgetauscht werden.

Ein weiterer Vorteil der Anwendung von PODSL ist die Möglichkeit einer besseren Nutzeranpassung in Softwareprodukten. Durch die Ableitung aus Basisklassen mit PODSL können lokale Erweiterungen besser in Oberflächen eingebunden werden. Zusätzlich können durch (semi-)automatische Softwareentwicklung grafische Oberflächen erzeugt werden, die direkt aus dem Datenmodell abgeleitet werden. Dazu wird für eine Anwendung eine Reihe von protypischen Oberflächen zu Verfügung gestellt und diese durch die Datenstruktur von PODSL angepasst. Dies ermöglicht die einfache Erzeugung von nutzerspezifischen Oberflächen und Anwendungen.

7 Fazit

Die Prozesse einer Anwendungsdomäne enthalten bereits alle Anforderungen an einen Datenstandard. Diese domänenspezifischen bilden die Grundlage für die Datenmodellierung. Mit der aspektorientierten Datenmodellierung wurde eine Methode eingeführt, mit der die Erstellung von Schemata für Datenstandards auf Basis von Prozessen erfolgt. Die Nutzung eines domänenspezifischen Datenstandards ist mit hohen Anforderungen an die Technologieunabhängigkeit, Vollständigkeit, Flexibilität und Data Provenance verbunden. Mit PODSL wurde eine Methode zur Entwicklung domänenspezifischer Datenstandards eingeführt, die diesen Anforderungen gerecht wird. In der praktischen Anwendung werden mit PODSL entwickelte Datenstandards beim Datenaustausch in einer offenen Infrastruktur und als Grundlage für die Entwicklung von Anwendungen genutzt. Dabei ist PODSL für die individuelle Anpassung von Softwareprodukten ein hervorragendes Werkzeug, da sich Oberflächen direkt aus der Datenstruktur generieren lassen. Durch mit PODSL erstellte Datenstandards können dementsprechend die Herausforderungen einer offenen Infrastruktur gelöst werden.

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Gebrauchssprachliche Modellierung als Grundlage für agiles Geschäftsprozessmanagement

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Abstract: Zur Ausführung von Handlungen im Rahmen von kollaborativen Prozessen mit menschlichen Akteuren ist eine effektive und effiziente Kommunikation notwendige Voraussetzung. Existierende Methoden und Modellierungssprachen entsprechen dieser Anforderung nur unzureichend. Die Folge ist, dass die modellierten Prozesse häufig nicht den gewünschten Prozessen der Prozessbeteiligten entsprechen. Eine gebrauchssprachliche Modellierung bietet die Grundlage zur signifikanten Verbesserung der Kommunikation, Interaktion sowie des gegenseitigen Verständnisses der Prozessbeteiligten. BPM(N)^{Easy1.2} repräsentiert eine innovative Methode auf Basis einer gebrauchssprachlichen Modellierung von Prozessen mit dem Ziel einer durchgängigen Unterstützung des Prozessmanagements und wird im Rahmen des Papiers motiviert und präsentiert.

1 Einleitung

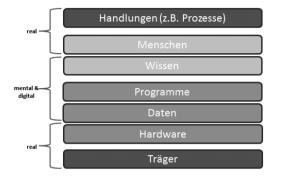
Existierende Methoden und Modellierungssprachen zum Prozessmanagement adressieren den effizienten und effektiveren Umgang mit bestehenden und neuen Prozessen. Beispielsweise wird die Erreichung von ante definierten ex Unternehmenszielen und korrespondierenden Kennzahlen unterstützt. Aus Sicht der Natur- und Sozialwissenschaften bezeichnen Prozesse gerichtete Abläufe von Geschehendem [Mi95]. [Ob96] definiert Prozesse als eine Menge von manuellen, teilautomatisierten oder automatisierten Aktivitäten. Diese Aktivitäten (z, \mathbf{B}) Handlungen) werden durch Ressourcen (auch Akteure genannt) ausgeführt. Komplexe Wechselbeziehungen von Aktivitäten stellen spezifische Anforderungen an die Gestaltung von Prozessen. Beispielsweise setzen organisationsübergreifende Prozesse einen hohen Grad von Flexibilität voraus, da Anwender und IT-Experten unmittelbar über Unternehmensgrenzen hinweg effizient kollaborieren müssen [ABH09]. Auch die zunehmende Virtualisierung und der steigende Anteil von mobilen Komponenten innerhalb von IT-Infrastrukturen erfordert Transparenz und ein gemeinsames Verständnis, um die Vorteile neuer Technologien und Paradigmen wie beispielsweise Cloud Computing [MG11] erfolgreich nutzen zu können. Zu berücksichtigen ist, dass innerhalb der Phasen des traditionellen Prozessmanagements, der Modellierung, Implementierung, Ausführung und Optimierung der Prozesse (vgl. [We10]), kein Ungleichgewicht entstehen darf. [Br73] beschreibt das Problem des sogenannten Modellmonopols. Modellieren Anwender initial ein für sie aussagekräftiges Modell, entstehen häufig Asymmetrien im Rahmen von Abstimmungsprozessen mit den für die technische Umsetzung verantwortlichen IT-Experten. Auch die Auswahl einer adäguaten Modellierungssprache ist von zentraler Bedeutung für ein erfolgreiches Prozessmanagementprojekt. In [Aa13] wird die Modellierungssprache als wesentlicher Bestandteil des Prozessmanagements beschrieben, wobei zwischen formalen, konzeptuellen und ausführbaren Modellierungssprachen unterschieden wird. Wird die ausgewählte Modellierungssprache nicht von allen Prozessbeteiligten korrekt interpretiert, können erhebliche Missverständnisse und daraus folgende Fehler auftreten. Zur Lösung der hier skizzierten Problemstellungen stehen die Kommunikation, Interaktion und das Verständnis aller Beteiligten im Fokus der gebrauchssprachlichen Modellierung von Prozessen. Die Gebrauchssprache (vgl. [He06]) wird über das gesamte Prozessmanagement als Kommunikationsmittel unter den Beteiligten genutzt und die Prozessmodelle gemeinsam iterativ und inkrementell erstellt und verfeinert.

Der Beitrag präsentiert aus Sicht der sprachbasierten Informatik den Begriff der gebrauchssprachlichen Modellierung. Die Kommunikation, Interaktion und das Verständnis zwischen Anwendern und IT-Experten wird hinsichtlich der Konstellation zwischen Orthosprache. Gebrauchssprache, Modellierungssprache und Programmiersprache beschrieben. Der Name BPM(N)^{Easy1.2} setzt sich aus BPM (Business Process Management) und der Business Process Modeling and Notation zusammen und bezeichnet eine innovative Methode, die hochqualitative Prozesse anstrebt und eine Vorgehensweise, eine einfache Modellierungssprache und den gezielten Einsatz von Werkzeugen spezifiziert. BPM(N)^{Easy1.2} repräsentiert eine BPM(N)^{Easy} [Me12][Me13]. Weiterentwicklung von Der Einstieg in das Prozessmanagement mit BPM(N)^{Easy1.2} ist variabel, wobei die Synchronisation und Interaktion aller Prozessbeteiligten hohe Priorität besitzt.

Der Beitrag ist folgendermaßen gegliedert. In Abschnitt 2 werden zunächst verwandte Arbeiten vorgestellt. Darauf aufbauend wird in Abschnitt 3 der Begriff der gebrauchssprachlichen Modellierung erläutert. Abschnitt 4 skizziert die Anwendung und Ergebnisse der Methode BPM(N)^{Easy1.2}. Der Beitrag schließt mit einer kurzen Zusammenfassung und einem Ausblick auf eine weiterführende Forschungsarbeit.

2 Einordnung und Literaturreview

Die unmittelbare Verknüpfung der (menschlichen) Sprache mit digitalen Anwendungen ist grundsätzliches Ziel der sprachbasierten Informatik [He06]. Der Einsatz von rationalen Sprachen unterstützt diese Verknüpfung mit Hilfe von Grammatik und Semantik, sodass die natürliche (menschliche) Sprache für die digitale Verarbeitung und Entwicklung eingesetzt werden kann [He06]. Rational bezeichnet eine aus der Praxis rekonstruierte Sprache (vgl. [He06]). Die adäquate Unterstützung menschlicher Akteure (humaner Ressourcen) bei der Ausführung von Handlungen durch passgenaue Anwendungen ist das Ergebnis davon. Soll ein Anwendungssystem (z.B. eine komplexe Unternehmenssoftware) eingeführt oder individuell entwickelt werden, müssen die Anforderungen der zukünftigen Anwender gesammelt und aus fachlicher Sicht möglichst vollständig beschreiben werden [OS96]. Ziel sollte dabei das Erlangen eines wechselseitigen Verständnisses von Anwendern und IT-Experten sein.



Unter einem Anwendungssystem wird nach Ortner folgender Aufbau verstanden:

Abbildung 1: Anwendungssystem in Anlehnung an Ortner [Or12].

In Abbildung 1 finden sich sowohl reale, als auch mentale/digitale Bestandteile wieder. Träger umfassen Gegenstände z.B. Kraftfahrzeuge, welche mit Hardware verbunden sind. Diese Hardware ist z.B.: ein Navigationssystem, welches sich in einem Kraftfahrzeug [Fi13] befindet. Die weiteren realen Bestandteile, Menschen und Handlungen, bilden die obersten zwei Schichten. Handlungen beschreiben dabei die reale Nutzung des entwickelten Anwendungssystems durch den Menschen. Die mentalen/digitalen Bestandteile, Daten und Programme beschreiben Produkte, die digital zu Verfügung stehen z.B.: Datenbanken oder Betriebssysteme. Als mentaler Bestandteil bildet das Wissen die Grundlage, um eine Aktivität korrekt lösen zu können z.B. umfasst es die Regeln einer doppelten Buchhaltung [Fi13]. Im Kontext dieses Beitrags ist die Verknüpfung zwischen Prozessen und Menschen (erste und zweite Ebene von oben, vgl. Abb.1) von besonderer Relevanz, wobei die Modellierung von Prozessaktivitäten insbesondere fokussiert wird.

Es existieren eine Reihe von verschiedenen Ansätzen zum Prozessmanagement. [We10] stellt beispielsweise ein hierarchisches Ebenenmodell vor, dass das Prozessmanagement von der Geschäftsstrategie bis zu den implementierten Prozessen beschreibt. [AHW03] sieht im Prozessmanagement die Erweiterung des traditionellen Workflowmanagement (vgl. [Ob96]) um die Phase der Analyse. Einen agilen Ansatz zum Prozessmanagement führt Meziani ein. Die AGILIPO Methode "AGILe busIness PrOcess" [MS11] beschreibt einen Bottom-Up Ansatz, welcher die Integration der Software-Systeme mit dem gesamten organisatorischen Wissen anstrebt. Für die Automatisierung von Prozessen werden die Prinzipien der agilen Software-Entwicklung zugrunde gelegt. Zudem wird bei AGILIPO eine kooperative Modellierung und Implementierung angestrebt und der Einsatz von sozialen Plattformen vorgeschlagen. Die Vorgehensweise ermöglicht die inkrementelle Modellierung und spontane Änderung von Prozessen zur Laufzeit. In [Sc10] wird eine Methode dargestellt, die vorschlägt Aktivitäten nicht konkret an Services zu binden, sondern an Anforderungen, um so die agile Modellierung von Prozessen signifikant zu vereinfachen. In [F110] wird die Methode des

Subjektorientiertes Business Process Managements (S-BPM) vorgestellt. Dabei steht das Subjekt, also die einzelne humane Ressource, im Vordergrund des Prozessmanagements. Die S-BPM eigene Modellierungssprache fokussiert auf eine natürlichsprachliche Erfassung von Prozessen.

Ein signifikantes Defizit aller dargestellten Methoden ist die fehlende intuitive Zugänglichkeit für Anwender und IT-Experten und die damit ungenügende betriebliche Anwendbarkeit und Durchgängigkeit im Rahmen von Prozessmanagementprojekten (vgl. dazu die Studien [Ko10] und [Be12]). Zum Management von Prozessen und deren Anwendungssystemen wird daher eine Methode benötigt, welche die Idee der durchgängigen Unterstützung der Anwender berücksichtigt. Nach Ortner sollen "ganze" Anwendungssysteme die Anwender über die eigentliche IT hinaus unterstützen. [Fi13] beschreibt dies als ein ganzheitliches Unternehmensmodell.

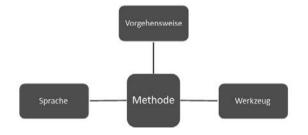


Abbildung 2: Bestandteile einer Methode [Or12].

Die Abbildung 2 beschreibt die grundsätzlichen Bestandteile einer Methode. Eine Methode besteht aus einer Vorgehensweise, Sprache und einem Werkzeug [Or12]. Die im Rahmen dieses Beitrags dargestellte Grundlage der gebrauchssprachlichen Modellierung und die exemplarisch eingeführte Methode BPM(N)^{Easy1.2} folgen dem normativ konstruktiven Ansatz und sind aus realen Problemstellungen der betrieblichen Anwendung heraus motiviert. Ein problemorientiertes Vorgehen im Rahmen der konstruktiven Wissenschaftstheorie [Lo87] ist Grundlage für die Entwicklung von $BPM(N)^{Easy1.2}$ gewesen.

3 Gebrauchssprachliche Modellierung

Die Beziehungen zwischen Gebrauchssprachen, Modellierungssprachen und Programmiersprachen werden durch eine Mensch-Orientierung und Mittel-Orientierung hergestellt. Zur Erläuterung des Begriffs der Gebrauchssprache dient Abbildung 3.

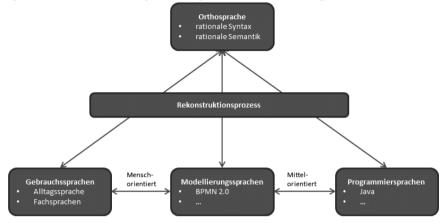


Abbildung 3: Einordnung der Gebrauchssprache.

Der in [Sc97] beschriebene Fachentwurf setzt drei Sprachen voraus, welche in der Abbildung die untere Ebene bilden. Diese Sprachtypen stehen in einer Wechselbeziehung (repräsentiert durch gerichtete Kanten in Abbildung 3) und müssen miteinander ..in Einklang" gebracht werden. um die Entwicklung eines qualitätsgesicherten Anwendungssystems auf Basis einer erfolgreichen Kommunikation zu gewährleisten. Die dazu übergeordnete Ebene – der Rekonstruktionsprozess beschreibt die Phase in der alle Begriffe der Sprachen ermittelt, präzisiert und stabilisiert werden [Sc97]. Die oberste Ebene und zentrale Instanz bildet die Orthosprache (vgl. [Lo74]). Diese beschreibt eine gemeinsame Sprache und dient als "Sprach-Repository" aller Anwendungen, wobei die Prozessbeteiligten diese Sprache nicht vollständig beherrschen müssen.

In Anlehnung an [Sc97] können drei Sprachtypen wie folgt unterschieden werden:

1. Die Fachsprache des Anwenders (Gebrauchssprache) als problemorientiertes Mittel, seine Wünsche an ein zu entwickelndes Anwendungssystem dem Entwickler gegenüber zu kommunizieren.

2. Die Fachsprache des BPM-Experten (Diagrammsprachen wie z.B. Business Process Model and Notation (BPMN) [OM11]) als lösungsorientiertes sprachliches Mittel, die Wünsche des Anwenders gegenüber den IT-Experten durch Modelle verständlich zu machen.

3. Die Fachsprache des IT-Experten (Programmiersprachen wie z.B. Java), um damit die Implementierung zu realisieren.

Dieser Beitrag fokussiert insbesondere auf die Menschorientierung und den Einsatz von Gebrauchssprachen. Nach [Bu11] hängt die Qualität der (grafischen) Darstellung eines Modells von der Modellierungserfahrung der Modellierenden ab. Im Prozessmanagement werden Prozessmodelle überwiegend arbeitsteilig erstellt. Die Unterschiede der Sprachkompetenz der Prozessbeteiligten führen zur Erhöhung der Fehleranfälligkeit, insbesondere durch Missverständnisse oder Akzeptanzprobleme. Dieser Problematik entgegenwirkend muss die Verbindung zwischen Medial –und Realwelt vereinfacht werden.



Abbildung 4: Mental-realweltliche Verbindung in Anlehnung an [Or12].

Die auf Ebene der Sprachhandlungen veranlassten Handlungen werden im realweltlichen Teil ausgeführt und durch die medialweltliche Ebene überwacht (vgl. Abbildung 4). Dieser Vorgang des "Steuerns und Befolgens" findet immer in einer bestimmten Umgebung (vgl. Abbildung 4) statt, in welcher unterschiedliche Voraussetzungen gegeben sein können. Die freie Entscheidbarkeit aller Prozessbeteiligten im Dialog und dem damit verbundenen Input (vgl. Pfeilrichtung in Abbildung 4) ist zusätzlich zu beachten [Or12]. In Hinblick auf das Prozessmanagement wird die Verbindung der zwei Ebenen (mediale und reale Ebene) durch den Einsatz der Gebrauchssprachlichkeit signifikant verbessert, da ein erhöhtes Verständnis des Modelles und dessen Ausprägung (Instanzijerung) erreicht werden kann. [Wo12] beschreibt zusätzlich zu Modell und Ausprägung, Situationen "in denen unklare, mangelhafte, fehlende Orientierung das Handeln blockiert". Diese Orientierungslosigkeit kann durch verbesserte gebrauchssprachliche Kommunikation häufig behoben werden. Ein der Modellierung zugrundeliegende Begriffsmodell [Or12] dient als Grundlage der gebrauchssprachlichen Modellierung.

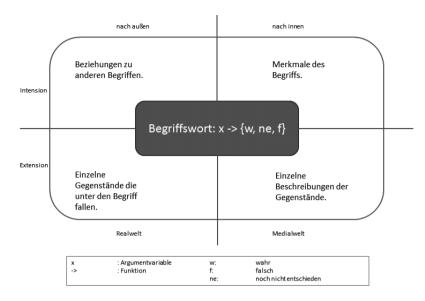


Abbildung 5: Begriffsmodell zur Modellierung nach Ortner [Or12].

Wie in Abbildung 5 dargestellt, können Begriffe als Funktionen erfasst werden. Das Ergebnis dieser Funktionen kann wahr, falsch oder noch nicht entschieden sein und beschreibt die Zuordnung eines Gegenstands zu einem Begriff. Die Intension enthält spezifische Merkmale eines Begriffs und stellt die Verknüpfung zu anderen Begriffen dar. Zwei Begriffe sind demnach identisch, wenn diese die gleichen semantischen Merkmale besitzen. Die Extension beschreibt zum einen die Gegenstände, die unter den Begriff fallen, zum anderen werden der Extension Repräsentanten der Gegenstände zugeordnet, welche auf die Gegenstände referenzieren. Die Kommunikation und Interaktion während der Modellierung werden durch dieses Begriffsmodell unterstützt. Beispielsweise kann auf Grundlage der Intension festgestellt werden, ob Synonymie vorherrscht [Le99]. Sowohl Intension, als auch Extension können des Weiteren um "nach außen/Realwelt" und "nach innen/Medialwelt" ergänzt werden (vgl. [He06]).

Unter einem Modell wird nach [St73] "die vereinfachte, zweckorientierte Darstellung eines Sachverhalts" verstanden. Im Rahmen dieses Beitrags wird darauf aufbauend unter der gebrauchssprachlichen Modellierung von Prozessen die konsistente Zusammenführung von entsprechenden

Vorgehensweisen, Werkzeugen und Modellierungssprachen zur Erfassung und modellbasierten Optimierung von Prozessen unter gezielter Verwendung von gebrauchssprachlichen Konzepten verstanden. Die Gebrauchssprache der Prozessbeteiligten wird dabei iterativ angereichert und dient als Basis für Kommunikation in anderen Modellierungs -oder Fachsprachen.

Flankierend werden bei einer gebrauchssprachlichen Modellierung sogenannte "Anker" vorgegeben.

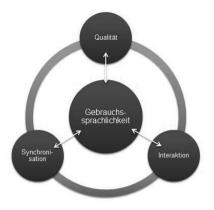


Abbildung 6: Anker auf Basis der Gebrauchssprachlichkeit.

Die in Abbildung 6 spezifizierten Anker beschreiben die primären Ziele der gebrauchssprachlichen Modellierung. Prozesse sind grundsätzlich unter Berücksichtigung hoher Qualitätsanforderungen zu erfassen, auszuführen und zu optimieren. Die Synchronisation und Interaktion aller Prozessbeteiligten besitzt eine hohe Priorität, um das frühzeitige Verständnis und Erkennen von Fehlern gewährleisten zu können.

4 Gebrauchssprachlichkeit in der Anwendung – Agiles BPM mit BPM(N)^{Easy1.2}

Die Kommunikation und das Verständnis der Prozessbeteiligten über Erfassung, Implementierung, Ausführung und Optimierung von Prozessen stehen im Fokus der Methode BPM(N)^{Easy1.2}. Folgende Grundlagen und Verknüpfungen zu der gebrauchssprachlichen Modellierung liegen der Methode zugrunde:

- Gebrauchssprachen, Modellierungssprachen und Programmiersprachen: Die gemeinsame Gebrauchssprache wird über das gesamte Prozessmanagement als Kommunikationsmittel unter den Prozessbeteiligten genutzt. Müssen, zum Beispiel zur Implementierung eines zu automatisierenden Prozesses, gebrauchssprachlich formulierte Inhalte in eine Programmiersprache überführt werden, geschieht dies über ein agiles Vorgehen und der damit fokussierten gebrauchssprachlichen Interaktion und Synchronisation.
- Medial –und Realwelt: Durch die iterative und inkrementelle Vorgehensweise im Rahmen von BPM(N)^{Easy1.2.} wird die mentale/digitale Steuerungsebene enger an die Ebene des Befolgens gebunden. Mensch-seitige Fehlinterpretationen können schneller erkannt und behoben werden.

• Begriffe und Anker

Der Umgang mit Begriffsdefekten wie Synonymen, Homonymen, Äquipollenzen, Vagheiten und falschen Bezeichnern, wird durch die gebrauchssprachliche Modellierung intuitiv unterstützt. Eine Überführung in andere Modellierungs – oder Fachsprachen ist aufgrund des iterativ steigenden Prozessverständnisses aller Prozessbeteiligten erheblich vereinfacht. Die vorgegebenen Anker beschreiben dabei die Perspektiven der Betrachtung. Beispielsweise schafft der Anker "Synchronisation" die organisatorische Basis für eine strukturierte und angemessene Abstimmung aller Prozessbeteiligten.

Die Abbildung 7 veranschaulicht die Vorgehensweise von BPM(N)^{Easy1.2} [MW13]:

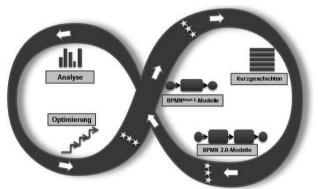


Abbildung 7: Darstellung der Vorgehensweise von BPM(N)^{Easy1.2}

BPM(N)^{Easy1.2} besteht aus zwei miteinander verbundenen Zyklen. Der erste Zyklus führt Modellierung und Implementierung zusammen. Der zweite Zyklus wird zur Analyse und Optimierung der Prozesse kontinuierlich durchlaufen. Das fortlaufende Durchführen dieses Zyklus sorgt für die durchgehende Dokumentation von Anforderungen und gemeinsamen Verbesserungsideen. Der Ablauf der Zyklen kann folgendermaßen beschrieben werden:

- 1. Sobald ein gebrauchssprachliches BPMN^{Easy1.2} Modell erfasst wurde und/oder im gebrauchssprachlichen Kurzgeschichten-Katalog Anforderungen für die Modellierung eines Prozesses oder einer Änderung an einem Prozess vorhanden sind, kann der Zyklus gestartet werden.
- 2. Die bei einer Paarmodellierung zugewiesenen Anwender widmen sich während der technischen Implementierung der Prozesse anderen Tätigkeiten (z.B. Kennzahlendefinitionen oder Training).
- 3. Bei jeder Synchronisation in Bezug auf die Qualität wird geprüft, ob alle selektierten Anforderungen mittels der anwendbaren oder ausführbaren Prozessmodelle und/oder der lauffähigen implementierten Prozessapplikationen realisiert worden sind (z.B. durch Live-Demonstrationen oder Probedurchläufe).

Synchronisation

Die Durchführung der Synchronisation zwischen Anwendern und IT-Experten in kurzen, vorabdefinierten Zeitintervallen (Time-Boxes) ist von zentraler Bedeutung. Der in Abbildung 7 dargestellten Aktivitäten "BPMN^{Easy1.2}-Modelle", "Kurzgeschichten" und "BPMN 2.0 Modelle" ist eine Synchronisation vorangestellt. Diese Synchronisation führt zu einer fortwährend engen Zusammenarbeit aller Prozessbeteiligten, wobei die jeweiligen aktuellen Prozesse (z.B. bereits implementierte ausführbare Prozesse) mit den Zielprozessen verglichen werden können. Falls Anforderungen während dieses Zyklus geändert oder nicht vollständig umgesetzt worden sind, werden diese in einem weiteren Zyklus wieder aufgenommen. Zusätzlich wird innerhalb der Synchronisation geprüft, ob die Rekonstruktion der Aussagen aller Prozessbeteiligter, im Sinne des Begriffsmodells zur Modellierung, erfolgreich war. Die Anzahl der zu durchlaufenen Iterationszyklen, wird ex ante nicht fest vorgeschrieben und ergibt sich als projektspezifischer Parameter.

Interaktion

Im Rahmen von Planungstreffen werden Teams für die Paarmodellierung definiert. Das Planungstreffen ist Teil der Synchronisation und wird vor den in Abbildung 7 dargestellten Aktivitäten "BPMN^{Easy1.2}-Modelle", "Kurzgeschichten" und "BPMN 2.0 Modelle" durchgeführt. Hierbei wird die Expertise geteilt, sodass in jedem Team Anwender und IT- Experten interagieren. Die Teams wählen die zu bearbeitenden Modelle und gebrauchssprachlichen Kurzgeschichten im Pull-Prinzip aus. Im Falle der Anreicherung eines bestehenden BPMN^{Easy1.2} Modells werden die Kurzgeschichten ausgewählt, die im nächsten zu durchlaufenden Zyklus realisiert werden sollen. Die Kurzgeschichten werden möglichst aus einem Themengebiet selektiert, sodass sich innerhalb der Zyklen die Beteiligten mit einer einheitlichen Aufgabenstellung beschäftigen. Im Planungstreffen werden bereits Aufwandsschätzungen abgegeben. Aus der Umsetzung des Pull-Prinzips, im Rahmen von selbstorganisierten Teams resultiert eine Aufgabenlimitierung und Kompetenzzuteilung, da alle Prozessbeteiligten die für sie passenden Kurzgeschichten selbständig selektieren. Auf diese Weise wird die Motivation der Teammitglieder signifikant erhöht. Zudem wird durch die Teamorganisation die agile Beantwortung von Verständnisfragen ermöglicht, da eine enge Verbindung der Beteiligten entsteht. Sowohl die Anwender als auch die IT-Experten werden durch diese Vorgehensweise über den vollständigen Ablauf der Prozesserfassung -und implementierung eingebunden und vernetzt. Mögliche Trainingseinheiten während einer Iteration stabilisieren diese Vernetzung.

Qualität

BPM(N)^{Easy1.2} spezifiziert drei sogenannte "Quality Gates". Quality Gates (vgl. [Sa08]) definieren im Gegensatz zu klassischen Qualitätsanalysen, wie beispielsweise Anwendertests kurz vor Produktivsetzung, frühzeitig definierte Zeitpunkte zur Qualitätssicherung auf Basis definierter Qualitätsmodelle. Diese Qualitätsmodelle werden durch standardisierte Kommunikation in Form von gebrauchssprachlichen Fragen angewendet (vgl. [GMW14]). Unkoordinierte Qualitätsprüfungen oder unzureichende Kommunikation der Beteiligten werden signifikant reduziert. Die

Abbildung 7 zeigt diese Quality Gates als "Stern-Symbole". Im Rahmen des Prozess-Monitorings werden Prozesse kontinuierlich auf Basis von definierten Kennzahlen analysiert. Die identifizierten Optimierungspotentiale werden durch Anpassung der BPMN^{Easy1.2} Modelle oder durch Ergänzung des gebrauchssprachlichen Kurzgeschichtenkatalogs initialisiert (vgl. Abbildung 7). Eine notwendige Bedingung ist, dass nach jedem Iterationszyklus ein anwendbarer Prozess realisiert ist. Am Ende von Iteration *n* der BPM(N)^{Easy1.2} Vorgehensweise steht ein Anwendungssystem zur Verfügung, welches die definierten Anforderungen möglichst vollständig abdeckt.

Rollenkonzept

Die beschriebene Vorgehensweise wird bei BPM(N)^{Easy1.2} von festgelegten Rollen durchlaufen. Die Rollen verfeinern die zwei Gruppen von Anwendern und IT-Experten (vgl. Tabelle 1).

Kategorie	Rollenname	Beschreibung
Anwender		
	Key Anwender	Prozessbeteiligte, welche die Prozesse verantworten.
	Anwender	Prozessbeteiligte, welche direkt an der Ausführung der Prozesse beteiligt sind. Diese können durch Feedback Einfluss auf die Evolution der Prozesse nehmen.
IT-Experten		
	IT Master	Prozessbeteiligter, welcher die Implementierung und Ausführung der Prozesse sofern hierfür ein IT System genutzt wird verantwortet.
	BPMN ^{Eæy1.2} Master	Prozessbeteiligter, welcher als Bindeglied zwischen Key Anwender/Anwender und IT Master agiert und die Einhaltung der BPM(N)^{Easy1.2} Vorgehensweise verantwortet.

Tabelle 1: Beschreibung des BPM(N)^{Easy1.2} Rollenkonzepts.

Das Rollenkonzept gewährleistet eine strukturierte Abarbeitung der ausgewählten Prozessmodelle und gebrauchssprachlichen Kurzgeschichten, wobei ein Prozessbeteiligter auch mehrere Rollen annehmen kann.

Die Sprache BPMN^{Easy1.2}

Das Elementset von BPMN^{Easy1.2} verfügt über eine, im Vergleich zu anderen grafischen Modellierungssprachen, kompakte Anzahl und ist intuitiv sowohl von Anwendern als auch von IT Experten zu beherrschen, ohne dass, wie in [DRS12] beschrieben, aufwendige Modellierungssprachen betreffende Akzeptanztests mit den Prozessbeteiligten durchgeführt werden müssen. Das Elementset wurde unmittelbar aus den Bedürfnissen von Anwendern in unterschiedlichen betrieblichen Projekten heraus abgeleitet und validiert. Den an der Prozessmodellierung beteiligten Personen wird das durch die Gebrauchssprachlichkeit signifikant erleichtert, Verständnis indem BPMN^{Easy1.2} lediglich Elemente zulässt, welche in einer Alltagssprache allgemein bekannt sind und intuitiv symbolisiert werden können (vgl. [MW13]). BPMN liegt nicht offiziell als vollformalisierte Sprache vor [Is12]. Die Darstellung von BPMN^{Easy1.2} wird daher ebenso auf eine präzise Beschreibung beschränkt.

Das Konzept von BPMN^{Easy1.2} schränkt das bestehende Prozess-Klassendiagramm hinsichtlich der Funktionalität weder ein, noch wird dieses erweitert. Jedoch wird eine verdichtete Sicht auf die in BPMN 2.0 definierten Elemente und Attribute gegeben.

Durch die Verdichtung auf Ebene der Modellierung wird die XML Schema Definition (XSD) von BPMN 2.0 nicht verletzt. BPMN^{Easy1.2} unterstützt eine Abspeicherung des jeweiligen Modells im Format von BPMN 2.0. Das BPMN Data Object wird zur Abspeicherung möglicher Metadaten, die das Modell ergänzen, genutzt. Darunter können beispielsweise Bilder, Videos oder andere Dokumente verstanden werden, die die Modelle durch vollständig alltagssprachliche Artefakte ergänzen. Auch die Wiederverwendbarkeit der Modelle kann durch die Konformität zu BPMN 2.0 sichergestellt werden. Zusätzlich erlaubt das Format die Anreicherung des Modells mit dem Ziel von Detaillierung oder Ausführbarkeit, ohne die Gebrauchssprachlichkeit des initialen Modells einzuschränken. Des Weiteren unterstützt BPMN 2.0 das Hinzufügen eigener Symbole, sofern diese als Artefakte eingebunden werden. Über sogenannte Assoziationen können die Artefakte mit Flussobjekten (Tasks, Gateways, Ereignissen) verbunden werden, wobei der Sequenzfluss nicht beeinflusst werden darf [FHR10].

Werkzeug

Ein eigens entwickeltes Werkzeug auf Basis von Android [An14] wird genutzt, um die Prozesse zu erfassen und die Vorgehensweise Werkzeug-technisch zu unterstützen bzw. die Modellierungssprache BPMN^{Easy1.2} benutzerfreundlich anzuwenden. Die Applikation ermöglicht per Drag&Drop Prozesse intuitiv zu modellieren und die einzelnen Aktivitäten mit Metainformationen unmittelbar anzureichern z.B. durch Audio oder Video. Abbildung 8 zeigt einen Screenshot der mobilen Applikation.

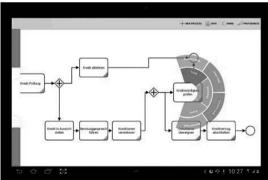


Abbildung 8: BPM(N)^{Easy} Mobileapplikation

Die modellierten und annotierten Prozessmodelle werden in einer BPMN 2.0 konformen XML Datei gespeichert und können zur weiteren Anreicherung genutzt werden.

Betriebliche Anwendung

 $BPM(N)^{Easy1.2}$ wurde im Rahmen von Anwendungsprojekten verschiedener Unternehmen (Anwender und IT Dienstleister) im Rahmen eines Labors am Konstanzer Institut für Prozesssteuerung¹ evaluiert. Folgende Ergebnisse können u.a. festgehalten werden.

Iterationen

BPM(N)^{Easy1.2} schreibt keinen festen Zeitraum für das Durchlaufen einer Iteration vor. In der betrieblichen Anwendung etablierte sich ein zwei Wochen Rhythmus. Der erste Tag einer Iteration wurde dabei zur Synchronisation genutzt, also zur Abnahme der vorausgegangenen Iteration (falls vorhanden) und zur Erarbeitung und Diskussion der weiteren BPMN^{Easy1.2} Modelle und gebrauchssprachlichen Kurzgeschichten. Die reduzierte Darstellung einer Kurzgeschichte in zwei gebrauchssprachlichen Sätzen unterstützte eine für die beteiligten Rollen adäquate Formulierung der Anforderungen. Eine erhebliche Effizienzsteigerung (bis zu 60%) bei der Modellierung der Prozesse konnte festgestellt werden. Außerdem hat sich der vorgeschlagene Ansatz einer Paarmodellierung als festes Bindeglied zwischen Anwendern und IT Experten als sehr praktikabel erwiesen. Es konnte ebenfalls festgestellt werden, dass der BPM(N)^{Easy}-Master im Rahmen von zweiwöchigen Teammeetings bei der Auswahl der Kurzgeschichten beraten soll.

BPMN^{Easy1.2} schließt die Lücke zwischen den Gebrauchssprachen und anderen semantischen Modellierungssprachen. In den Projekten konnte sofort ab der ersten Iteration des Erfassungszyklus, eine präzise gemeinsame Verständnisgrundlage durch gebrauchssprachliche BPMN^{Easy1.2} –Modelle geschaffen werden, die anschließend bei Bedarf komplexere BPMN 2.0 Modelle überführt wurden. Hierfür konnten die vollständig alltagssprachliche Metadaten in die Repräsentanzen des BPMN 2.0 Standards übertragen werden, ohne den Anwender damit zu "belasten".

Anreicherung der Prozessmodelle

Die im ersten Schritt erstellten BPMN^{Easy1.2} Modelle förderten bei den Prozessbeteiligten das Verständnis der realen Prozesse. Durch die Möglichkeit an einzelne Aktivitäten vollständig alltagssprachliche Metadaten oder Kurzgeschichten in Gebrauchssprache "anzuheften", konnte eine schnelle und für alle Prozessbeteiligten hochwertige Spezifikation der Zielprozesse entwickelt werden. Abbildung 9 zeigt diese Erweiterung exemplarisch für einen Ausschnitt eines Innovationsprozess. Der Ausschnitt beinhaltet das Startevent des Prozesses und zwei Aktivitäten (Tasks), welche gekoppelt mit Zwischenereignissen, einer Verzweigung (Gateway) und weiteren Metadaten die Handlungen der einzelnen Ressourcen beschreiben. Es wird dabei in manuelle (vgl. Abbildung, grüne Umrandung), teilautomatisierte (vgl. Abbildung, blaue Umrandung) und automatisierte (rote Umrandung) Aktivitäten unterschieden. Beispielsweise wird die erste Aktivität von demjenigen Prozessbeteiligten ausgeführt, welcher eine Idee im Rahmen einer Innovation erfassen möchte. Zur Erfassung nutzt dieser eine Software,

¹ http://bpmcloud.in.htwg-konstanz.de/BpmCloud/index.php

welche eine Teilautomatisierung ermöglicht. Des Weiteren, zum besseren Verständnis der Beschreibung, wurde an diese Aktivität ein Video hinzufügt, welches ein konkretes Beispiel einer solchen Erfassung zeigt.

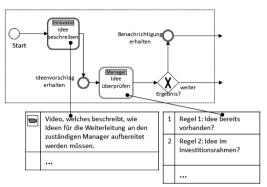


Abbildung 9: Auszug aus einem BPMN^{Easy1.2} "Innovationsprozess".

Besondere Anmerkungen oder Interviews konnten einfach an einzelne Aktivitäten "angeheftet" werden. Die "Anheftungen" werden in der Abbildung 9 symbolisch durch eine "Aktivität-zu-Tabelle" Verbindung dargestellt.

Ein zentrales Ergebnis der Projekte im Rahmen des Labors ist, dass sich durch den Einsatz einer vollständig auf Gebrauchssprache basierende Vorgehensweise mit im Rahmen von Sprints erstellten "fühlbaren" Prozessapplikationen und der korrespondierenden Erhebung von Metadaten, ein erheblicher Akzeptanzgewinn bei Anwendern und IT-Experten erreicht werden kann. Die Anwender schätzen die Güte der Projektverlaufe und der konkreten Ergebnisse (z.B. der Prozessmodelle oder Anwendungsmodule) wesentlich höher ein, als in vergleichbaren Projekten unter Einsatz von traditionellen Methoden.

5 Zusammenfassung und Ausblick

Der Beitrag konkretisiert den Begriff der gebrauchssprachlichen Modellierung von Prozessen. Eine auf der Gebrauchssprache basierenden Modellierung von Prozessen hat das Ziel die Verständlichkeit der Prozessmodelle und die Kommunikation für alle Prozessbeteiligten wesentlich zu erhöhen. Im Vergleich zu rein phasenorientierten Methoden schlägt die im Beitrag vorgestellte Methode BPM(N)^{Easy1.2} eine Vorgehensweise vor, welche das Gestalten von Prozessen auf Basis von agilen Werten präferiert. Die gebrauchssprachliche Modellierungssprache BPMN^{Easy1.2} dient dabei zur schnellen und einfachen Erfassung von Prozessmodellen. BPMN^{Easy1.2} beschränkt BPMN auf gebrauchssprachliche Modellierungselemente, lässt eine Anreicherung der Elemente durch vollständig alltagssprachliche Metadaten (z.B. Audiodatei, Video) zu, erhält zugleich den BPMN Standard und gestaltet somit die werkzeugunterstützte Prozessaufnahme intuitiv und die Ergebnisse weiterverwendbar.

Die vorgestellte Methode wird zukünftig im Rahmen des initialisierten Projekts "Smart City Konstanz" weiter evaluiert. Einen besonderen Schwerpunkt wird dabei die unmittelbare Integration von nicht IT-affinen Bürgern bei der gebrauchssprachlichen Modellierung von Prozessen bilden.

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Analysis of Business Process Model Reuse Literature: Are Research Concepts Empirically Validated?

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Abstract: Business process modeling is a highly manual task. The effort of business process modeling might be reduced if process modelers are provided with the option of reusing existing process model assets instead of creating new models from scratch. Numerous research efforts thus have been focused on the reuse of existing model assets leading to a great variety of methods, models, algorithms and tools. However, up to now, the state of empirical evidence in respect to proven positive effects using these approaches is largely unclear. We therefore fill this gap by systematically analysing the available publications. Our paper contributes to the understanding of business process model reuse and consequently also to the knowledge base regarding process model reuse.

1 Introduction

Business process modeling is often considered to be a time-consuming and error prone task. Typically, business process modelers capture the process knowledge of domain workers in a business process model, i.e. process modelers interview domain experts involved in a business process about their tasks and the execution order of those tasks. Thereby, the business process model is usually constructed from scratch through various interview techniques [GEW09] without considering existing processes in a repository. The same applies for the redesign of business process models. For the design of to-be processes existing knowledge in process models is seldom utilized in practice [KP06]. By providing a rich repository of business process models a modeler is no longer restricted to his or her own thoughts and ideas but can obtain new insights from other models. A modeler might be able to incorporate parts or whole process models into her own model in order to find a suitable solution for her problem. For example, when a new process model variant is needed she might find a suitable process model in a repository, which she can reuse. Consequently, a repository of process models and efficient techniques, which allow exploiting the process models, is a suitable solution. It is also claimed that business process model reuse reduces modeling time and errors, increases model quality and flexibility [AC11], [Ho10]. Given the situation that business process model reuse is not commonly used, its positive effects and empirical evidence have to be studied. A large amount of literature related to business process model reuse has been published which points, from a research point of view, to an already solved problem, but it remains to be investigated if the claimed positive effects of business process model reuse are validated.

Compared to available literature reviews on business process model reuse (e.g., [FG2012]) the added value of this paper is to question *if* process model reuse is really beneficial (by questioning the empirical validation of these proclaimed positive effects). Particularly, the goals that are pursued by reuse publications and the extent of their empirical analysis regarding these goals have been analyzed. We also analyzed if these publications empirically validate the positive effects of business process model reuse such as a reduction of modeling time and modeling errors or an increase of model quality. These investigations should clarify if a gap between the goals of a reuse publication and its empirical validation exists. To come up with answers, the following questions are considered:

- RQ1: How many papers on business process model reuse provide empirical insights?
- RQ2: What goals are pursued in the area of business process model reuse?
- RQ3: Which positive effects are empirically validated in area of business process model reuse?

To answer RQ1, relevant research papers have been investigated with respect to the criterion if they provide an empirical analysis of their approach. Regarding RQ2 the motivating goals described in the literature are analyzed and categorized, i.e. what are the reasons for suggesting a new business process model reuse approach. RQ3 should elucidate if positive effects concerning the stated goals are empirically validated.

To provide answers for RQ1-RQ3 the paper is structured as follows: The literature review process is summarized in Section 2. The results from the literature analysis are described in Section 3. The paper ends with a summary and an outlook on future research directions.

2 Literature selection

The review presented in this section gives an overview on research works related to business process model reuse and serves as the foundation of our analysis regarding RQ1-3. To classify related literature we define a taxonomy for business process model reuse (see Figure 1). Fundamentally, research on business process model reuse can be classified in empirical research (i.e. describing and explaining existing phenomena in studies or theories) and in research where new assets are designed and suggested (i.e. the results are normative or prescriptive). The latter category can be further refined in the technical artifact (architecture, framework or repository) and method. Within the method category we distinguish four sub-categories: (1) abstraction (encompassing works

relating to patterns, reference models or meta-models), (2) selection (describing approaches related to retrieval and similarity of models), (3) specialization (works that elaborate on the configuration, customization or adaptation of models) and (4) integration (describing the composition of models out of fragments and modules). To each of these categories, we assigned keywords reflecting the categories' content (cf. the rectangles with dotted border to the right of the categories), which we used during the literature search process.

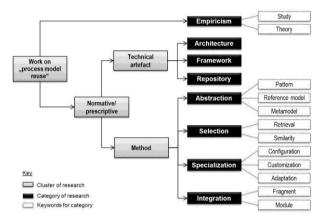


Figure 1: Categories of business process model reuse literature.

This taxonomy has been derived from a wide range of concept categorizations (e.g., for software reuse, life-cycle models and model reuse). The *Method* branch corresponds to the categorization of software reuse (see [Kr91]).

To validate this categorization we also browsed available literature e.g., review on business process model reuse [FG2012]. The paper of [FG2012] considers the following five categories: SOA, Pattern, Ontology/Reasoning, Variants/PL and others. From our point of view, the categories used in [FG2012] limit the number of related papers (in [FG2012] only 52 papers were considered). Keywords of each category have been defined individually according to assets that are reused. Therefore, the categories proposed in [FG2012] are not further considered.

Methodology: To collect and retrieve appropriate literature, we applied WEBSTER and WATSON's approach [WW02]. The scope of the literature review cannot be described as exhaustive. Business process model reuse is also complementary to a wide body of research streams, e.g., version management, compliance management, process variants. Besides, literature generally addressing but not directly focusing on business process model reuse (e.g., process model similarity for compliance or variance management or service-oriented composition) is not further considered.

Three authors received the task to search for literature on process model reuse. The query terms were restricted to the categories of our business process model reuse taxonomy and no time restriction was applied. The literature review process consisted of the following three steps adopted from WEBSTER and WATSON [WW02].

- First, research databases such as IO-PORT.NET and ISI WEB OF KNOWLEDGE (which considers ACM, IEEE, SPRINGER LINK) were browsed and the following query terms were used ("business process", "process model", "process modeling", "business process model") AND ("reuse", "model reuse") AND category/category keyword. We also used synonyms for the category keywords where applicable (e.g., *query* and *search* as synonyms for *retrieval*). For instance, a valid query was "process modeling" AND "model reuse" AND "pattern".
- Second, GOOGLE SCHOLAR was used to widen the search scope. Thereby identical query terms were used. Results published but not meeting scientific criteria (e.g. working reports on personal homepages) were excluded from further examination.
- Third, a backward search was conducted. Every paper, found during the first two steps, was analyzed with respect to relevance. Only papers explicitly mentioning reuse were further considered. Eventually, 92 out of 143 research papers fulfilled the criteria (no duplicate entry, research focus on process model reuse) and were further considered.

