8th EuroFM Research Symposium Programme: Tuesday 16 June 2009

11.00—11.30
Plenary Session for Researchers
Invited Speaker on Relationship Research and Business
Chairman: Wim Pullen, Center for People and Buildings, The Netherlands

Part A
Facilitator: Prof Edward Finch, Salford University, U.K.

11.30—13.00
All Categories and Added Value of FM
- Practical Post-modernism: FM and Socially Constructed Realities
  Prof Ilfryn Price, Sheffield Hallam University, U.K.
- Theoretical Model of the Added Value of Facility Management
  Prof Per Anker Jensen, Technical University of Denmark, Denmark
- Economic Effective Implementation of FM – Results of the Research II
  Friedrich Sustr and Prof Alexander Redlein, Institute IFM Vienna University of Technology, Austria

13.00—14.15 Lunch Break / Exhibition

Part C
Facilitator: Dr Theo van der Voordt, TU Delft Faculty of Architecture, The Netherlands

14.15—15.30 Usability
- Programming Innovative Workplace Concepts
  Dr Kirsten Arge, Sinet Byggfors, Norway
- Usability Evaluation of Building Portfolios
  Anne Kathrine Larsen and Anders Larsen, Multiconsult, Norway
- Usability of Workplaces in Shopping Centers
  Kaisa Pohjonen and Sami Kämi, Helsinki University of Technology, Finland

15.30—16.00 Coffee Break / Exhibition

Part B
Facilitator: Prof Dries van Wagenberg, Wageningen University, The Netherlands

11.30—13.00 Service Performance
- Performance-based Maintenance: A Comparative Study Between the Netherlands and Israel
  Dr Ilgal Shohet, Ben-Gurion University of the Negev, Israel and Ad Strabz, Delft University of Technology, The Netherlands
- Enhancing Service Performance at Remote Destinations
  Prof Dietmar Wiegand, TU Wien, Austria

13.00—14.15 Lunch Break / Exhibition

Part D
Facilitator: Prof Ilfryn Price, Sheffield Hallam University, U.K.

14.15—15.30 Workplace Management
- The Knowledge Workplace – Searching for Data on Use of Open-plan Offices
  Prof Siri Blakstad, Norwegian University of Science and Technology and Morten Hatling, SINTEF, Norway
- The Impact of Spatial Location on Social Position – A Case Study of a Finnish Company’s regional office
  Nils Gersberg and Dr Suvi Neonen, Helsinki University of Technology, Finland
- Industrial Spaces and Places?
  Identifying the Future Research Agenda
  Dr Anna-Lisa Lindholm and Dr Suvi Neonen, Helsinki University of Technology, Finland

15.30—16.00 Coffee Break / Exhibition

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