## Use cases

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**Work Package**  
WP1: Requirement Analysis and Identification of User Scenarios

**Task**  
T1.3: Identification of use cases

**Coordination**  
ilogs mobile software GmbH (ILOGS)

**Contribution**  
Vienna University of Technology (TUW)  
University of Siegen (USI)  
Troyes University of Technology (UTT)  
SOZIAL GLOBAL Aktiengesellschaft (SOGL)  
SOPHIA Franken GmbH & Co KG (SOPHIA)  
avinotec GmbH (AVINOTEC)  
Webinage (WEBINAGE)  
E-Senior (ESE)
## Document Log

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<th>Partner(s)/Author(s)</th>
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1 Introduction

This document contains all relevant information concerning the identification and definition of use cases. Based on the results of the pre-study, UTT, USI, and TUW developed the use cases and check their pertinence with the end-users during focus groups and individual interviews. This document follows, therefore, the information gathered during the pre-study with our participants – see “D1.1 Selected end users” and “D1.2 Report on the end-users’ context and everyday life”. Following to the end-user participatory design sessions the industry partners (ILOGS, WEBINAGE, SOPHIA, AVINOTEC) performed a technical requirements analysis and a feasibility assessment by bringing in designers’ knowledge of technological possibilities for the final use cases. These use cases will be used for further mock-ups creation and prototyping.

2 Definitions, acronyms, and abbreviations

End-user
Person (informal caregiver) taking care of another person (ailing relative) seeking support

Care receiver
Person taken care by the end-user (informal caregiver)

Persona
Fictional character, which represents a specific user type with specific behaviour and needs. A persona description is helpful to better represent and to keep in mind the end-users and their personal background.

Scenario
Description of a possible interaction plot, showing a persona using the new system. It shall include different settings, views, influencing factors, and situations in the daily life of this persona.

User Story
One or few sentences in the everyday language of the end-user and captures what a user does or needs to do while using the TOPIC system.

Use Case
List of steps, defining typical interactions between an actor (persona) and a system, which yield a visible result to the actor.

Feature
Distinguishing characteristic of a software item (e.g., performance, portability, or functionality) Source: IEEE 829. In TOPIC, we talk about a specific functionality of the system.

3 Methodology

According to the methodological plan, TOPIC follows a User-Centred Design (UCD) process (see “D1.2 Report on the end-users’ context and everyday life”). After pre-work on user stories and scenarios the use case scenarios and use cases have been discussed intensively on 15th and 16th of January 2014 at TUW. As a result, the use cases have been clustered and a delivery schedule has been defined. Within this phase, the user-centred requirements have been analysed and specified following by several mock-ups and models. Focus groups have then been organised to collect feedbacks on the mock-ups.

Following a second workshop of the consortium at the Consortium Meeting in Bamberg on 20th and 21st March (2014), all use cases and mock-ups have been discussed and then redefined. In the next phase of redefinition all use cases have been refined in feedback cycles by the university partners.

As a result a list of use cases have been selected from the scenarios representing the platform basic features and building the base for the definition of the IT architecture of the TOPIC.
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Platform\(^1\). These selected use cases have been rewritten and revised, and deliver the final requirements for WP2.

The consortium agreed on using for the work on the use cases the software «Atlassian JIRA»\(^2\). JIRA is used to capture and organise the issues of a project and works as a tracker for teams planning.

### 3.1 TOPIC JIRA Structure

The TOPIC JIRA structure is shown in the following figure (Figure 1). The JIRA elements are «Project», «Component», «Story», and «Sub-Task». The “TOPIC Specification & Requirements” consist of «Personas», «Scenarios», and «Use-Cases».

<table>
<thead>
<tr>
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<tbody>
<tr>
<td>Project</td>
<td></td>
</tr>
<tr>
<td>Component</td>
<td>TOPIC Specification &amp; Requirements</td>
</tr>
<tr>
<td>Story</td>
<td>Personas</td>
</tr>
<tr>
<td>Sub-Task</td>
<td>Scenarios</td>
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<td></td>
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<td></td>
<td>01. Joining the platform</td>
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<td></td>
<td>02. Getting official...</td>
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<tr>
<td></td>
<td>...</td>
</tr>
<tr>
<td></td>
<td>10. Video call</td>
</tr>
<tr>
<td></td>
<td>Creating a personal page</td>
</tr>
<tr>
<td></td>
<td>Finding similar people</td>
</tr>
<tr>
<td></td>
<td>... (Help by partners needed)</td>
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</table>

**Figure 1: TOPIC JIRA structure.**

---

\(^1\) TOPIC Platform is used to refer to all systems and devices included in TOPIC CarePortfolio.

\(^2\) For further information see https://www.atlassian.com/software/jira.
### 3.2 Use cases to focus in JIRA

The following table shows use case statistics: From the 105 use cases to focus 79 are mandatory use cases, 10 optional, and 16 have been not retained.

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<td>75%</td>
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<tr>
<td>Optional</td>
<td>10</td>
<td>10%</td>
</tr>
<tr>
<td>Not Retained</td>
<td>16</td>
<td>15%</td>
</tr>
</tbody>
</table>

**Figure 2: Use cases and their priority.**

The defined use cases are assigned to the partners and have been clustered into components. These components characterise the functionality of the TOPIC platform.

**Figure 3: TOPIC assignments and the number of use cases contained.**

**Figure 4: TOPIC components and the number of use cases contained**
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The use cases are assigned to the consortium partners and to modules, called components; the assignments and leads are shown in the previous and following tables.

<table>
<thead>
<tr>
<th>Component</th>
<th>Lead</th>
<th>Description</th>
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</tr>
<tr>
<td>CommunicateModule</td>
<td>avinotec GmbH</td>
<td>Real time communications</td>
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<td>Exchange communication bus</td>
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<tr>
<td>ShareModule</td>
<td>avinotec GmbH</td>
<td>Share module</td>
</tr>
</tbody>
</table>

Figure 5: Use cases distribution overview: Lead of partners to components

According to the distribution of the use cases further work should be done by the assigned partners in collaboration with the creator and if necessary with the other partners after having discussed open issues.
4 Use Cases

A use case specifies how an actor uses a system to achieve a goal and what the system does for the actor to achieve that goal. It tells the story of how the system and its actors collaborate to deliver something of value for at least one of the actors.

Following the general Principles of Use-Case Modelling\(^3\) the consortium partners defined the use cases for the project.

**Focus on Effective Communication.** The purpose of the use case model is to facilitate communication.

**Pursue Simplicity.** The model should be as simple and straightforward as possible.

**Remember Your Stakeholders.** The audience for the model is the entire stakeholder community.

**Good Enough Is as Good as It Gets.** There is no such thing as perfection in use case modelling.

**Write Things Down.** You will have to write down what the system is supposed to do in detail - there is no way to avoid this.

The consortium partners defined the use cases according to the results of the meeting in Bamberg. Every partner has got a set of use cases and these have been entered into JIRA. Each use case is specified with a key, a summary, the assignee, the actor(s), the components, the creator, and a detailed description. If there are links or links to mock-ups this information is also written down.

---

4.1 Use Cases in the Care Module

There have been 3 use cases defined for the module “Care”. These use cases are: Issue an alert, Display missed video call notification in the TOPIC cube, Return missed video communication call through the TOPIC cube.

[TOPOCSPEC-94] Issue an alert

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Attachments: 1_clock.png 2_alarm.png 3_alarm_dialog.png 4_calendar.png 5_reminder.png

Actor/s: EndUser

Basic Flow: See basic flow in "Description".

Description

Care receiver can issue an alert to contact Persons or Groups. This case describes usage of an Android based smartwatch for the care receiver to issue an alert.

Use case:
Button for sending a request (TUW)

Actor(s):
Contact Person(s) (defined in database)

Care receiver

Pre condition(s):
Care receiver is logged in
Care Receiver wears smartwatch

Structure of Contact Persons:
A mapping of care receivers to a list of contact persons or contact groups is defined in a database. Each contact group consists of at least 1 contact person.

Basic flow:
Care receiver activates to send the request by pushing a button on his smartwatch (mock-up 2_alarm.png). Afterwards the Smartwatch automatically asks the Care receiver if he really wants to issue the alert. This is done by android voice output and text on the display (mock-up 3_alarm_dialog.png). If the care receiver chooses yes – the alarm is triggered.

The system sends the request to the first contact person for this user (informal caregiver). This is done by a phone call informing the contact person with automatic voice output. The contact person can than accept or decline the alarm by pressing a key on his phone (e.g. accept -> phone key 1, decline -> phone key 2). If the contact person declines, the next contact person in the list is called.

This is repeated until a contact person accepts the alarm or the care receiver stops it.

After an alarm is triggered, the care receiver is only shown one view on his smartwatch informing him that (a) contact person(s) is/are currently informed. This view also allows the care receiver to stop the alarm. If the alarm is accepted, the care receiver gets informed by his smartwatch.
### [TOPICSPEC-86] Display missed video call notification in the TOPIC cube

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- cube-red.jpg

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- Relates to [TOPICSPEC-85](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Start_a_video_communication) Start a video communication To Do
- Relates to [TOPICSPEC-87](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Return_missed_video_communication_call) Return missed video communication To Do

#### Wiki Link:
- [http://media.tuwien.ac.at/wikione/index.php/Use_case:_Display_missed_video_call_notification_in_the_TOPIC_cube_%28TUW%29](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Display_missed_video_call_notification_in_the_TOPIC_cube_%28TUW%29)

#### Actor/s:
- EndUser, RegisteredUsers

#### Pre-condition/s:
- Having a TOPIC cube installed and connected to a CarePortifolio account.

### Description

The TOPIC cube displays an audiovisual notification after an incoming video call is missed.

#### Basic flow

Once a video communication call is missed, the TOPIC cube starts:

- Blinking in blue
- Emitting a sound that becomes louder as time goes by until a level previously set by the informal carer ([TOPICSPEC-119](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Set_up_sound_level_for_the_TOPIC_cube))

To dismiss missed video call notifications the user:
- Taps/clicks *Dismiss notification*
The Online Platform for Informal Caregivers

The platform requires log in information
The user enters his/her credentials and taps/clicks on Confirm
If credentials are valid
Cube stops blinking
If credentials are not valid
An error message is displayed
The user acknowledges the message

Mockups
https://moqups.com/hildatellioglu/LdWXexg6/p:a3f785ff6

Includes
http://media.tuwien.ac.at/wikione/index.php/Use_case:_Dismiss_TOPIC_cube_missed_video_call_notifications_%28TUW%29

Comments

Comment by Vienna University of Technology [ 17/Jun/14 ]
TOPICSPEC-93 for configuring the sound level

Comment by Vienna University of Technology [ 18/Jun/14 ]
TOPICSPEC-119 for configuring sound level
[TOPICSPEC-87] Return missed video communication call through the TOPIC cube

**Status:** To Do  
**Project:** TOPIC

**Component/s:** CareModule, CommunicateModule

**Affects Version/s:** None

**Fix Version/s:** None

**Type:** UseCase  
**Priority:** Optional

**Reporter:** Vienna University of Technology  
**Assignee:** Vienna University of Technology

**Resolution:** Unresolved  
**Votes:** 0

**Labels:** None

**Remaining Estimate:** Not Specified

**Time Spent:** Not Specified

**Original Estimate:** Not Specified

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<thead>
<tr>
<th>Issue Links</th>
<th>Relates</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>relates to TOPICSPEC-86</td>
<td>Display missed video call notification to Do</td>
</tr>
<tr>
<td>Wiki Link</td>
<td><a href="http://media.tuwien.ac.at/wikione/index.php/Use_case:_Return_missed_video_communication_call_through_the_TOPIC_cube_%28TUW%29">http://media.tuwien.ac.at/wikione/index.php/Use_case:_Return_missed_video_communication_call_through_the_TOPIC_cube_%28TUW%29</a></td>
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<td>Actors</td>
<td>RegisteredUsers</td>
<td></td>
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<tr>
<td>Pre-condition/s:</td>
<td>Having a TOPIC cube installed and connected to a CarePortfolio account and having at least one missed call.</td>
<td></td>
</tr>
<tr>
<td>Trigger:</td>
<td>A call is or several calls are missed.</td>
<td></td>
</tr>
<tr>
<td>Post-condition/s:</td>
<td>The missed call is returned by the receiver.</td>
<td></td>
</tr>
</tbody>
</table>

**Description**

User returns missed video call by using the TOPIC cube.

**Basic flow**

The user touches the TOPIC cube

If the CarePortfolio is not configured to automatically return the last missed video call

Display connected to the cube shows buttons Return call(s) and Dismiss notification

If there is one missed call, the user taps/clicks Return call(s)

If there is more than one call, CarePortfolio shows the list of the missed calls in the display connected to the cube. User selects the contact whose call s/he would like to return

Message saying that the call will be returned in 10 seconds appears and a countdown starts

The user can cancel the action by clicking on the button Cancel on the bottom of the screen

The system asks the user to choose whether s/he wants to dismiss the missed call notification

If the user selects Yes the notification is dismissed
If the user selects No or no action is taken for more than 1 minute the confirmation box disappears. Cube remains blinking until all calls are returned or the user dismisses the notifications (part of TOPICSPEC-86). CarePortfolio calls the proper user as a call return.

**Mockups**

https://moqups.com/hildatellio glu/LdWXexg6/p:a7e44bd89
https://moqups.com/hildatellio glu/LdWXexg6/p:aef687c9f
https://moqups.com/hildatellio glu/LdWXexg6/p:a675a1073
4.2 Use Cases in the Communicate Module

There have been 15 use cases defined for the module “Communicate”. These use cases are defined in the following boxes.

**[TOPICSPEC-132] 1a- Caregiver can call professional support to have a live conversation over the phone**

<table>
<thead>
<tr>
<th>Status:</th>
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<tr>
<td>Component/s:</td>
<td>CommunicateModule, ProfSupportModule</td>
<td></td>
<td></td>
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<td>Affects Version/s:</td>
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<td></td>
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<td>Labels:</td>
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<tr>
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**Issue Links:**

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</thead>
<tbody>
<tr>
<td>is cloned by</td>
</tr>
<tr>
<td>1b- Caregiver can call professional s...</td>
</tr>
</tbody>
</table>

**Actor/s:**

EndUser, ProfessionalSupportActor

**Pre-condition/s:**

End user has a valid contract with professional support service. End user and professional are connected to the system

**Trigger:**

End user want to call his/her support contact over the phone (no picture)

**Post-condition/s:**

Return to professional support corner as it was before the start of the call

**Mockup link:**

https://moqups.com/hildatellioglu/LdWXexg6/p/aadd5ff70

**Description**

In addition to the text message based interaction described in TOPIC-37, the caregiver can call professional support hotline over the phone and have a live conversation with a real human.

**Basic flow**

1. The caregiver enters the area for professional support from a given company he/she is in contract with
2. The caregiver sees a button to call professional support
3. Once pressed, an audio connection with professional support telephone system is established, as a regular phone call. Caregiver can then talk to a real human to ask question / get answer
4. During and after the call, the professional support can write back answers or additional info / document in a message to caregiver.
[TOPIC-134] Ib- Caregiver can call professional support to have a live video conversation

Status: To Do 
Created: 29/Aug/14  Updated: 29/Aug/14

Project: TOPIC

Component/s: CommunicateModule, ProfSupportModule

Affects Version/s: None

Fix Version/s: final version

Type: subUseCase  
Priority: Mandatory

Reporter: Webinage SAS

Assignee: Webinage SAS

Resolution: Unresolved

Votes: 0

Labels: Mandatory

Remaining Estimate: Not Specified

Time Spent: Not Specified

Original Estimate: Not Specified

**Issue Links:**

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<tr>
<th>Cloners</th>
<th>TOPIC-132</th>
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Actor/s: EndUser, ProfessionalSupportActor

Pre-condition/s: End user has a valid contract with professional support service. End user and professional are connected to the system

Trigger: End user want to make a video call to his/her support contact

Post-condition/s: Return to professional support corner as it was before the start of the call

Mockup link: [https://moqups.com/hildatellioglu/LdWXexg6/p/aadd5ff70](https://moqups.com/hildatellioglu/LdWXexg6/p/aadd5ff70)

**Description**

In addition to the text message based interaction described in TOPIC-37 and the phone call in TOPIC-132, the caregiver can call professional for a live VIDEO conversation with a real human

**Basic flow**

1. The caregiver enters the area for professional support from a given company he/she is in contract with
2. The caregiver sees a button to video call professional support
3. Once pressed, a video (and audio) call with professional support telephone system is established. Caregiver can then talk and see a real human to ask question / get answer
4. During and after the call, the professional support can write back answers or additional info / document in a message to caregiver.
[TOPICSPEC-23] Check a surveilled room

<table>
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<tr>
<th>Status:</th>
<th>To Do Created: 05/May/14 Updated: 02/Sep/14</th>
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<tr>
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**Issue Links:**
- Relates to [TOPICSPEC-92](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Check_a_surveilled_room_%28TUW%29) Display a notification To Do
- Relates to [TOPICSPEC-85](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Check_a_surveilled_room_%28TUW%29) Start a video communication To Do

**Wiki Link:**
[http://media.tuwien.ac.at/wikione/index.php/Use_case:_Check_a_surveilled_room_%28TUW%29](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Check_a_surveilled_room_%28TUW%29)

**Actor/s:**
RegisteredUsers

**Pre-condition:**
Being logged in; for check whereabouts: care receiver should be wearing GPS-enabled device and sending GPS-signal to CarePortfolio.

**Trigger:**
The user wants to check the care receiver.

**Post-condition:**
The user knows what is going on with the care receiver or has established a call with her/him.

**Description**
Informal carer checks video streaming from a surveilled room connected to his account.

**Basic flow**
The user:
- Selects **Check** – action-based navigation approach.
- Selects **Care receiver** () – actor-based approach navigation.
- Interacts with a **Red notification** – in case s/he has received an emergency notification and wants to check upon the care receiver ([TOPICSPEC-92](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Check_a_surveilled_room_%28TUW%29)).

If there is:
- Only a room with people (what the system knows):
  - The live feed of the room is displayed immediately in full screen mode.
  - The user can access additional information (e.g., how long the person(s) are in this room).

- More a room with people (what the system knows):
  - A mosaic of live feeds for each room with room labels is displayed.
  - The user can select a room by tapping on it.
The online platform for informal caregivers

The live feed of the room is displayed in full screen mode. The user can switch through the rooms by swiping left and right or by pressing the arrow buttons. No room where people are present (what the system knows):

- The system displays a message like "No people are in the house".

The user calls the care receiver by tapping on the button Call care receiver. (TOPICSPEC-85)
- The user checks care receiver’s whereabouts by tapping Find care receiver.

- A map is displayed where a pin point indicates the exact location of the care receiver.

The user zooms the map, if s/he wants, by using one of the following interaction mechanisms (optional):

- Double tapping the region of the map that should be zoomed in.
- Pinching with two fingers from centre to outside.
- User can zoom out pinching with two fingers from outside to centre.
- Using the scaling component on the left side.
- Pans the map, if s/he wants, by tapping on it and moving his finger (optional).

The user can navigate back in until the T0PIC main interface.

Existing Components (old)

Mockups (old)

Surveillance main screen: https://moqups.com/hildatellioglu/LdWxexg6/p:a01764c83
- Surveillance video menu: https://moqups.com/ibre/LvTNhQY3/p:a90ab440f
- Surveillance view of a room: https://moqups.com/ibre/LvTNhQY3/p:aef80ef5b
- Remotely controlling a surveillance camera: optional
- Check care receivers’ whereabouts: https://moqups.com/ibre/LvTNhQY3/p:ac24fa734

Wiki links of included parts

http://media.tuwien.ac.at/wikione/index.php/Use_case:_Remotely_control_a_surveillance_camera_(TUW)
http://media.tuwien.ac.at/wikione/index.php/Use_case:_Check_care_receiver%E2%80%99s_whereabouts_(TUW)
http://media.tuwien.ac.at/wikione/index.php/Use_case:_Zoom_in_care_receiver%E2%80%99s_whereabouts_map_(TUW)
http://media.tuwien.ac.at/wikione/index.php/Use_case:_Send_real_time_GPS_data_for_%27%27CarePortfolio%27%27

Comments

Comment by Vienna University of Technology [ 01 Jul/14 ]

We decided to not support the following features for now:
- having more than one camera in a room
- remotely controlling a camera

Comment by Vienna University of Technology [ 03 Jul/14 ]

For the checking whereabouts feature, care receiver needs to wear a GPS-enabled device connected to the
CarePortfolio and the device has to send a GPS signal, which is recorded by the Surveillance corner.
The Online Platform for Informal Caregivers

[TOPICSPEC-92] Display a notification

<table>
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<th>Status</th>
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<th>Updated: 02/Sep/14</th>
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<td>Fix Version/s</td>
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<td>Relates</td>
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<td>relates to</td>
<td>TOPICSPEC-120</td>
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<td>relates to</td>
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| Wiki Link:      | http://media.tuwien.ac.at/wikione/index.php/Browsing_personal_notifications |

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<th>Actor/s:</th>
<th>RegisteredUsers</th>
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<tr>
<td>Pre-condition/s</td>
<td>The end-user has pending notifications.</td>
</tr>
<tr>
<td>Trigger:</td>
<td>The end-user wants to stay tuned to her/his activities related to the TOPIC platform.</td>
</tr>
<tr>
<td>Post-condition/s</td>
<td>The checked notifications disappear from the last notifications list. If all the notification have been checked then there's no more notification pending.</td>
</tr>
</tbody>
</table>

**Description**

Informal carer receives incoming notification with different levels of obtrusiveness according to the notification type (Blue, Green, Yellow, or Red).

A TOPIC enabled device issues a notification. The TOPIC platform landing page also displays whether s/he has pending notification.

*Blue* is for information notification generated by communication and social features of the TOPIC platform (noteboard, event invitation, new contribution to the end-user group, answer to question asked by the end-user).

*Green* is for caregiver-care receiver communication, issued by care-receiver from one of the few simple interfaces that will be available for care receiver (e.g., in the smart phone, tablet, or even smart watch). It
indicates that care receiver needs the caregiver’s attention. 
Yellow and Red are warning notifications. The former indicates a potential problem with the care receiver (e.g., care receiver has gone into a room where s/he should not stay long, e.g., the toilet, but has not come out after a period of time set up by the informal carer for a yellow notification to be issued). The latter indicates that care receiver is in an emergency situation. Both Yellow and Red notifications can be automatically issued by a sensor of the surveillance mechanisms being managed by the CarePortfolio (please refer to TOPICSPEC-120). Red notifications can also be issued by the care receiver from a simple interface that will be available for them (same as for Green notification).

**Basic flow**
The user either receives a Blue, Green, Yellow or Red notification

For Blue, Green and Yellow notifications:
Informal carer’s audio enabled devices (e.g., Smartphone, tablet, smart watch, etc.):
- Emit a one-time sound alert
- Vibrate one time
All devices with a display (e.g., Smartphone, tablet, smart watch, etc.) show any particular text associated with the notification in the Notification centre (e.g., "I need you" for Green notifications or "A fall has been detected" for a Red notification)
All devices without a display (e.g., the TOPIC wristband or the TOPIC scarf) changes the colour to the colour of the notification
In the CarePortfolio main interface, a dot remains displayed in front of interface element for the "Surveillance Corner" with the colour of the type of notification(s) received - if more than one type of notification has been received since the last time the user checked CarePortfolio, a multicoloured dot is displayed

For Red notification:
Informal carer’s audio enabled devices (e.g., Smartphone, tablet, smart watch, etc.):
- Emit a continuous loud and distinctive sound alert
- Vibrate continuously
In the CarePortfolio main interface, a red dot remains displayed in front of interface element for the "Surveillance Corner"

The user can see the last notifications directly from her/his personal space. For that, s/he clicks on “My notifications” to browse among all her/his notifications

The user can check whether a notification is authentic
The user either calls care receiver’s mobile phone, tries to establish a video communication (TOPICSPEC-85) or check the surveilled room, if a surveilled room issued the notification (TOPICSPEC-23)
If care receiver answers the contact or through checking the surveilled room the user sees that the notification is authentic, i.e., the care receiver does need something from informal carer or is in trouble and need urgent help, the user takes the proper action. In case of an authentic Red notifications, the user can:
Call the Emergency service – CarePortfolio starts the call to the Emergency service previously registered by the user
Call somebody else – when using a smartphone, CarePortfolio takes the user to the smartphone Keypad, where s/he can type a phone number and complete the call or access her/his phones agenda.
If care receiver does NOT answer the contact and the notification has not been issued by a surveilled room, the user can check the care receiver whereabouts

The user tap “Find care receiver”
A map is displayed where a pin point indicates the exact location of the care receiver
The user can zoom the map by using one of the following interaction mechanisms (optional):
Double tapping the region of the map that should be zoomed in
Pinching with two fingers from centre to outside
User can zoom out pinching with two fingers from outside to centre
Using the scaling component on the left side
The user can pan the map by tapping on it and moving his finger (optional)
After checking a notification and taking the proper action, the user marks the notification as “checked”
The notification disappears from the Notification centre and devices like the TOPIC wristband and TOPIC scarf return to their original (neutral) colour.

