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Semantic Service Matchmaking in the ATM Domain Considering Infrastructure Capability Constraints

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Abstract—In a service-oriented environment business processes (BPs) flexibly build on software services (SSs) provided by systems in a network. A key design challenge is the semantic matchmaking of BPs and SSs in two steps: 1. Find for one BP the SSs that meet or exceed the BP requirements; 2. Find for all BPs the SSs that can be implemented within the capability constraints of the underlying network, which poses a major problem since even for small scenarios the solution space is typically very large. In this paper we analyze requirements from mission-critical BPs in the Air Traffic Management (ATM) domain and introduce an approach for semi-automatic semantic matchmaking for SSs, the “System-Wide Information Sharing” (SWIS) BP integration framework. A tool-supported semantic matchmaking process like SWIS can provide system designers and integrators with a set of promising SSs candidates and therefore strongly reduces the human matching effort by focusing on a much smaller space of matchmaking candidates. We evaluate the feasibility of the SWIS approach in an industry use case from the ATM domain.

I. INTRODUCTION

Safety-critical systems and business processes, e.g., in the Air Traffic Management (ATM) domain, have to become more flexible to implement changes due to new business environments (e.g., mergers and acquisitions), new standards and regulations. A promising approach follows the service-oriented architecture (SOA) paradigm that builds flexible new systems for business processes (BPs) based on a set of software services (SSs) provided by system nodes in a network. A key design challenge is the matchmaking of BPs and SSs, i.e., finding the SSs that a) best meet the requirements of the BPs under consideration and b) can be implemented with the available network capabilities. The solution space is typically large even for small problems and a general semantic solution to enable comprehensive tool support seems infeasible.

To provide a SOA solution for a set of BPs, meaning to identify suitable SSs for BPs, designers and system integrators need to overcome 3 integration challenges that build on each other:

1. *Technical integration* connects networked systems that use heterogeneous technologies, i.e., different protocols, operational platforms, etc. Current technical integration approaches like Enterprise Service Bus (ESB) [2] or Service Oriented Architecture (SOA) [14] need manual configuration on the technical detail level and tool support is typically focused on a single technology or vendor.

2. *Semantic integration* translates data content and format between systems that use heterogeneous semantics, i.e., different terminologies for service names, data formats, etc. For

semantic integration, there is no standard or framework available, making the semantic transformations between multiple services inefficient and expensive.

3. *Business process support* builds on technically and semantically integrated systems that provide SSs the BP needs to fulfil its goal. The system integrator has to select SSs that really match the requirements of the BP, and check whether the infrastructure capabilities can support the communication requirements of the chosen solution.

Large BP and SS integration networks consist of hundreds of integration nodes; changes of SS properties and network capabilities make the correct and efficient identification of a feasible BP and SS pairs a recurring complex and error-prone task. Current service matchmaking approaches focus on either technical or semantic integration issues [20], while business process support is, to our knowledge, missing. Tool support for matchmaking of BPs and SSs need to make the requirements of BPs and SSs as well as the capabilities of SSs and the underlying infrastructure understandable for machine.

In previous work, we introduced a systems integration approach, the “system-wide information sharing” (SWIS) approach. The SWIS framework explicitly models the semantics of integration requirements and capabilities in machine-understandable form (semantic integration) [17]; and connectors and transformations between heterogeneous systems (technical integration) to simplify systems integration (business process support) [16].

In this paper, we describe the semantic matchmaking of BPs and SSs and the optimization of the integration with respect to available network capabilities. Semantic matchmaking uses the machine-understandable SWIS framework to describe BP and SS requirements and SS and network capabilities to derive 2 results: 1. Provide sets of possible SSs for each BP; 2. Optimize the set of selected SSs with respect to objectives (e.g., costs, delay) while observing the constraints of the underlying network infrastructure, a knapsack problem [11]. We evaluate the feasibility of the SWIS approach in a use case from the ATM domain.