Name	Category description	Related literature
Abstraction	Research publications classified into this category are related to reference modeling, meta models or patterns. Thus, this work abstracts from concrete models and presents findings for more general cases specifically addressing reuse aspects, e.g. [58, 74].	$\begin{matrix} [1, 2, 6, 8, 10, 16, 23, 28, \\ 34, 43, 48, 57, 59, 60, 70, \\ 71, 72, 73, 74, 75, 78, 79, \\ 80, 81, 82, 84, 89 \end{matrix}$
Architecture	Research publications classified into this category are understood according to [24] as an organization of processes and related elements to enable reuse [3, 11, 14, of processes. In essence, an architecture description contains all elements 66, 74, 76, that are necessary to enable and facilitate reuse of processes.	
Empiricism	Research publications classified into this category cover empirical studies about e.g. factors influencing the reuse of process models [33] or the adoption of related concepts in practice.	[32, 33]
Framework	Research publications classified into this category have two different meanings. On the one hand it refers to mechanisms that are needed and useful to support and enable reuse of process models. On the other hand a framework can be a description of a process model or a part thereof which allows reusing this process (part) in other process models.	[11, 22, 25, 49, 50, 51, 55, 61, 70, 86]
Integration	Research publications classified into this category refer to the reuse of parts of process models, e.g. the reuse of certain process fragments, e.g. [46, 47].	[5, 18, 46, 47, 67, 68, 90]
Repository	Research publications classified into this category refer to specifications of components that compose a process repository for the storage of process descriptions, e.g. [62].	[17, 19, 20, 26, 27, 29, 41, 47, 69, 85, 88]
Selection	Research publications classified into this category refer to retrieval and similarity related methods for the reuse of process models, e.g. [3].	[3, 36, 37, 52, 54, 62, 83, 85, 91]
Specialization	Research publications classified into this category refer to the adaption or customization of process models to reuse an existing model with changes due to some reasons, e.g. [39, 40].	[4, 7, 9, 12, 15, 30, 31, 38, 39, 40, 44, 45, 53, 56, 64, 65, 77]

Table 1: Categorization of business process model reuse literature.

Afterwards, the search results were collected and duplicate entries removed. The same three authors that performed the search read the selected papers and assigned them to a category individually. If a paper was assigned to several categories, the assignment was discussed until consensus was achieved. The low number of relevant literature can be explained due to the use of the query term "reuse," which highly limits the result list. Research works are classified in most cases into one category only, except for some works (e.g., [3] or [70]), which addressed several reuse issues. Papers published by same authors in different years (e.g., as a conference or journal paper) were counted once. Four research works – [13, 21, 42, 58] – are not mentioned in Table 1 as they describe general methods and procedures of how to apply model reuse. A complete overview of the categories and their corresponding literature can be found in Table 1, while a list of literature references can be obtained online due to space limitations (see http://semreuse.aifb.kit.edu/downloads/Literature_Review_Modellierung2014.pdf).

3 Analysis of the literature

In order to give an answer to the research questions RQ1-3 and hence to assess the state of empirical research, we have manually analyzed all the literature mentioned in Section 2, which is in total 92 papers. The analysis of the papers comprised reading each paper and extracting the required information to answer our research questions. In case of any room for interpretation we discussed the issues within the team of three researchers until consensus has been reached. In the following, we report on our results.

Quantifying empirical research in process model reuse: Regarding RQ1 *"How many papers on business process model reuse provide empirical insights?"* our result is that 16 papers from 92 investigated papers comprise empirical studies. This calculates to an amount of 21 % of the papers containing empirical investigations. It can thus be concluded that the overall amount of empirical research in the core categories for business process model reuse is quite small.

Goals pursued by researchers in the business process model reuse field: In order to answer RQ2 "What goals are pursued in the area of process model reuse?" we have investigated the contribution of all 92 research papers carefully. The contribution of a paper, i.e. what is achieved by the research described in the paper, has subsequently been reformulated as a goal of the paper, using a verb at the beginning. For example, "design tool support for reuse" would be the goal of a paper elaborating on the design of a system capable of recommending model elements. If the goal has not been on our list, we added the goal and added the numerical value "1" for the amount of papers. If the goal was already on our list, we added "+1". Figure 2 summarizes the goals we identified in all 92 analyzed papers and also the amount of papers supporting the respective goal. As it can easily be seen, most of the research work is centered on improvements of reuse. The authors of the corresponding papers thereby envision methods and models describing the improvement of reuse approaches such as procedural models, frameworks for reuse and other artifacts. The goal pursued second most by the authors is the improvement of tool support for reuse. That is pursued by even slightly more papers than the goal of developing dedicated methods for reuse.

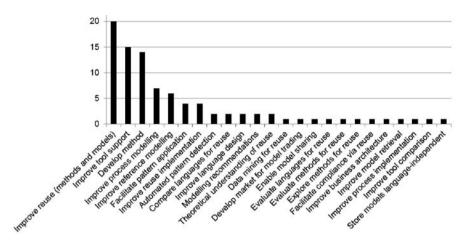


Figure 2: Goals pursued in the core business process model reuse literature.

In contrast to the first goal *Improve reuse* which also comprises papers containing methodological aspects, papers supporting the goal *Develop method* devise procedures that have been designed from the ground up for reuse purposes – i.e. they do not aim at incremental improvements but rather at specialized new methods.

The next goals when reading Figure 2 from left to right are *Improve process modeling* and *Improve reference modeling*. Authors supporting these goals strongly anchor their work in the existing body of knowledge concerning semi-formal process modeling and reference modeling. The following goals are diverse in nature and resemble to a long tail. Regarding RQ2 it hence can be concluded that most papers pursue goals that are on a rather abstract level describing artifacts such as methods and models, aim at an improved tool support or focus reuse-centered improvements of modeling approaches. Besides this, there is a great spectrum of diverse goals each pursued by one paper.

Goals that are validated in an empirical setting: Regarding RQ3 "Which positive effects are empirically validated in area of business process model reuse" we first analyzed the papers to detect all contained empirical analyses (bottom-up approach). Second, we examined the papers if they contain broad claims on positive effects of process model reuse and checked in a third step if these claims are substantiated systematically by an empirical or non-empirical analysis (top-down approach).

As the result of our bottom-up analysis, we detected 16 papers out of 92 that contain an empirical analysis (see also RQ1). In summary, the 16 papers evaluate (1) the efficacy of automatic pattern detection, understandability, consistency, correctness, model management, acceptance issues and the technical quality in terms of time and memory consumption – all the claims in respect to these goals are validated by conducting experiments, (2) the relevance of patterns by an analysis of a collection of more than 200 process models, which is contained in two separate papers, (3) the technical quality of an approach for storing process models conducting an experiment using 595 EPC models from the SAP R/3 reference model and 248 EPC models from IBM's BIT library, (4) the required adjustments when reusing models and the impact of reuse on model quality

using an experiment, (5) granularity issues of reuse by conducting a comparative study, (6) the feasibility of the proposed approach by implementing a prototype or conducting case studies. Surprisingly, although tool development is the ultimate goal of many efforts, none of the empirical analyses of these prototypes is based on user experiments. Regarding RQ3 it can be concluded that there is a low number of papers addressing the empirical analysis of goals. Moreover and quite alarmingly, experiments with end-users seem to be largely neglected.

To conduct our top-down analysis, we specifically analyzed the abstract and motivation sections of all papers to detect broad claims on positive effects that are used to motivate the research conducted in the paper. If such claims were present, we analyzed whether they are supported by an (non-)empirical analysis. Thereby we identified that reduction of modeling time, reduction of errors in process models, general statements on the positive correlation between business process model reuse and model quality, as well as a gain of modeler productivity were the most often mentioned broad claims on positive effects of process model reuse in these papers. Reduction of errors thereby refers to e.g. the elimination of concrete modeling errors like misspellings or incorrect use of the modeling language syntax while the general model quality aspect is concerned about e.g. layout of models or suitable decomposition of big models into smaller ones. 46 out of the 92 considered papers mentioned one or more of the aforementioned positive effects while in the other half no positive effects were mentioned. The results of this investigation can be found in Figure 3.

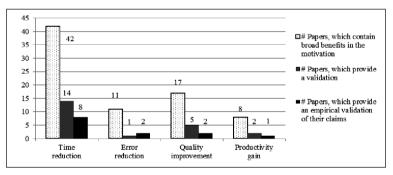


Figure 3: Number of papers considering positive effects of their approach.

Most frequently the reduction of modeling time needed to construct a process model is mentioned as a positive effect of business process model reuse (42 times). However, only 8 papers out of 42 provide an empirical validation of that claim (19%). Another 14 papers (33%) provide other kinds of investigations regarding the efficacy of the approach, which do not directly relate to the general claim of reducing modeling time or do not provide an empirical analysis (e.g. they describe a research prototype and related scenarios possibly leading to the reduction of modeling time [TCN11] but do not measure any kind of concrete modeling time). The same observation holds for the other effects: In every effect category (time reduction, error reduction, quality improvement and productivity gain) only few papers provide an empirical validation while a few others provide other kinds of validations. But still most papers do not provide any validation regarding their claimed positive effects. Overall 78 statements regarding the

four positive effects can be found in the literature but only 13 statements (17%) were empirically validated. Another 22 statements (28%) were validated without explicit empirical focus, which means that 55% of the stated positive effects were not validated in any way. To sum up this aspect of our literature analysis, a large amount of research work has been published – however, without any empirical investigation regarding the positive promises of business process model reuse.

4 Conclusion and outlook

Since there is a great variety of research available regarding reuse in business process modelling, we have investigated the state of empirical evidence in respect to the positive effects accompanied by these approaches. To do so, we systematically investigated the proposed approaches, which led to the consideration of 92 research papers. Regarding our research questions RQ1-3 we have to state that while there are numerous approaches devising methods and models for reuse or design tool support, there is a lack of empirical research to substantiate the positive effects attributed to the approaches and tools. Regarding the more general, broad claims on positive effects (e.g. regarding time, effort and quality), it has to be stated that a validation in this respect is almost completely missing. We hence come up with the following conclusions and recommendations. Firstly, we suggest the community of BPM researchers to do more empirical research in terms of evaluating the positive effects of their approaches. Secondly, we encourage researchers to investigate the effects of their approaches in a more holistic way.

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Towards Auditors' Preferences on Documentation Formats in Business Process Audits

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Abstract: Internal and external auditors play an increasingly important role for building up trust and confidence in today's economic cycle. To ensure effective and efficient audits, current audit standards demand from auditors to gain an indepth understanding of the clients' business processes. In this context, seminal research results indicate that type and number of documentation formats have a significant impact on audit effectiveness and efficiency. However, audit standards do not define type and number of documentation formats and little research attention has been paid to this selection problem with regard to a process modeling support for auditors. To close this gap, we conducted an online survey among auditors with expertise in process auditing. With the answers of 370 participants we derive prevalent preferences on type and number of documentation formats for particular audit concepts and analyze factors influencing the format decision. The results provide a useful basis for developing a domain specific modeling language for process audits which is currently lacking.

1 Introduction

The enactment of the Sarbanes-Oxley Act in 2002 (SOx) and subsequent SOx-type laws in several countries around the world sets a strong focus in the audit domain on the internal controls system (ICS) an organization has to implement in its business processes in order to ensure compliance to active legislation. In current audit practice the clients' business processes along with embedded controls are considered as integrated audit object instead of auditing single control means. Therefore, process audits are today one of the central audit procedures for external and internal auditors. In this regard, audit standards demand from auditors to gain an in-depth understanding of the business processes in order to derive a comprehensive audit result for an organization [IAA09]. However, auditing a business process is a complex task as a large amount of information need to be collected, integrated and analyzed. Diverse sources need to be considered affecting several stakeholders on different organizational levels [Ma00]. Nowadays, auditors base their collection and evaluation of relevant information on several fundamentally different documentation formats ranging from flexible, less structured narratives over structured aids like questionnaires or matrices to graphical formats such as flowcharts or organizational charts [BJJ07][Pu89]. In this regard, audit standards do not impose binding requirements for documentation formats although research results indicate that the format of audit relevant information significantly influence auditors' effectiveness and efficiency [BMW09]. However, auditors consider the advantages and disadvantages of different formats. For instance, especially external auditors set their focus on audit efficiency to cope with the increasing competitive pressure. Therefore, they often rely on less time-consuming documentation formats like narratives [BW04]. This, of course, has implications for the audit effectiveness, especially in light of prior research results showing that a more elaborate flowchart representation facilitates the audit of a business process and hereby increases the audit effectiveness [BHT09]. Although audit related issues receive increasing attention in academia and practice in recent years, there is still a lack of methods and corresponding software solutions to comprehensively annotate, analyze, and simulate business processes in the course of business process audits [RWS10] [Sa11]. This is especially surprising in view of the large amount of information to be considered in business process audits and the resulting high cognitive load for auditors. Up to now, no comprehensive research on the most supportive presentation format(s) for audit-relevant information has been conducted in order to reduce this high cognitive load. Initial research in this area indicates that different presentation formats are suitable for different information needed in the course of a process audit [BMW09]. However, the most supportive presentation formats for single audit concepts has not yet been investigated. In this context, an audit concept constitutes information about real world objects needed to conduct a process audit (cf. section 2).

Addressing this gap we conduct an online survey with 370 auditors in order to gain deeper insights into the preferences of external and internal auditors regarding the type and number of documentation formats for particular audit concepts. Moreover, we analyze the actual usage of business process modeling languages (BPML) in the audit domain as flowcharts seem particularly suitable in the context of process audits [BHT09]. These results form a basis for the development of an integrated presentation of relevant information in the course of a business process audit.

The remainder of this paper is structured as follows: the next section gives an overview of the related research work and background information. Section 3 describes the applied research method by providing details on the questionnaire design and the targeted population. Section 4 presents the research results. The paper ends with a conclusion, limitations, and implications for future research work.

2 Background and Related Research

The presentation of information has bothered mankind for more than 40,800 years: first cave paintings were found as early as that [PHG12], ever since different kinds of information had to be presented in one way or another. Thereby, finding the "right" way of presenting information or the best possible presentation format is a difficult task. The audit-relevant information investigated here has been a research object for quite some time. For instance, Pacioli and Paganini first fully described the double-entry bookkeep-

ing in 1523 using T-accounts [PP23]. Audit-related literature from the last century mainly focuses on the support of analytical audit procedures (e.g. risk assessment, financial ratios and relationships) as they were the method of choice at that time. Already in 1979 Moriarity examined a multidimensional graphic technique for describing the financial status of a firm. He shows that schematic faces are useful means for communicating financial information in some cases [Mo79]. Pointing in the same direction with his research, Kaplan examined the effect of presentation formats on values expected by auditors in analytical audit procedures [Ka88]. Another stream of research investigated the effect of audit documentation formats on the amount of data collected in the course of an audit, see for instance [Pu89].

In 1997, the business risk audit approach was introduced by Bell [Be97]. As a result, research focus shifted from documentation formats for analytical audit procedures towards the most supportive presentation formats for the new audit approach [BW04]. One of the results of this research was that after adopting the new audit approach auditors significantly more often use narratives instead of other formats (e.g. questionnaires, matrices). Two reasons coming along with the use of narratives were responsible for this change: first, the perceived improvement of audit efficiency; second, the high flexibility of narratives that fits well to the new audit approach.

The penultimate reform took place with the enactment of the Sarbanes-Oxley Act (Sox) of 2002 [So02]. As one result, the company's ICS gained a central role in the applied audit approaches. Consequentially, researchers focused on the most supportive documentation format for internal controls. Already in 1999, Bierstaker presented a survey on preferred internal control documentation formats and their combinations that auditors commonly use [Bi99]. Results depict that approximately 88 percent of the auditors use narratives, 60 percent questionnaires, 46 percent flowcharts, and 37 percent an internal control matrix as documentation format for their audit assignments. In a next step Bierstaker and Brody examined whether the documentation format affects auditors performance [BB01]. Contrary to their expectation the documentation format did not affect performance. However, the auditing experience had an impact on the performance, regardless of the documentation format used. In contrast to these findings the next investigation on different commonly used formats and the effect of auditors experience revealed that auditors who utilize an internal control questionnaire more likely identify internal control design weaknesses than auditors who prepare a narrative. Therefore, it can be concluded that the use of questionnaires and narratives have an impact on auditors performance in identifying internal control design weaknesses [BT06]. In 2007 Bierstaker et al. examined factors that influence the choice of type and number of different formats for documenting internal controls [BJJ07]. This publication draws a more differentiated picture of the topic as it not only considers the auditor's expertise but also the clients' information technology (IT) complexity and firm size. They found that high IT complexity positively correlates with a higher probability of using flowcharts. Still, auditors most likely use narratives followed by questionnaires.

Just recently a slow shift from the pure internal controls perspective towards a stronger process orientation can be noticed in the audit domain. Again, along with this shift researchers started to analyze ways to support this business process-oriented perspective.

In this field of research a long-discussed representation format for processes are flowcharts respectively flow diagrams. Bradford et al. evaluated the use of diagramming techniques in accounting education and practice [BRR07]. Specially concentrating on internal auditors, Andrews investigated how modeling language diagrams can help to visualize organization's business processes with regard to audit-relevant aspects [An07]. Another study showed that flowcharts increase the auditor's ability to identify missing controls in a business process [BHT09].

However, there have been two factual shortcomings regarding audit-relevant information in the context of a business process audit. First, a comprehensive assessment of which audit concepts should be presented in which presentation format(s) had not been undertaken. As a matter of fact, research predominantly focused on single aspects of the domain, rather than drawing a full picture. Second, up to now all research work has based on requirements that have been derived primarily from reviews of relevant literature, audit standards and frameworks (e.g. [COSO13]). Domain experts or stakeholders have not been comprehensively involved. In order to close this gap, the authors conducted expert interviews [SMN12] and a quantitative online survey by which twelve audit concepts were identified as relevant for a process audit [MSP13]. Table 1 depicts these concepts along with short descriptions that were derived from expert interview statements.

Chart Description mustified in the culture common	
Short Description provided in the online survey	
Procedure that aims at preventing/ detecting an undesirable event or result,	
e.g. manual/ automated, preventative/ detective	
Sequence of interdependent or linked activities e.g. purchase-to-pay,	
warehousing, order-to-cash.	
A threat of an event with negative effects, e.g. system breakdown, mis-	
statement, fraud.	
Any type of electronic or paper-based input or output of a process activity,	
e.g. invoices, vouchers, contracts, reports.	
Any combination of information technology and people's activities that	
support operations, management and decision making, e.g. ERP-Systems	
Overarching goal of an audit. It can be broken down into more detailed	
assertions or control objectives, e.g. reliability of financial statements,	
compliance of a process.	
Any organizational unit, e.g. department, role, employee.	
Legislative rules or commonly accepted standards providing requirements/	
guidelines for processes or their results, e.g. GAAP, Sox, COSO.	
Result of a performed audit. It refers to a process and/ or individual con-	
trols and comprises assessments of design and operating effectiveness.	
"Information is material if its omission or misstatement could influence	
the economic decisions of users taken on the basis of the financial state-	
ments" ISA 320 [IFAC10].	
Reports about an organization's financial results and conditions like bal-	
ance sheet and income statement.	
A specific result that an organization aims to achieve within a time frame	
and with available resources, e.g. profit.	

Table 1: Short Description of analyzed Audit Concepts [SMN12]

As presented before, seminal research work regarding documentation formats in the audit domain could be identified only for a small number of these concepts. One possible explanation for this limitation is that only recently the focus of auditors has been laid on business processes and related audit concepts. Furthermore, the business process audit approach is comparatively new.

3 Research Method

The paper at hand applies a quantitative research method as it collects and analyses data from an online survey focusing on internal and external auditors with expertise in process audits. It complements prior empirical research results regarding audit concepts and their relations in the context of business process audits. These were derived from semistructured expert interviews [SMN12] and the analysis of the first part of this online survey [MSP13]. This paper deals with the analysis of the second survey part.

Online surveys are a well-established method that is widely used for data collection not only in information systems research [PLM04]. For preparing the questionnaire and conducting the online survey the authors follow the process proposed by Lumsden and Morgan [LM05]. It comprises six steps: 1) define the research question; 2) divide the research question into sub-categories; 3) determine and profile the target audience; 4) design and implement the content; 5) pilot the questionnaire; 6) administer the questionnaire. The following sections describe the activities in each step.

3.1 Research Question and Questionnaire Content

The survey presented here is of descriptive nature. The purpose of a descriptive survey is to find out what situations, events, attitudes or opinions occur in a population [PK93]. In particular, this survey aims at presenting new insights into the audit domain regarding the current usage of BPMLs and existing preferences among auditors for the documentation format of audit relevant concepts in a process audit. This question is divided into three sub-categories: 1) usage of modeling languages; 2) satisfaction with the used BPMLs; and 3) documentation format preferences for audit-relevant concepts.

To each sub-category appropriate questions are assigned and the logical structure of the questionnaire is derived based on the relationships between these sub-categories. The questionnaire starts with an invitation text which explains the nature of the survey, demonstrates third-party trustworthiness, and defines an incentive (a free copy of the research results). Subsequently, personal questions are asked as presenting them at the end of a questionnaire may result in an increased drop-out rate [ANP03] [SFE02]. Table 2 gives a simplified overview of the questionnaire structure.

Part	Торіс	Ques.
1	Respondent's organization, role, work experience	Q1-Q5
	1. Which sector is your company operating in?	
	2. How many employees work at your company?	
	3. How many employees primarily work in the department for process audits?	
	4. What is your job title?	
	5. How many years of experience do you have in process auditing?	
2	Usage of process modeling languages	Q6
	6. Which process modeling language(s) do you currently use to prepare/ depict	
	audit-relevant business processes?	
3	Satisfaction with the used process modeling language(s)	Q7
	7. How satisfied are you with the process modeling language(s) you use?	
4	Documentation format preferences for audit-relevant concepts	
	8. Which formats should be used to document audit-relevant concepts in the	
	context of a business process audit?	

Table 2: Questionnaire Structure

3.2 Questionnaire Design¹

In academia a plethora of guidelines exist on the design of questionnaires. These guidelines rest upon a wide range of seminal research work and encompass recommendations for *technical aspects* of the survey implementation, the *design* and *layout* as well as *language-related aspects* [MSB08] [LM05]. As an online survey is self-administered and the authors have no control of the completion, the design of the questionnaire is of vital importance for the quality of the survey data [Be10]. The design of the questionnaire presented here is preponderantly based on the guidelines of Morrison et al. 2008 [MSB08] and Lumsden and Morgan [LM05]. By carefully following these relevant guidelines, the questionnaire contributes to reduce measurement errors (deviation of the answers of respondents from their true values on the measure) and the non-response rate (which leads to non-observation errors as intended measurements cannot be carried out) to a minimum [Co00] [Be10].

To avoid a high non-response or drop-out rate due to technical problems the support of multiple platforms and browsers is crucial for the quality of an online survey [Be10]. The implementation of this questionnaire addresses this aspect by solely utilizing standard HTML and a minimal usage of java script. In order to arrange the completion of the questionnaire as flexible as possible for the respondents, it is possible to interrupt and reenter the survey [Ba03] [Sm97] [Li10]. Furthermore, the questionnaire presented here establishes a clear navigation path by indicating the start of each section and each question with sub-headings in order to allow for a comfortable and well-structured completion. All questions and answer options are arranged and grouped according to common reading patterns [MSB08]. For all questions (except the questions regarding respondents' characteristics) a "Don't Know" response option is provided in order to distinguish between respondents who chose a particular answer option and respondents who do not

¹ This section is based on the published results of the first part of the survey [MSP13].

know/are not willing to provide an answer. Such an answer option increases the reliability of the survey data and reduces the number of drop-outs [SFE02].

The response option for question seven (satisfaction with BPML) is implemented as a seven-options Likert-Scale ranging from "very unsatisfied" to "very satisfied". Likert-Scales are frequently used for measuring constructs in surveys as they are easy to construct and administer [Ba03]. With a seven-options Likert-Scale a "Middle Option" is provided. Seminal research results attribute a positive effect on the reliability and validity of the survey data to such a middle option [Li10]. Question eight offers a matrix with the list of the twelve audit relevant concepts (cf. section 2) on the y-axis and possible representation formats on the x-axis. A short description of each concept is given to ensure a common understanding among the respondents. Answer options for the documentation" as these are the preponderantly used formats in the audit domain [BJJ07]. The answer options on both axes are randomly sorted to reduce the effect of answer options order [Li10]. In general, guidelines on questionnaires dissuade from using such a matrix question. However, the particular nature of the participants allows the usage of this question type as auditors are familiar with tables and matrices [MSB08].

With regard to language aspects, the questionnaire considers several recommendations regarding the length of questions (should not exceed 16 to 20 words [Br86] [Op00]), the type of questions (no double-barreled and no negative questions are used to reduce the level of complexity [ANP03]), the wording of a question (formulated in a simple way with simple grammar [DTB98] [SFE02], complex questions are broken down to a series of simple questions [MSB08]).

With a first version of the questionnaire a pilot test was carried out by carefully applying the guidelines defined by [ANP03] [Gr02] [LM05] [Ba03]. In total, the questionnaire was checked with eight test persons knowledgeable in process audits and/ or survey research. Based on the test results several adjustments were made especially regarding a more precise wording of the questions.

3.3 Population, Sampling and Data Collection²

This survey defines individuals knowledgeable in process audits and with working experience as internal or external auditors as target population. Due to an easier access to the target group the survey – in a first step - is limited to German-speaking countries. However, in our understanding this limitation is not likely to have an influence on the validity of the results for the audit domain in general since international audit standards force auditors to use homogeneous approaches worldwide, e.g. [IFAC10]. Moreover, the descriptive statistics on our respondents reveal that most of them work for large (audit) companies and therefore are confronted with diverse regulatory requirements of all important markets and regions world-wide. In terms of working experience the survey covers the operational (auditors conducting process-audit field work) as well as the management perspective (senior auditors responsible for audit planning and supervision).

² This section is based on the published results of the first part of the survey [MSP13].

To attract participants for our survey we utilized social and professional networks (e.g. XING), distributed invitations to members of large auditor associations (e.g. DIIR, ISA-CA), and post in subject-related online forums. Additionally, the Top 25 German audit companies³ (based on [Lu12]) were contacted and we separately invited the internal audit departments of the Top 100 German companies to participate. The described approach constitutes a non-probabilistic method to select respondents (survey type: unrestricted self-selected survey) [Co00]. The analyses in *Section 4* consider this fact and especially pay respect to the validity of the findings for the target population. However, the purposeful distribution of invitations comprehensively covers the targeted population as the approach does not systematically exclude any sub-group. This results in a low coverage error (mismatch between the target population and the sample frame) [Co00]. Therefore, in our opinion the survey results reasonably reflect the current preferences on documentation formats in the audit domain.

The questionnaire was placed online for two months starting from October 15th until December 15th, 2012. A total of 463 respondents, participated. 370 respondents completed all four question parts.⁴ These responses are the basis for our analyses.

4 Analysis and Results

4.1 Demographic Characteristics of Respondents

Table 3 presents descriptive statistics of the respondents and their organizations that are derived from the first section of the questionnaire. These statistics comprise the process audit experience (in years) and the job position of the respondents as well as the size (number of employees, number of employees in process audit department) and sector of their organizations. As the following analyses use these variables an understanding of their distribution among the respondents is beneficial. The distribution of the variables sector and size of the organization is especially noteworthy due to the uneven distribution. Hence, for sector analyses all respondents are grouped: the group of external auditors encompasses all respondents. In terms of organization's size only the size of the process audit department is used as a proxy for the frequency of processes audits in the organization. From our point of view, this variable better reflects the relevance of process audits for an organization than simply the size of an organization.

³ Including Deloitte, E&Y, KPMG, PwC, and BDO

⁴ For comparison only, this number of respondents clearly exceeds the minimum sample size for a population of 10,000 individuals [BKH01].

Aspect	Values	# of Respondents	Percentage
	Audit company	263	71 %
Sector	Consulting	8	2 %
Sector	Service sector	69	19 %
	Production sector	30	8 %
Number of employees in	< 250	17	5 %
Number of employees in	250 - 1,000	21	6 %
company	> 1,000	332	89 %
Number of employees in	< 10	65	17 %
Number of employees in	10 - 30	28	8 %
process audit department	> 30	277	75 %
	Auditor	160	43 %
Job title	Senior Auditor	147	40 %
Job lille	Head Internal Audit/ Partner	57	15 %
	Internal Controls responsible	6	2 %
	< 2	93	25 %
Process audit experience	2 - 4	95	26 %
(in years)	5 - 10	115	31 %
	> 10	67	18%

Table 3: Characteristics of Respondent's Organization/ Respondent [MSP13]

4.2 Usage of Process Modeling Languages in the Audit Domain

The second and third part of the questionnaire deals with the usage of BPMLs in the audit domain, more precisely their usage in the context of process audits. The participants are asked whether they use a BPML in a process audit and if yes which language they prefer. Answer options are widely known BPML which are discussed in the BPM domain [MTJ10]. Multiple answers are possible. The analysis reveals that only 23% of the respondents use a BPML when conducting a process audit (cf. Figure 1). 52 of these respondents use a specific software/ language for describing a business process under audit but none of the common BPMLs (group *Other*). Among the commonly known BPMLs the event-driven process chain (EPC) is most frequently chosen by the respondents (36). This corresponds to prior research results as this survey is limited to Germanspeaking countries where the EPC is especially widespread (cf. section 3.3) [Kr10]. The other common BPMLs are only used by a minority of the respondents (less than 2%).

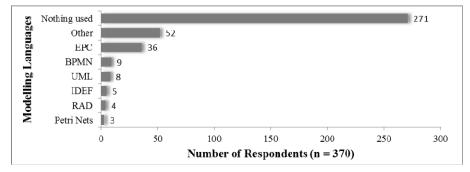


Figure 1: Usage of process modeling languages in the context of process audits

25 of the 52 respondents who do use a BPML but not a common one (group *Other* in Figure 1) state in a free-text field which software/ language they use for representing business processes. Most of these respondents indicate a firm specific language/ software (10) followed by narratives in MS Word/ Excel/ Powerpoint (5). Other software/ languages mentioned are process mining-software (2), ADONIS (2), VSM (1), MS Visio/ Access (1), entity relationship diagram (1), standards (COBIT, ITIL, BPM) (1), ARIS (1), and flowcharting according to DIN 66001 (1).

In a second step the study examines the influence of the factors *sector* (internal or external auditors), *size of the department dedicated to process audits*, and the *audit experience of the respondents* on the usage of a BPML. We utilize the Chi-Square and Cramer-V test ($\alpha = 0.05$ and degree of freedom (df) = 1)⁵ in order to assess whether the frequency of responses on the BPML usage significantly differs depending on the influencing factors. The analysis shows significant but weak dependencies for the sector (Chi2 = 13.86; Cramer-V = 0.194) and the department size (Chi2 = 6.091; Cramer-V = 0.128). Accordingly, BPMLs are more often used by internal auditors and in smaller process audit departments. The factor audit experience shows no significant association with the BPML usage.

Those respondents who use a BPML (99, in Figure 1 multiple answers are allowed) are asked how satisfied they are with the usage in their everyday audit practice (sevenoptions Likert-Scale ranging from "very unsatisfied" to "very satisfied"). Based on the answers given the median, 0.25-Quartile, and 0.75-Quartile is calculated. The median of the answers is "rather satisfied" (5) with a small interquartile range from "neither/ nor" (4) to "satisfied" (6).

In summary, the results indicate that BPMLs are not widespread in current process audit practice. Moreover, when using a BPML auditors rather rely on firm specific languages/ software or standard office software (e.g. MS Word/ Excel/ Powerpoint) instead of common BPMLs. This might indicate that common BPMLs do not sufficiently meet auditors' requirements for annotating and analyzing audit-relevant concepts in a process model [Sa11] [Ca06]. However, auditors using a language/ software for modeling business processes are rather satisfied. Especially worth mentioning, BPMLs are more often used by internal auditors and in smaller process audit departments. This might indicate that external auditors and organizations with a larger process audit department/ higher process audit frequency focus on audit efficiency and therefore refrain from using more time-consuming documentation formats like process models. This interpretation is consistent with previous research results [BJJ07][BW04][Ho99].

4.3 Number of Documentation Formats for Key Audit Concepts

The fourth part of the questionnaire focuses on existing preferences among auditors regarding documentation formats of audit relevant concepts. The participants are asked to indicate for each audit concept the documentation format that is most supportive to conduct a comprehensive process audit. The survey permits multiple answers for each

⁵ IBM SPSS Statistics Version 21.0.0.0 is used as analysis software.

audit concept in order to analyze in a first step whether auditors are more likely to use single or multiple documentation formats for a particular audit concept. The analysis shows that there are several audit concepts for which a clear majority of the respondents (>80%) prefer one particular documentation format. In contrast, for some concepts - especially *process flow* and *controls* – a larger proportion of the respondents (> 33%) rely on two or more formats. Figure 2 presents an overview of all audit concepts.

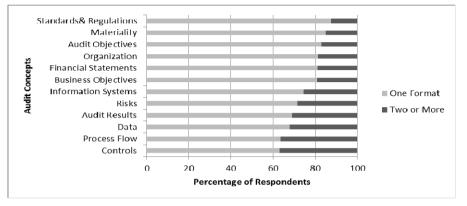


Figure 2: Number of Documentation Formats for Audit Concepts in the Context of Process Audits

Based on the responses for each audit concept the Chi-Square and Cramer-V tests are utilized to identify influencing factors for the decision on the number of documentation formats. The analysis on the sector ($\alpha = 0.05$ and df = 1) reveals that internal auditors are more likely to use multiple documentation formats than external auditors for the concepts *risks* (Chi² = 12.916; Cramer-V = 0.234), *controls* (Chi² = 6.345; Cramer-V = 0.159), and *audit results* (Chi² = 5.337; Cramer-V = 0.160). More experienced auditors ($\alpha = 0.05$ and df = 1) significantly more often use two or more documentation formats for the concept *risks* (Chi² = 4.181; Cramer-V = 0.133). Moreover, in organizations with small process audit departments ($\alpha = 0.05$ and df = 1) *risks* (Chi² = 8.060; Cramer-V = 0.185) and *controls* (Chi² = 4.759; Cramer-V = 0.138) are more frequently documented in multiple formats. Surprisingly, for the factor usage of a BPML (either used or not, yes/ no) ($\alpha = 0.05$ and df = 1) no significant dependencies could be revealed for the number of documentation formats.

In summary, the analysis results show that for most of the twelve relevant audit concepts auditors prefer a single format. Only for some concepts such as *process flow* and *controls* two or more documentation formats are used by a larger proportion of the respondents. For the concepts *risks* (sector, audit experience, size of process audit department) and *controls* (sector, size of process audit department) several factors could be identified that influence the decision on the number of documentation formats. Regarding the concept *controls* our results differ from previous research results as Bierstaker et al. 2007 found that auditors from large external audit firms (Big 4) are likely to use more formats than smaller organizations [BJJ07]. These differences may indicate that the decrease of the average number of documentation formats due to an increased competitive pressure which was found by Bierstaker and Wright 2004 for the period from 1995 to 2000 continues in particular in the external audit sector [BW04].

4.4 Type of Documentation Formats for Key Audit Concepts

In a second step the type of documentation formats for each audit concept is analyzed. As answer options the generic documentation formats "narratives", "tabulated/structured", "graphical", and "no documentation" are provided for each audit concept. Multiple answers are possible for each concept resulting in a category for a mixed documentation format in Figure 3. The answer option "no documentation" is chosen by none of the respondents as only concepts are listed in this question the respondent has previously indicated as relevant for a process audit. The analysis of the survey data for this question reveals clear preferences on the documentation format for four audit concepts. Information on *organizational aspects* of a process should be presented solely graphically or in a mix with other documentation formats (57%/16%). For information on *financial statements* a tabulated documentation format (single or mixed) is preferred by the majority of the respondents (63%/17%). A documentation as narrative is preferred for *standards®ulations* (64%/12%) and the *business objectives* that are related to the process under audit (57%/16%).

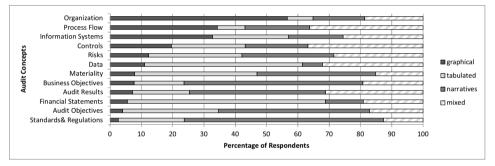


Figure 3: Type of Documentation Formats for Audit Concepts in the Context of Process Audits

For the other concepts the analysis shows more fragmented results. Regarding the concepts materiality (39%/38%/9%), audit objectives (31%/48%/13%), and audit results (18%/44%/14%) in sum more than three quarters of the respondents choose tabulated, narratives or a mixture of both as appropriate documentation formats. The same applies to the concept *data* for which the respondents indicate a tabulated and/ or graphical documentation (50%/11%/15%) as appropriate. In sum at least two thirds of the respondents prefer a tabulated (30%), narrative (29%) or a mix of both documentation formats (12%)for the concept *risks* whereas for the concept *information systems* a graphical (33%), tabulated (24%) or mix of both (10%) is favored. For the concept process flow a graphical (34%), narratives (21%) or mixed documentation (18%) is indicated as suitable. For the concept *controls* no clear preference could be derived from the survey data as the answers are almost equally distributed among the three documentation formats. Figure 4 summarizes the preferences on the documentation formats for each audit concept along with the summative empirical support in our survey data. We add up the percentages for each presentation format regardless whether it is chosen individually or in combination with another format. The rounded percentages above one-third of the respondents are denoted as small pie charts for each concept and documentation format.

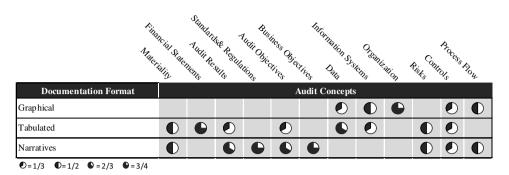


Figure 4: Summarized Preferences for Documentation Formats of Audit Concepts

For each audit concept we utilize the Chi-Square and Cramer-V test ($\alpha = 0.05$ and df = 3) in order to assess whether the frequency of responses for particular documentation formats significantly differ depending on the respondents' sector (internal or external auditor), process audit experience, size of the process audit department, and the usage of a BPML. For these analyses all respondents with more than one chosen documentation format for a single concept are grouped in the category "mixed". With regard to the sector the analysis shows significant but weak dependencies for the concepts risks (Chi^2 = 13.50; Cramer-V = 0.24) and process flow (Chi² = 9.54; Cramer-V = 0.196). For risks external auditors tend to prefer working with tables whereas internal auditors favor a mixture of tables and narratives. Concerning the process flow external auditors significantly more often mark tables or narratives as appropriate presentation format. In contrast, internal auditors more frequently rely on a graphical documentation of the process flow. The size of the process audit department is associated with the choice of the documentation format for the concept risks ($\alpha = 0.05$ and df = 3). Respondents from an organization with a large process audit department prefer tables compared to a preference on a mixed format for small departments. Regarding the respondents' process audit experience and the BPML usage the analysis reveals no further significant dependencies.

In summary, it can be concluded that among our respondents clear preferences on the documentation formats exist for several concepts. These might be considered when it comes to software/ method development for the audit domain. For process audits all audit concepts mentioned above are considered as relevant. This calls for an integrated representation. The identified preferences may help to find a suitable integration for auditors. An obvious starting point for integrating audit-relevant information is the process flow as it links all relevant audit concepts.

5 Conclusion and Future Research

The important role of auditors for our economy has become evident to the general public after a series of financial scandals occurred. However, at the same time these scandals underline that there is room for improvement in the current audit practice. Accordingly, topics related to a more comprehensive method/ software support for auditors gained momentum in academia and practice in recent years. Thereby, a focus is set on the audit

of business processes as this is an important audit type for current audit approaches. In this regard, we conducted an online survey among internal and external auditors knowledgeable in business process audits to gain new insights into the usage of BPMLs and preferences on documentation formats in the audit domain. Our results show that although there is a strong focus on business processes in the current audit practice BPMLs are not widely used by auditors to document the flow of a process. Moreover, when modeling a business process auditors more likely rely on firm specific languages/ tools instead of commonly known BPMLs. We interpret this as an indicator for a gap between the range of functions of common BPMLs and auditors' specific requirements. Regarding the documentation formats we identified clear preferences for the audit concepts organizational aspects (graphical). financial statements (tabulated). standard®ulations (narratives) whereas for other concepts mixed documentation formats are preferred (e.g. process flow, risks). Furthermore, our results show that among respondents external auditors more likely focus on audit efficiency as they rely on fewer and less time-consuming documentation formats than internal auditors for several audit concepts such as risks and process flow.

The survey was limited to German speaking countries and participants were primarily from large companies. Extending the population regarding both aspects might reveal further insights as cultural difference may have an impact. Additionally, a nonprobabilistic method was used to select survey participants. However, by applying pertinent guidelines for survey design and distribution we believe that our results portray a common understanding of documentation formats in the audit domain. The survey results support the development of a more comprehensive software support respectively a domain specific modeling language for complex audit tasks like process audits. They can be used as a basis to better address auditors' requirements in terms of information presentation. Topics related to these aspects remain at the top of our research agenda. Yet, due to the relatively few prior research work on documentation formats in the audit domain, future research work is needed to complement the gained insights. From a behavioral perspective it is beneficial to investigate the influence of audit firm policies or the documentation of previous audits on the choice of number/ type of documentation formats [BJJ07]. In addition, the effect on the audit efficiency and effectiveness of different documentation formats for each audit concept would be of high value for auditors. In the long run, not only auditors would benefit from increased audit effectiveness and efficiency but all stakeholders of the global economy.

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Conceptual Model of Accounts

Closing the Gap between Financial Statements and Business Process Modeling

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Abstract: A comprehensive understanding of business processes is crucial for an in-depth audit of a company's financial reporting and regulatory compliance. Recent major financial scandals impressively demonstrate the insufficiency of today's audit methods. The most discussed method for improving the current state of things are process audits because well-controlled business processes lead to correct preparation, presentation, and disclosure of financial statements. In an attempt to improve the support of business process auditors, we present a conceptual model to close the gap between processes and their financial impacts. This conceptual model introduces accounts and associated booking-items making financial impacts visible. It is then integrated into the meta-model of a business process modeling language, namely the extended event-driven process chain. Moreover, this paper demonstrates an exemplary implementation with notational elements supporting the visualization of financial impacts. The paper ends with a questionnaire-based expert evaluation revealing that the proposed artifact is positively assessed overall.

Keywords: Conceptual Model of Accounts, Financial Impacts, eEPC Extension, BPML Extension

1 Introduction

Enterprise Resource Planning Systems (ERP) are complex and integrated systems used in most organizations worldwide. By now, organizations are strongly dependent on these systems since they not only manage the majority of data, but also support nearly all of the business processes. Along with the automation, the complexity of processes increases. In most countries worldwide, auditors are obliged by law to audit business processes relevant to financial reporting. For instance, the International Standards on Auditing (ISA) 315.81 require that: "(...) the auditor should obtain an understanding of the information system, including the related business processes, relevant to financial reporting (...)" [IFAC10]. Correctness of annual statements is vital to the business world as for instance investment decisions are based on them. However, widely recognized

cases of corporate fraud and bankruptcy including Enron (2001), MCI WorldCom (2002), Satyam (2009), and Olympus (2011) demonstrate the inability of auditors to provide reasonable assurance over financial statements. In order to master this challenge, auditors apply the following three approaches: 1. Business risk audit [Be97] 2. Technical support of auditors [BD03] 3. Process audit [Ru03]. However, only the first method is fully implemented in current audit approaches. Technical support of auditors is still lagging behind since documentation and mass-data analysis are broadly supported by tools while other tasks mostly remain unsupported (e.g. calculation of materiality for "material classes of transactions" [Re01] or scoping of relevant processes). Especially, the third method – process audits – lacks support. This method demands a supportive representation of business processes [Bo11] as auditors provide assurance increasingly based on business processes [HK10]. In his roadmap for research in business process compliance, Sadig noted that "tools and methods are needed to annotate, enhance, analyze and simulate business models with compliance and risk modeling elements" [Sa11]. Based on the assumption that well-controlled business processes lead to correct preparation, presentation, and disclosure of financial statements, the most discussed method for improving the current state are process audits. That is because processes determine the financial statements. Therefore, it is of great importance for auditors to link financial impacts of processes to the financial statements in order to give assurance over financial statements. Moreover, in order to focus on relevant processes only, so called material processes need to be identified. Relevance (or materiality in this case) is defined as a certain predetermined threshold. This threshold is expressed in monetary units. Until now the link between processes and their financial impacts was not existent and therefore only vague knowledge about the actual connection between processes and their activities on the one side and financial impacts on the other side existed. This results in selection of irrelevant processes (from an audit perspective). In the end, supreme process compliance checking technics are of no use if applied to the wrong/not material processes. This aspect has been widely neglected by the academic community until now, leaving a significant gap. Consequently, Alencar et al. call to close the missing link between business processes and financial statements [Al08]. The development of Financial Process Mining (FPM) constitutes a first step towards closing this gap [GM10a], [GM10b] – capable of automatically mining processes and corresponding financial flows from ERP data. However, the results of FPM are graphs in databases, not being appropriately graphically represented. Kharbili noted that a graphical notation for modeling compliance, like financial impacts of processes, will help endorse existing audit approaches [Kh08]. FPM does not fulfill this requirement. As a result, the deplorable state of affairs persists in which auditors are still not able to close the gap between business processes and the financial statements of a company. Thus, a thorough detection of faulty processes is still not possible and accounting scandals as well as misguided investments are still likely.

To close this gap, the paper at hand presents a conceptual model of accounts as a basis for linking business processes and accounts. Recent research confirms that accounts are among the most important concepts in the course of process audits [Sc12], [Mu13]. The conceptual model represents a possible extension to existing business process modeling

languages (BPML) to incorporate financial flows in process models. Thus, financial impacts of business processes become evident, supporting the auditor in his everyday work and enabling him to provide a higher level of assurance. This, in turn, results in a smaller likelihood of corporate fraud or even bankruptcy.

The financial impacts of business processes in focus here logically require the utilization of a modeling language for visualizing business processes. Business process modeling languages (BPML) have been developed for this purpose. However, no existing BPML combines process flows with financial impacts respectively postings to accounts. The latter represent financial impacts in the world of accounting: every activity in an organization with a financial impact mandatorily results in a posting to one to many accounts. For this reason, the paper at hand uses the expressions "financial impact" and "posting/booking to accounts" synonymously. In order to set a sound and broad foundation for a rigorous extension of BPMLs, this paper presents a conceptual model of accounts as a first step. Second, as an evaluation regarding the feasibility, the conceptual model will be inserted into the meta-model of one of the most widely spread BPMLs [MN06], [Pe08], [Aa99], namely eEPC [Ke92]. By this means, processes posting to accounts become evident and accordingly their financial impact. In conclusion, an example will evaluate the feasibility of the proposed extension.

The next section provides background information and describes related research, while *Section 3* presents the conceptual model of accounts. Subsequent sections make use of this to extend the eEPC meta-model and introduce new notational elements. *Section 6* presents an example process. The following section describes the results of the questionnaire-based evaluation. The paper ends with a conclusion and implications for future research work.

2 Background and Related Research

Due to the objective of this paper, the following paragraphs present a brief summary of conceptual modeling, BPML extensions, and first attempts to integrate accounts into BPM approaches. The literature review is based on a pivotal review. Due to restrictions in space this research work restrains from describing the approach in detail (for details please refer to [Br09], [LE06], and [WW02b]).

