

# *Proceedings*

---



## **18th IEEE Conference on Business Informatics**

**29 August–1 September 2016  
Paris, France**

**Volume 1 — Conference Papers**

### *Volume Editors*

Elena Kornyshova, Conservatoire National des Arts et Métiers, Paris, France

Geert Poels, Ghent University, Belgium

Christian Huemer, Vienna University of Technology, Austria

Isabelle Wattiau, Conservatoire National des Arts et Métiers, Paris, France

Florian Matthes, Technical University Munich

Jorge Sanz, National University of Singapore and IBM Research



**Los Alamitos, California  
Washington • Tokyo**