The remainder of this paper is structured as follows: Section 2 summarizes related work, Section 3 describes the search issues, while Section 4 describes the SWIS approach. Section 5 elaborates the semantic service matchmaking and the optimization of the integration solution. Section 6 discusses the approach and Section 7 discusses the research issues. Finally, Section 8 identifies further work.

II. RELATED WORK

This section summarizes related work on technical integration, semantic integration with semantic web services, and service matchmaking with multi-objective optimization.

A. Technical Integration

Technical system integration is the task to combine networked systems that use heterogeneous technologies to appear as one big system. There are several levels at which system integration could be performed [1], but there is so far no standard integration process that explains how to integrate systems in general.

The need for integration over heterogeneous middleware technologies with different APIs, transportation capabilities, and architecture styles implies either solutions like Enterprise Service Bus (ESB) and SOA [14] or the development of static and therefore reusable wrappers between each combination of middleware technologies, and thus increases the complexity of integration.

B. Integration with Semantic Web Services

Integration is solving problems originating from the need to share data across disparate and semantically heterogeneous data sources [6]. These problems include the detection of duplicate data, the identification of inconsistencies, and the model reconciliation in different sources [18]. One of the most actively studied problems in semantic integration is establishing semantic correspondences (or vocabularies) of different data sources. [3]

Ontologies as a solution option to semantic integration problems has been studied over the last years. Ontologies promise to provide machine-understandable knowledge, while allowing the derivation of certain facts as well as the derivation of new facts using approaches based on the modeled knowledge. In a general domain, semantic integration has been shown to be not unsolvable. However, in a specialized domain like ATM domain, semantic integration has been identified three major dimensions of integration for supporting semantic integration: the identification of these mappings, the derivation of these mappings, and the reuse of these mappings.

The need for Web Services and the need for semantic integration are by now well known. The time recognition is growing of the need for specifications of Web Services, and the need for flexible automation of service integration. The construction of more powerful tools to support the use of semantically integrated services. Furthermore, richer automation of activities as well as the integration, supply chain management, and the integration of services. [12]

There have been developing language approaches for so called Service

semantic Web services [13]. The Ontology Web Language for Services (OWL-S), which seeks to provide the building blocks for encoding rich semantic service descriptions in a way that builds naturally upon the Web Ontology Language (QWL), supplies Web Service providers with a core set of markup language-constructs for describing the properties and capabilities of their Web Services in unambiguous, computer-interpretable form [4]. WSDL-S [15] is another approach for annotating current Web Service standards with semantic descriptions. The Web Service Modeling Ontology (WSMO) [10] is a framework for Semantic Web Services which defines a rich conceptual model for the development and the description of Web Services based on two main requirements: maximal decoupling and strong mediation.

All three approaches, OWL-S, WSDL-S and WSMO, provide mechanism for semantically describing Web Services, with the major goal of allowing generic description of service functionality as well adding semantics to general service descriptions like provided/consumed messages or service bindings. This ambitious goal seems very useful for generic service descriptions; however its usage is limited in specific domains like in the ATM domain, since too specific features would complicate a generic approach too much. Therefore, we defined our own ontology-based architecture for describing the properties and features of the ATM services [17].

C. Service Matchmaking Approaches

Semantic matchmaking can be seen as major feature of semantic integration which supports designers and system integrators by providing sets of possible integration partners regarding both structural and semantic attributes. However, the relevant semantic concepts are hard to define unambiguously for general domains, thus the focus on a well-defined domain like ATM provides semantic clarity.

Kolovski et al. [8] provide a mapping of WS-Policy to OWL. WS-Policy provides a general purpose model and syntax to describe the policies of a Web service. It specifies a base set of constructs that can be used and extended by other Web service specifications to describe a broad range of service requirements and capabilities. The main advantage of representing Web Service policies using OWL is that OWL is much more expressive than WS-Policy and thus provides a framework for exploring richer policy languages. Verma et al. [20] present an approach for matching the non-functional properties of Web Services represented using WS-Policy. Oldham et al. [19] present a framework for the matching of providers and consumers based on WS-Agreements. The WS-Agreement specification defines a language and protocol for capturing relationships with agreements between two parties.