Mockups
https://moqups.com/hildatellioglu/LdWXexg6/p:a44a6804d
https://moqups.com/hildatellioglu/LdWXexg6/p:af3a0494b
https://moqups.com/hildatellioglu/LdWXexg6/p:afa28697f
[TOPICSPEC-41] Write a note (handwritten, voice, typed)

Status: To Do | Created: 05/May/14 Updated: 02/Sep/14
Project: TOPIC
Component/s: CommunicateModule
Affects Version/s: None
Fix Version/s: Prototype

Type: UseCase | Priority: Mandatory
Reporter: Vienna University of Technology | Assignee: Vienna University of Technology
Resolution: Unresolved | Votes: 0
Labels: None
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Issue Links:
- relates to TOPICSPEC-90 Log in
- relates to TOPICSPEC-38 Access "Notes Board" from the main ...
- relates to TOPICSPEC-39 Automatically redirect to Notes Board

Wiki Link: [http://media.tuwien.ac.at/wikione/index.php/Use_case:_Write_a_note_with_electronic_pen_%28TUW%29](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Write_a_note_with_electronic_pen_%28TUW%29)

Actor/s: ProfessionalCaregivers, RegisteredUsers

Pre-condition/s: The user wants to write a note.

Trigger: The user starts writing a note.

Post-condition/s: A note is written or discarded.


Description

**Basic flow**
The user clicks on Add a note and enters the notes screen.
The system shows the Add a note interface and offers four options to choose:
- Stylus touch input
- Microphone (for voice messages)
- Touch screen keyboard
- Video input (for video messages, optional)
The user chooses one input option.
The system offers three note types to choose:

Public Note: To add a note which would allow any person who has access to one of the devices connected with the account of the user to read it.

Private Note to the account holder: To send a note to the account holder of the account associated with the particular Notes Board.

Private Note to specific contact: To send a note to a specific contact who is not a registered user in CarePortfolio.

The user chooses one note type.

If the user selects “Private Note to specific contact”, s/he is redirected to the Log-in page (TOPICSPEC-90).

The user Log-in and automatically goes to “Notes board” (TOPICSPEC-39).

The user enters the note (with the selected input method).

The user decides what to do with the note:

The user sends the note with Add.

The user discards the note with Cancel.

Mockup for choosing input method: https://moqups.com/hildatellioglu/LdWXexg6/p:a27b56036

Comments

Comment by Vienna University of Technology [ 04/Jun/14 ]

was “Write a note with electronic pen”
[TOPICSPEC-48] Read/Listen to a "Notes Board" note

Status: To Do  Created: 05/May/14  Updated: 02/Sep/14
Project: TOPIC
Component/s: CommunicateModule
Affects Version/s: None
Fix Version/s: Prototype

Type: UseCase  Priority: Mandatory
Reporter: Vienna University of Technology  Assignee: Vienna University of Technology
Resolution: Unresolved  Votes: 0
Labels: Optional
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Issue Links:
Relates to TOPICSPEC-38  Access "Notes Board" from the main ...

Wiki Link:
http://media.tuwien.ac.at/wikione/index.php/Use_case:_Listen_to_a_%27%27Notes_Board%27%27_voice_message_%28TUW%29

Actor/s: ProfessionalCaregivers, RegisteredUsers
Pre-condition/s: private messages: logged in, public messages: none.
Trigger: The user wants to read or listen to a note in Notes Board.
Post-condition/s: There is no note unread in the Notes Board for the user.

Description
The user can listen to a voice message which was sent over the Notes Board.

Basic flow
The user selects "Read note".
The display shows all received notes. Some of them are marked as "read".
The user selects the unread note, which is marked with a green dot and written in bold.
The input text is displayed.
The handwritten message (image) is displayed.
The user clicks "Play" to listen to the voice message/video message (video optional).
The user clicks "Back" to return to the list of received notes.
The system shows the list and marks the note as "read".
The user can delete notes by clicking on the "Delete" Button in the row of the selected note.

Existing Components (old)
The Online Platform for Informal Caregivers

Extension of Access Notes Board from the main screen

Comments
Comment by Vienna University of Technology [ 01/Jul/14 ]
renamed from "Listen to a Notes Board voice message"
[TOPIESPEC-57] Send a message

Status: To Do  Created: 05/May/14  Updated: 02/Sep/14
Project: TOPIC
Component/s: CommunicateModule
Affects Version/s: None
Fix Version/s: Mid-term version

Type: UseCase  Priority: Mandatory
Reporter: Vienna University of Technology  Assignee: avinotec GmbH
Resolution: Unresolved  Votes: 0
Labels: None
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Issue Links: 

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<th>TOPICSPEC-4</th>
<th>Find people in similar situation</th>
<th>To Do</th>
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<tr>
<td>relates to</td>
<td>TOPICSPEC-106</td>
<td>List my contact</td>
<td>To Do</td>
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</table>

Wiki Link: [http://media.tuwien.ac.at/wikione/index.php/Use_case:_Send_a_message_%28TUW%29](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Send_a_message_%28TUW%29)

Actor/s: RegisteredUsers
Pre-condition/s: Being logged in.
Trigger: The user wants to send a message.
Post-condition/s: The message is sent or canceled.

Description

The user browses the personal page of other TOPIC members and can send them a message with(out) attachment.

**Basic flow**

The user:
Selects *Connect & Share* and then *Peers* - action-based navigation approach
Select *Peers* – actor-based navigation approach
The user’s list of peers is shown and the user selects a peer.
The user chooses *Send a message* and four input options are offered:
Stylus touch input (available only in touch-screen devices):
The system opens a writing pad (OCR recognition is not possible).
The user writes the message using her/his fingers or a stylus and can change colour of the stroke, erase part of the message, and undo and redo past actions.
Microphone (for voice messages):
The system opens an interface for voice recording.
The user records the message and can play it back, fast forward or rewind it as s/he listens to it and discards and
records a new message.

Touch screen keyboard:
The system opens an interface with a text field and shows the keyboard.
The user types the message in a text field and can edit the message before sending it.

Video input (for video messages, optional):
The system opens an interface for video recording.
The user records the message and watches it, fast forwards or rewinds it as s/he watches it and discards and records a new message.

If the user wants to attach a file, s/he:
Selects Attach files.
Browses the available file sources.
Selects the files to be attached.
Receives feedback that the file has been successfully attached.

The user:
Cancels sending the message:
The user confirms that s/he wants to cancel sending the message.
The user denies that s/he wants to cancel sending the message.
Sends the message after seeing the message preview and receives a feedback that the message has been successfully sent.

Mockups (old)
https://moqups.com/hildatellioglu/LdWXexg6/p:a7f75981d
https://moqups.com/hildatellioglu/LdWXexg6/p:ab1951c92

Todo
Mockup for attaching a file
**[TOPICSPEC-98] Join a live (video, audio, or chat) online/face-to-face group activity**

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<tr>
<td>Project:</td>
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<td>University of Siegen</td>
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<td>Priority:</td>
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<tr>
<td>Assignee:</td>
<td>avinotec GmbH</td>
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<td>Resolution:</td>
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<td>relates to TOPICSPEC-74</td>
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<td>Actor/s:</td>
<td>RegisteredUsers</td>
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<tr>
<td>Pre-condition/s:</td>
<td>Being registered, Being logged in</td>
</tr>
<tr>
<td>Trigger:</td>
<td>User receives an invitation to join the group activity</td>
</tr>
<tr>
<td>Post-condition/s:</td>
<td>User joins or rejects the group activity</td>
</tr>
</tbody>
</table>

**Description**

User can join either online or face-to-face group activities.

**Basic Flow**

**PREVIOUS STEP: TOPICSPEC-74**

The user clicks on "join" button to join the group event. Depending on the type of group event, following variations could happen.

If it's an open event, the user is able to join if there is still "open seats" in this event.

If it's an approval-only event, a pop-up will be shown for the user to fill in some personal data and then the user can click on "send our joining request" to send out the request. The user has to wait for response from the organisor to know whether he is allowed to join.

Upon successful join, the event will be shown in the user's agenda.
[TOPICSPEC-17] Manage privacy settings of user profiles

**Status:** To Do  Created: 05/May/14  Updated: 02/Sep/14

**Project:** TOPIC

**Component/s:** CommunicateModule

**Affects Version/s:** None

**Fix Version/s:** None

**Type:** subUseCase  **Priority:** Mandatory

**Reporter:** ilogs mobile software GmbH  **Assignee:** University of Siegen

**Resolution:** Unresolved  **Votes:** 0

**Labels:** None

**Remaining Estimate:** Not Specified  **Time Spent:** Not Specified  **Original Estimate:** Not Specified

**Wiki Link:** [http://media.tuwien.ac.at/wikione/index.php/Use_case:_Managing_privacy_settings_of_user_profile_s_%28TUW%29](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Managing_privacy_settings_of_user_profile_s_%28TUW%29)

**Actor/s:** RegisteredUsers

**Pre-condition/s:** Being registered, Being logged in

**Trigger:** User wants to adjust the privacy settings of his/her profile

**Post-condition/s:** Privacy settings saved

**Mockup link:** [https://moqups.com/#!/edit/hildatellioglu/LdWXeX6g](https://moqups.com/#!/edit/hildatellioglu/LdWXeX6g)

**Description**

Privacy options are listed and grouped in several categories: visibility of the profile to other users, system recommendations (e.g. whether user profile can be suggested to similar users), etc.

A screenshot of Facebook privacy settings can be found in attachment, which could be used as reference.

**Basic Flow**

1. User clicks on "Privacy"-button in the "General Account Settings Page".
2. The system show the privacy-settings page, which is similar to the attachment below.
3. User can change each of the settings using a drop-down menu.
4. Once the desired settings are selected, user clicks on "Save" to save the settings.
[TOPICSPEC-88] Conduct video communication

Status: To Do
Created: 05/May/14 Updated: 09/Sep/14

Project: TOPIC

Component/s: CommunicateModule

Affects Version/s: None

Fix Version/s: None

Type: UseCase

Priority: Mandatory

Reporter: avinotec GmbH

Assignee: avinotec GmbH

Resolution: Unresolved

Votes: 0

Labels: None

Remaining Estimate: Not Specified

Time Spent: Not Specified

Original Estimate: Not Specified

Wiki Link: http://media.tuwien.ac.at/wikione/index.php/Use_case:_Conduct_video_communication_%28TUW%29

Actor/s: RegisteredUsers

Pre-condition: Being logged in

Trigger: None

Post-condition/s: None

Description

Platform users conduct video communication through CarePortfolio video communication tool.

**Basic Flow**

The user accepts the incoming video communication call by clicking on the “Accept call” button.

A video channel is established between the caller and the receiver.

Caller and receiver talks while they see each other video.

If more than one camera is available in the communication devices, they are allowed to switch between cameras to show different perspectives of the surroundings (Use Case: Switch video source during communication).

Instant messenger is available, so they can send text, pictures and other media during the conversation.

The user clicks on the Instant Message button on the bottom of the video communication interface.

A text box is displayed. Text box is empty, if this is the first text message exchanged during the video call, otherwise it displays the history with the messages so far exchanged.

Customise size of instant messenger text.

User clicks on the Fonts button top right corner of the instant messenger window.

User selects from different font styles and sizes and different spacing.

User saves changes by clicking/tapping on the button Save. User can cancel by clicking/tapping on the button.
"Cancel"
The user types the message and clicks on the button Send
The message is sent to all peers in the call
"Instant Message" button on the video communication interface of peers in the message displays a red dot on the top right corner
Peers click on the Instant Message button
A text box is displayed with the message recently received
Peers can send new message to other peers (Return to Step "user clicks on the Instant Message button").
Exchange files during video communication
User clicks on the Share button on the bottom of the video communication interface
User selects the type of file s/he wants to send
User browses through her/his files
User selects the one s/he wants to send
User presses on Select
User presses Send
The user can cancel sending the file by pressing on the Cancel button

**Mockups (old)**

https://moqups.com/hildatellioglu/LdWXexg6/p:a661f4254
https://moqups.com/hildatellioglu/LdWXexg6/p:af5d0aa61
https://moqups.com/hildatellioglu/LdWXexg6/p:adbef78c6
https://moqups.com/hildatellioglu/LdWXexg6/p:a45c9fd58
https://moqups.com/hildatellioglu/LdWXexg6/p:a23039431
https://moqups.com/hildatellioglu/LdWXexg6/p:a1ccaf888
### [TOPICSPEC-85] Start a video communication

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<td></td>
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<td>09/Sep/14</td>
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**Component/s:** CommunicateModule  
**Affects Version/s:** None  
**Fix Version/s:** None  
**Type:** UseCase  
**Priority:** Mandatory  
**Reporter:** avinotec GmbH  
**Assignee:** avinotec GmbH  
**Resolution:** Unresolved  
**Votes:** 0  
**Labels:** Mandatory  
**Remaining Estimate:** Not Specified  
**Time Spent:** Not Specified  
**Original Estimate:** Not Specified

**Wiki Link:**  
http://media.tuwien.ac.at/wikione/index.php/Use_case:_Start_a_Video_communication_with_a_peer_%28TUW%29

**Actor/s:** RegisteredUsers  
**Pre-condition/s:** Being registered  
**Trigger:** None  
**Post-condition/s:** None

**Description**

CarePortfolio tries to establish a video communication channel with the contact of another registered user.

**Basic flow**

A list of contacts is displayed.

The user clicks on the "Group Activity" menu item to enter the interface where he can init, browse, organise moderated online/face-to-face group activities.

The landing page of this function show a list of available group activities, categorized into online and face-to-face activities.

Clicking on each of the activities will show an information page describing the details of that activity, such as time, place (for offline activities), attendees, moderator, and etc.

The user selects the contact(s) to be called.
There are 3 types of accesses to a certain activity, which is defined by the initiator: open event (anyone can attend), invite-only (only moderator can invite users to attend), and approval-only (anyone can apply for participating, but the moderator has to approve it). The user is able to apply for certain Group Activities when browsing them, depending which type of event it is, eventually he will be able to reserve a place for that event.

The user is also able to initiate a Group Activity by clicking on "new" button. Here he has to choose whether this is an online activity or face-to-face activity. Then he has to define its place and time, and pick a moderator from the available moderator list. Of course he has to set the privacy level of the event (open, invite-only, or approval-only). He can then share this event to other peers or invite some to attend.

CarePortfolio tries to establish a video communication channel with the contact by broadcasting a "Incoming video call" to all the contact's devices running the CarePortfolio (e.g. Smartphone, touchscreen display, TOPIC wristband, etc.).

Call protocol
He can browse his own activities (the events he plans to go and the events he has initiated) in the "my activities" list.

Mockups (old)
https://moqups.com/hildatellioglu/LdWXexg6/p:aadd5ff70
https://moqups.com/hildatellioglu/LdWXexg6/p:a39f6bf7f
https://moqups.com/hildatellioglu/LdWXexg6/p:a0ea6501b
https://moqups.com/hildatellioglu/LdWXexg6/p:a661f4254
https://moqups.com/hildatellioglu/LdWXexg6/p:af5d0aa61
The TOPIC cube displays an audiovisual notification after an incoming video call is missed.

**Basic flow**

Once a video communication call is missed, the TOPIC cube starts:

1. Blinking in blue
2. Emitting a sound that becomes louder as time goes by until a level previously set by the informal carer (TOPICSPEC-119)

To dismiss missed video call notifications the user:

1. Taps/clicks **Dismiss notification**
2. The platform requires log in information
3. The user enters his/her credentials and taps/clicks on **Confirm**

If credentials are valid

Cube stops blinking
If credentials are not valid
An error message is displayed
The user acknowledges the message

Mockups
https://moqups.com/hildatellioglu/LdWXexg6/p:a3f785ff6

Includes
http://media.tuwien.ac.at/wikione/index.php/Use_case:_Dismiss_TOPIC_cube_missed_video_call_notifications_%28TUW%29

Comments
Comment by Vienna University of Technology [ 17/Jun/14 ]
TOPICSPEC-93 for configuring the sound level

Comment by Vienna University of Technology [ 18/Jun/14 ]
TOPICSPEC-119 for configuring sound level
[TOPICSPEC-109] Display my chat conversations

**Status:** To Do  Created: 11/Jun/14  Updated: 02/Sep/14

**Project:** TOPIC

**Component/s:** CommunicateModule

**Affects Version/s:** None

**Fix Version/s:** None

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<th>Optional</th>
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<tbody>
<tr>
<td><strong>Reporter:</strong></td>
<td>Vienna University of Technology</td>
<td><strong>Assignee:</strong></td>
<td>avinotec GmbH</td>
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</table>

**Resolution:** Unresolved

**Votes:** 0

**Labels:** None

**Remaining Estimate:** Not Specified

**Time Spent:** Not Specified

**Original Estimate:** Not Specified

**Actor/s:** RegisteredUsers

**Pre-condition/s:** There was at least one chat conversation of the user so far recorded in the system. The user is logged in.

**Trigger:** The user starts this use case in the chat main screen.

**Post-condition/s:** A previous chat conversation is displayed on the screen.

**Description**

The user displays a list of past chat conversations. By clicking on a conversation the content of the chat conversations can be viewed again.

**Basic flow**

The user clicks on Display conversations in the chat main screen
An overview list of past chat conversations with date and participants is displayed
The user selects a conversation from this list by clicking on it
The conversation is displayed in usual conversation format (timestamp - username - content) in the right sequential order. The user can scroll through the conversation.
[TOPICSPEC-87] Return missed video communication call through the TOPIC cube

Status: To Do  Created: 05/May/14  Updated: 02/Sep/14
Project: TOPIC
Component/s: CareModule, CommunicateModule
Affects Version/s: None
Fix Version/s: None

Type: UseCase  Priority: Optional
Reporter: Vienna University of Technology  Assignee: Vienna University of Technology
Resolution: Unresolved  Votes: 0
Labels: None
Remaining Time: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Issue Links: Relates to TOPICSPEC-86  Display missed video call notification...  To Do
Wiki Link: http://media.tuwien.ac.at/wikione/index.php/Use_case:_Return_missed_video_communication_call_through_the_TOPIC_cube_%28TUW%29

Actors: RegisteredUsers
Precondition/s: Having a TOPIC cube installed and connected to a CarePortfolio account and having at least one missed call.
Trigger: A call is or several calls are missed.
Postcondition/s: The missed call is returned by the receiver.

Description

User returns missed video call by using the TOPIC cube.

**Basic flow**

The user touches the TOPIC cube
If the CarePortfolio is not configured to automatically return the last missed video call
Display connected to the cube shows buttons Return call(s) and Dismiss notification
If there is one missed call, the user taps/clicks Return call(s)
If there is more than one call, CarePortfolio shows the list of the missed calls in the display connected to the cube. User selects the contact whose call s/he would like to return
Message saying that the call will be returned in 10 seconds appears and a countdown starts
The user can cancel the action by clicking on the button Cancel on the bottom of the screen
The system asks the user to choose whether s/he wants to dismiss the missed call notification
If the user selects Yes the notification is dismissed
If the user selects No or no action is taken for more than 1 minute the confirmation box disappears
Cube remains blinking until all calls are returned or the user dismisses the notifications (part of TOPICSPEC-86)
CarePortfolio calls the proper user as a call return.

Mockups
https://moqups.com/hildatellioglu/LdWXexg6/p:a7e44bd89
https://moqups.com/hildatellioglu/LdWXexg6/p:aef687c9f
https://moqups.com/hildatellioglu/LdWXexg6/p:a675a1073
[TOPICSPEC-89] **Switch video source during video communication**

**Status:** To Do  
**Project:** TOPIC  
**Component/s:** CommunicateModule  
**Affects Version/s:** None  
**Fix Version/s:** None  
**Type:** UseCase  
**Priority:** Optional  
**Reporter:** avinotec GmbH  
**Assignee:** avinotec GmbH  
**Resolution:** Unresolved  
**Votes:** 0  
**Labels:** Optional  
**Remaining Estimate:** Not Specified  
**Time Spent:** Not Specified  
**Original Estimate:** Not Specified  

**Wiki Link:** [http://media.tuwien.ac.at/wikione/index.php/Use_case:_Switch_video_source_during_video_communication_%28TUW%29](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Switch_video_source_during_video_communication_%28TUW%29)

**Actor/s:** RegisteredUsers

**Pre-condition/s:** Being logged in; Being on a video-call; Having more than a video camera available in the device being used for call

**Trigger:** None

**Post-condition/s:** None

**Description**

User switches video source between front and backside cameras on his mobile device.

**Extension of**

**Conduct video communication**

**Basic Flow**

The user clicks on the "Camera" icon on the top right corner of the video interface element.

If more than one camera, besides the one in use at the moment, is available:

- A list of all available cameras is shown
- The user selects the camera that s/he would like to use

The video communication tool starts using the selected camera as video source
### 4.3 Use Cases in the Configure Module

There have been 4 use cases defined for the module «Configure».

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<th>TOPICSPEC-116</th>
<th>Switch between the user modes</th>
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#### Issue Links

- relates to TOPICSPEC-3: Create the user profile visible to ot...
- relates to TOPICSPEC-63: Start a new group discussion thread
- relates to TOPICSPEC-64: Participate in a discussion thread
- relates to TOPICSPEC-115: Configure user modes

#### Wiki Link

http://media.tuwien.ac.at/wikione/index.php/Use_case:_Anonymity_Experiment_%28UTT%29

#### Description

While the anonymity experiment is running (on the start of usage of the platform), users have a preselected (by the researcher) identity mode under which they are posting, so other users either see only the pseudonym (selected by the user) or the civil identity on the whole platform.

It is possible, that based on currently running research, the pseudonym mode should be exchanged with a generic anonymous name for all users ("Anonymous", not differentiating between different users).

After the anonymity experiment is over, users can change in their profile settings which is their default identity for new postings/comments.

#### Basic Flow

1. The user enters his profile settings.
2. He sets the mode for "default identity" to anonymous/pseudonymous or to "civil identity".
3. He gets asked for the full name or the pseudonym, if applicable and not already set.

Comments

Comment by Troyes University of Technology [17Jul/14]

"I want to continue [my work] with a number of experiments/analysis. First, there are a number of existing systems which changed their identity model (Youtube with the move to Google+) or have a mixture of different possibilities (Wikipedia with accounts, using a given name or a pseudonym, or accountless and only showing an IP). So, a data gathering could work like this:

…

With analyses like this, I hope to gather enough hints to form a hypothesis on the effect of a specific anonymity model in a specific IT-System, like TOPIC. Then, I can test that hypothesis by making an experiment:

1. Form two groups in the platform that are invisible to each other
2. Have one of the group be anonymous/pseudonymous and the other use the full given name
3. After they used the platform a while, analyse the participation (amount and quality) and see whether the hypothesis doesn't get invalidate"
[TOPICSPEC-117] Export User Data

Status: To Do  Created: 12/Jun/14  Updated: 02/Sep/14
Project: TOPIC
Component/s: ConfigureModule
Affects Version/s: None
Fix Version/s: None

Type: UseCase  Priority: Mandatory
Reporter: Troyes University of Technology  Assignee: ilogs mobile software GmbH
Resolution: Unresolved  Votes: 0
Labels: None
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Actor/s: Administrator, Researcher
Pre-condition/s: Being logged as administrator.
Trigger: The researcher need to export data about the activity of a specific end-user.
Post-condition/s: The researcher can save a file storing the requested data.

