CEMENTED CARBIDES – A SUCCESS STORY

Wolf-Dieter Schubert, Erik Lassner (Institute of Chemical Technologies and Analytics – Vienna University of Technology) and Wolfgang Böhlke (CERATIZIT Luxembourg SA)

INTRODUCTION

In 1923, when the well-known Schröter patent on cemented carbides* was submitted by the Patent-Treuhand-Gesellschaft für elektrische Glühlampen m.b.H in Berlin, Germany [1], no one, even the most optimistic, could imagine the enormous breakthrough for this material in the tooling industry.

After WW2, a huge market opened in the growing economies and cemented carbides contributed as tool materials and construction parts to their industrial development. Today, cemented carbides are the workhorses in all areas of the manufacturing industries: no factory without cemented carbide tools; no production of glass bottles, aluminium cans or plastic tubes which has not benefited from these hard and wear resistant materials; no steel or copper wire or tube drawn without them; and no advanced manufacturing system without relying on their properties, innovation potential, productivity and reliability.

Starting from the first application as drawing die for the production of lamp wire used in the OSRAM workshops (Fig. 1), the application of cemented carbides has become universal and includes metal cutting, machining of wood, plastics, composites, soft ceramics, chipless forming (hot and cold), mining and construction, structural parts, wear parts, and military components.

Larger cemented carbide producers prepare several thousand differently shaped specimens ranging in mass between less than 1 g (such as balls for ball-point pens, which are produced to the tune of 5 billion parts a year) and some hundred kg (such as dies and pistons in the synthetic diamond industry or plungers in the plastics industry).

In 2008, roughly 50,000 tons of tungsten (W content) were consumed worldwide in cemented carbides, which account for about 60% of the

Milling of the Eurofighter’s fuel tank barrier collector at the Varel plant of Premium AEROTEC.
world’s tungsten consumption (including recycled material). In terms of tonnages, stoneworking and machining of wood and plastics are the largest fields of application (26%), followed by metalcutting (22%), wear applications (17%) and chipless forming (9%); (Fig. 2, upper chart). In contrast, the metalcutting group accounts for 65% of the turnover (due to its high degree of innovation), compared to stoneworking (10%), machining of wood and plastics (10%), wear applications (10%) and chipless forming (5%); (Fig. 2, lower chart).

Why is this material so successful in the manufacturing industry? What are the main reasons? And, will its unique position in the industry be maintained in the near future?

It is the aim of the present article, to present a series of important applications of cemented carbides and to give a few simple answers to these important questions.

* the German word Hartmetall was used for the new product. In direct translation to English this expression denotes hardmetal, a term which is also used internationally. The term cemented carbide was used first in the United States by researchers at General Electric/Carboloy and it much better describes the nature of the metallic composite.

**WC AND COBALT - A SUCCESSFUL AND RELIABLE PARTNERSHIP**

Cemented carbides combine the high hardness and strength of metallic carbides (WC, TiC, TaC) or carbonitrides (e.g. TiCN) with the toughness and plasticity of a metallic alloy binder (Co, Ni, Fe), in which the hard particles are evenly distributed to form a metallic composite (Fig. 3). Tungsten carbide is the most metallic of the carbides, and by far the most important hard phase. The more hard carbide particles are within the material, the harder it is but the less tough it behaves during loading; and, vice versa, significant increases in toughness are achieved by a higher amount of metallic binder at the expense of hardness.

This simple principle leads to an astonishingly broad band of property relationships and possible applications, which range from high-strength steels on the tough side (Vickers Hardness: about 800 HV10) to hard ceramics on the hard and wear resistant side (Vickers Hardness: 2800 HV10); Fig. 4. However, compared to hard ceramic materials, such as aluminium oxide or silicon carbide, which behave brittle during loading, cemented carbides always still exhibit a considerable toughness, due to the part-metallic nature of the composite.

**Fig. 2:**

General application areas of cemented carbides by worldwide consumption (upper chart) and by turnover (below): note the significant differences in share due to the strong differences in tonnages consumed by the specific area and the degree of added value.
It is this remarkable relationship between high hardness and considerable toughness, and the high flexibility of the materials in terms of property combinations which make cemented carbide tools so successful in the machining industry. A too low toughness (resistance against crack propagation) would easily result in premature material failures during working. Beyond that, even hard materials, such as hardened steel, high strength titanium alloys and ceramics or fibre-reinforced composites, can be machined at a high level of productivity.