Both WS-Policy and WS-Agreement define a generic framework for the representation of standard Web Service policies, however both frameworks seem too generic to be effectively used in a concrete scenario from a specialized domain like the ATM domain is. Therefore, we used the concept of describing Service policies using a knowledge representation language like OWL, but defined our own extendable policy representation language which is better suitable for the ATM domain [17].

III. RESEARCH ISSUES

Recent projects with industry partners from the ATM domain raised the need for semi-automated BP integration support in technology-driven integration environments. Recently, we developed a data-driven approach [16] that explicitly models the semantics of the problem space, i.e., BP integration requirements and network infrastructure capabilities [17]; the solution space, i.e., the connectors, and data transformations between SSs. Finally, we provide a process to bridge problem and solution spaces, i.e., identify feasible BP and SSs pairs while fulfilling business requirements and optimizing the chosen integration solution according to multiple objectives.

Figure 1 provides an overview on the integration layers, data flows between the integration layers, and the steps of the semantic service matchmaking process: SM1: For each BP, identify the suitable SSs sets, which fulfill all BP service and data requirements. From these possible BP and SSs sets, the system integrators choose the most promising sets, the so-called collaboration sets. SM2: The selected collaboration sets are then optimized regarding the original infrastructure requirements of both the business BPs and the SSs, as well as the available limited capabilities of the infrastructure's nodes and links. The outcome of SM2 is an optimized configuration of the integration solution, consisting of the selected collaboration sets as well as their grounding to the underlying integration network infrastructure.

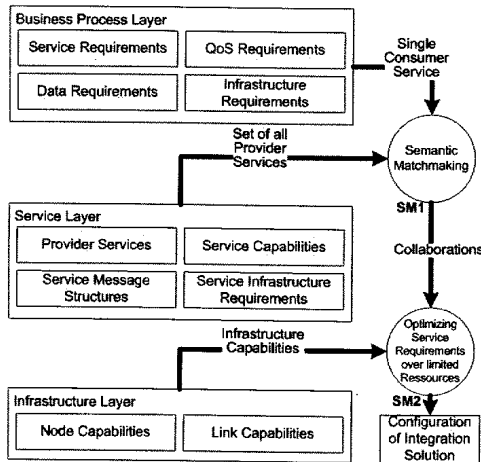


Figure 1: Semantic Service Matchmaking Process Steps.

Based on this, we derive the following research issues:

RI-1: Semantic Matchmaking of SS candidates for one BP (SM1). Provide machine-understandable descriptions for BP and SSs requirements as well as SS and network capabilities to provide tool support for SM1 to make the search space reduction effective (low number of false negatives and false

positives) and efficient (less human effort required) compared to the current human-based approach.

RI-2: Resource Feasibility Check and Optimization of all Collaborations (SM2). Provide a framework to check the validity of a set of BPs and SSs with the structure capability constraints and b) ranking valid sets by multiple optimization criteria like network cost and delay.

IV. ATM SCENARIO DESCRIPTION

This section describes the integration scenario in the ATM domain used throughout this paper. The ATM (Figure 1) represents information that is typically derived from customers/participants in workshops on requirements and capabilities elicitation for information systems in the integration domain. In safety-critical domains like ATM BP integration solutions have to pass certifications before deployment. Therefore, it is searched for messages of the SSs that which typical dynamic SOA solutions [2, 14] cannot handle, regarding the current rigid integration network in the domain designed to guarantee integration requirements in case of partial failure.