**Description**

In an external admin interface, be able to export all produced content of a specific user in an easy format to analyse (csv, xml) format

**Basic flow**

1. The user log in to admin area.
2. She/he clicks on Export.
3. She/he search for a username.
4. She/he clicks on a save button to generate a data backup file for the specified user.
[TOPICSPEC-122] Different user levels in the TOPIC platform

Status: To Do  Created: 18/Jun/14  Updated: 09/Sep/14
Project: TOPIC
Component/s: ConfigureModule, PlanModule
Affects Version/s: None
Fix Version/s: None

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</table>

Actor/s: RegisteredUsers
Pre-condition/s: The user is logged in.
Trigger: The user changes the current user level to increase the number of displayed options (expert level) or decrease the amount of displayed options (beginner level)
Post-condition/s: The amount of options for all dialogues of TOPIC are according displayed in conjunction with the User level.

Description
In TOPIC CarePortfolio there will be different levels of user experience. Possible user levels are:
- beginners
- advanced users
- experts
which could cover: users just beginning care giving, users learning certain things related to certain diseases, assisted care givers, routined and trained care givers, etc. Computer novice, Computer experts, Computer nerds.
TODO:
Which options could be clustered in which levels according to the user experience and apriori know-how.
We need to test possible options for the users and define this UC afterwards in detail. This will happen in the future focus groups and prototyping sessions with our users as well as in our longitudinal study.

Comments
Comment by Vienna University of Technology [21/Jul/14]
Following suggestions by AVINOTEC and WEBINAGE, "Optional" priority has been assigned to this issue. It was agreed that new focus groups with the user must be performed and the longitudinal study must be conducted
before we are able to say if such a feature is necessary and how we should define different user levels (beginner, intermediate, advanced, etc).
### [TOPICSPEC-119] Set up sound level for the TOPIc cube

<table>
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<th>Created: 18/June/14 Updated: 25/Aug/14</th>
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<td>Original Estimate:</td>
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</tbody>
</table>

#### Attachment(s): Set-up-sound-level.jpg

![Set-up-sound-level](Set-up-sound-level.jpg)

#### Issue Links:

- **Relates**
  - relates to [TOPICSPEC-86](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Set_up_sound_level_for_TOPIC_cube_(TUW)) Display missed video call notification...
  - To Do

#### Wiki Link:

- [http://media.tuwien.ac.at/wikione/index.php/Use_case:_Set_up_sound_level_for_TOPIC_cube_(TUW)](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Set_up_sound_level_for_TOPIC_cube_(TUW))

#### Actor/s:

- EndUser, RegisteredUsers

#### Pre-condition/s:

- Being logged in.
Description

User defines how loud an audio notification from TOPIC cube can get.

Basic flow

The user: The user selects Configure > Platform settings > Set up TOPIC cube.
Set up the max level of audio notification in the TOPIC cube as a default value.
The user navigates back to the TOPIC main page.
4.4 Use Cases in the IdentMngtSyst Module
There have been 2 use cases defined for the module «IdentMngtSyst».

[TOPICSPEC-90] Log in

Status: In Review  Created: 05/Jun/14  Updated: 02/Sep/14
Project: TOPIC
Component/s: IdentMngtSyst
Affects Version/s: None
Fix Version/s: None
Type: Task  Priority: Mandatory
Reporter: Troyes University of Technology  Assignee: ilogs mobile software GmbH
Resolution: Unresolved  Votes: 0
Labels: None
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Issue Links:  
relates to TOPICSPEC-3  Create the user profile visible to ot...
relates to TOPICSPEC-38  Access "Notes Board" from the main ...
relates to TOPICSPEC-41  Write a note (handwritten, voice, typed)

Wiki Link: http://media.tuwien.ac.at/wikione/index.php/Use_case:_Log_in_%28TUW%29
Actor/s: EndUser, ProfessionalCaregivers, ProfessionalSupportActor
Pre-condition/s: No
Trigger: The user wants to access the TOPIC platform according to her/his needs
Basic Flow: See basic flow in "Description"
Post-condition/s: The end-user is registered on the TOPIC platform according to her/his rights.

Description

Users can log in the TOPIC CarePortfolio.

Basic Flow

The user arrives on the TOPIC landing page where he can log in or consult the notebook.
In order to login, the user fills out the username (or email address) and password data.
If the user has not yet registered to the platform, a link allows her/him to do it (TOPICSPEC-3)
The user clicks on the login button.
If the data entered is correct and complete, the main page of the CarePortfolio is displayed.
If the data entered is not correct or incomplete, an error message is displayed by pointing out the exact failure.
In order to consult the notebook, the user clicks on the notebook button (TOPICSPEC-38).

Mockups
That way the system do a strong connection between the device and the user (and the login is more for security purpose than for identification). For instance, let imagine a professional caregiver would like to consult the notebook from his laptop, we have no mean to know precisely to which member’s notebook she/he wants to access. (I just mention it but this may not be a problem at all).
[TOPICSPEC-43] Set up a Notes Board visitor account

Status: To Do  Created: 05/May/14  Updated: 02/Sep/14
Project: TOPIC
Component/s: IdentMngtSyst
Affects Version/s: None
Fix Version/s: None
Type: UseCase  Priority: Optional
Reporter: Vienna University of Technology  Assignee: Vienna University of Technology
Resolution: Unresolved  Votes: 0
Labels: Optional
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Wiki Link: http://media.tuwien.ac.at/wikione/index.php/Use_case:_Set_up_a_%27%27Notes_Board%27%27_visitor_account_%28TUW%29
Actor/s: RegisteredUsers
Pre-condition/s: Being logged in.
Trigger: User starts this use case manually.
Post-condition/s: A new Notes Board visitor account is set up.
Mockup link: https://moqups.com/hildatellioglu/LdWXexg6/p:aea364010

Description

The user can create visitor accounts for people who are not registered user (home care professionals) in CarePortfolio but should be able to read private messages sent by the account holder.

Basic flow

The system shows the main screen after logging in on the Notes Board.
The user clicks on the Visitor profiles button.
The system displays a list with all created visitor accounts.
The user clicks on the Add new visitor profile button.
The system shows two fields to be filled in by the user:
Name: The user has to define a name for this visitor profile.
Email address: The user has to fill in the email address.
The user clicks the Create button.
The system creates the new visitor profile and displays a message saying Visitor Profile was successfully created!

The system returns to the page where all created visitor accounts are listed.

The user clicks on the Edit button at one of the created visitor profiles.

The system redirects to the page of the selected visitor profiles and displays the two fields (name, email address).

The user makes some changes in the fields and can go on with one of the following options:

- Save the changes:
  - The user clicks on the Save button.
  - The system saves the changes and returns to the page with the listed visitor profiles.

- Reject the changes:
  - The user clicks on the Cancel button.
  - The system returns to the page with the listed visitor profiles without saving the changes.

The user clicks on the Delete button at one of the created visitor profiles.

The system displays a message asking Do you really want to delete the selected visitor profile?.

The user has two options:

- The user clicks Yes and the system deletes the profile.
- The user clicks No and the system return to the list of visitor profiles without deleting.

The user can search for visitor profiles by inserting a text in the field and clicking Go.

Mockups

https://moqups.com/hildatellioglu/LdWXexg6/p:aea364010
https://moqups.com/hildatellioglu/LdWXexg6/p:a6818391c

Existing Components

Search for users by name or enter the name of a role to see all users with that role:

[Add New]

<table>
<thead>
<tr>
<th>Username</th>
<th>Email</th>
<th>First Visit</th>
<th>Last Visit</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>admin</td>
<td><a href="mailto:admin@forum-software.org">admin@forum-software.org</a></td>
<td>12:13AM</td>
<td>12:24AM</td>
<td>Edit</td>
</tr>
<tr>
<td>member</td>
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<td>12:14AM</td>
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</tr>
<tr>
<td>moderator</td>
<td><a href="mailto:moderator@forum-software.org">moderator@forum-software.org</a></td>
<td>12:14AM</td>
<td>12:14AM</td>
<td>Edit, Delete</td>
</tr>
</tbody>
</table>
4.5 Use Cases in the Learn Module

There has been 1 use case defined for the module «Learn».

[TOPICSPEC-21] Search for information in Learning Corner

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<th>In Review Created: 05/May/14 Updated: 22/Jul/14</th>
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<tr>
<td>Type:</td>
<td>UseCase</td>
</tr>
<tr>
<td>Priority:</td>
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<tr>
<td>Reporter:</td>
<td>ilogs mobile software GmbH</td>
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<tr>
<td>Assignee:</td>
<td>ilogs mobile software GmbH</td>
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<tr>
<td>Original Estimate:</td>
<td>Not Specified</td>
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</tbody>
</table>

Attachments:
- Advanced_Search.png
- Search_Results.png

![Image of search functionality in the Learn Module]
Wiki Link: http://media.tuwien.ac.at/wikione/index.php/Use_case:_Searching_for_information_in_Learning_Corner_%28TUW%29

Actor/s: RegisteredUsers

Pre-condition/s: Being logged in

Basic Flow: See basic flow in "Description".

Description

Enabling users to search for content in the Learning Corner based on keywords or values and to view specific information about the content found.

Basic flow

1. The user enters the Learning Corner by clicking the "Nursing Knowledge" option in the navigation menu.
2. On the top of the page a search form can be found. The user fills in the keywords or values she/he would like to find and chooses in which category she/he wants to search.
2.1. By clicking on "Advanced Search" the user may refine the search criteria by providing additional information (e.g. Multiple categories, specific Topics/Sections/Diagnoses/Interventions, etc.)
2.2. She/He is also shown which filters she/he has chosen and are used while searching. These filters can easily be removed by unchecking them. (See Advanced_Search.png below)
3. The user clicks on "Search".
4. A list of relevant content is displayed with the path needed to find to the content (e.g. Personal hygiene->Washing->Impaired personal hygiene) and a short text providing some general information about the content found. (See Search_Results.png below)
5. The user is able to click on one of the results and is presented with a view providing more specific information about the chosen content. (See issue "Browse the Learning Corner")

Includes:
Browse the Learning Corner

Actor(s)
Registered user

Context of Use/Short Description
User searches for content (information about diseases, symptoms, advices by professionals in the field, descriptions of tasks for improving care work, etc.) regarding the care work or related activity. She/He can search for keywords or values in the contributions of the professionals as well as view the found data to get more specific information.

Actor Motivations (Needs)
The user wants to find specific content in the Learning Corner by using the provided search function.

Preconditions
Being logged in

Postconditions (Result)
The user has found useful information regarding the content she/he was interested in.

Trigger
The user fills in the search form and clicks on the "Search" button to start searching.

Main Success Scenario
1. The user searches for a keyword or value that she/he would like to find.
2. A new page opens with a list of results showing the path needed to find the content and some general information about the content
3. She/He chooses a result and is brought to a new page presenting specific information about the chosen result

Remarks
Sketches/Mockups
Advanced_Search.png: The view presented when clicking on the "Advanced Search" link. (See basic flow)
Search_Results.png: The view presented when clicking on the "Results" button. (See basic flow)

Existing Components
tba

Extension of
none

Comments

Comment by ilogs mobile software GmbH [14/Jul/14]
Added Advanced_Search.png: The view presented when clicking on the "Advanced Search" link.
Added Search_Results.png: The view presented when clicking on the "Results" button

Comment by ilogs mobile software GmbH [17/Jul/14]
Updated mockups
### 4.6 Use Cases in the Plan Module

There have been 23 use cases defined for the module «Plan».

<table>
<thead>
<tr>
<th>Use Case</th>
<th>Description</th>
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</thead>
</table>
| [TOPICSPEC-105] Remove a reminder from the agenda | Remove a reminder from the agenda

**Basic Flow**

When user is browsing his agenda, he can click on the planned reminder alongside each agenda item to delete it.

1. The user clicks on the planned reminder on the agenda item.
2. The system redirects to the "edit the reminder" interface.
3. User clicks in the "delete"-button.
4. User confirms the delete action.
5. After deleting, a "reminder"-button will be shown in the agenda.
### [TOPICSPEC-76] Create an event in the agenda

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<th>To Do</th>
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<th>Updated: 02/Sep/14</th>
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<tr>
<td>Component/s:</td>
<td>PlanModule</td>
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<tr>
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<tr>
<td>Fix Version/s:</td>
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</table>

<table>
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<tr>
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<tr>
<td>Reporter:</td>
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<tr>
<td>Assignee:</td>
<td>ilogs mobile software GmbH</td>
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<td>Resolution:</td>
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#### Attachments:
- createeventive.jpg
- TOPICSPEC_76.docx

#### Issue Links:
- Relates to TOPICSPEC-92
- Relates to TOPICSPEC-74

#### Wiki Link:
[http://media.tuwien.ac.at/wikione/index.php/Use_case:_Creating_an_event_in_the_agenda_(UT)](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Creating_an_event_in_the_agenda_(UT)
The Online Platform for Informal Caregivers

<table>
<thead>
<tr>
<th>Actor/s:</th>
<th>RegisteredUsers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pre-condition/s:</td>
<td>Being registered, being logged in</td>
</tr>
<tr>
<td>Trigger:</td>
<td>User wants to create a new event</td>
</tr>
<tr>
<td>Post-condition/s:</td>
<td>A new event is created</td>
</tr>
<tr>
<td>Mockup link:</td>
<td><a href="https://moqups.com/hildatellioglu/LdWXexg6/p:a9aca12b1">https://moqups.com/hildatellioglu/LdWXexg6/p:a9aca12b1</a></td>
</tr>
</tbody>
</table>

**Description**

While browsing the agenda, the user wants to create a new event in one of her/him calendar. By default, users have three calendars:

- **Doing things together**, which allows to propose trips and events to join for peers (some inside the TOPIC platform, like for instance support groups).
- **Events info**, which are useful to share information about events which could be of interest for other informal caregivers.
- **Personal events**

This page also presents the user with directions how to get to the venue of an event.

**Basic Flow**

1.1. The user browses to the day and hour the event shall take place and clicks on the empty place linked to the hour.

1.2. A dialog appears divided in three steps (event info, time slot, invitation) with inputs fields for:

- title of the event
- type (Doing things together or Events info or Personal events)
- place
- start date and time (prefilled)
- end date and time
- description
- non-recurring (default) or recurring event (weekly, monthly)
- visibility: private or public
- send an invitation to members or group of members (public event only) - TOPICSPEC-111

2.1. The User wonders how he should get to the location of a specific event

2.3. TOPIC presents an overview with the address/location of the event, together with a map indicating the route based on the current location of the user.

3. User can cancel the action or can save it.

3.1. By cancelling appears a pop-up, confirmation of cancelling. Yes/no.

3.2. By saving system redirect the user to agenda page.
[TOPICSPEC-106] List my contact

Status: To Do  Created: 11/Jun/14  Updated: 02/Sep/14
Project: TOPIC
Component/s: PlanModule
Affects Version/s: None
Fix Version/s: None

Type: UseCase  Priority: Mandatory
Reporter: Troyes University of Technology  Assignee: ilogs mobile software GmbH
Resolution: Unresolved  Votes: 0
Labels: new(NoWikiLinks)
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Issue Links: | Relates | To Do |
-------------|--------|-------|
relates to TOPICSPEC-57 | Send a message |
relates to TOPICSPEC-85 | Start a video communication |
relates to TOPICSPEC-107 | See events of my peers (and public ev... |

Actor/s: RegisteredUsers
Pre-condition/s: Being logged in
Trigger: The end-user wants to see her/his contacts on the TOPIC platform
Post-condition/s: -

Description
From the TOPIC landing page, the end-user is able to easily access to the different contact she/he has on the platform.

Basic flow
The user can choose among different kind of contact: Peers, Family, Professional, Suppliers
The user clicks on the chosen contact category
The user can browse a list of contact ordered alphabetically
The user can filter the list through plain text search
Contact for peers are link to their related user profile
According to the available information, the user is able to message or call (video or audio depending on contact information) the contact.

Mockups
https://moqups.com/hildatellioglu/LdWXexg6/p:a6afe5d4a
https://moqups.com/hildatellioglu/LdWXexg6/p:a5fadb536
https://moqups.com/hildatellioglu/LdWXexg6/p:a05b90ba2
## [TOPICSPEC-100] Add a personal note to an agenda item

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<td>Component/s:</td>
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<td>Assignee:</td>
<td>ilogs mobile software GmbH</td>
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</tr>
<tr>
<td>Original Estimate:</td>
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<td></td>
</tr>
</tbody>
</table>

**Attachments:**
- agendanote.png
- notizhin.png

**Actor/s:** RegisteredUsers

**Pre-condition/s:** Being registered, Being logged in

**Trigger:** user wants to write a personal note to a calendar item.

**Post-condition/s:** The personal note was created
Description

Add a personal note to an agenda item

Basic Flow

When user is browsing his agenda, he can click on the "note" button alongside each agenda item to add a personal note

1. The user clicks on the "note"-button across from agenda item.
2. The system redirects to the "Add a note" interface. The edit note interface should be likely the same as add note interface.
3. The system shows the input for note.
4. User can cancel from action with a cancel button.
4.a After saving, the note will be shown instead of the "note"-button in the agenda.
4.a Notes will be shown in an invisible list. When user click on the notes button, should be appear the list.
### [TOPICSPEC-104] Edit a reminder in the agenda

<table>
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<th>Status:</th>
<th>To Do</th>
<th>Created: 11/Jun/14</th>
<th>Updated: 02/Sep/14</th>
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<tr>
<td>Trigger:</td>
<td>The user needs to edit an existing reminder to an agenda item</td>
<td>Post-condition/s:</td>
<td>The reminder was edited</td>
</tr>
</tbody>
</table>

#### Description

**Edit a reminder in the agenda**

**Basic Flow**

When user is browsing his agenda, he can click on the planned reminder alongside each agenda item to edit it.

1. The user clicks on the edit button of planned reminder on the agenda item.
2. The system redirects to the "edit the reminder" interface.
3. Edit-interface will be presented with inputs.
4. The system shows a time- and date-picker for editing the alarm.
5. User can cancelling from action with a cancel button.
6. After saving, the new reminder will be shown in the agenda with red color.

#### Comments

Comment by Vienna University of Technology [08/Jul/14]

just corrected a typo
<table>
<thead>
<tr>
<th>[TOPICSPEC-101] Edit a personal note in the agenda</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Status:</strong></td>
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<td><strong>Affects Version/s:</strong></td>
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<tr>
<td><strong>Fix Version/s:</strong></td>
</tr>
<tr>
<td><strong>Type:</strong></td>
</tr>
<tr>
<td><strong>Priority:</strong></td>
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<tr>
<td><strong>Reporter:</strong></td>
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<td><strong>Assignee:</strong></td>
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<tr>
<td><strong>Resolution:</strong></td>
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<td><strong>Original Estimate:</strong></td>
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<td><strong>Actor/s:</strong></td>
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<td><strong>Pre-condition/s:</strong></td>
</tr>
<tr>
<td><strong>Trigger:</strong></td>
</tr>
<tr>
<td><strong>Post-condition/s:</strong></td>
</tr>
</tbody>
</table>

**Description**

Edit a personal note in the agenda

**Basic Flow**

When user is browsing his agenda, he can click on the personal note alongside each agenda item to edit the personal note

1. The user clicks on the edit button on agenda item.
2. The system redirects to the "edit the personal note" interface.
3. Edit interface presented the inputs with the information of agenda item.
4. The system shows the inputs for note.
5. User can cancelling from the action.
6. After saving, the note will be updated in the agenda.
[TOPICSPEC-102] Remove a personal note from the agenda

Status: To Do  Created: 11/Jun/14  Updated: 02/Sep/14
Project: TOPIC
Component/s: PlanModule
Affects Version/s: None
Fix Version/s: None

Type: UseCase  Priority: Mandatory
Reporter: University of Siegen  Assignee: ilogs mobile software GmbH
Resolution: Unresolved  Votes: 0
Labels: None
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Attachments: XForms-model-delete-confirm-panel.jpg

Actor/s: RegisteredUsers
Pre-condition/s: Being registered, Being logged in
Trigger: User wants to delete a personal note to a calendar item
Post-condition/s: The personal note was deleted

Description
Remove a personal note from the agenda

Basic Flow
When user is browsing his agenda, he can delete the personal note attached to an agenda item.
1. The user clicks on the delete button on agenda item.
2. System presented a pop-up to confirming the delete action. With the questions delete/cancel.
3. User confirms the delete action or cancels from action.
4. After deleting, a ”note”-button will be shown alongside the agenda item.
### [TOPICSPEC-103] Add a reminder to an agenda item

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<th>Updated: 02/Sep/14</th>
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<tbody>
<tr>
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<td>Assignee:</td>
<td>ilogs mobile software GmbH</td>
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<td>Resolution:</td>
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<td>Actor/s:</td>
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<td>Pre-condition/s:</td>
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</tr>
<tr>
<td>Trigger:</td>
<td>User wants to add a reminder to an agenda item to get notified</td>
<td>Post-condition/s:</td>
<td>The reminder was added</td>
</tr>
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</table>

#### Description

Add a reminder to an agenda item

**Basic Flow**

When user is browsing his agenda, he can click on the "reminder"-button alongside each agenda item to add a personal reminder.

1. The user clicks on the "reminder"-button on the agenda item.
2. The system redirects to the "Add an reminder" interface.
3. The system shows a time- and date-picker for entering the reminder.
4. After saving, the planned reminder will be shown instead of the "reminder"-button in the agenda.
[TOPICSPEC-111] Invite additional people to an appointment

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<tr>
<td>Reporter:</td>
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<tr>
<td>Trigger:</td>
<td>User needs to add more people to an appointment</td>
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<tr>
<td>Post-condition/s:</td>
<td>Additional people are invited to the appointment</td>
</tr>
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</table>

**Description**

Invite additional people to an appointment

**Basic Flow**

When user is browsing his appointments, he can click on the "invite"-button to invite additional people to this appointment.

1. The user clicks on the appointments and can see the appointments.
2. The user clicks on the "invite"-button on the appointment item.
3. The system processing to the "invite people" pop-up or interface. User can here search the users, who him will to invite.
4. The system shows a contacts picker for the user to pick which contacts he wants to invite.
5. Contacts picker is a input to search the users.
6. User can the process to cancelling or saving.
7. After saving, the invited people will receive a notification.
8. After cancelling, redirect the users to the last page.
**[TOPICSPEC-31] Check forthcoming events**

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<tr>
<td>Reporter:</td>
<td>University of Siegen</td>
<td>Assignee:</td>
<td>ilogs mobile software GmbH</td>
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**Attachments:**

![events.png](https://media.tuwien.ac.at/wikione/index.php/Use_case:_Check_forthcoming_events_(USI)

**Issue Links:**

**Relates**

relates to **TOPICSPEC-74**

Browse the agenda

**To Do**

**Wiki Link:**


**Actor/s:**

RegisteredUsers

**Pre-condition/s:**

Being registered, Being logged in

**Trigger:**

User wants to check the forthcoming event

**Post-condition/s:**

None

**Mockup link:**


**Description**

The user checks forthcoming events of his Agenda.