Conceptual modeling has been one of the core tasks within the information systems field for over 30 years. It involves the domain-specific construction of models for certain phenomena [WW02a]. Among other purposes, the facilitation of understanding and communication between stakeholders is most important [Si04]. Early approaches primarily focus on the organization's data. For instance, Smith and Smith introduced the notion of generalization in database modeling according to the concept of strict inheritance in 1977 [SS77]. These initial approaches only consider processes as far as they interact with data [Re09]. This covers only half of the paper's purpose: account entries can be understood as data. However, their corresponding processes need to be taken into account as well in order to fully cover the extent of process audits. In recent times, the application range of conceptual modeling has broadened. Uses now comprehensively include processes and their diverse in- and outputs, leading to the so called process-aware perspective on information systems [Du05]. This broader perspective on conceptual modeling – including associated processes – is the foundation for the conceptual modeling of business processes, namely process modeling which forms the basis to this work [Re09].

Business process modeling is characterized by numerous fields of application which are promising in business practices. Consequently, research on business process modeling has attracted increasing attention in academia for the last 20 years. However, the longdiscussed possible insufficient expressiveness of modeling languages [RD07] and the lack of coverage of all requirements demands the utilization of extensions. The underlying literature review comprises noteworthy BPML extensions in the field of compliance. There were great expectations that within the scope of compliance in combination with BPML extensions, similar approaches would already have been published. These could have been used as a blueprint to the approach presented here. Unfortunately no such work could be identified. The literature review identified 55 relevant articles focusing on BPML extensions. In order to evaluate these articles, the review considered three categories - Type, Language, and Topic. The latter two did not include subcategories, whereas Type comprises meta-model extensions and notational extensions. Regarding the objective of this paper, the category of Type is of great importance. This is because auditors need suitable graphical representation (notational elements) along with a rigorous and sound implementation that is comprehensible for third parties (meta-model). The category of *Languages* is of relevance because of the great differences between the usability and expressiveness of BPMLs [RD07]. However, in the course of research presented here, the category *Topic* is most interesting. A total of 29 articles focus on non-functional extensions, 18 make functional extensions their objective, and 5 map one BPML to others. Within functional extensions, the majority of publications add either configurable modeling elements, or new classes of connectors. Another well- represented group of functional extensions propose semantics for the languages, whereas non-functional extensions consider all kind of performance aspects (e.g. lead time), quality requirements (e.g. data quality), resource aspects (e.g. responsibility of departments), and compliance aspects. The last group of extensions primarily focus on the security and controls of processes [AW10], [AW11], [Fr12], [Mi08], [Ro07], [Sc10], [WS07]. From an audit perspective, the latter aspects are closely related to the topic of financial impacts of processes. Controls often require the consideration of financial flows. However, the integration has been neglected so far. In other words, the integration of financial accounts has not been considered in BPML extensions.

Apart from that, accounts are only rarely discussed in business process management (BPM) literature. The two most recognizable publications are those by Karagiannis et al. [Ka07] and vom Brocke et al. [Br11]. Besides those publications, Namiri et al. consider accounts but only the portion of it that interacts with process controls [NS08] [NS07]. They call to "identify all relevant business processes that affect those (significant accounts) accounts" [NS08]. Yet, they do not describe how to identify significant accounts. The publication by Karagiannis et al. takes a controls-focused compliance perspective as well. They state, that "some accounts affect financial reporting and

therefore also need to be controlled". Vom Brocke et al. primarily focus on processoriented accounting. Both publications form a basis for the paper at hand. However, they remain on an abstract level, incorporating the concept of accounts into meta-models only defining accounts as an abstract object without sub-concepts. Therefore, the following section proposes a conceptual model of accounts with sub-concepts. In addition, an extension to the eEPC meta-model including modeling instructions and an example for the missing concept of accounts is given.

Besides the afore-mentioned publications further research was taken into account: (Everest & Weber 1977) (Wand & Weber 2002) (Shahwan 2011)(McCarthy 1979) (McCarthy 2003) (Du & Wang 2011). But again, their work can only be used as a foundation for two reasons: firstly, financial aspects are incorporated in their models but on a data centric perspective (mostly ER-models) rather than on a process oriented view (e.g. EPCs). Secondly, although their work is object oriented the central object is missing (bookings / account entries). As has already pointed out, this suggestion for improvement has been integrated in the paper at hand.

3 Conceptual Model of Accounts

Accountants worldwide use the concept of accounts for their everyday work. Virtually all booking techniques base on accounts, e.g. double-entry book keeping or fiscal accounting. Consequently, the concept of accounts and corresponding sub-concepts are highly standardized [El85]. This standardized – and to the authors knowledge only – representation of accounts is used as a basis. As this paper aims at closing the gap between business process modeling and financial impacts, it takes advantage of this standardization by introducing a conceptual model of accounts in the context of BPMLs. As vom Brocke and Buddendick call for reusable conceptual models [BB96], the conceptual model presented here facilitates reuse by clearly indicating on how a subsequent integration into different BPMLs is possible. This is achieved by introducing connection classes to BMPLs within the conceptual model, viz. *Group* and *Data*. Most BPMLs readily provide these classes. For this reason, the conceptual model of accounts uses theses as connection classes.

Figure 1 depicts the general structure of accounts in as UML class diagram [OMG11b]. The conceptual model incorporates the classes *Account*, *DebitAndCredit*, *AccountEntry*, and *Balance*. Furthermore, the model depicts the general BPML concepts of *Group* and *Data*.

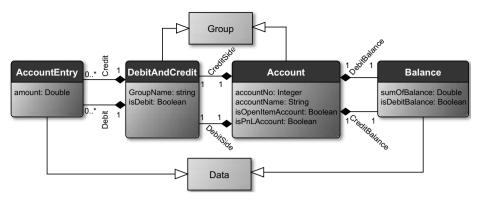


Figure 1: Conceptual Model of Accounts

Accounts are groups including two DebitAndCredit groups. Thus, both (sub-) concepts resp. classes are child classes of *Group*. These classes have attributes according to their usage in the accounting domain. Accounts own names (attribute: accountName), a unique identifier (attribute: accountNumber), are either involved in open item accounting or not (attribute: isOpenItemAccount), and are either profit and loss or balance sheet accounts (attribute: *isPnLAccount*). The *DebitAndCredit* class provides a name (attribute: GroupName) and a boolean value defining its being a debit or credit group (attribute: *isDebit*). Each Account exactly contains one credit and one debit group. These debit and credit groups include none to many so-called account entries (class: AccountEntry). Account entries are bookings or, in technical terms: entries in the database of a system. Therefore, an account entry will be a child class of *Data*. Nearly all BPMLs include the concept of *Data*. AccountEntry owns the attribute amount (= value of the account). In addition, the conceptual model adds a credit and a debit balance (class: *Balance*) for the quick recognition of the transaction volume of each account. Balance again is a child class of Data and has the attributes sumOfBalance and isDehitRalance

4 Extending the eEPC Meta-Model

This section demonstrates how to implement the concept of accounts into a BMPL as a first evaluation regarding feasibility. For that purpose, the approach extends the eEPC, one of the two most widespread BPMLs (the other being BPMN by now [OMG11a]). The approach is generalizable and therefore transferable to other BPML. In order to extend the eEPC in a sound and rigorous way, the extension proposes a meta-model extension. Moreover, this approach can be understood as a manual for the transfer of the extension to other BPMLs.

This paper uses the most recognized and comprehensive meta-model of the eEPC published by Korherr et al. [KL07] due to the fact that no standardization committee is in charge for the (e)EPC and no standardized meta-model is provided by the first publications of the eEPC. It is derived from the ARIS House meta-model [SN00].

Figure 2 depicts the eEPC meta-model (light classes) including the proposed concept of accounts (dark classes). As *Section 3* already described, the conceptual model of accounts has two connection classes: *Group* and *Data*. The eEPC meta-model provides one of these two necessary classes – but the concept of *Groups* is not yet implemented in eEPCs. Moreover, the literature review revealed that until now no extension of the EPC with the concept of *Groups* has been implemented.

For this reason, the concept of *Groups* is implemented in the meta-model as a first step. Following the BPMN2.0 Standard [OMG11a], these groups provide a visual mechanism to cluster elements of the eEPC without affecting the process flow. They offer the possibility to include one to many elements of all provided eEPC elements. Groups are often used to highlight certain areas of a model without providing additional functionality. The grouped elements can be separated for reporting and in-depth analysis purposes. In order to implement these properties Group is an aggregation of the class EPC and it is associated with the classes Function and Event ("is grouped in"). Additionally, it is the parent class to Account and DebitAndCredit. Thereby, the extension is halfway integrated. The second connection to the eEPC meta-model is the implementation of the classes AccountEntry and Balance as child classes of InformationObject, which represents the class Data of the conceptual model of accounts in the eEPC meta-model. This linkage ensures the connection between functions (part of the process) and account entries, thereby ensuring the visibility of financial impacts of processes. This two-staged approach is transferable to other BPML. It represents a rigorous way of implementing the proposed concept of accounts into meta-models. This in turn ensures an unambiguous usage of the new (sub-) concepts. Moreover, the general concept of *Groups* is usable in eEPCs.

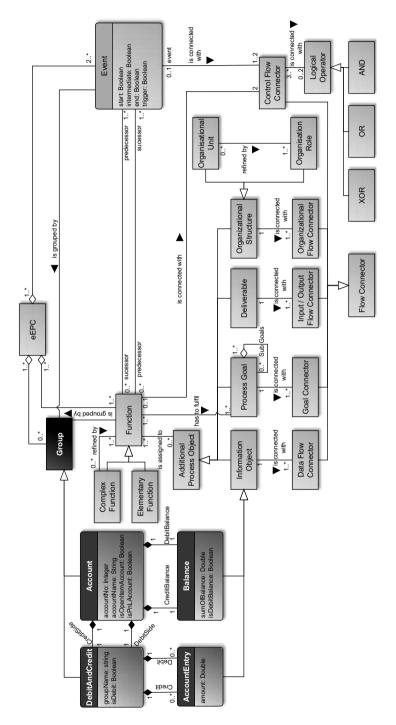


Figure 2: Extended eEPC Meta-Model

5 Extending the eEPC Notation

As eEPCs constitute a graphical modeling language [Aa99], a notational extension is necessary. Groups are new notational elements in eEPCs. The extension proposes boxes with doted and solid lines for their representation. Account entries as well as credit and debit balances are represented by the same notational elements as information objects in order to keep the look-and-feel of eEPCs. However, every information object in an account group either represents a debit or credit balance and every information object in a debit or credit group is an account entry. For details please refer to *Table 1*.

Parent Class	Symbol	Description
Group	AccountNo PnL AccountName AccountNo ^{BS} AccountName	Account Based on the attribute <i>isPnLAccount</i> each account displays whether it is a profit and loss account (<i>PnL</i> sign in the top right corner) or a balance sheet account (<i>BS</i> sign in the top right corner). Furthermore, depending on the value of the attribute <i>isOpenItemAccount</i> , the frame of an account is either doted (= account involved in open item accounting) or solid (= account not involved in open- item accounting).
	Debit Credit	Credit / Debit The <i>Debit</i> and <i>Credit</i> groups have two attributes, the first being <i>isDebit</i> , defining if it's a debit or credit group. Exactly one of each group is always part of an <i>Account</i> . The second attribute defines the name (<i>groupName</i>).
Information Object	Amount	AccountEntries Account entries always display the attribute <i>amount</i> , representing the value of each item.
	Amount	DebitBalance / CreditBalance The <i>DebitBalance</i> and <i>CreditBalance</i> information objects are associated with one function. They display the amount of all associated debit or credit items. As the associated function needs updating the balance each time a posting is done, it first queries the previous amount. Hence, the association is a two - sided arrow.

Table 1	New and	modified	eFPCs	Elements
	inew and	mounieu	CEI US	Liements

6 Application Example

This section presents an application example based on the notational extension. This example demonstrates how the conceptual model of accounts incorporated in a BPML closes the gap between processes and their financial impacts and therefore the financial statements. Moreover, it proves the feasibility and usefulness of the conceptual model of accounts presented in *Section 3*.

The example is taken from the training documentation of a Big4 audit firm and is set in the purchase department of a company. The company uses SAP as ERP system. Additionally, the document describes employees involved in the process. *Figure 3* depicts the resulting process, modeled as an eEPC. This model already includes the newly proposed extension. The process model starts with the event "Items posted -Account not involved in Open-Item Accounting". Subsequently, Mr. Maasberg triggers the function "Create Billing Document". The function posts to two different accounts, namely "Revenues" (account number 800000) and "Account Receivables" (account number 140000). As "Revenues" is a profit and loss account, the group is tagged with "PnL". In contrast, "Account Receivables" is a balance sheet account and therefore tagged with "BS". The revenues account has a solid frame indicating that it is not involved in open-item accounting whereas account receivables is involved in open-item accounting and consequently has a dotted frame. The two postings triggered by the function are one credit posting to the credit side of the "Revenues" account and its corresponding offsetting item to the debit side of the "Account Receivables".

The process continues with the event "Items cleared", which is because the next function "Post Incoming Payments" posted the clearing item to the "Account Receivables". The corresponding offsetting item is posted to the account "Bank". This account is again a balance sheet account involved in open-item accounting (indicated by the "BS" in the top corner and the dotted frame). As the "Bank" account is involved in open-item accounting, a clearing item must be posted at some point in time. However, in this case a posting has not yet taken place. Hence, the process ends with the event "Items not yet cleared".

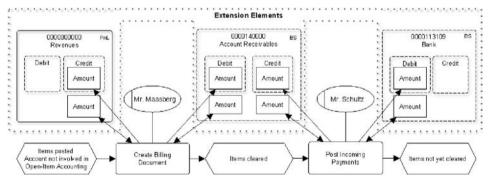


Figure 3: Example Purchase to Payables Process

The experts confirmed the following advantages (see *Section 7*) demonstrated in the example:

- 1. All accounts posted to by the process are evident. This is accomplished by the unambiguous link between functions and items, which again are clearly assigned to accounts.
- 2. Activities with a financial impact are visible. Again, this is caused by the link between functions and items. Each function linked to an information object in an account group (= accounting item) has a financial impact.

7 Evaluation

Venable et al. present a comprehensive framework for the selection of an evaluation method [Ve12]. A choice was made based on this framework: having a socio-technical artifact potentially relevant for diverse stakeholders and planning on the evaluation with different methods, a naturalistic ex-post evaluation strategy appears appropriate. As a first step, 17 domain experts were consulted with a questionnaire-based survey. The selection of domain experts followed the purposeful sampling approach described by Patton for the selection of experts. A combination of type five "Typical Case Sampling" and six "Stratified Purposeful Sampling" was used [Pa90], p. 182. Thereby, two criteria defined the sampling population. First, the individual must be familiar with process audits. The expertise required for process audits combines accounting as well as process knowledge, both of which are needed to evaluate the BPML extension presented here. Second, the sampling procedure defined persons with a work experience of more than five years in the business process audit domain as experts. For further information on the experts please refer to [Sc12]

The questionnaire presented four statements and asked the expert to evaluate it on a fiveoption Likert-Scale along with a detailed narrative description of their assessment. Each statement examined a characteristic of the BPML extension. The questionnaire inquired on the following characteristics:

- 1. *Completeness:* The business process model comprises all relevant information in the context of financial impacts on accounts.
- 2. *Suitability:* The artifact corresponds to a mutual understanding of accounts.
- 3. *Usability:* Improvement compared to the current state regarding the representation of financial impacts on accounts regardless if current practice includes graphical models or not.
- 4. Perceived added value: The expert was asked to give his expert opinion on the suspected added value.

The survey revealed that all 17 experts assessed the artifact positively overall. Regarding the characteristic *completeness*, a few experts mentioned notational aspects that could be added (indicator for active/ passive accounts, distinction between profit and loss accounts, ledger type of the account, chart of account, and currency). As these only

constitute minor changes, the next evaluation cycle might consider them. Their inclusion will be based on an investigation into the balance between provided information and the concomitant possible cognitive overload. Assessing the characteristic *suitability*, all experts emphasized the explicit presentation of accounts and the linkage to corresponding processes. Regarding the characteristic *usability*, two experts made the suggestion to distinguish between account types, not based on different group colors (as in the first draft) but rather on signs. This suggestion was implemented. The last characteristic *- perceived added value* – is possibly the most subjective one. However, it seemed promising to receive a first feedback of possible users and their perception of the possible value added. To our full satisfaction, the experts rated this category also positively. They stated that the applied accounting procedure becomes more obvious and a general view is provided by the BPML extension. According to the experts, the latter will provide a good starting point for process audits.

8 Limitations and Future Work

The evaluation of this research work implies certain limitations. As the evaluation of Section 7 only represents an explorative first step, the next evaluation cycle will focus specific characteristics in more detail. The starting point will be the application of a comprehensive evaluation framework for the usability of modeling languages, e.g. Schalles et al. [Sc11]. Different shortcomings of the questionnaire- based evaluation should be resolved by utilizing this framework. The objective is to tackle the following open questions and therefore existing limitations:

- 1. How much information is too much in this particular application scenario? Auditors demand supplementary information to business process managers in the usual sense. For this reason, previous investigations on the best possible ratio of information are partly inappropriate.
- 2. Business processes can become very complex structures. The extension needs to be tested with regards to large models.
- 3. The questionnaire only raised expert opinions based on an example process. A possible expansion of the evaluation is towards the everyday work of auditors. This way the characteristic *perceived added value* could be determined in an inartificial environment.
- 4. The eEPC extension forms only one of the possible BPML extensions. Other BPMLs could be extended and results could be benchmarked.

Tackling these open questions in the future would contribute to a further understanding of the topic at hand.

9 Conclusion

The goal of this research was to close the gap between financial statements and processes by making financial impacts of transactions visible. By doing so auditors, are

supported in their everyday work and enabled providing a higher level of assurance in business process audits, resulting in a smaller likelihood of corporate fraud or even bankruptcy.

As no existing BPML combines process flows with financial impacts respectively bookings on accounts, a literature review was carried out in order to examine BPML extensions and the topic of accounts in BPM. It was established that none of the extensions would close the gap between financial impacts and processes. Regarding the topic of accounts in BPM, two publications could be identified. However, both remain on an abstract level not proving sub-concepts for the application in the everyday work of auditors. Consequently, this paper proposed a conceptual model of accounts in order to combine the process flow of BPML and the financial impact of bookings. This model provides two connection classes in order to integrate the general conceptual model in BPMLs. To demonstrate the feasibility and to evaluate the proposed extension, we integrated it into a well-known and wide-spread BPML, viz. eEPC. We utilized the meta-model proposed by Korherr et al. and integrated the conceptual model of accounts into it for this reason. The implementation ensures that accounts always include one debit and one credit side. Moreover, functions of the underlying process are enabled to book items to accounts. This assures a connection between functions and items respectively accounts. Notably, nearly all experts emphasized the improved visibility of financial impacts of processes enabled by this extension.

The contribution of this paper is threefold. First, a conceptual model of accounts with connection classes to most BPMLs is proposed. Second, an exemplary integration in the eEPC is presented. This implementation is to be understood as an exemplary instruction on how to implement the extension to other BPMLs. Moreover, it demonstrates the feasibility of the extension. Finally, this paper presents an evaluation based on four different characteristics, confirming the usefulness of the conceptual model of accounts as an extension to an existing BPML.

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A Catalogue of Optimization Techniques for Triple Graph Grammars

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Abstract: Bidirectional model transformation languages are typically *declarative*, being able to provide unidirectional *operationalizations* from a common specification automatically. Declarative languages have numerous advantages, but ensuring *runtime efficiency*, especially without any knowledge of the underlying transformation engine, is often quite challenging.

Triple Graph Grammars (TGGs) are a prominent example for a completely declarative, bidirectional language and have been successfully used in various application scenarios. Although an optimization phase based on profiling results is often a necessity to meet runtime requirements, there currently exists no systematic classification and evaluation of optimization strategies for TGGs, i.e., the optimization process is typically an ad-hoc process.

In this paper, we investigate the runtime scalability of an exemplary bidirectional model-to-text transformation. While systematically optimizing the implementation, we introduce, classify and apply a series of optimization strategies. We provide in each case a *quantitative* measurement and *qualitative* discussion, establishing a catalogue of current and future optimization techniques for TGGs in particular and declarative rule-based model transformation languages in general.

1 Introduction and Motivation

In a Model Driven Engineering (MDE) context, the *bidirectionality* of model transformations is a crucial requirement for important tasks such as refactoring, evolution, and supporting the co-existence of different engineering artifacts [CFH⁺09]. Bidirectional model transformation languages are typically *declarative* and enable a high-level specification, which is then suitably *operationalized* for various application scenarios including forward/backward transformations, and propagation of incremental updates.

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Triple Graph Grammars (TGGs) [KLKS10] are a prominent example for a *rule-based* bidirectional language and have been successfully applied in real-world scenarios [GHN10, HGN⁺13]. Declarative languages such as TGGs have numerous advantages, but meeting *runtime efficiency* requirements can be quite challenging for both *TGG tool developers* and *transformation designers* working with TGGs. Although an optimization phase based on profiling results is, therefore, often a necessity, there currently exists no systematic classification and description of optimization techniques for TGGs in particular and declarative rule-based model transformation languages in general.

In this paper, we investigate the runtime scalability of an exemplary model-to-text roundtrip implemented with TGGs. We take our example from the domain of textual *Domain Specific Language* (DSL) development and establish a DSL for describing the persistency layer of a mobile application.

Our contribution is to establish a catalogue for TGG optimization techniques, useful for both TGG tool developers and transformation designers, by:

- Identifying the TGG as a bottleneck in our transformation chain. This is an important result and motivation for our optimization techniques as a typical model-to-text transformation consists of several complex components and it is *a priori* unclear what exactly must be optimized. We use standard, mature parser and unparser technology (ANTLR [Par07] and StringTemplate [Par04], respectively) to provide a realistic comparison. This is presented together with our running example in Sect. 2.
- Suggesting a generic format for presenting current and future optimization techniques for TGGs (Sect. 3).
- Systematically applying a series of diverse optimization techniques to our TGG implementation with a quantitative measurement of improvement in runtime and a qualitative analysis in each case. The optimization techniques are demonstrated in Sect. 4 7 using our suggested presentation format.

We conclude with a brief review of related work in Sect. 8 and future work in Sect. 9.

2 Running Example

Our application scenario is taken from the domain of textual DSL development, and requires a model-to-text round-trip which is implemented with TGGs. The goal is to establish a compact textual DSL with which an end-user can describe the persistency layer of a mobile application. The DSL is used to generate Java and Objective-C code for Android and iOS platforms, respectively, from a *common* specification increasing productivity and maintainability. Our round-trip scenario is part of an industrial cooperation, simplified for presentation purposes, and comprises besides bidirectional transformations with TGGs, also unidirectional transformations with *Story Driven Modelling*¹ (SDMs) [FNTZ00]. Using our framework², the transformation chain depicted in Fig. 1 can

¹A unidirectional model transformation language via programmed graph transformation.

²http://www.emoflon.org/

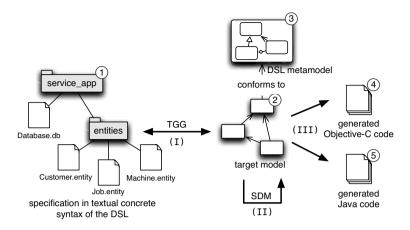


Figure 1: Detailed view of the application scenario with required transformations

be established. The *textual* specification (Fig. 1::1)³ in form of a file and folder structure is (un)parsed (from) to a single *syntax tree* using industrial standard (un)parsing technology. The specification consists of a root folder (service_app in the concrete example), which contains a file Database.db, describing the properties of the database (e.g., remote or local) and a subfolder entities, containing a file describing each entity to be stored as a table in the database. The target model (Fig. 1::2) is an abstraction of this tree, which is chosen to be maximally suitable for the tasks of validation, refactoring and code generation. It is conform to the target metamodel (Fig. 1::3), which represents the *abstract syntax* of our DSL. After validation and refactorings, the target model is used to generate platform-specific code (Fig. 1::4,5). The whole transformation chain, therefore, consists of three different transformations between languages:

(I) The concrete syntax of the textual DSL is transformed to the target model with a TGG. This transformation is bidirectional, i.e., the target model is obtained from the textual specification via a *forward transformation* and, conversely, can be used to generate the textual specification via a *backward transformation*.

(II) The target model is transformed via SDM. This unidirectional transformation constitutes an *improvement* of the model, e.g., validation, refactorings, and creation of derived attributes and links, e.g., to simplify the task of code generation.

(III) Finally, the platform-specific code artifacts are generated from the (optimized) target model using StringTemplate.

In the following, we focus on the forward and backward transformation in (I), i.e., the TGG specification. The forward transformation is crucial for transforming text to model for platform-specific code generation, whereas the aim of the backward transformation is to keep the text consistent with the model after applying refactorings in (II).

³Fig. X::Y refers to label Y in Fig. X

2.1 Implementation with TGGs

TGGs are a rule-based, declarative technique for specifying the simultaneous evolution of two models, together with an additional correspondence model for traceability. The set of rules thus describes a language of triples of related models (graphs) in a generative manner, hence the term *triple graph grammar*. A TGG can be best viewed as a consistency relation on triples of source, correspondence and target models in the following manner: a triple of connected source, correspondence and target models is consistent, if and only if it can be generated with a sequence of rules of the TGG. The advantage of specifying such a high-level consistency relation is that numerous operational transformations can be automatically derived: A *forward transformation* parses a source model and creates a correspondence and target model such that the resulting triple is consistent, while a *backward transformation* parses a target model and creates a correspondence and source model. As a single specification is used for the derivation, the forward and backward transformations are always consistent with each other.

Specifying a TGG starts with declaring the semantic equivalence between the different concepts of the source and target languages. In practice, this is accomplished with a *TGG schema*, a metamodel triple of the source, correspondence and target domains as depicted in Fig. 2. The source metamodel on the left is a simple tree with concepts for Folders, Files and Nodes. The target metamodel consists of an abstract Database type, with Local and Remote as concrete subtypes with additional attributes (not shown explicitly). Databases contain arbitrary many Entities (e.g., customer, job, machine), which in turn contain Properties (e.g., name, address, id). The extends relation between two Entities and, by doing so, combine and extend their properties. The correspondence metamodel in the middle, with types depicted as hexagons to differentiate them visually from source and target types, specifies which source and target elements are related, e.g., that a File is semantically equivalent to either a Database or an Entity (both concepts are specified with individual files in the textual DSL, cf. Fig. 1).

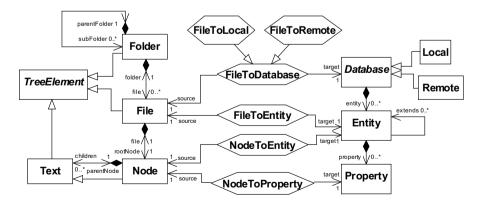


Figure 2: TGG schema for the model-to-text scenario

Declarative *TGG rules* are used to define the actual language of the TGG, i.e., the set of *model triples* consisting of connected source, correspondence and target models, which can be created by using the specified rules. A TGG rule consists of *context elements* (black without any markup) stating the *pre-condition*, which must hold in order to apply the rule, and *created elements* (green with a "++" markup) stating the *post-condition*, which must hold after the rule is applied. TGGs are declarative as the user does not specify *how* this should be achieved (no explicit order of rule application is given).

Figure 3 depicts one of the TGG rules required to implement our scenario. This rule maps the extends reference between two Entities to a Node (named SUPER_TOKEN) with a child Node representing the name of the extended Entity. This rule requires the two Entities and their related Files as context. The attribute constraint eq(ex-tendedName.name, entity2.name) requires that the name of the created node extendendedName in the tree be equal to the name of the extended entity entity2 in the model. The complete set of TGG rules consists of 5 rules.

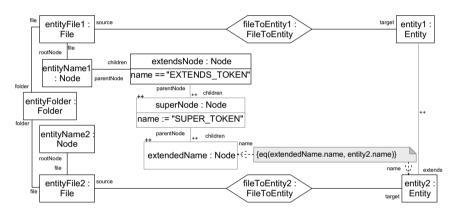


Figure 3: TGG rule creating an extends relationship and corresponding tree structure

2.2 Runtime Measurements

Runtime results for this initial implementation are depicted in Fig. 4. All measurements were repeated 10 times (the median is shown in the plot) and executed on Windows 7 x64 with an Intel i5-3550 (3.30 GHz) processor and 8 GB memory. The x-axis shows the number of elements in the target model and ranges from 1000 to 20000. The black vertical dashed line is used here and in the rest of the paper to indicate a change in step size (a change from 1000 to 10000 in Fig. 4). The y-axis shows the time required for each single transformation in seconds using a logarithmic scale. Confidence intervals are not depicted as there was practically no significant difference between measurements.

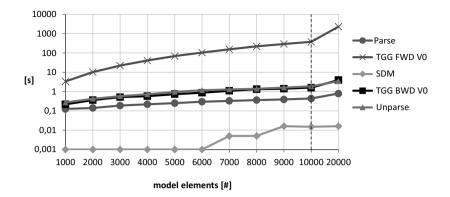


Figure 4: Runtime measurement for the inital implementation with TGGs

Note that the tree structure in the source domain, i.e., the input created by the parser (Parse) for the forward transformation (TGG FWD V0), contains approximately six times as many elements as the target model in our round-trip scenario. Furthermore, the implemented refactoring (SDM) ensures that all entities have a property, which is marked as being unique in the textual syntax (this influences the generated search methods). For example, if the entity Job only has a property name, which is not necessarily unique, the refactoring creates a new unique property _id for Jobs. We generate input models randomly ensuring that a fifth of all model elements are Entities and that from these Entities, a fourth do not have a unique property and are then corrected by the refactoring. This means that 5% of all model elements are manipulated by the SDM transformation. These changes are transformed back to text by the backward transformation (TGG BWD V0), recreating the tree from scratch, which is then unparsed to text (Unparse).

These results clearly identify the forward transformation as the bottleneck in the transformation chain requiring almost 40 minutes for a model with 20000 elements, compared to less than a second for parsing! Perhaps even more crucial – the forward transformation runs out of memory for models with more than 20000 elements.

Using a Java profiler, the TGG rule in Fig. 3 is identified as the main cause for runtime and memory problems in the forward direction, as all pairwise combinations of Files are collected (memory consumption) and checked for cross references (runtime). This is especially problematic due to the higher number of elements in the source domain.

Although the TGG rule is certainly "correct" and appropriate from a declarative point of view, it severly limits the scalability of the derived transformations for large models. In the following, we systematically apply a series of optimization techniques to the TGG to reduce (i) the runtime of mainly the forward transformation (and in some cases also the backward transformation) and (ii) the memory usage to enable a round-trip with models larger than 20000 elements.

3 Generic Structure of an Optimization Technique

In this section, we propose a structure for presenting (TGG) optimization techniques, inspired by [GHJV95]. This is then used consequently in ensuing Sect. 4 - 7 to present a series of concrete optimization techniques. As our catalogue is far from complete, this structure is meant to be used for presenting future techniques and to be extended as necessary, possibly also for specific (TGG) engines.

Each optimization technique is presented in 8 parts:

Name: A descriptive name for the optimization technique used to identify and refer to it. In the following Sect. 4 - 7, the title of the section states the name of the respective optimization technique.

Intent: A brief description of the main idea and goal of the technique.

Motivation (forces): Reasons and arguments why a specific optimization technique is advantageous and particularly effective in the context of TGGs.

Target User: We consider the target user to be either: (i) *A TGG tool developer* who understands and has access to the underlying TGG engine, and is able to implement generic, problem-independent optimizations, or (ii) *A transformation designer*, who is a domain expert in the relevant application field and can implement problem-specific optimizations.

Mechanics: A schematic description of how the technique is to be applied.

Example: An exemplary transformation showing how the technique is applied and giving quantitative measurement results with a qualitative discussion.

Consequences: A discussion of applicability, limitations and scope of the optimization technique. In what cases is the technique particularly effective and when not.

Extensions: A discussion of possible variations and generalizations of the optimization technique, and a comparison with other related techniques that are either alternatives or which can be successfully combined with the presented technique.

4 Progressive, Domain-Driven Determination of Rule Applicability

Intent: The pre-condition of a TGG rule must hold, i.e., all context elements must be present and all attribute constraints must hold, for the rule to be applied. This is also the case for the operational rules (forward, backward) derived automatically from the TGG rule. In case of a forward⁴ rule, however, the context in the source domain is extended to cover *all* source elements in the TGG rule. This is because a forward rule *parses* a given source model and *creates* new elements only in the correspondence and target models.

At runtime, a *forward transformation* is realized by determining an appropriate sequence of forward rule applications. This involves the main task of checking if a rule can be applied to translate a certain element in the source model. To improve efficiency, this *rule*

⁴Arguments for backward rules are analogous.

applicability check can be performed *progressively* by checking applicability first in the source domain, and then, only for successful cases, extending the check to all domains.

Motivation (forces): Navigating from input model elements to correspondence and output model elements involves larger patterns and navigating inter-model references, possibly in an inverse direction to their actual navigability. This is a costly operation and is performed unnecessarily if input model elements already violate the source domain-specific pre-conditions of the rule. Filtering out rules as early as possible is, therefore, an important means of reducing runtime.

Target User: *TGG tool developers* who should implement a progressive, domain-driven sequence of rule applicability checks, and *transformation designers* who should support this optimization by preferring domain-specific pre-conditions over cross-domain pre-conditions wherever possible.

Mechanics: According to [KLKS10], an operational rule is said to be *appropriate* if its precondition is satisfied with respect to the input domain and *applicable*, if its complete precondition (over all domains) is satisfied. In our framework, operational rules derived from a TGG specification are decomposed into an *appropriateness check*, an *applicability check*, and a *perform transformation*. In this manner, appropriateness checks are used to filter all rules before applying applicability checks and finally applying the chosen rule with the perform transformation.

In the process of this rule decomposition, the attribute constraints of a TGG rule are analyzed and decomposed analogously, depending on if they can be solved completely in the input domain, or not. Due to local variables used to link constraints, this is a non-trivial analysis and must be conservative in some cases.

Example: The sole attribute constraint in the TGG rule depicted in Fig. 3 requires that the name of the created Node (extendedName) be equal to the name of the extended Entity (entity2). In case of a forward transformation, this cross-domain constraint defeats the optimization as *all* possible pairs of Files (entityFile1 and entity-File2) fulfill the precondition in the source domain and only the applicability check can choose the correct match via the attribute constraint. In this case, however, the attribute constraint can be reformulated and restricted to the source domain without changing the semantics of the rule. Requiring the name equality already within the tree structure, i.e., with eq(extendedName.name, entityName2.name), would filter all pairs of Files that do not reference each other and eliminate invalid matches already with the appropriateness check *before* performing further pattern matching in the applicability check.

This is an example for a small change that has a *considerable* impact on runtime and memory consumption as can be seen from our measurements depicted in Fig. 5. With identical axes and experiment setup as for Fig. 4, the runtime for the initial version of the TGG forward transformation is displayed in the plot as TGG FWD V0. The improved version with the reformulated constraint, which makes the TGG rule conducive for the mentioned optimization via decomposition of the rule, is displayed as TGG FWD V1. All other curves are optimizations discussed in ensuing sections. The results show that, firstly, the runtime of the transformation has been considerably reduced from about 40 minutes to 37 seconds, and secondly, that the transformation now runs in about 4 minutes for 50000 model

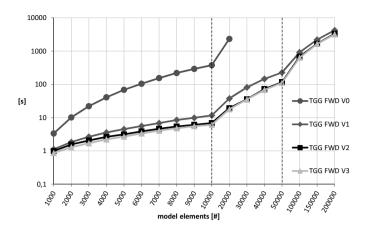


Figure 5: Runtime measurements for the first three optimizations

elements and a bit more than an hour for 200000 model elements. The main reason for this improvement is that far fewer partial matches have to be stored, which reduces memory consumption and avoids memory trashing. As a final remark, note that this change is *problem-specific* and requires domain knowledge of the transformation designer to decide how to reformulate constraints in a semantics-preserving manner.

Consequences: Our results show that it is advantageous to eliminate inappropriate matches in an early phase of rule application. The overall complexity of the underlying TGG algorithm increases, however, due to the intermediate steps and additional rule decomposition. This is unnecessary when only cross-domain dependencies play a role in rule applicability, i.e., it is impossible to reformulate constraints as in our running example. Furthermore, the optimization technique implies that runtime can actually be *improved* if the transformation designer provides additional context information, which is actually redundant from a declarative point of view. This behaviour is neither intuitive nor expected for users without prior experience with constraint solvers.

Extensions: As the pattern matching process is separated into two sequential steps, partial matches from the appropriateness check can be reused in the applicability check to further improve efficiency (tradeoff of memory for runtime performance). Furthermore, user-defined *costs* for attribute constraints together with a unified handling of attribute and graph constraints can be used to determine an optimal search plan for pattern matching.

5 Caching and Indexing of Derived Graph Properties

Intent: The amount of pattern matching required for performing appropriateness checks can be substantially reduced by caching derived graph properties in the input model, e.g., attribute values or relations between nodes.

Motivation (forces): Caching of derived information in a model is, in general, highly non-trivial as certain but not all changes to the model require updating the cache. As a

TGG forward/backward transformation, however, does not change the input model, cached information is valid during the entire transformation and does not require complex and potentially costly bookkeeping.

Target User: The TGG tool developer who must provide a suitable caching/indexing mechanism in the tool, and the transformation designer who has the required domain knowledge about which properties to cache/index and how this should be accomplished.

Mechanics: Our framework supports virtual links between nodes in TGG rules, referred to as *binding expressions*. Binding expressions represent auxiliary methods that possibly access a global cache and return candidates for the required model elements. Stubs for these methods are automatically generated by the tool and must be implemented by the transformation designer with SDMs or plain Java.

Example: The TGG rule from our previous optimization (TGG FWD V1 in Fig. 5) still collects all pairs of Files and filters them using the attribute constraint. This can be made more efficient by caching all root Nodes of all Files in an initial iteration and using this cache (e.g., a hashtable mapping names of root Nodes to the actual Nodes) as an index when searching for a root Node with a particular name.

Fig. 6 depicts the adjusted TGG rule, which now uses a binding expression (dashed arrow) from extendedName to entityName2. The latter is depicted with a bold frame to indicate that it is now *bound* via an auxiliary method that takes extendedName as parameter (recall that extendedName and entityName2 must have the same name). Cross-references are now found in constant time with the help of a global cache. The forward transformation with this new version is displayed in Fig. 5 as TGG FWD V2. The results show that a moderate speed-up with factor of up to 2 can be achieved as compared to our first optimization TGG FWD V1. Note that, although we apply the optimizations in the order we present them, TGG FWD V2 does not profit from the first optimization TGG FWD V1 as the attribute constraint is no longer used for filtering in the forward direction.

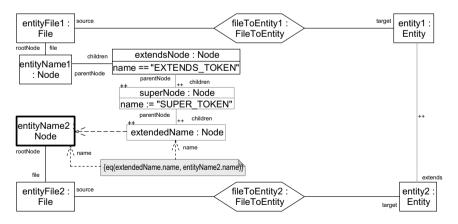


Figure 6: The new version of the TGG rule using binding expressions

Compared to TGG FWD V1, the runtime improvement is especially noticeable for midsized models (10000 to 50000 model elements). Apparently, the pairwise matching of Files is not the critical factor for smaller models. In case of larger models, other issues such as pattern matching, more specifically navigating to other domains, become more time consuming and outweigh the positive effects of the optimization.

Consequences: Determining what to cache requires problem-specific knowledge in general. In our example for instance, the speed-up provided by the cache depends on the number of extends relations between entities. In the worst case scenario, using the cache for very large models can actually be *slower* if exactly one extends relations is used, i.e., the time is spent for lazily filling the cache, which is only used once. It is also important to remember that a cache represents a trade-off of memory for runtime.

A further issue is that TGG rules get more abstract the more binding expressions are used. Details are hidden behind virtual links that do not really describe how the search is performed. This can reduce the overall readability of the rules if used excessively.

Extensions: Similar to attribute constraints as discussed in the previous section, binding expressions can be weighted with a user-defined cost function and uniformly handled as constraints by the search plan generator. For straightforward cases, the TGG tool could determine if an index should be built over a certain attribute value (e.g., name in our running example), creating and implementing an appropriate binding expression automatically.

6 Static Analysis of TGG Rules

Intent: A *static analysis* of the TGG rules can be performed to extract information about the dependencies and structure of the rules. This can be exploited to improve performance.

Motivation (forces): Results and techniques from the mature field of graph transformations can be used to analyze the structure of and dependencies between TGG rules.

Target User: TGG tool developers who must provide a static analysis at *compile time* to generate additional artifacts to support the transformation process.

Mechanics: A concrete technique is to obtain a *global view of dependencies* between rules and types via a precedence analysis [LAVS12a], which can be used to optimize the order in which elements of the source model are processed. The goal is to avoid arbitrary choices by the algorithm and a consequent recursion stack.

Another strategy is to construct *rule filter tables* using the types of created elements in TGG rules and attribute constraints that compare attributes of nodes to constant values. These tables can be used at runtime to filter *rule candidates* in constant time *before* running the appropriateness checks.

Example: Applying a rule filter table for our running example, we were able to speedup the translation by about 10% as depicted in Fig. 5 (TGG FWD V3). Although this is moderate compared to the previous optimizations, note that this optimization is "free-ofcharge" at transformation time and is applicable for all TGGs, i.e., is a generic optimization and is not problem-specific. Furthermore, depending on the concrete example, the speedup obtained by using filter tables can be much more, especially for rules with large patterns and models with few types and many attribute constraints.

Consequences: Generating additional information from a TGG specification prolongs the compilation process, hindering an agile development/test/debug workflow especially for large TGGs. A more critical issue is that the table lookup must be much faster than the saved effort of pattern matching. Especially if the filters are not able to exclude any rules, this might actually slow down the translation process if too much computation is involved.

Extensions: The goal of reducing the effort of checking rule applicability for a large number of rules is closely related to incrementally updating matches in the context of *incremental pattern matching*. Existing results and techniques [VD13] show that a *Rete network* can be constructed from all rules and used to avoid redundant pattern matching completely. This can be seen as a generalization of our rule filter tables and is future work.

A related approach is using *model sensitive search plans* [VDWS13] to exploit information collected from the models (especially the input model) during the transformation process.

A final approach is using static analysis techniques from graph transformations to parallelize (i) the rule applicability checks, and (ii) independent transformation steps [IM12].

7 Incremental Updates

Intent: In case of an existing triple of relatively large source, correspondence and target models, a "small" update to the source model (target analogously) typically affects only a "small" subset of the correspondence and target models. Propagating these changes by incrementally adapting the existing models can be potentially much more efficient than recreating the models from scratch.

Motivation (forces): The consistency relation described by a TGG can be used not only to derive forward and backward transformations, which create output models from scratch, but also to realize *incremental updates*. Changes to the source model can be propagated incrementally to an existing target model in this case. Only the relevant parts of the triple are traversed and manipulated as required to restore consistency.

Target User: TGG tool developers who must implement an appropriate incremental TGG algorithm, and the transformation designer who must decide if an incremental propagation of changes is necessary and feasible in a certain application scenario.

Mechanics: Given the changes applied to the input model, a TGG incremental algorithm has to (i) compute the complete set of input model elements S that must be re-transformed as they depend on, e.g., deleted elements, (ii) revoke the rule applications used to transform S, i.e., delete related elements in the correspondence and output domains, and (iii) re-transform all elements in S by invoking the forward transformation on the existing triple.

This is typically achieved by exploiting additional information such as dependencies between the correspondence links, or transformation protocols recorded during the transformation. The crucial point is that all steps must be independent of the total size of the models involved and only depend on the size of the change and transitively affected elements. The latter is typically a much smaller set than the total number of elements.

In practice, a critical component for realizing incremental updates is a change recognition mechanism, which can either be a *model diff* that compares two versions of a model, or an *online change detector* that records all changes in a notification-based environment.

Example: With the same setup and environment as for the measurement in Fig. 5, the runtime measurement results for our incremental TGG algorithm [LAVS12b] are depicted in Fig. 7. In the plot on the left, the refactoring described in Sect. 2 (recall that 5% of all model elements are manipulated) was performed directly in the textual syntax and propagated with our incremental forward TGG transformation TGG FWD V4. To provide a comparison, the optimized *batch* (non-incremental) forward transformation is displayed in the plot as TGG FWD V3. To simulate a situation where offline change recognition is necessary, the textual syntax was changed offline and re-parsed to yield a new tree with the refactoring applied. This is then compared to the old version of the tree via a *diff* mechanism, to identify the differences which are then propagated incrementally to the existing correspondence and target models. To show the actual cost of offline change recognition, the sum of diff and incremental algorithm is displayed in the plot as Diff + TGG FWD \vee 4. Note that we had to implement a specialized tree diff as generic model diffs such as EMF compare were much too inefficient. Our results show that the incremental algorithm is considerably faster than the optimized batch transformation with less than half a second compared to almost three seconds for 5000 model elements.⁵ A speed-up factor of about 7 - 13 remains constant for all model sizes. For a model size of up to 10000, the total cost of diff plus synchronization is less than for the batch transformation with 1.3s as compared to 2.6s for 5000 model elements. This, however, reduces progressively and the advantage of the incremental algorithm is defeated by the cost of calculating the changes with the diff algorithm. This is to be expected as the tree diff is not incremental and does not exploit information from previous runs.

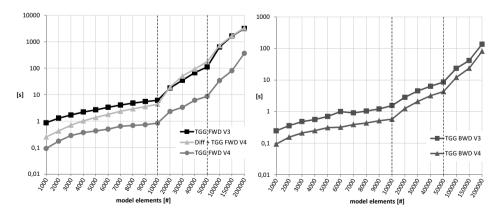


Figure 7: Runtime measurements for the incremental TGG implementation

⁵Recall that the elements in the tree are roughly 6 times as many as in the model.

The plot on the right compares the batch and incremental modes for the backward transformation. In this case, the refactoring is applied with SDMs on the model and propagated back to the tree and textual syntax using our incremental TGG algorithm TGG BWD V4. To simulate a situation where an online change recognition is possible, the SDM refactoring transformation additionally creates the appropriate *deltas* for the incremental propagation, i.e., there is no need for a model diff. The backward batch transformation is displayed in the plot as TGG BWD V3. The results show that both modes are much more efficient in the backward direction. This is to be expected as the model is smaller, better typed, and suitably connected, i.e., it is easier to create the larger, weakly typed tree structure than to parse it. Nonetheless, the incremental algorithm enables a moderate speed-up with 0,5s compared to 1,5s (a factor of 3) for 10000 model elements and slightly less for larger models with 81s compared to 137s (a factor of 1.7) for 200000 model elements.

Consequences: Although online change recognition is more efficient and less error-prone, an application scenario might require offline changes to be handled.⁶ In such a case, naïve diff algorithms might not scale and it can be quite challenging to deal with change recognition correctly and efficiently. We have focussed with our experiments on efficiency arguments for incremental updates. A further, possibly even more important argument is *infomation loss*. In many application scenarios, there is irrelevant information in one or both domains, which *cannot* be reconstructed from the model in the other domain. In such cases, updates *must* be handled incrementally to ensure correct results.