In the ATM domain semantic matchmaking is an expensive task because of the scarce human experts who have to cope with a huge search space and often miss better solutions due to their simplistic search strategies. Tool-supported semantic matchmaking provides designers and system integrators with a set of integration partner candidates and therefore reduces the human matching effort by focusing on a smaller space of feasible matchmaking candidates that are ranked according to relevant optimization criteria.

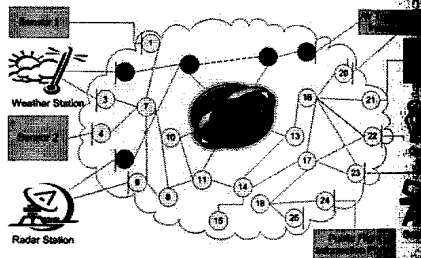


Figure 2: A Typical ATM Domain Integration Network.

As shown in Figure 2, the integration network consists of business services connected to integration network nodes. Between these nodes, there may exist different kinds of network links using different transmission technologies (radio or wired transmission) as well as different media technologies for communication purposes. The capabilities of nodes and links, like throughput, availability, reliability, security are explicitly modelled in order to be capable of selecting suitable communication paths for particular requirements, e.g., the communication link between the ATMIS Node and the red Node 12 represents a reliable secured communication path which may be requested for the ATMIS business service.

V. SEMANTIC SERVICE MATCHMAKING

This section describes the semantic service matchmaking process as well as the multi-objective optimization of the integration services candidates.

A. Identification of Possible Collaboration Candidate Sets

The identification of possible collaboration candidate sets is performed as a heuristic algorithm. Step by step, the possible collaboration candidate sets are reduced by applying the defined rules that are applied during the source/sink identification process described in the following paragraphs.

Message Mapping. During the description of the SS message segment was mapped to a domain concept. A domain concept has been specified in the common domain concept. Therefore, for all segments of the message required by the BP, it is searched for messages of the SSs that match the requirements, which are mapped to the same domain concept, to the same message format.

Policy Derivation. In addition, SSs can define requirements regarding preferred or unwanted SS partners, as well as non-functional requirements, e.g., QoS requirements for the underlying integration network. A policy is defined for a condition for a single collaboration or a set of collaborations, in order to allow the communication via the integration network. In SWIS-based applications, there are several kinds of policies. On the one hand, there are policies which are valid for all collaborations. They specify requirements that need to be fulfilled by all collaborations, e.g., the maximum time for the delivery of messages. On the other hand, there are policies which are required only for a subset of collaborations. These policies specify conditions to be fulfilled by the collaborations containing the specified set of other SSs is allowed to participate in the collaboration. The SS policies that regard other SSs are checked whether the attributes and tags of the particular collaboration candidate meet the requirements defined by the BP.

Message Conversion. If a message segment is mapped to a domain concept as the required message segment, and if the two segments differ, check whether they can be converted for the two formats. A converter is used to convert the format of message segments from one format to a different one. An explicit identifier is defined for the converter at runtime (e.g., by the system integrator).

Message Transformation. If the message segments are mapped to the same domain concept they are mapped to, check if a message segment of the message of the SS and a message segment of the message of the BP can be transformed into each other. As last rule it is checked whether there is a communication path between the nodes connecting the SSs and the BP.

If all the rules mentioned above are successfully applied to a set of one or more SSs and a BP, then the particular set is accepted as collaboration candidate. If any of the rules cannot be met, the particular set is discarded as collaboration candidate.

B. Validity-Check and Optimization of Collaborations

Once all collaborations have been specified a Scenario is derived. A Scenario contains beside all collaborations a specification detailing how to configure the network infrastructure, so that the integration solution is optimized according to the given objectives. In the following the process steps needed to optimize the scenario is explained.

Preliminary Checks. The process step checks whether there is at least one single network route for each collaboration satisfying all global and collaboration specific policies. If this step cannot be completely satisfied the process raises an exception. The system integrator either updates or removes the collaborations which cannot be mapped to a network route, and restart the process step, or adapts the semantic infrastructure model, by adding additional nodes and links.