**Basic Flow**

---
1. In the TOPIC calendar and groups' agenda user is presented with an overview listing all events of the near future.
2. From this view she/he can join or withdraw his/her participation.
[TOPICSPEC-74] Browse the agenda

Status: To Do  Created: 05/May/14  Updated: 02/Sep/14
Project: TOPIC
Component/s: PlanModule
Affects Version/s: None
Fix Version/s: None

Type: UseCase  Priority: Mandatory
Reporter: University of Siegen  Assignee: ilogs mobile software GmbH
Resolution: Unresolved  Votes: 0
Labels: None
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Attachments: TOPICSPEC_74.docx

Issue Links:
- Relates to TOPICSPEC-31 Check forthcoming events To Do
- Relates to TOPICSPEC-76 Create an event in the agenda To Do
- Relates to TOPICSPEC-98 Join a live (video, audio, or chat) o... To Do

Wiki Link: http://media.tuwien.ac.at/wikione/index.php/Use_case:_Browsing_agenda_(UTT)
Actor/s: RegisteredUsers
Pre-condition/s: Being registered, Being logged in
Trigger: User wants to browse the agenda
Post-condition/s: None
Mockup link: https://moqups.com/hildatellioglu/LdWXexg6/pa83c39158
Description

Enabling users to have a view on her/his agenda, forthcoming events and events of peers which can be of interest. The agenda consists of both the user’s own activities and a list of events that are available in the coming time. This is a place for the user to browse available events to attend, organize own events, and coordinate time slots with other users.

Basic Flow

1.1 The User opens the agenda by clicking on the menu item.
1.2 The user is presented with an overview listing all events listed in her agenda in the default display option (month view).
1.3 The User is able to change the time range, to see the events on different display options (week, month and day).
2.1 The user clicks on an event to view the details.
2.2 A page showing all details of the event is shown, including title, time, organizor, location, description, and etc.
2.3 The user clicks on the location, a pop-up shows, showing the location on a map and calculated routes to get there.

"Browse activities"

In the agenda page the user is also able to view available group activities to join.
3.1 The user clicks on the "available activities" button in the agenda page.
3.2 Two columns of available upcoming activities are shown: the left column showing online activities, and the right column showing face-to-face activities.
3.3 The user can click on each activity to view its detail, such as time, location, organizor, number of attendees, and etc.
3.4 The user can join a live activity (TOPICSPEC-98).

Comments

Comment by University of Siegen [27/Jun/14]

Existing component:
Add screenshots or weblinks of existing product or interface
[TOPICSPEC-96] Accept an appointment

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<tr>
<td>Fix Version/s:</td>
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<td>Assignee:</td>
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<table>
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<th>Actor/s:</th>
<th>RegisteredUsers</th>
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<tbody>
<tr>
<td>Pre-condition/s:</td>
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<tr>
<td>Trigger:</td>
<td>user receives an invitation to an appointment</td>
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<tr>
<td>Post-condition/s:</td>
<td>User accepts the appointment</td>
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<td>Mockup link:</td>
<td><a href="https://moqups.com/hildatellioglu/LdWXexg6/p:a187e9f06">https://moqups.com/hildatellioglu/LdWXexg6/p:a187e9f06</a></td>
</tr>
</tbody>
</table>

### Description

#### Basic Flow

When the user is invited to an appointment, he will receive an invitation (similar to attachment 1) showing him options to accept or reject the appointment.

1. The user clicks on "accept" button to accept the appointment.
2. The system sends automatically an email to the event creator showing that the user has accepted the appointment.
3. The event creator receives an email to his/her mail account, s/he declared in the registration forms for CarePortfolio.

3. The system also notifies the event creator within CarePortfolio:
3.1. A message appears saying that a new user has joined the meeting.
3.2. In the agenda of the event creator, a circle with a number in it at the specific event - showing the amount of joined persons - is signaling.
**[TOPICSPEC-65] Join an event**

<table>
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<th>Status:</th>
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<td>Affects Version/s:</td>
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**Wiki Link:** [http://media.tuwien.ac.at/wikione/index.php/Use_case:_Joining_an_event_in_the_agenda_(UTT)](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Joining_an_event_in_the_agenda_(UTT))

**Actor/s:** RegisteredUsers

**Pre-condition/s:** Being registered

**Trigger:** User receives a invitation to join an event

**Post-condition/s:** User joins the event or rejects the event

**Mockup link:** [https://moqups.com/hildatellioglu/LdWXexg6/p:a969d4a63](https://moquups.com/hildatellioglu/LdWXexg6/p:a969d4a63)

**Description**

On the agenda main screen (check "TOPICSPEC-74 Browse the agenda"), a notification shows the user that he
is is invited to an event. The user can also join public events published in groups’ agenda or on the TOPIC calendar.

**Basic Flow**
1. The user can accept the invitation by clicking the accept-button in the notification.
2. The user can click the "cancel" button to dismiss the notification.
3. An overlay-popup is displayed where the user can choose among the proposed dates.
4. Conflicts with already registered events would be shown in red.
### [TOPICSPEC-97] Reject an appointment

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<td>Original Estimate:</td>
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#### Description

**Basic Flow**

When the user is invited to an appointment, he will receive an invitation (similar to attachment 1) showing him options to accept or reject the appointment.

1. The user clicks on "reject" button to accept the appointment.
2. The system sends automatically an email to the event creator showing that the appointment was rejected.
3. The event creator receives an email to his/her mail account, s/he declared in the registration forms for CarePortfolio.
4. The system also notifies the event creator within CarePortfolio:
   3.1. A message appears saying that the user has rejected the meeting.
[TOPICSPEC-120] Set up a Surveillance Corner notification

Status: To Do  
Created: 18/Jun/14  Updated: 02/Sep/14

Project: TOPIC

Component/s: PlanModule

Affects Version/s: None

Fix Version/s: Prototype

Type: subUseCase  
Priority: Mandatory

Reporter: Vienna University of Technology  
Assignee: ilogs mobile software GmbH

Resolution: Unresolved  
Votes: 0

Labels: None

Remaining Estimate: Not Specified

Time Spent: Not Specified

Original Estimate: Not Specified

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<td>Display a notification</td>
<td></td>
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</table>

Actor/s: RegisteredUsers

Pre-condition/s: Being logged in and on the TOPIC main page.

Trigger: The user wants to configure the Surveillance Corner parameters.

Basic Flow: See basic flow in "Description"

Post-condition/s: The Green, Yellow, and Red notification parameters of the personalised Surveillance Corner are configured.

Mockup Link: https://moqups.com/hildatellioglu/LdWXexg6/p:ac5980879

**Description**

User can set up the system to show three different types of surveillance corner notifications:

- **Green** (unobtrusive) - issued by care receiver, when they need something from the informal carer.

- **Yellow** (unobtrusive) - issued by CarePortfolio when sensors identify that the care receiver has been for some amount of time in rooms where s/he should be only for short. It also considers the current location of the informal carer from where the care receiver is.

- **Red notification** (obtrusive) - issued when:
The Online Platform for Informal Caregivers

sensors identifies a fall in any room
care receiver has been for some amount of time in rooms where they should be only for short and care receivers relatively far from where the care receiver is
care receiver has been for a long amount of time in rooms where they should be only for short and care receiver is relatively close from where the care receiver is.
Informal carer can set up a threshold for defining long distance from care receiver ranging from 10 m to 500 m. Distances greater than 500 m (about 10 min walk at an average walking seeps) will be automatically considered long distance.

Basic flow
The user selects Configure > Platform settings > Set up notifications > Type of notification.
If Green is selected, the user can turn this type of notification on or off.
If Yellow is selected, the user can
Turn this type of notification on or off.
Inform the distance in meters that should be considered by the system as long distance for Yellow notifications.
Select a room from the list of surveilled rooms available
Allow or disallow the room to generate a Yellow notification.
Set up the amount of time that no movement is sensed in the room after somebody entered in it before a Yellow notification is issued.
If Red is selected, the user can:
Turn this type of notification on or off.
Inform the distance in meters that should be considered by the system as long distance for Red notifications
Select a room from the list of surveilled rooms available
Set up the amount of time that no movement is sensed in the room after somebody entered in it before a Red notification is issued.
If there is more than a surveilled room, the user can set up notification parameters for each of them.
The user navigates back until the TOPIC main page.

Comments

Comment by Vienna University of Technology [ 02/Jul/14 ]

Originally Green notifications were thought to be associated with different types of requests (e.g., "Water", "Food", "Help to go to the toilet", etc.). Users would be able to define a list of different requests that care receivers could make and system would display the message in any device provided with a display (e.g. tablet, smart phone and smart watch).

After the focus groups and some discussions within the consortium, it was agreed that Green notifications will always be associated with the implicit message "I need something from you", i.e. users can no longer associate different types of messages to it.

Comment by Vienna University of Technology [ 02/Jul/14 ]

Previously the user could choose whether a fall would issue a Red notification or not. In this version, these types of abrupt movements inherently generate a red notification.
### [TOPICSPEC-118] Configure my TOPIC platform

<table>
<thead>
<tr>
<th>Status</th>
<th>To Do</th>
<th>Created: 17/Jun/14  Updated: 09/Sep/14</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project</td>
<td>TOPIC</td>
<td></td>
</tr>
<tr>
<td>Component/s</td>
<td>PlanModule</td>
<td></td>
</tr>
<tr>
<td>Affects Version/s</td>
<td>None</td>
<td></td>
</tr>
<tr>
<td>Fix Version/s</td>
<td>None</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Type</th>
<th>Task</th>
<th>Priority</th>
<th>Mandatory</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reporter</td>
<td>Vienna University of Technology</td>
<td>Assignee:</td>
<td>avinotec GmbH</td>
</tr>
<tr>
<td>Resolution</td>
<td>Unresolved</td>
<td>Votes:</td>
<td>0</td>
</tr>
<tr>
<td>Labels</td>
<td>Mandatory</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| ∑ Remaining Estimate | Not Specified | Remaining Estimate: | Not Specified |
| ∑ Time Spent        | Not Specified | Time Spent:         | Not Specified |
| ∑ Original Estimate | Not Specified | Original Estimate:  | Not Specified |

#### Sub-Tasks:

<table>
<thead>
<tr>
<th>Key</th>
<th>Summary</th>
<th>Type</th>
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</tr>
</thead>
<tbody>
<tr>
<td>TOPICSPEC-117</td>
<td>Manage privacy settings of user profiles</td>
<td>subUseCase</td>
<td>To Do</td>
<td>University of Siegen</td>
</tr>
<tr>
<td>TOPICSPEC-93</td>
<td>Add item to type of request list</td>
<td>subUseCase</td>
<td>To Do</td>
<td>Vienna University of Technology</td>
</tr>
<tr>
<td>TOPICSPEC-119</td>
<td>Set up sound level for the TOPIC cube</td>
<td>subUseCase</td>
<td>To Do</td>
<td>Vienna University of Technology</td>
</tr>
<tr>
<td>TOPICSPEC-120</td>
<td>Set up a Surveillance Corner notification...</td>
<td>subUseCase</td>
<td>To Do</td>
<td>ilogs mobile software GmbH</td>
</tr>
<tr>
<td>TOPICSPEC-121</td>
<td>Share my agenda</td>
<td>subUseCase</td>
<td>To Do</td>
<td>ilogs mobile software GmbH</td>
</tr>
<tr>
<td>TOPICSPEC-122</td>
<td>Different user levels in the TOPIC platform...</td>
<td>subUseCase</td>
<td>To Do</td>
<td>avinotec GmbH</td>
</tr>
<tr>
<td>TOPICSPEC-123</td>
<td>Customise notifications for the TOPIC...</td>
<td>subUseCase</td>
<td>To Do</td>
<td>Vienna University of Technology</td>
</tr>
</tbody>
</table>

**Actor/s:** RegisteredUsers

**Pre-condition/s:** The user is in the TOPIC main interface

**Trigger:** The user wants to configure specific elements of the platform.

**Post-condition/s:** Some platform configurations are changed.
The Online Platform for Informal Caregivers

Description
The user configures the devices s/he wants to use in TOPIC CarePortfolio. Some devices are connected to the CarePortfolio via interfaces, some are integral parts of the portfolio.

Basic flow
The user taps "Configure"
The user either
- Manages privacy settings of user profiles (TOPICSPEC-17)
- Sets up a Surveillance Corner notification (TOPICSPEC-120)
- Configure the settings for sharing their agenda (TOPICSPEC-121)
- Customise modules on the TOPIC platform (TOPICSPEC-122, optional)
- Set up sound level for TOPIC cube notifications (TOPICSPEC-119, optional)
- Return to the TOPIC main interface.

Moqups links
https://moqups.com/hildatelioglu/LdWXexg6/p:a6e9e47cd

Comments

<table>
<thead>
<tr>
<th>Comment by Vienna University of Technology [18/Jun/14]</th>
</tr>
</thead>
<tbody>
<tr>
<td>splitting up &quot;configure my TOPIC platform&quot; again as there are sub use cases with different responsibilities</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Comment by Vienna University of Technology [21/Jul/14]</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;Add item to type of request list&quot; and &quot;Customise notifications for the TOPIC wristband&quot; have not been retained in the list of functionalities for the platform, following findings from the pre-study supporting the claim that informal carers do not want customised types of message that could be issued by care receiver: they want simply to receive a notification that make them aware that the care receiver needs their attention or is in an emergency situation.</td>
</tr>
</tbody>
</table>
### [TOPICSPEC-121] Share my agenda

<table>
<thead>
<tr>
<th>Status:</th>
<th>To Do</th>
</tr>
</thead>
<tbody>
<tr>
<td>Created:</td>
<td>18/Jun/14</td>
</tr>
<tr>
<td>Updated:</td>
<td>02/Sep/14</td>
</tr>
<tr>
<td>Project:</td>
<td>TOPIC</td>
</tr>
<tr>
<td>Component/s:</td>
<td>PlanModule</td>
</tr>
<tr>
<td>Affects Version/s:</td>
<td>None</td>
</tr>
<tr>
<td>Fix Version/s:</td>
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</tr>
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<table>
<thead>
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</tr>
</thead>
<tbody>
<tr>
<td>Priority:</td>
<td>Mandatory</td>
</tr>
<tr>
<td>Reporter:</td>
<td>University of Siegen</td>
</tr>
<tr>
<td>Assignee:</td>
<td>ilogs mobile software GmbH</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Unresolved</td>
</tr>
<tr>
<td>Votes:</td>
<td>0</td>
</tr>
<tr>
<td>Labels:</td>
<td>None</td>
</tr>
<tr>
<td>Remaining Estimate:</td>
<td>Not Specified</td>
</tr>
<tr>
<td>Time Spent:</td>
<td>Not Specified</td>
</tr>
<tr>
<td>Original Estimate:</td>
<td>Not Specified</td>
</tr>
</tbody>
</table>

| Prep-condition/s: | Being registered, Being logged in |
| Trigger:         | User wants to share the agenda to someone |
| Post-condition/s: | Members accepting the invitation will have access to the agenda |

**Description**

The user wants to share her agenda with another member on the platform.

**Basic Flow**

1. User click on agenda in menu.
2. In the agenda, the user can click on a "Add" button in the "shared with" widget (where she/he can see all the members with whom the agenda is shared).
3. Under the input user can see all the members.
4. The user can select the specific members in the member list.
5. Those members get a confirmation message, where they can accept the newly shared agenda.

**Comments**

Comment by Vienna University of Technology [08/Jul/14]

just corrected a typo
<table>
<thead>
<tr>
<th><strong>[TOPICSPEC-34] Send notification to people in the shared agenda</strong></th>
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</thead>
<tbody>
<tr>
<td><strong>Status:</strong></td>
</tr>
<tr>
<td><strong>Project:</strong></td>
</tr>
<tr>
<td><strong>Component/s:</strong></td>
</tr>
<tr>
<td><strong>Affects Version/s:</strong></td>
</tr>
<tr>
<td><strong>Fix Version/s:</strong></td>
</tr>
<tr>
<td><strong>Type:</strong></td>
</tr>
<tr>
<td><strong>Priority:</strong></td>
</tr>
<tr>
<td><strong>Reporter:</strong></td>
</tr>
<tr>
<td><strong>Assignee:</strong></td>
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<td><strong>Resolution:</strong></td>
</tr>
<tr>
<td><strong>Votes:</strong></td>
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<tr>
<td><strong>Labels:</strong></td>
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<td><strong>Remaining Estimate:</strong></td>
</tr>
<tr>
<td><strong>Time Spent:</strong></td>
</tr>
<tr>
<td><strong>Original Estimate:</strong></td>
</tr>
</tbody>
</table>

**Description**

http://media.tuwien.ac.at/wikione/index.php/Use_case:_Send_notification_to_people_in_the_shared_agenda_%2BUSI%29
[TOPICSPEC-36] Notify a delay

Status: To Do  Created: 05/May/14  Updated: 02/Sep/14
Project: TOPIC
Component/s: PlanModule
Affects Version/s: None
Fix Version/s: None

Type: UseCase  Priority: Optional
Reporter: University of Siegen  Assignee: ilogs mobile software GmbH
Resolution: Unresolved  Votes: 0
Labels: None
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Wiki Link: http://media.tuwien.ac.at/wikione/index.php/Use_case:_Notification_of_delay_%28TUW%29
Actor/s: RegisteredUsers
Pre-condition/s: Being registered, Being logged in
Trigger: A delay is happening
Post-condition/s: The user is notified
Mockup link: https://moqups.com/hildatellioglu/LdWXexg6/p:a9f5832f7

Description

The user will be informed that there is a change in an event, for example delay for an arrival of external help.

Basic Flow

1. The system makes a sound.
2. The system displays a message on all devices of the user which are connected to CarePortfolio: It says that there is a change of the originally timetable of external helps.
3. In case of a delay, the message includes the information of the affected appointment with original date, original time and name of the relevant person for external help. Next to that, the message tells how long the delay of time will be.
4. Otherwise, it displays a brief summary of what has changed in the event.
5. The user clicks "OK".
6. The system adapt and display the plan of external again: The change will be marked in red, to be sure that the user recognize it.

Comments

Comment by Vienna University of Technology [04 Jun/14]

was "Notification of delay"
<table>
<thead>
<tr>
<th>being discarded</th>
</tr>
</thead>
<tbody>
<tr>
<td>Comment by <a href="#">Vienna University of Technology</a> [09/Jul/14]</td>
</tr>
<tr>
<td>just removed label &quot;no&quot;</td>
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</table>
### [TOPICSPEC-35] Add external people to an agenda notification

<table>
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<th>Status</th>
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<th>Created: 05/May/14 Updated: 02/Sep/14</th>
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<tbody>
<tr>
<td>Project</td>
<td>TOPIC</td>
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</tr>
<tr>
<td>Component/s</td>
<td>PlanModule</td>
<td></td>
</tr>
<tr>
<td>Affects Version/s</td>
<td>None</td>
<td></td>
</tr>
<tr>
<td>Fix Version/s</td>
<td>None</td>
<td></td>
</tr>
<tr>
<td>Type</td>
<td>UseCase</td>
<td>Priority: Optional</td>
</tr>
<tr>
<td>Reporter</td>
<td>University of Siegen</td>
<td>Assignee: ilogs mobile software GmbH</td>
</tr>
<tr>
<td>Resolution</td>
<td>Unresolved</td>
<td>Votes: 0</td>
</tr>
<tr>
<td>Labels</td>
<td>None</td>
<td></td>
</tr>
<tr>
<td>Remaining Estimate</td>
<td>Not Specified</td>
<td>Time Spent: Not Specified</td>
</tr>
<tr>
<td>Original Estimate</td>
<td>Not Specified</td>
<td></td>
</tr>
</tbody>
</table>

**Description**

[http://media.tuwien.ac.at/wikione/index.php/Use_case:_Add_external_people_to_an_agenda_notification_%28USI%29](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Add_external_people_to_an_agenda_notification_%28USI%29)
[TOPICSPEC-122] Different user levels in the TOPIC platform

Status: To Do  Created: 18/Jun/14  Updated: 09/Sep/14
Project: TOPIC
Component/s: ConfigureModule, PlanModule
Affects Version/s: None
Fix Version/s: None

<table>
<thead>
<tr>
<th>Type</th>
<th>subUseCase</th>
<th>Priority</th>
<th>Optional</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reporter:</td>
<td>Vienna University of Technology</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Assignee:</td>
<td>avinotec GmbH</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Resolution:</td>
<td>Unresolved</td>
<td>Votes:</td>
<td>0</td>
</tr>
<tr>
<td>Labels:</td>
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</tr>
<tr>
<td>Remaining Estimate:</td>
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<td></td>
</tr>
<tr>
<td>Time Spent:</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Original Estimate:</td>
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</tr>
<tr>
<td>Actor/s:</td>
<td>RegisteredUsers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pre-condition/s:</td>
<td>The user is logged in.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trigger:</td>
<td>The user changes the current user level to increase the number of displayed options (expert level) or decrease the amount of displayed options (beginner level)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Post-condition/s:</td>
<td>The amount of options for all dialogues of TOPIC are according displayed in conjunction with the User level.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Description

In TOPIC CarePortfolio there will be different levels of user experience. Possible user levels are:

- beginners
- advanced users
- experts

which could cover: users just beginning care giving, users learning certain things related to certain diseases, assisted care givers, routined and trained care givers, etc. Computer novice, Computer experts, Computer nerds.

TODO:

Which options could be clustered in which levels according to the user experience and apriori know-how. We need to test possible options for the users and define this UC afterwards in detail. This will happen in the future focus groups and prototyping sessions with our users as well as in our longitudinal study.
Following suggestions by AVINOTEC and WEBINAGE, "Optional" priority has been assigned to this issue. It was agreed that new focus groups with the user must be performed and the longitudinal study must be conducted before we are able to say if such a feature is necessary and how we should define different user levels (beginner, intermediate, advanced, etc).
[TOPICSPEC-123] Customise notifications for the TOPIC wristband

**Status:** To Do  
**Created:** 18/Jun/14  **Updated:** 25/Aug/14

**Project:** TOPIC

**Component/s:** PlanModule

**Affects Version/s:** None

**Fix Version/s:** None

**Type:** subUseCase  
**Priority:** Not Retained

**Reporter:** Vienna University of Technology  
**Assignee:** Vienna University of Technology

**Resolution:** Unresolved  
**Votes:** 0

**Labels:** None

**Remaining Estimate:** Not Specified

**Time Spent:** Not Specified

**Original Estimate:** Not Specified

**Attachments:** Px1795_8.jpg  Px1795_9.jpg

**Wiki Link:** [https://media.tuwien.ac.at/wikione/index.php/Use_case:_Customise_notifications_for_%27%27TOPIC_wristband%27%27_(TUW)](https://media.tuwien.ac.at/wikione/index.php/Use_case:_Customise_notifications_for_%27%27TOPIC_wristband%27%27_(TUW))

**Actor/s:** RegisteredUsers

**Pre-condition:** Being logged in.

**Basic Flow:**

1. accesses this function from the configuration menu or browses to the Surveillance Corner  
2. Chooses Set up notifications  
3. Selects TOPIC wristband  
4. Checks which types of notifications should get to her/his wristband (any combination between the tree possible types, i.e. Green, Yellow and Red)

**Mockup link:** [https://moqups.com/hildatellioglu/LdWXexg6/p:ac5980879](https://moqups.com/hildatellioglu/LdWXexg6/p:ac5980879)
User sets up which types of notifications s/he will receive in the her/his wristband.