Even today so-called straight grades (containing WC and Co only) have maintained their unique position in the tooling industry, due to their outstanding properties. Additions of other hard carbides or carbonitrides (e.g. TiC, Ti(C,N), TaC) or alternative binder materials (Ni, NiCr, FeNiCo) have widened the application range in certain directions, for example in the machining of steel (TiC, TaC) or corrosion and oxidation resistant environments (NiCr), but the two phase materials (WC-Co) still demonstrate their predominance in numerous applications.

**PM - A FLEXIBLE MANUFACTURING PROCESS**

Cemented carbides are produced by Powder Metallurgy (PM). The respective powders (WC, Co, but also other metallic carbides or carbonitrides as well as Fe and Ni) are at first ball milled or attritor milled to form a powder mix. Then, a part is formed by different shaping technologies. In the case of large lot sizes and comparatively simple geometries, as with cutting inserts or mills, the part is formed by die pressing to its final shape (direct forming); Fig. 5. Cylindrical shaped parts or parts with large length-to-diameter ratio are formed by extrusion. Plastifiers (e.g. waxes) are added prior to extrusion to render a smooth flow of the powder mix through the die. Small parts with complex geometries can be shaped by PIM (Powder Injection Moulding). In this case the plastified material is pressed into a mould, which is subsequently opened to remove the shaped part.

![Fig. 3: Optical micrograph of two cemented carbide grades with low (6 wt% Co; left) and high (20 wt% Co; right) cobalt binder content, indicating the nature of the metallic composite: 1-2 µm sized hard WC particles are embedded in a tough cobalt alloy matrix (1500:1); the more carbide, the harder is the material but the less tough.](image)

Typical application ranges for these two alloys: left: metal cutting, wear parts; right: cold forming tools, mining and construction.

![Fig. 4: Schematic comparison of tool materials in terms of hardness (wear resistance) and toughness (resistance against crack propagation); note the broad range of property combinations which can be achieved by cemented carbides through tailoring the partners (WC, Co) within the composite; this range can even be extended to higher hardness by coating the materials with superhard materials (e.g. diamond) or formation of diamond/cemented carbide compacts.](image)

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![Fig. 5: Dental endmill shown in different stages of manufacturing.](image)

Note the significant shrinkage which occurred on sintering; during this stage the still porous “green” part is transformed into a dense body of outstanding strength properties; the final shape of the endmill is formed by a post-sinter grinding operation with diamond tools; courtesy of CERATIZIT S.A.
Large parts, such as rolls, hobs, anvils or rotary cutters for the hygiene industry are mainly produced by cold isostatic pressing (CIP). A "green" (isostatically pressed) block is formed at first, and subsequently, machined to the desired shape, either in the pressed or presintered stage to improve the strength of the still porous part (40 to 50 vol%) for the shaping; (Fig. 6; indirect forming).

After shaping the materials undergo a thermal treatment, called sintering, to form a dense, near-pore free body (residual porosity commonly below 0.02 vol%). Sintering is done either in vacuum or under hydrogen. Pressure-aided sintering (sinterhip) has become a standard technology to produce defect-free materials of outstanding strength.

During sintering, the body shrinks as a result of pore elimination (lateral shrinkage between 17 and 24%) but retains its shape. The better is the manufacturing process (milling, granulation, pressing, sintering), the more the part can be sintered to its final geometry (near-net-shape technology), and the less material has to be removed by subsequent precision grinding by diamond tools.

The result of sintering is a material with varying shape and composition (depending on the respective formulation for subsequent application), outstanding strength properties, high hardness, and high modulus of elasticity at a still considerable toughness level.

**FROM EXTRA COARSE TO NEAR-NANO**

The history of cemented carbides is the history of a steadily widening range of available WC grain sizes for processing. The main reason for this widening of the spectrum of WC grades is that besides those variations achieved by the cobalt content, the properties, such as hardness, toughness, strength, wear resistance, modulus of elasticity, etc. can be widely varied by means of the WC grain size. The finer the cemented carbide, the harder is the material, and conversely (Fig. 7).