Extensions: Handling a set of *concurrent* changes, i.e., changes to both source and target models requires conflict resolution and is currently not supported by our incremental TGG algorithm. This is, however, often the case in practice and is important future work. Finally, our current incremental TGG algorithm is rather conservative and can be improved by further analyses to accurately determine the exact set of transitively affected elements.

8 Related Work

There exist various bidirectional transformation languages. For a survey and a detailed discussion, we refer to [Ste08, CFH⁺09]. In this context, efficiency has, however, not yet received as much attention as, e.g., formal properties, although it is crucial for the practical feasibility of a bidirectional language as certain minimal runtime requirements often must be met. Depending on the application scenario, this might even outweigh all other advantages that a bidirectional, declarative language has to offer. With our contribution we try to close this gap for TGGs and demonstrate that it is indeed possible to optimize the derived transformations as required. Our results are TGG specific but the core ideas and techniques can be transferred to other (especially rule-based) languages.

Giese et. al [GH09] and Lauder et. al [LAVS12b] both lay emphasis on efficiency as the main argument for an incremental TGG algorithm. In practice, however, especially when changes have transitive effects (e.g., a root element is changed), or change recognition is particularly difficult, supporting incrementality is not the sole way of improving efficiency.

⁶This is currently the case in an ongoing industrial application.

In such cases, other optimization techniques as presented in this paper are necessary.

The numerous optimization techniques in the mature field of graph transformations mostly concern the pattern matching process [VAS04, VDWS13, GSR05], and discuss diverse strategies for optimal search plan generation. These results have served as a major source of inspiration, and we have already adapted ideas that are especially effective for TGGs.

Finally, the parallel execution of independent transformation steps as proposed in [IM12] is an optimization technique that is currently rarely used in practice, but can be potentially very powerful for TGGs when combined with a suitable dependency analysis.

9 Conclusion and Future Work

In this paper, we have proposed a format for presenting current and future TGG optimization techniques. We have used this format to discuss four concrete optimization techniques, demonstrating each of them on our running example, which is part of an industrial application where a textual DSL requiring a model-to-text round-trip is used to specify the persistency layer of mobile applications for different target platforms. Our runtime measurements show that an optimization factor of about 300 (complete transformation) to 500 (incremental with 5% change size) can be achieved in the bottleneck of our scenario, namely the forward, i.e., text-to-model, transformation with TGGs. More crucially, the optimizations have enabled round-trips with larger model sizes by reducing memory consumption. Our proposed catalogue of optimization techniques should serve as a guideline for both TGG tool developers and transformation designers when efficiency issues threaten to outweigh the advantages of TGGs.

As future work, we plan to implement and investigate the various extensions to each technique as already discussed in the paper. To improve the validity of our measurement results, we plan to establish a *transformation zoo* of diverse TGG examples, which can serve as a benchmark that covers important aspects of various application scenarios.

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Konzeptuelle Modellierung der Zustandskonsistenz verteilter betrieblicher Informationssysteme

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Abstract: Betriebliche Informationssysteme werden üblicherweise als verteilte Systeme realisiert. Sie bestehen aus mehreren Teilsystemen, jedes von ihnen nimmt während der Ausführung unterschiedliche Zustände an. Damit stellt sich die Frage nach der Zustandskonsistenz des gesamten Systems. Diese kann z. B. verletzt werden, wenn eines der Teilsysteme den von ihm erwarteten Dienst nicht wie geplant erbringt. Der Beitrag geht davon aus, dass die Zustandskonsistenz durch konzeptuelle Modellierung wesentlich unterstützt werden kann, dies aber von den verbreiteten Ansätzen zur Modellierung von Informationssystemen vernachlässigt wird. Am Beispiel des SOM-Ansatzes wird ein Beitrag zur Schließung dieser Forschungslücke vorgeschlagen. Der Anwendungsbezug ergibt sich z. B. im Hinblick auf das verbreitete Paradigma der serviceorientierten Architekturen.

1 Einführung

Konzeptuelle Modelle stellen ein wichtiges Hilfsmittel zur Analyse und Gestaltung betrieblicher Informationssysteme (IS), dem informationsverarbeitenden Teilsystem einer Unternehmung, dar. In der Praxis zeichnen sich IS durch eine immer größere Reichweite und Komplexität aus. Gleichzeitig werden sie in hohem Maße als verteilte Systeme realisiert. Dies erfordert wiederum einen hohen Integrationsgrad der Aufgaben und der sie unterstützenden Anwendungssysteme [FeSi13, 237ff].

Konzeptuelle Modelle erfassen Struktur- und Verhaltensmerkmale eines IS aus der fachlichen Sicht der Aufgabenebene. Die Aufgabenträgerebene steht ebenso wie die Frage nach der konkreten Ausgestaltung der Aufgabenträger bei der konzeptuellen Modellierung nicht im Vordergrund. Die Unterscheidung zwischen der Aufgaben- und der Aufgabenträgerebene macht Freiheitsgrade bezüglich der Gestaltung eines IS, z. B. hinsichtlich unterschiedlicher Automatisierungsgrade und -formen, sichtbar und unterstützt die laufende Abstimmung zwischen "Business" und "IT". Ganzheitliche konzeptuelle Modelle bilden somit eine wichtige Grundlage für ein von allen Beteiligten getragenes Fachverständnis der Aufgabenebene des IS sowie für die Identifikation von Gestaltungsoptionen auf der Aufgaben- und Aufgabenträgerebene.

Typischerweise werden bei der konzeptuellen Modellierung sowohl struktur- als auch verhaltensorientierte Sichten auf das IS erfasst. Strukturorientierte Sichten werden insbesondere in Form von Datenschemata (z. B. im Entity-Relationship-Modell ERM [Chen76] oder im Strukturierten Entity-Relationship-Modell SERM [Sinz88]) oder in Form von objektorientierten Klassenschemata (z. B. UML-Klassendiagramme [UML11]) modelliert. Verhaltensorientierte Sichten beziehen sich auf den Ablauf von Aufgaben (je nach Modellierungssprache auch Funktionen, Aktionen, Prozessschritte oder Aktivitäten). Sie werden z. B. in Form von Ereignisgesteuerten Prozessketten BPMN-UML-Aktivitätsdiagrammen, UML-Sequenzdiagrammen oder [Nütt13]. Diagrammen [BPMN11] spezifiziert.

Bemerkenswert ist, dass die Sicht auf die Zustände eines IS und auf Konsistenzbedingungen für diese Zustände im Rahmen der konzeptuellen Modellierung kaum Beachtung findet. Dies ist insofern verwunderlich, als IS aufgrund ihrer Verteiltheit (zu verteilten Systemen siehe [Ens78]) aus einer Vielzahl von interagierenden Teilsystemen und Systemkomponenten bestehen, deren lokale Zustände aus globaler Systemsicht konsistent zu halten sind. Die relevanten Zustände eines IS und die zugehörigen Konsistenzbedingungen betreffen somit fachliche Fragen, die auf der Aufgabenebene zu beantworten sind, wofür sich konzeptuelle Modelle als unterstützendes Hilfsmittel anbieten. Konzeptuelle Zustandsmodelle liefern darüber hinaus wichtige Anforderungen für die Gestaltung der Zustandskonsistenz auf der Aufgabenträgerebene, z. B. mithilfe von (verteilten) Datenbanktransaktionen und Transaktionsdiensten.

Der vorliegende Beitrag geht von der Arbeitshypothese aus, dass konzeptuelle Modelle von Zuständen und zugehörigen Konsistenzbedingungen einen wichtigen Beitrag zur ganzheitlichen fachlichen Analyse und Gestaltung verteilter IS und damit zur Beherrschung ihrer Komplexität leisten können. Konzeptuelle Zustandsmodelle treten dabei als "dritte Sicht" neben die strukturorientierte Sicht und die Ablaufsicht auf IS. Ebenso wie die Ablaufsicht zielt auch die Zustandssicht auf Verhaltenseigenschaften eines IS.

Ein Beispiel ist das verteilte System *Reisebuchungssystem*, bestehend aus den Teilsystemen *Agentur*, *Flugline*, *Autovermietung* und *Hotel*. Unterstellt man, dass nur eine vollständige Reise akzeptiert wird und dass die Buchung in der Reihenfolge Flug, Mietwagen und Hotel erfolgt, so sind aus konzeptueller Sicht die Schritte zu beschreiben, die auf *Agentur*, *Fluglinie* und *Autovermietung* durchzuführen sind, wenn in der Zielstadt das gewünschte Hotel nicht verfügbar ist und auch kein alternatives Hotel gefunden werden kann. Auch kann die Zustandssicht Hinweise für eine Umgestaltung des Geschäftsprozesses geben, indem z. B. der Erwartungswert für die Durchführbarkeit einer gewünschten Buchung oder die Stornierungskosten und –fristen für eine Fehlbuchung berücksichtigt werden.

Im Folgenden wird ein Ansatz zur konzeptuellen Modellierung der Zustandskonsistenz von IS, d. h. der Modellierung relevanter Zustände und zugehöriger Konsistenzbedingungen, vorgeschlagen. Ziel ist es, bereits auf konzeptueller Modellebene Aussagen über die Konsistenz von Systemzuständen eines verteilten IS treffen und Anforderungen zu deren Erreichung gezielt erfassen zu können. Hierzu gehören die Sichtbarmachung konsistenter und nicht-konsistenter Systemzustände sowie die Identifikation von Maßnahmen zur Erreichung konsistenter Zustände. Als Forschungsansatz dient eine deduktive Analyse auf der Grundlage von Systemtheorie und Kybernetik. Der Ansatz wird anhand der SOM-Methodik ([FeSi90, [FeSi91), [FeSi95], [FeSi13]) ausgeführt.

Der weitere Beitrag gliedert sich wie folgt: In Abschnitt 2 werden Grundlagen der Modellierung und der Konsistenzsicherung von Systemzuständen vorgestellt. Der Ansatz zur Modellierung der Zustandskonsistenz betrieblicher Informationssysteme wird in Abschnitt 3 entwickelt. Abschnitt 4 führt den Ansatz anhand der Fallstudie "Reisebuchung" durch. Abschnitt 5 widmet sich der Diskussion des vorgestellten Ansatzes.

2 Grundlagen der Modellierung und Konsistenzsicherung von Zuständen

2.1 Modellierung von Systemzuständen

Systemtheoretische Grundlagen der Modellierung von Zuständen finden sich insbesondere im Systemtyp *endlicher Automat*. Ein endlicher Automat kann eine endliche Menge von Zuständen annehmen. Durch einen Stimulus (Eingabe) geht das System von einem Vorzustand in einen Nachzustand über und erzeugt eine Reaktion (Ausgabe). Handelt es sich um einen endlichen Automaten mit einer diskreten Zustandsmenge und einer überschaubaren Anzahl von Zuständen, so kann das Verhalten des Automaten in Form eines Zustandsüberführungsgraphen (Systemtyp *Zustandsraum-System*) beschrieben werden [FeSi13, 13ff].

Ein weiterer Systemtyp ist das *Petri-Netz*. Ein Petri-Netz umfasst eine Menge von Zuständen und Übergängen, welche die Knoten des Petri-Netzes bilden und die durch gerichtete Kanten zu einem bipartiten Graphen verbunden sind. Den Zuständen können Marken (*Token*) zugeordnet werden. Durch Schalten von Übergängen werden Marken aus den Vorzuständen eines Übergangs entfernt und Nachzustände markiert. Im Gegensatz zu einem Zustandsüberführungsgraphen, bei dem der aktuelle Systemzustand in jeweils genau einem Knoten lokalisiert werden kann, wird der Systemzustand eines Petri-Netzes durch seine aktuelle (in der Regel mehrelementige) Menge von Marken und deren Verteilung auf die Zustandsknoten definiert [Reis10].

Ausdrucksmittel zur Modellierung von Zuständen auf Basis der beiden Systemtypen finden sich in einer Reihe von Modellierungssprachen. Angesichts der weiten Verbreitung der Unified Modeling Language (UML) wird exemplarisch der UML-Zustandsautomat (*state machine*) kurz angesprochen. Diese Diagrammart erlaubt eine differenzierte Modellierung von Zuständen und Übergängen eines Teilsystems (*behavioral state machine*) sowie eine Modellierung des Nutzungsprotokolls von Systemschnittstellen (*protocol state machine*) [UML11, 535ff]. Der zugrunde liegende Systemtyp ist der endliche Automat. Zustände können aus einfacheren Zuständen zusammengesetzt sein. Teilzustände zusammengesetzter Zustände lassen sich Regionen (*regions*) zuordnen. Damit können Teil-Zustandsautomaten mit nebenläufigen Zustandsübergängen gebildet werden. Das Gesamtsystem wird damit als Petri-Netz darstellbar.

Eine konzeptuelle, semantische Modellierung von Systemzuständen auf der Aufgabenebene von IS ist in Wissenschaft und Praxis jedoch nur wenig verbreitet. Zustandsmodelle werden überwiegend auf der Aufgabenträgerebene und hier meist nur für kleinere Teil-Anwendungssysteme oder IT-Infrastrukturkomponenten genutzt. Dadurch bleiben wichtige Analyse- und Gestaltungspotenziale für IS ungenutzt.

2.2 Transaktionskonzept und Transaktionsmodelle

Das aus dem Bereich der Datenbanksysteme bekannte Transaktionskonzept definiert eine Transaktion als eine Folge von Operationen auf einer Datenbasis, welche einen konsistenten Zustand der Datenbasis in einen wiederum konsistenten Zustand überführt [Reut87, 405]. Die Eigenschaften von Transaktionen werden im ACID-Prinzip zusammengefasst: Eine Transaktion ist nicht unterbrechbar, sie wird nach dem Alles-odernichts-Prinzip durchgeführt (*Atomicity*), sie wahrt die Konsistenz der Datenbasis (*Consistency*), mehrere Instanzen von Transaktionen laufen ohne gegenseitige Beeinflussung ab (*Isolation*) und die durch eine Transaktion bewirkten Veränderungen der Datenbasis sind dauerhaft (*Durability*).

Die Operationen einer Transaktion sind durch eine sogenannte Kontrollsphäre geschützt [GrRe93, 174]. Eine Kontrollsphäre lässt sich als Instanz eines abstrakten Datentyps interpretieren. Der Aufruf einer Operation an der Schnittstelle des abstrakten Datentyps führt zu einer Operationsfolge in dessen Innerem, die nach dem Alles-oder-nichts-Prinzip ausgeführt wird. Erst nach vollständiger Durchführung der Operationsfolge wird über die Schnittstelle ein Ergebnis nach außen bekannt gemacht.

Jedes transaktionsgeschützte System ist aus Sicht seiner Kontrollsphären in Form von Hierarchien abstrakter Datentypen darstellbar. Bei einfachen (flachen) Transaktionen besteht die Hierarchie nur aus dem Wurzelknoten. Bei höheren Transaktionsmodellen, wie genesteten Transaktionen und Mehrebenen-Transaktionen [GrRe93, 195ff] sind die Hierarchien als Baumstruktur ausgeprägt.

Bei genesteten Transaktionen sind die Kontrollsphären der abstrakten Datentypen verschachtelt, d. h. jeder Wurzelknoten umschließt die ihm nachgeordneten Knoten. Das bedeutet, dass kein Blattknoten oder Wurzelknoten eines Teilbaums isoliert in den Zustand *dauerhaft* übergehen kann (*Commitment*), sondern nur gemeinsam mit dem Wurzelknoten des gesamten Baumes. Bis zum Ende dieser Wurzeltransaktion kann somit das gesamte System von Transaktionen zurückgesetzt werden.

Bei Mehrebenen-Transaktionen sind die Kontrollsphären der abstrakten Datentypen nicht verschachtelt. Jede Transaktion eines Blattknotens kann isoliert in den Zustand dauerhaft übergehen, das gleiche gilt für die Transaktion einer Teilbaum-Wurzel, wenn alle nachgelagerten Transaktionen abgeschlossen sind. Da dauerhaft gewordene Transaktionen nicht mehr zurückgesetzt werden können, erfordert das Modell der Mehrebenen-Transaktionen die Installation von kompensierenden Transaktionen, welche im Fehlerfall die Wirkung einer bereits dauerhaft abgeschlossenen Transaktion aufheben. Wichtig ist, dass die Konsistenz des gesamten Systems aus konzeptueller Sicht durch eine Menge von ACID-Transaktionen definiert wird. Erweiterungen des ACID-Prinzips, z. B. Brewer's CAP-Theorem [Tiwa11, 174f], wonach ein System stets nur zwei der drei Eigenschaften *Consistency, Availability* und *Partion Tolerance* erfüllen kann, sind keine Frage der Gestaltung der Aufgabenebene, sondern betreffen die Aufgabenträgerebene.

2.3 IT-Unterstützung der Zustandskonsistenz

Hilfsmittel zur Unterstützung von Zustandskonsistenz liegen in höheren Programmiersprachen in Form von Sprachelementen zur Ausnahmebehandlung vor (z. B. in Java der *try-catch*-Block). Tritt bei der Ausführung des *try*-Blocks ein Ausnahmeereignis ein, so wird ein nachfolgender *catch*-Block ausgeführt, der dieses Ausnahmeereignis behandelt.

Diese rudimentäre Form der Ausnahmebehandlung weist keinerlei Bezug zum Transaktionskonzept auf. Zur Unterstützung der Ausführung von Transaktionen in Anwendungssystemen werden spezielle Funktionskomponenten eingesetzt, die als Transaktionsmanager [GrRe93, 21] bezeichnet werden. Transaktionsmanager werden entweder von der Systemsoftware (z. B. Datenbankverwaltungssysteme) oder von der Middleware in Form von Transaktionsdiensten (z. B. Java Transaction Service JTS) bereitgestellt. JTS stellt Transaktionsdienste speziell für verteilte Anwendungssysteme bereit. Standardmäßig werden flache Transaktionen, optional auch genestete Transaktionen unterstützt.

Workflow-Sprachen wie WS-BPEL gehen davon aus, dass der Einsatz von ACID-Transaktionen mit einem gemeinsamen Commitment am Ende der Wurzeltransaktion für Workflows nur bedingt möglich ist, da die zugehörigen Prozessinstanzen eine längere Laufzeit aufweisen können, so dass die Transaktionseigenschaft der Isolation nicht oder nur eingeschränkt garantiert werden kann [OAS07, 117ff]. WS-BPEL weicht daher auf das Konzept der Mehrebenen-Transaktion aus und unterstützt das Prinzip der Kompensation durch die Konzepte *Scope* und *Compensation Handler*.

3 Ein Ansatz zur Modellierung der Zustandskonsistenz betrieblicher Informationssysteme

Im Folgenden wird der im Mittelpunkt der Arbeit stehende Ansatz zur Modellierung von Systemzuständen und deren Konsistenzbedingungen vorgestellt und diskutiert. Die Entwicklung des Ansatzes erfolgt auf der Grundlage von Geschäftsprozessmodellen gemäß der SOM-Methodik ([FeSi90], (FeSi91], [FeSi95], [FeSi13, 194ff]). Die SOM-Methodik ist wegen ihrer strikten Objektorientierung in besonderer Weise für eine konzeptuelle Zustandsmodellierung geeignet. Kern dieser Objektorientierung sind gekapselte betriebliche Objekte, die lose gekoppelt sind und mithilfe von betrieblichen Transaktionen koordiniert werden. In Bezug auf die Zustandsmodellierung sind folgende Eigenschaften bedeutsam: Objekte besitzen jeweils ihren eigenen Objektspeicher (ihr "fachliches Gedächtnis") und kapseln ihre Zustände. Es gibt keine gemeinsamen Zustände mehrerer Objekte aufgrund eines gemeinsamen Objektspeichers. Eine betriebliche Transaktion zwischen zwei Objekten führt zu abgestimmten Zustandsübergängen der an der Transaktion beteiligten Objekte. Jeder Zustandsübergang eines Objekts stellt eine ACID- Transaktion dar. Durch die synchrone Kopplung der beiden Zustandsübergänge zweier Objekte in einer betrieblichen Transaktion werden diese zu einer ACID-Transaktion vereinigt.

Der Modellierungsansatz wird zunächst in Abschnitt 3.1 anhand eines einfachen Beispiels entwickelt. Anschließend erfolgt in Abschnitt 3.2 die nähere methodische Fundierung.

3.1 Konzeptuelle Modellierung der Zustandskonsistenz auf Basis der SOM-Methodik

Abbildung 1 zeigt in der linken und in der mittleren Spalte das Interaktionsschema (Strukturorientierte Leistungs- und Lenkungssicht) und das Vorgangs-Ereignis-Schema (verhaltensorientierte Ablaufsicht) für ein einfaches Geschäftsprozessmodell gemäß SOM-Methodik. Beide Sichten sind auf einer aggregierten (obere Zeile) und einer detaillierten (untere Zeile) Zerlegungsebene dargestellt. In der rechten Spalte kommt als "dritte Sicht" das konzeptuelle Modell der Zustände und ihrer Konsistenzbedingungen (verhaltensorientierte Zustandssicht) in Form eines Zustandsschemas hinzu. Auch dieses wird auf den beiden genannten Zerlegungsebenen dargestellt.

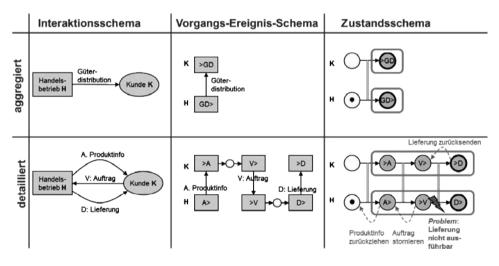


Abbildung 1: Interaktionsschema und Vorgangs-Ereignis-Schema gemäß SOM-Methodik, ergänzt um Zustandsschema

Das Interaktionsschema der aggregierten Ebene zeigt die Leistungs- und Lenkungssicht des Geschäftsprozessmodells. Diese umfasst eine Leistungstransaktion *Güterdistribution*, die von dem betrieblichen Diskursweltobjekt *Handelsbetrieb* zu dem betrieblichen Umweltobjekt *Kunde* führt. Auf der detaillierten Ebene wird diese Leistungstransaktion nach dem Verhandlungsprinzip in eine Anbahnungstransaktion *Produktinfo*, eine Vereinbarungstransaktion *Auftrag* und eine Durchführungstransaktion *Lieferung* zerlegt.

Neben den Interaktionsschemata der beiden Zerlegungsebenen sind die korrespondierenden Vorgangs-Ereignis-Schemata dargestellt. Auf der aggregierten Ebene besteht der Ablauf des Geschäftsprozesses im Versenden eines Leistungspaketes *Güterdistribution* durch die Aufgabe GD> des Objekts *Handelsbetrieb* sowie im Entgegennehmen dieses Leistungspakets durch die Aufgabe >GD des Objekts *Kunde*. Auf der detaillierten Ebene werden die drei Teiltransaktionen *Produktinfo*, *Auftrag* und *Lieferung* sequenziell durchgeführt.

Jede Durchführung eines Geschäftsprozesses wird durch ein initiales Ereignis (Geschäftsvorfall) ausgelöst. Im detaillierten Vorgangs-Ereignis-Schema in Abbildung 1 besteht das initiale Ereignis im Auslösen einer Durchführung der Aufgabe A> des Objekts *Handelsbetrieb*. Die Aufgabe A> führt gemeinsam mit der Aufgabe >A von *Kunde* die Transaktion *Produktinfo* durch. Wichtig ist, dass beide Aufgaben nur gemeinsam die Transaktion ausführen können, d. h. die Transaktion ist nur dann erfolgreich abgeschlossen, wenn beide Aufgaben vollständig durchgeführt wurden.

An dieser Stelle werden die Zusammenhänge zwischen betrieblichen Transaktionen und konsistenzerhaltenden Zustandsübergängen betrieblicher Objekte sichtbar: Die betriebliche Transaktion *Produktinfo* wird gemeinsam von den beiden Aufgaben A > und > A durchgeführt. Die beiden Aufgaben operieren auf dem Speicher der Objekte *Handelsbetrieb* bzw. *Kunde*. Jede der beiden Aufgabendurchführungen stellt eine ACID-Transaktion (siehe Abschnitt 2.2) dar und führt zu einem konsistenzerhaltenden Zustandsübergang im jeweiligen Objekt. Durch eine Aufgabendurchführung geht der Speicher des jeweiligen betrieblichen Objekts von einem konsistenten Vorzustand in einen wiederum konsistenten Nachzustand über. Anhand der betrieblichen Transaktion *Produktinfo* sind die beiden Aufgabendurchführungen gekoppelt, d. h. die beiden ACID-Transaktionen können nur gemeinsam durchgeführt werden. Mit anderen Worten, ihre beiden Kontrollsphären sind durch eine umfassende Kontrollsphäre miteinander verbunden. In analoger Weise erfolgen gekoppelte Aufgabendurchführungen für die Transaktionen *Auftrag* und *Lieferung*.

In der "dritten Sicht", dem Zustandsschema, steht nun die Entwicklung der Zustände der an einem Geschäftprozess beteiligten Objekte im Vordergrund. Im Zustandsschema der aggregierten Ebene gehen die Objekte *Handelsbetrieb* und *Kunde* bei der Durchführung der Aufgaben GD> bzw. >GD von einem Startzustand in einen konsistenten Folgezustand über. Diese Nachzustände der Aufgabendurchführungen werden mit dem Namen der Aufgabe bezeichnet, d. h. der Zustand GD> ist der Nachzustand der Durchführung der Aufgabe GD>. Da die beiden Aufgabendurchführungen GD> und >GD durch die betriebliche Transaktion *Güterdistribution* gekoppelt sind, gehen die Objekte *Handelsbetrieb* und *Kunde* synchron in die Zustände GD> bzw. >GD über.

Auf der aggregierten Ebene führt die Durchführung des Geschäftsprozesses in den Objekten *Handelsbetrieb* und *Kunde* lediglich zu jeweils einem Zustandsübergang und folglich einem zugehörigen Folgezustand, welcher gleichzeitig den Endzustand des jeweiligen Objekts im Rahmen der jeweiligen Geschäftsprozessdurchführung darstellt. Auf der detaillierten Ebene besteht die Durchführung des Geschäftsprozesses aus drei Teiltransaktionen, welche in drei Aufgabenpaaren der Objekte *Handelsbetrieb* und *Kun*- *de* ausgeführt werden. Auf den Startzustand der Objekte folgt somit eine Sequenz von drei Nachzuständen, die aufgrund der gekoppelten Aufgabendurchführungen (Zustandsübergänge) synchron erreicht werden.

Jeder Nachzustand einer transaktionsbezogenen Aufgabendurchführung stellt einen konsistenten Zwischen- oder Endzustand des jeweiligen betrieblichen Objekts in Bezug auf die aktuelle Instanz einer Geschäftsprozessdurchführung dar. Ein konsistenter Endzustand des gesamten betrieblichen Systems in Bezug auf die aktuelle Geschäftsprozessinstanz wird dann erreicht, wenn alle an der Geschäftsprozessdurchführung beteiligten betrieblichen Objekte einen Endzustand erreicht haben. Ist dies nicht der Fall, d h. es befinden sich zwei oder mehrere betriebliche Objekte nicht in einem Endzustand, so liegt bezüglich der Ausführung der jeweiligen Geschäftsprozessinstanz ein inkonsistenter Zustand vor. Die Ausführung des Geschäftsprozesses muss in diesem Fall fortgesetzt, oder wenn dies nicht möglich ist, rückabgewickelt werden.

Zum Beispiel könnte bei dem Beispiel in Abbildung 1 die Situation eintreten, dass die Lieferung der beauftragten Güter nicht durchgeführt werden kann. In diesem Fall kann der gekoppelte Zustandsübergang von >V nach D> in *Handelsbetrieb* und von V> nach >D in *Kunde* nicht vollzogen werden. Der Ausführungszustand des betrieblichen Systems ist in Bezug auf die vorliegende Geschäftsprozessinstanz inkonsistent, da zwar ein gültiger Auftrag vorliegt, dieser aber nicht ausgeführt werden kann. In diesem Fall ist es notwendig, die Zwischenzustände der Objekte sukzessive in Startzustände zurückzuführen und damit die Wirkungen der durchgeführten betrieblichen Transaktionen bzw. ihrer zugehörigen ACID-Transaktionen zu kompensieren.

Um dies zu ermöglichen ist im konzeptuellen Zustandsschema bei *Handelsbetrieb* ein kompensierender Zustandsübergang *Auftrag stornieren* von >V nach A> vorzusehen, der mit einem korrespondierenden Zustandsübergang bei Kunde von V> nach >A gekoppelt ist. Weiter ist in *Handelsbetrieb* ein Zustandsübergang *Produktinfo zurückziehen* von A> zum Startzustand und gekoppelt damit bei *Kunde* ein Übergang von >A zum Startzustand vorzusehen, welcher z. B. die übersandten Produktinformationen als ungültig erklärt. Nach der Durchführung dieser beiden Zustandsübergänge sind die Wirkungen der unvollständig ausgeführten Geschäftsprozessinstanz kompensiert und das betriebliche System befindet sich wiederum in einem konsistenten Zustand.

Die kompensierenden Zustandsübergänge lassen sich als inverse Transaktionen (*Produktinfo zurückziehen* als inverse Transaktion zu *Produktinfo*) interpretieren. Diese inversen Transaktionen müssen allerdings mit semantischem Bezug zum jeweiligen Geschäftsprozessmodell spezifiziert werden. Sie sind somit nicht einfach technischer Natur, sondern Gegenstand der konzeptuellen Modellierung. Zum Beispiel kann die zu *Produktinfo* inverse Transaktion im einen Fall darin bestehen, dass die Produktinformationen gegenüber dem Kunden als ungültig erklärt werden, im anderen Fall in einer leeren Transaktion, welche die übersandten Produktinformationen unverändert beim Kunden belässt.

3.2 Methodische Fundierung und Ausführungsmodell von Zustandsschemata

Die in Abschnitt 3.1 verwendeten Modellbausteine zur Darstellung von Zustandsschemata sind in Abbildung 2 in Form einer Legende zusammengefasst. Der Zustandsraum eines betrieblichen Objekts wird durch Umrandung seiner konsistenten Zwischen- und Endzustände gekennzeichnet. Die Beschreibung der Zustände folgt dem Automatenkonzept, d. h. ein betriebliches Objekt ist zu jedem Zeitpunkt durch genau einen Zustand beschrieben.

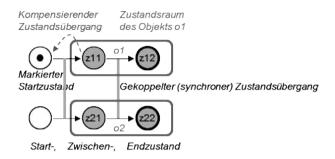


Abbildung 2: Legende zu den Modellbausteinen für Zustandsschemata

Jede Durchführung einer Instanz eines Geschäftsprozesses wird durch ein auslösendes Ereignis initiiert, welches mit einem Geschäftsvorfall korrespondiert. Geschäftsvorfälle können von Objekten der Umwelt (z. B. Kundenauftrag) oder von Objekten der Diskurswelt (z. B. Bestellanforderung) ausgelöst werden. Startzustände, die mit Geschäftsvorfällen korrespondieren, sind speziell markiert.

Jedes an der Durchführung einer Geschäftsprozessinstanz beteiligte betriebliche Objekt durchläuft ausgehend von einem Startzustand eine Folge von Zwischenzuständen bis zu einem Endzustand. Die Geschäftsprozessinstanz ist vollständig ausgeführt, wenn alle beteiligten Objekte einen Endzustand erreicht haben. Von einem Startzustand eines betrieblichen Objekts kann es mehrere Wege geben, die zu unterschiedlichen Endzuständen führen. Die von einem gegebenen Zustand erreichbaren Folgezustände generieren somit eine Baumstruktur (in den hier gezeigten Beispielen degeneriert die Baumstruktur zu einer linearen Liste).

Die Bezeichner der Zwischen- und Endzustände werden aus dem Namen der jeweiligen Aufgabe gebildet. Diese Konvention unterstreicht, dass sich das Sachziel einer Aufgabe auf den Nachzustand ihrer Durchführung bezieht. Zudem lässt sich auf diese Weise die Beziehung zwischen Vorgangs-Ereignis-Schema und Zustandsschema leicht nachvollziehen.

In Bezug auf die Durchführung einer Geschäftsprozessinstanz werden die in Abbildung 3 zusammengefassten Objektbereiche und zugehörige Konsistenzbedingungen unterschieden.

Objektbereich	Konsistenzbedingung
Aufgabe	Die Durchführung einer Aufgabe besteht in der Ausführung eines Lösungsverfahrens auf einem Aufgabenobjekt. Das Lösungsverfah- ren wird in einer ACID-Transaktion gekapselt. Die vollständige und korrekte Durchführung einer Aufgabe führt zu einem konsistenten Nachzustand ihres Aufgabenobjekts.
Betriebliche Transaktion	Eine betriebliche Transaktion wird von zwei Aufgaben durchge- führt, die einen gekoppelten Zustandsübergang von zwei Aufgaben- objekten realisieren. Die beiden aufgabenspezifischen ACID- Transaktionen sind zu einer umfassenden ACID-Transaktion gekop- pelt.
Betriebliches Objekt	Ein betriebliches Objekt umfasst die Aufgabenobjekte der zugehöri- gen Aufgaben. Die aus der Sicht der einzelnen Aufgaben konsisten- ten Nachzustände stellen aus der Sicht des betrieblichen Objekts nicht-konsistente Zwischenzustände dar. Erst mit dem Erreichen eines Endzustands ist ein konsistenter Zustand des gesamten betrieb- lichen Objekts erreicht.
Betriebliches System	Ein betriebliches System umfasst eine Menge betrieblicher Objekte. Dieses befindet sich in einem konsistenten Zustand, wenn alle an der Durchführung einer Geschäftsprozessinstanz beteiligten betrieb- lichen Objekte einen Endzustand erreicht haben.

Abbildung 3: Konsistenzebenen und zugehörige Konsistenzbedingungen

Wird bei der Durchführung einer Geschäftsprozessinstanz ein konsistenter Zustand des betrieblichen Systems nicht erreicht, so sind die Zustände der beteiligten betrieblichen Objekte durch kompensierende Zustandsübergänge in Startzustände zurückzuführen. Die kompensierenden Zustandsübergänge entsprechen inversen Transaktionen, die mit semantischem Bezug zum jeweiligen Geschäftsprozess spezifiziert werden.

Das Konzept des kompensierenden Zustandsübergangs unterstellt, dass im Gegensatz zum Rücksetzen einer Transaktion die Information aus der Transaktion im "Gedächtnis" der betrieblichen Objekte erhalten bleibt und lediglich ihre fachliche Wirkung kompensiert wird. Ein bekanntes Beispiel aus der kaufmännischen Buchführung verdeutlicht dies: Die Durchführung einer Buchung im System der doppelten Buchführung umfasst einen Eintrag im Sollkonto, einen Eintrag im Habenkonto und einen Journaleintrag. Die gesamte Buchung ist zu einer ACID-Transaktion gekapselt. Bricht die Transaktion z. B. nach der Habenbuchung, aber vor dem Journaleintrag ab, so wird sie zurückgesetzt ohne dabei Spuren zu hinterlassen. Wurde die Buchung aber abgeschlossen (die Transaktion ist dauerhaft) und stellt sich nachträglich als sachlich falsch heraus, so muss die fachliche Wirkung durch eine Gegenbuchung kompensiert werden. Die Informationen aus der ursprünglichen Buchung und der Gegenbuchung bleiben jedoch in den Konten und im Journal dauerhaft erhalten.

4 Fallbeispiel: Reisebuchung

Ein Kunde beauftragt eine Agentur (Reisebüro) mit der Buchung einer Reise. Die zu buchenden Leistungen umfassen Flug, Mietwagen und Hotel. Nur wenn alle drei Bestandteile gebucht werden können, ist das Sachziel der Reisebuchung erreicht. Das Interaktionsschema des Geschäftsprozesses ist in Abbildung 4 dargestellt. Es umfasst die betrieblichen Objekte *Kunde* (Umweltobjekt) sowie *Agentur, Fluglinie, Autovermietung* und *Hotel* (Diskursweltobjekte). Beauftragungen werden durch Vereinbarungstransaktionen (V), die zugehörige Leistungserbringung in Form von Durchführungstransaktionen (D) modelliert. Die lose gekoppelten und mithilfe von betrieblichen Transaktionen koordinierten Objekte stellen ein verteiltes System dar.

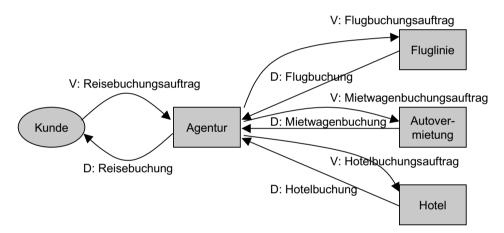


Abbildung 4: Interaktionsschema (IAS) für das Beispiel Reisebuchung

Das zugehörige Vorgangs-Ereignis-Schema zeigt Abbildung 5. Die Bezeichner der Aufgaben der betrieblichen Objekte sind aus den Namen der Transaktionen abgeleitet, welche diese Aufgaben durchführen. Zum Beispiel wird die Transaktion *V: Reisebuchungsauftrag* durch die Aufgabe RA > (,,Senden Reisebuchungsauftrag") von Kunde und >RA(,,Empfangen Reisebuchungsauftrag") von Agentur durchgeführt. Aufgaben innerhalb eines Objekts werden durch objektinterne Ereignisse verknüpft (z. B. >FB und MA > im Objekt Agentur). Auf diese Weise werden Reihenfolgebeziehungen zwischen Transaktionen hergestellt. Jedes objektinterne Ereignis korrespondiert mit dem Nachzustand einer vorausgehenden Aufgabendurchführung und dem Vorzustand der folgenden Aufgabendurchführung (im genannten Beispiel korrespondiert das objektinterne Ereignis mit dem Nachzustand der Aufgabe >FB und dem Vorzustand der Aufgabe MA >).

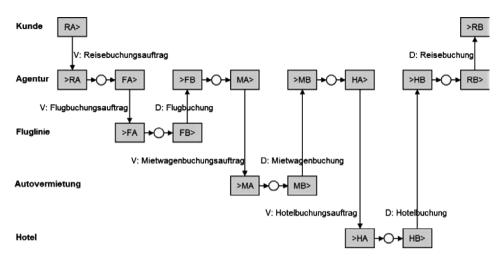


Abbildung 5: Vorgangs-Ereignis-Schema (VES) für das Beispiel Reisebuchung

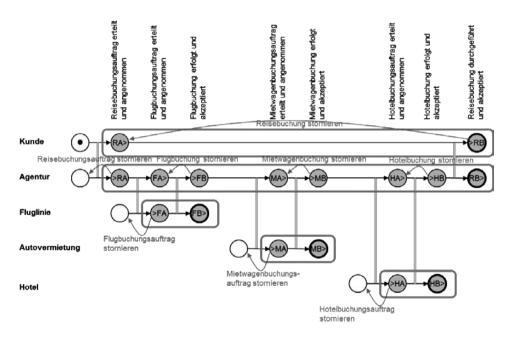


Abbildung 6: Zustandsschema für das Beispiel Reisebuchung

Abbildung 6 zeigt das Zustandsschema als "dritte Sicht" für das Beispiel Reisebuchung. Das initiale Ereignis ist die Auslösung eines Reisebuchungsauftrags durch *Kunde*. Dieses Ereignis führt zu einem gekoppelten, synchronen Zustandsübergang der Objekte Kunde und Agentur im Rahmen der Durchführung der Transaktion Reisebuchungsauftrag. Die diese Transaktion ausführenden Aufgaben RA> und >RA hinterlassen gleichnamige Zwischenzustände der Objekte Kunde und Agentur. Die Reisebuchung ist vollständig durchgeführt, wenn die Objekte Kunde, Agentur, Fluglinie, Autovermietung und Hotel in ihren Endzuständen angekommen sind.

Wird dieser globale Zustand nicht erreicht oder soll die vollständig abgeschlossene Reisebuchung storniert werden (etwa innerhalb vorgesehener Rücktrittsfristen), so müssen die Zustände der an der Durchführung der Geschäftsprozessinstanz beteiligten betrieblichen Objekte in ihre jeweiligen Startzustände zurückgeführt werden. Dies erfolgt durch die Auslösung und Durchführung kompensierender Zustandsübergänge. Jeder dieser kompensierenden Zustandsübergänge wirkt wie eine inverse Transaktion und besteht in der Rückabwicklung eines gekoppelten Zustandsübergangs zweier betrieblicher Objekte. Es ist ausreichend, wenn eines der beiden betrieblichen Objekte den kompensierenden Zustandsübergang auslöst, weil es das andere Objekt aufgrund der synchronen Kopplung "mitnimmt". Wichtig ist, dass das Zustandsübergang bei mindestens einem der beiden Objekte vorsieht. Diese Spezifikation der kompensierenden Zustandsübergänge in geeigneter Form und mit semantischem Bezug zum jeweiligen Geschäftsprozess ist der wesentliche Mehrwert, der durch das Zustandsschema erreicht wird.

Zielzustand	Startzustand	Aktion		
RB>	>HB	Kunde storniert abgeschlossene Reisebuchung. Inner- halb der Rücktrittsfrist mit der Rückabwicklung begin- nen, sonst keine Aktion.		
>HB	HA>	Hotelbuchung gegenüber dem Hotelier stornieren, ggf. alternativen Hotelier suchen und Prozess fortsetzen.		
HA>	>MB	Mit der Mietwagenbuchung fortsetzen.		
>MB	MA>	Mietwagenbuchung gegenüber dem Mietwagenanbieter stornieren, ggf. Alternative suchen und Prozess fortset- zen.		
MA>	>FB	Mit der Flugbuchung fortsetzen.		
>FB	FA>	Flugbuchung gegenüber dem Fluganbieter stornieren, ggf. Alternative suchen und Prozess fortsetzen.		
FA>	>RA	Mit der Reisebuchung fortsetzen.		
>RA	leer	Reisebuchungsauftrag gegenüber dem Kunden stornie- ren.		

Abbildung 7: Aktionen des Teilsystems *Agentur* zur Rückabwicklung von Reisebuchungsaufträgen Zum Beispiel ergeben sich für das betriebliche Objekt *Agentur* die in Abbildung 7 gezeigten Anforderungen. Stornierungskosten und -fristen werden hierbei nicht betrachtet. Diese könnten z. B. die Gestaltung des Geschäftsprozesses beeinflussen, z. B. die Reihenfolge von Flug-, Mietwagen- und Hotelbuchung.

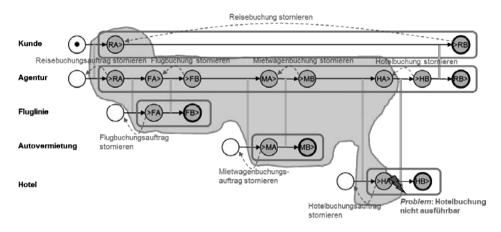


Abbildung 8: Geschäftsprozessabbruch im Zustandsschema für das Beispiel Reisebuchung

Angenommen, in einer Instanz des Geschäftsprozesses Reisebuchung ist die Hotelbuchung nicht ausführbar und der Prozess auch nicht mit einer alternativen Hotelbuchung abschließbar, dann ist die Rückabwicklung einzuleiten. Wie Abbildung 8 zeigt, befinden sich zu diesem Zeitpunkt die Objekte *Fluglinie* und *Mietwagen* in ihrem Endzustand, die Objekte *Agentur* und *Hotel* im Zustand HA> bzw. >HA und das Objekt *Kunde* im Zustand RA> nach Erteilung des Reisebuchungsauftrags. Die sich daraus ergebende Kontrollsphäre ist als gefärbte Fläche hinterlegt; sie umfasst die Menge der von der Rückabwicklung betroffenen Zustände.

Dass die Hotelbuchung nicht ausführbar ist, wird vom Objekt *Hotel* erkannt; dieses Objekt löst den kompensierenden Zustandsübergang *Hotelbuchungsauftrag stornieren* aus, wodurch es selbst in den Startzustand, das Objekt *Agentur* in den Zustand >MB übergeht. Nun liegt es am Objekt *Agentur*, welches die drei Teilbuchungen koordiniert, den Übergang *Mietwagenbuchung stornieren* auszulösen, wodurch es selbst in den Zustand MA>, das Objekt *Autovermietung* in den Zustand >MA übergeht. *Autovermietung* löst danach *Mietwagenbuchungsauftrag stornieren* aus, überführt dabei sich selbst in den Startzustand und *Agentur* in den Zustand >FB. Es folgt in gleicher Weise die Stornierung der Flugbuchung und schließlich das Stornieren des Reisebuchungsauftrags durch die Agentur gegenüber dem Kunden. Damit sind alle betrieblichen Objekte in Bezug auf die Durchführung der aktuellen Geschäftsprozessinstanz in ihren Startzustand zurückgeführt.

5 Diskussion des vorgestellten Ansatzes zur Zustandsmodellierung

Es stellt sich die Frage, welchen Mehrwert die Zustandssicht als "dritte Sicht" neben der Struktursicht und der Ablaufsicht für die konzeptuelle Modellierung von IS beisteuert. Das Zustandsschema

- visualisiert für die einzelnen betrieblichen Objekte die während der Durchführung eines Geschäftsprozessinstanz auftretenden Zwischen- und Endzustände,
- beschreibt mit semantischem Bezug zum jeweiligen Geschäftsprozessmodell die kompensierenden Zustandsübergänge, die im betrieblichen System notwendig bereitzustellen sind,
- spezifiziert Folgen von kompensierenden Zustandsübergängen, die geeignet sind, um die betrieblichen Objekte aus jedem beliebigen Zustand heraus in einen global konsistenten Zustand rückführen zu können.

Die kompensierenden Zustandsübergänge beschreiben einen wesentlichen Teil der Ausführungssemantik eines Geschäftsprozessmodells und können daher nur mit fachlichem Bezug zu diesem spezifiziert werden. Aus diesem Grund sind die im Zustandsschema zusätzlich bereitgestellten Spezifikationen konzeptueller Natur und fördern die Analyse und Gestaltung der Aufgabenebene eines verteilten IS. Hier ist insbesondere die Verbindung des Konzepts der betrieblichen Transaktion mit dem aus der Datenbanktechnik bekannten ACID-Transaktionskonzept hilfreich.

Darüber hinaus stellt das Zustandsschema Anforderungen an die Gestaltung der Aufgabenträgerebene bereit. Gerade mit Bezug zu serviceorientierten Anwendungssystemen, die ggf. teilweise erst zur Laufzeit aus Diensten konfiguriert werden, kann erwartet werden, dass die damit einhergehende Komplexität ohne konzeptuelle Zustandsmodelle nur schwer beherrschbar sein dürfte. Zum Beispiel ist ein Dienst nur dann in einem verteilten Anwendungssystem einsetzbar, wenn er gleichzeitig die notwendigen Kompensationen bereitstellt. Insofern sollte die konzeptuelle Zustandsmodellierung einen nennenswerten Beitrag zum Entwurf und zur Implementierung zuverlässiger verteilter Anwendungssysteme liefern können.