**Basic flow**

The user:
Browses to the Surveillance Corner
Chooses Set up notifications
Selects TOPIC wristband
Checks which types of notifications should get to her/his wristband (any combination between the three possible types, i.e. Green, Yellow and Red.)
### [TOPICSPEC-93] Add item to type of request list

<table>
<thead>
<tr>
<th>Status:</th>
<th>To Do</th>
<th>Created: 10/Jun/14  Updated: 25/Aug/14</th>
</tr>
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<tbody>
<tr>
<td>Project:</td>
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</tr>
<tr>
<td>Component/s:</td>
<td>PlanModule</td>
<td></td>
</tr>
<tr>
<td>Affects Version/s:</td>
<td>None</td>
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<tr>
<td>Fix Version/s:</td>
<td>final version</td>
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<tr>
<td>Type:</td>
<td>subUseCase</td>
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<tr>
<td>Priority:</td>
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<tr>
<td>Reporter:</td>
<td>Vienna University of Technology</td>
<td></td>
</tr>
<tr>
<td>Assignee:</td>
<td>Vienna University of Technology</td>
<td></td>
</tr>
<tr>
<td>Resolution:</td>
<td>Unresolved</td>
<td></td>
</tr>
<tr>
<td>Votes:</td>
<td>0</td>
<td></td>
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<tr>
<td>Labels:</td>
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<tr>
<td>Remaining Estimate:</td>
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<td></td>
</tr>
<tr>
<td>Time Spent:</td>
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<td></td>
</tr>
<tr>
<td>Original Estimate:</td>
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</tbody>
</table>

#### Issue Links
- **Relates**
  - relates to [TOPICSPEC-25](#) Issue an automatic "Surveillance Co... To Do

#### Wiki Link:

#### Actor/s:
RegisteredUsers

#### Pre-condition/s:
Being logged in

#### Mockup link:

### Description

The user can add items to the list for green notification.

#### Basic flow
1. The user clicks the button "Add items to list" on the screen of the notification center.
2. The system forwards to a page showing a list of all added items and an empty field.
3. The user enters a text in the empty field and clicks on the "Add"-Button. The system adds the new item to the list.
4. The user clicks on the "X"-Button to delete an item from the list. The system shows a message asking if the user is sure to delete this item:
   - If the user clicks "Yes", the system deletes the item and refreshes the list.
   - If the user clicks "No", the system just returns to the page with the item list.
5. The user clicks "Back to Notification center"-Button. The system returns to the screen of the notification center.
<table>
<thead>
<tr>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Comment by Vienna University of Technology [ 18 Jun 14 ]</strong></td>
</tr>
<tr>
<td>was &quot;Configure my TOPIC platform&quot;</td>
</tr>
<tr>
<td>now sub-task of <a href="#">TOPICSPEC-118</a></td>
</tr>
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</table>
4.7 Use Cases in the ProfSupport Module

There have been 15 use cases defined for the module «ProfSupport».

[TOPOSPEC-128] 2-The professional handles questions&demands from a topic user

<table>
<thead>
<tr>
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<th>To Do</th>
<th>Created: 11/Jul/14 Updated: 25/Aug/14</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project</td>
<td>TOPIC</td>
<td></td>
</tr>
<tr>
<td>Component/s</td>
<td>ProfSupportModule</td>
<td></td>
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<tr>
<td>Affects Version/s</td>
<td>None</td>
<td></td>
</tr>
<tr>
<td>Fix Version/s</td>
<td>Mid-term version, Prototype</td>
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<table>
<thead>
<tr>
<th>Type</th>
<th>UseCase</th>
<th>Priority: Mandatory</th>
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<tbody>
<tr>
<td>Reporter</td>
<td>Webinage SAS</td>
<td>Assignee: Webinage SAS</td>
</tr>
<tr>
<td>Resolution</td>
<td>Unresolved</td>
<td>Votes: 0</td>
</tr>
<tr>
<td>Labels</td>
<td>Mandatory</td>
<td></td>
</tr>
<tr>
<td>Σ Remaining Estimate</td>
<td>Not Specified</td>
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<tr>
<td>Σ Time Spent</td>
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<tr>
<td>Σ Original Estimate</td>
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Issue Links: 
relates to [TOPOSPEC-37] I-Caregiver asks a question to profes... To Do

Sub-Tasks:

<table>
<thead>
<tr>
<th>Key</th>
<th>Summary</th>
<th>Type</th>
<th>Status</th>
<th>Assignee</th>
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</thead>
<tbody>
<tr>
<td>TOPIC-129</td>
<td>2a- Collaboration within the professi...</td>
<td>subUseCase</td>
<td>To Do</td>
<td>Webinage SAS</td>
</tr>
<tr>
<td>TOPIC-130</td>
<td>2b- Professional can collaborate with...</td>
<td>subUseCase</td>
<td>To Do</td>
<td>Webinage SAS</td>
</tr>
</tbody>
</table>

Actor/s: ProfessionalSupportActor

Pre-condition/s: End user has asked a question or made a support demand ; Professional support staff is logged in

Trigger: A new request/demand is received from registered user

Post-condition/s: Questions and demands from user have been (are being) handled

Mockup link: [https://moqups.com/hildatellioglu/LdWXexg6/p/aa3c4acc4](https://moqups.com/hildatellioglu/LdWXexg6/p/aa3c4acc4)

Description

The professional Support staff handles questions & demands received from many caregiver users, each having a contract with the company. The support team is typically made of several staff members, potentially with
different roles & responsibilities. Professional support staffs aim for efficiency and collaboration within the team. They hate time consuming tasks.

**Basic Flow**

1. In the case message volume is low and/or staff members are not checking proactively the system, arrival of new demands is notified by e-mail.

1.1 In the email the professional sees a summary of key information and a link for accessing the case directly. Information provided can include Topic user informations such as name, contract details and related deases of the carereceiver, and the question itself.

2. The professional logs to the ProfSupportModules using the provided link in message.

2.1 The professional can display all the new incoming messages; new unread messages are displayed in bold.

2.2 The professional can select the incoming message and

2.2.1 answer to the question (go to 3)

2.2.2 if unable to answer the question, appoint another specific colleague to take care of answering by selecting his/her name in a dropdown menu; the colleague will receive an email notification with the summary of all the interaction and an ID for a quick find and then after being logged to the ProfSupportModule will answer the question / demand (go to 2.2.1)

2.2.3 if unable to answer the question and needs to ask for external support, he can transfer by mail all the relevant item of the case. When he receives back the needed information he can answer the carereceiver.

3. when one of the professional answers, the carereceiver is notified in the Topic Plateform and can view the message in his personal space. If he/she has applied for, an email with the corresponding message is sent.

4 If necessary, some other messages can be added to the conversation, either by the Topic user or the professional.

**Other moqups links:**

- step 2.2.1 [https://moqups.com/hildatellioglu/LdWXexg6/p:ae896e9a9](https://moqups.com/hildatellioglu/LdWXexg6/p:ae896e9a9) (reply to the question/demand)
- step 2.2.2 [https://moqups.com/hildatellioglu/LdWXexg6/p:ae2ae4eb9](https://moqups.com/hildatellioglu/LdWXexg6/p:ae2ae4eb9) (change person in charge)
- step 2.2.3 [https://moqups.com/hildatellioglu/LdWXexg6/p:ad99d171e](https://moqups.com/hildatellioglu/LdWXexg6/p:ad99d171e) (transfer by mail)

**Comments**

Comment by [Webinage SAS](https://www.webinage.com) [11/Jul/14]

This is the professional side of user’s demand
### [TOPICSPEC-68] 9-Professional support service can create a TOPIC account for its end users

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<th>Updated: 25/Aug/14</th>
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**Wiki Link:** [http://media.tuwien.ac.at/wikione/index.php/Use_case:_Subscribing_the_personalized_support_program](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Subscribing_the_personalized_support_program)

**Actor/s:** ProfessionalSupportActor

**Pre-condition/s:** Professional support service is trusted to create accounts on TOPIC platform

**Trigger:** Professional support staff wants to create a TOPIC account for one of its customers so he can get access to the TOPIC platform

**Basic Flow:** See basic flow in "Description".

**Post-condition/s:** End user has been added to TOPIC platform and automatically subscribed to professional service

**Mockup link:** [https://moqups.com/hildatellioglu/LdWXexg6/p:abeaa8dd1](https://moqups.com/hildatellioglu/LdWXexg6/p:abeaa8dd1)

### Description

A professional service can create a TOPIC account on demands for one of its customers not yet on the TOPIC platform; this joining new end user will automatically be subscribed to the professional support service in addition to having access to regular TOPIC functions.

[in this use case, the professional is bringing one by one its customers to the TOPIC platform after having introduced them with the benefits of the TOPIC platform]

**Basic flow**

1. In the ProfSupportModule, the professional staff clicks on ‘add a user’
The Online Platform for Informal Caregivers

2a- If database extract have been previously loaded in the TOPIC Platform as part of the authorization process, professional staff can query the professional's database by typing first letters of name or contract number. The matching records are displayed as a list. The professional staff can pick one of them and use it to pre-populate end user's account creation tab.

2b- if no provisioning data is available, professional staff can create a new end user account from scratch.

3. The professional can set up /modify end user account fields (name, surname, email address, postal address, informations concerning the care receiver such as age, deceases...)

4. When clicking save, an email is send to the recently added end user, with his/her credentials and all necessary information to download the TOPIC platform and connect to it.

Mock-ups

https://moqups.com/hildatellioglu/LdWXexg6/p:abeaa8dd1
[TOPICSPEC-133] 9- caregiver can browse a catalog of available professional services

Status: To Do  Created: 12/Aug/14  Updated: 25/Aug/14
Project: TOPIC
Component/s: ProfSupportModule
Affects Version/s: None
Fix Version/s: final version

Type: UseCase  Priority: Mandatory
Reporter: Webinage SAS  Assignee: Webinage SAS
Resolution: Unresolved  Votes: 0
Labels: Mandatory
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Wiki Link: http://media.tuwien.ac.at/wikione/index.php/Use_case:_Subscribing_the_personalized_support_program

Actor/s: EndUser
Pre-condition/s: End user is on line
Trigger: End user is looking for some professional service
Post-condition/s: Professional support service receives enquiries of end user so they can make offer.

Mockup link: https://moqups.com/hildatellioglu/LdWXexg6/p:a99830073

Description
An enduser can browse a catalog of available professional services to find one which could be of interest; if such a

Basic flow
1. From the home page, the user can browse the catalog of available professional services on the TOPIC platform
2. once opening the catalog, the list of all available services is displayed
3. several filters and a free text search area are available to the user to reduce the list of displayed services: language of delivery, location of service, type of professional service, ...
4. The matching professional services are presented as a list, one item per service; each item provides top level info such as professional service name, 1 sentence description, icon
5. Clicking on an item gives details on that particular professional service
6. A button is clearly available to the user to send an inquiry to the professional
   The initiative is clearly on the side of the user, not the professional, to respect privacy.
   The inquiry let the user understand more about the service offered and its associated cost.
7. The inquiry is then forwarded to the professional company which can answer to the enduser
### [TOPICSPEC-37] I-Caregiver asks a question to professional support

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**Issue Links:**

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<tr>
<td>TOPICSPEC-132</td>
<td>1a- Caregiver can call professional s...</td>
</tr>
<tr>
<td>TOPICSPEC-134</td>
<td>1b- Caregiver can call professional s...</td>
</tr>
</tbody>
</table>

**Actors:**

- EndUser, ProfessionalSupportActor

**Description**

The end user (typically a care giver) can ask questions to and receive answers from a professional at a company he/she has a contract with. This professional service is expected to be concrete, reliable, fast, and answers provided can be trusted.

Privacy between the caregiver and the professional support is guarantee.

Important note: From a use case point of view, a major difference compared to sending a message to another user is that the recipient is not a person but more a legal entity. Several professionals at that legal entity /
The Online Platform for Informal Caregivers

company can then collaborate to provide an answer.

**Basic flow**

1. The caregiver enters the area for professional support from a given company he/she is in contract with
2. The caregiver sees all the past conversations that took place already with that company
   He/she sees immediately new messages received
3. To ask a question, the caregiver can either select an already engaged conversation and continue the discussion or select 'new message' to start a new one
4. The user enters his/her question and attach an image or a document if relevant to help describing his/her question
5. The user clicks on the 'send message' button; he/she can then view the question asked and if necessary send another message in that conversation to add more details.

other Mockup links:

step 3: [https://moqups.com/hildatellioglu/LdWXexg6/p:aa9a9a1de](https://moqups.com/hildatellioglu/LdWXexg6/p:aa9a9a1de)
[TOPICSPEC-132] 1a- Caregiver can call professional support to have a live conversation over the phone

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<td>Original Estimate:</td>
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</table>

**Actors:** EndUser, ProfessionalSupportActor

**Pre-condition/s:** End user has a valid contract with professional support service. End user and professional support are connected to the system

**Trigger:** End user want to call his/her support contact over the phone (no picture)

**Post-condition/s:** Return to professional support corner as it was before the start of the call

**Mockup link:** [https://moqups.com/hildatellioglu/LdWXexg6/p:aadd5ff70](https://moqups.com/hildatellioglu/LdWXexg6/p:aadd5ff70)

**Description**

In addition to the text message based interaction described in TOPIC-37, the caregiver can call professional support hotline over the phone and have a live conversation with a real human

**Basic flow**

1. The caregiver enters the area for professional support from a given company he/she is in contract with
2. The caregiver sees a button to call professional support
3. Once pressed, an audio connection with professional support telephone system is established, as a regular phone call. Caregiver can then talk to a real human to ask question / get answer
4. During and after the call, the professional support can write back answers or additional info / document in a message to caregiver.
**[TOPICSPEC-134] Ib- Caregiver can call professional support to have a live video conversation**

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**Issue Links:**

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<tr>
<td>Pre-condition/s:</td>
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<tr>
<td>Trigger:</td>
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<tr>
<td>Post-condition/s:</td>
<td>Return to professional support corner as it was before the start of the call</td>
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**Description**

In addition to the text message based interaction described in TOPIC-37 and the phone call in TOPIC-132, the caregiver can call professional for a live VIDEO conversation with a real human.

**Basic flow**

1. The caregiver enters the area for professional support from a given company he/she is in contract with
2. The caregiver sees a button to video call professional support
3. Once pressed, a video (and audio) call with professional support telephone system is established. Caregiver can then talk and see a real human to ask question / get answer
4. During and after the call, the professional support can write back answers or additional info / document in a message to caregiver.
[TOPICSPEC-129] 2a- Collaboration within the professional support team

Status: To Do  
Created: 11/Jul/14  
Updated: 26/Sep/14

Project: TOPIC
Component/s: ProfSupportModule
Affects Version/s: None
Fix Version/s: Mid-term version, Prototype

Type: subUseCase  
Priority: Mandatory
Reporter: Webinage SAS  
Assignee: Webinage SAS
Resolution: Unresolved  
Votes: 0
Labels: Mandatory
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified
Actor/s: ProfessionalSupportActor

Pre-condition/s: an End User has asked a question AND the professional support staff will not answer it alone
Trigger: the triage personal support staff needs to involve an other support staff to answer the question
Post-condition/s: Team has been able to collaborate to provide a quality answer to end user's request
Mockup link: https://moqups.com/hildatellioglu/LdWXe5g6/p/ae2ae4eb9

Description

Several staff members may have to collaborate to provide the actual support / answer to the questions and demands of (caregiver) users, either due to expertise required, or to comply with internal processes or to share the load. This must be smooth and efficient within the team, saving time to professionals.

We’ll call interaction a request or demand from the user or to the support organization.

Basic flow

1. Professional can see immediately which interactions are new
   1.1 new interactions will be displayed in bold
2. Professional knows who is in charge, who did what on an existing interaction. He can read what has been done so far and take over from there if necessary
   2.1 A case owner can be assigned to each interaction ; it is set automatically if possible
   2.2 Progress toward resolution is stored in a status field, to easily sort what’s left to do
   2.3 Notes can be added to explain further what has been done
   2.4. all actions are timed; a history time line is available
3. A priority level for interaction can be set to identify the most urgent ones
[TOPICSPEC-130] 2b- Professional can collaborate with other professionals outside the platform

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<tr>
<td>Trigger:</td>
<td>To handle the request, Professional staff needs to collaborate with other professionals OUTSIDE the TOPIC platform</td>
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Description

Professional can involved colleagues not connected to the TOPIC platform, transferring interaction details by email or with easy copy & paste capability

Basic flow
0. a request has been received from an user and qualified as appropriate by professional staff
1. Professional staff identifies he/she needs assistance from an other professional not connected to the TOPIC platform. He/she has several options available:
   2a. Professional staff can forward the request by email in a click; an email message pops up, prepopulated with all available data on end user demand
   2b. Professional can copy and paste end user demand data to feed in an other application
### [TOPIC SPEC-126] 3a- Using models to speed up writing

**Status:** To Do  
**Created:** 11/Jul/14  
**Updated:** 26/Sep/14

**Project:** TOPIC  
**Component/s:** ProfSupportModule  
**Affects Version/s:** None  
**Fix Version/s:** Mid-term version, Prototype

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**Actor/s:** ProfessionalSupportActor  
**Pre-condition/s:** Professional staff logged in ; Professional staff is writing an alert or a message  
**Trigger:** Professional staff may leverage models to speed up writing  
**Post-condition/s:** Message has been written very quickly  
**Mockup link:** [https://moqups.com/hildatellioglu/LdWXexg6/p:a467c5886](https://moqups.com/hildatellioglu/LdWXexg6/p:a467c5886)

**Description**

For repetitive text, the professional can define templates to speed up usage handling of support request basic flow when writing a new message or replying to a question/demand the professional can select one or more template to complete his/her text.

To modify or add new templates, the professional has a "templates" item in the navigation bar. There he/she can:

1. add a new template giving a name and entering the text
2. modify an existing template, clicking on the radio button to select it
3. suppress an existing template

**Mockup links**

[TOPICSPEC-125] 3c- access the status (read/unread) of a sent alert

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<tr>
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<tr>
<td>Original Estimate:</td>
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</table>

| Actor/s:      | ProfessionalSupportActor |
| Pre-condition/s: | Professional staff logged in ; message or alert has been sent before |
| Trigger:      | Professional staff wants to check reading of message by end user |
| Post-condition/s: | Professional knows whether message has been read or not by end user |
| Mockup link:  | https://moqups.com/hildatellioglu/LdWXexg6/p:ab55ad697 |

**Description**

After sending an alert or simple message, the professional can check for each recipient the read/unread status

**Basic Flow:**

1. the professional logs the the ProfSupportModule
2. In the interaction section, he/she click on “broadcasted messages”
3. all the last broadcasted messages are listed and he/she selects the targeted one
4. the message, sender and time stamp are displayed with the list of recipients. For each of them, a flag indicates wheter the message is unread or read and if read, the time it was read is displayed.
[TOPICSPEC-127] 3b- Selecting recipients: by name, by disease, by status, by location, by contract, ...

Status: To Do  Created: 11/Jul/14  Updated: 26/Sep/14
Project: TOPIC
Component/s: ProfSupportModule
Affects Version/s: None
Fix Version/s: Mid-term version, Prototype

Type: subUseCase  Priority: Mandatory
Reporter: Webinage SAS  Assignee: Webinage SAS
Resolution: Unresolved  Votes: 0
Labels: Mandatory
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Actor/s: ProfessionalSupportActor
Pre-condition/s: Professional staff logged in and about to create a new message to end user(s) (ie to one, several, many, all users)
Trigger: Professional staff needs to select recipients in a convenient way
Post-condition/s: Message's recipient list has been built efficiently
Mockup link: https://moqups.com/hildatellioglu/LdWXexg6/p:a236a1142

Description

Basic flow
To select recipient, professional staff may click on 3 different tab panels, to choose either
1. selection by deceases or
2. selection with a search field (concerning all the fields of the customer subscription file = name, contract number...)
3. or selection by location

Moqups links:
https://moqups.com/hildatellioglu/LdWXexg6/p:a236a1142 (case 1)
https://moqups.com/hildatellioglu/LdWXexg6/p:a306716d6 (case 2)
The Online Platform for Informal Caregivers

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<td>Resolution:</td>
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<td>Labels:</td>
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<td>Time Spent:</td>
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<table>
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<tr>
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<th>Cloners</th>
<th><strong>TOPICSPEC-69</strong></th>
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<tr>
<td>Wiki Link:</td>
<td><a href="http://media.tuwien.ac.at/wikione/index.php/Use_case:_Filling_out_a_personalized_support_program_care_situation_questionnaire">http://media.tuwien.ac.at/wikione/index.php/Use_case:_Filling_out_a_personalized_support_program_care_situation_questionnaire</a></td>
<td></td>
</tr>
<tr>
<td>Actor/s:</td>
<td>EndUser, ProfessionalSupportActor</td>
<td></td>
</tr>
<tr>
<td>Pre-conditions:</td>
<td>End Users have subscribed a professional support service. A professional support staff is logged in</td>
<td></td>
</tr>
<tr>
<td>Trigger:</td>
<td>The professional support staff wants to see End User details and review history of exchange between the company and the end user</td>
<td></td>
</tr>
<tr>
<td>Basic Flow:</td>
<td>See basic flow in &quot;Description&quot;.</td>
<td></td>
</tr>
<tr>
<td>Post-conditions:</td>
<td>The end user has the information in front of him</td>
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</tr>
<tr>
<td>Mockup link:</td>
<td><a href="https://moqups.com/hildatellioglu/LdWXexg6/p:aa3c4acc4">https://moqups.com/hildatellioglu/LdWXexg6/p:aa3c4acc4</a></td>
<td></td>
</tr>
</tbody>
</table>

**Description**

From the Professional Support Module, the professional staff who just have very limited info on an End user (like a name, or the name of nurse in charge, or a fragment of address) can easily find the End User internal data (those information relevant to the professional, not the Topic public info of end user 😊) and see the history of past interactions.
Basic flow
1. The professional logs into the ProfessionalSupportModule
2. The professional puts a word or two in the search box of the screen
3. Immediately, displayed entries are filtered to only include those matching the searched word(s)
4. A more granular search can be further applied by clicking on the 'Filter' button which displays additional filtering criteria
  4.1 by location or organisational boundaries (like towns, quarters, collective housing, legal entities...) ; if selected, only those entries matching are displayed
  4.2 by person in charge ; if selected, only those entries matching are displayed
  4.3 by status and priority ; if selected, only those entries matching are displayed
  4.4. by date (before, equal or after) ; if selected, only those entries matching are displayed
5. Clicking on the filter button hide all filtering options and reset all filters value to default
### [TOPICSPEC-70] 3- Professional sends a targeted quick delivery message (notification alert)

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<td>Fix Version/s:</td>
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<table>
<thead>
<tr>
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<tbody>
<tr>
<td>Reporter:</td>
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<td>Assignee:</td>
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<tr>
<td>Resolution:</td>
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<td>Σ Time Spent:</td>
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#### Sub-Tasks:

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<tr>
<td>TOPICSPEC-126</td>
<td>3a- Using models to speed up writing</td>
<td>subUseCase</td>
<td>To Do</td>
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<tr>
<td>TOPICSPEC-127</td>
<td>3b- Selecting recipients: by name, by...</td>
<td>subUseCase</td>
<td>To Do</td>
<td>Webinage SAS</td>
</tr>
</tbody>
</table>

Wiki Link: [http://media.tuwien.ac.at/wikione/index.php/Use_case:_Unsubscribing_the_personalized_support_program](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Unsubscribing_the_personalized_support_program)

Actor/s: EndUser, ProfessionalSupportActor

Pre-condition/s: A professional Support agreement exists between EndUser and Professional support team

Trigger: Support team wants to notify quickly the en user

Basic Flow: See basic flow in "Description".

Post-condition/s: End user has been successfully informed of the notification message

Mockup link: [https://moqups.com/hildatellioglu/LdWXexg6/p:a236a1142](https://moqups.com/hildatellioglu/LdWXexg6/p:a236a1142)
The Online Platform for Informal Caregivers

Description

From the Professional support Module, the support staff can send a quick delivery message (notification or alert) for an unexpected or short delay event. The alert can be targeted to a single caregiver end user or to a list of selected end users recipients.

Professional can see if alert/notification has been read and when.