In industry, the term extra-coarse is used for cemented carbides with mean WC grain sizes of >5 µm (for comparison: the size of typical bacteria is in the range of 1-5 µm), which can still be called fine-grained materials, particularly compared to competitive materials, such as steels or ceramics. Such tools are used in cases where a high abrasion resistance is demanded besides a good impact strength, for example, in surface mining or hot rolling of metals (typically containing 6 to 30% wt % Co or, alternatively Co/Ni/Cr; Fig. 6).

In contrast, the term near-nano describes a material with WC grain sizes below 200 nm (0.2 µm). They are used where an extreme wear resistance of the tool is mandatory for an application, for example, water jet nozzles with water pressures up to 4000 bar (tool hardness: HV10: 2800).

**Fig. 6:**

**Rod mill roll in the different stages of manufacturing (indirect forming).**

Upper image: at first a cylindrical part is formed by cold isostatic pressing; the part is then formed in the "green" stage by turning with diamond tools (below); after sintering and precision grinding the roll is used worldwide for high-speed finishing blocks in steel works for the hot rolling of steel rod and wire (to the right); typical cemented carbide: extra coarse grain sized WC-Co (6-30 wt % Co, or, alternatively, Co/Ni/Cr); courtesy of CERATIZIT S. A.

**Fig. 7:**

**Submicron (left) and extra coarse (right) WC-12 wt% Co grades:** the finer the carbide the higher is the hardness, but the lower the toughness, and conversely; note that even in the case of the extra-coarse material the size of the WC grains is still in the µm range. (1500:1) Typical application ranges: left: metal cutting, wear parts, wood cutting; right: cold forming tools, recycling, and surface mining.
Fine grained cemented carbides have been the fastest growing segment of the cemented carbide industry over the last twenty years, due to their high strength (compressive strength up to 8,000 MPa*), hardness and microstructural uniformity at still moderate toughness. They are used for round tools (drills, threaders (Fig.8), reamers, routers), tools for the electronic industries (micro tools) (Fig. 9), as wear parts, chipless forming tools, circular shearing tools, wood machining tools, for can tooling and, more recently, also in the form of a variety of coated and uncoated metal-cutting inserts of complex geometries [3].

* a strength of 8,000 MPa refers to about 81.5 tons per cm²; for comparison: a modern high strength concrete exhibits a compressive strength of 100 MPa — 1 ton/cm² only

**WEAR PARTS - THE WORKHORSES IN THE MANUFACTURING INDUSTRY**

The wear parts’ segment is probably the most versatile area of cemented carbides, in terms of part size, geometry, and fields of application. It ranges from small balls for ball-point pens, to large rolls used in the hot rolling of steels, or large plungers used in the plastics industry. There is no manufacturing industry, in fact, which does not rely on cemented carbides since wear of materials during mass production is an important operational factor. Generally, WC-Co alloys are used in this specific field. If corrosion occurs as a relevant factor, CoNiCr-, NiCr-, FeNiCo- and pure Ni-binder systems are also taken into consideration.
Cemented carbide wear parts are used in wire and section drawing (Fig. 10), cold and hot rolling, stone-working, working of wood and plastics (Fig. 11), in the textile, magnetic tape and paper industries, in the food and medical industries, the glass industry (Fig. 12), for stamping and punch drawing (e.g. can making) and a large number of structural components, including plungers, boring bars, compacting dies and punches, high pressure dies and punches (Fig. 13), seal rings, pulverizing hammers, needles, carbide feed rolls, chuck jaws, and others [4,5].

The recycling industry is booming due to the lack of natural resources and, therefore, there is a special focus on recycling of electronic and plastic scrap. In this field, cemented carbides with medium grain sizes (2-3 µm) and binder contents in the range of 9-15 wt% are used which meet the demand for both wear resistance and toughness. Cemented carbide bits are also used for stone-crushing, wood tree stump grinders, mulching or wood shredding (Fig. 14).

**MACHINING - A STEADY SOURCE OF INNOVATION**

In terms of worldwide turnover, this segment is by far the largest. Cemented carbides in this field exhibit WC grain sizes from 0.5 µm to 5 µm and cobalt in the range of 3 to 12 wt %. “Straight grades”, which exhibit WC and Co only (despite minor additions of other elements) are used for the machining of cast irons, hardened steel, stainless steels, nonferrous metals (Fig. 15), nickel-based high-strength alloys, wood, plastics or composites. WC-(W,Ti,Ta,Nb)(C,N)-Co grades (so-called steel cutting grades) are used in machining of steel, especially for long chipping alloys.