Zustandsschemata behandeln die Zustandskonsistenz von IS auf der Aufgabenebene. Bezüglich der Gestaltung der Aufgabenträgerebene bestehen erhebliche Freiheitsgrade. Idealerweise sollten die Objekte eines verteilten IS durch transaktionsgeschützte verteilte Anwendungssysteme unterstützt werden. Inwieweit die einzelnen Teilanwendungssysteme unter der Kontrolle eines Transaktionsmanagers ablaufen oder ob Kompensationsfunktionen implementiert werden müssen, inwieweit die Transaktionskonzepte (verteilter) Datenbanksysteme eingesetzt werden usw. sind dabei Fragen der Anwendungssystem-Architektur und der IT-Infrastruktur (z. B. transaktionsorientierte Middleware).

Bezüglich der Spezifikation workflow-basierter betrieblicher Anwendungssysteme ist insbesondere zu untersuchen, welchen Nutzen die Zustandsschemata für die (modellgetriebene) Spezifikation von Workflows bieten. Workflow-Sprachen scheinen hierfür günstige Voraussetzungen zu bieten, da sie eine Differenzierung von Teilsystemen und eine Beschreibung der Interaktion zwischen Teilsystemen unterstützen.

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Formal Semantics of Synchronous Transfer Architecture

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Abstract: This paper explores the use of formal verification methods for complex and highly parallel state machines. For this purpose, a framework named Synchronous Transfer Architecture (STA) is being used.

STA is a generic framework for digital hardware development that contains VLIW, FPGA, and hardwired ASIC architectures as corner cases. It maintains a strictly deterministic system behavior in order to achieve substantial savings in hardware costs, thus enabling systems with high clock speed, low power consumption and small die area. The high degree of parallelism requires a diligent development methodology to avoid implementation errors. Consequently, formal verification is the methodology of choice for reliable verification.

The contribution of this paper is a formal semantics for the STA hardware architecture framework. This semantics is then used for the formal verification of an optimized parallel implementation of Fast Fourier Transformation (FFT) on STA. This is achieved using a combination of the semantics and symbolic evaluation.

1 Introduction

Synchronous Transfer Architecture [Cic04, CRS⁺04b] is an architectural framework for the design of special purpose hardware which is used to assist the main processor at demanding computational tasks in small devices such as mobile phones or car electronics, e.g. in advanced driver assistance systems (ADAS). Typical tasks to be offloaded to such specialized hardware are signal processing algorithms such as FFT and filtering, algorithms for error-correcting codes (Reed-Solomon, Viterbi), graphics and image processing, and generic linear algebra (solving equation systems, least mean squares (LMS), singular value decomposition (SVD), Kalman).

Traditionally, such components are implemented either as 1) application specific integrated circuit (ASIC): hardwired circuitry is fast but costly to develop and verify; or as 2) field-programmable gate array (FPGA): reconfigurable logical circuits are still reasonably fast and less expensive to develop than ASIC, but costly to deploy due to high power consumption and chip area; or as 3) digital signal processor (DSP): traditional DSPs do not offer much parallelism, while state-of-the-art microprocessors have a rather high overhead for runtime parallelization of sequential code.

Synchronous transfer architecture (STA) is an architectural framework designed for trading off among the three extremes described above. It allows a fine-grained tradeoff between cost of development and deployment on the one hand, and performance and power consumption on the other. Additionally, and more importantly, STA relies on statically determined parallelism which can considerably save hardware resources, and facilitates simulation and verification.

STA is a collection of DSP components such as arithmetic logic unit (ALU), floating point units, register files and memories, which are dynamically reconfigured. This reconfiguration process can be regarded as a highly parallel assembly program that is read from an instruction memory. All the components of an STA system operate synchronously and in parallel. The assembly language facilitates the dispatch of simultaneous commands to each of these units. Thus, the pipelining policy is exposed at the instruction set architecture. As a result, the highly parallel STA programs may be difficult to understand for a human reviewer. Thus, rigorous verification is essential as in the case of FPGA and ASIC. On the other hand, due to the relatively high abstraction level of assembly language, compared to register transfer language (RTL), rigorous verification is considerably easier than for those.

This paper substantiates the claim that STA facilitates formal verification by providing a formal semantic model of STA and using this model to give a formal functional verification of an industrial-strength implementation of Fast Fourier Transform (FFT).

This paper considers a low-power hardware accelerator with a floating point adder and a floating point multiplier. These two functional units operate in parallel with several integer units (e.g. ALU) that maintain indices and loop counters and with the memories. Thus, it serves as an example about how to deal with a high level of parallelism in such systems.

The FFT implementation considered in this paper completes in 5844 clock cycles. This means near-optimal utilization of the employed floating point processing units. It is the same level of performance that might be expected from a super-scalar microprocessor. However, the STA system does not consume hardware resources for dynamic scheduling, branch prediction, and so on. The STA system is a relatively frugal architecture that consumes about the same area and power as a traditional 32-bit RISC micro-controller, with higher performance. At the same time, the lack of dynamic scheduling makes the architecture strictly deterministic, and thus much more favorable for safety-critical applications.

After describing more details about the STA framework, this paper will present a formal semantic model of STA. This model takes the form of a mathematical function mapping a configuration and its initial memory to its final memory contents. An implementation of this function in a functional programming language (i.e. OCAML) renders it executable. Besides providing a simulator of the STA, this function can be evaluated semantically using symbolic arithmetic expressions, rather than actual values. This allows us to compute the result of the FFT in the form of a vector of symbolic arithmetic expressions.

These expressions can be proven to be indeed equal to the mathematical specification of the FFT by employing automated symbolic algebra.

2 Related work

Related work can be categorized into two different areas: formal equivalence checking of hardware at different levels of abstraction, and formal verification of pipeline implementations.

2.1 Formal Equivalence Checking

Formal equivalence checking is based on hardware models that are represented as finite state machines (FSM). These finite state machines can either be implemented on the abstraction levels of silicon geometry, netlists of register transfer level (RTL). The purpose of formal verification is mainly to prove the equivalence of the different models at various abstraction levels.

Formal equivalence checking is also widespread in the EDA (electronic design automation) community. Almost every EDA vendor offers tools to establish formal equivalence at different abstraction levels [SY, ADK08].

Formal equivalence checking can be performed either by binary decision diagrams (BDDs) [Bry86, BD94] or by Boolean satisfiability (SAT) solvers [BCCZ99]. [BD02] uses integer linear programming (ILP) to verify hardware design. This is an alternative to SAT solvers. The system is described on register transfer level (RTL) as combinational logic that is interpreted as a function that operates on bit vectors.

Bluespec [Arv03, AN08] presents a new hardware description approach based on functional programming. This enables the methodology present in these logic programming languages to be applied to hardware systems. Like in our approach, Bjesse chooses the implementation of an FFT algorithm [Bje99]. However, his target architecture is FPGA, while this paper explores STA.

Furthermore, this paper relies on the assumption that the FFT algorithm itself is functionally correctly specified (as given in [Cap01, Gam02]), and that the numerical stability is provided (as given in [AT04]). These implementation-independent properties of the FFT algorithm have been described in literature previously.

A very common implementation of such FSMs are sequential synchronous circuits (SSC). As it will be explained below, synchronous transfer architectures (STA) are a special case of such SSCs. Consequently, the methodology to ensure correctness of the lower abstraction layers of their implementation can be applied to STAs right away. In fact, an important basis for the verification of STAs is the assumption that their correct implementation is verified using formal equivalence checks. In other words, formal verification of STAs relies on the availability of the methods in this related work to be carried out thoroughly.

As noted, once formal reasoning on FSMs is taking place, it is obvious to also verify certain analytical properties of them. This leads us to the second large area for formal verification: the verification of pipeline processors, as described in the following subsection.

2.2 Pipeline Verification

A large class of system implementations are parallel processors. These are implemented using pipelining and super-scalar scheduling. The conceptual model of these machines is very simple: an ordered sequence of instructions that are supposed to be carried out one after each other. On the other hand, their actual implementation in hardware is a different story.

Intelligent hardware units take a sequential instruction stream, figure out at run-time which parts of it can be carried out in parallel, and carry them out such that this parallelism remains virtually invisible.

This is a huge challenge for hardware implementation. Besides consuming large amounts of resources (die area, electrical power), these systems are very complex and consequently error-prone and hard to verify. Consequently, formal verification has become essential in order to ensure their correctness.

Here are some examples of this approach:

The most recent relevant work has been done by teams at IBM [MBP⁺04, Cam97], DEC [BBJR97], and Intel [KSKH04]. Industrial strength work in formal verification of micro-processor designs have been performed at Intel [KGN⁺09], and Centaur [SDSJ11].

Verification of a scalar pipelined RISC processor with the PVS theorem prover is described in [Cyr94]. The processor used is relatively simple as it does not have the sophisticated control of a super-scalar design. Verification of such processors with a focus on the control part and using binary decision diagrams (BDDs) is described in [BD94].

[SJ] describes a framework for verifying a pipelined microprocessor whose implementation contains precise exceptions, external interrupts, and speculative execution using the ACL2 theorem prover. The use of Isabelle by Hewlett-Packard in the design of the HP 9000 line of servers' Runway bus lead to the discovery of a number of bugs uncaught by previous testing and simulation [Cam97].

[Bey07] describes formal verification of a cache memory and its integration into an ARM compatible microprocessor called VAMP. It includes an instruction set architecture (ISA) model down to gate-level verification, and the Cambridge ARM model [Fox03] for formalization of this ISA.

[BBM⁺07] describes full formal verification of the Infineon Tricore processor. It does not only check the correctness of specific properties of the design. It also checks for completeness, i.e. whether all possible input scenarios are covered.

3 Synchronous Transfer Architecture (STA)

The Synchronous Transfer Architecture (STA) [Cic04, CRS⁺04b] is an architectural framework that enables the design of high-performance, low-power reconfigurable hardware systems. STA aims to shift the effort for the execution of parallel operations from hardware to software.

STA is focused on simplicity and aimed to avoid implementation bottlenecks of superscalar processors and is thus efficient in hardware. It requires neither local queues for collecting operands, nor a controller that determines when exactly an operation is to be started. In a predictable execution environment, the STA approach triggers the execution of operations explicitly by supplying control signals from its configuration. In contrast to traditional FPGAs, the configuration can change on a per-cycle basis, thus enabling more effective resource sharing.

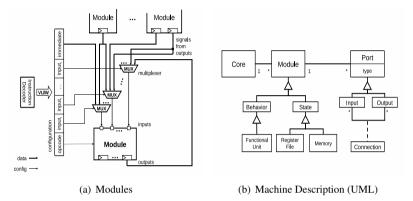


Figure 1: Synchronous Transfer Architecture (STA)

Figure 1(a) shows the architectural framework of STA. The processor is split into an arbitrary number of modules, each with arbitrary input and output ports. To facilitate hardware synthesis and timing analysis, it is required that all output ports be buffered. Each input port is connected to a design-dependent set of output ports, as shown in Figure 2(a). For each computational resource, its STA configuration contains the control signals (opcode) for the functional unit and the multiplexer controls the sources of all input ports and associated immediate fields. (A multiplexer is an electronic device that selects one of several input signals, which one is dependent on a control signal, and forwards it to its output signal.)

Figure 1(b) shows an UML diagram of a STA architecture. A STA core consists of a set of modules. Each module can be either a functional unit performing some computation, or it can be a state module, i.e. a register file or memory. This subdivision enables one to target STA systems with compilers [Cic04, CRS⁺04a].

In [Cic04], it is demonstrated how arbitrary hardware architectures can be reformulated as STA. This is performed by subdividing the existing hardware modules into their functional and state-specific portion. Figure 2(a) shows all input multiplexers together forming the interconnection matrix between the output and input ports. This system constitutes the synchronous data flow network. The switching matrix may implement arbitrary connections depending on the application, performance, and power-saving requirements.

In the example shown in Figure 2(a), it can also be seen that this interconnection matrix does not need to be fully populated. For example, the input ports of the functional units

only have connections to one read port of the register file, not to all three of them.

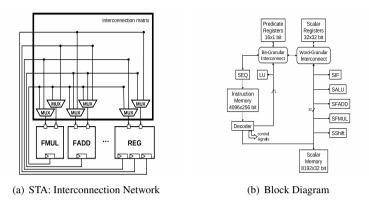


Figure 2: Raccoon

The connection from each output of any functional unit to a write port of a register file is mandatory. While there is a connection from the output of the multiplier to the input of the adder, there is no direct connection from the output of the adder to the input of the multiplier. Operands that need to go this path needs to be routed through the register file. By this reduced inter-connectivity, the complexity of the interconnection network can be reduced from $O(n^2)$ to a lower complexity class, in case of highly parallel architectures with a large number of functional units.

4 Raccoon Arithmetic Accelerator

The FFT algorithm that is formally verified in this paper is implemented on a specific STA implementation: the **Raccoon** Arithmetic's Accelerator. Figure 2(b) shows a block diagram of the architecture.

It is a small example design, architected to match the die area and power consumption of simple RISC 32-bit embedded micro-controllers, while offering a higher performance.

Raccoon is a simple floating point accelerator with one floating point adder and one floating point multiplier. Around these, there are additional modules that are designed to support the computational resources running at maximum throughput. These resources are: integer arithmetic (ALU, multiplier, barrel shifter, conditional unit), logical unit, register files at word and bit level, data memory, instruction memory.

5 Case Study: Optimized FFT

This section describes the optimized FFT configuration for which functional verification will be provided. It is highly optimized and designed to achieve the best performance and lowest power consumption on the given hardware resources. The hardware resources ("functional units") are a floating point adder and a floating point multiplier. Around these, there are additional supporting hardware resources; in particular, a register file and an integer ALU.

The configuration presented in this paper implements the standard radix-4 FFT as described in [PM96]. In general, Fast Fourier Transform (FFT) is an efficient implementation of the Discrete Fourier Transform (DFT). DFT is a function mapping a vector z of N complex numbers to an equally dimensioned result Z. It is defined by

Definition 1 (DFT) $Z_k = \sum_{n=0}^{N-1} z_n e^{-\frac{2\pi i k n}{N}}$, where $0 \le k \le N-1$.

FFT is a recursive divide-and-conquer algorithm that evaluates the Z_k in $O(N \log N)$ time as opposed to the $O(N^2)$ gotten from the definition. The subdivision can be performed using various radices, among which radix-4 has the most favorable performance characteristics. In the radix-4 version of FFT, each problem instance of size N is recursively subdivided into four sub-problems of size N/4. Figure 3 shows the mathematical reference, in which d-dimensional vectors are represented as (complex-valued) functions from $\{0, \ldots, d-1\}$.

 $\begin{array}{l} \mathrm{FFT4}(N,n,\vec{z}) = \\ \texttt{/*} \ N \geq n, \ \mathrm{both} \ n, N \ \mathrm{powers} \ \mathrm{of} \ 4; \ \vec{z} \ \mathrm{a} \ \mathrm{complex} \ \mathrm{vector} \ \mathrm{of} \ \mathrm{size} \ n. \ \mathrm{Returns} \ \mathrm{the} \ \mathrm{DFT} \ \mathrm{of} \ \vec{z}. \ \texttt{'} \\ \mathrm{if} \ n = 1 \ \mathrm{then} \ \lambda k. z_0 \ \mathrm{else} \\ \mathrm{for} \ i = 0, 1, 2, 3 \ \mathrm{let} \ \ \vec{Z}^{(i)} = \mathrm{FFT4}(N, n/4, \lambda j. \vec{z}(4j+i)) \ \mathrm{in} \\ \lambda k. \mathrm{let} \ p = \lfloor \frac{k}{n/4} \rfloor; q = k \ \mathrm{mod} \ n/4 \ \mathrm{in} \\ \mathrm{dragonfly}(N, n, \lambda i. Z^{(i)}(q), qN/n, 2qN/n, 3qN/n)(p) \end{array}$

Figure 3: Radix-4 FFT, decimation-in-time

The auxiliary function $dragonfly(N, n, \vec{Z}, u, v, w)$ computes the following 4-vector in an optimized fashion.

$$\begin{pmatrix} 1 & 1 & 1 & 1 \\ 1 & -i & -1 & i \\ 1 & -1 & 1 & -1 \\ 1 & i & -1 & -i \end{pmatrix} \begin{pmatrix} 1 & 0 & 0 & 0 \\ 0 & W_u & -0 & 0 \\ 0 & 0 & W_v & 0 \\ 0 & 0 & 0 & W_w \end{pmatrix} \vec{Z}$$

The values W_0, \ldots, W_N are the precomputed twiddle factors, $W_k = e^{-\frac{2\pi i k}{N}}$.

By induction on N one shows easily that the recursive radix-4 algorithm given in Figure 3 is arithmetically equivalent to the definition of the DFT in Definition 1.

The FFT program that is being verified in this paper is an iterative bottom-up version that employs a number of optimizations, such as strength reduction, handling of "twiddle

factors", parallelizing memory access and arithmetic operations. The program overwrites the input values $(z_j)_j$ with the result values $(Z_k)_k$ and operates entirely in-place. However, the value Z_k will be written into the position bitrev(k) where bitrev is the permutation of $\{0, \ldots, 256\}$ which in base 4 is given by reading from left to right ("bit reverse"). E.g. $\texttt{bitrev}(17) = \texttt{bitrev}(0101_4) = 1010_4 = 68$ or bitrev(140) = $\texttt{bitrev}(2030_4) = 0302_4 = 50$.

The total numbers of operations is shown in Table 1. The entire program takes 5844 cycles to complete. It can be seen that the execution speed is limited by the floating-point adder (FP add) hardware resource. During the execution of the algorithm, this resource is almost 100% utilized. This means that hardware performance is optimal with respect to the expended resources.

operation	count	utilization
FP add	5152	88%
FP mul	3733	64%
ALU	2264	39%
MEM load	1273	22%
MEM store	1024	18%

Table 1: Total number of operations

Even though the Raccoon hardware design has only the hardware resources of a scalar RISC processor (i.e. one functional unit of each kind), it achieves a rate of instructions per cycle (IPC) of 2.3. This IPC rate is comparable to that of super-scalar processors [CSS97]. At the same time, Raccoon has a strictly deterministic execution behavior for safety-critical applications and avoids the overhead for dynamic hardware dispatching and multiple functional units. Therefore, Raccoon consumes only a fraction of the hardware resources (silicon area, power consumption) than a super-scalar or VLIW processor. Also, the total latency of the FFT computation with 19.46 μs @300 MHz is favorable. A highly parallel implementation with 17 floating-point units requires $8.5\mu s$ [SCM⁺05]. GPUs achieve much higher total throughput, but only if they perform a large number of FFTs simultaneously (for latency hiding).

6 Formal semantics

The formal semantics presented in this paper models the dynamic behavior of an STA system as a discrete evolution of **states** each of which maps locations (memory cells, registers, ports) to values. Commands are abstracted from units by allowing them to access arbitrary ports. Pipelines are specified abstractly by providing their reading and (later) writing times for each command; register bypasses are abstracted by treating register writes as instantaneous.

An STA design comprises several components as detailed subsequently; in particular it has

sets of locations, values, and commands, as detailed below in Specifications 1, 2, 3 below. These have been called specifications rather than definitions since they specify a format rather than a mathematical object.

Specification 1 (Locations) The set of ports is written as port. It comprises output ports of STA units, such as memories, ALUs, floating point units, register files, etc. Ports are volatile in that values written to them are readable only in the same time slot they are written. A special port pc represents the program counter and another port done helps detecting program termination. The set of registers is denoted by reg, while the set of (data) memory addresses is denoted by addr. All these sets are assumed to be pairwise disjoint and define the set of locations by $loc = port \cup reg \cup addr$.

Specification 2 (Values) The set of values is written as value, comprising bits, integers, memory addresses (addr), program locations, floating point values, etc. value is lifted and thus contains a special value \perp representing undefinedness. For example, all ports and registers contain \perp at the beginning of execution.

The choice of these sets of course depends on the particular STA design to be modeled as do the operations to be defined later on.

Definition 2 (States) A state is a function $\sigma : loc \rightarrow value$ representing the contents of all locations, i.e., memory cells, registers and ports.

Specification 3 (Commands) *command* denotes the set of commands which comprise the following four kinds:

- Operations are quintuples written oper(srcs, dest, rdts, wrt, opn), where $srcs \subseteq port$ and $dest : loc and rdts : srcs \rightarrow \mathbb{N}$ (reading times) and $wrt \in \mathbb{N}$ (writing time) and $opn : (srcs \rightarrow value) \rightarrow value$ (execution function). It is required that wrt > rdts(p) for all $p \in srcs$. The idea is that if this command is issued at time t_0 then each port $s \in srcs$ is read at time $t_0 + rdts(s)$ yielding value v_s . Then, at time $t_0 + wrt$ the result $opn(\lambda s.v_s)$ is written into dest.
- **Register Writes** are pairs written regwr(src, dest) where src ∈ port and dest ∈ reg; when such a command is issued then the value of src is instantly written into the register dest. In practice, the value can be written only one step later, but bypasses ensure that the effect is the same.
- Memory loads are written $load(src, dest, t_1, t_2, t_3)$ where $src, dest \in port$ and $t_1, t_2 < t_3$. When the load command is issued at time t_0 , the following activities take place on the ports: At time $t_0 + t_1$ a value v is read from the port src; at time $t_0 + t_2$ a value v' is read from memory address v and written at time $t_0 + t_3$ to port dest.

• Memory stores are written $store(src, dest, t_1, t_2, t_3)$ where $src, dest \in port$ and $t_1, t_2 < t_3$. The command is assumed to be issued at time t_0 . At time $t_0 + t_1$ a value v is read from the port src; at time $t_0 + t_2$ a value v' is read from port dest and then v is written into memory address v' at time $t_0 + t_3$.

In any of these commands attempting to look up an undefined value will result in an undefined overall result. In a particular STA design only a small subset of the possible commands will be available. (This semantics includes all mathematical functions on values. Not all of these are actually realized in a concrete STA design.)

Example 1 (Integer Addition) For example the integer addition statement

salu.add sreg.r1 decoder.imm

that adds the contents of sreg.rl and decoder.imm and places the result into salu.x is represented as

oper({sreg.rl, decoder.imm}, salu.x, [sreg.rl $\mapsto 0$, decoder.imm $\mapsto 0$], 1, op)

where $op(f) = f(sreg.r1) \oplus f(decoder.imm)$ and \oplus is 32 bit integer addition. (f is a function from srcs (here sreg.r1, decoder.imm) to values according to the definition "Commands", which will be given later.) To be precise, this statement is being modeled as **several** operations; the one just given and the other ones setting appropriate flags. As Chapter 5 of $[COR^+95]$ explains, this a common way for modeling machine instructions as arbitrary functions.

Definition 3 (Histories) A history h is a function from negative integer numbers (-1,-2,-3,...) to states. It represents the previous few states that are relevant for the evaluation of a command. Most states (and in particular all but finitely many) of the states in a history will be everywhere undefined. Attempting to access an undefined value will as usual result in an error. The set of histories is written as hist.

Definition 4 (Updates) An update is a finite partial function $loc \rightarrow value \cup loc$. The set of updates is written as update. $u \oplus u'$ denotes the union of two updates if it is a partial function again; otherwise $u \oplus u'$ is undefined. An update u with $\Im(u) \subseteq value$ is normal.

Lemma 1 The partial function resolve : update \rightarrow update normalizes an update by resolving all indirections recursively by:

$$resolve(u) = \begin{cases} u, if u \text{ is normal;} \\ resolve(u') \oplus [l \mapsto resolve(u')(l)], if u = [l \mapsto l'] \oplus u' \end{cases}$$

Proof 1 This function is undefined if any of the lookups resolve(u')(l) or if the recursion does not terminate. resolve can be efficiently implemented by checking the graph spanned by the $l \mapsto l'$ mappings for acyclicity.

Definition 5 (Semantics of commands) *The semantics of a command* c *is now given as a function* [c] *from histories to updates as follows:*

 $[[oper(srcs, dest, rdts, wrt, opn)]](h) = \{[dest \mapsto opn(\lambda s.h(rdts(s) - wrt)(s)]\}$

Thus, the values of each source $s \in srcs$ can be found at position rdts(s) - wrt in the history.

Example 2 For example, if s is read at time 5 (after issuing the command) and the destination is written at time 7 (after issuing the command) then at the time the destination is written the value of the source 2 time steps earlier is relevant, hence position -2 in the history. This latency is always fixed and STA cannot handle operations with variable latency.

The remaining semantic definitions are now self-explanatory. We put

 $[\![\operatorname{regwr}(\operatorname{src},\operatorname{dest})]\!](h) = [\operatorname{src} \mapsto \operatorname{dest}]$

and

$$\llbracket \texttt{load}(\texttt{src}, \texttt{dest}, t_1, t_2, t_3) \rrbracket(h) = [\texttt{dest} \mapsto v]$$

where $v = h(t_2 - t_3)(a)$ and $a = h(t_1 - t_3)(src)$. Finally,

$$[\texttt{store}(\texttt{src},\texttt{dest},t_1,t_2,t_3)](h) = [l \mapsto v]$$

where $v = h(t_1 - t_3)(src)$ and $l = h(t_2 - t_3)(dest)$.

Definition 6 (Programs) A program is a function $P : \{1, ..., N\} \rightarrow \mathcal{P}(\text{command})$ where N is some integer, the length of the program. The idea is that when pc (program counter) has value n then the commands in P(n) are simultaneously issued Δ_{fetch} time-steps later and—at their writing times they attempt to write into their respective destinations. Δ_{fetch} is a fixed parameter modeling the delay involved in fetching and decoding commands.

Example 3 In the Raccoon architecture, there is $\Delta_{fetch} = 2$.

If another command attempts to write the same location no matter when it was issued then this constitutes a conflict and leads to an error.

Definition 7 This is being modeled by using **queues** containing pairs (c, i) with c a command and $i \in \mathbb{N}$ modeling the number of time-steps until c writes into its destination ("fires"). The function $adv : queue \rightarrow \mathcal{P}(command) \times queue$ splits off all commands in a queue whose i value is zero and decrements the i-values of the remaining ones.

A reasonable program will contain at each group of commands one command that alters the program counter (typically by incrementing it). In practical assembly level programs only the non-incrementing pc-operations, e.g. jumps are explicitly written.

Step function. Our aim is to define a function step which takes a program P, a time t, a function $\Sigma : \{0, \ldots, t-1\} \rightarrow \texttt{store}$ and a queue q. It returns an updated queue q' and a store σ representing the contents of locations at time t.

Advance We begin by advancing the current queue, thus write $(cs, q_1) = adv(q)$. So cs are the commands that fire now. With $cs' = P(\Sigma(t-1)(pc))$, the updated queue is being formed as $q' = q_1 \cup \{(c,i) \mid c \in cs', i = \Delta_{fetch} + t_c\}$. Here, t_c is the time when command c fires, e.g., $t_c = 1$ for salu.add. The t_c are parameters of the architecture being modeled.

Update Given cs and Σ we can compute the updates that will take place as

$$u = \operatorname{resolve}(\bigoplus_{c \in \operatorname{cs}} \llbracket c \rrbracket (\lambda i \lambda l. \Sigma(t+i)(l))$$

Note that there is the possibility of errors due to conflict. Also note that i is a negative number here.

Finally—if no error has occurred so far—the update is being applied to form $\sigma(l) = v$ if $l \mapsto v \in u$. If l is a memory address or a register, $\sigma(l) = \Sigma(t-1)(l)$ retains the previously stored values. Otherwise, $\sigma(l) = \bot$ makes the result undefined.

Summarizing, we have

$$\mathtt{step}(P,t,\Sigma,q) = (q',\lambda l. \begin{cases} u(l) & l \in \mathtt{dom}u\\ \Sigma(t-1)(l) & t > 0, l \text{ a memory address or register})\\ \bot & \mathtt{else} \end{cases}$$

where q' and u are defined as above.

Complete evaluation. Now, given an initial store σ_0 , a sequence of stores is defined by σ_t and queues q_t by $q_0 = \{\}$ and $(\sigma_t, q_t) = \text{step}(P, i, \lambda t'.\sigma_{t'}, q_{t-1})$ for t > 0. $\sigma = \text{eval}(P, \sigma_0)$ designates the complete evaluation up to $\sigma = \sigma_t$ where t is the earliest time when $\sigma_t(\text{done}) = \text{true}$. If no such t exists or errors have occurred anywhere on the way then $\text{eval}(P, \sigma_0)$ is undefined.

This concludes the description of our semantics; it comprises thirteen specifications and definitions. The semantics has been validated by implementing it in OCAML and comparing its outcomes on several example programs with the outputs produced by real STA hardware as well as the outputs produced by an existing System C simulation of STA. The next section gives the announced application of the semantics to the formal verification of the FFT implementation.

7 Functional verification of an FFT implementation

The formal semantics of the Raccoon design has been implemented as a functional program written in OCAML programming language. This program displays a top-level function which from a given instruction memory and initial data memory computes the global state as a function of time.

Since the flow of control in the specific FFT-program does not depend on concrete values of floating point numbers (but only on integer values in loop counters) and because the scheduling of parallelism is completely static due to the STA methodology it is then possible to replace in the functional implementation the actual floating point numbers by symbolic values representing arithmetic expressions. To this end, the following OCAML algebraic data-type

type flr = Add of flr * flr | Sub of flr * flr
| Mul of flr * flr | Lit of string

is being used to evaluate the semantics of the STA design for FFT on the initial memory given by $i \mapsto (\text{Lit } s_i, \text{Lit } t_i)$ when i < 4096 and i % 8 = 0 and where

$$s_{8k} = \begin{cases} \text{Re}(z_k), \text{ if } k < 256\\ \cos(-2*\text{Pi}*k/256), \text{ if } k \ge 256 \end{cases}$$
$$t_{8k} = \begin{cases} \text{Im}(z_k), \text{ if } k < 256\\ \sin(-2*\text{Pi}*k/256), \text{ if } k \ge 256 \end{cases}$$

Note that the s_i, t_j are **strings** representing arithmetic expressions and not real valued functions or similar.

In this representation, the flexibility of OCAML syntax is useful: Lit is a constructor of type string for a data-type representing symbolic values. Thus, any symbolic expression can be represented as a string value, for example Lit ``Im(z44)''.

The resulting output then contains arithmetic expressions in the real- and imaginary parts of the 256 input variables and the real- and imaginary parts of the twiddle factors. The symbolic execution takes less than three minutes to complete on a PC (Intel Dual Core 1.6 GHz processor and 2GB RAM).

Our approach then compares these expressions with the recursive reference implementation of the underlying FFT algorithm FFT4 (see Figure 3). These expressions were checked for symbolic identity, not merely arithmetical equivalence, with the reference. This then implies not only the functional correctness of our STA implementation but also that its behavior on actual floating point numbers including numerical stability is the same as the reference and thus well-understood [Ram70].

Theorem 1 The result expressions of the symbolic evaluation are identical to the vector of expressions $FFT4(N, k, \vec{z})$.

Proof 2 By direct comparison.

Interestingly, the symbolic evaluation revealed a bug in an earlier version of the STA design for FFT that could not be found by testing alone. In fact the buggy version read an output port one cycle too late. But this did not lead to an observable error since the actual hardware is currently such that result values remain readable at output ports until they are explicitly overwritten.

8 Conclusion and Future Work

This paper presents the first formal semantic model of the STA architectural framework. By applying this framework on a specific architecture, we have performed formal verification of a computationally intensive and highly parallel algorithm, the FFT, using symbolic evaluation. We have also shown that the presented semantic model is suitable as simulator for the architecture; a simulator that is specified in a functional language.

This verification approach is one important contribution to enable shifting effort of scheduling and parallelizing execution for computationally intensive accelerators from run-time into design-time. This shift contributes to better performance, lower power-consumption and better safety of run-time systems. This gain is performed at the expense of higher effort at design-time.

We have chosen a case study with an algorithm that is computationally intensive and does not have a data-dependent control flow. As a next step, we will consider applications with a data-dependent control flow. For example a dot product with variable vector length. This non-trivial control flow will require to reason about a loop invariants and a fix-point in the semantic model.

As the feasibility of our approach has been shown, we plan to apply it on STA systems with an even higher degree of parallelism in the future. This will be systems with a greater number of functional units, like several floating point units of each kind. This will be both independently operating units, like they are used on an FPGA or wide VLIW processor, and uniformously operating units, like a SIMD system.

The semantics defined in this paper has a rather operational flavor; it is supposed to be fairly close to the actual architecture and thus is not further validated here. It would be possible to prove it sound against even more low level semantic models that represent pipelines, wires, the decoding process, etc. This can be achieved using the formal equivalence checking approach that is being discussed in the related-work section.

Having said that, we can use our semantics to rigorously justify more high level semantics that might be more useful for reasoning by invariants: A fix-point semantics will be specified by a continuous operator $[\![P]\!]$ on the domain of functions $\mathbb{N} \to \texttt{store}$. This $[\![P]\!](\Sigma)$ extracts all commands at all times simultaneously and fires them all at once at the right times and locations. In this way, queues are not needed and it should be easier to establish properties of programs with data-dependent control flow using invariants. We plan to justify such fix-point semantics and its application to reasoning.

Proofs about fix-point semantics might be supported by using a computer-aided theorem-

prover, like PVS, Coq, Isabelle, and the like. For a specific class of programs, a SMT solver might be the best choice because of its guaranteed determinism.

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From Application Models to Filmstrip Models: An Approach to Automatic Validation of Model Dynamics

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Abstract: Efficient model validation and verification techniques are strong in the analysis of systems describing static structures, for example, UML class diagrams and OCL invariants. However, general UML and OCL models can involve dynamic aspects in form of OCL pre- and postconditions for operations. This paper describes the automatic transformation of a UML and OCL model with invariants and pre- and postconditions into an equivalent model with only invariants. We call the first model (with pre- and postconditions) the application model and the second model (with invariants only) the filmstrip model, because a sequence of system states in the application model becomes a single system state in the filmstrip model. This single system state can be thought of as being a filmstrip presenting snapshots from the application model become invariants in the filmstrip model. Providing a proper context, the text of the preand postconditions can be used in the filmstrip model nearly unchanged. The filmstrip model can be employed for automatically constructing dynamic test scenarios and for checking temporal properties.

1 Introduction

As a paradigm for software development model-driven engineering (MDE) is gaining more and more attention. Models and model transformations are cornerstones in modeling languages like UML and transformation languages like QVT (see [RJB04] and more recent versions of UML at OMG). In model-based approaches, the Object Constraint Language (OCL) [WK03, CG12] can be employed for expressing class constraints and operation contracts, thus UML and OCL plays a central role in MDE. For a given UML and OCL model it is of central interest to validate and to verify static and dynamic model properties in the design phase before an actual implementation starts.

A variety of model validation and verification approaches is currently available [CPC⁺04, Jac06, CCR07, TJ07, BW08, ABGR10, RD11]. However, these usually concentrate on structural aspects, for example, consistency between the UML class model and OCL class invariants. This paper puts forward an approach for the validation and verification of dynamic model properties which are determined by OCL operation contracts in form of pre-

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and postconditions. We propose to transform a given UML and OCL model which completely describes an application in terms of invariants and pre- and postconditions into a model which only has invariants and which represents system dynamics by so-called filmstrips. We call the first model the application model and the second one the filmstrip model. Whereas in the application model system dynamics is expressed by going from state to state with intermediate operation calls, system dynamics is characterized in the filmstrip model by introducing explicit objects representing the application model states and explicit objects representing the calling of an operation. The pre- and postconditions of the operations are expressed by invariants in the filmstrip model, hence the semantics of them is transformed into invariants – bound to the classes representing the model dynamics – and then the pre- and postconditions are removed from the operations. Complete dynamic scenarios become available in a single structure.

Filmstrip models can then be validated with techniques originally designed for structural analysis. We have recently [KG12] designed and implemented a so-called model validator which translates UML and OCL models into relational logic [Jac06, TJ07] (which in turn is realized through SAT solvers) and interprets found results on the level of relational logic back in terms of UML and OCL. The model validator is part of the UML-based Specification Environment (USE) [GBR07] developed in our group since a number of years. It allows us now to validate properties for model dynamics. A resulting filmstrip describes a complete run through the model and accordingly properties like the occurrence of operation patterns can be checked in the filmstrip with OCL expressions. Furthermore, the approach enables to check properties like constraint independence or consistency (understood as in [GBR07]) for invariants and pre- and postconditions. We are not aware of approaches which formally describe UML and OCL model dynamics in terms of pre- and postconditions and which automatically construct scenarios representing system execution runs at the modeling level.

The rest of the paper is structured as follows. In Section 2 we present the basic idea of filmstripping in terms of a simple example. Section 3 explains the transformation from the application model to the filmstrip model. Section 4 shows how to explore properties of dynamic scenarios. Section 5 discusses related work, before we end with concluding remarks and future work in Section 6.

2 The Basic Idea

Application model. We start with an ordinary UML model consisting of a class diagram with any number of classes, attributes, associations, and operations. The class diagram is enriched by OCL constraints in form of class invariants and operation pre- and postconditions. The invariants restrict the possible system states, i.e., the valid object diagrams. The operation pre- and postconditions determine the valid system dynamics in form of state transitions. Currently, we assume that a transition is induced by a single call to an operation. We call this model the application model in order to emphasize that the complete application is described in that model and in order to distinguish it from the filmstrip model introduced later.

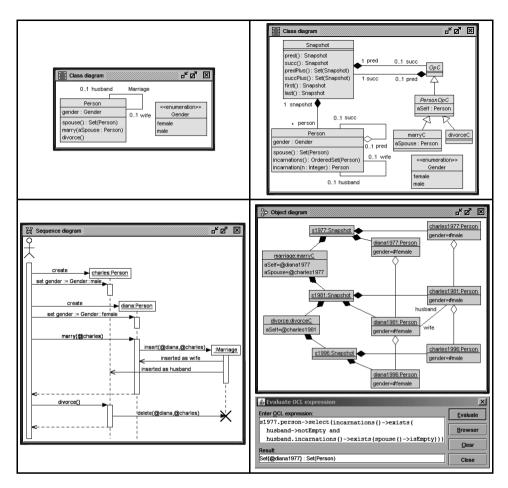


Figure 1: Example application (Left) and filmstrip (Right) model at design (Top) and run-time (Bottom).

Example. In the upper left of Fig. 1 we show the class diagram of our example application model describing marriages and divorces of persons. In Fig. 2, the usage of OCL for making the UML model more precise is captured: there is one operation with return value which is defined by an OCL expression, and there are five OCL constraints for the model, namely one invariant and for each operation without return value one precondition and one postcondition.

The lower left of Fig. 1 shows an example scenario for the run-time development of the application model in terms of a UML sequence diagram. In this scenario, the operation pre- and postconditions are valid and the invariant is satisfied directly before and after the operation calls. This can be traced by the command line protocol in Fig. 3 where in addition to the information in the sequence diagram the constraint evaluation is explicitly shown.

```
Person::spouse():Set(Person) =
  if wife->notEmpty and husband->notEmpty
    then Set{wife, husband} else if wife->notEmpty
      then Set{wife} else if husband->notEmpty
        then Set{husband} else Set{} endif endif
context Person inv traditionalRoles:
  (gender=#female implies wife->isEmpty)
    and (gender=#male implies husband->isEmpty)
context Person::marry(aSpouse:Person)
pre unmarriedDifferentGenders:
  self.spouse()->isEmpty and aSpouse.spouse()->isEmpty
    and Set{self.gender,aSpouse.gender} =
    Set{#female,#male}
context Person::marry(aSpouse:Person) post married:
  Set{aSpouse}=self.spouse()
    and Set{self}=aSpouse.spouse()
context Person::divorce() pre married:
  self.spouse() ->notEmpty
context Person::divorce() post unmarried:
  self.spouse() ->isEmpty
```

Figure 2: Operation definition, invariant, and pre- and postconditions in the example application model.

Filmstrip model. A filmstrip model aims to describe a sequence of system state transitions from the application model as a single object diagram: a set of application object diagrams and operation calls in between is understood as a single filmstrip object diagram. Each reached object diagram in the system state transition sequence becomes part of the filmstrip object diagram in form of a snapshot object. Additionally, the operation calls become operation call objects between the snapshot objects. Roughly speaking, a sequence diagram in the application model becomes an object diagram in the filmstrip model.

The application model class diagram will be completely included in the filmstrip class diagram (except the operations). Additionally, there will be classes for operation calls and for the snapshots. Each operation from the application model induces a class in the filmstrip model. Furthermore, associations take care for proper ordered connections between snapshots and operations calls, for connections between snapshots and application objects, and for ordered connections between application objects from different states which become part of the respective snapshot object through composition links.

Example. The class diagram of the example filmstrip model is pictured in the upper right part of Fig. 1. The application sequence diagram becomes the object diagram displayed in the lower right part in which four digits always refer to a year information. For ease of understanding, we have chosen intuitive identifiers which reflect the development of the involved objects (automatic techniques will choose identifiers like person1 or person42). The snapshot objects represent the system state directly before or after an operation call. The two operation call objects correspond to the two operation calls in the sequence diagram. Each application object, i.e., each Person object, occurs again and is sort of reborn in each new snapshot, but possible changes in object attributes or

```
use> !create charles:Person
use> !set charles.gender:=#male
use> !create diana:Person
use> !set diana.gender:=#female
use> check
     checking invariant 'Person::traditionalRoles': OK.
use> !openter diana marry(charles)
    precondition `unmarriedDifferentGenders' is true
use> !insert (diana, charles) Marriage
use> !opexit
    postcondition 'married' is true
use> check
     checking invariant 'Person::traditionalRoles': OK.
use> !openter charles divorce()
    precondition 'married' is true
use> !delete (charles.wife, charles) Marriage
use> !opexit
    postcondition 'unmarried' is true
use> check
     checking invariant 'Person::traditionalRoles': OK.
```

Figure 3: Command line protocol of application model example sequence diagram.

association ends become effective in the result snapshot. The rebirth is recorded through appropriate predecessor-successor aggregation links displayed with unfilled diamonds on the predecessor side. The filmstrip object diagrams (following throughout the paper) will always follow the same layout principles as used in Fig. 1: Snapshot and OpC objects are placed in the left, Person objects in the right, and Marriage links will always have a diagonal orientation from south-west to north-east.

Temporal object properties. Because in the filmstrip object diagram a complete application state chain is available, the temporal development of application objects together with their attribute and association end values can be traced and inspected. Temporal properties of operation call sequences can be checked. Assumptions about valid and invalid sequences and properties can be expressed.

Example. In the lower right of Fig. 1 an OCL query is stated and evaluated in the presented filmstrip object diagram. The OCL query searches for Person objects which later become married to a husband and after that become divorced by checking that the previous husband does not posses a spouse in a later snapshot. The operation incarnations yields the ordered set of objects representing the newer materializations of the argument Person object. For example, the expression charles1977.incarnations() = OrderedSet{charles1981, charles1996} will hold in the example.

Automatic checking of scenarios. In the literature, various approaches for the automatic construction of object diagrams for a given UML and OCL class diagram have been put forward. These techniques can be employed for the filmstrip model. Now, automatically

Application model		Filmstrip model	
class	\rightarrow 1 : 1 \rightarrow	application class	
	*	class Snapshot	
attribute	\rightarrow 1 : 1 \rightarrow	attribute	
operation (no return value)	$\rightarrow \Delta \rightarrow$	operation call class	
operation self object	$\rightarrow \Delta \rightarrow$	operation call class attribute	
operation parameter	$\rightarrow \Delta \rightarrow$	operation call class attribute	
operation (with return value)	$\rightarrow 1:1 \rightarrow$	operation in application class	
association	\rightarrow 1 : 1 \rightarrow	application association	
	*	composition (Snapshot, application class)	
	*	composition (Snapshot, operation call class)	
	*	composition (operation call class, Snapshot)	
	*	aggregation (application class, application class)	
operation definition	\rightarrow 1 : 1 \rightarrow	operation definition	
class invariant	\rightarrow 1 : 1 \rightarrow	application class invariant	
	*	operation self object and parameter invariants	
	*	filmstrip invariants	
operation precondition	$\rightarrow \Delta \rightarrow$	operation call class invariant	
operation postcondition	$\rightarrow \Delta \rightarrow$	operation call class invariant	
Symbol explanation:	$\rightarrow 1:1 \rightarrow$	model element is included without changes	
Symoor explanation.	*	new model element is created	
	$\rightarrow \Delta \rightarrow$	model element is included with changes applied	

Figure 4: Overview on transformation from application model to filmstrip model.

constructing a filmstrip object diagram means for the application model to construct a sequence diagram. Thus these techniques offer ways to automatically construct scenarios which check issues about the system dynamics.

Example. Consider again the filmstrip object diagram in the lower right of Fig. 1. This was the representation of a valid sequence diagram in the application model where all constraints were satisfied. One can now either manually or automatically introduce changes, i.e., mutants [AS05, AV10], in the filmstrip object diagram and check whether the modified object diagram still corresponds to a valid sequence diagram in the application model. For example, if we change in the filmstrip object diagram the gender attribute values to diana1981.gender = #male and charles1981.gender = #female and exchange the association ends in the Marriage link, we can ask whether all OCL constraints in the corresponding application model sequence diagram would still be satisfied.

3 Transforming Application Models to Filmstrip Models

Transformation of application to filmstrip models. Fig. 4 gives a more systematic overview for the transformation. It displays in the left the source, in the right the target model elements, and in the middle an indication how the target and the source are related. The model elements are classified from top to bottom into elements connected to classes, elements connected to associations, and OCL descriptions.

Transformation of classes. Every class and attribute from the application model becomes a class and an attribute in the filmstrip model. There is one new class Snapshot in the filmstrip model. We assume existing name clashes (e.g., if there is already a class Snapshot in the application model) are resolved by renaming before the transformation begins. Each application operation without return value becomes a class in the filmstrip model. This new operation call class obtains an attribute aSelf which is typed by the application class (also occurring in the filmstrip model) to which the operation originally belonged. The parameters of the operation become attributes with respective types in the filmstrip model. The filmstrip operation call classes are arranged by generalization relationships into an inheritance hierarchy with class OpC at the top. The operations with return value are directly embedded into the filmstrip model.

Example. Fig. 1 shows the inheritance hierarchy of the operation call classes. The operation call classes marryC and divorceC inherit from PersonOpC which in turn inherits from OpC. The C stands for 'call' and the OpC for 'operation call'. The operation spouse() with return value remains in the class Person. There is a new class Snapshot.

Transformation of associations. All application model associations become directly part of the filmstrip model. New compositions and aggregations show up in the filmstrip model. Two compositions from the Snapshot class and the operation call class OpC express that an operation call leads from an argument snapshot to a result snapshot with an intermediate operation call. Another composition expresses that every application object from the filmstrip model will be part of exactly one Snapshot object. Last, the rebirth of application objects in newer snapshots will be expressed by aggregation links.