Route Derivation. Once it has been verified that each collaboration can be mapped to at least one route in the network, the process step derives every possible route for each collaboration. The only restrictions are that no node is allowed to appear twice within the same route and all policies have to be satisfied. The valid ones are retained; the ones violating the restrictions are removed. At the end of this process step, each collaboration will have either a single route or a set of valid routes to choose from.

Creating Scenarios. The processing step combines each route of each collaboration with each other. This means that a scenario consists of a set of collaborations where each collaboration represents exactly one route. The more scenarios are created, the higher the probability to find a scenario that is well suited for achieving the stated optimization objectives.

Evaluation. The process iterates through all scenarios and calculates their fitness according to the optimization objectives. The fitness of a scenario is the fitness of all its containing collaborations, and represents the real values (e.g. the time a message needs and the costs along the chosen route) of the objectives. The fitness represents the trade-off of the configuration, the routes of each collaboration predetermined. The set of fitness values is then analyzed according to the Pareto Front approach [5]. The Pareto Front contains either a single Scenario or a set of Scenarios. In the latter case there may be several "nearly equivalent" configurations as integration solutions. Thus, the system integrator has to decide which one to pick for practical deployment.

Multi-Objective Optimization. We have accomplished the process of optimizing collaborations by implementing a Java version of the mPOEMS approach into the SWIS framework. mPOEMS is an evolutionary algorithm using the concept of dominance for multi-objective optimization. The results and explanations of the approach can be found at [9].

VI. EVALUATION

In this section, we evaluate the SWIS framework using a clear and comprehensive example to show the principles of our approach.

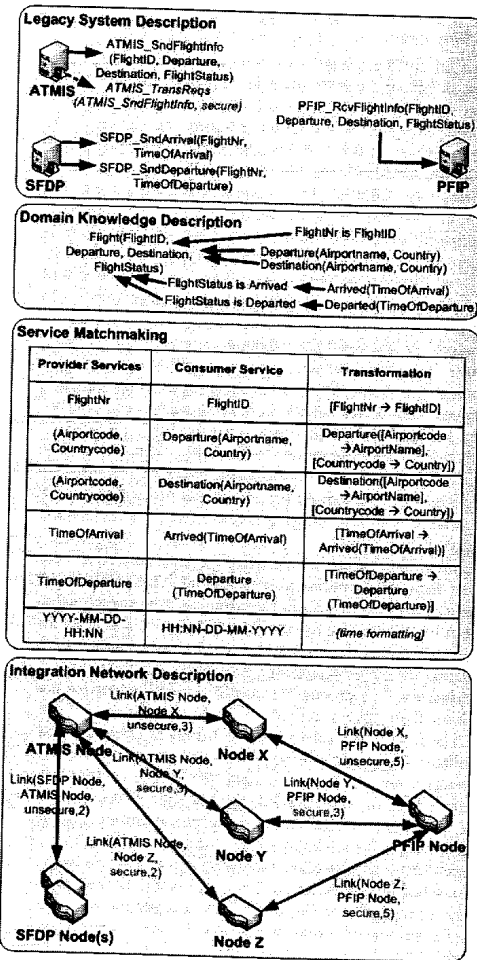


Figure 3: Service Matchmaking Example.

An example for semantic service matchmaking in the SWIS framework is shown in Figure 3. There are three services of provided by legacy systems, two provider services (*ATMIS* and *SFDP*) and one consumer service (*PFIP*). The consumer service needs information that can be obtained from the provider services, i.e. *FlightID*, *Departure*, *Destination* and *FlightStatus*. This needed information is provided separately

by the two provider services, so the system has to find the suitable information that match with the consumer service's needs. Additionally, the service *ATMIS_TransReqs* defines a policy for the underlying integration network, stating that only secure network links may be used for the communication.