Basic flow

1. the professional logs to the Professional support Module
2. he/she selects the "new message" button
3. he/she selects the recipients of the alert to be sent (based on existing groups of with the help of a search field)
4. he/she enters the topic and message texts
4.1 he/she can leverage some preset message models to speed up writing time
5. before sending the alert, a summary screen of message and recipient list is displayed
6. Once sent, each targeted caregiver is notified, by the mean/s of his/her choice (set in personal profile). It can be email, SMS, push notification, voice prompt,...
7. After sending, professional can access to the status (read/unread) of that alert for each recipient

Mock-ups

https://moqups.com/hildatellioglu/LdWXexg6/p:a236a1142
https://moqups.com/hildatellioglu/LdWXexg6/p:aca820550
https://moqups.com/hildatellioglu/LdWXexg6/p:afa5a033e
[TOPICSPEC-69] 5- Professional can push multimedia content to many TOPIC users

Status: To Do  Created: 05/May/14  Updated: 26/Sep/14
Project: TOPIC
Component/s: ProfSupportModule
Affects Version/s: None
Fix Version/s: Mid-term version, Prototype

Type: UseCase  Priority: Mandatory
Reporter: Webinage SAS  Assignee: Webinage SAS
Resolution: Unresolved  Votes: 0
Labels: Mandatory

Σ Remaining Estimate: Not Specified  Remaining Estimate: Not Specified
Σ Time Spent: Not Specified  Time Spent: Not Specified
Σ Original Estimate: Not Specified  Original Estimate: Not Specified

Issue Links: is cloned by  TOPICSPEC-137  4- Professional easily access TOPIC u...  To Do

Sub-Tasks: Key  Summary  Type  Status  Assignee
TOPICSPEC-124  5a- End user changing status get acce...  subUseCase  To Do  Webinage SAS

Wiki Link: http://media.tuwien.ac.at/wikione/index.php/Use_case:_Filling_out_a_personalized_support_program_care_situation_questionnaire

Actor/s: EndUser, ProfessionalSupportActor
Pre-condition/s: End Users have subscribed a professional support service. A professional support staff is logged in.
Trigger: The professional support staff needs to send a message to several of their subscribed End Users
Basic Flow: See basic flow in "Description".
Post-condition/s: The end user has received the message broadcasted by professional
Mockup link: https://moqups.com/hildatellioglu/LdWXexg6/p:a236a1142

Description
From the Professional Support Module, the professional staff can broadcast a wide range of multi-media content
The Online Platform for Informal Caregivers

(text, images, video, internet links, music, document, ...) to end users who have subscribed for their service. This can be for education, leisure, information, etc.

**Basic flow**

1. The professional logs into the ProfessionalSupportModule
2. The professional composes the message to be sent using web techniques (upload of image, links to video from video-sharing websites...) and browse it to check the appearance; he selects the recipients;
3. When ready, he/she hits the publish button.
4. A notification of a new message is sent to all recipient end users. Notification can be one or many among email, SMS, push on smartphone, popup on desktop, ..., as selected by end user in his/her profile.
4.1 by email: If the end user has applied for it, the e-mail contains an excerpt and a direct link to this message is sent.
4.1 by SMS: If the caregivers has applied for it, the SMS tells there is a new content available, with link.
4.1 by Push: If the caregivers has applied for it, the push notification contains an excerpt and opens the correct page when clicked.

This message is saved in the personal space of the caregiver end user; hence it can be found again later, even after notification is gone.
The Online Platform for Informal Caregivers

[TOPICSPEC-124] 5a- End user changing status get access to new set of information/media content

Status: To Do  Created: 11/Jul/14  Updated: 26/Sep/14
Project: TOPIC
Component/s: ProfSupportModule
Affects Version/s: None
Fix Version/s: Mid-term version

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<tr>
<td>Original Estimate</td>
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</table>

Actor/s: EndUser, ProfessionalSupportActor

Pre-condition/s: End user has subscribed a professional support service; professional support staff is logged in
Trigger: End user is entering a new group and as such has now access to a new set of materials/content

Basic Flow: See basic flow in "Description".
Post-condition/s: end user entering a new condition access related content, provisioned by professional support team

Description

From the Professional Support Module, the professional can make available a wide range of multi-media content (guides, training materials, brochures, .. as text, images, video, internet links, music, document, ...) to categories of topic users. Content will be made available to users based on criteria like disease, disease state, location, or premium subscription.

This content can be of any media type, for education, support, leisure, information,...

Basic Flow

0. The professional logs to the ProfessionalSupportModule
1. The professional post content to be made available using web techniques (upload of image, links to video from video-sharing websites, background explanation, ...) and browse to check the appearance
2. He then select the criteria for this content to being available to caregivers: list of usernames, disease, disease state, location, or premium subscription
3. Once published, content is available to all users meeting this criteria.
4. A notification is sent to users who are currently meeting the criteria telling them there is a new content.
Notification can be email, SMS, push on smartphone, popup, depending of caregiver user's personal choice.

4.1 by email: If the caregivers has applied to it, the e-mail contains an excerpt and a direct link to this message is sent.

4.1 by SMS: If the caregivers has applied to it, the SMS tells there is a new content available, with link.

4.1 by Push: If the caregivers has applied to it, the push notification contains an excerpt and open the correct page when clicked.

5. Users moving into the required criteria combination will find the published content available (ie a user moving into a new state of the disease will get access to content specific to that state)

5.1 no notification will be send in that case, to avoid potential flooding

Comments

Comment by Webinage SAS [25/Aug/14]

Mockup still to be defined (work in progress)
### 4.8 Use Cases in the Share Module

There have been 32 use cases defined for the module «Share».

#### [TOPICSPEC-64] Participate in a discussion thread

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**Attachments:**

- TOPICSPEC_64.docx

**Issue Links:**

relates to [TOPICSPEC-92] Display a notification
relates to [TOPICSPEC-61] Find a group
relates to [TOPICSPEC-56] Mark a contribution as "helpful"
relates to [TOPICSPEC-116] Switch between the user modes

**Wiki Link:**

[http://media.tuwien.ac.at/wikione/index.php/Use_case:_Participating_in_a_discussion_thread](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Participating_in_a_discussion_thread)

**Actor/s:**

RegisteredUsers

**Pre-condition/s:**

Being logged in; for group discussions, being a group member; for Questions and Advices are public for participation.

**Trigger:**

The end-user wants to discuss with peers.

**Post-condition/s:**

A new message is added to the thread. The other participants to the discussion are notified that there is a new message.

**Description**

The end-user can take part to discussion in the groups and the questions and advices corner (Exchange). She/He can participate from receiving a notification of the platform (new discussion open from a group, new questions asked, new message in a discussion the user took part).

**Basic flow**

In a discussion thread, the user clicks on the "new message" button
A form appears which enables the user post his/her message
text message can be written through a keyboard (physical or touch) or a stylus through a rich text editor which allows him/her to attach document, weblinks or photos.

The user can also choose to record a voice or video message.

The user can choose to post his message anonymously (During the experiment a group of user will necessarily post as anonymous.)

The user validate the message by clicking on the "publish" button or "cancel".

The system sends a notification of a new message to all the discussion participants.

Mockups


Remarks

The browser must save the text locally in case of a disconnect while trying to submit the text, and automatically restore it when navigating back from the error page to the editor after a prior disconnect.

Participants to a discussion are allowed to update or delete their own contribution.

Comments

Comment by Troyes University of Technology [07/Jul/14]

Having to register to the group to take part to discussion may be cumbersome for user. We have to find a way to allow to join a group automatically when taking part to a group discussion.
[TOPICSPEC-107] See events of my peers (and public events)

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**Issue Links:**

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<tr>
<th>Relates</th>
<th>TOPOSPEC-4 Find people in similar situation To Do</th>
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<tbody>
<tr>
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<td>TOPOSPEC-78 Comment an event To Do</td>
</tr>
<tr>
<td></td>
<td>TOPOSPEC-106 List my contact To Do</td>
</tr>
</tbody>
</table>

| Actor/s:     | RegisteredUsers |                                      |
| Pre-condition/s: | Being logged in. |                                    |
| Trigger:     | The end-user wants to see the pasts and forthcoming event of her/his peers on the TOPIC platform |
| Basic Flow:  | See basic flow in "Description" |

**Description**

The end-user can access to the events of her/his peers on TOPIC by browsing their personal page.

**Basic Flow**

The end-user browse her/his peers from the peers contact list accessible from the TOPIC landing page or from the peer finder function (Connect & Share).

In order to know all the events of a peer on TOPIC, the end-user can check the peer profile page.

In order to see the events of a TOPIC member, the end-user has to add her/him to her/his peers’ circle.

She/He can access the detailed content of an event by clicking on the title.

The end-user can comment an event by clicking on Add a comment.

**Mockups**

https://moqups.com/hildatellioglu/LdWXexg6/p:affb8d251
[TOPICSPEC-63] Start a new group discussion thread

Status: To Do  Created: 05/May/14  Updated: 21/Jul/14
Project: TOPIC
Component/s: ShareModule
Affects Version/s: None
Fix Version/s: None

Type: UseCase  Priority: Mandatory
Reporter: Troyes University of Technology  Assignee: Troyes University of Technology
Resolution: Unresolved  Votes: 0
Labels: None
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Attachments: TOPICSPEC_63.docx

Issue Links: 

<table>
<thead>
<tr>
<th>Relates</th>
<th>Display a notification</th>
<th>To Do</th>
<th>relates to</th>
<th>TOPICSPEC-92</th>
</tr>
</thead>
<tbody>
<tr>
<td>relates to</td>
<td>TOPICSPEC-61</td>
<td>Find a group</td>
<td>To Do</td>
<td></td>
</tr>
<tr>
<td>relates to</td>
<td>TOPICSPEC-116</td>
<td>Switch between the user modes</td>
<td>To Do</td>
<td></td>
</tr>
</tbody>
</table>

Wiki Link: http://media.tuwien.ac.at/wikione/index.php/Use_case:_Start_a_new_discussion_thread

Actor/s: RegisteredUsers
Pre-condition/s: Being a group member
Trigger: The end-user wants to discuss with peers.
Basic Flow: See basic flow in "Description"
Post-condition/s: A new discussion thread is created. Group members are notified.

Description

The end-user is able create new discussion in the groups she/he has joined.

Basic flow

A form appears which enables the user to type the discussion subject.
The user supplements the headline with a detailed message.
A text message can be written through a keyboard (physical or touch) or a stylus through a rich text editor which allows him/her to attach documents, weblinks or photos.
The user can also choose to record a voice or video message.
The user can choose to post the new discussion anonymously.
The user validates the discussion by clicking on the "create" button or "cancel".
The system sends a notification to all the group members that a new discussion has been created (with a link to the discussion page).
Mockups
https://moqups.com/hildatellioglu/LdWXexg6/p:ad0be31d7
https://moqups.com/hildatellioglu/LdWXexg6/p:ab70d72eb
## [TOPICSPEC-62] Browse discussion threads

<table>
<thead>
<tr>
<th>Status:</th>
<th>To Do</th>
<th>Created: 05/May/14</th>
<th>Updated: 29/Aug/14</th>
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</thead>
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<tr>
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<td></td>
<td></td>
</tr>
<tr>
<td>Component/s:</td>
<td>ShareModule</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Affects Version/s:</td>
<td>None</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fix Version/s:</td>
<td>None</td>
<td></td>
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</tr>
<tr>
<td>Type:</td>
<td>UseCase</td>
<td>Priority:</td>
<td>Mandatory</td>
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<tr>
<td>Reporter:</td>
<td>Troyes University of Technology</td>
<td>Assignee:</td>
<td>Troyes University of Technology</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Unresolved</td>
<td>Votes:</td>
<td>0</td>
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<tr>
<td>Labels:</td>
<td>None</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Remaining Estimate:</td>
<td>Not Specified</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Time Spent:</td>
<td>Not Specified</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Original Estimate:</td>
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<tr>
<td>Wiki Link:</td>
<td><a href="http://media.tuwien.ac.at/wikione/index.php/Use_case:_Browsing_discussion_threads">http://media.tuwien.ac.at/wikione/index.php/Use_case:_Browsing_discussion_threads</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Actor/s:</td>
<td>RegisteredUsers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pre-condition/s:</td>
<td>Being logged in</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trigger:</td>
<td>The end-user wants to find content related to her/his object of inquiry. The end-user wants to join a discussion.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Basic Flow:</td>
<td>See basic flow in &quot;Description&quot;</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Post-condition/s:</td>
<td>Existing content related to the request is returned</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Description

The end-user is able to browse group discussions and content from the question and advices space ("Exchange") through plain-text search and filters.

### Basic Flow

The end user fills out the plain text search field with her/his object of inquiry and/or filter the content with tags. The content of the current page (search results) is dynamically updated. The end-user can click on any of the returned items to access the content.

### Mockups

- [https://moqups.com/hildatellioglu/LdWXexg6/p:aafeadb2](https://moqups.com/hildatellioglu/LdWXexg6/p:aafeadb2)
- [https://moqups.com/hildatellioglu/LdWXexg6/p:ad0be31d7](https://moqups.com/hildatellioglu/LdWXexg6/p:ad0be31d7)

### Comments

Comment by [Troyes University of Technology](http://www.tuwien.ac.at) [07/Jul/14]
The Online Platform for Informal Caregivers

For groups:
https://moqups.com/hildatellioglu/LdWXexg6/p:ad0be31d7
The end-user visits TOPIC "Connect & Share" space of the platform. In order to discuss and meet peers, the end-user can search among the groups of the TOPIC platform. Any member can create a group and there are groups on a lot of different subjects, for instance: a group organizing dinner through video call, groups related to a city or a specific pathology.

**Basic flow**

The end user browses among all the groups through plain-text search or see the ones suggested by the TOPIC platform (recommender system).

A list of the existing groups is dynamically updated.

If no group is found the end-user is invited to modify her/his request.

The end-user can choose to join among the retrieved groups.
The end-user can choose to join a group. The group is thus added to the “My groups” part.

Mockups

https://moqups.com/hildatellioglu/LdWXexg6/p:aee3bb3d69
[TOPICSPEC-113] Create a group

Status: To Do  Created: 11/Jun/14  Updated: 02/Sep/14

Project: TOPIC

Component/s: ShareModule

Affects Version/s: None

Fix Version/s: None

Type: UseCase  Priority: Mandatory

Reporter: Troyes University of Technology  Assignee: Troyes University of Technology

Resolution: Unresolved  Votes: 0

Labels: None

Remaining Estimate: Not Specified

Time Spent: Not Specified

Original Estimate: Not Specified

Issue Links: | Relates
relates to | TOPICSPEC-61 | Find a group | To Do

Wiki Link: http://media.tuwien.ac.at/wikione/index.php/Use_case:_Creating_a_group

Actor/s: RegisteredUsers

Pre-condition/s: Being logged in.

Trigger: The end-user wants to create a group.

Basic Flow: See basic flow in "Description"

Post-condition/s: The group is created and invited members are notified.

---

Description

The end-user wants to create a group on a specific topic in order to share with peers events and discussions.

Basic flow

The end-user visits the Connect & Share space.
The end-user clicks on the create group button.
She/He fills a form that ask for the name of the group, a short description, an optional welcome message.
text message can be written through a keyboard (physical or touch) or a stylus through a rich text editor which allows him/her to attach document, weblinks or photos.
the user can also choose to record a voice or video message.
The end-user has the possibility to invite other TOPIC members to join the group. She/He can do it through an autocomplete field according to her/his peers contact list.
The end-user:
Validate by clicking on the ok button to create the group and send the invitations.
Cancels the group creation

Mockups

https://moqups.com/hildatellioglu/LdWXexg6/p:ae3bb3d69
The Online Platform for Informal Caregivers

https://moqups.com/hildatellioglu/LdWXexg6/p:aab3f8eed

Comments
Comment by Troyes University of Technology [07/Jul/14]
Do we allow for the creation of private or limited registration groups?
**[TOPICSPEC-131] Add a member to my peers**

**Status:** To Do  Created: 17/Jul/14  Updated: 02/Sep/14

**Project:** TOPIC

**Component/s:** ShareModule

**Affects Version/s:** None

**Fix Version/s:** None

<table>
<thead>
<tr>
<th>Type</th>
<th>UseCase</th>
<th>Priority</th>
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</tr>
</thead>
</table>

**Reporter:** avinotec GmbH

**Assignee:** University of Siegen

**Resolution:** Unresolved

**Votes:** 0

**Labels:** None

**Remaining Estimate:** Not Specified

**Time Spent:** Not Specified

**Original Estimate:** Not Specified

**Issue Links:**

<table>
<thead>
<tr>
<th>Relates</th>
<th>To Do</th>
</tr>
</thead>
<tbody>
<tr>
<td>relates to TOPICSPEC-3</td>
<td>Create the user profile visible to others</td>
</tr>
<tr>
<td>relates to TOPICSPEC-4</td>
<td>Find people in similar situation</td>
</tr>
<tr>
<td>relates to TOPICSPEC-95</td>
<td>Browse peers’ activities</td>
</tr>
</tbody>
</table>

**Actor/s:** Registered

**Pre-condition/s:** Being logged in

**Trigger:** The user wants to follow the activity and express her/his interest for another member (kind of friending)

**Post-condition/s:** A message is sent to the member to confirm the request.

**Description**

Browsing among members profile page, the end-user can show her/his interest to get in touch and follow the activity of another member by adding him to her/his peers.

**Basic flow**

1. On a member profile page, the end-user clicks on "Add to my peers’ circle" next to the profile
2. The system displays a message window inviting the end-user to write a short message introducing himself or herself.
3. Clicks on "Send".
4. The invited end-user can accept or refuse the request to stream its cam to the originating end-user.

**Mockups**


---

**[TOPICSPEC-112] Leave a group**  Created: 11/Jun/14  Updated: 02/Sep/14
### Description

The end user can leave the groups she/he had joined.

**Basic flow**

The user is in the group page she/he wants to leave.

The user presses the button Leave

A confirmation request message pops up

The end-user

Cancels leaving the group

Confirms leaving the group by pressing the button Ok

**Mockups**

https://moqups.com/hildatellioglu/LdWxExg6/p:ad0be31d7

https://moqups.com/hildatellioglu/LdWxExg6/p:a91d9f3f7
### [TOPICSPEC-3] Create the user profile visible to others

<table>
<thead>
<tr>
<th>Status:</th>
<th>To Do</th>
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</thead>
<tbody>
<tr>
<td>Project:</td>
<td>TOPIC</td>
</tr>
<tr>
<td>Component/s:</td>
<td>ShareModule</td>
</tr>
<tr>
<td>Affects Version/s:</td>
<td>None</td>
</tr>
<tr>
<td>Fix Version/s:</td>
<td>None</td>
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<tr>
<td>Type:</td>
<td>UseCase</td>
</tr>
<tr>
<td>Priority:</td>
<td>Mandatory</td>
</tr>
<tr>
<td>Reporter:</td>
<td>Troyes University of Techno</td>
</tr>
<tr>
<td>Assignee:</td>
<td>University of Siegen</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Unresolved</td>
</tr>
<tr>
<td>Votes:</td>
<td>0</td>
</tr>
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<td>Remaining Estimate:</td>
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</tr>
<tr>
<td>Time Spent:</td>
<td>Not Specified</td>
</tr>
<tr>
<td>Original Estimate:</td>
<td>Not Specified</td>
</tr>
</tbody>
</table>

**Wiki Link:** [http://media.tuwien.ac.at/wikione/index.php/Use_case:_Creating_a_personal_page_(UTT)](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Creating_a_personal_page_(UTT))

**Actor/s:** user

**Pre-condition/s:** User is not already logged in

**Trigger:** The end-user wants to become member of the TOPIC platform and so getting access to restricted area. The end-user wants to provide information about her/his situation to other members

**Basic Flow:** See basic flow in "Description"

**Post-condition/s:** A member profile page is created and the user can now log into the platform.

### Description

The end-user has to provide information about him/her to register on the TOPIC platform. Once registered, she/can edit and update these information.

#### Basic Flow

The end user is asked to enter personal information such as:
last name and first name
username
gender
birth date (with or without year),
email
location
profile picture (possibilty to choose among defaut pictures)
The end-user click on next, and is then asked asked to briefly provide the following information on the care receiver condition and the care situation:
disease/pathology
relationship with the care receiver
support received (check boxes and open list)
free text description of the care situation
The end-user click on next, and is finally asked to enter details on her/his hobbies and interests:
favorite music and film genres
hobbies
skills

Mockups
https://moqups.com/hildatellioglu/LdWXexg6/p:ad31c5cb2
https://moqups.com/hildatellioglu/LdWXexg6/p:aada1f70f
https://moqups.com/hildatellioglu/LdWXexg6/p:a3e08c43e
https://moqups.com/hildatellioglu/LdWXexg6/p:a7a42c529

Remarks
The end user should be able to go back and forth in the step of editing her/his personal information. Apart from the username and the email address, all the information are optional.
The system should inform the user that these information will help to find relevant content and persons for her/him.
### [TOPICSPEC-114] Comment peers' posts

<table>
<thead>
<tr>
<th>Status</th>
<th>To Do</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project</td>
<td>TOPIC</td>
</tr>
<tr>
<td>Component/s</td>
<td>ShareModule</td>
</tr>
<tr>
<td>Affects Version/s</td>
<td>None</td>
</tr>
<tr>
<td>Fix Version/s</td>
<td>None</td>
</tr>
<tr>
<td>Type</td>
<td>UseCase</td>
</tr>
<tr>
<td>Priority</td>
<td>Mandatory</td>
</tr>
<tr>
<td>Reporter</td>
<td>Troyes University of Technology</td>
</tr>
<tr>
<td>Assignee</td>
<td>Troyes University of Technology</td>
</tr>
<tr>
<td>Resolution</td>
<td>Unresolved</td>
</tr>
<tr>
<td>Votes</td>
<td>0</td>
</tr>
<tr>
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</tr>
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<td>Original Estimate</td>
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**Issue Links**

<table>
<thead>
<tr>
<th>Relates</th>
<th>See content shared by my peers</th>
<th>To Do</th>
</tr>
</thead>
<tbody>
<tr>
<td>relates to</td>
<td>TOPICSPEC-108</td>
<td>TOPICSPEC-58</td>
</tr>
</tbody>
</table>

**Wiki Link:**

http://media.tuwien.ac.at/wikione/index.php/Use_case:_Commenting_peers%27_posts_%28TUW%29

**Actor/s:**

PeersCircleMember, RegisteredUsers

**Pre-condition/s:**

Being logged in, being part of the peers' circle of the member of interest

**Trigger:**

The end-user wants to live a comment about a content shared by peer on her/his blog.

### Description

The users can leave comment about the news they give on their care situation through their profile page. Comments are allowed when the TOPIC members have registered them as peers.

**Basic flow**

Browsing the news and content shared on a peer personal page, the end-user clicks on add a comment. The user can add a comment text message can be written through a keyboard (physical or touch) or a stylus through a rich text editor which allows him/her to attach document, weblinks or photos. The user can also choose to record a voice or video message.

When the user is finished with writing her/his comment, he or she clicks on "Submit".

**Mockups**

https://moqups.com/hildatellioglu/LdWXexg6/p:a558360fd
<table>
<thead>
<tr>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Comment by <strong>Troyes University of Technology</strong> [07/Jul/14]</td>
</tr>
<tr>
<td>We already have specified comment features on events, profiles and we have several discussion threads. I’m don’t see what are the post to comment here. Update : I relate it to blog/give news feature on personal page.</td>
</tr>
</tbody>
</table>
[TOPICSPEC-99] Edit the user profile visible to others

Status: To Do  Created: 11/Jun/14  Updated: 02/Sep/14
Project: TOPIC
Component/s: ShareModule
Affects Version/s: None
Fix Version/s: None

Type: UseCase  Priority: Mandatory
Reporter: Troyes University of Technology  Assignee: University of Siegen
Resolution: Unresolved  Votes: 0
Labels: new(NoWikiLinks)
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Issue Links:  
| Relates | TOPICSPEC-3 | Create the user profile visible to ot... | To Do |

Actor/s: RegisteredUsers
Pre-condition/s: Being logged in
Trigger: The end-user wants to supplement or update her/his personal information on TOPIC.
Basic Flow: See basic flow in "Description"
Post-condition/s: The member profile page is updated

Description

From the "My self" space, the end-user has the ability to supplement or update the information of her/his personal page.