Example. Fig. 1 pictures two compositions which will be used for a connection between a snapshot to the following operation call and for a connection from an operation call to a following result snapshot. The composition between Snapshot and Person guarantees that a Person object lives within exactly one Snapshot. Person objects will be connected by (pred, succ) aggregation links to their later incarnations.

```
context marryC inv pre_unmarriedDifferentGenders:
  let aSpouse:Person=self.aSpouse in
  let self:Person=self.aSelf in
  self.spouse()->isEmpty and aSpouse.spouse()->isEmpty
    and Set{self.gender,aSpouse.gender} = Set{#female,#male}
  context marryC inv post_married:
    let aSpouse:Person=self.aSpouse.succ in
    let self:Person=self.aSelf.succ in
    Set{aSpouse}=self.spouse() and Set{self} = aSpouse.spouse()
  context divorceC inv pre_married:
    let self:Person=self.aSelf in self.spouse()->notEmpty
  context divorceC inv post_unmarried:
    let self:Person=self.aSelf.succ in self.spouse()->isEmpty
```

Figure 5: Result of transforming the application model constraints into filmstrip model constraints.

Transformation of OCL descriptions. The transformation of OCL descriptions will be divided into the handling of (a) operation definitions for operations with return value and invariants, (b) operation preconditions, and (c) operation postconditions.

Transformation of operation definitions and invariants. Operation definitions with OCL for operations with return values and invariants can become part of the filmstrip model unchanged.

Example. The definition for op. spouse() and for invariant traditionalRoles from Fig. 2 can be directly incorporated into the filmstrip model without change in comparison to the application model.

Transformation of preconditions. An application model precondition is transformed into a filmstrip model invariant. OCL operation preconditions in the application model can use a variable self (referring to the object on which the operation is called) and the operation parameters. These variable names have to be introduced and have to be assigned through the OCL let construct accordingly so that the original precondition text fits to the filmstrip invariant context.

Example. In Fig. 5 the filmstrip invariant pre_unmarriedDifferentGender represents the marry precondition. The variables self and aSpouse are assigned with let expressions so that they afterwards refer to the Person object on which the operation is called and the parameter aSpouse: self=self.aSelf and aSpouse= self.aSpouse. This redefinition of self and aSpouse allows us to use the precondition text of the original application model precondition.

Transformation of postconditions. The self variable and the operation parameters have to be modified in postconditions analogously to the precondition. But expressions in postconditions refer to evaluations after an operations has been executed. Therefore, the self variable and the operation parameters have to refer to the snapshot after operation execution. This is realized by adding to the expression the role expression succ. This means to evaluate the respective expression in the snapshot after the operation. Accessing precondition values has to be done if in the postcondition the OCL modifier @pre is used.

Example. In Fig. 5 the filmstrip invariant post_married represents the marry postcondition. The variables self and aSpouse are here in the postcondition additionally modified with the succ role so that they refer to the Person object on which the operation is called and the parameter aSpouse in the snapshot after operation execution: self=self.aSelf.succ and aSpouse=self.aSpouse.succ. If a postcondition would refer to a value at operation precondition time as in self.gender@pre= self.gender (for example, as a postcondition for marry or for divorce in order to require that these operations do not change the gender attribute) this would lead to an additional use of the role pred: self.pred.gender=self.gender.

Invariants for self objects and parameters. A bunch of filmstrip-specific invariants has to be added to the model in order to make it work properly. The values of the attribute aSelf for the object on which the operation is called and the values of the attributes for the operation parameters must come from the snapshot before the operation execution.

```
context PersonOpC inv aSelfInPred:
                                                              (1)
  pred=aSelf.snapshot
context marryC inv aSpouseInPred:
                                                              (2)
  pred=aSpouse.snapshot
context Person inv snapshotSucc EO succSnapshot:
                                                              (3)
  succ->notEmpty implies snapshot.succ()=succ.snapshot
context Person inv linkEndsMarriageSameSnapshot:
                                                              (4)
  wife->notEmpty implies snapshot=wife.snapshot
context Snapshot inv predOrSuccNotEmpty:
                                                              (5)
  pred->notEmpty or succ->notEmpty
context Snapshot inv sameNumberOfParts:
                                                              (6)
  succ->notEmpty implies person->size=succ().person->size
context Snapshot inv oneFirstOneLast:
                                                              (7)
  Snapshot.allInstances->select(pred->isEmpty)->size=1 and
  Snapshot.allInstances->select(succ->isEmpty)->size=1
context PersonOpC inv predObjectsBecomeSuccObjects:
                                                              (8)
  pred.person->forAll(p | succ.person->includes(p.succ))
```

Figure 6: Additional OCL constraints for the filmstrip model.

Example. In Fig. 6 the first two invariants aSelfInPred and aSpouseInPred guarantee that (1) in a Person operation call object possessing class PeronOpC, the attribute aSelf refers to a Person object in the pred snapshot, i.e., the argument snapshot, and that (2) the parameter aSpouse also comes from the pred snapshot.

Filmstrip invariants. In the lower part of Fig. 6 the invariants (3)-(8) for the filmstrip model are shown, which represent further necessary requirements. These invariants guarantee that (3) a person's snapshot successor coincides with a person's successor snapshot (c.f. order between successor and snapshot), (4) the link ends of a Marriage belong to the same snapshot, (5) a snapshot has a predecessor or a successor, (6) each snapshot has the same number of Person objects, (7) there is one first and one last snapshot, and (8) predecessor objects are connected to successor objects. These invariants represent independent requirements and are needed for the construction of valid snapshots. We do not discuss the formal details here.

We now have explained the concepts of the transformation from the application model to the filmstrip model. The next section will show how dynamic application model scenarios (test cases handling operation calls) can be studied in terms of object diagrams for the filmstrip model.

4 Exploring Model Properties with Scenarios

Validation for UML and OCL. The validation and verification of UML and OCL models with invariants has been studied in a number of approaches [RG00, CPC⁺04, CCR07, ABGR10, RD11]. We have recently proposed the concepts of a transformation [KG12]

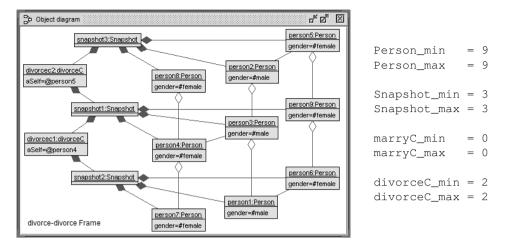


Figure 7: Generated object diagram with two divorce calls and gender frame condition.

into relational logic [Jac06] on the basis of Kodkod [TJ07]. The transformation has been implemented and integrated as a so-called model validator within our UML and OCL tool USE [GBR07]. Through the automatic construction of object diagrams for filmstrip models, it is possible to prove that within a given particular search space certain operation call sequences are allowed or impossible to be executed. The approach has a decent potential to show general properties like constraint independence or consistency by finding examples or to show the opposite through counterexamples. Constructing a scenario where all constraints are valid and all operations have been executed once means to prove consistency of the invariants and the pre- and postconditions.

Configuration. The finite search space for object diagrams has to be described by configurations setting lower and upper bounds for the number of objects to be considered in a class and (optionally) for the number of links in an association, among other parameters. Additionally, OCL constraints may be loaded for the object diagram generation in order to achieve object diagrams with particular properties. Such loaded invariants may also be so-called frame conditions [BMR95]. A frame condition states which elements should not change within a transition from a source state to a target state.

Example. The object diagram in Fig. 7 is the result of calling the model validator with the displayed configuration and by additionally loading an invariant that guarantees that the attribute gender does not change for a single person from snapshot to snapshot, a so-called frame condition. All application invariants and all filmstrip invariants are satisfied in this object diagram. Basically, this object diagram corresponds in terms of the application model to a sequence diagram with two directly following calls for the operation divorce. This object diagram validates resp. invalidates the divorce postcondition which is too weak: The divorce postcondition on the one hand takes care of removing the Marriage link between person5 and person2, but on the other hand it does allow that the divorce operation inserts an additional Marriage link between person3 and person4 in the result snapshot of the first divorce call. Roughly speaking, this object

diagram points to the fact that according to the pre- and postconditions of divorce a valid implementation could remove the Marriage link specified in the precondition and in addition insert another Marriage link, however, not a marriage for the self object as this is excluded by the divorce postcondition.

Dynamically loaded invariants. Additional invariants may be loaded during the validation process. These invariants are observed during the object diagram generation process as ordinary model invariants. These loaded invariants may be used to drive the object diagram generation into a particular direction, e.g., for specifying frame conditions or for asserting that objects or links with particular properties exist. These invariants may also be used to configure the (imaginary) sequence diagram from the application model, e.g., for requiring that certain operations are called in the first place or that one operation must be followed by another one.

Example. The invariants in Fig. 8 are the dynamically loaded invariants which we employ for our example. The first three are frame conditions which basically state that marry and divorce do not change the attribute gender, and that marry and divorce do not change any Marriage link except the link specified in the precondition of the respective operation. The next two invariants determine the order of the applied operation: the invariant firstCallMarry requires that the operation marry takes place first, whereas the invariant firstCallDivorce requires divorce to happen first. The invariant noDirectReMarry forbids scenarios where a couple directly marries again after it has been divorced.

Figure 8: Dynamically loaded invariants.

Example. The four different object diagrams in Fig. 9 (please check the nitpicking differences) show validation results with the same configuration, but with different loaded invariants in each case. The configuration requires exactly 9 Person objects, 3 Snapshot objects, 1 marryC object and 1 divorceC object. The two left object diagrams were achieved by dynamically loading invariant firstCallMarry, whereas for the two right

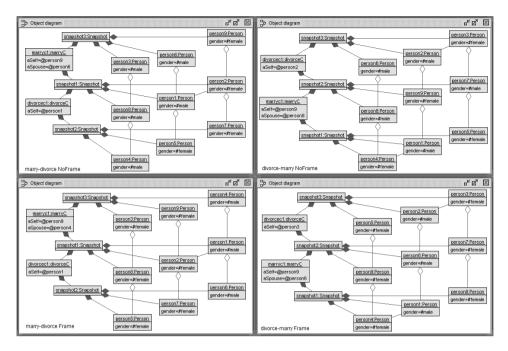


Figure 9: Four different generated object diagrams with three snapshots.

20 Object diagram	r 2 🛛	🛃 Evaluate OCL expression	×
divorcec4.divorce5 scentrate sc	person3:Person gender=#male	Enter_QCL expression: DpC.allInstances->forAll(oc oc.oclIsTypeOf(divorceC) implies oc.succ.succ.oclIsTypeOf(marryC)) Result true:Boolean	Evaluate Browser Clear
aSelf-@person15 aSelf-@person15 aSpouse-@person14 <u>snaoshcf2.Snaoshcf2</u> <u>snaoshcf2.Snaoshcf2</u> <u>snaoshcf2.Snaoshcf2</u> <u>snaoshcf2.Snaoshcf2</u> <u>snaoshcf2.Snaoshcf2</u>	gender=#male	Evaluate OCL expression Enter QCL expression OpC.allInstances->forAll(oc oc.oclIsTypeOf(marryC) implies oc.succ.succ.oclIsTypeOf(divorceC)) Resut	<u>E</u> valuate <u>B</u> rowser <u>C</u> lear
divorced: divorced: sSelf-@person1 gender=#male gender=#male gender=#male gender=#male gender=#male gender=#male gender=#male gender=#male	gerson19.Person gender=#male	Table : Boolean For Evaluate OCL expression Enter OCL expression OpC.allInstances->select(oc not(oc.oolIsTypeOf(marryC)) inplies oc.succ.succ.oolIsTypeOf(divorceC))) Read For Content	
snephoti Snephot dworoe5.dworceC aSelf=@person4 gender=4male gender=4male aSelf=@person4 gender=4male gender=4male	person4:Person gender=#male	Set(@marryc4) : Set(marryC) Set(marryc4) : Set(marryC) Set(action of the set of the se	X Evaluate Browser
mmrvc-marvc person18 Person gender=#male sSelf=@gerson16 sSpouse=@gerson20 gender=#male gender=#male gender=#male gender=#male gender=#male gender=#male gender=#male	person10 Person gender=#male	Evaluate OCL expression Enter QCL expression marryo4.succ.aucc.ocllsTypeOf(divorceC) Result Taks: Boolean	<u>Evaluate</u> <u>Browser</u> <u>Clear</u>

Figure 10: Generated larger object diagram with OCL queries exploring system state properties.

object diagrams the invariant firstCallDivorce was added. The two upper object diagrams had no frame condition loaded, whereas for the two lower ones all three frame conditions were added. Note that in the two upper object diagrams gender changes take place spontaneously whereas the gender attribute does not change in the two lower object diagrams.

Scenario property analysis. The approach allows to construct larger object diagrams and to check properties of operation sequences with OCL expressions. One can express with OCL expressions expected properties of operation call sequences. In the case of unexpected results one can again use OCL to trace the reason for the unforeseen finding.

Example. The configuration for the object diagram in Fig. 10 required exactly 7 snapshots and 21 persons. The configuration was liberal with respect to the operation calls and allowed between 0 and 6 objects for marryC and divorceC. All frame conditions were loaded and the invariant noDirectReMarry was added in order to make the object diagram more interesting. The first OCL expression in the right checks whether after a divorce call always a marry call follows. The second OCL expression in the right (exchanging the two operations) checks whether after a marry call always a divorce call follows. The result of the first one is true, the result of the second one is false. In order to understand the result false, the third OCL expression retrieves the 'bad guys' which violate the specified condition. The achieved result, the marryC object marryc4 and its behavior is detailed with the following two OCL expressions.

Pseudo-Temporal OCL queries. It is possible to state complex queries on a filmstrip object diagram. Such queries can explore the complete scenario and can systematically collect information in the scenario execution order. We call such a query a pseudo-temporal OCL query, because on the one hand information from different points in time from the application model is collected. On the other hand this is (currently) not done with explicit temporal language features but with plain OCL elements.

5 Related Work

Filmstripping: Filmstripping in connection with models is not new. As far as we know, the notion was coined nearly twenty years ago in [DW95] and later became an ingredient of the Catalysis approach. In that paper, a filmstrip was understood as a 'series of superposed snapshots illustrating the evolution of a system's state through [a] scenario'. Later [GK98] took up the filmstrip idea and employed filmstrips as part of three-dimensional visualizations within software design. Inspired by the modeling of system dynamics using an explicit signature for Time and a reflexive (predecessor, successor) ordering on Time as proposed in [Jac06] for relational logic and Alloy, the approach in [KG08] used the reflexive Time ordering in a UML and OCL context and employed central ideas for filmstrips. Analogously to our current proposal, [YFR08] sketched a transformation from an application model to a filmstrip model (called snapshot model there), however the basic links (the aggregation links between Person objects in our examples) for representing incarnations of application objects were not present in that approach. Filmstrips have also been recognized as a helpful device for functional testing [Cla09].

Validation: As already mentioned in the introduction, a number of analysis techniques exist for UML and OCL models. One of the first approaches emphasizing the importance of validation for UML and in particular OCL was [RG00]. [CPC⁺04] extended these ideas and focussed on validating metamodels. Further approaches rely on different technological cornerstones like logic programming and constraint solving [CCR07], relational logic and Alloy [ABGR10] or term rewriting with Maude [RD11]. In contrast to our proposal, these approaches either do not support full OCL (e.g., higher-order associations [ABGR10] or recursive operation definitions [CCR07] are not supported) or do not facilitate full OCL syntax checks [RD11]. The aim of the work in [BW08] is not semi-automatic model validation, but interactive proof support for OCL. [MRR11a, MRR11b] supports analysis of structural models by extending the language for describing object diagrams with negative examples and by defining class diagram features directly in terms of the relational logic language Alloy. Negative conditions in object diagrams can be expressed in our approach in OCL. Both approaches do not handle OCL or other forms of pre- and postconditions.

Temporal OCL: We have coined the notion of pseudo-temporal OCL expression above. However, a number of extensions of OCL allow for temporal operators. A nice detailed comparison can be found in [KT12]. [CT01] concentrated on temporal business rules without giving a full semantic definition. [ZG03] defined the classical linear time temporal operators without going into a possible implementation. [FM04] focussed on the integration of time bounds in connection with temporal constructs. [SE09] defined temporal OCL operators intended to be used for more general metamodels than UML-like ones. [KT12] sketched an implementation of temporal OCL on the basis of Eclipse MDT/OCL. [ALAFR13] takes TOCL expressions and evaluates them in state transition systems – a similar form of filmstrip models using a more relational database-like approach. [BGKS13] introduces a CTL based extension of OCL. In contrast to these approaches our pseudo-temporal OCL expressions rely on our explicit filmstrip model and are plain OCL expressions. Future work might consider ways to disguise these plain OCL queries in temporal clothes and could integrate ideas from the mentioned proposals.

6 Conclusion

We have proposed a transformation from an application model with pre- and postconditions to an equivalent filmstrip model in which system dynamics is explicitly represented through snapshot and operation call objects in a single object diagram. Automatic techniques for constructing system states can be employed to validate dynamic features. Properties like consistency between the invariants and the pre- and postconditions can be checked in a finite system state search space. Further properties like the occurrence of operation call patterns can be explored with OCL.

Future work has to consolidate the approach with larger cases studies. The current user options and interface must be improved in a number of ways, for example, by offering further solutions after a first one for a given configuration has been found. Existing proposals for extending OCL with temporal operators can be implemented because found object diagrams in the filmstrip model correspond to complete execution runs in the application

model. The efficiency of the search process must be improved, for example, by exploring further optimizations for the generated relational logic formulas and by utilizing options of the underlying SAT solvers. As our approach currently only implicitly covers object generation and destruction, this has to be studied further. Last but not least, one can extract from the found filmstrip object diagrams, where the operation pre- and postconditions are valid, proposals for the implementation of operations in terms of atomic system state change commands covering link generation and destruction and attribute manipulation.

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On the Usage of UML: Initial Results of Analyzing Open UML Models

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Abstract: While UML is recognized as the de-facto standard in modeling software systems, it is at the same time often criticized for being too large and complex. To be able to evolve UML to overcome this criticism, evidence is needed about which parts of UML are actually used. In this respect, a few studies exist that investigate which diagram types of UML are commonly used. However, to the best of our knowledge, in none of these studies, evidence is provided about which modeling concepts of UML are used. Thus, we quantitatively analyze UML models to determine on a fine granularity level the usage frequency of the modeling concepts provided by UML. In this paper, we present initial results of our analysis of 121 open UML models and compare our findings with the results reported in related studies about the usage of UML.

1 Introduction

The first official version of UML (version 0.8) has been proposed already 19 years ago in 1995 [BM98]. Since then, UML underwent several extensive changes leading to the latest version UML 2.4.1 at the time of writing and UML 2.5 is underway. Especially, with the advent of UML 2.0, the language introduces several additional modeling concepts leading to a family of modeling languages usable for different modeling domains [Kob99]. On the one hand, UML is acknowledged as being the de-facto standard in modeling software systems and empirical evidence exists that UML is adopted by the industry (e.g., [HWRK11]). However, on the other hand, UML is often criticized for being too large and too complex mitigating its understandability and adoption [FGDTS06].

To be able to identify a concise core of UML that allows a smooth introduction to the language, evidence is needed about which parts of UML are actually most frequently used. The identification of a concise core of UML might ease the process of learning UML and weaken the barriers to entry for adopting UML in industry. Vendors of UML modeling tools and of UML-based tools, such as code generation frameworks, could focus on increasing the quality of their tools for this core of UML. Based on the knowledge which parts of UML are extensively used, which are scarcely or never used, and which are often extended using UML's language inherent extension mechanism UML profiles, can also help in further evolving UML by discarding unused parts, improving or clarifying the scarcely used parts and enhancing the often extended parts. Only a few studies investigate the usage of UML [BBB⁺11] by analyzing the usage frequency of the different diagram types of UML in literature, teaching materials, and tutorials, as well as the frequency in which they are supported by UML tools (e.g., [RLRC13]) or by performing surveys or interviews with practitioners (e.g., [DP06, Pet13]). These studies indicate that certain diagram types are more frequently used than others. However, to the best of our knowledge, in-depth and fine-grained analyses about the usage frequency of UML's modeling concepts, and not only of certain diagram types, are missing so far.

In this paper, we address this lack of a fine-grained study about the usage frequency of UML's modeling concepts. In particular, we quantitatively analyze 121 UML models that are publicly available on the Web and present initial results towards answering the following research questions (RQ):

RQ1: What is the usage frequency of UML's sublanguages? As UML comprises actually a family of languages, we investigate the usage frequency of these sublanguages and also compare our results with those of other existing studies dealing with the usage frequency of the diagram types provided by UML.

RQ2: What is the usage frequency of UML's modeling concepts? Furthermore, we analyze the usage frequency of the modeling concepts provided by UML's sublanguages. To the best of our knowledge, this question has not been investigated by existing studies.

RQ3: What is the usage frequency of UML profiles? In our analysis, we also investigate the usage frequency of UML profiles—UML's language-inherent extension mechanism. Again, to the best of our knowledge, this question has not been investigated before.

The remainder of this paper is structured as follows. In the next section, we provide an overview of related studies on the usage of UML and summarize their findings. In Section 3, we document the model acquisition and analysis process of our study. In Section 4, we present the results of our study and compare them with the results obtained by related studies. Finally, we discuss the threats to the validity of our results in Section 5 and we conclude the paper with an outlook on future work in Section 6.

2 Related Work

A survey on existing studies on the usage of UML in general may be found in [BBB⁺11]. Please note that we focus on the usage frequency of UML's modeling concepts in this paper and we do not intend to compute metrics about comprehensibility and design quality of UML models as it is done in [NC08, GPC09, MSZJ04]. Thus, we summarize studies related to the usage frequency of UML's modeling concepts and report on language usage studies for domain-specific modeling languages (DSMLs). Finally, we highlight limitations of existing UML usage studies and how we address these limitations in this paper.

Studies on the usage of UML. There are several studies aiming to answer, besides others, the question: what is the usage frequency of the different UML diagram types? Dobing and Parsons [DP06] have been one of the first studying the *how* and *why* of using UML. They focused on questions to which extent a UML diagram type is used and subsequently

relate the results to the complexity of UML. They collected their data between 2003 and 2004 based on an online survey. Grossman *et al.* [GAM05] also investigated the adoption and the usage of UML in the software development community by an online survey. They conclude that there is a wide diversity of opinions regarding UML. Furthermore, a more recent study done by Hutchinson *et al.* [HWRK11] also investigates the question on used modeling languages by using an online survey yielding that 85% of the survey participants use UML as modeling language.

A very recent study on the usage of UML in practice is reported by Petre in [Pet13]. The study is based on interviews with professional software developers and five patterns on UML usage are identified. In the context of this study, the developers have been also asked about the usage of the different diagram types.

A different data acquisition method concerning the sources of information is used by Reggio *et al.* [RLRC13]. Instead of surveys or interviews, different kinds of teaching and training material are investigated, as well as UML tools. Based on this set of different resources, the usage frequency of UML diagram types is determined.

Table 1 summarizes the results of the mentioned studies by stating the three most used UML diagram types as given by the corresponding studies.

While the mentioned studies use surveys, interviews, or analyses of teaching materials, training materials, and UML tools to collect the data for concluding about the usage of UML, only a few studies exist that analyze models for this purpose. In [OC13], Osman and Chaudron analyze ten open source repositories for determining the usage of UML diagrams in addition to other questions, such as model and code co-evolution. They conclude that UML class diagrams are used in the studied open source projects, but other diagrams are scarcely used.

Concerning the usage of UML profiles, Pardillo [Par10] used a manual approach analyzing existing literature on UML profiles to identify the current practices in defining them. He concludes that the majority of profiles is defined for class diagrams and only a few profiles are defined for the behavioral part of UML.

Studies on the usage of DSMLs. Two studies about language usage are presented by Tairas and Cabot in [TC13]. In particular, two DSMLs are analyzed by collecting different usage statistics, such as the instantiation frequency of metaclasses. A similar approach is followed by Kusel *et al.* [KSW⁺13] where the subject of investigation is the application frequency of reuse mechanisms of the ATLAS Transformation Language (ATL). Finally, Williams *et al.* [WZM⁺13] discuss through a corpus-based analysis of metamodels defined in Ecore how metamodels look like by computing several different metrics.

Rank	Dobing & Parsons [DP06]	Grossman <i>et al.</i> [GAM05]	Reggio <i>et al.</i> [RLRC13]	Petre [Pet13]	Hutchinson <i>et al.</i> [HWRK11]
1	Class Diagram	Use Case Diagram	Class Diagram	Class Diagram	Class Diagram
2	Use Case Diagram	Class Diagram	Activity Diagram	Sequence Diagram	Activity Diagram
3	Sequence Diagram	Sequence Diagram	Sequence Diagram	Activity Diagram	Use Case Diagram

Table 1: Most used UML diagram types reported in literature.

Going beyond the state-of-the-art. Several papers aim to uncover the how and why UML is used by utilizing different data acquisition methods and analysis approaches. However, there is currently a lack of fine-grained quantitative studies investigating a larger corpus of UML models. Such studies are needed in order to answer more detailed research questions concerning how UML is used from a language perspective. Currently, the usage of UML is discussed on diagram level granularity, only. But, for instance, the usage frequency of modeling concepts has not been explored to the best of our knowledge. Thus, we aim in this paper for a fine-grained quantitative study in the spirit of [LKR05, KSW⁺13, TC13, WZM⁺13] based on a corpus of open UML models to answer additional research questions on the usage of UML.

3 Study Design

As an infrastructure for our analysis, we chose to use the UML modeling tool Enterprise Architect¹ (Version 9.0, Ultimate Edition) of the company Sparx Systems—which is one of the most popular UML modeling tools² and supporting UML 2.4.1. The main reason for this choice is our long-standing research collaboration with Sparx System's global partner SparxSystems Software GmbH Central Europe who supports us in this study.

The corpus of analyzed models consists of open UML models, which are publicly available on the Web and which have been created with Enterprise Architect. However, in ongoing work we are currently also analyzing—by the same means as described in the following open UML models that have been created with other modeling tools.

In the remainder of this section we first describe how the analyzed UML models have been retrieved from the Web and provide general figures about these models, and we second explain the model analysis process used in our study³.

3.1 Data Set

For retrieving publicly accessible UML models from the Web that have been created with Enterprise Architect, we used the file type search provided by the search engine of Google, which enables to search for files with specific file extensions. Thus, for searching Enterprise Architect models, we used the search string filetype:eap. We carried out this search twice, once in December 2012 and once in April 2013 resulting in 151 UML models. By investigating the URLs of the websites hosting these 151 models and reviewing the models' content, we identified twelve duplicates and 17 revisions of retrieved UML models, as well as one empty model. After filtering these models, we analyzed the remaining 121 UML models regarding their usage of UML's modeling concepts.

http://www.sparxsystems.com/products/ea/index.html

²http://list.ly/list/2io-popular-uml-modeling-tools

³Please refer to http://www.modelexecution.org/?page_id=982 for additional information about the design of our study.

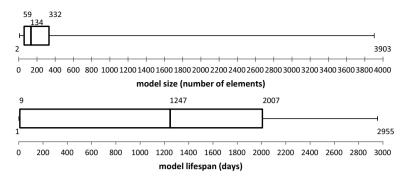


Figure 1: Size and lifespan of the analyzed UML models.

About half of the models (54%) have been retrieved from open source software repositories, namely *google code*, *assembla*, and *github*. About a quarter of the models (28%) has been retrieved from project websites which use the software project management system *trac*, and 18% have been retrieved from other sources. By manually reviewing the models' content, we found out that they are also mainly concerned with software-related aspects of the modeled systems.

To characterize the retrieved models, we determined their size in terms of the number of elements contained by the models, as well as the lifespan of the models in terms of days between the creation date and the last modification date of the models (cf. Figure 1).

As can be seen in the boxplot of the sizes of the analyzed models, depicted at the top of Figure 1, the smallest model contained two elements, while the largest model contained 3903 elements. The average number of elements (arithmetic mean) contained by the analyzed UML models is 385 and the median number is 134, the first quartile is 59 and the third quartile is 332. Thus, our data set does not contain very huge models (companies report on models comprising tens of thousands of elements [KPP08]), but they are on average of reasonable size for being considered useful for analyzing the usage frequency of UML's modeling concepts.

The boxplot of the lifespans of the analyzed models, depicted at the bottom of Figure 1, shows, that the minimal lifespan of the analyzed models is one day while the maximal lifespan is 2955 days (i.e., about eight years). The average lifespan (arithmetic mean) of the analyzed models is 1083 days (i.e., about three years) and the median value for the lifespan is 1247 days (i.e., 3.4 years), the first quartile is 9 days and the third quartile is 2007 days (i.e., 5.5 years). This data shows that on average the models have been created and maintained for a considerable period of time.

3.2 Data Analysis

Enterprise Architect provides an API, as well as a scripting environment that can be used to directly access the content of UML models. Using the API and the scripting environment,

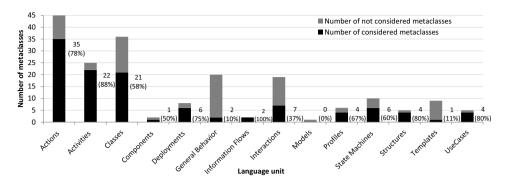


Figure 2: Number of metaclasses (considered / not considered in the analysis) per language unit.

we developed a script that iterates over all elements contained by a model and determines for each element its type, as well as whether a stereotype is applied on the element. The type of a model element corresponds to the instantiated UML metaclass. We regard each non-abstract metaclass defined in the metamodel of UML as a modeling concept of UML. We assigned each of these metaclasses to exactly one UML language unit, that is the language unit to which the package containing the respective metaclass is assigned to by the UML standard [Obj11, page 7–8]. Please note that we could not include all UML metaclasses in our analysis because they are either not explicitly represented in Enterprise Architect (e.g., the metaclass LiteralBoolean is represented as simple String), or they are not available at all in Enterprise Architect (e.g., the metaclass ReduceAction). Figure 2 depicts the number of metaclasses assigned to the respective language units, as well as the number of metaclasses which have been considered in the analysis and the number of metaclasses which have not been considered. In summary, 115 of 193 non-abstract metaclasses defined in the metamodel of UML are considered in our analysis.

As output of the script, we obtain an XML file that contains the information how often each modeling concept is used by the analyzed UML model and how often each modeling concept is extended by stereotype applications. Based on this data, it is possible to determine for each analyzed UML model the size of the model in terms of contained model elements, the usage frequency of UML's language units, the usage frequency of UML's modeling concepts, and the usage frequency of UML profiles. We calculate the respective figures using an additional Java program which aggregates the data captured in the XML files obtained for the analyzed models.

4 Analysis Results

In this section, we present the analysis results based on our corpus of open UML models structured according to the research questions RQ1-3⁴.

⁴More detailed results can be found at http://www.modelexecution.org/?page_id=982.

4.1 RQ1: UML Sublanguages

The modeling concepts of UML are organized in 14 *language units* which represent *sub-languages* of UML. Each language unit consists of modeling concepts that provide the means for modeling a certain aspect of a system under study according to a particular paradigm. For instance, the language unit *Activities* defines modeling concepts enabling to model the behavior of a system based on a workflow-like paradigm.

To get a first indicator about which parts of UML are used, we determine the usage frequency of UML's language units in the analyzed UML models. In particular, we compute (i) the number of language units used by the analyzed models, (ii) the number of models using a particular language unit, and (iii) the number of models using distinct combinations of language units.

(*i*) **Number of language units used per model.** We regard a model to use a distinct language unit if it contains at least one instance of at least one modeling concept assigned to this language unit. As depicted in Figure 3, 34% of the analyzed models use modeling concepts of one language unit, 17% use modeling concepts of two language units, and 22% use modeling concepts of three language units. Thus, three-quarter of all models (73%) use modeling concepts of up to three UML language units. The average number (arithmetic mean) of used language units is 2.72 and the median number is two.

(*ii*) Usage frequency of language units. Figure 4 depicts the frequency in which the distinct UML language units are used by the analyzed models. The three most frequently used UML language units are *Classes*, *Use Cases*, and *Interactions*. All analyzed models use the language unit *Classes*, 47% use the language unit *Use Cases*, and 39% use the language unit *Interactions*. This result is in line with the findings of Dobing and Parsons [DP06] who report that 73% of their survey respondents use class diagram, 51% use case diagrams, and 50% sequence diagrams in two-thirds or more of their projects. Compared to the findings of Grossmann *et al.* [GAM05], who report that use case diagrams, and sequence diagrams are used by about 90% of their survey respondents, our analysis results indicate that modeling concepts defined by the language unit *Classes* are significantly more frequently used than modeling concepts defined by the language units *Use Cases* and *Interactions*. The studies of Reggio *et al.* [RLRC13] and Petre [Pet13] also identified class diagrams and sequence diagrams among the most frequently used three UML diagram types. However, in their studies as well as in the study of Hutchinson *et*

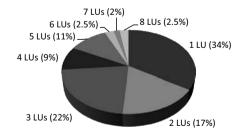


Figure 3: Number of language units (LU) used per model.

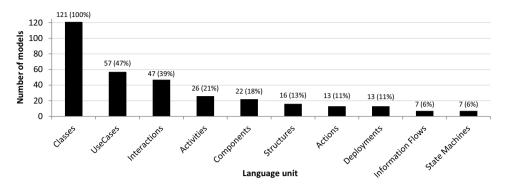


Figure 4: Number of models using modeling concepts of a particular language unit.

al. [HWRK11], activity diagrams are among the top three used diagram types, whereas the language unit *Activities* is on fourth position in our ranking. The language unit *State Machines* is according to our analysis results the least used language unit, however, the other studies did not rank state machine diagrams on the last position of used diagram types. The language units *General Behavior*, *Profiles*, and *Templates* are not used at all by the analyzed models. However, it has to be noted that for the language units *General Behavior* and *Templates* only a low number of metaclasses has been considered in the study.

(*iii*) Usage frequency of language unit combinations. As depicted in Figure 3, 66% of the analyzed models use modeling concepts defined by two or more UML language units. Figure 5 shows on the left-hand side that 71% of these models use modeling concepts defined in the language units *Classes* and *Use Cases*. Other frequently used combinations of two language units are *Classes* and *Interactions* (59%), *Use Cases* and *Interactions* (50%), as well as *Classes* and *Activities* (33%).

We also determined which combinations of three language units are frequently used. 49% of the analyzed models use modeling concepts of three or more UML language units (cf. Figure 3). 68% of these models use modeling concepts of each of the language units *Classes, Use Cases,* and *Interactions,* which are the most frequently used language units. Other less frequently used combinations of three language units are *Classes, Use Cases,* and *Activities (31%), Classes, Activities,* and *Interactions (25%), Classes, Use Cases,* and *Components (25%),* as well as *Classes, Structures,* and *Components (24%).*

For the usage of language unit combinations we can conclude that the most frequently used language units are also the ones that are most frequently used in combination.

4.2 RQ2: UML Modeling Concepts

Each language unit in UML consists of a number of modeling concepts, which are represented by metaclasses. For instance, the language unit *Activity* contains the metaclass InitialNode, which is a control node that initiates the control flow in an invoked Activity.

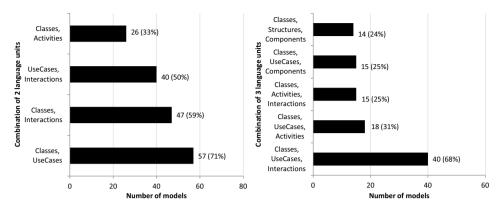


Figure 5: Number of models using a particular combination of language units.

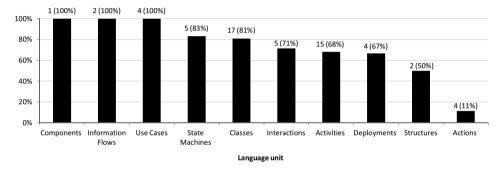


Figure 6: Proportion of used metaclasses among all considered metaclasses per language unit.

When creating a UML model, these metaclasses are instantiated and populated with property values. The number of metaclasses in the language units vary significantly ranging from one metaclass in the language unit *Models* up to 45 metaclasses in *Actions*.

In this section, we analyze the usage frequency of these metaclasses. In particular, (i) we identify the proportion of metaclasses that are actually used among all considered metaclasses. To also consider how often they are used, we further analyze (ii) in how many models each metaclass is used, and the number of instances of each metaclass in comparison to the number of all model elements of the respective language unit. Here, we focus on the most frequently used language units *Classes, Interactions*, and *Use Cases*.

(*i*) **Used metaclasses versus unused metaclasses.** Figure 6 depicts the proportion of metaclasses that are actually used (i.e., at least one instance exists) among all considered metaclasses in the respective language unit. According to this data, the language units *Components, Information Flows*, and *Use Cases* seem to be the most concise ones, as *all* metaclasses introduced in these language units are actually used in the considered models. For the language unit *State Machines*, we also observe a high proportion of used metaclasses among all metaclasses: 83% of the metaclasses are instantiated at least once. We may also highlight the language unit *Classes*. This language unit contains significantly

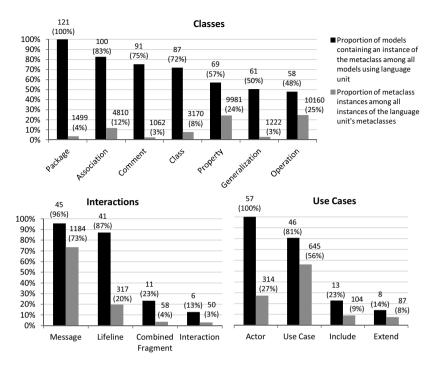


Figure 7: Usage frequency of UML metaclasses.

more metaclasses than *Components*, *Information Flows*, *Use Cases*, and *State Machines*, and still 81% of all available metaclasses are instantiated in the analyzed models. This indicates that the comparatively large number of metaclasses of the language unit *Classes* seems to be reasonable, largely required, and well understood. On the contrary, the high number of available metaclasses in the language unit *Actions* is not instantiated to a high extent in the analyzed models, as only 11% of the metaclasses are used.

(*ii*) Usage frequency of metaclasses. In Figure 7, the usage frequencies of the most frequently used metaclasses of the language units *Classes*, *Interactions*, and *Use Cases* are depicted. In particular, we show the usage frequency in terms of the absolute and the relative number of models that contain at least one instance of the respective metaclass, as well as the absolute number of instances of the respective metaclass and their proportion to the overall number of all model elements of the respective language unit. For instance, the metaclass Association of the language unit *Classes* is instantiated in 100 models (i.e., 83% of all models that use the language unit *Classes*) and 12% of all instances of metaclasses defined in the language unit *Classes* are instances of Association (i.e., 4810 instances of Association among 40993 instances of any metaclass of the language unit *Classes*).

Classes. Considering the most frequently instantiated metaclasses of the language unit *Classes*, it is not surprising that Package is used by all models, because a model created with Enterprise Architect must define at least one Package containing all other model elements. The metaclass Class is used by 72% of the models that use the language unit

Classes. The reason why not all of these models use the modeling concept Class is that the language unit *Classes* contains also metaclasses that are used in combination with metaclasses of other language units. For instance, the modeling concept Generalization may not only be used among instances of Class, but also among instances of Actor (belonging to the language unit *Use Cases*). Similarly, as the metaclass Association is, for instance, also used to associate an Actor with a UseCase, more models contain instances of Association than models containing instances of Class. Interestingly, there are more models that contain instances of Class than models containing instances of either Operation or Property. This indicates that in some of the models Class instances exist without owned operations or properties. It is also worth noting that 75% of the models that use the language unit *Classes* also contain at least one instance of Comment, whereas the number of comments is rather small (3% of the model elements). Modeling concepts that are not used at all in the analyzed models are Abstraction, PackageImport, PackageMerge, and PrimitiveType. The remaining 10 metaclasses of the language unit *Classes* considered in this study are used in between 2% and 39% of the analyzed models using this language unit.

Interactions. Nearly all models that use metaclasses of the language unit *Interactions* contain at least one instance of Message (96%) and Lifeline (87%). The proportion of instances of these metaclasses together account for 93% among all instances of metaclasses defined in this language unit. The metaclasses CombinedFragment and Interaction are only used by 23% and 13% of the models, respectively. The low number of models using the metaclass Interaction can be justified by the fact that Enterprise Architect does not implement the restriction, defined in the UML metamodel, that instances of the metaclasses Lifeline and Message have to be contained by an instance of Interaction. If a user creates, for instance, a new sequence diagram in Enterprise Architect, no Interaction instance is created automatically, but the user can still add Lifeline instances and Message instances to the diagram. The metaclasse Gate is only used in two models which contain one instance each, whereas the metaclasses Continuation and StateInvariant are not used at all.

Use Cases. The most frequently used metaclasses of the language unit *Use Cases* are Actor and UseCase, which are instantiated in 100% and 81% of the models using the language unit *Use Cases*, respectively. This also means that 19% of the models that contain an instance of Actor do not contain an instance of UseCase. This finding can be justified by two reasons. First, some of the analyzed models contain only Actor instances without associating them to UseCase instances. Second, in Enterprise Architect actors can be used equivalently to lifelines for defining interactions. In the analyzed models, instances of Actor and UseCase together account for 83% of all UML elements from the language unit *Use Cases*, whereas there are on average around two use cases per actor in the analyzed models. Interestingly, the metaclasses Extend and Include are only scarcely used in the analyzed models: only 23% and 14% of the models use them at all and their instances account together for only 17% of all UML elements of the language unit *Use Cases*.

Other language units. Besides the language units discussed above, we also highlight some interesting findings in the language units *Activities*, *Actions*, and *Deployments*. However, we omit a dedicated figure due to space limitations.

Among all models that contain instances of metaclasses of the language unit *Activities*, the most frequently used metaclasses are ControlFlow (used in 88% of the respective models),

Activity (77%), InitialNode (73%), as well as ActivityFinalNode and DecisionNode (65% each). Modeling concepts of the language unit *Activities*, that are not used in any of the analyzed models, are ActivityParameter, CentralBufferNode, ConditionalNode, Exception-Handler, ExpansionNode, SequenceNode, and StructuredActivityNode.

Unfortunately, only 13 models contain at least one instance of a metaclass containted by the language unit *Actions* (cf. Figure 4), which mitigates the validity of any general conclusions that we may draw from this data. However, it is interesting to note that in these models, only the metaclass OpaqueAction has been used frequently (in twelve out of 13 models). CallOperationAction, Pin, and WriteVariableAction are only used in three, two, and one of 13 models, respectively, whereas all other action types are not used at all.

Also modeling concepts of the language unit *Deployments* are only used in 13 models (cf. Figure 4). From this language unit, mainly Node and Device are adopted frequently: Eleven models use Node and eight models use Device. The metaclasses ExecutionEnvironment and DeploymentSpecification are only used in three and two models, respectively, and Artifact, as well as Manifestation, are not used at all.

4.3 RQ3: UML Profiles

We explore in this subsection the usage of UML profiles in our corpus of UML models. In particular, we identify (i) the ratio of models containing profile applications compared to those not having profile applications. To consider to which extent the models are profiled, we further analyze (ii) the ratio of stereotyped elements in models, i.e., elements that have at least one stereotype applied, compared to non-stereotyped elements, i.e., elements that have no stereotype applied. Finally, we determine (iii) the most frequently used stereotypes and the most frequently extended metaclasses.

(*i*) **Ratio of profiled versus non-profiled models.** We identified the models that have at least one stereotype applied on one of their model elements resulting in a profiling rate of 59% for the analyzed models. In this context, we had to consider also the realization peculiarities of UML. In particular, we did not count the application of UML standard stereotypes and keywords. Thus, more stereotype applications may exist, which are, however, considered as an alternative way to represent standard UML concepts.

(*ii*) **Ratio of stereotyped versus non-stereotyped elements.** Some models are heavily extended by profile applications. One model even contains nearly exclusively stereotyped elements which is a strong indicator for the usage of UML profiles providing mandatory stereotypes. On average (arithmetic mean), 22% of the elements contained by a profiled model are stereotyped.

(iii) Most frequently extended metaclasses / most frequently used stereotypes. In Figure 8, we show the ten most frequently extended metaclasses according to the absolute number of the metaclasses' instances with stereotype applications. The most frequently extended metaclasses are Property, Operation, Class, and Association. Stereotype applications that are attached to instances of these four metaclasses account for 88% of all stereotype applications for the given model population.

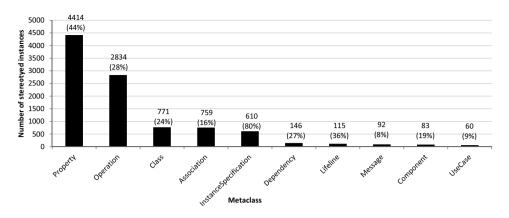


Figure 8: Number of stereotyped model elements per metaclass.

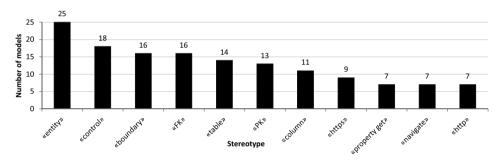


Figure 9: Number of models using a particular stereotype.

When considering the frequency of stereotype applications per metaclass, i.e., the ratio of stereotyped instances versus non-stereotyped instances, instances of InstanceSpecification are most frequently stereotyped, i.e., 80% of all instances of InstanceSpecification contained be the analyzed models are stereotyped. Instances of Property, Lifeline, Operation, Dependency, and Class are also frequently stereotyped (24%–44%).

Figure 9 shows the stereotypes that are used in at least seven distinct models. When considering the domains for which profiles are used in the analyzed models, we observe that stereotypes for defining robustness diagrams («entity», «control», and «boundary») for modeling model-view-controller applications are most frequently used. Besides, we encountered stereotypes for expressing database concepts («FK», «table», «PK», and «column») and Web application concepts («https», «navigate», and «http») quite often.

Finally, we relate our analysis results with the results obtained by the literature study of Pardillo [Par10]. One of the main findings of Pardillo is that the majority of profiles are defined for the metaclasses Class, Association, and Property. Our results confirm this finding as Property, Operation, Class, and Association are the most frequently stereotyped metaclasses in terms of absolute numbers of stereotyped instances.

5 Threats to Validity

Internal threats. We identified the following two factors that might affect the validity of our analysis results for the analyzed corpus of UML models.

We were not able to analyze the usage of all modeling concepts provided by UML, because not all of them are explicitly supported by Enterprise Architect. From the 193 modeling concepts of UML, we could only consider 115 of them in the analysis (cf. Figure 2). For determining which modeling concepts are explicitly supported, we reviewed the Enterprise Architect user guide, as well as the tool itself.

In the analysis, we chose to classify all modeling concepts provided by UML into sublanguages according to their assignment to language units defined by the UML standard. However, this sublanguage categorization does not take into account that certain modeling concepts can be used also when applying other sublanguages.

External threats. The following characteristics of the analyzed UML models restrict the extent at which it is possible to generalize our findings. The presented analysis considers open models that are publicly available on the Web and that have been created with Enterprise Architect. Further, the analyzed sample is with 121 UML models fairly small. The analyzed set of models does not contain very huge models. Furthermore, most of the models are obtained from open source repositories and thus may largely concern the domain of software systems. We did not take into account the purpose of the models, such as documentation, specification, code generation, or reverse engineering, which might have an impact on which modeling concepts of UML are used. Due to these characteristics of the analyzed data set, the obtained results are only valid for this set of analyzed UML models and they cannot be generalized for closed UML models (i.e., models that are not publicly available), UML models that have been created with UML modeling tools other than Enterprise Architect, huge models, or models that have been used in other application domains than software systems. Further, it has to be investigated whether the purpose of the models has an impact on which modeling concepts of UML are used.