Cemented carbide indexable inserts (Fig. 16) with complex geometries are applied in all kinds of machining operations, such as turning, milling, grooving, threading, drilling, etc. Individual tools are equipped with up to 300 inserts.
Glass shearing tools, used for cutting a glass strand into smaller units; this process is highly abrasive; typical cemented carbide: coated, coarse grained WC-Co (8-12 wt.%Co); by courtesy of CEARTIZIT S.A.

Cemented carbide tools are also used for the CNC machining of cast iron glass moulds; press-blow plungers for the hollow glass industry are coated with a wear resistant WC-based hardfacings.

Schematic of a belt and Kawai-type (below) press process used for high pressure diamond synthesis with cemented carbide cylinder and anvils; the cemented carbide has to withstand high process pressures and temperatures (5 to 20 GPa; 1350-1500°C); such presses are also used for PCD and P-cBN parts, pressed and sintered onto a cemented carbide support; synthetic diamond crystals (to the right); courtesy of Sumitomo Electric. Cemented carbides used in this extreme application must have high compressive strengths (up to 8,000 MPa); grade: fine grained WC and low Co content.

Cemented carbide parts used for wood shredding, but also tree stump grinding, mulching, stone crushing, polymer and textile shredding or chopping of paper roll cores; cemented carbide grades: medium to coarse grained, binder contents between 9-15 wt%; by courtesy of BETEK.
COATING S - AN IMPORTANT STEP FURTHER

Coating became one of the most significant developments in the history of cemented carbides, starting in the early 1960s (TiC, TiN) and still progressing today. In coated parts, the carbide plays a different role than in non-coated parts, because it is no longer the active component. The main requirements for protective coatings are high hardness, high wear resistance, low friction values, high thermal stability and high oxidation resistance. The carbide part in turn has to supply the best mechanical support for the coating (rigidity, creep resistance, toughness, thermal properties) and allow perfect bonding to the coating (good adhesion) in order to resist spalling. Coatings are made by CVD (chemical vapour deposition), PVD (physical vapour deposition), medium-temperature CVD and plasma-activated CVD. The latter technique is now successfully used for producing diamond layers onto the cemented carbide substrate. The keenest edges are today produced by PVD coatings. The thickness of the coatings is in the range of 5-20 µm (CVD) and 2-8 µm (PVD).

Today, more than 80% of all turning inserts and about 70% of milling inserts are coated. Also the proportion of PVD-coated drilling tools is steadily increasing. The newest generation are multi-layer coatings with exactly tailored properties for the respective application (material), including true nanocrystalline layer sequences (Fig. 17). Several hard and superhard coatings are today state-of-the-art in the manufacturing industry: TiC, TiN, Ti(C,N), Al₂O₃, TiB₂, TiAlN, AlCrN and several new tailor made quaternary coatings TiAlMeN, AlCrMeN (Me = Si, B, V, Ta, Mo, Nb...), diamond, diamond-like carbon, and most recently also PVD Al₂O₃.

HEAVY DUTY - MINING AND CONSTRUCTION

This important and large segment (in particular in terms of tonnages) includes tools for road planning, soil stabilisation, asphalt reclamation, vertical and horizontal drilling (rock-, oil and gas), tunnel boring, surface mining (Fig. 18), and others. For these applications, impact resistance, abrasion resistance and high fracture toughness are required. Commonly, such cemented carbide grades exhibit coarse WC grain (up to 20 µm) and 6 to 10 wt % Co. To minimize wear on the steel holder of the cemented carbide part during application, WC-based hardfacings are used for wear protection.

**Fig. 15:**
Machining of an aluminium wheel rim with a cemented carbide tool:
typical cemented carbide: submicron grain size, WC-Co (5-8 wt.% Co); the PVD-TiAlN-coated tool with an integrated lubricant layer renders the dry machining of the wheel rim and helps reducing manufacturing cost compared to wet machining;
by courtesy of CERATIZIT S.A.

**Fig. 16:**
Complete solution of Crankshaft Machining with coated cemented carbide cutting inserts; upper protective coating: TiN (gold-coloured); the image demonstrates the different stages of finishing (drilling, milling, turning); about 8 kg of metal chips are formed on machining;
by courtesy of KENNAMETAL INC.
CEMENTED CARBIDES:  
AN IMPORTANT PARTNER IN COMPOUNDS

Cemented carbide parts are frequently joined onto other materials, in particular steel. It is of utmost importance that the joining of the material compound can withstand the forces acting during application, and does not form the weak point of the part. In this regard, cemented carbides behave in exemplary fashion and allow all the important joining techniques, such as brazing, laser welding, pressure welding, or projection welding. An example is demonstrated in Fig. 19.