Basic flow

The end-user clicks on modify my personal page.
The end-user can go through the three step of the registration process (TOPICSPEC-3) with all the fields filled out with her/his current information.
The end-user can modify any of these information.
The end-user has to go to step 3 clicking on finish to validate the update.

Mockups

https://moqups.com/hildatellioglu/LdWXexg6/p:a7a42c529
https://moqups.com/hildatellioglu/LdWXexg6/p:ad31c5cb2
https://moqups.com/hildatellioglu/LdWXexg6/p:aada1f70f
https://moqups.com/hildatellioglu/LdWXexg6/p:a3e08c43e
[TOPICSPEC-108] See content shared by my peers

Status: To Do  Created: 11-Jun/14  Updated: 02/Sep/14
Project: TOPIC
Component/s: ShareModule
Affects Version/s: None
Fix Version/s: None

Type: UseCase  Priority: Mandatory
Reporter: Troyes University of Technology  Assignee: Troyes University of Technology
Resolution: Unresolved  Votes: 0
Labels: new(NoWikiLinks)
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Issue Links:  
Relevates
relates to TOPICSPEC-4  Find people in similar situation  To Do
relates to TOPICSPEC-58  Submit news, photos and links to pers...  To Do
relates to TOPICSPEC-114  Comment peers' posts  To Do

Actor/s: RegisteredUsers
Pre-condition/s: Being logged in
Trigger: The end-user wants to be up to date of a member situation and discover the content she/he has shared.

Basic Flow: See basic flow in "Description"

Description
The end-user can access to the content and information shared by her/his peers on their personal page.

Basic flow
The end-user browse her/his peers from the peers contact list accessible from the TOPIC landing page or from the peer finder function (Connect & Share).
The end-user checks the peer profile page.
There, she/he can see the message, pictures and links the member has published about her/his care situation.
The end-user can comment leave a comment under each post.

Mockups
https://moqups.com/hildatellioglu/LdWXexg6/p:adbd591f6
## [TOPICSPEC-83] Join a group

<table>
<thead>
<tr>
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<tbody>
<tr>
<td>Created:</td>
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</tr>
<tr>
<td>Updated:</td>
<td>02/Sep/14</td>
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<tr>
<td>Project:</td>
<td>TOPIC</td>
</tr>
<tr>
<td>Component/s:</td>
<td>ShareModule</td>
</tr>
<tr>
<td>Affects Version/s:</td>
<td>None</td>
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<tr>
<td>Fix Version/s:</td>
<td>None</td>
</tr>
<tr>
<td>Type:</td>
<td>UseCase</td>
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<tr>
<td>Priority:</td>
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<tr>
<td>Reporter:</td>
<td>Troyes University of Technology</td>
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<td>Assignee:</td>
<td>Troyes University of Technology</td>
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<td>Resolution:</td>
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<td>Votes:</td>
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</tr>
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<td>Remaining</td>
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<td>Time Spent:</td>
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<td>Original Estimate:</td>
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### Issue Links:

<table>
<thead>
<tr>
<th>Relates</th>
<th>TOPICSPEC-61</th>
<th>Find a group</th>
<th>To Do</th>
</tr>
</thead>
<tbody>
<tr>
<td>relates to</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Wiki Link:

http://media.tuwien.ac.at/wikione/index.php/Use_case:_Join_a_group_%28TUW%29

### Actor/s:

RegisteredUsers

### Pre-condition/s:

Logged in

### Trigger:

The end-user wants to join a group of interest to her/him.

### Basic Flow:

See basic flow in "Description"

### Post-condition/s:

The user is registered to the group.

### Description

User joins a group of interest.

**Basic Flow**

From the group list ([TOPICSPEC-61](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Join_a_group_%28TUW%29)), the user visits a group page of interest to her/him.

The user presses the button Join besides the name of the group.

Welcome message to the group is displayed.

### Mockups

- [https://moqups.com/hildatellioglu/LdWXexg6/p:a74ba0b7f](https://moqups.com/hildatellioglu/LdWXexg6/p:a74ba0b7f)
[TOPICSPEC-58] Submit news, photos and links to personal profiles

Status: To Do  Created: 05/May/14  Updated: 02/Sep/14

Report: TOPIC

Component/s: ShareModule

Affects Version/s: None

Fix Version/s: None

Type: UseCase  Priority: Mandatory

Reporter: Troyes University of Technology  Assignee: University of Siegen

Resolution: Unresolved  Votes: 0

Labels: Mandatory

Σ Remaining Estimate: Not Specified  Remaining Estimate: Not Specified

Σ Time Spent: Not Specified  Time Spent: Not Specified

Σ Original Estimate: Not Specified  Original Estimate: Not Specified

### Issue Links:

<table>
<thead>
<tr>
<th>Relates</th>
<th>See content shared by my peers</th>
<th>To Do</th>
</tr>
</thead>
<tbody>
<tr>
<td>relates to TOPICSPEC-108</td>
<td>Comment peers’ posts</td>
<td>To Do</td>
</tr>
<tr>
<td>relates to TOPICSPEC-114</td>
<td></td>
<td></td>
</tr>
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</table>

### Sub-Tasks:

<table>
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<tr>
<td>TOPICSPEC-18</td>
<td>Submit photos and links to personal profiles</td>
<td>subUseCase</td>
<td>To Do</td>
<td>Troyes University of Technology</td>
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Wiki Link: [http://media.tuwien.ac.at/wikione/index.php/Use_case:_Submit_photos_and_links_to_personal_profiles_%28TUW%29](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Submit_photos_and_links_to_personal_profiles_%28TUW%29)

Actor/s: RegisteredUsers

Pre-condition/s: Being logged in.

Trigger: The end-user wants to give news and share content related to her/his care situation.

Post-condition/s: A new post is added at the top of care situation thread.
Description

Let the user submit news, photos and links about her/his care situation.

**Basic flow**

From her/his personal page care situation space, the end-user clicks on "give news" button.

A form appears which enables the user to post his/her message:
- Text message can be written through a keyboard (physical or touch) or a stylus through a rich text editor which allows him/her to attach document, weblinks or photos.
- The user can also choose to record a voice or video message.

The system validates the message by clicking on the "publish" button or "cancel".

The system sends a notification of a new message to the caregiver peers’ circle.

**Mockups**

[https://moqups.com/hildatelloglu/LdWXexg6/p:a7a42c529](https://moqups.com/hildatelloglu/LdWXexg6/p:a7a42c529)
[TOPIC SPEC-95] Browse peers' activities

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<tr>
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**Issue Links:**

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<td>Find people in similar situation</td>
</tr>
<tr>
<td>TOPIC SPEC-131</td>
<td>Add a member to my peers</td>
</tr>
</tbody>
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**Wiki Link:**

http://media.tuwien.ac.at/wikione/index.php/Use_case:_Follow_peers\%27_activities_(TUW)

**Actor/s:**

RegisteredUsers

**Pre-condition/s:**

Being logged in.

**Trigger:**

The end-user wants to know her/his peers' last activities on the TOPIC platform

**Basic Flow:**

See basic flow in "Description"

**Description**

From the different contact list the end-user can see the very last activity of the members who are part of her/his peers' circle. She/he can also has access to the detailed history of her/his peers’ activities on TOPIC by browsing their personal page.

**Basic flow**

The end-user browse her/his peers from the different contact list accessible from the TOPIC landing page or from the peer finder.

Each peer summary displays the last activity of the peer.

In order to know all the activities of a peer on TOPIC, the end-user can check the peer profile page.

In order to see the detailed activities of a TOPIC member, the end-user has to add her/him to her/his peers' circle.

She/He can access the detailed content of an activity by clicking on the title.

**Mockups**

https://moqups.com/hildatellioglu/LdWXexg6/p:a6afe5d4a

https://moqups.com/hildatellioglu/LdWXexg6/p:affb8d251
[TOPICSPEC-110] Find new events

**Status:** To Do  
**Created:** 11/Jun/14  
**Updated:** 02/Sep/14

**Project:** TOPIC

**Component/s:** ShareModule

**Affects Version/s:** None

**Fix Version/s:** None

**Type:** UseCase  
**Priority:** Mandatory

**Reporters:** Troyes University of Technology  
**Assignee:** ilogs mobile software GmbH

**Resolution:** Unresolved  
**Votes:** 0

**Labels:** None

**Remaining Estimate:** Not Specified

**Time Spent:** Not Specified

**Original Estimate:** Not Specified

**Actor/s:** RegisteredUsers

**Pre-condition/s:** Being registered, Being logged in

**Trigger:** The end-user visits networking (connect & share) space.

**Post-condition/s:** User get a list of events of his interests

**Description**

Find new events

**Basic Flow**

1. Events through subscription or pull technology are automatically recommended to the user upon entering the Event Finder page.
2. For each event, the page displays important information such as title, time, location, organiser, and etc.
3. The user scrolls through the list of suggested events, reads their summaries, and selects a event that she or he would like to attend.
4. The user clicks on "Go to the event!"
5. If the event is an open event, it will be added to the user’s personal agenda.
6. If the event is an approval-only event, a joining-request will be sent to the organiser.
[TOPICSPEC-16] Find personalized content

Status: To Do  Created: 05/May/14  Updated: 02/Sep/14
Project: TOPIC
Component/s: ShareModule
Affects Version/s: None
Fix Version/s: None

Type: UseCase  Priority: Mandatory
Reporter: Troyes University of Technology  Assignee: ilogs mobile software GmbH
Resolution: Unresolved  Votes: 0
Labels: None
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Attachments: TOPICSPEC_16.docx

Wiki Link: http://media.tuwien.ac.at/wikione/index.php/Use_case:_Finding_personalized_content_%28UTT%29

Actor/s: RegisteredUsers
Pre-condition/s: End-user has filled (at least partly) information on her/his profile page. Relevant content exists on the TOPIC platform
Trigger: The end user wants the system to suggest relevant content for her/him according to the space of the TOPIC platform she/he is visiting.

Basic Flow: See basic flow in "Description"
Post-condition/s: A list of five content items is suggested and displayed to the end-user

Description

The end-user has access to suggested content on the TOPIC platform according to the information she/he has provided in her/his profile page (location, age, pathology, received helps). This suggested content list will be integrated on different space of the platform especially on the homepage and feature/corner specific landing page (can be implemented such that suggested and latest content share a same widget/placeholder). Applicable for ENB database consultation.

Basic flow

The end user sees a list of suggested content, each summarized by their title, author, human readable date. If there is no relevant content to suggest the last five contributions are displayed.
If the end-user has not given sufficient information to offer suggestion
The suggested content placeholder displays a message to invite the user to fill out her/his profile.
The user can click on the message to access the editable version of her/his profile page (TOPICSPEC-3)
The end-user can click on a suggested item to access the related content.

Mockups

https://moqups.com/hildatellioglu/LdWXexg6/p:a02e74e0c

Instance for a group page:

https://moqups.com/hildatellioglu/LdWXexg6/p:a74ba0b7f
### [TOPICSPEC-55] Mark a discussion thread message as tips/advices

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<td>Component/s:</td>
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<td>Original Estimate:</td>
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</table>

**Attachment(s):**

- TOPICSPEC_55.docx

**Issue Links:**

- **Relates**
  - relates to TOPICSPEC-49 Tag a content To Do
  - relates to TOPICSPEC-54 Start a new tips/advices discussion To Do

**Wiki Link:**

[http://media.tuwien.ac.at/wikione/index.php/Use_case:_Mark_a_discussion_thread_message_as_tips/advices](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Mark_a_discussion_thread_message_as_tips/advices)

**Actor/s:** RegisteredUsers

**Pre-condition/s:** Being logged in

**Trigger:** The end-user identifies a group discussion message as a solution of interest or advice for all the TOPIC members.

**Basic Flow:** See basic flow in "Description"

**Post-condition:** A new advice is posted in the "question and advices" (Exchange) space

### Description

A lot of knowledge is shared by caregivers through discussion. Messages from group discussions can be pushed on the shared "question and advices" from the "Exchange" space of the TOPIC platform.

**Basic flow**

The user clicks on the “mark as an advice” button displayed on each message of a group discussion.

A form appears which enables the user to type his/her advice.

The end-user supplements the advice with a detailed message. Text message can be written through a keyboard (physical or touch) or a stylus through a rich text editor which...
allows him/her to attach document, weblinks or photos. The user can also choose to record a voice or video message. A link to the original group discussion is automatically added to the newly created tips/advice discussion thread. The end-user can select and add tags (TOPICSPEC-49). The end-user validates the discussion by clicking on the "publish" button or "cancel".

Mockups
https://moqups.com/hildatellioglu/LdWXexg6/p:a2aeel8b6
[TOPICSPEC-49] Tag a content

The end-user can provide tags related to the content she/he publishes on the platform (discussion, question, advice, document from Information corner). A transversal categorization system is available for this purpose.

When editing a contribution the end user is proposed to enter related tags through 4 autocomplete text-fields.

The end user can fill out the daily situation (sleeping, cooking, bathing, entertaining, going outdoor, taking medicines...) related to her/his contribution.

The end user can fill out the place (bedroom, bathroom, corridors, stairs, kitchen, garden, living-room, dining-room, public transports...) related to her/his contribution.
The end user can fill out the pathology (Alzheimer disease, Parkinson disease, Sleep apnea, Back pain...) related to her/his contribution.

The end user can fill out other tags related to her/his contribution.

The user can remove a tag attached to a contribution by clicking an adjacent icon.
### [TOPICSPEC-54] Start a new tips/advices discussion thread

<table>
<thead>
<tr>
<th>Status:</th>
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<tbody>
<tr>
<td>Project:</td>
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**Attachments:** [TOPICSPEC_54.docx](attachment://TOPICSPEC_54.docx)

**Issue Links:**
- Relates to [TOPICSPEC-49](#) Tag a content
- Relates to [TOPICSPEC-55](#) Mark a discussion thread message as t...

**Wiki Link:** [http://media.tuwien.ac.at/wikione/index.php/Use_case:_Start_a_new_tips/advices_discussion_thread](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Start_a_new_tips/advices_discussion_thread)

**Actor/s:** RegisteredUsers

**Pre-condition/s:** Being logged in

**Trigger:** The end-user wants to share a solution or an advice with peers.

**Basic Flow:** See basic flow in "Description"

**Post-condition/s:** A new advice discussion thread is opened

**Description**

The end-user is able to share solution daily problems and advices with their peers on TOPIC ("Exchange" space).

**Basic flow**

A form appears which enables the user to type his/her advice. The end-user supplements the advice with a detailed message.

- Text message can be written through a keyboard (physical or touch) or a stylus through a rich text editor which allows him/her to attach document, weblinks or photos.
- The user can also choose to record a voice or video message.

The user can choose to post her question anonymously. (During the experiment a group of user will necessarily
post as anonymous.)
The end-user can select and add tags (TOPICSPEC-49)
The end-user validates the discussion by clicking on the "publish" button or "cancel".

Mockups
https://moqups.com/hildatellioglu/LdWXexg6/p:aaffedbb2
[TOPICSPEC-53] Start a new question discussion thread

Status: To Do  Created: 05/May/14  Updated: 02/Sep/14
Project: TOPIC
Component/s: ShareModule
Affects Version/s: None
Fix Version/s: None
Type: UseCase  Priority: Mandatory
Reporter: Troyes University of Technology  Assignee: Troyes University of Technology
Resolution: Unresolved  Votes: 0
Labels: None
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Attachments: TOPICSPEC_53.docx

Issue Links: Relates
relates to TOPICSPEC-49  Tag a content  To Do
relates to TOPICSPEC-92  Display a notification  To Do

Wiki Link: http://media.tuwien.ac.at/wikione/index.php/Use_case:_Start_a_new_question_discussion_thread

Actor/s: Registered
Pre-condition/s: Being logged in
Trigger: The end-user wants to ask a question to the community.
Basic Flow: See basic flow in "Description"
Post-condition/s: A new question discussion thread is opened

Description

The end-user is able to ask question to the TOPIC member community through the questions and advices space ("Exchange").

Basic flow

A form appears which enables the user to type his/her question. The end-user supplements the question with a detailed message. The text message can be written through a keyboard (physical or touch) or a stylus through a rich text editor which allows him/her to attach document, weblinks or photos. The user can also choose to record a voice or video message.
The user can choose to post her question anonymously. (During the experiment a group of user will necessarily post as anonymous.)

The end-user can select and add tags (TOPICSPEC-49)

The end-user validates the discussion by clicking on the "publish" button or "cancel".

Mockups
https://moqups.com/hildatellioglu/LdWXexg6/p:aaffedbb2
https://moqups.com/hildatellioglu/LdWXexg6/p:ac3758586
### [TOPICSPEC-51] Adding a category to a tag scheme

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<td>Reporter:</td>
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<td>Assignee: ilogs mobile software GmbH</td>
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**Attachment(s):** TOPICSPEC_51.docx

**Issue Links:**
- **Relates**
  - relates to TOPICSPEC-49 Tag a content To Do

**Wiki Link:**
[http://media.tuwien.ac.at/wikione/index.php/Use_case:_Adding_a_category_to_a_tag_scheme_%28UTT%29](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Adding_a_category_to_a_tag_scheme_%28UTT%29)

**Actor/s:** RegisteredUsers

**Pre-condition(s):** Being logged in

**Trigger:**
The end-user wants to tag her/his contribution in order to make her/his contribution easier to find on the TOPIC platform

**Basic Flow:**
See basic flow in "Description"

**Post-condition(s):**
The tag is added to the relevant tag scheme (places, daily situations, pathologies, other) for other member to use it.

### Description

The end-user may not find the tag she/he is looking for among the available tag scheme (daily situation, place, pathology, other).

Extension of TOPICSPEC-49

**Basic flow**
The end user enters a tag name which not exists in the associated tag scheme (displayed through the autocompletion field).
The user is nonetheless free to add the tag to her/his contribution with the + button.
Thus the tag is now added to the related tag scheme.

Mockups
The user can access the function "Notes Board" for public as well as for restricted communications.

**Basic flow**
- The system displays two buttons: "Log in" and "Notes Board".
- The user clicks on the button "Notes Board".
- The system displays a message asking if the user wants to add or read notes.
- The user clicks on the option "Add note". ([TOPICSPEC-41](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Access_%27%27Notes_Board%27%27_from_the_main_screen_%28TUW%29))
- The user clicks on the option "Read note". ([TOPICSPEC-48](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Access%27%27Notes_Board%27%27_from_the_main_screen_%28TUW%29))
When browsing the Agenda, the user is able to select an event and see further information. The user can see
there, the comments from others.

**Basic Flow**

1. At the end of the comment thread (chronological order), the user can add a comment through a textarea (basic text styling and smileys).
2. After the anonymity experiment is over, he can select his identity (pseudonym or civil identity)
3. When user will cancelling from action, he/she should not click on enter. same as facebook.

The user see her/his comment appended to the end of the thread.

**Mockups**

https://moqups.com/hildatellioglu/LdWXexg6/p:affb8d251
[TOPICSPEC-56] Mark a contribution as "helpful"

Status: To Do  Created: 05/May/14  Updated: 02/Sep/14
Project: TOPIC
Component/s: ShareModule
Affects Version/s: None
Fix Version/s: None

Type: UseCase  Priority: Mandatory
Reporter: Troyes University of Technology  Assignee: Troyes University of Technology
Resolution: Unresolved  Votes: 0
Labels: None
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Attachments: TOPICSPEC_56.docx

Issue Links: Relates
relates to  TOPICSPEC-64  Participate in a discussion thread  To Do

Wiki Link: http://media.tuwien.ac.at/wikione/index.php/Use_case:_Mark_a_contribution_as_%22helpful%22

Actor/s: RegisteredUsers
Pre-condition/s: Being logged in
Trigger: The end-user wants to show her/his interest for a contribution/message
Basic Flow: See basic flow in "Description"
Post-condition/s: The “mark as helpful” counter of the current contribution is incremented

Description

Members of the TOPIC platform can show their interest for a contribution/message by marking it positively as "helpful". These contributions can be a message from a group discussion ("Connect & Share") or a message from questions and advices ("Exchange").

Basic flow

The user clicks on the “mark as helpful” button.
The mark as helpful counter is incremented.

Remarks

A member can only mark a contribution one time.

Mockups

https://moqups.com/hildatellioglu/LdWXexg6/p:a2aae18b6
[TOPICSPEC-67] Organising online/face-to-face group activities

Status: To Do  Created: 05/May/14  Updated: 25/Sep/14
Project: TOPIC
Component/s: ShareModule
Affects Version/s: None
Fix Version/s: None

Type: UseCase  Priority: Mandatory
Reporter: University of Siegen  Assignee: University of Siegen
Resolution: Unresolved  Votes: 0
Labels: Mandatory
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Wiki Link: http://media.tuwien.ac.at/wikione/index.php/Use_case:_Organising_online/face-to-face_group_activities_(USI)

Actor/s: RegisteredUsers
Pre-condition/s: Being registered, Being logged in
Trigger: user wants to organize a new group activity
Post-condition/s: The group activity is created

Description

Organising online/face-to-face group activities

Basic Flow

1. The user clicks on the "Group Activity" menu item to enter the interface where he can init, browse, organise moderated online/face-to-face group activities.

The landing page of this function show a list of available group activities, categorized into online and face-to-face activities.

2. Clicking on each of the activities will show an information page describing the details of that activity, such as time, place (for offline activities), attendees, moderator, and etc.

3. There are 3 types of accesses to a certain activity, which is defined by the initiator: open event (anyone can attend), invite-only (only moderator can invite users to attend), and approval-only (anyone can apply for participating, but the moderator has to approve it). The user is able to apply for certain Group Activities when browsing them, depending which type of event it is, eventually he will be able to reserve a place for that event.

4. The user is also able to initiate a Group Activity by clicking on "new" button. Here he has to choose whether this is an online activity or face-to-face activity. Then he has to define its place and time, and pick a moderator from the available moderator list. Of course he has to set the privacy level of the event (open, invite-only, or approval-only). He can then share this event to other peers or invite some to attend.

5. He can browse his own activities (the events he plans to go and the events he has initiated) in the "my activities" list.
### [TOPICSPEC-39] Automatically redirect to Notes Board

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<th>To Do Created: 05/May/14 Updated: 25/Aug/14</th>
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<tr>
<td>Resolution:</td>
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<tr>
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<td>0</td>
</tr>
<tr>
<td>Labels:</td>
<td>Optional</td>
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<tr>
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<tr>
<td>Time Spent:</td>
<td>Not Specified</td>
</tr>
<tr>
<td>Original Estimate:</td>
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</table>

<table>
<thead>
<tr>
<th>Issue Links:</th>
<th>Relates relates to TOPICSPEC-41 Write a note (handwritten, voice, typed) To Do</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wiki Link:</td>
<td><a href="http://media.tuwien.ac.at/wikione/index.php/Use_case:_Automatically_redirect_to_Notes_Board_Add_a_Note_interface_from_Login_%28TUW%29">http://media.tuwien.ac.at/wikione/index.php/Use_case:_Automatically_redirect_to_Notes_Board_Add_a_Note_interface_from_Login_%28TUW%29</a></td>
</tr>
<tr>
<td>Actor/s:</td>
<td>RegisteredUsers</td>
</tr>
<tr>
<td>Pre-conditions:</td>
<td>Being logged in.</td>
</tr>
<tr>
<td>Post-conditions:</td>
<td>The window to create a Note is displayed. User can start writing a Note in the Notes Board.</td>
</tr>
</tbody>
</table>

### Description

After logging in the TOPIC CarePortfolio, the user will be forwarded to the function **Write a Note**.

**Basic flow**

After the user is logged in, the system redirects to the function **Write a Note** to the **Notes Board**.