Despite these limitations concerning the generalisability of our results, the analysis method presented in this paper can be applied to analyze arbitrary UML models to compute the usage frequency of UML's sublanguages, UML's modeling concepts, and UML profiles.

6 Summary and Outlook

We presented the results of analyzing 121 open UML models concerning the usage frequency of the sublanguages and modeling concepts of UML, as well as of UML profiles. Our stated research questions have been answered for this set of UML models as follows.

RQ1: What is the usage frequency of UML's sublanguages? The language units that are most frequently used in the analyzed models are *Classes*, *Use Cases*, and *Interactions* (100%, 47%, and 39% of the models, respectively).

RQ2: What is the usage frequency of UML's modeling concepts? We may conclude

that models using the language unit *Classes* use several modeling concepts quite frequently, such as Class, Property, Operation, Generalization, and Association, whereas in the language units *Interactions* and *Use Cases* mainly two modeling concepts each account for the largest proportion among model elements of the respective language unit: 93% of all model elements of *Interactions* metaclasses are either instances of Message or Lifeline and 83% of all model elements of *Use Cases* are either instances of Actor or Use Case.

RQ3: What is the usage frequency of UML profiles? From the observations made in this study, we may conclude that profiles are frequently used for defining robustness diagrams and database schemas. The core concepts of the language unit *Classes*, which are the most frequently used modeling concepts, are also most frequently stereotyped.

These results provide a first indication of which modeling concepts could be contained in a concise core of UML. In future work, we plan to enlarge the corpus of analyzed UML models with closed UML models from our collaborator SparxSystems Software GmbH Central Europe, as well as with models created using other UML modeling tools, to counteract the external threats to validity and to enable drawing more general conclusions. Furthermore, we plan to relate the usage frequency of UML's modeling concepts with different characteristics of the analyzed models, such as their size, lifespan, number of authors, purpose, and domain.

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Analyzing Model Dependencies for Rule-based Regression Test Selection

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Abstract: Unintended side effects during changes of software demand for a precise test case selection to achieve both confidence and minimal effort for testing. Identifying the change related test cases requires an impact analysis across different views, models, and tests. Model-based regression testing aims to provide this analysis earlier in the software development cycle and thus enables an early estimation of test effort. In this paper, we present an approach for model-based regression testing of business processes. Our approach analyzes change types and dependency relations between different models such as Business Process Modeling Notation (BPMN), Unified Modeling Language (UML), and UML Testing Profile (UTP) models. We developed a set of impact rules to forecast the impact of those changes on the test models prior to their implementation. We discuss the implementation of our impact rules inside a prototype tool EMFTrace. The approach has been evaluated in a project for business processes on mobile devices.

1 Introduction

The lifetime of almost any software system is characterized by a continuous need for changes in order to keep them up-to-date. Unintended side effects during these changes of software introduce additional defects and errors to them. Tests as means for error detection however require a high effort. Regression testing aims to reduce this effort by limiting the test execution to a subset of the test cases that correspond to the changes [RH96].

Model-based regression testing (MBRT) has the potential to provide early assessments of test effort by finding the impact of changes using the dependencies between requirements and design models, implementation, and tests. Thus, the test effort can be reduced by starting the test activity before the actual implementation of changes [BLH09]. However, the representation of complex, process-based software systems demands for modeling different views to represent their structure, behavior and other relevant aspects.

These views represent different aspects of the same system, which results in an overlapping of concepts and introduces dependencies between models of different views. Examples of these views for business processes are the *Process View*, which represents the high level business processes of the system, the *Structural View* which represents the component, business resources, and other structural aspects of the system [PE00], and finally the *Test View* which represents the test cases, test data, and other test related aspects [FR12]. De-

pendencies across these views propagate the changes across several models and can also potentially impact the tests. Hence, it is crucial to analyze the dependency relations between models belonging to various views such as to deal with change propagation and to guide the test selection.

Unfortunately, most of the existing approaches use process code for regression testing [WLC08, LQJW10, LLZT07]. Therefore, an early forecast of the required regression testing effort and an early start of the testing activity are not possible. Moreover, cross view dependency relations are not considered for business processes, which results in imprecise test selection. Other model-based regression testing approaches which determine the model dependencies during impact analysis, require repeated dependency analysis for each change [MTN10, PUA06, BLH09], which is not feasible in limited time and budget constraints. Broadly, the problem we focus on in this paper is:

If a change is applied on any model belonging to the structural or process view of a business process, what will be its impact on the tests.

The main contribution of our approach is twofold. Firstly, we forecast the impact of changes on the *Structural*, *Process* [SDE⁺10, PE00], and *Test* view [FR12] of business processes to support regression test selection. To do so, we combine various approaches for dependency detection, change modeling, and impact analysis. This allows us to acquire the impacted test elements, which are then classified as required for retest, unaffected or obsolete. Secondly, we develop a set of impact rules to react on various changes of the models of the structural view and the process view. Since we record the dependency relations prior to the test selection, the dependency relations are not required to be repeatedly identified every time the impact analysis is performed, thus increasing the efficiency of the overall process.

The remainder of this paper is organized as follows. Section 2 presents an introduction to the case study we are using in this paper and provides more details for the motivation of our work. Section 3 formulates the test selection problem. Section 4 presents an overview of our approach and elaborates on the dependency relations, changes, and the impact rules. Section 5 discusses the details of test selection and classification. Section 6 presents the tool that implements our approach. Evaluation of the approach on a framework and on a scenario from our case study is presented in Section 7. Related work is discussed in Section 8 and finally, Section 9 concludes the paper and outlines further work.

2 Field Service Technician Case Study

Before we discuss the problem of regression test selection for business processes in detail, we first introduce our case study briefly and then formulate our problem by focusing on several aspects of the case study.

The *Field Service Technician* case study was developed in a joint academic and industrial research project *Adaptive Planning and Secure Execution of Mobile Processes in Dynamic*

Scenarios (MOPS)¹. Its goals are to automate the processes to assist field service orders, which includes the *planning*, *preparation*, and *execution* of field service orders, *management of field tours*, *management of tools and spare parts*, and *resource scheduling*. The case study is of medium size and complexity and consists of 25 processes and 35 components.

We modeled these processes, their interactions, and the services they utilize (*Process View*) using BPMN collaboration diagrams. The other structural aspects of the processes, for example the services provided by various participants and stakeholders of the processes and their interfaces, the data acquired by the processes, and the relations between the processes and business resources are modeled using UML class and component diagrams (*Structural View*) [SDE⁺10, PE00, KKCM04].

Test suites to tests the individual behavior of the processes and their interactions are also required. The test suites which are being used for testing a stable version of processes are known as a *Baseline* test suite. We model the baseline test suites using UTP², which allows us to model several aspects of the tests, such as the *Test Architecture*, *Test Behavior*, and *Test Data*². To evolve the processes of the Service Technician case study, various changes are required to be introduced in these processes.

Section 7.2 presents an illustrative example which includes the details of views, dependencies across these views and some example change scenarios on which our approach is applied. Here, to further motivate the need for our approach, we briefly discuss one of the changes from the scenario presented in Section 7.2.

A yet unrectified functional error in the system demands replacing an existing service with the new one in a process. However, class-methods defined in class diagram implement the interfaces of components, which in turn provide services to the processes. Similarly, test cases in the test view also call these services during the test execution. Moreover, mocks and stubs are implemented to mock the behavior of the class-methods and are used by the test cases. If a service has to be replaced all such dependencies are required to be understood and utilized to find the impacted tests. Thus, the questions arise that how many such dependencies exist between these various views? If a change is to be introduced, which test cases are affected due to such dependencies, and how they are affected?

3 Problem Definition

We consider the discussed various views and dependencies to formulate the problem of regression test selection in the context of business processes.

Given a process P defined by a set of models $S_M = (B, C_D, C_{OD})$, where B is a BPMN collaboration diagram representing the *Process View*, C_D is a class diagram, and C_{OD} is a component diagram representing the *Structural View* of P. Given a set of baseline test models T to test P representing the *Test View*, defined by a 2-tuple $T=(T_a, T_b)$, where T_a is a class diagram representing the

¹See: http://mops.uni-jena.de/us/Homepage-page-.html

²http://utp.omg.org/

Test Architecture in UTP and $T_b = (b_1, b_2, ..., b_n)$ is a set of activity diagram test cases to test P representing the Test Behavior in UTP. Given a set of Changes $C=(c_1, c_2, ..., c_n)$, where each $c_i \in C$ is a distinct change type applicable on any model in the set S_M . For any given $c_i \in C$, the problem is to determine which elements of T will be affected by c_i , which can be represented by T'. Moreover, for each element $x \in T'$, it is required to determine how x can be classified for regression testing.

The classification of test elements decides whether to select these elements for regression testing or to omit them. Our classification of test elements is further explained in Section 5. The next section presents an overview of our approach to deal with the aforementioned regression test selection problem.

4 Overview of Our Model-based Regression Test Selection Approach

Our approach is comprised of four major steps which are discussed in the following and are also presented by Figure 1. In the first step, we elicitate and record the dependency

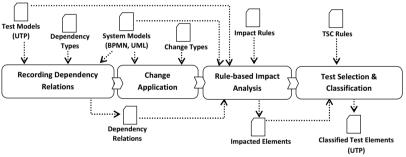


Figure 1: Overview of Regression Test Selection Approach

relations between the system models (S_M to S_M) and between the system models and test models (S_M to T). They remain valid as long as no changes occur, therefore they can be utilized for impact analysis tasks. The S_M to S_M dependencies are recorded using dependency detection rules, whereas the S_M to T dependencies are recorded during the test generation. Section 4.1 discusses the details of the dependency relations and how we record them.

The next step is to apply a change on any of the BPMN or UML models (S_M) and to assess its impact on the tests. We defined a set of change types to model changes as shown in Figure 1. Each model in the set S_M is analyzed for this purpose to identify the applicable changes. Section 4.2 discusses the details of these changes.

When a change is applied on a model, its corresponding impact rules are triggered to identify the potentially affected model elements and test elements. Our impact propagation rules analyze the interplay of change types and dependency relations to identify the affected elements. Section 4.3 elaborates on the structure and application of our impact

rules.

Finally, the impacted elements have to be analyzed to determine which test cases are required for regression testing and which test cases can be omitted. Therefore, we develop a set of test selection and classification rules (TSC Rules). For the classification of the test elements in a UTP model, we adapt and extend the test case classification scheme of Leung and White [LW89] and applied it on UTP test elements. The classification scheme and process are further explained in Section 5.

4.1 Recording Dependency Relations

To model them, we define the set of dependency relations as $D=(d_1, d_2,...,d_n)$, where each d_i is a dependency relation defined by a 3-tuple (source, relation-type, target). The source and target of a dependency relation specify the elements of either S_M or T, which are related to each other. The relation-type defines the purpose of a dependency relation and clarifies its semantics. Dependency relations can be seen as relations between different types of models (*Cross-Model* dependency relations) or relations within the same model (*Intra-Model* dependency relations).

The cross-model dependency relations originating from *Structural* and *Process* views can be categorized into four categories. These categories are also displayed by Figure 2 and are discussed in the following.



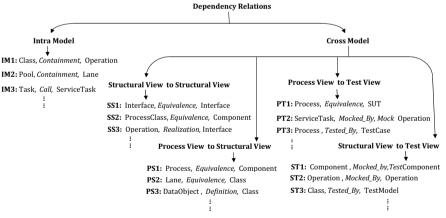


Figure 2: Categories of Cross-Model and Intra-Model Dependency Relations

component diagrams (S_M to S_M). As an example of this category, consider the dependency relation SS1:(Interface, Equivalence, Interface) depicted by Figure 2. It specifies that an Interface of a component in a UML component diagram can also be presented as a concrete interface in a UML class diagram. However, both express the same *Interface*. *Process View to Structural View:* This category covers dependency relations between BPMN collaboration diagrams and UML class and component diagrams (S_M to S_M). As an example, consider a *Process* in the BPMN collaboration diagram. It can be defined as a component in a component diagram, where the component will define the interfaces provided and acquired by the process [SDE⁺¹⁰]. This is depicted in Figure 2 as PS1, (*Process, Equivalence, Component*).

Process View to Test View: consists of dependency relations between the elements of BPMN collaboration diagrams and UTP test models (S_M to T). One example of such a relation is *PT3:*(*Process, Tested_By, TestCase*), which suggests that a process can be tested by a UTP *Test Case*.

Structural View to Test View: contains the dependency relations between the elements of UML class and component diagrams and UTP test models (S_M to T). An example of such a relation is ST1:(Component, Mocked_By, Test Component). It expresses a situation where the behavior of a Component defined by a UML component diagram is simulated by a Test Component in UTP test architecture.

Intra-Model. This category covers of dependency relations within one model, such as a relation between two elements of a class diagram. Examples are *IM1* and *IM2* as depicted by Figure 2. The dependency relation *IM1* expresses that a class in a UML class diagram can contain operations. A similar dependency relation of type *Containment* is suggested by *IM2*, which expresses that a *Lane* element is contained by a *Pool* element in a BPMN collaboration diagram. To record these dependency relations, we use two different methods as discussed in the following subsections.

Recording Dependency Relations During Test Generation: Dependency relations belonging to the test view (Categories *Process View to Test View* and *Structural View to Test View*) can be recorded during the test generation [NZR10]. Our baseline test suites are generated using a model-driven approach that uses information from BPMN collaboration diagrams and UML class diagrams to generate UTP test architecture and test behavior [FR12]. The UTP test architecture is in the form of UML class diagrams with UTP stereotypes and test behavior is in the form of UML activity diagram test cases generated using path traversal algorithms. During the test generation, the relations between source and target models are also preserved. Each test case in UTP corresponds to a path in BPMN collaboration diagram, thus mappings between the source and target elements also provide the required dependency relations. An example is a *Service Task* in a BPMN collaboration diagram that maps to a *CallOperationAction* in an activity diagram test case. This dependency relation between the *ServiceTask* and *CallOperationAction* is recorded at the time of test generation.

Recording Dependency Relations Using Detection Rules: The intra-model dependency relations (Categories *Structural View to Structural View* and *Process View to Structural View*) do not involve any test models. To record them, we utilize a rule-based approach that was introduced in our previous works [LFR13]. This approach relies on a set of predefined detection rules that are applied on a software and elicitate dependencies between its software artifacts. Each rule is designed for detecting a specific dependency relation using conditions encoded in the rule itself. These conditions allow the rules to query the attributes (e.g. identifiers), relations (e.g. inheritance-relations) and the structure (e.g. parent-child-relations) of models. However, we extended the set of dependency detection rules to record the intra-model dependency relations and (S_M to S_M) dependency relations

in our approach.

4.2 Change Application

Our rule-based approach requires that changes applicable on the models are well understood and explicitly specified. Therefore we define types of changes belonging to the set S_M by the concept of *Atomic* and *Composite* changes [LFR12] to define the changes for each model in the set S_M . Atomic changes are the basic unit of change, and cover the *Addition*, *Deletion*, and *Updating* the properties of model elements. A composite change on the other hand is composed of several other atomic or composite changes. The composite changes are: *Moving*, *Replacing*, *Swapping*, *Merging*, and *Splitting* of model elements [LFR12]. The names of these composite changes are self explanatory, whereas their actual definition is context dependent. Every change type $c_i \in C$ is an instance of the aforementioned atomic or composite change types. As discussed earlier, the structural aspects of a process, for example the local or provided operations, can be defined inside a *Class* of a UML class diagram, which is therefore referred to as a *ProcessClass* [KKCM04]. An example change type in this context is *Add Operation in ProcessClass*, which is an instance of the atomic change type *Add*. It adds an operation inside a *ProcessClass* which can provide services to a process.

As discuss earlier, processes require services to commence a process. An example change type in this context is *Replace a Service*, which is an instance of the composite change type *Replace*. Since this is a composite change type, it requires removing the existing *ServiceTask* in BPMN collaboration diagram and adding a new one in the place of the previous *ServiceTask*. It should also update any calls to former *ServiceTask* with the new *ServiceTask*. A change can be selected from the list of pre-defined change types to initiate the impact analysis and test selection process. Hence, the estimation of required regression testing effort is possible even before a change is actually implemented on a model. Hence, our approach is not dependent on any specific change detection strategy such as model comparison as compared to other MBRT approaches[BLH09, NZR10].

4.3 Rule-based Impact Analysis

When a change is introduced to a model, its dependency relations are to be analyzed for change propagation across related models and tests. To do so, we developed a set of impact analysis rules for studying the propagation of changes between the changed model and all related, thus possibly impacted, models using the recorded dependency relations.

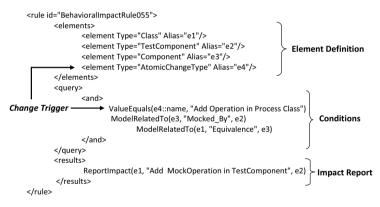
An impact rule can be regarded as a 5-tuple $R=(c_t,m_e, ED, QD, RD)$, where c_t defines the change type that acts as the *Change Trigger* for the impact rule and m_e defines the model element on which c_t is applied. The *ElementDefinition*-part (ED) is defined as $ED=(e_1,e_2,...,e_n)$, where each e_i is an element from one of the models belonging the set S_M or T. The *QueryDefinition*-part (QD) is defined as $QD=(q_1, q_2,...,q_n)$, where each q_i specifies a condition on the elements belonging to the set ED. These conditions include logical conditions which can filter the elements selected by the rule, for example *AND*, *OR*, *XOR*, and pre-defined operations to query the attributes of models and the relations between models.

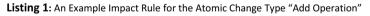
One example of these pre-defined operations is *modelRelatedTo*(a, t, b), which checks if a dependency relation of type t exists between a model element a and another model element b. Finally, the *ResultDefinition*-part (RD) is defined as RD=(a_1 , a_2 ,..., a_n), where each a_i is an action that reports an impact (*Reporting Action*). A *Reporting Action* can further trigger a new change that may also trigger additional impact rules.

The actual execution and processing of our impact rules is accomplished in a recursive manner [LFR13]. First, the initial change (*Change Trigger*) is selected for execution. Rules which react on this kind of change are then being executed and produce a set of impact reports. Each impact report equals a 3-tuple; the source of a change, the change type, and the affected element. Each impact report is then again treated as the initial change (*Change Trigger*) and processed accordingly. Consequently, further impact reports might be created. The final result produced by this impact analysis process is an ordered set of impact reports.

4.3.1 Example Impact Rule Illustration

To illustrate the aforementioned concept, we present a scenario and an impact rule which can be applied in the context of this scenario. As discussed earlier in section 4.2, the





structure of a process can be modeled using a *ProcessClass* in the system class diagram. However, each *Process* can also be defined as a *Component* in a UML component diagram [SDE⁺10], which defines its required and provided interfaces which are implemented as operations in the *ProcessClass* corresponding to the process. Thus, a *ProcessClass* that defines a process and its corresponding *Component* are "equivalent"to each other (*SS2* in Figure 2). Furthermore, a *TestComponent* can "mock" the behavior of the *Component* (*ST1* in Figure 2) to test a certain process. In case the *Participant* involved in a collaborative process is changed, its related *Component* and consequently the related *TestComponent* would be affected as well. The example impact rule depicted in Listing 1 realizes this scenario. The element *e4* is a *Change Trigger* and the name of its associated change type is "*Add Operation in Process-Class*". The *Element Definition* part defines the elements to be evaluated by the impact rule, i.e. *Class, Component*, and *TestComponent*. The conditions part applies constraints on the model elements defined in the *Element Definition* part. The two main conditions use the *modelRelatedTo*-operation to check if the dependency relations (ProcessClass, *Equivalence*, Component) and (Component, *Mocked_By*, TestComponent) exist for the model elements specified in the element definitions.

If the conditions are satisfied, the next change is triggered and the impact is further propagated as defined in the created *Impact Report*. The impact report states that the source of the change was an element *e1*, a *ProcessClass*, and that the change is propagated to the element *e2*, a *TestComponent*. The next change trigger will be the impact rule corresponding to the change "*Add MockOperation in TestComponent*", which will be applied on the element *e2*.

5 Test Selection and Classification

We classify a UTP test suite into four types of test cases: *Obsolete*, *Reusable*, *Retestable*, and *New* as suggested by Leung et al. [LW89]. To classify the composite model elements, we also introduce the notion of *Partially Retestable* elements to the classification as explained in the following.

As presented in Section 3, the regression test selection problem consists of two fundamental parts: the identification of elements affected by a change $c_i \in C$, and the classification of these impacted elements. Let $x \in T'$ be an element impacted by a change $c_i \in C$. Let I be the set of reporting actions produced by the impact rules after the application of c_i on x. Let (O, U, R, P, and A) represent the sets of *Obsolete*, *Reusable*, *Retestable*, *Partially Retestable*, and *New* elements. The test classification problem is to determine whether xbelongs to O, U, R, P, or A. Where O refers to the set of obsolete elements, which are no more valid for T'. The set U represents the set of *Reusable* elements in T', which are not affected when the change c_i is applied. R is the set of elements which are affected by the change c_i and should be used to retest the process P after any required modifications and should be included in T'.

We further extend the definition of *Retestable* by using another set of *Partially Retestable* elements. An element $x \in P$ is partially retestable, if at least one of its constituents is *Reusable* and at least one of its child elements is *Retestable*. The element x should remain in T', whereas its affected constituents should be updated and used during regression testing. Finally, A is the set of elements that are required to be added in T' to update it.

The type of the element x determines how it will be classified. Each element in UTP has to be analyzed to define the conditions under which that element can belong to either O, U, R, P, or A. We analyzed the UTP elements and define the classification conditions for them. As an example, below we present some of the conditions under which a *Test Component* element in UTP might belong to one of the classifications.

Example of Classifying a Test Component – Let $x = tc \in T'$ be a UTP *TestComponent*, and let M be the set of *MockOperations* belonging to tc. In case a change c_i is applied on tc, it will be considered as *Obsolete* if the following conditions are met. There exists an impact report $r \in I$ caused by tc, such that the change type of r is *Delete TestComponent*. The origin of the change type *Delete TestComponent* can vary due to the dependency relations.

Element tc is considered *Reusable* if $tc \notin O, R, P, or A$. This means that no reporting action $r \in I$ exists for tc. The element tc will be *Retestable* if $\forall m \in M m$ is *Retestable*. This means that, for a test component to be retestable, all of its mock operations should be affected by c_i . Otherwise, tc will be *Partially Retestable* under the following conditions; (1) $\exists m \in M, n \in M$ such that m is *Reusable* and n is *Retestable*, (2) $\exists r \in I$, such that the change type of r is *PropertyUpdate* for tc, (3) A *MockOperation* is added to M inside a $r \in I$. Finally, tc will be considered as *New* if $\exists r \in I$, such that the change type of r is (*Add TestComponent*) for tc.

6 Tool Support

We implemented our approach in a prototype tool called EMFTrace ³ . EMFTrace is an Eclipse-based tool which is built upon the Eclipse Modeling Framework ⁴ (EMF), and was initially developed for dependency detection. Our tool offers features for importing models from a variety of tools and modeling languages. It is capable of analyzing various different types of software artifacts for dependency relations. This dependency analysis is implemented by dependency detection rules as introduced in Section 4.1, which are executed by the rule processing component integrated in EMFTrace.

EMFTrace has been extended to allow for rule-based impact analysis [LFR13] as presented in Section 4.3.1. Therefore, the existing rule-processing infrastructure is reused and extended to allow for the generation of impact reports. To perform the test selection, we further extended EMFTrace by implementing a test selector prototype plug-in. This plugin allows to analyze the impacted elements produced by the impact analyzer and classifies the affected test elements.

7 Evaluation and Application on a Case study

To evaluate our approach, we applied the criteria of the framework of Rothermel *et al* [RH96], which are employed by several MBRT approaches for evaluation [BLH09, NZR10]. The framework consists of 4 major criteria; *Inclusiveness, Precision, Efficiency* and *Generality. Inclusiveness* is the measure to which the modification revealing tests are included. In contrast, *Precision* determines the presence of false positives. *Efficiency* is defined in terms of time and space requirements of the approach, its automatability, the cost of calcu-

³https://sourceforge.net/projects/emftrace/

⁴http://www.eclipse.org/modeling/emf/

lating modifications, and the costs that occur during the preliminary and critical phases of testing. *Generality* is the ability of the approach to perform in various practical scenarios [RH96]. Further, we also applied our approach on a case study that automates business processes on mobile devices.

7.1 Evaluation based on Rothermel et al.'s Criteria

Inclusiveness and Precision: Our approach considers 114 different dependency relations, hence all modification revealing test cases covered by them will be considered for retest. Since we cover a comprehensive set of dependency relations, there is less risk of missing any possibly impacted test elements. We explicitly separate the non-modification revealing test cases, i.e. the *Reusable* test cases. Hence, the precision of our approach is considerably higher than the *Retest-All* approach. One of our previous studies show a precision of 80% for the rule-based impact analysis [LFR13]. We expect the same precision, as our approach is also based on the rule-based impact analysis.

Efficiency: We provide the tool support through EMFTrace (see Section 6), which saves the time required for manual analysis. The worst case eventuates if each model of the system is dependent on any other model of the system. Hence there are n(n-1)/2 dependency relations for n models, which defines how often each impact rule is executed due to recursion. The time complexity of a single rule computes to $O(n^k)$ where k is the number of elements queried by the rule. Thus, the final time complexity equals $O(m \cdot n^{k+2})$, where m represents the number of rules. Moreover, since the approach is able to forecast the number of test cases affected by a change in earlier phases of development, it can save test costs compared to the approaches that require more effort in later critical testing phases.

Generality: We consider two factors when analyzing the generality of our approach. First, our rules are easier to extend without requiring any change to the underlying rule execution engine and tooling. Hence, our concept offers improved extensibility when compared to other approaches that require changes in their respective tools, which is often a tedious task. Moreover, our approach does not require any explicit model comparison, thus making it easier to integrate with any change detection mechanism than other approaches.

7.2 Application of Our Approach on a Scenario from the Field Service Technician Case study

In the following, we present the application of our approach on a process *TourPlanning*-*Process* from the *Field Service Technician* case study. The *Tour Planning Process* is responsible for planning a field tour based on various strategies. Figure 3 shows small cutouts of this process, its related classes, components, UTP test models, and their dependencies.

Process View: the box numbered as (a) in Figure 3 shows a part of the BPMN collaboration diagram representing the *TourPlanningProcess*. It shows three process participants,

i.e. *TourPlanner*, *RoutePlanner*, and *ServicePlanner*. The participant *Tour Planner* commences the process and collaborates with other participants to create a *TourPlan*. The part presented in Figure 3 focuses on a situation where the *TourPlan* is created based on the shortest available plan between start and end destinations. The participants *RoutePlanner* and *ServicePlanner* provide two services modeled as *Service Tasks*: the *getShortestRoute* service, which provides a shortest route between a given start and destination location, and the *getServiceOrders* service which returns the list of service orders covering a particular route. For our discussion we will concentrate on the dependencies of these participants and services to other models.

Structural View: This view is represented in Figure 3 by the parts (b) and (c). Within this view, the *Process View* participants *RoutePlanner*, *TourPlanner*, and *ServicePlanner* are modeled as UML components, following the SoaML modeling method [SDE⁺10]. The

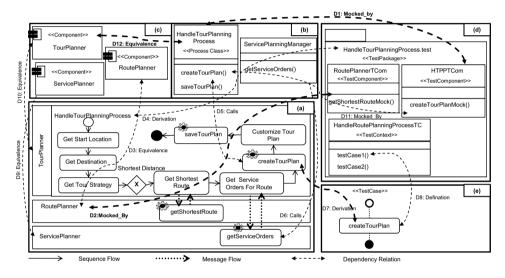


Figure 3: A part of the tour planning process in MOPS, its different views and dependency relations

UML class diagram shown in part (b) presents two classes: *HandleTourPlanningProcess*, and *ServicePlanningManager*. The first class represents the structural definition of the process itself and the later class implements an interface of the *ServicePlanner* component. It provides the service *getServiceOrders()* modeled as an operation. **Test View:** Finally, part (d) and (e) show the *Test View* of the *HandleTourPlanningProcess*. The *Test Architecture* as shown in part (d) includes a *TestPackage* and a *TestContext* class corresponding to the *HandleTourPlanningProcess*. The UTP class *TestContext* contains the definitions of all the test cases required for testing the process. However, Figure 3 shows only two of them as an example. The actual test case specification in UTP is represented by an UML activity diagram. Part (e) shows the exemplification of a test path, used to test the execution path shown in the process view. The path is derived by applying a path search algorithm using our test generation strategy [FR12].

Dependency Relations Across Views: The dashed arrows in Figure 3 show the dependency relations among the elements of the models. An example dependency relation is

D2, which is shown in bold in Figure 3 and represents a dependency relation of type *Mocked_by* between the participant *RoutePlanner* and its corresponding *TestComponent*. It implements the dependency relation ST1 as presented in Figure 2.

Change Application and Impact Analysis for Replacement of a Service: To illustrate

	Rule 1	Rule 2
Change Operation	Replace ServiceTask Replace CallOperationAction	
Source	createTourPlan: ServiceTask	createTourPlan: CallOperationAction
Target	createTourPlan: CallOperationAction	Operation
Dependency Relation	ServiceTask, <i>Derivation</i> , CallOperationAction	CallOperationAction, <i>Equivalence</i> , TestOperation
Triggered Change	Replace CallOperationAction	Replace TestOperation

Table 1: An excerpt of the results of applying Change 2 on the scenario

the implementation of our To illustrate the utilization of the dependencies and rules we discuss the implementation of the replacement of an operation. The service task *create-TourPlan* was discussed with part (**a**) of Figure 3. Its corresponding *Operation* is represented by the *HandleTourPlanningProcess* in part (**b**) by a UML class with the stereotype «ProcessClass». The operation *createTourPlan()* creates and initializes a *TourPlan* object and returns it to the calling process not only requires 1 the creation and initialization of the *TourPlan* object, but it should also assign the *Tour Plan* object would be kept in the system, which would violate the constraints of the system design. However, we want to keep the existing *createTourPlan* operation due to its utilization in another scenario. The change scenario can now be implemented by evaluating the rules and dependency relations, leading to the following changes.

Change 1 - Atomic (Add): Add a new operation OP: "TourPlan createTourPlan(Tour currentTour, ServiceOrders <List so>);" in the *ProcessClass HandleTourPlanningProcess*. This corresponds to the *AddOperation in ProcessClass* change type discussed in Section 4.2.

Change 2 - Composite (Replace): Replace the operation corresponding to createTour-Plan ServiceTask in the HandleTourPlanningProcess collaboration diagram with OP. The *Replace ServiceTask* change type is also referred to in Section 4.2.

The application of *Change 1* will activate the impact rule depicted in Listing 1. That will in turn utilize the dependency relations D1 and D12 depicted in figure 3. The rule would then suggest to add a corresponding mock operation inside the test component *HTPPTCom* by triggering the change type *Add MockOperation in TestComponent*, as suggested by the rule in Listing 1.

The application of the *Change 2* requires to trigger the change type *Replace ServiceTask*, which is also discussed in Section 4.2. Table 1 represents partial results in the case when the *Change 2* will be applied to replace a *ServiceTask*. The first column presents the triggering of the first rule, while the second one represents the rule triggered as a result of applying the first rule. When the first rule replaces the *ServiceTask createTourPlan*, it will affect the corresponding *CallOperationAction* in the test case activity diagram due to the

dependency D7: (createTourPlan, Derivation, createTourPlan), as depicted in Figure 3. Finally, *Rule 2* will be triggered, which suggests replacing the *CallOperationAction* inside the activity diagram test case. The rule for replacing the CallOperationAction triggers another rule to replace its corresponding *TestOperation* inside the test code and so on.

Test Selection and Classification for the Scenario: The *TestCase1*, represented as an activity diagram, is classified as *Retestable*, as it is required to be retested due to a change in its called *Operation*. Other test cases remain unaffected because they do not call this operation. As a new MockOperation is added inside the *HTPPTCom TestComponent*, it would classified as *Partially-Retestable*. This classification is consistent with the case 3 presented in the classification discussed in Section 5.

7.3 Threats to Validity

We identified two major factors that can influence the results achieved by our approach. The first factor is the accuracy of the dependency relations recorded by our dependency detection approach. Although our rules cover several types of constraints for a precise detection of dependency relations, the similarity of the names of model elements, however, still plays a significant role. If proper naming conventions are not followed during the modeling phase, some dependency relation might remain undetected and our approach might produce imprecise results. The other factor is the size of the test suite. If the baseline test suite is already too small, the reduction of cost and effort achieved by our approach might not be significant compared to the retest-all approach. However, the results can still be used to update the baseline test suite.

8 Related Work

A number of business process-based regression testing approaches use process code, such as BPEL, for regression test selection [WLC08, LQJW10, LLZT07]. They start the test selection activity after the changes are already implemented and cannot forecast the required cost and effort earlier.

Our recent investigations on change impact analysis revealed the lack of support for the interplay of different types of models and software artifacts [LFR13]. A few works, such as the one of Ginige *et al.* [GG09], consider the relations between BPEL processes and the WSDL web service specifications. Since we do not use process code for regression testing, these dependency relations cannot contribute to our work. Wang *et al.* [WYZS12] use dependency relations between the process layer and the service layer for impact analysis. However, along with such dependencies, we support a more comprehensive set of other dependency relations between processes, services, components, and test suites.

A number of MBRT approaches only consider intra-model relations inside a single artifact and their impacts on tests [CPU07, CPU09, KTV02, TJJM00]. These approaches are valuable for unit level testing; however, they cannot predict the indirect impacts resulting from the changes in other system artifacts. A large number of MBRT approaches consider the inter-model relations between artifacts for test selection [MTN10, PUA06, BLH09]. However, they do not record these relations prior to the impact analysis. To perform test selection more than once, each time the relations have to be repeatedly searched; thus, increasing the test selection time.

Recent work by Naslavsky *et al.* [NZR10] makes the dependency links explicit by storing them in a separate model during the test generation process prior to the test selection. However, this approach can only record dependency relations between the design models from which tests are generated and the tests themselves. We are not only using this approach, but also recording other inter-model dependency relations between several design models using additional dependency detection rules. Moreover, our approach further compares to all above mentioned approaches in following ways.

Firstly, these approaches perform the discovery of dependency relations during the impact analysis activity. In our approach, we separate these two activities by discovering the dependency relations in the first phase and later performing the impact analysis. In this way, the discovery part can be reused for other maintenance activities, such as consistency checking of models. Secondly, all above discussed approaches are based on model comparison for test selection. They cannot deal with the changes directly captured from a model editor. Our approach can be integrated with both. Once a change is available, independent from the detection mechanism, the impact analysis activity can be started.

9 Conclusion and Future Directions

In this paper, we presented a model-based regression testing approach for business processes. Our approach determines affected test cases by forecasting the impacts of changes prior to their implementation. For this purpose, we first record the dependency relations between UML models, BPMN models, and UTP test models. As another contribution, we developed a set of impact rules to forecast the impacts of changes and the resulting change propagation on different parts of a test suite. Tests are further classified to decide their inclusion for regression testing. We discussed the implementation of our approach in our prototype tool EMFTrace. To demonstrate the applicability of our approach, we applied it on several change scenarios in a case study on mobile field service technicians developed under the MOPS project. We further evaluated our approach according to the criteria of *Inclusiveness, Precision, Efficiency*, and *Generality*. Our future work targets on an extension of our impact rules to cover the concrete test scripts. Furthermore, we plan to analyze how risk, cost, and fault severity based approaches can be integrated with our approach for further test prioritization.

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Efficient Exploration of Complex Data Flow Models*

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Abstract: The modeling tools that are commonly used for embedded software development are rather limited when it comes to communicating certain model properties between different groups of engineers. For example, calibration engineers need to understand dependencies between signals and calibration parameters, while function developers create models with a divide-and-conquer strategy, where details of signal dependencies are hidden by abstract interfaces.

We state requirements for modeling tools to improve the exploring of complex data flow models and to facilitate the understanding of engineers from different domains. We propose an approach that combines *transient views* and *automatic layout* and present two implementations based on different technologies, GMF and KLighD. While both technologies fulfill all requirements, KLighD turned out to be superior in terms of both performance and programming effort. The implementations are based on an open-source framework and are employed in a commercial product that targets the calibration process for automotive software development.

1 Introduction

In many application domains, such as the automotive industry, model-driven software development (MDSD) has become the established approach for the design and specification of system features, as well as their implementation in form of software executed by embedded computer systems. MDSD offers advantages such as separation of specification and implementation, reuse of function specifications across different development phases from simulation over prototyping to target integration, and automatic generation of safe code for different target microcontroller platforms. Commercial tools such as ASCET from ETAS GmbH, Simulink from The MathWorks, Inc., and the research framework Ptolemy from UC Berkeley, offer similar means to model functions graphically based on block diagrams for data flow oriented functions, or statecharts for control flow oriented functions. In such tools, complex functions can be divided into manageable pieces such that the problem of graphically specifying the functions is mastered. This results in nested graphical models

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consisting of several hierarchies of elements, each represented by a diagram. A complex embedded system, an engine control system of an automotive vehicle for example, can contain several hundreds or even thousands of individual diagrams.

While the graphical modeling approaches of MDSD are well suited to divide and conquer complex functions into manageable parts, they do not address the need of engineers to get a seamless understanding of the overall functionality at the system level. This, however, is especially important after a function has been designed by one engineer and needs to be understood by other engineers.

Control applications such as anti-lock braking systems or engine control systems often need to be fine-tuned to match a desired behavior or to optimally control a physical process. For this purpose, calibration engineers need to get an in-depth understanding of how the functions in the electronic control system work. Since many functions are developed by means of MDSD approaches, the graphical models are an important source of information to get such an understanding. Often, the engineers do not have direct access to the models and the tools themselves, but are only provided with a textual documentation with a fixed page size, suited for printouts, where screenshots of the model hierarchies are depicted. It is not untypical for calibration engineers, who are highly-paid application experts, to have to work with documents that exceed 5000 pages, where the cross-navigation index alone may consume about a third of the pages. Needless to say, retrieving specific information and assembling a complete picture of the application from such serialized, static documents is thus a very tedious and time-consuming exercise.

Contributions This article presents an approach for exploring and browsing fragmented complex data flow models that may come from several sources. The work presented here has been driven by concrete demands for the calibration of electronic control units, but we expect the results to be applicable to other areas, facing similar challenges, as well. We state requirements for tooling support and propose a number of methods to fulfill these requirements, specifically 1) a *transient views approach*, where the information that is relevant for model exploration is extracted from the source models and transformed on-the-fly into a generic light-weight format for presentation, 2) systematic use of *automatic layout* for drawing the diagrams, and 3) an exemplary view modification increasing the benefit of our model browser and illustrating some opportunities of the transient views approach.

We present two exemplary implementations of these concepts, and compare and evaluate them in terms of tool responsiveness and implementation effort. The implementations are part of the EHANDBOOK solution (ETAS), which provides interactive documentation facilities with an integrated model viewer, and of the KIELER open source project.¹

Outline The rest of this paper is organized as follows. We discuss related work in the remainder of this section and collect requirements for proper tooling support in Sec. 2. The basic concepts are presented in Sec. 3, the corresponding implementations in Sec. 4. Comparisons and evaluations are discussed in Sec. 5. Finally, we summarize in Sec. 6.

http://www.informatik.uni-kiel.de/rtsys/kieler/

Related Work

UC Berkeley's Ptolemy project is an example of a modeling tool that allows heterogeneous compositions of model parts $[EJL^+03]$, which is what we also want to do here. Each part can define locally how its content shall be executed using a *model of computation*. The composition of parts is done according to the *actor-oriented design* paradigm [LNW03], where *actors* communicate via ports. Ptolemy uses a simple and extensible meta model $[BLL^+08]$ defining the models' abstract syntax that is implemented in Java. The Ptolemy framework focuses on semantic aspects of heterogeneous models. Thus, each actor comes with all information necessary for model simulation, and the models are treated as monolithic artifacts. Here, in contrast, we concentrate on the exploration and browsing of large-scale models by abstracting them into light-weight structures, which can be inspected more efficiently.

Considerable effort has been spent on simplifying the development of modeling tools for customized or domain-specific modeling environments. Corresponding development environments include meta modeling facilities for creating the basic data structures as well as support for determining the representations of those structures in diagrams. Examples of such tools are Marama [GHL⁺13], DIAMETA [Min06], GME [LMB⁺01], VMTS [MLC06], GMF Tooling,² and MetaEdit+.³ Those frameworks, however, focus on the creation of models rather than browsing existing models most comfortably. In our scenario existing complex models from different languages shall be explored by users. This requires a high quality tool in terms of responsiveness as well as accurate rendering. Editing assistance such as undo and redo operations, however, is not required.

The work of Storey et al. [SWFM97] employs automatic diagram synthesis for program comprehension and architecture recovery of given code rather than representing specification data in a reader-friendly form. In a follow-up work Bull et al. [BSLF06] developed the $Zest^4$ framework enabling visualizations of flat graph structures in Eclipse. Its aim is to provide a graph widget that seamlessly integrates into the existing widget zoo. This framework, however, supports neither ports nor nested graph representations.

Regarding the visualization of hierarchical models, an approach that follows the *fisheye view* concept [SB92] was introduced by Schaffer et al. [SZG⁺96]: the content of hierarchical nodes is displayed directly inside their bounding box. The *fisheye zoom* technique allows dynamic collapsing or expanding of composite nodes in order to hide or reveal their content. This leads to the concept of *focus & context*, where the details of the currently viewed component are directly embedded in the context the component is used in. Earlier focus & context implementations employed algorithms for modifying the previous layout in order to eliminate node overlaps [RMG07, SFM99], which is especially suited for changing the layout as little as possible, thus helping the user to preserve his or her *mental map* of the model. However, it is yet unclear how such layout modifications can be done under consideration of port constraints. Here, we combine a focus & context visualization with graph layout methods enhanced by orthogonal routing and port constraint support.

²http://www.eclipse.org/modeling/gmp/?project=gmf-tooling

³http://www.metacase.com/mep/

⁴ http://www.eclipse.org/gef/zest/

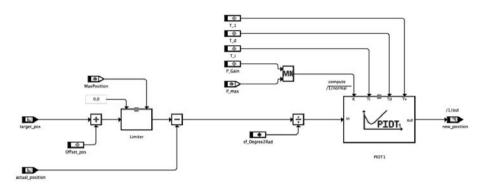


Figure 1: An ASCET model with original, manually drawn layout.

2 Exploring Complex Models – Requirements

In the following, we discuss requirements imposed on modeling tools that we found necessary to improve the experience of navigating complex models. We focus on the process of presenting and browsing existing models, which may be fragmented, i. e. spread over multiple files, and neglect any functionality to create new models or alter existing ones.

The *actor* models of our driving application, such as shown in Fig. 1, consist of other actors that are connected by edges via ports (denoted by little arrows). To assess the size of such diagrams, Klauske [Kla12] analyzed 12 Simulink models from automotive applications and measured an average size of 3333 nodes and 4274 edges per model. However, each hierarchy level (the direct content of a composite actor) is usually rather moderate in size. In Klauske's measurements each level contains 22 nodes and 29 edges on average.

A very basic requirement is to draw the elements of which diagrams are composed in the same way as in their original modeling tools. The symbols used to draw these elements often convey important semantic properties, e. g. about the type of a node. The mathematical operators for addition, subtraction, division, and minimum are identified easily in Fig. 1 due to their intuitive graphical representation. Without this representation, the rectangular node figures would all seem like black boxes.

Model Harmonization Large, possibly fragmented models shall be presented in a seamless fashion. For this purpose, several requirements can be stated.

- H1 The impression of fragmentation shall be eliminated; hierarchy and fragment boundaries have to be spanned without breaking the natural flow of navigation.
- H2 Likewise, no additional tool windows are to be opened when showing further details of the model.
- H3 Existing relationships between the fragments, e. g. wires that cross a hierarchy level, shall be connected and be visible within the view.

H4 Multiple different modeling languages shall be combinable within one diagram, e.g. data flow notions as well as statechart notions.

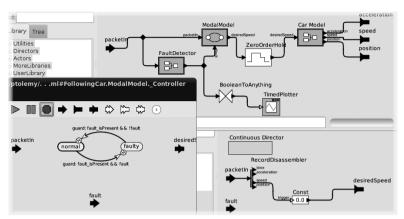
Automatic Layout The automatic generation of graph-based views requires the created elements and shapes to be positioned in the available view area. We discern between the *micro* layout, affecting the composition of figures used to draw each single element, i. e. a node, edge, port, or label, and the *macro* layout, affecting the placement of these elements on the canvas [SSvH12]. The requirements on these two levels of diagram layout are very different: for micro layout we need a flexible mechanism for relative placement and size determination, while for macro layout we rely on *aesthetic criteria* for graph drawing, which have been well studied [BRSG07].

The most important macro layout criteria imposed in the context of actor diagrams as considered here are the following.

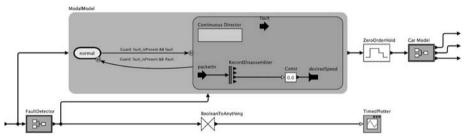
- L1 Edges shall point from left to right, except feedback edges, which may point to the opposite direction.
- L2 Edges are connected to specific ports on their source and target nodes. Usually these ports cannot be moved arbitrarily, but are subject to different kinds of positioning constraints (see below).
- L3 Each output port may be connected to multiple input ports, effectively forming a directed hyperedge.
- L4 Edges shall be routed orthogonally, i.e. only using horizontal or vertical line segments, with as few crossings and bends as possible.
- L5 The drawing shall be compact, i.e. it shall have a small area and good aspect ratio (near that of a computer screen).
- L6 If applicable, the layout shall be as close as possible to that seen in the original modeling tool in which the diagram was created, which we call the *original* layout.

Ports are placed on the border of their respective node, but their exact positioning is subject to different constraints that depend on the specific application (Criterion L2). We consider different constraint levels that determine how much the automatic layout process is allowed to modify port positions [KSSvH12]: with FREE constraints, ports can be freely placed, while FIXEDSIDE assigns a specific node side to each port. With FIXEDPOS constraints, port positions must not be modified by the layout process at all.

Criterion L6 is particularly relevant when users are already familiar with an existing diagram from the original tool. Retaining the original layout would help users to recognize the model at first glance, without requiring them to adjust their mental map of the model. Several metrics have been proposed to measure the closeness of two layouts [BT00]. However, an aspect that is not covered by these abstract metrics is to respect domain-specific constraints, e. g. placing inputs of the model to the left and outputs to the right.



(a) Ptolemy's original editor *Vergil*. The content of each hierarchical node is displayed in a new tool window, thus the user can easily lose the context he is working in.