From the domain knowledge description, we know that *Flight ID* is a synonym for *Flight Number*, that *Departure* and *Arrival* are combinations of the airport code and country code of departure/arrival, and that the *FlightStatus* arrived or departed, can be derived by checking the occurrence of either *TimeOfArrival* or *TimeOfDeparture*.

Next, we calculate the network resources needed for sending messages from the *SFDP* Node to the *PFIP* Node with less capacity. From the integration network description, we can see several nodes connected by links. Each link contains information regarding source node and target node, support for secure transmissions and the transmission delay. The communication between *ATMIS* to *PFIP* needs to be done using secure connections only. There are two possible connections, either via *Node Y* or via *Node Z*. The system will choose connection via *Node Y* because it has less delay (6) than connection via *Node Z* (7).

VII. DISCUSSION

The example shows that even for small problems the solution space is typically large. However, large BP and SS integration networks consist of hundreds of integration nodes; and changes of SS properties and network capabilities make the correct and efficient identification of feasible BP and SS pairs a recurring complex and error-prone task. By providing only sets of feasible/promising service provider and consumer candidates, semantic matchmaking supports designers and system integrators by providing sets of possible integration partners regarding both structural and semantic attributes. However, the relevant semantic concepts are hard to define unambiguously for general domains, thus the focus on a well-defined domain like ATM provides semantic clarity.

We used the concept of describing Service policies using knowledge representation language like OWL, but defined our own extendable policy representation language which is better suitable for the ATM domain. We do not use standard Web Service description frameworks because, since the strengths of Web Service description frameworks lies in generality of the approach, however their weakness is that they may become complicated to describe domain-specific information. For specific domains, it may be useful to use the primary web service descriptions but tailor them to the domain. Additionally, we defined our own ontology-based architecture for describing the properties and features of the ATM domain.

We have developed a data-driven approach [16] which models the semantics of the problem space, the integration requirements and network infrastructure [17]; the solution space, i.e., the connectors, and the transformations between SSs. In this paper, we describe how to bridge problem and solution spaces, i.e., identify BP and SSs pairs while fulfilling business requirements and optimizing the chosen integration solution according to the

multiple objectives. In order to evaluate the proposed process, we have derived two major research issues that will be discussed in the following paragraphs.

Semantic Matchmaking of SS candidates for one BP.

Current service matchmaking approaches focus on either technical or semantic integration issues [20], while business process support is, to our knowledge, missing. In the SWIS framework, we presented a combined service matchmaking approach that performs matching based on the data of the services and available service policies regarding other services. The SWIS framework's semantic service matchmaking enables an effective search space reduction and poses lower risk and effort compared to the current human-based approaches.

Resource Feasibility Check and Optimization for all Collaborations.

The optimization process steps allow using existing resources efficiently. Out of all possible collaborations for a single business process which are creatable by means of the proposed semantic matchmaking approach, only those are desirable to be deployed in the integration solution which fulfill certain criteria. Those criteria are set up by the domain expert so that existing collaborations use the underlying integration network infrastructure with its limited resources as efficient as possible.

CONCLUSION AND FURTHER WORK

Since we presented an approach for semi-automatic matchmaking for software services (SSs), the "System Information Sharing" (SWIS) Business Process (BP) framework. The SWIS BP integration frameworks provide understandable SWIS models to describe BP requirements as well as SS and network capabilities to identify possible SSs for each BP. Out of these possible candidates, system integrators choose the wanted sets. These sets are then optimized with multiple objectives (e.g., minimizing the cost, observing the capabilities of the underlying network).

We demonstrated the feasibility of the SWIS approach in an integration network in the ATM domain. The example shows that the solution space is typically large for large BP and SS integration networks consisting of hundreds of integration nodes. A tool-supported matchmaking process like SWIS can provide system integrators with a set of promising candidates which strongly reduces the human effort. The SWIS framework will include a detailed decision support system to translate between matched candidates and measuring the effectiveness and efficiency of the semantic transformation with tool-supported optimization approach.

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