Even more, cemented carbides are used as a support for polycrystalline diamond or cubic boron nitride cutting tips (Fig. 20), or as matrix alloy for diamond grit, used in rock drilling and oil mining. This partnership significantly expands the application field of cemented carbides to the range of super hard materials. Modern drill heads consist of a layer of polycrystalline diamond integrally sintered to a tough tungsten carbide substrate under high pressure and high temperature. Such PDC cutters (polycrystalline diamond compact) combine the high hardness and abrasion resistance of diamond with the impact resistance of cemented carbides and provide a faster, more durable and cost-effective drilling.

“THE TOOLING INDUSTRY HAS ENTERED THE TUNGSTEN AGE”[7]

More than 80 years since their introduction as tool material, cemented carbides have gained a strong position in the tooling and construction industry, in particular in automated manufacturing. The main reason for this success has to be seen in the unique combination of high hardness and toughness compared to other hard tool materials, such as ceramics, cermet or diamond.
The introduction of coated cemented carbide grades in particular has strengthened their position as it is now possible to tailor the respective coatings to the respective machining problem (material, machining conditions), which has led to considerable increases in productivity of manufacturing.

Powder metallurgy offers a simple and flexible route of mass production of parts with complex geometries and improved design (including metal injection molding and slip casting), and modern technologies, such as pressure-aided sintering have significantly contributed to the high reliability of the materials during application which is a prerequisite in automated manufacturing. Modern joining techniques and the formation of graduated materials have further broadened the application range of cemented carbide tools and the development of polycrystalline diamond integrally sintered to a tough cemented carbide substrate under high pressure is a good example of a recent innovation.

Cemented carbides remain a growing market. There has been a continuous expansion in the consumption, from an annual world total of 10 tons in 1930 to about 50,000 t in 2008. As the world’s economies grow, cemented carbides will play their part in the progress of technology.

New technologies and new materials will demand new tooling solutions, and cemented carbide tools will provide a cost-effective option due to their attractive properties (Fig. 20). Modern recycling technologies and a more efficient collection system of scrap material will contribute in this regard, driven by both the price and the need to maintain and save natural resources. In the long term, recycling will inevitably become a key strategic factor for sustained economic growth, and the respective recycling strategies of cemented carbides are on the line.

So, after a period of about 80 years, cemented carbides have developed from a temporary solution in industry (as a substitute for diamond in wire-drawing in the lighting industry) to a very successful and almost irreplaceable material for the manufacturing industry.

![Fig. 19: Graded head for hammer drills, made by advanced pressing and sintering technology; the graded head consists of a hard and wear resistant upper part, and a lower, much tougher part with significantly coarser microstructure and improved weldability; by courtesy of HILTI AG and CERATIZIT S.A.](image)

![Fig. 20: Diamond and cubic boron nitride are sintered onto a cemented carbide support under high pressure and temperature (1350°C; 5.5 GPa); the material compound is subsequently brazed onto a cemented carbide insert; by courtesy of Sumitomo Electric.](image)
**Fig. 21:**
Different stages of manufacturing of a modern airliner; riveting robot for Airbus side shells (upper image); orbital outline milling robot (below, left) and milling of aerostructures at the Augsburg plant (right); courtesy of Premium AEROTEC.

Diamond coated cemented carbide tools are used for the drilling of holes into carbon-fiber-reinforced composites; other grades are used for the drilling, milling and turning of high strength steels, aluminium and titanium alloys; about two million holes have to be drilled into the fuselage for the riveting of the CFC-parts with the metallic spars and stringers.

**Literature:**


[7] The Tungsten Age; expression used by Martin James, formerly with Sandvik Hard Materials, to underline the importance of cemented carbides in modern tooling.

**Acknowledgements:**
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R. Uvelding, C. Michotte, U. Schleinkofer, CERATIZIT S.A.; W. Streisky, Betek; H. Moriguchi, Sumitomo Electric; R. Horn, Tribo Hartstoff GmbH; S. Moseley, HILTI AG; H. van den Berg, Kennametal; W. Fasching, voestalpine Austria Draht and H. Stahr, AT&S AG.