(b) KIELER's Ptolemy viewer. Hierarchy is embedded directly into the nodes, and multiple visual representations are possible within the same diagram.

Figure 2: Snippet from Ptolemy's CarTracking model. Three hierarchy levels are visible, of which the outermost level (Following Car actor) contains data flow. One of its actors (ModalModel) contains a statechart, of which a state (faulty) is refined by a data flow model.

3 Towards Transient Views of Actor Models

Transient Views We apply the *transient views approach* to synthesize the graphical representations of semantic models automatically [SSvH13]. This approach is about the *ondemand* creation of diagrams without storing any intermediate data persistently. Thereby, no specific relationship between objects in the application model and elements in the diagram is prescribed. This way implicit model information can be made explicit, and fragmented information can be aggregated in order to present them to users most conveniently (Criterion H1). Concrete diagrams are created by composing *view models* that are then handed over to a rendering tool. They are automatically arranged, and heavy-weight editing facilities are omitted in favor of responsiveness of the tool. The approach is optimized for user interactivity like changing the depicted amount of detail, e.g. by expanding or collapsing nodes.

The fact that the view models denoting the diagram are completely separated from the source models paves the way for composing diagrams from different hierarchy levels of a model or even different modeling languages in the same view, fulfilling Criterion H4. Thus, the so created diagrams are not restricted to actor-based models, but can also visualize state machines, process models, or component composition specifications. This way model visualizations meeting all the harmonization requirements stated in Sec. 2 can be realized. As illustrated by Fig. 2, the combined visualization of multiple hierarchy levels can help the user to set the focus without losing the corresponding context of the overall model. Furthermore, view models need not to be created in one run, but may be built up incrementally. For example, nested diagram elements can be attached lazily when their container element is expanded. View models may also be updated continuously, e. g. for displaying feedback data while performing simulations or in-system-tests.

In spite of the separation of application models and view models, transient view mappings allow to associate diagram elements to the model elements they are derived from. By means of such associations, queries can be performed on model elements that are chosen via their representatives in the diagram, and the results can be visualized in the diagram for easiest understanding by the user.

Automatic Layout Automatic macro layout can be realized using graph layout methods [DETT99]. Some of the macro layout criteria listed in Sec. 2 have been thoroughly studied in graph drawing research. The main method for obtaining a left-to-right layout as stated in Criterion L1 is the *layer-based* (a. k. a. *hierarchical*) approach, which was proposed by Sugiyama et al. [STT81]. Regarding Criterion L3, Sander proposed an extension of the layer-based approach for routing orthogonal hyperedges [San04]. More recently, further extensions have been published to support port constraints for Criterion L2 [KSSvH12, SFvHM10]. Minimizing the number of edge crossings and bends (Criterion L4) are both NP-hard problems, but numerous heuristics have been developed [DETT99]. In contrast, the compactness of layouts stated in Criterion L5 has not been addressed much yet in the context of layer-based drawing. Most computed layouts are acceptable w. r. t. compactness, but further research in that area could certainly improve them.

A simple solution to meet Criterion L6, closeness to the original layout, is to extract the layout information from the original view model, attach it to the new view model created in our browsing application, and apply that layout directly to all diagram elements. With this procedure it is possible to obtain identically looking diagrams in both the original tool and the new browsing tool. However, there are two major limiting factors: the approach requires a good hand-made layout that satisfies the first five layout criteria, which is very time-consuming, and it cannot be applied when the sizes of some elements change or new connections are drawn, since that could cause unwanted overlappings. The latter happens in particular when focus & context browsing methods are employed as outlined in Sec. 2.

We propose to use both the original and automatically computed layouts according to the following scheme. We choose one of these alternatives on each hierarchy level of the composite diagram. If none of the nodes on a given hierarchy level are expanded and no new connections to the surrounding level have been added, the original layout is applied, otherwise the automatic layout is applied. This can optionally be enhanced by methods for

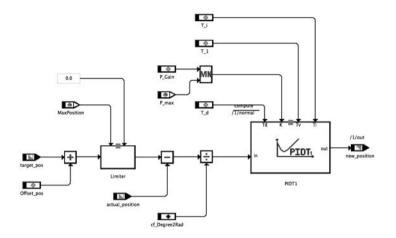


Figure 3: Automatic layout of the ASCET model shown in Fig. 1 (here with FIXEDSIDE port constraints on the Limiter and PIDT1 nodes). The automatic layout is quite similar to the manually drawn one, supporting our assumption that state-of-the-art algorithms are able to provide layouts of adequate quality.

dynamic graph layout [Bra01] using the original layout as prototype, which constrain the computed layout to be as close as possible to that prototype. In our experience, however, today's state-of-the-art layout algorithms already produce layouts of such quality that in most cases the effort of including dynamic layout methods would not pay off. Fig. 3 shows an automatic layout of the diagram in Fig. 1, which is drawn with original layout.

Bridging Hierarchy Boundaries – An Exemplary View Customization

In the graphical notations of actor-based models, (see Fig. 3), each actor is connected with other actors of the same hierarchy level through ports and links. The ports are depicted by little symbols placed onto the boundaries of the figure representing the actor. Regarding the actor itself, those *external* port views are part of the actor's *context*. In contrast, specifications of the interior of non-atomic actors usually represent the actor's ports as floating nodes, which are connected with other elements that are part of the specification (see Fig. 2a). Those *internal* port views are part of the actor's *focus*.

Following the concept of focus & context, our application shall be able to visualize the content of a composite actor surrounded by its context (cf. Criterion H1). However, this concept implies that both the floating internal ports and the actor's external ports are present in the view, which can lead to confusion. According to Criterion H3, internal and external ports shall be connected as shown in the left of Fig. 4. This way the data flow is made explicit and can be followed much easier.

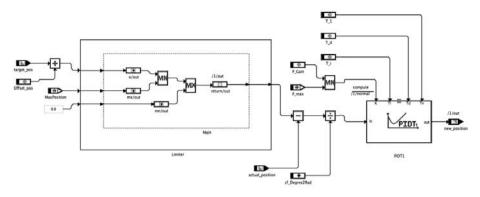


Figure 4: Expansion of the Limiter block with direct links between hierarchy levels.

In most actor-based modeling languages ports are subject to FIXEDPOS constraints (see Sec. 2). However, when focus & context browsing is employed, it is advisable to relax these constraints. Adding edges to connect the content of a focused node with its context and keeping strict port constraints could lead to confusing edge routings: for instance, connections to input ports anchored to the top side would need to be routed all the way to the left side of the contained diagram. If the constraints are relaxed to FREE, in contrast, the layout algorithm can arrange all input ports to the left and output ports to the right, which complies better with the overall flow of connections and thus allows shorter edges and less bend points. The expanded node in Fig. 4, which originally had two input ports on the top side (see Fig. 1), has been drawn with such relaxed constraints. As a consequence, we need a flexible interface in order to dynamically adapt parameters of the layout algorithm such as the port constraints depending on the context. We use the layout configuration interface provided by KIELER for this purpose [SSM⁺13].

4 Two Approaches for Realization

In this section, we present two different realizations of the transient-views-based concepts introduced in Sec. 3. One uses the established GMF Tooling for rapid prototyping of graphical editors, while the other uses a viewer framework based on KIELER with the focus on high performance and minimizing the time-to-diagram. Both realizations use the KIELER layout algorithms for automatically computing macro layouts as described in Sec. 3. The foundation is laid by an implementation of the layer-based graph layout algorithm with extensions for port constraints and orthogonal edge routing [KSSvH12]. The diagrams shown in Fig. 2b, 3, and 4 all have been arranged with that algorithm.

We employed the two realizations for visualizing Ptolemy models in an open source application, as well as ASCET and Simulink models in an industrial application. The latter is implemented and validated in the EHANDBOOK (ETAS), an Eclipse-based interactive documentation system for ECU software. This system aims to support the efficient explo-

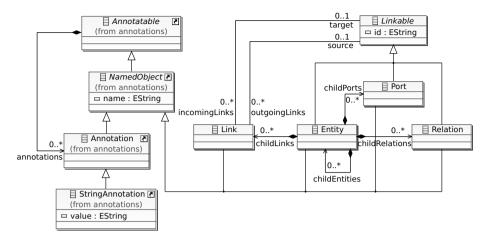


Figure 5: KIELER Actor Oriented Modeling (KAOM) meta model describing structural information and key-value annotations.

ration of complex models and to facilitate the system-wide function understanding needed by calibration engineers.

4.1 Graphical Modeling Framework (GMF)

GMF Tooling uses a model-driven approach to generate graphical editors from abstract specifications. These specifications are built around an application-specific meta model based on the Eclipse Modeling Framework (EMF), which is used to represent concrete model instances. In our application, however, model instances are extracted from different third party tools that are not based on Eclipse. We bridge this technological gap using a generic meta model, called KIELER Actor Oriented Modeling (KAOM) and shown in Fig. 5, that contains only the necessary data for displaying the models. Models from different sources, e. g. Ptolemy, ASCET, or Simulink, are all first transformed into this common EMF-based format. The code generated by GMF Tooling then takes care of creating corresponding diagrams (the *view* and the *controller* in terms of the MVC paradigm). This process involves creating a dedicated concrete view model that is an instance of the GMF *Notation* model for storing macro layout information, a set of *edit parts* for controlling user interaction, and a set of *figures* for drawing the diagram elements.

The KAOM meta model is inspired by the MoML format used by Ptolemy [BLL+08, Chapter 1]. The central class is Entity, which represents nodes of the diagram, e.g. primitive actors such as addition operators or composite actors containing other entities. Actors contain Port instances to describe their interface, and ports can be connected via Link instances. Relation is used to properly represent Ptolemy models, but is currently not used for other languages. Each of these classes can contain Annotation instances, which are basically key-value pairs for attaching arbitrary data to model elements. We use annotations to store the source language and the specific type of an element in order to select the according figure from a predefined library, which is important for rendering the diagram element in the same way as done in its source tool. Furthermore, we add annotations holding the concrete position of each element in the original layout.

GMF supports collapsing and expanding composite nodes, which fits directly with our focus & context approach. In theory it would be possible to load a whole model at once, let GMF create the graphical viewer, and initially collapse all composite actors; users could then selectively expand the actors in their focus. However, many models from industrial applications are too large for this naive approach to work: loading the models would take a long time, or might even fail due to memory limitations. Fortunately, as mentioned in Sec. 2, even for such large-scale applications it is quite typical for each hierarchy level to have a limited number of actors and connections such that they can be printed easily on one page. Following this observation and the approach of Scheidgen et al. [SZFK12], we split the input models such that each hierarchy level is persisted as a fragment. When a diagram is opened, only its top-level fragment is loaded. Upon expansion of a composite actor, its content is loaded lazily from the corresponding fragment, and when it is collapsed, its content is unloaded again. This method limits memory consumption to the subset of model elements that are actually shown in the generated view and greatly reduces the time to open an initial view compared to the standard behavior of GMF, but of course it also raises the time to expand composite actors.

4.2 KIELER Lightweight Diagrams (KLighD)

KLighD enables the visualization of models and other graph-like data in form of nodelink-diagrams according to the *transient views approach* [SSvH13]. Its aim is to provide this opportunity without the burden of making oneself familiar with the peculiarities of drawing frameworks and techniques of arranging diagrams. In contrast to GMF Tooling, which derives diagrams from application models in a one-to-one manner, KLighD relies on custom diagram synthesis mappings to formally describe diagrams based on given application data. The view models produced by such mappings adhere to the *KGraph/KRendering* format, which is well-suited for applying automatic layout and modifying diagrams interactively [SSvH12]. The fact that it is specified in EMF's meta modeling language Ecore enables the full integration with Eclipse-based MDSD concepts and tools for implementing diagram synthesis mappings.

The drawings of the desired diagrams, which correspond to the *views* in the MVC pattern, are rendered by the mature 2D graphics framework Piccolo2D,⁵ which has been migrated to SWT for use in Eclipse. The life cycle of those diagrams is controlled by an MVC-like *controller* that is part of KLighD. This controller is in charge of updating the views according to changes in the view models, as well as implementing the first class citizen operations hiding and showing, expanding and collapsing, focusing elements, etc. Similarly

⁵http://www.piccolo2d.org/

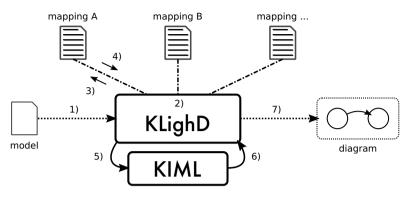


Figure 6: Diagram synthesis process of KLighD [SSvH13]: 1) Request for diagram of application model, 2) mapping selection, 3) mapping application, 4) receipt of corresponding view model, 5) handover to KIML, 6) receipt of view model with layout data, 7) handover to a Piccolo2D diagram canvas and diagram rendering.

to the GMF-based solution, the arrangement of the diagram elements is contributed by the KIELER Infrastructure for Meta Layout (KIML). The KGraph part of the view model is the input for the KIML component, which evaluates layout directives such as port constraints (see Sec. 2), selects and executes layout algorithms, and augments the view model elements with concrete position information. The procedure of creating graphical views of given models is outlined in Fig. 6.

5 Evaluation

This section presents evaluations comparing the GMF-based and KLighD-based approaches presented in the previous section. We consider two aspects of these approaches: performance and implementation effort.

Performance We measured the execution time first for synthesizing view models and rendering the diagrams, and second for applying automatic layout and updating the diagram rendering. The measurements were performed with about 360 example models provided by the Ptolemy project. These models represent more realistic content than randomly constructed ones do. In addition, this collection covers a reasonable range of diagram elements per model.

Each of those models was examined 5 times with an intermediary sleep time of a few seconds, allowing the tool to perform cleanup operations and the garbage collector to tidy up the memory. Based on the data obtained this way, we computed the mean execution time for opening and closing diagrams of each model, as well as for computing and applying an automatic layout. The result is shown in Fig. 7: we measured an overall average speedup of 2.64 for opening diagrams with KLighD compared to GMF, and a speedup of 7.41 for

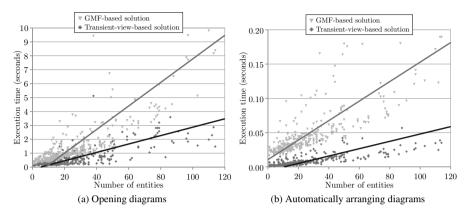


Figure 7: Experimental measurement results for execution time.

automatically arranging diagrams. The superior fluidity of the KLighD-based viewer is noticeable at first glance while using the tool, especially for operations such as collapsing or expanding composite elements.

We monitored the heap memory that was used by the whole application for both techniques by means of the VisualVM⁶ tool. With large examples we observed a reduction of up to 50% for the KLighD-based approach compared to GMF. Since the concrete measured amounts of consumed memory include the offset required by the application platform, the ratio of the adjusted values would be even more in favor of KLighD. The measurements were done on a typical mobile business computer with a quad core CPU, a memory of 8GB, and an up-to-date Java Runtime Environment (JRE) installed.

Comparison of Implementations We experienced several problems of the GMF-based solution regarding its implementation and maintenance. While the time to obtain a first version of a diagram editor for KAOM models is very short, the realization of many further features and details requires a lot of effort. The GMF Tooling generated 96 Java classes with over 12 000 lines of code; understanding that code and how it relates to the corresponding source models is a tedious task, but regrettably it is often necessary. The feature that involved most effort was the accurate reconstruction of the figures for rendering the many different node types of the source languages, especially considering that they are all represented by the class Entity in the KAOM model. The code generated by GMF had to be extended in order to dynamically adapt the visual representation of each entity depending on annotations of the corresponding KAOM model element.

The KLighD-based solution allows much more direct and light-weight modifications of the created diagrams. In particular, the indirection of an intermediate meta model such as KAOM is not required, and adapting the rendering of entity figures can be done in a descriptive manner using elements of the KRendering meta model. This leads to a more

⁶http://visualvm.java.net/

intelligible and maintainable code base. For instance, the GMF-based visualization of Ptolemy models was implemented in the Xtend⁷ language and compiled to 1372 lines of Java code with 733 lines of hand-written code for the transformation to the KAOM format, plus 1576 lines for the correct rendering of Ptolemy diagram elements, 5337 lines generated by EMF for the KAOM meta model, 2374 lines of generic extensions of the GMF editor code, and the aforementioned generated GMF code, which was customized with 14 hand-edited code generation template files. This amounts to a total of roughly 24 000 lines of code. The KLighD-based visualization with the same functionality is made of Xtend code that compiles to 4829 lines of Java code with 884 lines of hand-written code, which is less than 6 000 lines in total.

6 Summary and Future Work

Today's modeling tools provide reasonable support for application developers, who are typically responsible for just a small portion of the system. However, it is sometimes necessary to get an understanding of overall system functionality and to extract information that is spread over a range of components. We have identified a number of requirements that arise here, and have presented a concept combining *transient views* and *automatic layout* to address them. The concept has been realized with two different Eclipse-based technologies: GMF and KLighD. The presented methods allow the seamless browsing of previously fragmented models as well as the integrated handling of heterogeneous models comprising different source notations.

Comparing the two realizations of the transient views concept, we found that KLighD allows to implement such applications with less effort both for the first prototypes and in the long term compared to GMF. Furthermore, it reaches much better performance both in terms of execution time and memory consumption. Hence, KLighD meets its design objective stated in [SSvH13] in this application, and, as a bottom line, we would not recommend employing a heavy-weight editor framework such as GMF when the goal is merely visualizing and browsing models, but not editing.

First practical experiences with real-world models of the automotive industry have confirmed our thesis that automatically arranged models can easily be understood. The automatic layout algorithms that take into account the positioning of ports optimize the readability of the graphical models. This offers large time-saving potential for engineers who are used to work with classical, page-oriented documentation.

While the pilot users of the EHANDBOOK solution at ETAS report promising experiences, a substantial user study, evaluating the impacts on the daily work routine, has yet to be performed. We also plan to integrate further methods supporting the understanding of the models, e. g. dynamic exploration during the simulation of a model and the visualization of time-critical paths based on profiling information. Another area for future work is the further optimization of automatic layout algorithms in the context of hierarchical data-flow models and very-large-scale models.

⁷http://www.eclipse.org/xtend/

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SecEval: An Evaluation Framework for Engineering Secure Systems*

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Abstract: Engineering secure software systems is not an easy task. Many methods, notations and tools – we call them knowledge objects – exist to support engineers in the development of such software. A main problem is the selection of appropriate knowledge objects. Therefore, we build the conceptual framework SECEVAL to support the evaluation and comparison of security features, vulnerabilities, methods, notations and tools. It provides an evaluation process and a model, which comprises concepts related to security context, data collection and data analysis. Our approach is validated by a case study in the area of security testing of web applications.

1 Introduction

Software and security engineers constantly make decisions about which technology should be used in the different phases of the Software Development Life Cycle (SDLC). Therefore, a cost-benefit analysis and a subsequent selection of appropriate methods, tools and notations – so called knowledge objects (KOs) – for a specific task, play an important role in the engineering process. All too frequent, there is no time to investigate on alternatives to well-known KOs or those used so far. Most of the questions which arise are not entirely new, but useful scraps of knowledge are distributed in papers, books or the web, or just exist in the head of colleagues working at another project. Without having a template for their domain, engineers often have to start defining the process of evaluating KOs as well as creating the structure of the results from scratch.

To ease the tasks of recording results and of getting an overview of existing KOs the Common Body of Knowledge (CBK) [CBK13] was implemented as a semantic Wiki within the scope of the EU project NESSoS. As members of the NESSoS project, we gained experience working with this knowledge base and its underlying model, which raised three questions: (a) How could the CBK's model be improved, so that security-related features can also be represented as knowledge objects? (b) How can we use the model not only for recording and comparing features of methods, notations and tools, but also for documenting the search process. (c) How is the process of data collection and data analysis specified, to make sure that emerging research results are comprehensible and valid?

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Evaluation in the area of cybersecurity does mean for us, e.g., to find out which authentication-related threats can or cannot be mitigated by a method, for which tool-support is implemented. Up to now, these kinds of questions require researchers to document their approaches and results in a self-made way. Consequently, other researchers, who want to build on those results, have to understand many different schemas documenting research processes and their results. This is not only time-consuming, but also error-prone, as misunderstandings easily occur.

We present an evaluation approach, called SECEVAL, for evaluating security-related KOs. However, we do not claim to provide a one-fits-all model for IT-security (which would horribly overload any model), but introduce an extensible basis. SECEVAL defines a graphical model, which comprises (a) a security context model describing security properties, vulnerabilities and threats as well as methods, notations and tools; (b) a data collection model, which records how data is gathered when researchers or practitioners do research to answer a question; and (c) a data analysis model specifying, how reasoning on previously collected data, is done.

A simplified example of the process of using SECEVAL for evaluation is depicted in Fig. 1. Research questions initiate the process of data collection, where sources (as papers, websites, ...) are gathered. These sources are then analyzed, which means to extract information and record it using SECEVAL's security context model.

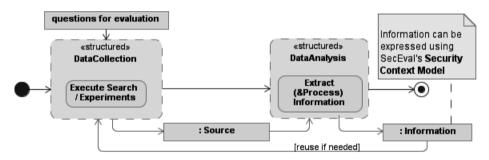


Figure 1: Overview of SECEVAL's Evaluation Process (full process: [Bus14a])

The remainder of this paper is structured as follows: Sect. 2 presents our evaluation approach called SECEVAL. In Sect. 3 we validate the approach by a guided review and a case study in the area of security testing of web applications. We discuss related work in Sect. 4 and conclude in Sect. 5.

2 Evaluation Framework SecEval

Our aim is to provide an approach for documenting the evaluation of methods, notations and tools within the scope of secure software systems. The evaluation should also support security properties, vulnerabilities and threats. For the graphical representation of concepts and relationships we selected the UML notation, as we think it fits our needs best. The full MagicDraw 17.0¹ model of SECEVAL and all diagrams can be downloaded from the web [Bus14a]. Deliverable D2.4 [BK13, Bus14b] of the NESSoS project includes a detailed description of SECEVAL.

We elicited the requirements of such a conceptual framework, i.e. which stakeholders are involved (security engineers, users, attackers), which use cases they perform, which concepts play a role and how they are related. We grouped the identified use cases according to evaluation (e.g., collect data) and SDLC-related (e.g., identify vulnerabilities) concepts.

The use cases from our requirements analysis were a starting point to identify relevant concepts related to security for using and evaluating methods, notations and tools during the software engineering process. We clustered these concepts in three packages: Security Context, Data Collection and Data Analysis. Figure 2 shows the model represented as a UML class diagram.

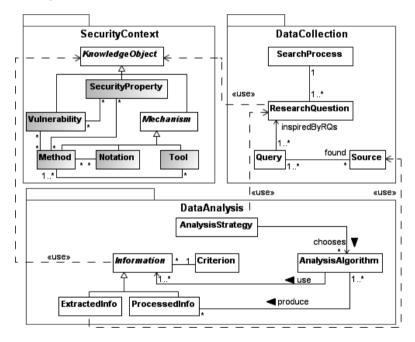


Figure 2: SECEVAL: Model Overview

2.1 Security Context

The aim of Security Context package (shown in Figure 3) is to provide a structure for the classification of (security-related) methods, notations and tools together with security properties, vulnerabilities and threats. We introduce an abstract class Mechanism from which the classes Method, Notation and Tool inherit common attributes such as

¹MagicDraw. http://magicdraw.com

goals, costs, basedOnStandards, etc. In this paper we use the upper-case term "Mechanism" when referring to a method, a notation or a tool. We focus on security aspects, but the model can also record non-security Mechanisms.

Once Mechanisms are described by the model, it is easy to get an overview of existing security-related methods, tools and notations for a certain area. Furthermore, the package should serve as a flexible basis for a knowledge base and as a starting point for an evaluation. This means that it can be adopted to fit the needs of the researcher to examine a concrete research question (which does not have to be scientific).

In Fig. 3, for convenience enumerations' texts are grey and the background of classes which can directly be instantiated is colored. All attributes and roles are typed; however the types are not shown in the figures due to brevity. The main characteristics of Mechanisms are specified as boolean types (can.., has.., is..). In an implementation of our model, it should be possible to add further items to enumerations.

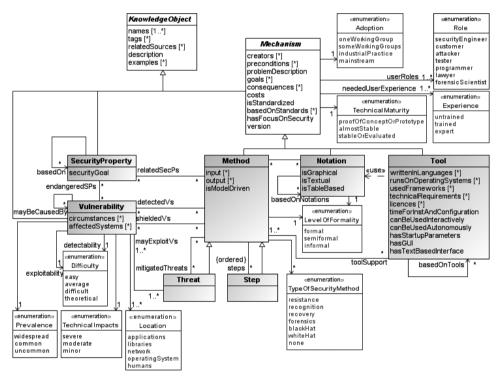


Figure 3: SECEVAL: Security Context

As mentioned above, a MECHANISM is an abstract notion for a method, notation or tool. It can be described by a problem statement, by the goals it strives for, by its costs and by the consequences it implies. Mechanisms can be based on standards or be standardized themselves. They can have arbitrary many creators, as companies, inventors or developers. Before applying a Mechanism, the preconditions that are necessary for using it have to be fulfilled. Furthermore, an estimation regarding technical maturity and adoption in practice

should be given. Several levels of usability can be stated according to the experience a user needs to employ a Mechanism, e.g., a certain Mechanism should best be applied by experts.

A METHOD has some general attributes, such as as input, output and if it is model-driven, which are used to describe the method at a high level of abstraction. For extensive methods, each step of the method can also be described in detail, if necessary. A method or step can be supported by notations or tools.

For a NOTATION, we consider characteristics such as whether the notation is graphical, textual or based on a tabular representation. We also added a level of formality, which ranges from informal to formal. Notations can be based on other notations, for example many context-specific extensions for UML exist.

The description of a TOOL covers the information of languages it is written in, of operating systems it supports, of frameworks it uses and of technical requirements, which have to be fulfilled in order to use it. The tool (or its parts) are released under certain licenses. Additionally, the needed time for installation and configuration can be provided. Booleans describe if the tool can be used interactively or autonomously, if it has start parameters, a GUI or a text-based user interface. A tool can be based on other tools, which is the case when libraries are used or when plugins are written.

During our experience with the CBK, we noticed that tools as well as methods would be better described according to the phases of the SDLC, because attributes which are used to describe a method or tool are related to the SDLC phases they cover. As far as we know, no phase-related attributes are needed to describe features of notations. Figure 4 depicts our Method class and the abstract class MAreasOfDev, which is a wildcard for detailed information about the method. A method can support several development phases. The phases of the SDLC are the same we have chosen to classify tools and methods in the NESSoS project [BK11]: requirements, design, implementation, testing, assurance, risk & cost, service composition and deployment. We added an additional category to distinguish methods and tools that operate at the runtime of a system.

For example a method, as e.g., Microsoft's Security Development Lifecycle², can be used as a basis for designing secure applications, but also covers other phases. In this case, the attributes of the classes DesignM and ImplementationM and others would be used to describe the method. The meaning of attributes should be self-explaining, for further details and for the according SDLC refinement for tools, the reader is referred to [Bus14a].

We adopted the abstract KNOWLEDGEOBJECT (KO) which is used in the CBK to record most information of elements which are described. For SECEVAL, we applied separation of concerns so that only very general descriptions remain as attributes in a KO, which can be applied to all elements (cf. Fig. 3). Therefore, the class KnowledgeObject has names, tags and related sources, which could be any kinds of sources, as publications or URLs. A description and examples enable easy learning of KOs, i.e. security properties, vulnerabilities and mechanisms.

We represent security issues, such as confidentiality, integrity and privacy by the class

²Microsoft SDL. https://www.microsoft.com/security/sdl

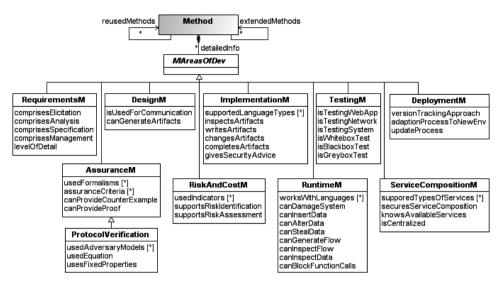


Figure 4: SECEVAL's Security Context: Details of Methods

SECURITY PROPERTY. The attribute SecurityGoal, which is denoted by a string, describes the goal of the property. For instance "integrity refers to the the trustworthiness of data or resources" [Bis02, p.5].

A VULNERABILITY is "a weakness that makes it possible for a threat to occur" [Bis02, p.498]. Thus, it endangers security properties. Examples are XSS, SQL Injection, Buffer Overflows, etc. Methods can detect such vulnerabilities or shield them from being exploited by a threat. Every vulnerability is located at least in one location (which is modeled as a UML enumeration). Furthermore, we include the categorization scheme from OWASP TOP 10 [Fou13b] (which is adapted from the OWASP Risk Rating Methodology [Fou13a]) using prevalence, impact level, detectability and exploitability. Regarding the latter two roles, the Difficulty "theoretical" means that it is practically impossible to detect or exploit a vulnerability (cf. Figure 3).

A THREAT is "a potential occurrence that can have an undesirable effect on the system assets or resources" [Bis02, p.498]. We treat a threat as a kind of method which is vicious. At least one vulnerability has to be affected, otherwise a threat is not malicious (and the other way around), which is denoted by the multiplicity [1..*]. Additionally, threats can be mitigated by other methods.

2.2 Data Collection

High-quality data is the basis for an evaluation, as the best analysis strategy cannot make up for low-quality data. Our aim is to create a schema which describes properties that have to be defined before starting collecting data. Such an approach is particularly needed, if the data collection has to be systematic. Therefore, we base our approach on Kitchenham's systematic literature review [KC07].

In order to collect data, it is common to define a search process (c.f. Fig. 5) which specifies several steps called process phases. Each phase may follow another approach, e.g., the search can be automated or not, or it can be a depth-first or a breadth-first search. Depth-first means, that the aim of a search is to extract a lot of detail information about a relatively small topic, whereas a breadth-first search is good to get an overview of a broader topic.

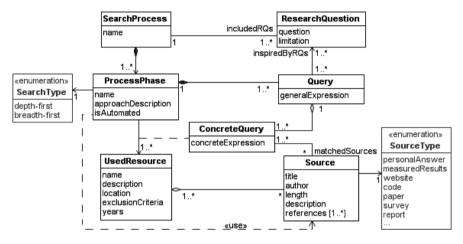


Figure 5: SECEVAL: Data Collection

Similar to Kitchenham's literature review, research questions are used to define the corner stones and the goals of the search. Please note that for us the term "research" does not necessarily refer to *scientific* research. Queries can be derived from the research questions. They are then used and refined in the phases of the search process. As different search engines support different types of queries, concrete queries are specific for each resource, as e.g., Google Scholar. Queries can also refer to questions which are used as a basis for experiments (cf. Sect. 3).

It is important to choose resources that will serve as data sources for the evaluation. The use of an association class for ConcreteQuery (depicted by a dashed line) denotes that for each pair of ProcessPhase and UsedResource, the class ConcreteQuery is instantiated. The concrete search expression is derived from a general search expression.

For example, the general search expression could be "recent approaches in Security Engineering" and we want to ask Google Scholar and a popular researcher. For Google Scholar we could use ""Security Engineering" 2012..2013" as a concrete search expression and the concrete expression for asking a researcher could read: "I'm interested in Security Engineering. Which recent approaches in Security Engineering do you know?".

If a concrete query matches sources, as papers, websites or personal answers, we classify the source at least by author and description (as an abstract) and provide information about the type of source and at least one reference where to find it. The process of data collection and data analysis is depicted in Fig. 1.

2.3 Data Analysis

Data is collected with the purpose to obtain an answer to research questions based on the analysis of the data. According to Kitchenham, the procedure how to collect as well as analyze data belongs to the "review protocol" and has to be specified in the first place.

Figure 6 depicts relevant concepts for analyzing data. First, we have to specify which type of strategy we want to use. Are we limited to quantitative analysis or do we focus on qualitative analysis? Accordingly, one can later refer to Kitchenham's checklists for quantitative and qualitative studies [KC07, tables 5 and 6] to ensure the quality of the own answers to the research questions.

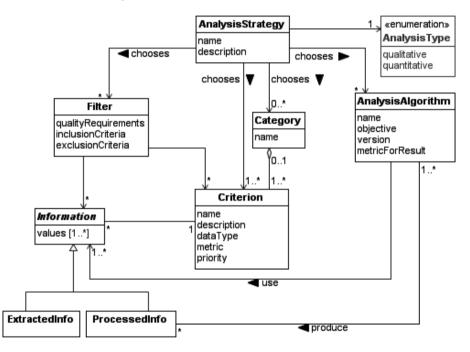


Figure 6: SECEVAL: Data Analysis

The analysis strategy requires to select the used categories & criteria, algorithms for analysis, and filters according to the research question. Criteria can be grouped by categories.

A criterion gives more information about data values as it defines the data type (string, list of booleans, ..) and the metric (milliseconds, ..). In addition, a priority can be defined which is useful when Mechanisms should be compared.

Information can be extracted from the sources which were found in the data collection phase (see «use» dependency starting from the class ExtractedInfo in Fig. 2), or they can be processed using an analysis algorithm. This algorithm does not have to be executable on a computer. The analysis strategy defines which algorithm is employed and makes sure that the result of the algorithm fits to a criterion regarding meaning and metric. Besides, a filter can be specified to disqualify results according to certain criteria as costs or quality. This filter is finer grained than the filter that is defined by UsedResource's attribute exclusionCriteria used in the data collection, which only can be based on obvious criteria, as e.g., the language the source is written in. In addition to this, the filter for data analysis accesses information as well as criteria and thus can exclude, e.g., Mechanisms from the evaluation that do not meet a high-priority requirement.

A valid question is how information, criteria and the security context model fit together. This is shown in Fig. 2: information can be stored in an instance of our security context model, which provides a sound basis when collecting data about KOs. Consequently, the attributes name and dataType of a Criterion can be left blank when information is stored in an instance of our model, as attributes have a name and are typed. However, these attributes are needed when describing information which is not directly related to an instance of a knowledge object or not meaningful without their connection to a concrete analysis process.

In summary, it can be said that, contrary to the context model, neither the collection of data nor the data analysis are security specific and thus can be applied in the same way to other domains.

3 Validation of SECEVAL

Coming up with a broad evaluation model for security KOs is challenging, because many different areas of expertise are needed. For validating and improving SECEVAL we conducted a guided interview with project partners, who encompass the broad area of secure software development. Besides, we performed a case study on security testing of web applications using SECEVAL.

3.1 Guided Interview

A Guided Interview is "a one-on-one directed conversation with an individual that uses a pre-determined, consistent set of questions but allows for follow-up questions and variation in question wording and order."³ We hold this kind of interview in a slightly modified way: first we explained our basic model (especially the basic Security Context Model). Second, we handed out a description of the draft version of SECEVAL and a questionnaire, which can be found in [Bus14a]. Finally, 14 international senior researchers, who are experts in different areas of security engineering, gave us feedback.

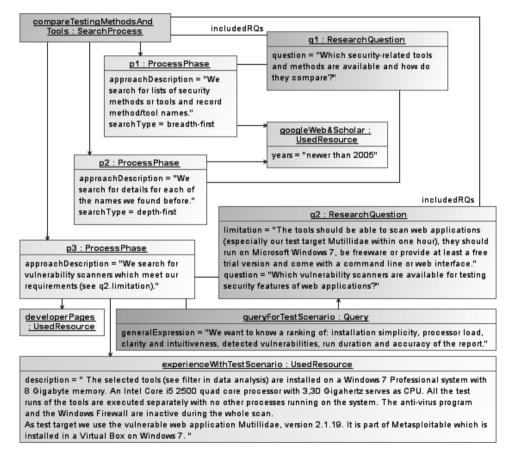
The answers and discussions helped us to improve SECEVAL. Among other changes, further attributes were added and some classes and enumerations were splitted to emphasize the idea of separation of concerns. In addition, we extended SECEVAL for risk rating and experimental approaches [Bus14a].

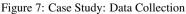
³Education dictionary. http://www.mondofacto.com/facts/dictionary?guided+interview

3.2 Case Study

With 27% of breaches within hacking, web applications of larger companies are a worthwhile target for hackers [Ver13, p.35]. An approach to harden web applications is to identify security flaws through "penetration testing" or "vulnerability scanning". These methods are supported by many commercial and open-source tools. In this section, we use our SECEVAL approach to evaluate vulnerability scanners for web applications.

Data Collection The first step consists in defining the plan to collect data. This is done by an instance model as shown in Fig. 7, which depicts instances of the classes we have already defined in Fig. 5. For example, instances of the class ResearchQuestion define the two research questions, a high-level and a concrete one. We used identical background colors for instances of the same classes and omitted all name attributes in case a name (e.g., p3) is given in the header of an instance.





Research question q1 ("Which security-related tools and methods are available and how do they compare?", cf. Fig. 7) is very general. In the first process phase p1, 13 methods and 18 tools were selected [Sch13]. More detailed information was gathered in the second process phase p2 about: vulnerability scanning, penetration testing, fuzzing and the classification into black- grey- and white-box testing. Examples for tools are WSFuzzer, X-Create and WS-Taxi, just to mention a few. As we already added most of the found methods and tools to the CBK [CBK13], we focus on q2 in this section.

Research question q2 ("Which vulnerability scanners are available for testing security features of web applications?") is a typical question which could be asked by security engineers working in a company. The "sources" (i.e., tools) we selected for analysis were [Lac13]: a) Acunetix Web Vulnerability Scanner⁴, b) Mavituna Security - Netsparker⁵, c) Burp Scanner⁶, d) Wapiti⁷, e) Arachni⁸, f) Nessus⁹, g) Nexpose¹⁰ and h) Nikto¹¹.

The instance experienceWithTestScenario describes how the data is gathered by testing the vulnerability scanners.

Data Analysis For analyzing collected data we define an analysis strategy and select a filter which enforces the requirements (limitations) defined for question q2. Figure 8 depicts instances of the data analysis model we defined in Fig. 6.

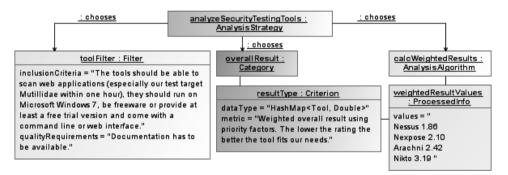


Figure 8: Case Study: Data Analysis - Results

Before going into detail about particular results of our experiments, we first take a look at the overall result regarding our research question q2. Figure 8 thus depicts an instance of the class ProcessedInfo, which is called weightedResultValues. Only four tools passed our filter: Arachni and Nikto, which provide command-line interfaces and Nessus and Nexpose, which also provide web interfaces. From our list of tools from

⁴Acunetix. http://www.acunetix.com

⁵Netsparker. https://www.mavitunasecurity.com/netsparker

⁶Burp Scanner. http://portswigger.net/burp/scanner.html

⁷Wapiti. http://www.ict-romulus.eu/web/wapiti

⁸Arachni. http://www.arachni-scanner.com

 $^{^{9}}Nessus. \ \texttt{http://www.tenable.com/de/products/nessus}$

¹⁰Nexpose. https://www.rapid7.com/products/nexpose

¹¹Nikto. http://www.cirt.net/Nikto2

above, the trial of a) only allows to scan predefined sites. Tools b) and c) do not support a command line or web interface in the versions that are free. A run of tool d) on our test target Multidae¹² took six hours.

Apart from information available online, we experimented with the tools that passed the filter, in order to obtain data for our tool evaluation (q2). We evaluate the following (weighted it as indicated in the brackets, cf. queryForTestScenario): installation simplicity [0.5], costs[1], processor load while scanning[1], clarity and intuitiveness (i.e. user-friendliness) [1], run duration of a scan [1], quality of the report [2] and the number of detected vulnerabilities [4]. Lower factors of a criterions' priority denote that we consider the criterion less important. Table 1 contains the measured results as well as the average¹³ and weighted¹⁴ results. The results can also be represented by UML diagrams, as can be seen in [Bus14a].

Tool	Inst.	Costs	CPU	Clarity	Time	Vuln.	Report	AVG ¹³	WAVG ¹⁴
Nessus	1	2	2	1	4	1	2	1,86	1,86
Arachni	1	1	4	4	2	1	3	2,29	2,42
Nexpose	4	4	1	2	3	3	1	2,57	2,10
Nikto	1	1	3	4	1	4	4	2,57	3,19

Table 1: Case Study: Final Tool Ranking (adapted from [Lac13])

Security Context Model To allow security engineers to easily access the data we collected, we added entries for Nessus, Arachni, Nexpose and Nikto to the CBK [CBK13]. However, the CBK does not provide fine-grained categories for entering security-specific information. As SECEVAL's context model is more detailed, we modeled the context of vulnerability scanning of web applications and two of the tested tools: Nessus and Nikto. Figure 9 shows an instance diagram of the context model, which we have already depicted in Fig. 3.

The three vulnerabilities that are modeled are the top 3 from OWASP's top 10 project 2013 [Fou13b]. Vulnerabilities may be caused by other vulnerabilities, as e.g., unvalidated input can lead to injection vulnerabilities. The association between vulnerabilities, as well as further supported methods are not depicted in Fig. 3, but the interested reader is referred to the model example that can be downloaded [Bus14a]. The main advantage of a webbased implementation of SECEVAL would be that connections to existing elements (like other methods or vulnerabilities), could be added without building the knowledge base from scratch.

We recommend using additional classes for extensions, e.g., a class to detail a test run, using attributes as run duration or processor load. Although building the instance model was straight forward, a future implementation as a kind of semantic wiki would be more user-friendly.

¹²NOWASP (Mutillidae). http://sourceforge.net/projects/mutillidae

¹³AVG: average

¹⁴WAVG: weighted average according to ratings

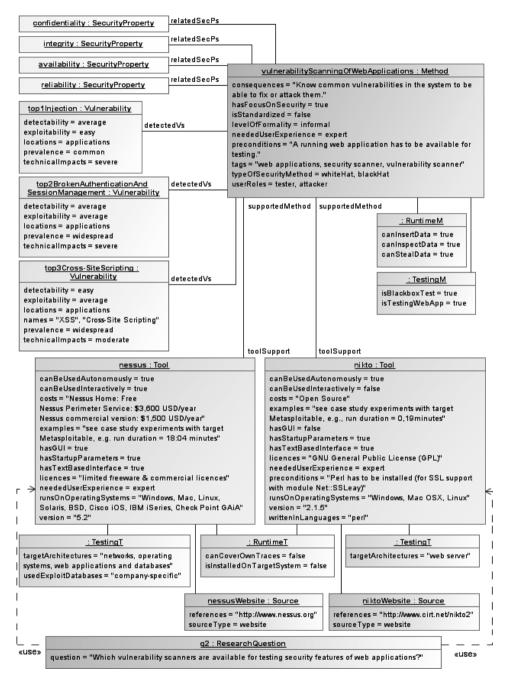


Figure 9: Case Study: Instances of Context Model (excerpt)

4 Related Work

Evaluation approaches are often tailored to the needs of a specific area. We start by introducing general approaches and continue with those which are security-specific.

General Evaluation Approaches. KITCHENHAM et al. [KC07] specify so called "Systematic Literature Reviews" in software engineering. The aim is to answer research questions by systematically searching and extracting knowledge of existing literature. Our approach, SECEVAL, is based on their work. We focus instead on the use of arbitrary resources, as source code or experiments which are carried out to answer a research question. In contrast to Kitchenham's approach, our data collection process is iterative, and more specific for a chosen context as we define a detailed structure for recording results.

SIQINU (Strategy for understanding and Improving Quality in Use) [BPO13] is a framework for evaluating the quality of a product version. It uses the conceptual framework C-INCAMI, which specifies concepts and relationships for measurement and evaluation. SIQinU defines a strategy using UML activity diagrams whereas C-INCAMI is specified by a UML class diagram.

MOODY [Moo03] proposes an evaluation approach which is based on experiments. Practitioners use methods and afterwards answer questions about perceived ease of use, perceived usefulness and intention to use. A figure how Moody's approach can be integrated can be found online [Bus14a].

The CBK (Common Body of Knowledge) [BEHU12] defines a model for software engineers to describe knowledge objects (KOs), which are methods, techniques, notations, tools or standards. Techniques are methods which do not specify activities (in our terminology: "steps") for applying the method. The CBK is implemented as a semantic Wiki [CBK13] and serves as a knowledge base containing all relevant information about existing KOs. Unlike the CBK, SECEVAL is not implemented yet. In contrast to the CBK, SECEVAL focuses on security-related features and provides a fine-grained model. Additionally, it defines a process for the evaluation of KOs.

Security-specific Evaluation Approaches. Security-related frameworks often consider concrete software systems for their evaluation. An example is the OWASP RISK RATING METHODOLOGY [Fou13a], where the risk for a concrete application or system is estimated. We added vulnerability-dependent features of the OWASP model to SECEVAL, as e.g., the difficulty of detecting or exploiting a vulnerability. Features that are related to a concrete system and the rating of a possible attack are introduced as an extension of SECEVAL, which can be found online [Bus14a].

Humberg et al. [HWP⁺13] propose a two-step approach to support compliant and secure outsourcing of business processes using the concept of ontologies to formalize compliance and regulatory aspects of IT-security. They show how they can apply it to analyze the content of documents in a unified way in order to detect dependencies. Our means are similar, as we want to represent methods, notations and tools in a structured and methodological

way. However, we focus on the selection of KOs and not on compliance issues.

The i* [Uni] metamodel is the basis of a vulnerability-centric requirements engineering framework introduced in [EYZ10]. The extended, VULNERABILITY-CENTRIC I* META-MODEL aims at analyzing security attacks, countermeasures, and requirements based on vulnerabilities. The metamodel is represented using UML class models.

Another approach that focuses on vulnerabilities is described by Wang et al. [WG09] Their concept model is less detailed than the i* metamodel. They create a knowledge base that can be queried using a language for the semantic web, called SWRL. Unlike our approach, they do not use graphical models.

5 Conclusion

We present a conceptual framework – called SECEVAL– for the structured evaluation of methods, tools and notations in the area of secure software. SECEVAL specifies (a) an improved, flexible security context model (b) a model that records the way how data is collected (c) an analysis model which defines the analysis strategy, and the filters and algorithms it uses on the collected sources. A UML model is used to represent concepts and relationships of these three concerns (depicted as UML packages): context, data collection and data analysis. Furthermore, SECEVAL was improved using a guided interview and we additionally provided a case study about methods and tools from the area of security testing. The research question of our case study focuses on the selection of vulnerability scanners for web applications.

Summarizing, SECEVAL provides a structure for evaluating research questions related to secure software engineering. We think that this eases the process of doing research in the area of security no matter if the research question aims at scientific or engineering issues.

When implementing the security context model in the future, it will be helpful to add axioms to our model. In our case, we could think about rules to describe dependencies between attributes, like a method should not extend the same version of itself. Additionally, we plan to conduct a case study using SECEVAL for a comprehensive evaluation of knowledge objects of the domain of secure web modeling.

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