### Comments

**Comment by Vienna University of Technology [17/Jun/14]**

**TOPICSPEC-90**: after login

**Comment by Vienna University of Technology [25/Aug/14]**

This UC makes no sense. Therefore I remove it from the list.
[TOPICSPEC-45] Read a Notes Board message using a 6-digit identifier

Status: To Do Created: 05/May/14 Updated: 25/Aug/14
Project: TOPIC
Component/s: ShareModule
Affects Version/s: None
Fix Version/s: None
Type: UseCase Priority: Not Retained
Reporter: ilogs mobile software GmbH Assignee: Vienna University of Technology
Resolution: Unresolved Votes: 0
Labels: None
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Wiki Link: http://media.tuwien.ac.at/wikione/index.php/Use_case:_Read_a_Notes_Board_message_using_a_6-digit_identifier_%28TUW%29
Actor/s: ProfessionalCaregivers
Mockup link: https://moqups.com/hildatellioglu/LdWXexg6/p:a11893bf4

Description

The note which the user sends to a specific contact (e.g. physiotherapist) is read by this contact.

Basic flow

1. The system displays two buttons: "Add note" and "Read note".
2. The home care service provider (e.g. physiotherapist) selects "Read note".
3. The system asks whether s/he wants to read a "Private" or "Public" note.
4. The user clicks on "Private note".
5. The system displays again two buttons: "Log into the system" and "provide a note identifier".
6. The user clicks on the "provide a note identifier"-button.
7. The system shows a field where the user has to entry the 6-digit identifier.
8. The user enters the 6-digit identifier s/he received via mail.
9. The system redirects to the page with the private message.

Extension of

Issue new Notes Board message notification
**[TOPICSPEC-46] Send "Notes Board" voice message to account holder**

<table>
<thead>
<tr>
<th>Status:</th>
<th>To Do</th>
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<tr>
<td>Project:</td>
<td>TOPIC</td>
<td></td>
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<tr>
<td>Component/s:</td>
<td>ShareModule</td>
<td></td>
</tr>
<tr>
<td>Affects Version/s:</td>
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</tr>
<tr>
<td>Fix Version/s:</td>
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<td></td>
</tr>
<tr>
<td>Type:</td>
<td>UseCase</td>
<td>Priority:</td>
</tr>
<tr>
<td>Reporter:</td>
<td>ilogs mobile software GmbH</td>
<td>Assignee:</td>
</tr>
<tr>
<td>Resolution:</td>
<td>Unresolved</td>
<td>Votes:</td>
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<tr>
<td>Labels:</td>
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<tr>
<td>Remaining Estimate:</td>
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<tr>
<td>Time Spent:</td>
<td>Not Specified</td>
<td></td>
</tr>
<tr>
<td>Original Estimate:</td>
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<td></td>
</tr>
</tbody>
</table>

**Wiki Link:** [http://media.tuwien.ac.at/wikione/index.php/Use_case:_Send_%27%27Notes_Board%27%27_voice_message_to_account_holder_%27%27_TUW%27](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Send_%27%27Notes_Board%27%27_voice_message_to_account_holder_%27%27_TUW%27)

**Actors:** ProfessionalCaregivers

### Description

A voice message will be recorded by the system and send to the account holder of the related Notes Board.

**Basic flow**

The user selects "Send a message".

The system shows the next screen with the button "To the account holder".

The user clicks on it.

The system redirects to the "Add a note" interface.

The user clicks on "voice message".

The system starts the recording.

The user speaks and ends the recording by clicking on "finished".

The next screen shows the following options:

- **Replay:** The user can hear his/her voice record again.
- **Send:** The user can send the voice message.

**Extension of**

Access Notes Board from the main screen.
### [TOPICSPEC-40] Select input device for writing a note

<table>
<thead>
<tr>
<th>Status</th>
<th>To Do Created: 05/May/14 Updated: 25/Aug/14</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project</td>
<td>TOPIC</td>
</tr>
<tr>
<td>Component/s</td>
<td>ShareModule</td>
</tr>
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<td>Affects Version/s</td>
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<tr>
<td>Fix Version/s</td>
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<td>Type</td>
<td>UseCase</td>
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<td>Priority</td>
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<td>Reporter</td>
<td>ilogs mobile software GmbH</td>
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<tr>
<td>Assignee</td>
<td>Vienna University of Technology</td>
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<td>Resolution</td>
<td>Unresolved</td>
</tr>
<tr>
<td>Votes</td>
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<tr>
<td>Labels</td>
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<tr>
<td>Remaining Estimate</td>
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<tr>
<td>Time Spent</td>
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<td>Original Estimate</td>
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<td><a href="http://media.tuwien.ac.at/wikione/index.php/Use_case:_Select_input_device_for_writing_note_%28TUW%29">http://media.tuwien.ac.at/wikione/index.php/Use_case:_Select_input_device_for_writing_note_%28TUW%29</a></td>
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<td>RegisteredUsers</td>
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<td>Pre-condition/s</td>
<td>Being logged in</td>
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<tr>
<td>Mockup link</td>
<td><a href="https://moqups.com/hildatellioglu/LdWXexg6/p:a27b56036">https://moqups.com/hildatellioglu/LdWXexg6/p:a27b56036</a></td>
</tr>
</tbody>
</table>

**Description**

The user has to choose the input device to write a note.

**Basic flow**

The system shows the "Add a note" interface and offers four options:
- Touch screen keyboard
- Microphone (for voice messages)
- Camera (for video messages)

The user chooses one option.

**Existing components**

- Seminarwahl
- Welches Seminar möchten Sie buchen?
  - Fotoseminar
  - Kochseminar
  - Seminarwahl
  - Digitale Bildbearbeitung
The Online Platform for Informal Caregivers

<table>
<thead>
<tr>
<th>Comments</th>
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<tr>
<td>Comment by Vienna University of Technology [ 18-Jun-14 ]</td>
</tr>
<tr>
<td>now part of TOPICSPEC-41</td>
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<tr>
<td>being discarded</td>
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</table>
[TOPICSPEC-44] Issue new "Notes Board" message notification

<table>
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<tr>
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<th>Created: 05/May/14 Updated: 25/Aug/14</th>
</tr>
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<tr>
<td>Project:</td>
<td>TOPIC</td>
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</tr>
<tr>
<td>Component/s:</td>
<td>ShareModule</td>
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<tr>
<td>Affects Version/s:</td>
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<td>ilogs mobile software GmbH</td>
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Wiki Link: [http://media.tuwien.ac.at/wikione/index.php/Use_case:_Issue_new_%27%27Notes_Board%27%27_message_notification_%28TUW%29](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Issue_new_%27%27Notes_Board%27%27_message_notification_%28TUW%29)

Actor/s: ProfessionalCaregivers

**Description**

The system automatically sends an email with the notification about a new note and when needed includes the 6-digit unique identifier to allow this contact to read the note.

**Basic flow**

The system sends automatically an email with a predefined text about the notification of a new note and when needed the related 6-digit unique identifier.

**Extension of**

Send a Notes Board message to a specific contact.
The note will be sent to a specific contact who is not a registered user at CarePortfolio (e.g. physiotherapist).

**Basic flow**

The system displays all available visitor profiles.
The user choose at least one of them and click on the "Send"-Button
The system sends the created note to all selected visitor profiles.

**Existing Components**
Extension of
Writing a note (handwritten, voice, typed)
4.9 Use Cases not assigned to a module
There have been 15 use cases defined without assignment to a module.

<table>
<thead>
<tr>
<th>[TOPICSPEC-19] Browse the Learning Corner</th>
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<tbody>
<tr>
<td>Status: In Review Created: 05/May/14 Updated: 17/Jul/14</td>
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<td>Reporter: ilogs mobile software GmbH</td>
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<tr>
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</tr>
<tr>
<td>Original Estimate: Not Specified</td>
</tr>
</tbody>
</table>

### Attachment:
- Intervention.png
- Topics.png

---

**Carry out denture care**

**Information**


**Advice**

- Advice 1
- Advice 2
- Advice 3

---

Copyright ©2011 by ************** All rights reserved.
Enabling registered users to browse and view official/validated care-related information provided by the care professionals. The page offers relevant textual and video-based information about various care activities, medical conditions, organisational tasks, etc.

Basic Flow
1. The user enters the Learning Corner by clicking on the "Nursing Knowledge" option in the main menu.
2. The user is presented with an overview listing of the care-related topics sorted by name (A-Z). (See Topics.png below)
3. The user is able to click on one of the topics and is then presented with a list of sections (subtopics) and general information about the topic that was clicked.
4. Using this concept, the user is able to browse through the topics, sections and diagnoses until she/he reaches an intervention (care activity) she/he is interested in. The action is presented textually (general information and some pieces of advice) as well as video-based (e.g. how the action should look like). (See Intervention.png below)
5. The user is also able to navigate through the Learning Corner by choosing the Topic, Section, Diagnosis and Intervention she/he is interested in from the dropdown fields on the top of the page, which are dynamically filled depending on what was chosen in the dropdown field before. She/He is then presented the information, depending on what was chosen, in the same way as mentioned before.

Includes:
Display information in Learning Corner

Actor(s)
Registered user

Context of Use / Short Description
User views the content (information about diseases, symptoms, advices by professionals in the field, descriptions of tasks for improving care work, etc.) regarding the care work or related activity. She/He can read the contributions of the professionals as well as browse through the data to get more information or find other content.

Actor Motivations (Needs)
The user wants to browse through the Learning Corner, looking for content her/himself.

Preconditions
Being logged in

Postconditions (Result)
The user has found useful information about the content she/he was interested in.

Trigger
The user enters the Learning Corner by using the "Nursing Knowledge" option in the menu.

Main Success Scenario
1. The user selects the topic that she/he would like to investigate and clicks on it.
2. A new page opens with a list of sections (subtopics) and some general information about the chosen topic
3. She/He browses through the data and chooses an intervention (care activity) she/he is interested in. The user is then presented with relevant information about the chosen intervention:
   3.1. Textual description of the intervention
   3.2. If available, educational videos related to the intervention
   3.3. Pieces of advice related to the intervention and/or its performance

Remarks

Sketches/Mockups
Topics.png: The view the user is presented with when she/he enters the Learning Corner (see basic flow)
Intervention.png: The view the user gets when she/he has chosen an intervention she/he is interested in. (see basic flow)

Existing Components
tba

Extension of
none

http://media.tuwien.ac.at/wikione/index.php/Use_case:_Displaying_information_in_Learning_Corner_%28TUW%29

Comments

Comment by ilogs mobile software GmbH [ 14/jul/14 ]

Added Topics.png: The view the user is presented with when s/he entered the Learning Corner (see basic flow in the description)

Comment by ilogs mobile software GmbH [ 14/jul/14 ]

Added Action.png: The view the user gets when s/he has chosen an action s/he is interested in. (see basic flow in the description)

Comment by ilogs mobile software GmbH [ 17/jul/14 ]
[TOPICSPEC-15] Fill the Topic Jira with the consolidated Personas, Scenarios and Use-Cases

Status: To Do
Created: 30/Apr/14  Updated: 22/Jul/14

Project: TOPIC
Component/s: None
Affects Version/s: None
Fix Version/s: None

Type: Task
Priority: Mandatory
Reporter: ilogs mobile software GmbH
Assignee: Unassigned
Resolution: Unresolved
Votes: 0
Labels: None
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Attachments: See figure before: Topic.Jira.Structure.png

Description
Based on our commitments in Bamberg I have started to create a JIRA structure which hosts all the information regarding our Personas, Scenarios and Use-Cases.
A big picture which tries to illustrate the structure is attached to this ticket.
The Online Platform for Informal Caregivers

[TOPIXPEC-14] Personas

<table>
<thead>
<tr>
<th>Status:</th>
<th>To Do Created: 30/Apr/14 Updated: 22/Jul/14</th>
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<tbody>
<tr>
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<tr>
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Description

http://media.tuwien.ac.at/wikione/index.php/Personas_final
<table>
<thead>
<tr>
<th><strong>Description</strong></th>
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<tbody>
<tr>
<td>Create a concept on how the TOPIC community should be structured:</td>
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<tr>
<td>What forums should be in TOPIC at start</td>
</tr>
<tr>
<td>same for Groups / Tags</td>
</tr>
<tr>
<td>Which of them should be moderated etc.</td>
</tr>
<tr>
<td>[TOPICSPEC-135] Create Social Engine Theme for Topic</td>
</tr>
<tr>
<td>---------------------------------------------</td>
</tr>
<tr>
<td><strong>Status:</strong></td>
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<tr>
<td><strong>Project:</strong></td>
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<tr>
<td><strong>Component/s:</strong></td>
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<tr>
<td><strong>Affects Version/s:</strong></td>
</tr>
<tr>
<td><strong>Fix Version/s:</strong></td>
</tr>
<tr>
<td><strong>Type:</strong></td>
</tr>
<tr>
<td><strong>Priority:</strong></td>
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<tr>
<td><strong>Reporter:</strong></td>
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<td><strong>Assignee:</strong></td>
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<td><strong>Resolution:</strong></td>
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<tr>
<td><strong>Votes:</strong></td>
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<tr>
<td><strong>Labels:</strong></td>
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</tr>
<tr>
<td><strong>Time Spent:</strong></td>
</tr>
<tr>
<td><strong>Original Estimate:</strong></td>
</tr>
</tbody>
</table>

**Description**

Create a SocialEngine compatible Theme to create the TOPIC "corporate identity"
The end-user visits networking ("Connect & Share") space. There, she/he can search and browse among the TOPIC platform members to find peers.

**Basic flow**
The end-user is presented with a list of the last registered members. The end-user can change the filter to browse among suggested or all members matched again her/his own
profile information (location, disease, age, help received).
The system return a list of the requested member displaying a short summary of their profile.
If there is no profile to match against the end-user, the system suggests the last registered personal page with an invitation to engage conversation with newcomer members.
The end-user can filter by performing plan text search against the members' profile fields.
The end-user can click on a member summary to consult her/his profile page or send her/him a message.

Mockups
https://moqups.com/hildatellioglu/LdVXexg6/p:aca4ebb79
**[TOPICSPEC-115] Configure user modes**

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<th>To Do Created: 11/Jun/14 Updated: 02/Sep/14</th>
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**Issue Links:**

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<tr>
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<td>Switch between the user modes</td>
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<td>To Do</td>
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</table>

**Actor/s:** Administrator

**Pre-condition/s:** -

**Post-condition/s:** For a number of users, their identity mode is set

**Description**

**Basic flow**

In an external admin interface, define for a given user whether he either has to:

1. use his civil identity (first and last name)
2. use a pseudonym/be anonymous
3. freely chose what he wants to use.

**Comments**

Comment by Troyes University of Technology [17/Jul/14]

Because this seemed to be unclear:

The external admin interface is not user facing, it is purely for admins of the platform.
### [TOPICSPEC-22] Receive an alert

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<th>To Do Created: 05/May/14 Updated: 25/Aug/14</th>
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**Wiki Link:** [http://media.tuwien.ac.at/wikione/index.php/Use_case:_Browse_the_Surveillance_Corner_%28TUW%29](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Browse_the_Surveillance_Corner_%28TUW%29)

**Actor/s:** RegisteredUsers

**Pre-condition/s:** Being logged in

**Mockup link:** [https://moqups.com/ibre/LvTNhQY3/p:a90ab440f](https://moqups.com/ibre/LvTNhQY3/p:a90ab440f)

### Description
Informal carer accesses the Surveillance Corner and visualises the list of surveilled room connected to his profile.

### Comments

Comment by Vienna University of Technology [05/Jul/14]

Previously: Browse the Surveillance Corner

Comment by Vienna University of Technology [01/Jul/14]

discarded as part of TOPICSPEC-23 and TOPICSPEC-92
[TOPICSPEC-26] Enter data into the communication support corner

Status: To Do  Created: 05/May/14  Updated: 25/Aug/14
Project: TOPIC
Component/s: None
Affects Version/s: None
Fix Version/s: None

Type: UseCase  Priority: Not Retained
Reporter: ilogs mobile software GmbH  Assignee: Vienna University of Technology
Resolution: Unresolved  Votes: 0
Labels: no
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Wiki Link: http://media.tuwien.ac.at/wikione/index.php/Use_case:_Enter_data_into_the_communication_support_corner_(TUW)
Actor/s: RegisteredUsers
Pre-condition/s: Logged in.

Description

The user activates the tablet and interacts with the communication support corner on the touch screen. There are several functions provided at the communication support corner: Browsing through categories and subcategories, entering data by using keyboard, displaying a text audio.

Basic flow
The user browses through categories and subcategories by
scrolling through all categories. If there are subcategories these are listed.
Selecting one category or subcategory.
The user enters data by using keyboard
If there are not enough categories, subcategories, or text provided by the system, the user enters the text that s/he wants to communicate with someone else.
The user changes the mode from browsing to entering the text.
The system offers several common words and expressions such as “Yes,” “No,” “Please,” and “Thank you.”
The system shows a keyboard with large letters sorted by alphabet or QWERT, depending how the user has configured it. The contrast is strong so the user can easily see all characters, and the letters are big enough to touch exactly the one that is required.
If the user enters a word the application recognizes possible words and offers the possibility to autocomplete them.
The system reads aloud the text
If a text displayed by the system is chosen by the user, the system reads the text loud. This can be a word or a complete sentence.

**Sketches/Mockups:**
- [https://moqups.com/ibre/LvTNhQY3/p:a73c820e3](https://moqups.com/ibre/LvTNhQY3/p:a73c820e3)
- [https://moqups.com/ibre/LvTNhQY3/p:a516b3c0f](https://moqups.com/ibre/LvTNhQY3/p:a516b3c0f)

**Comments**

**Comment by Vienna University of Technology [04/Jun/14]**

being discarded
[TOPICSPEC-25] Issue an automatic "Surveillance Corner" notification

Status: To Do  Created: 05/May/14  Updated: 25/Aug/14
Project: TOPIC
Component/s: None
Affects Version/s: None
Fix Version/s: None

Type: UseCase  Priority: Not Retained
Reporter: ilogs mobile software GmbH  Assignee: Vienna University of Technology
Resolution: Unresolved  Votes: 0
Labels: None
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

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Description

This is now part of TOPICSPEC-94.
The Surveillance Corner can automatically issue two types of notification:
Yellow notification (unobtrusive) and
Red notification (obtrusive)

Basic flow
The CarePortfolio broadcasts the appropriate notification to all informal carer’s devices running TOPIC (e.g., Smartphones, tablets, TOPIC wristband, etc.)
Todo
It is about creating an interface to a care ambient system with sensors, cameras, etc. We will not implement all the data capturing functions, we will only use the data delivered of such systems to our platform. We need to define which sensors we integrate/create an interface to and which ones we exclude from our system, we need to take ones which have an API to call, we have to find out whether we need licenses to use them.

Comments
<table>
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<tr>
<th>Comment by Vienna University of Technology [17/Jun/14]</th>
<th>TOPICSPEC-93 for defining notification conditions</th>
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<tr>
<td>Comment by Vienna University of Technology [17/Jun/14]</td>
<td>TOPICSPEC-92 for displaying notifications</td>
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[TOPICSPEC-81] Send automatic notification to event creator

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</tbody>
</table>

**Description**

This is now part of [TOPICSPEC-96](#). The event creator receives an e-mail message and is being notified within CarePortfolio when a new user joins an event.

**Basic flow**

The system sends automatically an email to the user who created the event. The user receives an email to his/her mail account, s/he declared in the registration forms for CarePortfolio. The system also notifies the user within CarePortfolio:

A message appears saying that a new user has joined the meeting. (Attention: We need to make a difference in styles and/or noises for just information notifications and notifications for emergency cases - so that the user will not be shocked every time an information notification is displayed and s/he thinks that an emergency happened!) In the agenda of the user (MySpace), a circle with a number in it at the specific event - showing the amount of joined persons - is signaling.
[TOPICSPEC-27] Display the text

Status: To Do  Created: 05/May/14  Updated: 25/Aug/14
Project: TOPIC
Component/s: None
Affects Version/s: None
Fix Version/s: None

Type: UseCase  Priority: Not Retained
Reporter: ilogs mobile software GmbH  Assignee: Vienna University of Technology
Resolution: Unresolved  Votes: 0
Labels: no
Remaining Estimate: Not Specified
Time Spent: Not Specified
Original Estimate: Not Specified

Wiki Link: http://media.tuwien.ac.at/wikione/index.php/Use_case:_Display_the_text_%28TUW%29
Actors: CareReceiver, RegisteredUsers
Pre-condition/s: Logged in. Selected one category/subcategory or offered common word/expression or entered a individual text.
Mockup link: https://moqups.com/ibre/LvTNhQY3/p:aed0ef7e0

Description
The user selects a text which is displayed and read by the system to support communication.

Basic flow
1. The user selects confirm to submit his or her choice the system.
2. The system notifies with a sound that there was a confirmation.
3. The system displays the selected text visually in a message box.
4. The system displays the selected text audio.
5. The system reads the text for the user.
6. If the device is mute the system displays another message to remind the user to switch on the sound. The system goes back to step 1.

Comments
Comment by Vienna University of Technology [ 04/Jun/14 ]
being discarded
**[TOPICSPEC-29] Autocomplete a text**

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The text entered by the registered user is auto-completed by the system.

**Basic flow**

The system tries to complete the text with possible words that match the entry and adapts it depending on the further entry by the user.

If the user selects "ESC" key the system stops completing the word until a space is entered, i.e. until the end of word. Then the system goes to the step 1.

**Comments**

Comment by Vienna University of Technology [ 04/Jun/14 ]

being discarded
**[TOPICSPEC-28] Change the mode**

**Status:** To Do  
**Created:** 05/May/14  **Updated:** 25/Aug/14

**Project:** TOPIC

**Component/s:** None  
**Affects Version/s:** None  
**Fix Version/s:** None

**Type:** UseCase  
**Priority:** Not Retained

**Reporter:** ilogs mobile software GmbH  
**Assignee:** Vienna University of Technology

**Resolution:** Unresolved  
**Votes:** 0

**Labels:** no

**Remaining Estimate:** Not Specified

**Time Spent:** Not Specified

**Original Estimate:** Not Specified

**Wiki Link:** [http://media.tuwien.ac.at/wikione/index.php/Use_case:_Change_the_mode_%28TUW%29](http://media.tuwien.ac.at/wikione/index.php/Use_case:_Change_the_mode_%28TUW%29)

**Actor/s:** CareReceiver, RegisteredUsers

**Pre-condition/s:** Being registered.

---

**Description**

The registered user changes the access mode to the system.

**Basic flow**

1. The user selects change mode button.
2. The system checks what the current mode of the system is.
3. If the system is in the browsing mode, the system changes it to the keyboard mode.
4. If the system is in the keyboard mode, the system changes it to the browsing mode.

---

**Comments**

**Comment by Vienna University of Technology [ 04/Jun/14 ]**

being discarded
The Online Platform for Informal Caregivers

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<td>RegisteredUsers</td>
</tr>
<tr>
<td><strong>Pre-condition/s:</strong></td>
<td>Being registered</td>
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</tbody>
</table>

**Basic Flow:**
1. User visits user’s personal profile or the friends’ activity window.
2. On both pages, user clicks on "Submit content" on top of the page.
3. A text field opens where the user can write his or her text-based message. User can also submit a URL which the system will later make clickable. Below the text field is a button "Attach photos".
4. Once the user clicks on the button, a pop-up window opens that allows the user to select one or more photos for his or her private gallery.
5. After selecting the photos, the user clicks "Attach".
6. When the user is finished with writing text-based post and/or attaching photos, he or she clicks on "Submit" and the status update is posted.

For alternate approaches see wiki

**Description**

Let the user submit photos and links.
5 Further Work

The results of the discussion in Bamberg on March 20-21 (2014) with focus on use case scenarios have been the basis on elaborating the final use cases, which are presented in this deliverable. Based on the use cases the work on the system architecture has been started, i.e., of T2.1 (System design and architecture) in which the specification of the system functions and IT architecture will be defined.
6 References


7 Copyright and Security

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