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**Annual General Meeting, 28-30 September in Vienna**

Hosted by CERATIZIT and Wolfram Bergbau, the ITIA’s 23rd Annual General Meeting will take place in Vienna from 28-30 September, plus an optional visit to the Mittersill mine near Salzburg. Registration and hotel reservation forms may be downloaded from our website (non-members may attend) where the programme and a list of papers may also be seen.

The Association is honoured that Dr Christoph Leitl, President of the Austrian Chamber of Commerce, has agreed to take on the role of guest speaker, with the topical subject “Weathering Stormy Economic Times”.

Other papers are comprehensive in terms of markets – China, Europe, Japan, USA – and innovative, with an examination of tungsten’s part in life and in medicine.

**Tungsten Brochure**

Free copies of the new Tungsten Brochure (including an electronic version as a CD) are still available. Contact the ITIA by email, sending your postal address.
REACH and the Tungsten Consortium
www.tungstenconsortium.com and
www.sief.tungstenconsortium.com

Targets and Progress

As the registration deadline for the largest tonnage band (>1,000tpa) draws near (end November 2010), the work programmes of each Consortium gather pace. The latest review of the work of the Tungsten Consortium compared achievements with deadlines – favourably, but there are still a few months to go in which more targets have to be met.

Consortium members benefit from a website which is constantly updated and improved as a medium to convey, and then store, information, particularly in relation to the progress of compiling the technical dossiers necessary for registrations.

Known as the “Roadmap”, the system keeps members informed and realigns the work programme, as ECHA continues to make changes and recommendations to its guidelines regarding substance classification and registration.

Communication with the SIEFs continues, with updates and postings to the SIEF public Website, including details of terms and conditions for the purchase of Letters of Access, Recyclers’ exemption on REACH and Classification, Labelling and Packaging (CLP) notification.

Chemical Safety Reports (CSRs)

By early April, the CSRs for the substances in the highest tonnage bands (ie, those subject to registration in 2010 – Ammonium Paratungstate, Sodium Tungstate, Tungsten, Tungsten Blue Oxide, Tungsten Carbide and Tungsten Trioxide) were approximately 90% complete. The approval process for the CSRs for the priority substances will end with ratification by all Consortium members and then recommendation for approval by members of the relevant SIEFs, hopefully by 1 September this year.

The overall project remains on schedule and a more detailed schedule for the lower tonnage band materials (Ammonium Metatungstate, Fused Tungsten Carbide and Tungstic Acid) will be prepared once the 2010 registration documents have been finalised.

Classification, Labelling & Packaging (CLP) and Extended Safety Data Sheets (eSDSs)

The available study results for the tungsten substances covered by the Consortium indicate that the majority of endpoints under the CLP regulations do not warrant classification and the available data demonstrates that few of the CLP hazard classifications apply.

The first deadline of the CLP regulation is for pure substances, requiring that they be classified, labelled and packaged according to the CLP Regulation by 1 December 2010 and the necessary information will be provided to Consortium members.

In addition, there is an ECHA Classification and Labelling Inventory notification requirement irrespective of the quantity included in the CLP regulation that applies to 1) all substances subject to registration in accordance with REACH and 2) pure chemicals that are hazardous and are either manufactured or imported into the EU as well as hazardous substances contained in mixtures imported into the EU that result in the mixture being classified as CLP-hazardous.

Notifications must be submitted to ECHA within 30 days of “placing on the market” on or after 1 December 2010. This means that substances manufactured or imported regardless of registration tonnage bands that are currently placed on the market must notify ECHA by 3 January 2011. It is the responsibility of each individual company to make this notification.

Completed eSDSs are required by 30 November 2010. Preparation of eSDSs is beyond the scope of the Consortium but Consortium members will be provided with a separate proposal for an eSDS template for each of the covered tungsten substances that includes substance specific information. Company-specific information will be added by the individual Consortium Members.

IUCLID 5.2 and REACH-IT

Lead Registrants have taken advantage of tutorials conducted on IUCLID 5.2, the system of registration with ECHA with which each company has to comply individually. All Consortium members will be able to attend a further tutorial on 29 September.

For a full list of ITIA members, contact details, and products or scope of business, please refer to the ITIA website – www.itia.info.